



Digital<sup>2</sup>  
**10" PAD**  
PLATINUM

**User Manual**

*U.S Service Hotline : 1-888-863-0138*  
*More support at [www.d2pad.info](http://www.d2pad.info)*

FC ⓘ | Designed In USA | Assembled In China





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applications or software (including downloads), or other peripherals interacting with the Product are not covered by this warranty.

Upon Digital2's replacement or repair of a Product under warranty, the original end-user purchaser will have a remaining warranty of the original warranty period. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Digital2's property.

**Important:** Do not disassemble the Product. Disassembling the Product will void this warranty. Only Digital2™ or a party expressly authorized by Digital2™ should perform service on this Product.

This warranty only covers technical hardware issues during the warranty period and under normal use conditions. Digital2™ does not warrant uninterrupted or error-free operation of this Product. This Warranty does not apply to software, environmental, or customer induced damages or circumstances, such as, but not limited to:

- (a) Product has been tampered with, repaired and/or modified by non-authorized personnel;
- (b) Serial number of the Product, components or accessories has been altered, cancelled or removed;
- (c) Obsolescence;
- (d) Damage (accidental or other) to the Product that is cosmetic, meaning damage that does not impact the operation and functioning of the Product, such as without limitation to rust, change in color, texture or finish, wear and tear, scrapes, dents, cracks, or gradual deterioration;
- (e) Damage to the Product caused by war, terrorism, fire, accident, natural disaster, intentional or accidental misuse, abuse, neglect or improper maintenance, use under abnormal conditions, accidental drops, spills, fire, or power surges;
- (f) Damage to the Product caused by improper installation, connection or malfunction of a peripheral device such as printer, optical drive, network card, USB device, or connectivity issues(including both hardware and software);
- (g) Damage to the Product caused by an external electrical fault, surge, or any accident;
- (h) Damage to the Product resulting from use outside of the operation or storage parameters or environment detailed in the User's Manual;
- (i) Damage from improper installation, improper connection, or use of parts, components, and/or software not manufactured or sold directly by Digital2™;
- (j) Damage to the Product caused by downloads, virus(es), bots, or other malicious software; or software loss or data loss that may occur during repair or replacement;
- (k) Un-usability due to forgotten or lost security passwords;
- (l) Any contamination, condition or other circumstance of the Product, which Digital2™, in its sole discretion, considers a danger to health and safety, including, but not limited to any contact between the Product and a biohazard, bodily fluids, infectious materials/substance, chemicals, hazardous substances, diseases, insects, vermin, radiation, or other;
- (m) Fraud, theft, misplacement, unexplained disappearance, or willful act.

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## Preface

### Copyright

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All other product names, trademarks or logos mentioned herein are used for identification purposes only, and may be the trademarks or registered trademarks of their respective owners.

### Control Information

This device is in accordance with the requirements in Radio & Telecommunications Terminal Equipment Directive 1995/5/EC.

This device complies with the requirements in EMC Electromagnetic Compatibility Directive 2004/108/EC and Low Voltage Directive 2006/95/EC.

## 4.4 Apps Settings

### *Application management*

The tablet's apps are listed here by category, under **Downloaded**, **On SD Card**, **Running**, and **All**.

Click an app to see more details and options, such as **Force Stop**, **Disable**, **Uninstall**, **Clear Data**, and **Clear Cache**.

### *Running*

In this setting, you can force stop some programs that are running on the background to save battery.

## 4.5 Date & Time Settings

You may select **Automatic Date & Time** while connected to the Internet, or choose to manually input the correct date and time. You may also change the display format.

## 4.6 Language and Input Settings

### *Language*

Choose the system display language between 60 different options. Select **Spelling Checker** to enable the system to correct spelling errors.

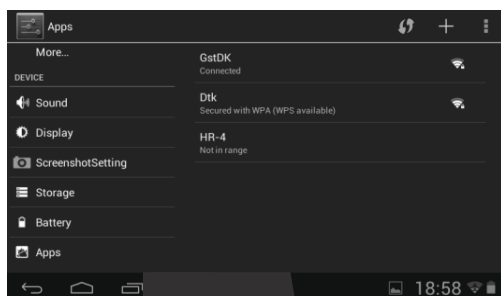
### *Android keyboard*

Tap the Settings icon next to "Android keyboard (AOSP)" to configure the Android keyboard settings, such as auto-capitalization, sound, etc.

