CaptionCall®

Life is Calling

78T

CaptionCall 78T Phone

User Guide

Welcome to your new CaptionCall® phone. This phone features a large, easy-to-read screen that displays written captions of what callers say to reinforce anything you might miss. The CaptionCall phone is also amplified, allowing you to increase the decibels to a level you are comfortable hearing.

How CaptionCall Works

Similar to captioned television, but only available to people with hearing loss, CaptionCall uses advanced technology and a Captioning Agent to quickly provide written captions of what callers say on a large, easy-to-read screen. It works like a regular telephone: simply dial and answer calls as usual and speak and listen using a phone handset like always.

Phone Features

Your CaptionCall phone combines regular telephone features with a touchscreen display. The touchscreen display is a unique and powerful feature of the CaptionCall phone. The most important use of the display is to show the text of your captioned telephone calls. Other uses for the display are:

- To show you a list of your recent and missed calls
- To allow you to create and manage a list of contacts
- To display your saved calls
- To caption your voicemail and/or answering machine messages
- To allow you to change the phone's settings
- To display built-in help text for the current screen

The CaptionCall phone also features speakerphone, volume control and a large, back-lit keypad.

Key Parts of Your CaptionCall Phone

Touchscreen Display

Shows captions and lets you interact with the phone interface.

Speakerphone Button

Press to turn on speakerphone, even when the handset is still in its cradle.

Volume Control Knob

Controls both call volume and ringer volume. Rotate clockwise to increase volume and counterclockwise to decrease volume. Dial light will change from green to amber to red as volume increases.

Telephone Keypad

Allows you to dial manually, like you always do.

Touchscreen

Phone Menu
Gives you access to all of your phone's features.

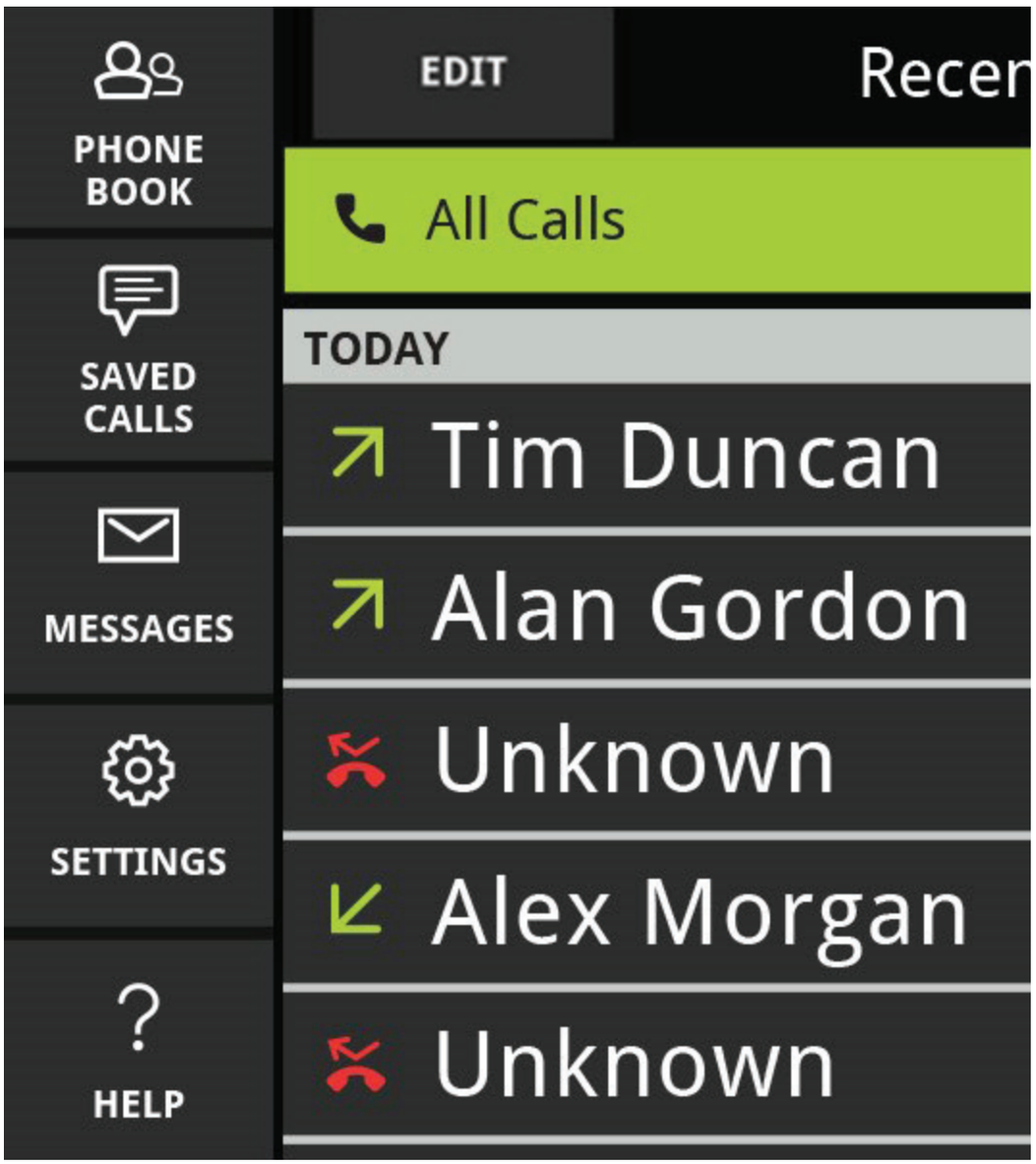
Phonebook
Save and store contacts.

