## User Guide.

ORCAM | orcam.com | f y □



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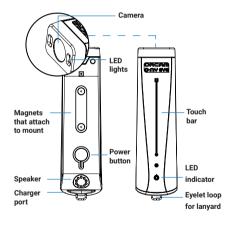
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### **Get Started.**

#### Diagram of OrCam MyEye 2:



#### Mounting the OrCam MyEye on glasses.

OrCam MyEye magnetically attaches to a mount which is pre-installed on the glasses provided in the box. To learn how to attach a mount to another pair of glasses, visit the user area.

#### Read or Recognize.

- Look at the text you want to read or the product, banknote, barcode, or face you want OrCam to recognize.
- Touch the touch bar. You will hear a camera sound.
- OrCam will begin reading text or recognize the product, banknote, barcode, or face.

#### Read with Pointing.

- Hold the text about 12 inches (30 cm) directly in front of your face.
- Point at the text area you want to read, with the tip of your finger pointed up and the fingernail facing the camera.
- When you hear a double beep, remove your finger from the area.
- OrCam will begin reading the text and chime when done.

#### 4. English

#### **Automatic Reading or Recognizing.**

- Look at the text you want to read or the product, banknote, barcode, or face you want OrCam to recognize for several seconds.
- You will hear a camera sound. Then OrCam will begin reading text or recognize the product, banknote, barcode, or face.
- Automatic reading and recognition is disabled by default. Enable it via the settings menu.

#### Learn Faces.\*

- Stand about 3 feet (1 meter) from the person you want to learn.
- Touch and hold the touch bar. The device will start making camera sounds. Keep holding.
- Follow audio instructions to complete face learning. For more information, see the user area.

#### Learn Products.\*

- Hold the barcode or product in front of you.
- Touch and hold the touch bar until you hear audio instructions.
- Follow audio instructions to complete barcode or product learning. For more information, see the user area.

#### **Settings Menu Options.**

 Customize your OrCam's settings via the audio settings menu. To enter, hold the power button, swipe your finger along the touch bar, and then release the power button. Some settings can be altered with voice commands. For a complete list, see the user area on the OrCam website.

#### Set the Volume.

- To increase volume, swipe your finger forwards on the touch har
- To decrease volume, swipe your finger backwards on the touch bar.

#### Help and Support.

For the full user guide and tutorial videos, or for tips, advice, and troubleshooting support, visit orcam.com/user-area

Or, contact our customer service department at support@orcam.com

Please refer to the OrCam website for additional Safety information: www.orcam.com/safety

<sup>\*</sup>Not available in MyReader.

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OrCam devices are intended to enhance the day-to-day lives of individuals with visual impairments. They are not substitutes for existing methods or forms of assistance and should not be relied upon in circumstances which are potentially life- or health-threatening or which could lead to financial loss. OrCam devices should especially never be relied upon to drive vehicles or operate heavy machinery of any kind.

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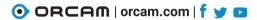
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#### [EN] Safety and Warnings.

Before using the OrCam device, read these precautions carefully to avoid dangerous situations and to ensure dideal performance of your device. Handle your OrCam device with care. It can be damaged if dropped, burned, punctured, or crushed. Do not open the device.

punctured, or crushed. Do not open the device. The OrCam device is designed to work in ambient temperatures between 32°F and 104°F (0°C and 40°C) and in normal conditions (Relative Humidity of 10% to 90% RH and Atmospheric Pressure of up to 2000m above sea level (700hPa)). The device can be damaged if used outside of this range. Store and transport in a cool, dry place (32°F to 104°F (0°C to 40°C) and Relative Humidity of 5% to 90% and atmospheric pressure of 700hPa to 1060hPa)).

The OrCam device is water resistant but not waterproof. This means the device can withstand light rain or drizzle for short periods of time, although it is not recommended. Do not use the OrCam device in heavy rain, at the beach or swimming pool, or in or near a bathub or shower. Do not submerge the OrCam device in any liquid. IP Code: IP22.