## 1 Year Limited Hardware Warranty

Digital2™ offers a ONE YEAR limited warranty covering the hardware of Digital2™ Tablets ("Product"), limited to those residing in the 48 continental United States and Canada.

Digital2™ warrants the Product to be free from defects in materials and workmanship for one (1) year, as sold to the original purchaser, from the date of retail purchase by the original end-user purchaser. If a hardware defect arises and a valid claim is received within the warranty period, at its option and to the extent permitted by law, Digital2™ will: (1) repair the hardware defect at no charge, using new parts or refurbished parts that are equivalent to new in performance and reliability; or (2) exchange the product with a product that is new or refurbished that is equivalent to new and is functionally equivalent to the original product. This warranty is for replacement for like-items only and does not cover items out of production if the company no longer stocks them. This warranty is not assignable or transferable. Third-party products, such as mobile/ handheld devices, media players, camcorders, cameras, keyboards, any



## 4.1 Internet Settings

(Please refer to section 2.1 for details)

## 4.2 Sound Settings

In Sound settings, you may adjust the volume of media/notifications/alarms, choose the default notification ringtone, as well as mute all sounds.

## 4.3 Display Settings

Display settings include: Brightness, Wallpaper, Sleep and Font Size

### **Brightness**

Adjust the brightness of the screen by sliding left or right.

### **Wallpaper**

Change the wallpaper on your home screen by selecting image from available galleries.

### **Sleep**

Adjust idle time before the screen locks and the tablet enters standby mode.

### **Font size**

Set system font size with four options: Small, Normal, Large, Huge.

for typical body-worn operations with the back of the handset kept 0cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1.5cm separation distance between the user's body and the back of the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided.

### **FCC WARNING**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

### **NOTE 1:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### **NOTE 2:**

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.



## Recycling Information

Digital2™ values the importance of our environmental policy, and strongly believes in the protection of our Earth by properly disposing and recycling industrial technological instruments that have exceeded service life.

These devices contain recyclable materials, which can be re-incorporated to new material after decomposition. In contrast, other materials are classified as dangerous and toxic substances. We highly recommend all users contact the relevant institutions based on the information we provide to recycle this product.

## Prevent Hearing Impairment

Caution: Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.

## Precautions

This manual contains important information regarding safety measures and proper use of the product. To avoid accident, please be sure to read the manual carefully prior to use the product.

Keep the product away from high temperature, moisture or dust.

Do not expose the product to high temperature, especially in a window-closed vehicle during summer.

Avoid drop or strong collision of the product or heavy vibration of the TFT screen, as it may cause damage or abnormal display of the TFT screen.

Please choose appropriate volume. It is not recommended to use earphones in high volume. If ringing occurs in the ear, please lower the volume or stop using the device.

Please charge under the following circumstances:

- A. The system automatically shuts down, and immediately shuts down again after restart.
- B. The operating button does not respond.


Note: This product cannot be used with any unauthorized charger; otherwise it may burn the product, which is not covered by warranty. For any additional original charger, please contact customer service.

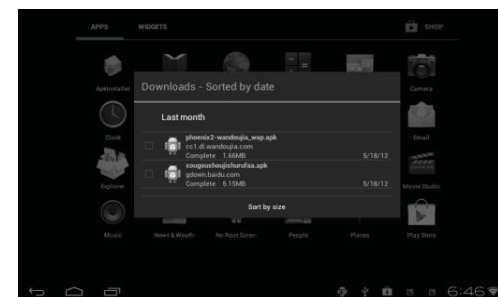
The Lithium battery cells in the battery pack are not user serviceable.

When battery level is low, be sure to connect the power plug before formatting the Digital2 tablet or uploading/downloading applications to prevent system error.



## 3.8 Downloads

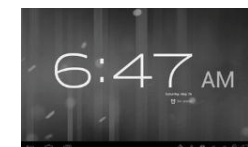
From your Application list, click  to see all downloaded items and in-progress downloads.




