



**SP400 Logo**

**User Manual**

## Table of Contents

In the Box	X
Quick Start Instructions	X
Getting Started	X
Thermos App	X
Battery Information	
Connecting	X
Using the SP400	X
Care and Usage .....	X
Custom & Preset Alarms	X
Problem Solving	X
Frequently Asked Questions	X
Disclaimer	X
Regulations	X

## 1. In the Box

Inside your SP400 box, you will find:

- 1 SP400 Smart Lid

- 1 24 oz Hydration Bottle
- 1 USB Charging Cord
- Quick Start Guide

## 2. Quick Start Instructions

1. Download the Thermos Hydration app from the App Store<sup>SM</sup> on one of the following compatible devices
  - iPhone® (4S and later)
  - iPad® (3<sup>rd</sup> generation and later)
  - iPad mini™ (all generations)
  - iPod touch® (5<sup>th</sup> generation and later)
2. Enable Bluetooth® on your smart device under 'Settings'.
3. Plug the USB cable into the back of your Smart Lid and into a power supply to wake the Smart Lid Up. **NOTE:** The Smart Lid will not appear in your app until you plug USB power into the lid for the first time!
4. Open the Thermos Hydration app to connect to your SP400 Smart Lid and
5. You are ready to use your SP400 Smart Lid!

## 3. Getting Started

### 3.1 Thermos Hydration App

The Thermos Hydration app provides all of the functionality and customization you'll need to get the most out of your SP400 Smart Lid. The Thermos Hydration app is compatible with the following devices:

- iPhone® (4S and later)
- iPad® (3<sup>rd</sup> generation and later)
- iPad mini™ (all generations)
- iPod touch® (5<sup>th</sup> generation and later)

You must be running iOS 7+ on your device to use the Thermos Hydration app. Please visit the App Store<sup>SM</sup> and search "Thermos" to download the free Thermos Hydration app.

Once you've downloaded the app, you'll have access to links for instructional videos, step-by-step instructions and FAQ's for troubleshooting.

### 3.2 Battery Information

Your SP400 Smart Lid has an internal Lithium Polymer battery installed in it.

- Battery level and charging indication can be found within the Thermos Hydration App
- To charge, plug the USB cable into the back of the Lid and connect to a power supply. Approximate full recharge time is 3 hours
- Battery life can be up to one week based on usage and connection time

### 3.3 Powering On & Off

To turn on your SP400 Smart Lid, simply plug the USB into the back of the Lid.

- Your SP400 Smart Lid is always on and ready to connect to your Smart Device
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### 3.4 Connecting

To connect your SP400 to your iPhone, iPad, iPod touch follow these steps:

- Open Settings
- Tap Bluetooth
- Set Bluetooth to On
- While turned on

## 4. Using the SP400 Smart Lid

### 4.1 Care and Usage

- Wash and rinse the product thoroughly before first use and after each use. Hand washing is required. The product is **NOT** dishwasher safe.
- DO NOT use bleach or cleaners containing chlorine on any parts of the product.

#### CAUTION

- NOT FOR USE WITH HOT LIQUIDS

- For cold liquids only. Hot liquids may cause burns.
- Dairy or other liquids that spoil easy should not be kept in product for prolonged periods
- Not intended for carbonated beverages as carbonation places product under pressure and may cause product to leak
- DO NOT MICROWAVE

## 5. Problem Solving

The following information covers some of the most common troubleshooting issues with the SP400 Smart Lid. If you need further assistance, please review the SP400 Smart Lid FAQ page at <http://> or contact a member of our Customer Support Team at **TBD**

### 5.1 My SP400 Smart Lid won't turn on.

If your SP400 Smart Lid is brand new, please be sure to plug the USB cord into the back of the lid and into a power source such as a computer or cell phone charger.

If you are still unable to turn on your SP400 Smart Lid, please contact our Customer Support Team for further assistance by emailing **TBD**

### 5.2 I'm having difficulty pairing my SP400 Smart Lid with my smart device.

#### **iPhone, iPad or iPod touch:**

If the SP400 Smart Lid device appears in your Bluetooth settings with the status "Not Connected", follow these steps from your Bluetooth settings menu:

- Tap the blue (i) the right of the SP400 device name.
- Select the option "Forget this Device".
- Turn Bluetooth OFF on your smart device.
- Completely shut down your device.
- Power up your device and turn Bluetooth back on.
- Restart the Thermos Hydration App and click GET STARTED

### **5.3 I'm experiencing issues with the Thermos Hydration app for my iPhone, iPad or iPod touch.**

**The Thermos Hydration app requires iOS 7.0 or higher to operate.**

If you are experiencing a problem with the Thermos Hydration app for iOS, please try following the steps below to resolve any potential problems on the device-side:

- Make sure the SP400 Smart Lid is connected with your smart device via Bluetooth.
- Tap the Home button on the smart device.
- From the Home screen, double tap the Home button again. This will zoom out of the home screen and display any/all previously running apps on your smart device.
- Swipe to locate the "Thermos Hydration" app.
- Swipe the "Thermos Hydration" app image upward to close the existing session.
- Tap the Home button on your smart device to close the Multitasking Bar.
- Re-open the Thermos Hydration app by tapping the app icon on the Home screen.

### **5.5 I don't have a device with which to pair my SP400 Smart Lid, can I still use it?**

You will have the ability to use the Smart Lid as a conventional water bottle without a smart device. However to fully utilize the hydration tracking functionality of the SP400 Smart Lid, you will need a supported device and the Thermos Hydration App.

## **6. Disclaimer**

This product is not to be used by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.

Children should be supervised and instructed not to play with this product.

## 7. Regulations

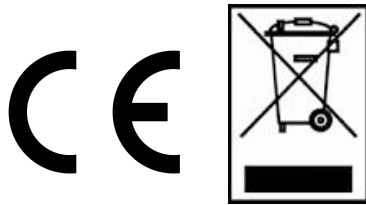
**PRODUCT INFORMATION:**

Manufacturer: Thermos LLC

Model: SP400

Contains FCC ID: 2ABDJ-BRCM1078

Contains IC: 11569A-BRCM1078

**FCC COMPLIANCE STATEMENT:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**INFORMATION TO USER:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy. If not installed and used in accordance with the instructions, it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the distance between the equipment and the receiver
- Connect the equipment to outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help.

**Canada - Industry Canada (IC)**

This device complies with Industry Canada license-exempt RSS Standard(s). Operation is subject to the following two conditions:

(1) This device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS (s). Son fonctionnement est soumis aux deux conditions suivantes:

(1) Cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interference, y compris celles pouvant causer un mauvais fonctionnement de l'appareil.