# FEI XIE

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Portfolio in Linkedin\_FEIXIE

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♦ Abel Cathrines Gade 7,1654, København, Denmark



As an enthusiastic UX designer, I aspire to utilize my UX skillset to craft empathic, inclusive and meaningful products for people. I gain the most satisfaction when I develop and consolidate my design skills after completing challenging projects. Adapting to dynamic environment quickly, I thrive in an agile environment through constantly seeking feedback, sharing ideas and exchanging knowledge with each other. I am looking for ways to optimize my workflow and design process all the time.

# **EXPERIENCE**

UX designer - Freelance

uTao - Shipping service review platform

**♀** Remote

- Conducted qualitative research and competitive analysis based on analysis of existing business objectives. Transfer the collected data into strategic recommendations. Refined the customer journey and user flow.
- Designed and validated wireframes and interfaces for the Wechat Mini Program through iterations.

### Conversational UX designer

Thesis: Learning cross-lingual embeddings for an AI conversational audiologist chatbot

**♀** Oticon and DTU

- Researched and identified problems through stakeholder talks. Executed user interviews, contextual inquiry and usability testing.
- Map user pains with hearing aid fitting parameters. Designed user journey and prototyped conversational interactions.
- Working cross-functionally with the project manager and a developer to implement hi-fi responsive prototype.

Co-Founder, content producer

Bokchoii official - Strengthen the cultural ties

Dec. 2020 - Present

**♀** Copenhagen

- Researched and identified customer group. Applied Lean start-up methodology across branding and product design.
- Produced and curated digital content.

# **EDUCATION**

Msc in Digital Media Engineering - Technical University of Denmark (DTU)

₩ Sep. 2016 – Sep. 2019

**♀** Lyngby, Denmark

BEng in Radio and TV Engineering - Communication University of China (CUC)

**Sep.** 2012 – July 2016

Peijing, China



## **SKILLS**

# **♣** Design

- User persona
- User journey mapping
- Wireframing
- Rapid Prototyping
- Contextual inquiry
- Usability testing
- A/B testing / Multivariate testing
- Design sprint

#### Tools

Adobe XD Figma
Adobe Premiere Pro

Listed some of my favs, I'd be happy to adapt to new tools.

### </> Programming

- $\bullet$  HTML5/CSS/Javascript
- Python

### LANGUAGES

English (Proficient)

Mandarin (Native)

Danish (Module 2+Duolingo)

# EXTRACURRICULARS

Hacking Habits - Dansic'19 Idea Lab for sustainable travel

## 4th Mar. 2019

Copenhagen

• Created user persona. Redesigned the user journey. Worked with 2 non-design stakeholders to align business strategy and articulate design decisions.

### HOBBIES

Y Cook and explore authentic food.

Participant in UX events or workshops to keep updated with design trends.