Click the box next to an item, then click the trash can icon to delete its contents.

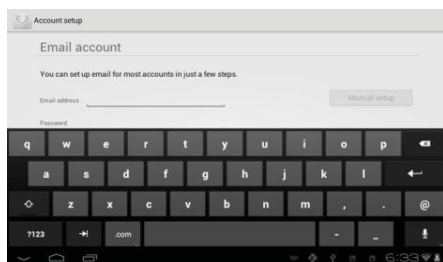
## 3.9 Clock

From your Application list, click  to enter the clock interface. Under the time and date, click **Set alarm** to add an alarm.




## Chapter Four: System Settings

From your homescreen, click  to enter the system settings interface.



### Compose E-mail

From the inbox, you can click  on the top of the screen to compose an E-mail.






Enter the recipient's E-mail address on the "To" address line, then proceed to fill in the subject and E-mail content.

### Add Attachment

To add attachment(s) while composing an E-mail, click on the three squares icon on the top right corner of the screen. Select **Attach file**.

### Reply and Forward

To forward or reply to an E-mail, open the message to find a blue menu bar next to the Sender's name and E-mail address. Click **reply** , **reply all** , or **forward**  to perform those functions.

Digital2™ shall not be held liable for any loss of data caused by damage or repair of the product or any other reason. Please operate the product properly following the user manual's guidelines.

Do not disassemble the product. Do not use alcohol, thinner or benzene to clean the surface of the product.

Do not operate device where the use of electronic equipment is prohibited, such as on airplanes.

To avoid any accidents, please do not use the product when driving or walking on the street.

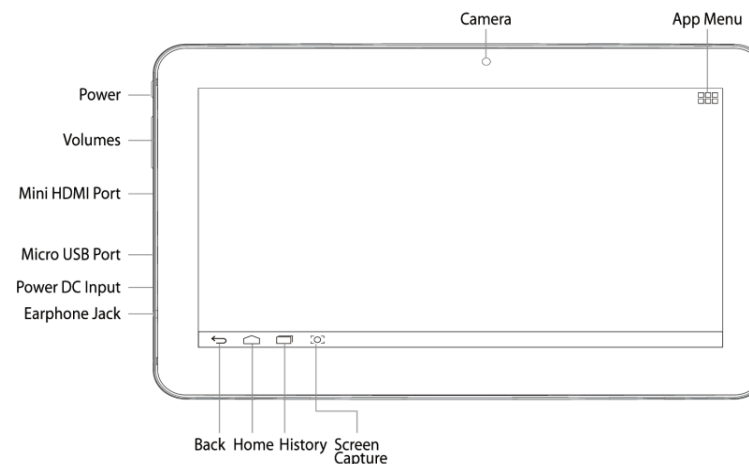
USB connection is for data transfer only.

**\*\*Important Notice:** As the product may undergo modifications and improvements, product specifications and design are subject to change without prior notice.

**NOTE:** Pictures in this manual are for reference only.

## Chapter One: Overview

### 1.1 Product Overview





## 1.2 Power On and Off

### **Power on**

Press and hold the power button (see Product Overview image) for 2-3 seconds, and the system will begin to boot. While the unit is off and charging, press the power button to see charging notification.

### **Power off**

While the unit is on, press and hold the power button until a dialogue window appears to confirm power off. Press "OK" to continue.

## 1.3 Enter and Exit Standby Mode

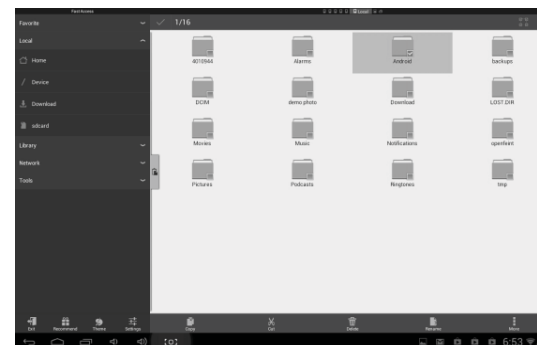
### **Enter standby mode**

To save power while the unit is on but inactive, tap the power button to enter standby mode.

