

Women Who Code

Thanks for the feedback!

Fay Wu | Software Engineer at Stripe

stripe

Raise your hand if you've received feedback in the last two weeks

Raise your hand if you've received feedback in the last two weeks

Raise your hand if you found that feedback useful

Raise your hand if you've received feedback in the last two weeks

Raise your hand if you found that feedback useful

Raise your hand if you took that useful feedback and took some action on it

My story

I got tons of feedback!

Edt MarkdownText to enable more restrictive md support #58340

Preview on DraftHorse

Edit

Merged kelvin merged 20 commits into master from fay-master-md-text on May 26, 2017

Conversation 47

Commits 20

Checks 0

Files changed 12

+277 -110

Summary

We want a React component that will support rendering of only links and emphasis. Currently, MarkdownText just enables full (meaning it supports all the options), though Remarkable supports passing in additional parameters to disable or enable certain options.

Motivation

We would like to be able to specify what kind of markdown gets rendered!

Test plan

We have unit tests that check for rendering correctly based on the RuleConfig.

Rollout/monitoring plan

Safe to revert?

Yes. Please cc me.

Labels

Approved

Service: none

Assignees

fay

Reviewers

dish

kelvin

michelle

Notifications

Unsubscribe

You're receiving

a33b58 notifications because you were assigned.

7836656 participants

Lock conversation

stripe-ci commented on May 24, 2017

View your build status at <https://ci.bolt.corp.stripe.com/stripe-internal/pay-server/pull/58340>.

Gerald Rule: Post frontend review guidelines on frontend PRs

Take a look at [frontend review guidelines](#) guidelines on Dashboard JS PRs.

cc @t

kelvin changed the title from Edt MarkdownText toenable more restrictive md support to Edit MarkdownText toenable more restrictive md support t on May 24, 2017

michelle reviewed on May 24, 2017

View changes

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

michelle reviewed on May 24, 2017

View changes

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

michelle reviewed on May 24, 2017

View changes

manage/frontend/tests/unit/components/markdog Show outdated wn_text_test.jsx Outdated

michelle referenced this pull request on May 24, 2017

Add config options to MarkdownText component #57022

n Closed

fay changed the title from Edt MarkdownText toenable more restrictive md support t to [WIP] Edit MarkdownText toenable more restrictive md support on May 24, 2017

fay changed the title from [WIP] Edit MarkdownText toenable more restrictive md support to [WIP] Edit MarkdownText to enable more restrictive md support on May 24, 2017

fay added some commits on May 24, 2017

WD WIP

Nake HOC for MarkdownText

restrictive md support on May 24, 2017

fay changed the title from [WIP] Edit MarkdownText toenable more restrictive md support to [WIP] Edit MarkdownText to enable more restrictive md support on May 24, 2017

fay added some commits on May 24, 2017

WD WIP

Nake HOC for MarkdownText

Fix structure

Backward compatibility

kelvin reviewed on May 26, 2017

View changes

manage/frontend/tests/unit/components/markdog Show outdated wn_text_test.jsx Outdated

kelvin reviewed on May 25, 2017

View changes

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

kelvin reviewed on May 25, 2017

View changes

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

fay added some commits on May 25, 2017

Add defaults to MarkdownTextWithConfig

Add a few tests

dish reviewed on May 25, 2017

View changes

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

manage/frontend/src/components/MarkdownText.φ Show outdated jsx Outdated

fay added some commits on May 25, 2017

styling changes

Add addl test for mdwithconfig

michelle commented on May 25, 2017

Can we also deprecate ReactMarkdown? (For a separate PR, probs)

fay and others added some commits on May 26, 2017

Add deprecated

Rename MarkdownText to MarkdownTextWithConfig

1 hidden item Load more...