Should you have a problem operating the OrCam device, if the case or lens is cracked, or if you believe there is something wrong with the device, please contact support and do not attempt to repair it by yourself. Only qualified OrCam personnel may repair or service your device. Unauthorized repairs may void your warranty.

Do not attempt to replace the battery; you may damage it, which could cause overheating and even injury. The battery is designed to last for two years of average use (one charging cycle per day on average) after which it may need to be replaced. Use only the charger supplied with your OrCam device. Using another charger may void your warranty and could cause severe nivery. cause severe injury.

Do not force a connector into a port or apply excessive pressure to a button. This may cause damage that is not covered under the warranty. If a uamage mat is not covered under the warranty. If a connector does not insert easily, check for obstructions in the port and verify that you have the correct connector for that port. Do not combine with software, hardware, or other equipment not supplied by OrCam.

Exposing the device to magnetic fields may damage the unit or erase your data

When using the OrCam device or charging the battery, it is normal for the device to get warm. If the unit becomes excessively hot, leaks, or gives off a burning smell, turn the device off immediately and contact OrCam Support.

OrCam MyEye2 RevB meets the standard requirements in the US and EU for Class 1 medical devices. OrCam recommends keeping the OrCam MyEye's magnets at least 6 in. /15 cm away from any implantable cardiac equipment. If you have specific questions about use alongside an internal pacemaker and/or defibrillator, please consult your sections are consult your recommendations. medical professional.

Do not use the OrCam device to read medication labeling.

#### Cleaning.

Clean your device if you feel it is dirty or transferred between users. Never touch the camera lens with your finger. Clean the lens only with the supplied microfiber cloth and eyeglass cleaning fluid. Do not use any abrasive materials. Do not expose the device to chemicals, such as household cleaners, acrossl sprays, solvents, school, or ammonia. If you experience an allergic reaction to any of the elements of the O'Cam device contact a medical professional.

#### Terms and Conditions.

Your use of your OrCam device (the "Product") is subject to the Terms and Conditions found at orcam.com/terms-and-conditions. Your agreement to these Terms and Conditions is a condition to your use of

Please read the User Guide in full, including the important Safety Instructions, BEFORE using your OrCam device. DO NOT use your OrCam device until you have received in-person or online training by an authorized OrCam Trainer\* or OrCam Training Program.

by an autonized Urdam Trainer" or Urdam Training Program.

OrCam can take no responsibility if the Product was used other than in accordance with the instructions in the User Guide. Products should not be relied upon in circumstances that are potentially life- or health-fineatening or that could lead to financial loss. OrCam devices should especially never be lefled upon to drive vehicles or operate heavy machinery of any kind. OrCam shall not be responsible in the event that Products are used in such situations.

OrCam accepts no responsibility for the accuracy of the barcode information attained from this or other providers.

#### Warranty.

Customer acknowledges that, other than as explicitly stated herein, OrCam does not make any representations or warranties to Customer regarding the Product, its functions or any images it

Warranty Cows the owner of an Ofam read of the "Limited Warranty" (see the work of an Ofam product against defects in material or workmarship at the time of its original purchase, for a subsequent period of one (1) year, and for any additional applicable legal warranty period. Original proof of purchase/delivery is required from the owner in order to Otalm this coverage.

OrCam will repair or replace, at its discretion, any product that is determined by OrCam to be covered under this Limited Warranty, OrCam will not be responsible for conditions arising as a result of intentional damage or misuse of the product. The owner is responsible for the costs of shipping the product to the location specified by OrCam.

This Limited Warranty is the sole and exclusive warranty applicable to Ordam products. No third party has the authority to make any representation, warranty, or agreement on behalf of OrCam with respect to Ordam products. No warranty of any kind or nature is made by Ordam beyond those expressly stated herein.