### **Exit standby mode**

While the unit is in standby mode, tap the power button to resume activity.

## 1.4 Home Screen



Click and hold on a folder/file for 2-3 seconds and you will be able to multi-select the files you intend to edit. Once files selected, click on one of the options (Copy/Cut/Delete/Rename/More) located at the bottom of the screen.

To copy a file, click and hold on a folder/file. Select the files you want and click **Copy**. On the left side of the screen, find/choose a new location/folder for your files. Click **Paste** at the bottom of the screen to move the files to the new location.

## 3.7 E-mail

Network support is needed to use E-mail. If you experience any network problems, please contact your wireless service provider.


### **Add account**

Upon your first time entering the E-mail app, you will be asked to set up an E-mail account.

To add more accounts after set-up, click **Settings** on the top right corner of the page, then select **Add account**.



### 3.5 Calendar

From your Application list, click  to open the calendar.

On your first time entering the calendar interface, it will remind to add your Google account, which facilitates more options. If you do not need to set it, click **Later**.

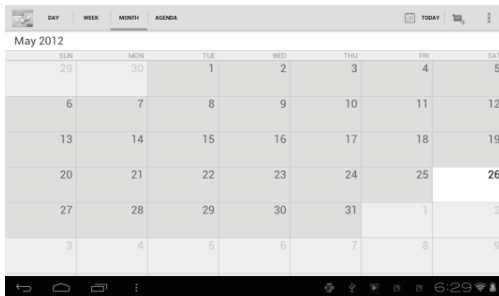
**Date View:** Press and hold to an event to view, edit, or delete it. Press and hold a blank area to add a new event.

**Week View:** Press and hold to an event to view, edit, or delete it. Press and hold a blank area to add a new event.


**Month View:** Click on a date, then press and hold to an event to view, edit, or delete it. Press and hold a blank area to add a new event.

**Agenda:** Lists all saved events. Click to read details.

Touch the “Today” icon at any time to return to the current date.



### 3.6 File Explorer

From your Application list, click  to view and edit your files. It allows you to manage/edit all your document files within the internal storage and external SD card.

- **Add application shortcuts:** Press and hold an application icon from the Application list and drag the icon to the home screen to add as shortcut.
- **Remove application shortcuts:** Press and hold an application icon in the home screen as the top of the screen displays an “X”. Drag the application icon towards the “X” until it turns red, and then release the hold to remove the application shortcut.

### 1.5 Lock and Unlock Screen

#### Lock

You may set an idle timeframe after which the unit automatically enters standby. The system will sleep and the screen will lock if it is inactive for the set amount of time.

#### Unlock

Move the  icon to unlock the unit, as shown below.








### 1.6 Status Bar

The status bar is located at the bottom the screen.





The icons on the left side are:

- Back  : Tap to return to previous screen.
- Home  : Tap to return to home screen.
- History  : Tap to view the most-recently accessed applications.
- Volume +/-  : Tap to adjust volume.
- Screen Capture  : Tap to take a screenshot.

The icons on the right side of status bar display Wi-Fi signal, Wi-Fi connection status, battery power/battery charging status, current time, USB and SD card connection status. Tap the icons to view the date, and time and other information.

## 1.7 Text Input

When using the tablet, you may use its virtual keyboard to enter text, numbers and symbols directly by touching the screen. After tapping into a text input area, the default keyboard will appear as shown below:



To alternate between numbers and letters, press



To alternate between uppercase and lowercase letter, press



## 1.8 Reset

Pin and hold the reset button on the side of the device for 10 seconds to restart and reset the system.

## 1.9 USB Connection (Connect between Tablet & Computer)



Click  to activate slide show within an album.

## 3.3 Video

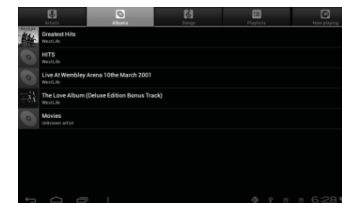
From your homescreen, click  to open the video player.

