JV X903





# USER MANUAL

# **Table of Contents**

1 General Information	3
<ul><li>1.1 General notices</li><li>1.2 Notice for phone operation</li><li>1.3 Notice for use of battery</li></ul>	3
2 Before Use	
2.1 SIM card	
2.1.1 Insert and pull out the SIM card	
2.2 Battery	
2.3 Install and pull out T-flash card	
3 Basic Description	8
3.1 Call functions	8
3.1.1 Make a call	8
3.1.2 Answer a call	
3.2.3 Reject a call	10
4 Menu Introduction	10
4.1 Names	10
4.2 Profiles	10
4.3 Call logs	10
4.4 Multimedia	11
4.4.1 Video recorder	11
4.4.2 Video player	11
4.4.3 Sound recorder	11
4.4.4 FM radio	11
4.4.5 Image viewer	11
4.5 Message	11
4.6 Audio player	12
4.7 File manager	12

	4.8 Camera	12
	4.9 Whatsapp	12
	4.10 Settings	12
	4.11 Tools	13
	4.12 Game	13
Ę	5 Common problems and solutions	14
	5.1 When the mobile phone displays "Insert SIM"?	14
	5.2 Checking and precautions of PIN, PIN2, PUK, PUK2 and	
	password	14
	5.3 Network connection fails	14
	5.4 You can't be heard	14
	5.5 Can't charge the battery	15
	5.6 Weak signal	15
	5.7 Can't make a call	15

#### 1 General Information

#### 1.1 General notices

You have to use battery and charger appointed by the JIVI, otherwise the liquid leak of battery, superheat, detonation and fire may be caused.

Please don't bump, shake or chuck your mobile phone violently to prevent it from fault and fire.

Please don't place battery, mobile phone and charger near the microwave-oven or high-voltage equipment.

Please don't use phone at the flammability and explosive place, or else the malfunction and fire may be caused.

Please don't place phone at the place of high temperature, abundant humidity or mass dust, or else the malfunction may be caused.

Please place mobile phone out of kid's reach to protect them from hurt by playing it as toys by mistake.

Please don't place mobile phone at on-even or flabby table-board to prevent it from malfunction or break attributing to dropping.

#### 1.2 Notice for phone operation

Please power off your mobile phone in some places such as: in the plane, hospital, etc, where the mobile phone may affect the electronic equipment and medical instrument, so please conform to the relative regulations. To make sure your phone won't turn on automatically, please check your alarm clock function in your alarm setup.

For radio wave interference may cause electronic equipment

malfunction and some other problems, please don't use phone near the equipment of feeble signal or high precision. Especially when next to the following ones: acoustic on, pacemaker, other medical electronic equipment, fire detector, automatic gate and some other automatic servomechanism. Please consult local equipment manufacturer or distributor for mobile phone's effect to pacemaker and other medical electronic equipment.

Please hold LCD softly and don't use phone to beat other things, or else it will cause LCD's dilapidation and liquid leak, which may cause the blindness when the liquid enters one's eyes, If so, please rinse(don't massage your eyes)them with clean water, then promptly sees the doctor.

Please don't disassemble or refit mobile phone, or else the break, creepage, and fault may be caused.

Some type of mobile phones may accidentally affect the electronic equipment in car, if so, please stop for your security.

- ➤ Please don't press the key with needle, writing skill and some other speculate things, otherwise, it will cause mobile phone's damage or malfunction.
- ➤ Please don't use phone if the antenna has been broken, or else it will hurt you.
- ➤ The radiation wave of phone may eliminate the information stored in the soft disk, bank card and credit card when the phone is so near magnetic substances.
- ➤ Keep stud and some other small metal far away from the headphone, for the speaker will pull them because of its magnetism, thus hurt you or damage your mobile phone.
- ➤ Keep your phone from damp, water or other liquid, if not, superheat, creepage and fault may be caused.

#### 1.3 Notice for use of battery

- Don't throw battery into fire; otherwise it will induce fire and explosion.
- ➤ Don't press in force when installing battery, Or else it will induce liquid leak, superheat and fire.
- ➤ Please neither cause battery to be short by wire, needle and some other metal, nor blend the battery with necklace, Or else it will induce liquid leak, superheat and fire.
- Don't seal battery end, Or else it will induce liquid leak, superheat and fire.
- ➤ Blindness will be caused when the liquid from battery enters one's eyes. If so, please rinse (don't massage your eyes) them with clean water, then promptly sees the doctor.
- ➤ Please don't dismantle or refit battery, or else it will lead to liquid leak, superheat explosion or fire.
- Please don't use or place batteries near fire or heater, or else it will lead to liquid leak, superheat, explosion or fire.
- ➤ Please replace new battery if temperature rising, color changing or distortion occur during the process of operation, charging or conservation.
- ➤ Burn will be caused when the liquid from battery enters one's skin or clothes. If so, please rinse them with clean water, then promptly sees the doctor.
- ➤ Please promptly move the battery away from fire if liquid leakage or oddball odor occurs to prevent from explosion or fire.
- ➤ Please don't keep the battery away from damp. or else it will lead to superheat, fume and erosion.
- Please don't use or place battery when exposure to direct

sunlight or high temperature, or else it will induce liquid leakage, superheat, thus decreasing performance and shortening longevity.