Add Documentation and Deprecation warning

kelvin changed the title from [WIP] Edit MarkdownText to enable more restrictive md support to Edit MarkdownText to enable more restrictive md support on May 25, 2017

kelvin commented on May 25, 2017

we have moved the old MarkdownText into DeprecatedMarkdownText, migrated all existing uses and added deprecation warnings!

ptal @dish

stripe-ci unassigned danwang, kelvin and michelle on May 25, 2017

michelle reviewed on May 25, 2017

View changes

manage/frontend/src/components/MarkdownTextWithConfig Show outdated lthConfig.jsx Outdated

dish reviewed on May 25, 2017

View changes

manage/frontend/tests/unit/components/markdog Show outdated wn_text_test.jsx Outdated

Port tests to jest

stripe-ci commented on May 25, 2017

Gerald Rule: security: warn if someone uses dangerouslySetInnerHTML cc @stripe-internal/security

Please avoid using dangerouslySetInnerHTML if at all possible - feel free to ask someone on Security for ideas on how to avoid this!

kelvin commented on May 25, 2017

ptal @dish

fay reviewed on May 25, 2017

View changes

manage/frontend/src/components/MarkdownTextWithConfig Show outdated lthConfig.jsx Outdated

dish reviewed on May 25, 2017

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manage/frontend/src/components/MarkdownTextWithConfig Show outdated lthConfig.jsx Outdated

kelvin added some commits on May 25, 2017

Use expect instead of assert for tests

Small fixes

Remove power assert

Bump jenkins

kelvin commented on May 26, 2017

@dish i think we have addressed all the outstanding comments, anything else to add?

dish reviewed on May 26, 2017

View changes

manage/frontend/src/components/MarkdownTextWithConfig Show outdated lthConfig.jsx Outdated

dish commented on May 26, 2017

Nice work! Thanks for powering through. :)

stripe-ci added the Approved label on May 26, 2017

stripe-ci assigned fay and unassigned dish on May 26, 2017

Duplicate array incase remarkable mutates

stripe-ci removed the Approved label on May 26, 2017

kelvin commented on May 26, 2017

re-approving after fix

kelvin added the Approved label on May 26, 2017

kelvin merged commit 16d8457 into master

View details

Revert

On May 26, 2017

8 checks passed

kelvin deleted the fay-master-md-text branch on May 26, 2017

Restore branch

Write Preview

Leave a comment

5

My story

And then I didn't....

Terminal Dashboard: Rename 'Contact email' -> 'Email' on checkout form #150606

stripe-ci merged 1 commit into master from fay/contact-email on May 22

Conversation 3 Commits 1 Checks 0 Files changed 1

fay commented on May 22

Reviewers

r? @jackson
cc @stripe-internal/terminal

Summary

Like the title says

Motivation

https://docs.google.com/document/d/1nzQvFyUkzUu-SryqThpkuqAM3Q_tc0tFkjZFK6dqkzQ/edit?ts=5ce4822f#

Test plan

Rollout/monitoring plan

Safe to revert?

Yes. Please cc me.

Reviewers

jackson

Assignees

fay

Labels

approved
service-manage-srv

Projects

None yet

Milestone

No milestone

Notifications

Unsubscribe
You're receiving notifications because you were assigned.

3 participants

Lock conversation

Unverified 52ab1dc

stripe-ci added the service-manage-srv label on May 22

stripe-ci assigned jackson on May 22

jackson reviewed on May 22

View changes

jackson left a comment

lgtn

stripe-ci added the approved label on May 22

Write Preview

AA B i

Leave a comment

Attach files by dragging & dropping, selecting or pasting them.

Comment

My story

Did I know everything?



My story

Did I know everything?

?



My story

Did I know everything?



My story

Did I know everything?



My story

Did I know everything?



Definitely not!

What is feedback?

Information you get from someone else that can help you learn & grow

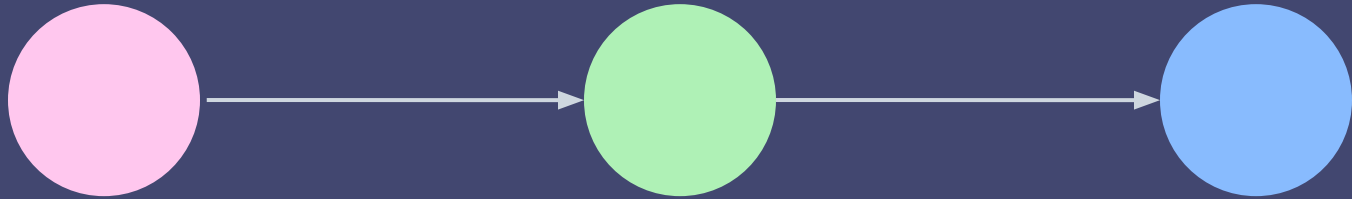
✓ Task based

- ✓ The agenda you set for a meeting
- ✓ A decision you made
- ✓ Your contribution to a project

✓ Behaviour based

- ✓ Your decision-making process
- ✓ How you led a discussion in a meeting
- ✓ How you addressed a team problem

What is feedback?



