Hello! I'm Jordan, and I want to rock your world.

🖳 Scrum Master

From a servant-leadership perspective, I've helped teams see the value in Agile and Scrum, adapt at a sustainable pace, and reap the benefits of small commitments and constant planning and refinement. Lifting the team is my #1 goal.

👔 Product Owner

Leveraging my project management interest and skills, I've led Scrum teams to success with a thirst for understanding and knowledge sharing. I've prioritized shared backlogs of tens of products and driven Agile adoption in the organization.

</> Web Developer

Experienced in PHP and C#, I've written everything from the smallest script to a multi-area, department-running web application. I have an affinity for clean and consistent UI and attention to detail in finished and shipping products.

Experience

UCF Information Technology
August 2018–Present

Scrum Master

I am the Scrum Master for our custom application development department, in addition to playing the role of Product Owner for a handful of legacy applications.

Highlights

- Championed team-wide transition from small Scrum teams to larger teams
- Facilitated the creation of release plans for Scrum Product Owners
- Drove adoption of cross-team standards for UI/UX, documentation, and communication
- Worked with Product Owners and leadership to develop an application retirement process
- Led workshops on Scrum topics including effort estimation and Definition of Done
- Participated in business-wide Hack Days, creating business value and estimation tools

UCF Information Technology
August 2017–August 2018

Product Owner

I was the Product Owner for a small Scrum team (and a large portfolio), in addition to playing the role of Scrum Master for the team. I assisted in the role of Web Developer for small items, SQL research, and report creation.

Highlights

- Oversaw portfolio of 40+ custom software products and applications
- Coordinated with Scrum Development Team as part-time Scrum Master
- Developed product visions for all applications and rationality index
- Drove Agile adoption through Scrum practices, rituals, and consistency
- Successfully managed the upgrade of an entire college's applications
- Improved team cohesion through retreats and other proactive measures
- Proactively championed UI/UX standards for all applications

SDES Information Technology
March 2013–August 2017

Web Applications Programmer Manager

I was promoted to the role of manager in our growing application development department. I also continued to develop web applications and assist with web design tasks.

Highlights

- Managed a diverse team of programmers and coordinated all projects, tasks, and deliverables
- Worked with the Project Management team to develop department procedures and workflows
- Developed department-wide Project Management process in SharePoint
- Volunteered for Best Practices Committee and helped develop project ranking rubric

- Oversaw and drafted major changes to SharePoint Governance
- Prepared and delivered presentations to clients, to internal teams, to VPs, and at conferences
- Frequently met clients to turn concepts into business solutions
- Proactively developed web standards, polices, and procedures for the division
- Developed 30+ web applications for both internal and external use, primarily in C# MVC

SDES Information Technology
December 2008–March 2013

Web Applications Programmer

I created and maintained custom web applications in PHP and ASP.NET (C#) for a college IT department. I took the division from having low/no standards and spaghetti strategy to having a single, shared UI and common content and coding standards.

Highlights

- Managed collection of 100+ sites for various departments and teams
- Coordinated division webmasters by creating a shared framework
- Designed and developed division-wide web and SharePoint templates
- Proactively developed web standards, polices, and procedures for my team
- Frequently met clients to turn concepts into business solutions
- Designed video productions using the Adobe Creative Suite

Education

ScrumMaster (CSM), Product Owner (CSPO)

Scrum Alliance
November 2017

ITIL Foundations

AXELOS
March 2016

Project Management Professional (PMP)

Project Management Institute
November 2016

Digital Media, B.A.

University of Central Florida
August 2005–May 2008

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Find Me

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