

June 12, 2023

REVIVAL HOME HEALTH CARE LLC.
24681 NORTHWESTERN HWY STE 404
SOUTHFIELD MI 48075-2321

RE: REVIVAL HOME HEALTH CARE LLC.
NPI: 1649586702

Dear REVIVAL HOME HEALTH CARE LLC.:

You are receiving this letter because you have been approved for the Michigan Medical Assistance Program.

MICHIGAN MEDICAL ASSISTANCE PROGRAM

Welcome to the Michigan Medical Assistance Program. You are now an enrolled provider under the terms of the Provider Enrollment and Trading Partner Agreement that you submitted, and may now submit claims for services rendered to Michigan Medicaid beneficiaries. Michigan Department of Health and Human Services (MDHHS) appreciates your participation in providing health care to families who are economically disadvantaged.

Michigan Medicaid requires you to continue to revalidate your provider information in Community Health Automated Medicaid Processing System (CHAMPS) on a continuous basis, at least every two years or upon your license or certification expiration date. Failure to comply may result in termination of your enrollment with Michigan Medicaid.

MEDICAID MANAGED CARE

MDHHS requires most Medicaid beneficiaries to enroll in a Medicaid Health Plan (MHP). Medicaid Health Plans are required to provide the same services covered under the fee-for-service program, including some services provided in a nursing facility. MHPs may, however, have different prior authorization requirements. Providers should contact a beneficiary's MHP to verify authorization requirements prior to rendering any services. MHPs are not required to provide dental, substance abuse, or mental health services, except for a limited number of outpatient mental health visits.

MHP enrollees can be identified through the MDHHS Eligibility Verification System (EVS). The EVS will also provide contact information for the MHP. Instructions on how to use the EVS are available on the MDHHS website noted below, and also in the Beneficiary Eligibility Chapter of the Michigan Medicaid Provider Manual.

If you are NOT affiliated or contracted with a MHP and would like additional information, you should call the MHPs serving your area. A list of MHPs, and the counties each serves, can be found on the MDHHS website at www.michigan.gov/mdch >> Health Care Coverage >> Medicaid or you can call the MDHHS Managed Care Plan Division, Plan Management Section at (517) 335-5500 for a list of MHPs.

INFORMATION FOR MICHIGAN MEDICAID PROVIDERS

Our website at <http://www.michigan.gov/medicaidproviders> offers important information for Medicaid providers, including the Michigan Medicaid Provider Manual, policy bulletins, fee screens/coverage parameters, forms, instructions for verifying beneficiary eligibility, Medicaid listserv subscription instructions, a schedule of Medicaid billing help sessions and other useful information.

The Michigan Medicaid Provider Manual contains information regarding program participation, service coverages/limitations, and claims billing. The online version of the manual is updated quarterly to incorporate recently issued policy bulletins. New policy bulletins will be released to you electronically via the e-mail address(es) submitted with your CHAMPS provider enrollment information.

The manual is also available on compact disc (CD). If using the CD version, you will need to retain all policy bulletins received after the version date of the CD to use in addition to the manual. To request a CD version of the manual, submit a provider name, address, and NPI, along with the name and telephone number of a contact person, to:

Medicaid Program Policy Division
PO Box 30479
Lansing, MI 48909
or
Fax: 517-335-5136
or
E-mail: MSA-Forms@michigan.gov

BILLING FOR SERVICES

ALL Providers:

MDHHS recommends providers consider paperless billing. A list of MDHHS-approved electronic billing vendors is available on the MDHHS website noted above.

An optical character reader (OCR) is used to scan all Medicaid claims submitted on paper. If you choose to use paper invoices, they must be prepared using a type font the OCR can read. If you use a special type font or a dot matrix printer, you should contact the MDHHS OCR Coordinator to determine the OCR readability of your claims. The Billing & Reimbursement chapters of the manual provide additional information regarding the preparation and submission of paper claims. The Directory Appendix of the manual contains MDHHS OCR Coordinator contact information.

Out-of-State Laboratory Providers

Per Section 7.3 of the General Information for Providers chapter of the Provider Manual, out of state/beyond borderland providers will only be reimbursed for services if the service is prior authorized by MDHHS. Prior authorization will only be approved for non-emergency services to these providers if the service is not available within the state of Michigan and borderland areas.



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STAFF ASSISTANCE

MDHHS staff is committed to helping you resolve any problem you may have with services, billing the Program, or when enrollment change(s) occur. Please call MDHHS Provider Inquiry immediately when problems occur. Any delay in contacting MDHHS could jeopardize payments for goods or services you provide.

You must also update enrollment or mailing address changes in CHAMPS, when offices and service locations are closed or when new locations open. MDHHS Provider Enrollment Unit office hours are 8:00 am to 5:00 pm, Monday through Friday. The voice mail system allows you to call at any time and leave a detailed message. A staff person will return your call as soon as possible.

Provider Inquiry
Provider Inquiry E-Mail
Provider Enrollment
Provider Enrollment E-Mail

1 (800) 292-2550
ProviderSupport@Michigan.gov
1 (800) 292-2550
ProviderEnrollment@Michigan.gov

Thank you for participating in the Michigan Medical Assistance Program.

Sincerely,

Michigan Department of Health and Human Services
Provider Enrollment Unit
(800) 292-2550

Revision: June 1, 2021



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