In no event shall OrCam be liable for any special, collateral, indirect, punitive, incidental, consequential, or exemplary damages in connection with or arising out of the use of the product.

Without limiting any provisions limiting liability under this agreement the limited warranty set forth herein will not apply, and the owner will reimburse OrCam for any costs and expenses incurred in the event that: (i) the product has been used other than in accordance with the product documentation and terms of use or other written operating instructions provided by OrCam

(ii) the product has been subject to tampering, misuse, negligence, or accident

(iii) the product or parts identification labels have been removed or the product has been otherwise altered

(iv) the product has been opened, modified, repaired, serviced, maintained, or altered by someone other than an authorized OrCam representative

(v) the product has been combined with software, hardware, or other equipment not supplied by OrCam or not approved in writing by an authorized OrCam representative

(vi) the product has been intentionally damaged or exposed to water, heat, or high voltage

(vii) the product has been used by a person who has not completed training by an authorized OrCam Trainer." Any parts replaced pursuant to this warranty will be under warranty for the remaining time of the original warranty period or for ninety (90) days from the date of repair, whichever is longer.

If you believe that your product needs warranty support, contact your local representative. You will be responsible for shipping costs. However, if it is determined that the warranty request is valid, OrCam will pay the total cost of shipping the repaired or replaced product.

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ORCAND INSTAUMS ANY AND ALL WARRANTIES, WHETHER EXPRESSED OR MEPLIES, INCLUDING WITHOUT LIMITATION, THE MPLIED WARRANTIES INCLUDING WITHOUT LIMITATION, THE MPLIES WARRANTIES OF MON-HIPEINGEMENT OF THIRD-PARTY RIGHTS MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ORCAM DOES NOT WARRANT THAT THE PRODUCT WILL BE ERROR FREE OR BUG FREE, WILL OPERATE WITHOUT INTERRUPTION, THAT ANY MAGES OR SOUNDS PRODUCED BY THE PRODUCT WILL BE CACURATE OF THAT THE OPERATION OF THE PRODUCT WILL BE SECURE, AND THIS SECTION SHALL BE ENFORCEABLE TO THE FULLEST EXTENT ALLOWED BY APPLICABLE LAW.

#### Refund policy.

You can return your undamaged device for a refund within the period required by local law. Returns may be subject to a re-stocking fee. Training fees are non-refundable. Please contact your local representative of OrCam Support to initiate a return process.

#### FCC Compliance.

FCC Compliance.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These inities are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not cour in a particular installation. If this equipment does cause harmful interference to radio cut ledvision reception, which can be determined by the interference by one or more of the following measures.

Recrient or relocate the receiving antenna.

Increase the separation between the equipment and receiver. Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

#### FCC Warning.

Modifications not expressly approved by the manufacturer could void the user authority to operate the equipment under FCC Rules.

NOTE: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TY INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THIS EQUIPMENT. SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.



#### EC REP EU Authorized Representative for OrCam:

Medes Limited 5 Beaumont Gate, Shenley Hill, Radlett, Hertfordshire, London WD7 7AR, United Kingdom. Telephone: +44 20 8123 8056 Fax: +44 1923 859 810.

#### Applicable Standards.

OrCam MyEye2 RevB and MyReader2 RevB meet Annex VII of the medical device Directive 93/42/EEC and 2007/47/EEC and the essential requirements set out in Annex 1.

Applied Standards: N. IEC 66601-1. ETSI EN. 301 489-1. ETSI EN. 301 489-1. FCC Part 15, subpart B. IEC/EN 60601-1-6. IEC 62366-12015. EN IEC 6601-1-2. EN 62304. ROHS Directive 2011/65/EU MEEE. EN ISO 14971:2016. Council Directive 93/42/EEC of 14 June 1993 concerning medical device.

Please refer to the OrCam website for additional Safety information: www.orcam.com/safety

For support, contact your local representative. Or, contact OrCam Support at support@orcam.com or at:

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