# **Jordan Rogers**

# Team Lead, Project Manager, Web Developer

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#### **About Me**

I'm a servant leader. I've helped teams see the value in Agile and Scrum, adapt at a sustainable pace, and reap the benefits of small commitments, constant planning and refinement. I've prioritized shared backlogs of tens of products and have experience in PHP and C#. I've written everything from the smallest script to a multi-area, department-running web application. I have an affinity for clean and consistent UI and attention to detail in finishing and shipping products.

## **Experience**

### **Product Owner / UCF Information Technology**

**AUGUST 2017 - CURRENT** 

I am the Product Owner for a small Agile team (and a large portfolio), in addition to playing the role of Scrum Master for the team. I assisted in the role of Web Developer for small items, SQL research, and report creation.

- Oversaw portfolio of 40+ custom software products and apps
- Developed product visions and a rationality index for all apps
- Successfully managed the on-boarding and upgrade of multiple colleges' applications
- Served and assisted two teams as part-time Scrum Master
- Drove Agile adoption through practices, rituals, and consistency
- Improved team cohesion through retreats and levity
- Worked with Product Owners and leadership to develop an application retirement process
- Led workshops on Scrum topics including effort estimation and Definition of Done
- Proactively championed UI/UX standards for all applications
- Utilized Azure DevOps for boards, burndowns, and build/release pipelines

#### Web Applications Programmer Manager / SDES IT

MARCH 2013 - AUGUST 2017

I was promoted to the role of manager in our growing application development department. I also continued to develop web applications and assist with web design tasks.

- Managed a diverse team of programmers and coordinated all projects, tasks, and deliverables
- Developed 30+ web applications for both internal and external use, primarily in C# MVC

- Worked with the Project Management team to develop procedures, workflows, and a ranking rubric
- Prepared / delivered presentations to clients, teams, and VPs
- Proactively developed team standards, policies, and procedures
- Primarily worked in Visual Studio, Git, IIS, SQL, and SharePoint

#### Web Applications Programmer / SDES IT

DECEMBER 2008 - MARCH 2013

I created and maintained custom web applications in PHP and .NET (C#) for a college IT department. I took the division from having low/no standards and spaghetti strategy to having a single, shared UI and common content and coding standards.

- Managed collection of 100+ sites for various departments and teams in IIS
- Coordinated division webmasters by creating shared standards
- Designed and developed responsive division-wide web and SharePoint templates
- Frequently met clients to turn concepts into business solutions
- Primarily worked in Visual Studio, IIS, SQL, and the Adobe Creative Suite

#### Education

## Agile Certified Practitioner (PMI-ACP) / PMI

JUNE 2020

Scrum Master (CSM), Product Owner (CSPO) / Agile Alliance NOVEMBER 2017

### Project Management Professional (PMP) / PMI

NOVEMBER 2016

#### **ITIL Foundations** / AXELOS

MARCH 2016

### Digital Media, B.A. / University of Central Florida

AUGUST 2005 - MAY 2008

Concentration in Internet and Information Systems