Please don't charge more than 24 hours continually.

#### 2 Before Use

#### 2.1 SIM card

- ➤ In order to use the mobile phone, you should insert the valid SIM card, which is the key to enter the GSM network.
- ➤ All the information related to the creation of the connection to the network and initial call records will be recorded in the metal plane area of the SIM card as well as the names, telephone numbers and SMS stored in the phone book on the SIM card. The SIM card can be taken out from your mobile phone and can be placed in any one of the GSM mobile phones for use (the new mobile phone will read the SIM card automatically).

\*Note: Please do power off your mobile phone before pulling out the SIM card. It is forbidden to insert or pull out the SIM card with the mobile phone connected to the external power supply; otherwise, the SIM card is most likely to be damaged.

#### 2.1.1 Insert and pull out the SIM card

- Power off your mobile phone and then remove the battery and other external power supply.
- Insert the SIM card into the SIM card slot, make sure the SIM is

- fixed accurately.
- ➤ When you need to pull out your SIM card, please power off your mobile phone firstly, then remove the battery, open the SIM card slot and then pull out your SIM card

\*NOTICE: The card slot on the left is SIM2 card, the one on the right is SIM1 card.

#### 2.2 Battery

➤ The battery can run immediately after taken apart for it has charged for about 50% volume; In order to reach the optimum operation, please make use under the situation of fully charging after complete consumption. The new battery should be charged at least for 14 hours. Only when the initial battery is exhausted thoroughly (the electricity quantity runs out and the mobile phone can not power on) can the battery be fully recharged for use, so does the second time charging. Only when recycled for three times in this way, the battery works in the best condition easily.

#### 2.3 Install and pull out T-flash card

This mobile phone supports T-flash card, which is a kind of multimedia memory card used to increase memory of the mobile phone. It is so small that you should take cautions to install or pull it out in order to avoid damage. The method to install/ pull out T-flash card as the follows:

- 1. Install the T-flash card: Power off the mobile phone, ,and set T-flash card with the metal face downward to the T-flash card slot.
- 2. Pull out the T-flash card, power off the mobile phone, take out

the T-flash.

Note: The mobile phone does not support hot-plug function of T-FLASH in "power on" mode. Only when the mobile phone is powered off can T-FLASH be pulled out.

# 3 Basic Description

#### 3.1 Call functions

You can dial or receive call if the symbol of network supplier is displayed on the screen (intensity of network signal shown at left up corner). Move in small region may improve calling effect, which is has too much with the barrier.

#### 3.1.1 Make a call

#### ➤ Dial call:

Input telephone numbers, and then press the dial key to make call. Use right soft key to delete number if modification is needed. The picture of dialing will appears on the screen during dialing, then call status information will appears after the pick up of phone ,additionally together with a alert sound(network support needed) if it is opened. If you want to end the call, please press the end key. If the number does not belong to the Phone Book List, the screen of your device only displays the number. Otherwise, the name would be displayed.

#### Dial international call:

Please press \* key twice until prefix"+"of international call appears on the screen, which will allow you to dial to any country

without knowing of the local international call prefix(for instance,0086 for china).

Firstly enter prefix, then enter the country area number and complete phone numbers. The country area number is in accordance with general routine, such as 49 for Germany, 44 for UK, 46 for Sweden and so on.

Please delete"0" before city number, which is the same as dialing international call.

For example, please dial service phone of other countries as: +86 21 114

### + Country code integrated no. dialing key Emergency call:

You are able to make emergency call in the range covered by network (please refer to signal intensity displayed in left up corner). Emergency call will be shown on the screen if your network supplier doesn't provide ramble function. Emergency call can be made without SIM card if you are in the network range

#### 3.1.2 Answer a call

You can Press the call key to receive the call when call coming. Display "SIM1 incoming call" with the phone number or name if SIM 1 has been called. Display "SIM2 incoming call" with the phone number or name if SIM 2 has been called.

If you set any key to receive the call, you may use the any key to receive call besides the end key and the right soft key.

You also can press the key in the earphone to receive calls if it has been connected.

#### 3.2.3 Reject a call

When you do not want to answer a call, you can press the end key to end the call.

#### 4 Menu Introduction

#### 4.1 Names

You may save the information of contacts including names and telephone numbers in the Contact, which can save as much as 100 entries. The storable entries of SIM card depend on the type of the card.

You may select to edit, delete, copy, copy all contacts and etc.