Receive it

Someone needs to give it to you

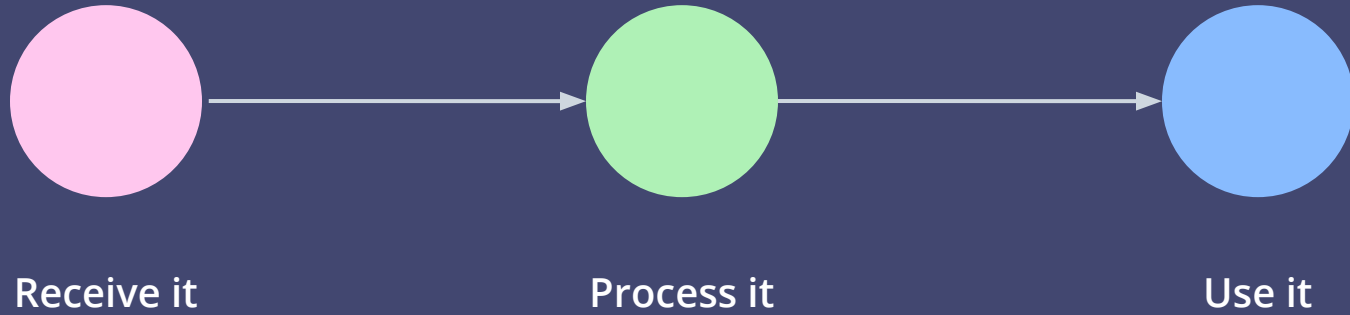
Process it

It needs to be something useful

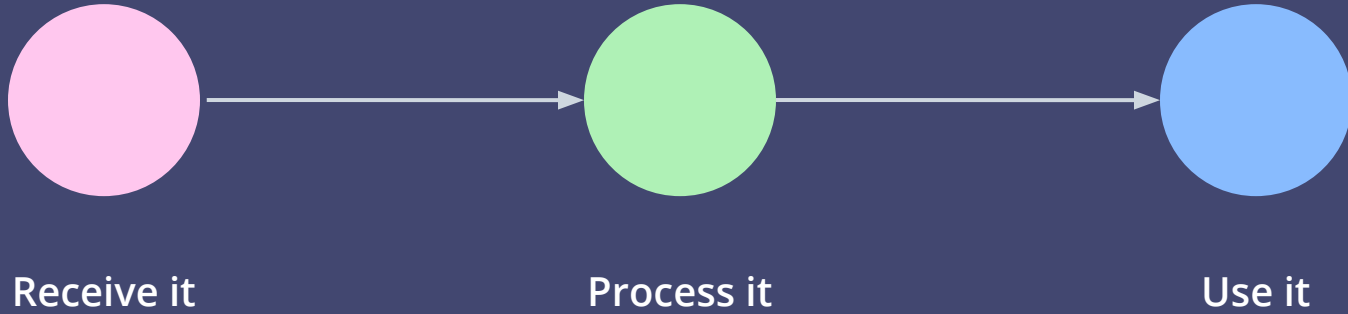
Use it

You need to action on it

What could go wrong?

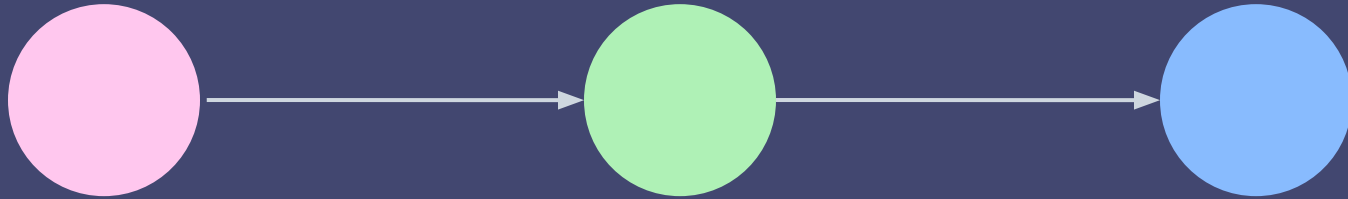


What could go wrong?



