ASHIR FAZAL

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PROFESSIONAL SUMMARY

Results-driven software analyst with a strong foundation in data analysis, technical troubleshooting, and project management.

SKILLS

- Programming: Python, Java, SQL, JavaScript, HTML, CSS, Node.js, Bash, C#, Assembly
- Tools & Technologies: Google BigQuery, Tableau, Power BI, Jupyter Notebook, Git/GitHub, Jira, Confluence, Docker, MySQL
- Certifications: Google Analytics: Data Everywhere, Standard First Aid – CPR (*Additional on LinkedIn with credentials*)
- Additional: Data visualization, Data cleaning, Agile methodologies, Zapier, Automations

PROFESSIONAL EXPERIENCE

Vendasta Technologies Inc. – Software Specialist

Saskatoon, SK | March 2023 – Present

-Built and troubleshooted partner-facing automations using Zapier (webhooks), and APIs via Postman, improving workflow efficiency and reliability.

-Supported partners and mentored teammates with platform-related issues, providing guidance, promoting automation adoption, and creating documentation to ensure scalable, low-error solutions.

-Analyzed and optimized datasets using BigQuery SQL to automate reporting and generate actionable insights.

-Collaborated with cross-functional teams to identify and resolve platform issues, contributing to product improvement and maintaining a CSAT score over 96%.

University of Saskatchewan – On-Site Supervisor

Saskatoon, SK | June 2020 – June 2023

- Supervised on-site activities, ensuring safety and adherence to best practices.
- Developed detailed reports for management, enhancing decision-making processes.

The Mobile Shop – Mobilist/IT Support

Saskatoon, SK | June 2020 – Sept 2021

- Leveraged Oracle Database to manage inventory across multiple stores, improving operational efficiency.
- Troubleshoot technical issues for cellular devices, resolving customer concerns promptly and effectively.
- Streamlined customer transactions using point-of-sale systems.

PROJECTS

QuerySync (Vendasta Mentorship Program) | Nov 2024 – Present | [GitLab](#)

- Developing a backend system to automate BigQuery queries and integrate CSV file generation via REST APIs.
- Designing a user-friendly frontend interface for query selection and parameter input.

Chat Manager System | Jan 2022 – April 2022 | [GitLab](#)

- Implemented a multi-user chat system with real-time communication using Java, threading, and web-socketing.
- Led the development of group chat functionality and managed the Git repository.

Web-System for CBO | Sep 2021 – Dec 2021 | [GitLab](#)

- Built a 3-tier web system for managing volunteering opportunities using Node.js, Express.js, and MySQL.
- Designed a responsive interface with Bootstrap and implemented RESTful APIs for seamless functionality.

EDUCATION

University of Saskatchewan

Bachelor of Computer Science | Minor in Mathematics

Scholarships: Dr. Singaram Naidoo Scholarship for International Students, University of Saskatchewan International Student Support

REFERENCES (Available upon request.)