

MR PAUL FURLEY

Our Ref: 809623

25 January 2018

Dear Mr Furley

Subject Access Request under the Data Protection Act 1998

Mobile Telephone Number: 07791 891343

EE Account No. 148168994

Thank you for your letters dated 16 November 2017 and 14 December 2017 together with a cheque for £10.00, requesting personal information that EE holds about you.

COMMUNICATION RECORDS including CELL INFORMATION

Please note: EE only retains communication records, which includes SMS (text message), for a period of 12 months from the date of the call; as per our legal obligations.

Please find enclosed:

- An EE communication records report (including cell ID/location information), showing outgoing Voice, SMS (text message) and MMS (picture message) from 25 January 2017 (the oldest available record) to 14 December 2017, relating to mobile number **07791 891343**.
- An EE communication records report (including cell ID/location information), showing incoming SMS (text message) and MMS (picture message), from 25 January 2017 (the oldest available record) to 14 December 2017, relating to mobile number **07791 891343**.
- An EE communication records report (including cell ID/location information), showing IP Session (data), from 25 January 2017 (the oldest available record) to 14 December 2017, relating to mobile number **07791 891343**.

Also enclosed is an explanatory document for the communication records provided.



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Registered in England and  
Wales as EE Limited

Registered office:  
Trident Place, Mosquito Way,  
Hatfield, Hertfordshire, AL10 9BW  
Company number: 02382161

OCM00927

EE is able to supply and comment on communication records available from connected communications only and is unable to produce records and comment on attempted / missed communications as this information is not retained. In addition, we are unable to comment on the usage of the device.

EE is unable to produce records or comment on third party services (e.g. WhatsApp, Messenger, Skype, FaceTime and non EE Wi-Fi providers) available within the handset. The assistance of the third party service would need to be sought. As a network provider, EE only offers the connectivity via the EE network to utilise third party services.

#### DATA SESSION USAGE/CONTENT

Please note that data session communication records do not confirm that connectivity was instigated by a user. This is because some mobile devices may have applications operating that are continuously utilising the mobile network with no human intervention.

We do not capture the content of any internet browsing sessions; and are unable to provide a report showing what activities or websites were accessed as this information is not captured.



EE is also unable to comment on the usage of the handset including the services and applications within the handset. As a network provider, EE only offers the connectivity via the EE network.

#### HANDSET OR DEVICE ASSOCIATED TO EE ACCOUNT 148168994

There is no record of any handsets or devices associated to the above account. Please refer to the communication records provided which will confirm the IMEI (International Mobile Equipment Identity) used.

#### METADATA

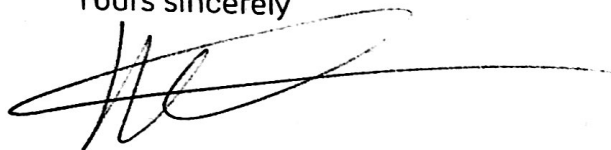
Please refer to our Privacy Policy, under section *EE Analytics: mData*. EE's Privacy Policy explains how it uses, shares and protects customer personal information. It covers all the services provided to a customer relating to T-Mobile, Orange and EE services. A copy can be obtained in store, upon request from Customer Services or online at [www.ee.co.uk](http://www.ee.co.uk) and titled LEGAL/Privacy, towards the end of the homepage.

#### SUBSCRIPTION TO 3RD PARTY SERVICE

With regard to your request for any information regarding the alleged subscription to a 3rd party service on 12 December 2017. As explained above, EE does not capture the content of any internet browsing sessions as there is no business or legal requirement to record this information.

Should you require any additional information relating to your request, please contact us in writing at Customer Data Disclosures, EE Ltd. 1 Trident Place, Hatfield Business Park, Hatfield, Hertfordshire, AL10 9BW.

Yours sincerely

A stylized, handwritten signature in black ink, consisting of several loops and a long horizontal stroke extending to the right.

Customer Data Disclosures