You never get any

What could go wrong?



Receive it

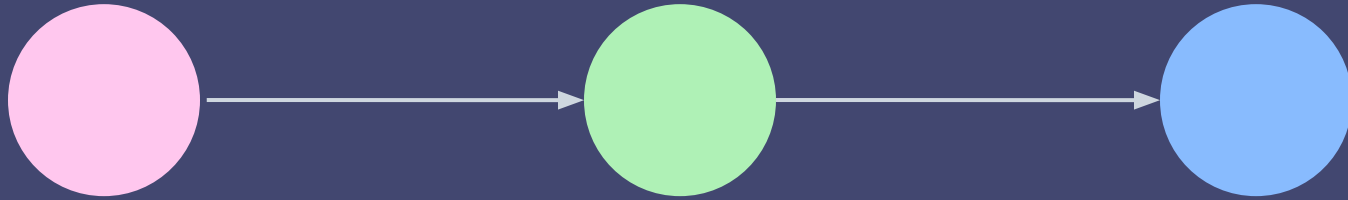
You never get any

Process it

Bad content

Use it

What could go wrong?



Receive it

You never get any

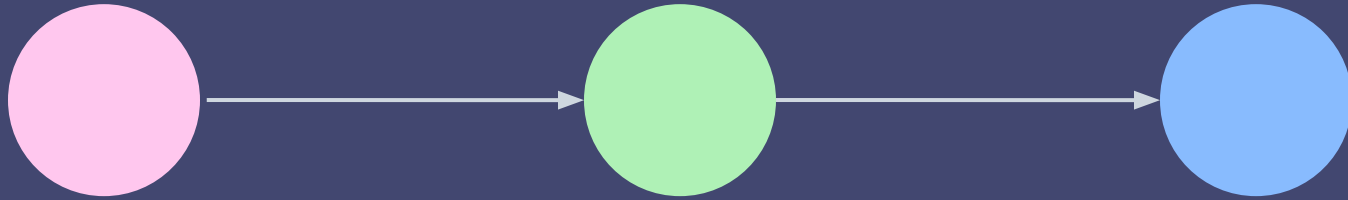
Process it

Bad content

Good content but delivered poorly

Use it

What could go wrong?



Receive it

You never get any

Process it

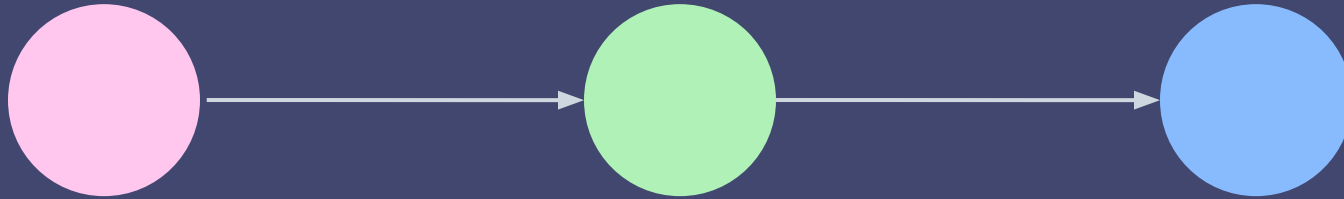
Bad content

Good content but delivered poorly

Good content and delivered well,
but received poorly

Use it

What could go wrong?



Receive it

You never get any

Process it

Bad content

Good content but delivered poorly

Good content and delivered well,
but received poorly

Use it

Good content and delivered well,
received well but you don't know
what to do with it



Receive it

From who?



Receive it

From who?

Your project partner



Receive it

From who?

Your project partner

Your teammates



Receive it

From who?

Your project partner

Your teammates

Your product manager



Receive it

From who?

Your project partner

Your teammates

Your engineering manager

Your product manager



Receive it

From who?

Your project partner

Your teammates

From people you've helped

Your engineering manager

Your product manager



Receive it

From who?

Your project partner

Your teammates

From people who have helped you

From people you've helped

Your engineering manager

Your product manager



Receive it

From who?

Your project partner

Your teammates

Your mentor

From people who have helped you

From people you've helped

Your engineering manager

Your product manager



Receive it

From who?