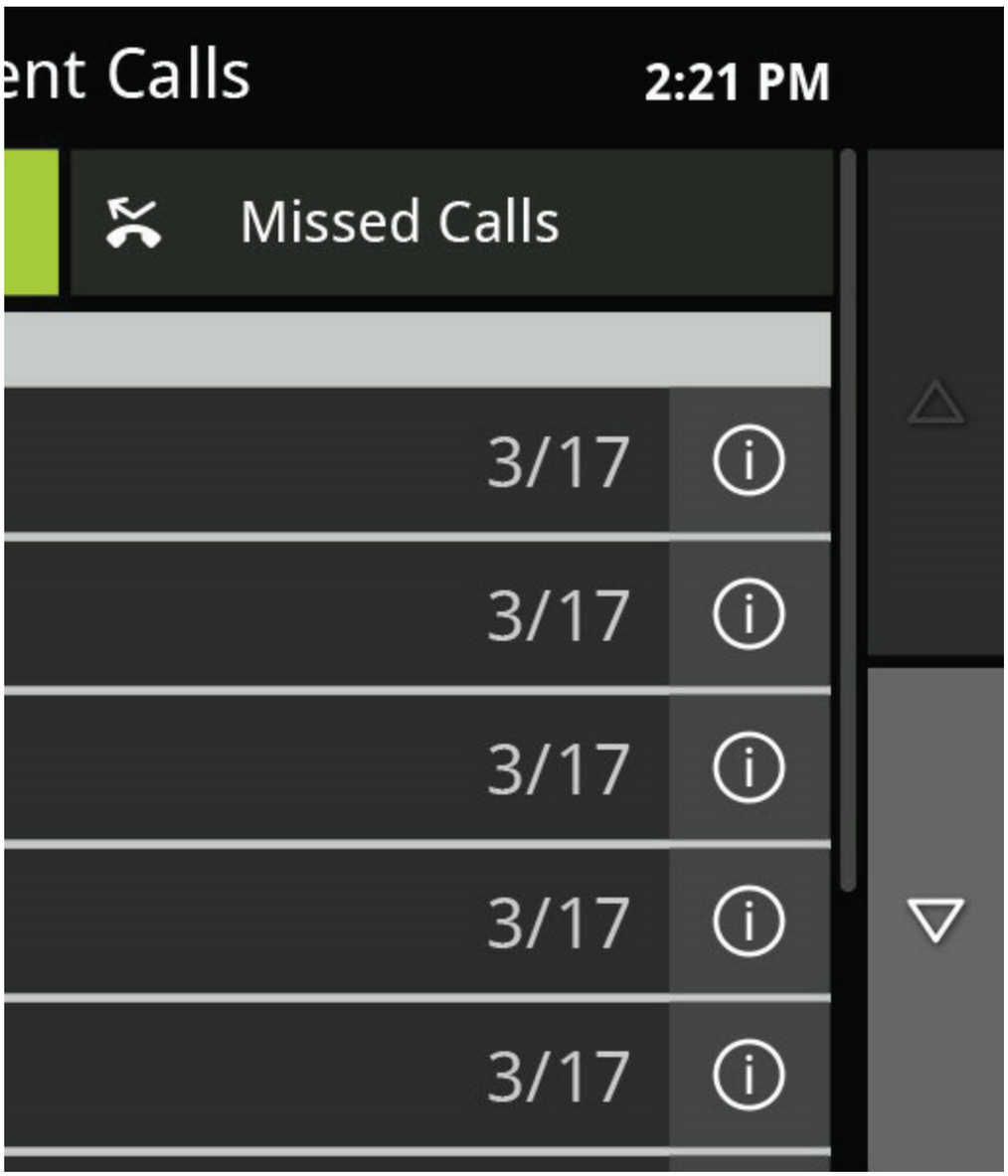
Saved Calls
Access previous captioned calls.