#### 4.2 Profiles

Enter Profiles menu for: You can setting Normal\ Silent\ Meeting\Indoor\Outdoor\Earphone Bluetooth

#### 4.3 Call logs

SIM card 1 and SIM card 2 Call history include all calls, call logs, missed calls, dialed calls, received calls, rejected calls, delete all, call timer, GPRS counter etc

- -- Rejected calls: The incoming call of the contact is in the group blacklist. And the call has not call interface. You can view the detail of the call log in rejected calls.
- --Call timer: View the time of the last call, received calls, dialed calls and all calls.

Note: This function needs to be supported by network operator

#### 4.4 Multimedia

#### 4.4.1 Video recorder

In the options of the video recorder interface, you may set shoot mode, size, Brightness, effect settings, you may enter the video list to play the video. Press the middle (OK) key to begin video, Your phone can recorder 3GP formats file.

#### 4.4.2 Video player

Enter the video player to playing the video file.

Note: You phone supports 3GP formats file.

#### 4.4.3 Sound recorder

You can record file and play it

#### **4.4.4 FM radio**

Right keys on the function keys can turn off FM radio, Press the left and right key to change the channel. By pressing the \*key/#key to adjust volume.

#### 4.4.5 Image viewer

View the pictures in the memory card.

#### 4.5 Message

Into Message can be write message\ inbox\ outbox\ drafts\ sentbox\security inbox operation

#### 4.6 Audio player

The music player is used to play music files in supported formats in the current player's list. You may view details of the music files and set the current music file as the ring signal for incoming call. You may connect the Bluetooth earphone to enjoy the music.

#### 4.7 File manager

For the memory card, you may establish a data file folder, change the folder name, delete a folder, sequence the files and etc.

Use as: For the music use as incoming tone, For the picture use as wallpaper, For the video use as power on/off.

Rename: Change the name of a file/file folder.

Mark: To mark the picture or music you selected, or mark all.

#### 4.8 Camera

In the options of camera interface, You may set shutter, shoot mode, size, Brightness,

effect settings, storage and etc. you may enter the photos to view the photos. Press the middle (OK) key to take phones

#### 4.9 Whatsapp

Enter Fun and whatspp menu for: you can download use whatsapp

#### 4.10 Settings

Enter settings menu for: call setting\phone setting\display setting\security setting

Profiles/connections operation

#### **4.11 Tools**

Enter Tools can be Torch\ Calendar\ Calculator\ World clock\ Alarm\Ebook\Bluetooth\ Internet operation

#### 4.12 Game

Enter game menu for: Boxman & Snake

# 5 Common problems and solutions

#### 5.1 When the mobile phone displays "Insert SIM"?

- 1. Contact between SIM card and mobile phone is bad or the SIM card is not inserted.
- 2. Change the SIM card and try again. The SIM card may have fault if the mobile phone operates normally. Please contact your network operator.
- 3. If there is oxidation on the surface of SIM card or SIM card slot of the mobile phone, please wipe with alcohol or clean cloth.
- 4. Please contact Sales Service Center or Maintenance Department if the above methods are invalid.

# 5.2 Checking and precautions of PIN, PIN2, PUK, PUK2 and password

- 1. Please consult local network operator.
- 2. The SIM card is locked if you input invalid PIN code for three times continuously.
- 3. Please consult SIM card operator for PUK code.

#### 5.3 Network connection fails

- 1. The signals in your local place are weak or have shielding. Please move to other places and try again.
- 2. Please contact Sales Service Center or Maintenance Department to do phone test.

#### 5.4 You can't be heard

- 1. Make sure whether it is network problem and try again.
- 2. The communication lines in some places are bad. Please

move to other places and try again.

- 3. The trunk line of network operator is bad.
- 4. Please contact Sales Service Center or Maintenance Department if the above methods are invalid.

#### 5.5 Can't charge the battery

- 1. The contact between charger and mobile phone is bad. Make sure whether the installation is proper.
- 2. Check whether the battery is valid. The battery performance drops after several years.

#### 5.6 Weak signal

- 1. If the local network signals are unstable, the signals of the mobile phone receives won't be stable. Please move to other places and try again.
- 2. Please contact Sales Service Center or Maintenance Department if the above method is invalid.

#### 5.7 Can't make a call

- 1. The local network signals are weak and please move to places with strong signals and try again.
  - 2. Local network operator is busy. Please try again later.
- 3. Check whether Hide ID is enabled. You can't make a call if the local network operator doesn't support this function and you have enabled it.
- 4. Please contact Sales Service Center or Maintenance Department if the above methods are invalid.

#### Warning:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- —Reorient or relocate the receiving antenna.
- —Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/TV technician for help.

SAR tests are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model phone is a available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each phone are performed in positions and locations (e.g. at the ear and worn on the body)as required by the FCC.

For body worn operation, this model phone has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal and keeping the mobile phone and its antenna at least 1.5 centimeters from your body when transmitting.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.