Your project partner

Your teammates

Your mentor

From people who have helped you

From people you've helped

Your engineering manager

Your product manager

Your mentee



Receive it

From who?

Your project partner

Your teammates

Your mentor

From people who have helped you

From people you've helped

Your engineering manager

Your product manager

Your peers in your company

Your mentee



Receive it

From who?

Your project partner

Your teammates

Your mentor

From people who have helped you

From people you've helped

Your engineering manager

Your product manager

Your peers in your company

Your mentee

Anyone you've worked with!



Receive it

When?

one-off

regular



Receive it

When?

one-off

regular

Examples

When you've made a major decision you weren't sure about

When you've had an interaction you're not sure about



Receive it

When?

one-off

Examples

When you've made a major decision you weren't sure about

When you've had an interaction you're not sure about

regular

Examples

When you have teammates, manager, etc you want to develop a good long-term working relationship with

When you want to work on a specific thing or toward a specific goal



Receive it

When?

The earlier the better!



Receive it

How do you get started?

one-off

regular



Receive it

How do you get started?

one-off | regular

Strategies

Send an email and ask to meet for coffee

Ask your manager to ask others for feedback



Receive it

How do you get started?

one-off

Strategies

Send an email and ask to meet for coffee

Ask your manager to ask others for feedback

regular

Strategies

Set up regular cadences, e.g. weekly or fortnightly

Gather feedback at a project midpoint and project finish



Process it

How can you make sure the feedback you get is useful?

Process it

How can you make sure the feedback you get is useful?

- ✓ Send questions ahead of time
- ✓ Set expectations
- ✓ Give concrete questions, ask what they would do

Process it

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- ✓ Send questions ahead of time
- ✓ Set expectations
- ✓ Give concrete questions, ask what they would do

OPEN ENDED

What could I have done differently to improve the communication or outcome of this project?

OPEN ENDED

Did you feel you were kept up-to-date with this project (via emails, meetings, etc?)

SPECIFIC

Do you have feedback for that discussion I led where we decided upon whether or not to implement this new feature?

Process it

How can you make sure the feedback you get is useful?

- ✓ Send questions ahead of time
- ✓ Set expectations
- ✓ Give concrete questions, ask what they would do
- ✓ Listen carefully and clarify, don't argue
- ✓ Thank them graciously for the feedback - remember it is hard to *give* feedback too!
- ✓ Send a follow-up to let them know you've processed and to welcome feedback in the future

Process it

Hi,

First off I want to thank you very much for being willing to have a 1:1 personal feedback session with me and for being so open and honest. I don't take that for granted and am extremely grateful. Feedback is hard to give, especially non-positive, and I want to reinforce that I very much want to hear your feedback for me, and I want you to know that I will try my best to action upon them.

I've gone through the feedback I've collected from several people and want to give you an update on what I've concluded with.

Throughout the feedback I've received, there are some main themes:

Here are the action items I plan on taking:

And lastly: Be more open to giving feedback to others. This one I request help from you for! Please let me know if you are comfortable with me giving you feedback, and in what form.

Please let me know if you have any feedback for me in the future, especially with regards to the above!

Fay

Use it

How?

- ✓ Gather all the feedback you received
- ✓ Evaluate it, compare it to your goals
- ✓ Ask your manager for help!

Let's practice!

Pair with someone next to you and ask them for feedback

task-based

A new idea

You presented a new idea at a meeting last week and you want to ask your teammates to see what they thought of the content.

behaviour-based

Project delays

You communicated to stakeholders that your project is going to be delayed. You noticed that they were surprised and frustrated. You want to know how you could have delivered the notice better.

Troubleshooting

NO ONE IS GIVING ME ANY FEEDBACK AT ALL

Feedback can be really hard to get and often requires trust. See if you can set up some time to chat in private with this person, and reassure them that you genuinely care what they think.

I FEEL ANGRY OR SAD WHEN PEOPLE GIVE ME FEEDBACK

You're probably feeling fight-or-flight response, and that's pretty normal! Try to adjust your mindset so you separate feelings from ideas. Remember, you don't have to agree with all the feedback you receive. But if you always graciously listen, people will be more likely to share with you how they really feel.

I DON'T KNOW IF THIS IS USEFUL FEEDBACK

You can ask for advice from someone who you think excels in the areas you want to improve. This can be your manager, mentor, etc.

Any feedback for me?