

# Curriculum Vitae

## **FAZLEY RABBI**

Near Sikandarpur metro station, Gurgaon.

**Mobile:** +91-9993121550

**Email:** [fazley007@gmail.com](mailto:fazley007@gmail.com)

### **Career Objective:**

I am looking for an opportunity in a reputed organization which will help me to deliver my best and upgrade my skills in engineering and meet the demand of the organization.

### **Academic Chronicle:**

B.Tech (Computer Science Engineering) from KMCE&T, Dist. - Nalgonda, Tilangana.

Course	Institution	Board/University	Year of Completion	Grade/Percentage
B.Tech (C.S.E)	Khader Memorial College of Engineering & Technology	J.N.T.U.H.	2017	63 %
XII	Saraswati Shishu Mandir Laxmipur Raigarh C.G	C.G.B.S.E.	2013	58 %
X	Saraswati Shishu Mandir Laxmipur Raigarh C.G	C.G.B.S.E.	2011	63 %

### **Working Experience :**

3 Year experience in Zendesk Tool support “Elcamino Software Pvt Ltd” for social media dating site (Zoosk.com)

- Built strong relationships with field operations team to support business development opportunities and improve service.
- Listened to customers' questions and concerns to provide answers or responses via email.
- Provided customers with updates and periodic statements on service developments and changes in trends.
- Utilized crisis management techniques to offer corrective solutions and maximize customer satisfaction.

1 Year experience in Customer Support Executive “Aegis” for Punjab national bank process.

- Listened to customers' questions and concerns to provide answers or responses.
- Built strong relationships with field operations team to support.

### **Area of Interest :**

- Technical support.
- Desktop Support.
- Website design.

### **Skills :**

- HTML, CSS, JavaScript, React.js, PHP
- Adobe Photoshop, Image Ready, CorelDraw.
- Ms Office. (MS Word, MS Excel, MS Power Point, MS Access)
- Programming Language (C, C++)
- Operating System (Windows, Linux, Ubuntu)

### **Personal Skills:**

- Ability to complete assigned task before deadlines.
- Good learner and quick capturer.
- Hard Working and Firm Determination.
- Good team player.

**Personal Particulars :**

Name : Fazley Rabbi  
Father's Name : Mr. Abdul Raqueeb  
Mother's Name : Mrs. Shamma Khatun  
Permanent Address : Near to parshad house, Indira nagar Raigarh, C.G. 496001  
Date of Birth : 02<sup>nd</sup> January 1996  
Gender : Male  
Nationality : Indian  
Hobby : Internet Surfing, Playing Cricket, and Reading Book.  
Language Facility : Hindi / English .  
Mobile : +91-9993121550  
Email ID : fazley007@gmail.com

**Declaration:**

I hereby declare, the information furnished above is complete and correct to the best of my knowledge.

Place: .....  
Date : .....

Signature  
(Fazley Rabbi)