

Fazley Rabbi

Web Designer

 Raigarh, India 496001

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Ambitious Web Designer specializes in creating online destinations precisely tailored to each customer's needs. Translates vague design goals into actionable, technical details. Trusted provider of sites and online assets designed to drive return patronage and increase engagement.

Skills

HTML	<div><div></div><div></div><div></div><div></div><div></div></div> Excellent
CSS technologies	<div><div></div><div></div><div></div><div></div><div></div></div> Excellent
Web Design	<div><div></div><div></div><div></div><div></div><div></div></div> Excellent
Style guide design	<div><div></div><div></div><div></div><div></div><div></div></div> Excellent
JavaScript	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Very Good
Python	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Very Good

Work History

2019-01 - Current	Senior Customer Support Executive <i>Elcamino Software Pvt Ltd, Gurgaon</i> <ul style="list-style-type: none">Built strong relationships with field operations team to support business development opportunities and improve service.Listened to customers' questions and concerns to provide answers or responses via email.Provided customers with updates and periodic statements on service developments and changes in trends.Utilized crisis management techniques to offer corrective solutions and maximize customer satisfaction.
2017-12 - 2019-01	Customer Support Executive <i>Aegis, Gurgaon</i> <ul style="list-style-type: none">Listened to customers' questions and concerns to provide answers or responses.Built strong relationships with field operations team to support business development opportunities and improve service.Assigned and designated job territories to customer care staff according to performance and history.Conducted surveys to determine customer opinion of products and services.

Education

2013-06 - 2017-05	Bachelor of Science: Computer Science Engineering <i>Khader Memorial College of Engineering & Technology - Hyderabad</i>
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Software

Microsoft office	<div><div></div><div></div><div></div><div></div><div></div></div> Excellent
Adobe photoshop	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Very Good
Adobe image ready	<div><div></div><div></div><div></div><div></div><div></div><div></div></div> Good

Languages

English	<div><div></div><div></div><div></div><div></div><div></div></div> Excellent
Hindi	<div><div></div><div></div><div></div><div></div><div></div></div> Excellent