Messages
Caption voicemail or answering machine messages.

Settings
Controls for your CaptionCall phone.

Help
Use this button to guide you through the various functions of your CaptionCall phone.





Scroll Buttons

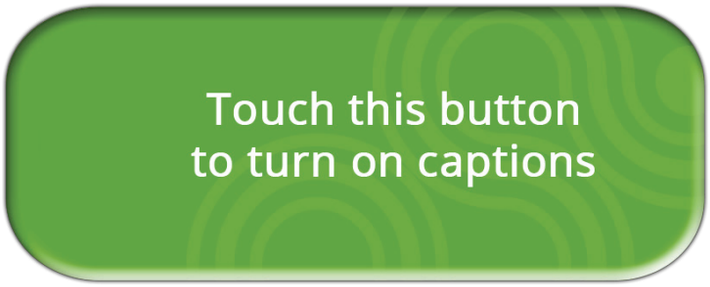
Scrolling can be performed by either sliding your finger up and down the screen or by touching these buttons.

Captions

You can set your phone to caption all calls automatically, or you can turn captions on manually for each call when you want them.

Turn Captions On Manually

If you choose to turn captions on manually, simply touch the large green button on your CaptionCall screen to turn on captions during your call.



When answering calls:

1. Touch the “Turn On Captions” prompt on the touchscreen.
2. Pick up the handset to answer the incoming call.

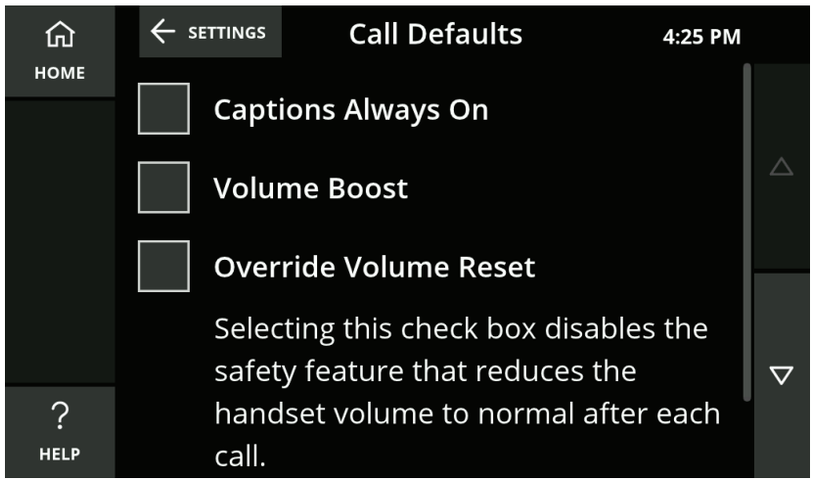
When making calls:

1. Pick up the handset.
2. Touch the “Turn On Captions” prompt on the touchscreen.
3. Place your call.

Turn Captions On Automatically

If you are using captions for most of your calls, you may prefer to have captions start automatically.

You can manage the caption default options in the Settings menu under Captions. To enable captions for all calls automatically, select Settings>Call Defaults and check the box next to Captions Always On.



Make Captioned Calls

1. Pick up the handset OR press the Speakerphone button. If using the speakerphone, the Speakerphone button will light up in green and a dial tone will sound.
2. If captions are set to turn on automatically, captions will begin once the call is connected. If captions are not set to start automatically and you want captions for your call, touch the "Turn On Captions" prompt that displays.
3. Dial the number you want to call using the keypad, Recent Calls list or Phonebook.

Your call will now be captioned.

Answer Calls

When the phone rings:

1. If captions are set to turn on automatically, captions will begin once the call is connected. If captions are not set to start automatically and you want captions for your call, touch the "Turn On Captions" prompt that displays.
2. Pick up the handset OR press the Speakerphone button.
3. Speak into the handset OR near the speaker and listen as you normally would.

Helpful Hints

You can start captions manually at any time during the call.

