

Curriculum Vitae

FAZLEY RABBI

Near Sikandarpur metro station, Gurgaon.

Mobile: +91-9993121550

Email: fazley007@gmail.com

LinkedIn: [linkedin.com/in/fazleyrabbi007](https://www.linkedin.com/in/fazleyrabbi007)

GitHub: [fazley07.github.io/cv.github.io](https://github.com/fazley07) (Portfolio)

Career Objective:

I am looking for an opportunity in a reputed organization which will help me to deliver my best and upgrade my skills in engineering and meet the demand of the organization.

Academic Chronicle:

B.Tech (Computer Science Engineering) from KMCE&T, Dist. - Nalgonda, Tilangana.

Course	Institution	Board/University	Year of Completion	Grade/Percentage
B.Tech (C.S.E)	Khader Memorial College of Engineering & Technology	J.N.T.U.H.	2017	63 %
XII	Saraswati Shishu Mandir Laxmipur Raigarh C.G	C.G.B.S.E.	2013	58 %
X	Saraswati Shishu Mandir Laxmipur Raigarh C.G	C.G.B.S.E.	2011	63 %

Working Experience :

3 Year experience in Zendesk Tool support “Elcamino Software Pvt Ltd” for social media dating site (Zoosk.com)

- Built strong relationships with field operations team to support business development opportunities and improve service.
- Listened to customers' questions and concerns to provide answers or responses via email.
- Provided customers with updates and periodic statements on service developments and changes in trends.
- Utilized crisis management techniques to offer corrective solutions and maximize customer satisfaction.

1 Year experience in Customer Support Executive “Aegis” for Punjab national bank process.

- Listened to customers' questions and concerns to provide answers or responses.
- Built strong relationships with field operations team to support.

Area of Interest :

- Website design.
- UI/UX design
- Technical support.
- Desktop Support.

Skills :

- HTML/CSS
- JavaScript
- Bootstrap
- React.Js
- PHP
- Adobe Photoshop
- Image Ready
- CorelDraw.
- Ms Office. (MS Word, MS Excel, MS Power Point, MS Access)

Personal Skills:

- Ability to complete assigned task before deadlines.
- Good learner and quick capturer.
- Hard Working and Firm Determination.
- Good team player.

Personal Particulars :

Name : Fazley Rabbi
Father's Name : Mr. Abdul Raqueeb
Mother's Name : Mrs. Shamma Khatun
Permanent Address : Near to parshad house, Indira nagar Raigarh, C.G. 496001
Date of Birth : 02nd January 1996
Gender : Male
Nationality : Indian
Hobby : Internet Surfing, Playing Cricket, and Reading Book.
Language Facility : Hindi / English .
Mobile : +91-9993121550
Email ID : fazley007@gmail.com

Declaration:

I hereby declare, the information furnished above is complete and correct to the best of my knowledge.

Place:

Date :

Signature
(Fazley Rabbi)