Choose the folder that contains the video file you want to play. While the video is playing, you may slightly tap the screen to display the video play settings on the bottom menu bar.

## 3.4 Music

From your Application list, click  to open the music player.

The song list may be displayed alphabetically by artist name, album name, or song title.



Click on a song to play it.



Playlist



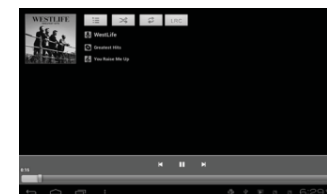
Random Play (Shuffle)



Repeat



Lyrics





### Camera Mode



Click to take a picture.



Click to set white balance and scene mode.

### Video Mode



Click to enter video mode. Press the red button to record.

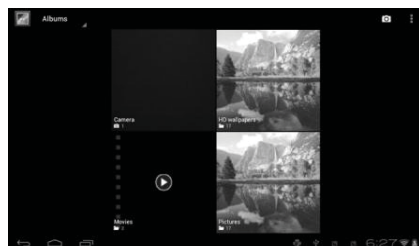


Click to set white balance and time lapse interval.

## 3.2 Gallery



From your homescreen, click to view all pictures saved onto the tablet.



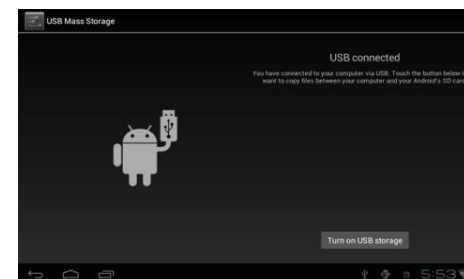
Click to display the pictures by Albums, Location, Time, People or Tags. Click to enter camera mode.



Click to choose an album to edit or delete.



When connecting the tablet to your PC via the in-box USB cable, this icon will appear on the bottom right tool bar. Click on it, and then click **Turn on USB storage** to connect your devices. The device of your tablet should then appear on your PC under My Computer as "D2-1061G".



**Turn off USB storage** to disconnect your tablet from the PC. Otherwise, you might be able to operate some of the apps properly on your tablet.


## 1.10 Accessories

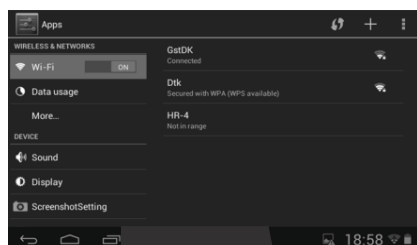
Item	Function
Adapter, 5V / 2.5A	Provides power to the tablet by charging the battery
Micro USB Cable	Connects tablet to other USB-supported devices
User Manual	Assists the user in operation of the tablet

## Chapter Two: Internet

### 2.1 Wi-Fi



From the home screen, click  to enter Settings. Turn on Wi-Fi and find your wireless network. Sign in with your Wi-Fi password. Once connected, Wi-Fi connectivity icon will be shown at the right side of tool bar. You may also click **[+] Add network** to manually input your wireless network if it does not appear on the list, but is within range.



### Other Wi-Fi Options

Tap the **Advanced** icon on the upper-right corner of the screen to display advanced options and other network information.



When the **Network notification** option is checked, the system automatically scans and displays available networks within range. If it is unchecked, you must tap **SCAN** to manually scan for nearby networks and tap **ADD NETWORK** to manually do so.

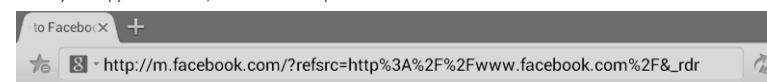


\*Note: The10" Pad Platinum recognizes Wi-Fi networks that it has connected to before. Once Wi-Fi is turned on and a known connection is detected, the device automatically connects to that network.


## 2.2 Browser





From your Application list, click  to open the web browser.



Touch the URL input area to display the soft keyboard to type site address.

Click  to add site to Bookmarks

Click  to add new browser tab

Click  to close the browser tab

## Chapter Three: Applications

### 3.1 Camera



From your homescreen, click  to enter the camera app.