Other ways to make captioned calls:

- Return a call using the Recent Calls or Missed Calls list (see "View Recent Calls" on page 32)
- Call someone using the Phonebook (see "Call a Contact" on page 43)

Return a Missed Call

1. If the Missed Call button is red, you've missed a call. You can easily view and return missed calls by pressing the Missed Call button or selecting the Missed Calls tab in the Recent Calls screen.
2. A list of your missed calls will display.
3. Touch the call that you want to return. The call will be immediately made. You can use the speakerphone or pick up the handset.
4. If captions are set to turn on automatically, captions will begin once the call is connected. If captions are not set to start automatically and you want captions for your call, touch the "Turn On Captions" prompt that displays.

Dial From a Recent Call

1. Touch the CaptionCall phone screen to wake the phone or touch the Home button.
2. A list of your Recent Calls will display.
3. Touch the call that you want to return. The call will be immediately made. You can use the speakerphone or pick up the handset.
4. If captions are set to turn on automatically, captions will begin once the call is connected. If captions are not set to start automatically and you want captions for your call, touch the "Turn on Captions" prompt that displays.

Helpful Hints

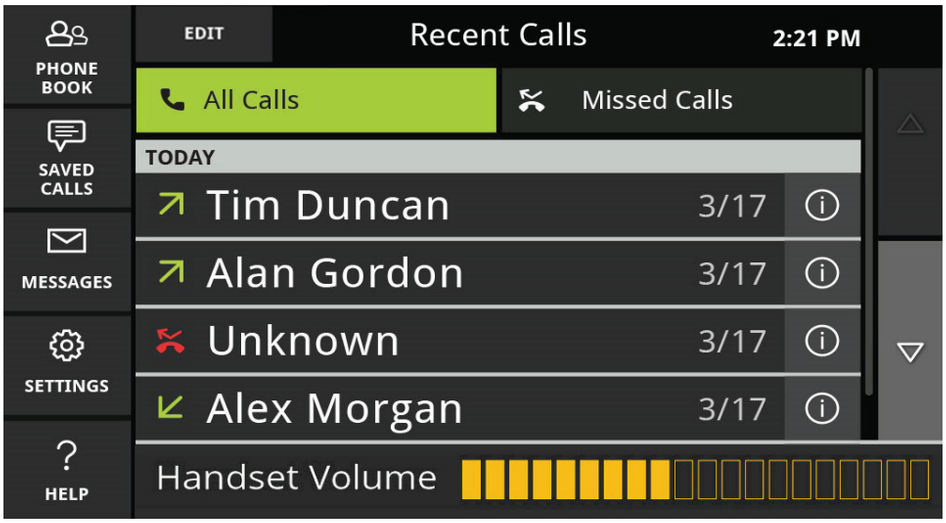
Use your finger to swipe up and down the list as needed to view all recent or missed calls.

Adjust Handset/Speaker Volume

While in a call, you can adjust the volume on your handset or speakerphone to a level you are comfortable hearing.

1. Pick up the handset or press the Speakerphone button.
2. Turn the Volume knob to adjust call volume.
   - Clockwise increases call volume
   - Counterclockwise decreases call volume

As you increase the volume level, the color of the Volume meter and the ring surrounding the Volume knob will change from green to amber to red.



WARNING

Do not set the volume level higher than is necessary for you to hear calls. Excessive volume can cause hearing damage.

Technical Specifications

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

IMPORTANT! Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

For a Class B digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the base of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

This telephone connects to the telephone network using an RJ11 connector.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and

requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3).

If this CaptionCall phone causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this CaptionCall phone, for repair or warranty information, please contact CaptionCall LLC, 1-877-557-2227 or support@captioncall.com. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

CaptionCall does not contain any customer-serviceable components.

Connection to party-line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing-aid compatible.

WHEN PROGRAMMING EMERGENCY NUMBERS AND (OR) MAKING TEST CALLS TO EMERGENCY NUMBERS:

1. Remain on the line and briefly explain to the dispatcher the reason for the call.
2. Perform such activities in off-peak hours, such as early morning or late evening.

Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

- Do not use this product near water, for example, near a bathtub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool
- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning
- Do not use the telephone to report a gas leak in the vicinity of the leak
- Use only the power adaptor provided with this device

SAR Statement:
This device has been tested and meets applicable limits for radio frequency (RF) exposure. Specific Absorption Rate (SAR) refers to the rate at which the body absorbs RF energy. The SAR limit is 1.6 watts per kilogram in USA that set the limit averaged over 1 gram of tissue. This device (FCC ID: 2AA6Z78T) has been tested against this SAR limit. During testing, the device radios are set to their highest transmission levels and placed in positions that simulate uses against the body, with no separation, the highest SAR value reported is 0.097W / kg. Cases with metal parts may change the RF performance of the device, including its compliance with RF exposure guidelines, in a manner that has not been tested or certified.

SAVE THESE INSTRUCTIONS