

TEST REPORT

911 HELPLINE Inc.

Application
for
Original Grant
of 47 CFR Part 22 and Part 24 Certification

2 way 911 security device

FCC ID: 2ABGGHELPLINE911

Report Number: 131008011SZN-001

Prepared and Checked by:

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December 4, 2013



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TRF No.: FCC 22H&24E_b

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GENERAL INFORMATION

Applicant Name:	911 HELPLINE Inc.
Applicant Address:	3909 Villa Costera Malibu CA 90265, United States
FCC Specification Standard:	FCC Part 22: 2012 FCC Part 24: 2012
FCC ID:	2ABGGHELPLINE911
FCC Model:	R911-01
Type of EUT:	GSM 850/1900 Transceiver
Description of EUT:	2 way 911 security device
Serial Number:	N/A
Sample Receipt Date:	October 8, 2013
Date of Test:	December 4, 2013
Report Date:	December 4, 2013
Environmental Conditions:	Temperature: 25 ± 10°C Humidity: 10 to 90%

List of Exhibits

Exhibit Type	File Description	Filename
Test Report	Test Report	report.pdf
Operational Description	Technical Description	descri.pdf
Test Report	Bandwidth Plot	bw.pdf
Test Report	Spurious Emissions	cspurious.pdf
Test Report	Bandedge Plot	be.pdf
RF Exposure Info	SAR Report	SAR report. pdf
External Photos	External Photo	external photos.pdf
Internal Photos	Internal Photo	internal photos.pdf
ID Label/Location Info	Label Artwork and Location	label.pdf
Block Diagrams	Block Diagram	block.pdf
Schematics	Circuit Diagram	circuit.pdf
User Manual	User Manual	manual.pdf
Part List/Tune Up Info	Tune Up Procedure	tuneup.pdf
Part List/Tune Up Info	Part List	partlist.pdf
Cover Letter	Letter of Agency	agency.pdf
Cover Letter	Confidentiality Request	request.pdf
Cover Letter	Certification Agreement	agreement.pdf

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Appendix – Exhibits for Application of Certification

1.0 Summary of Test Results

Test Items	FCC Section	Results	Details see section
Channels for Cellular and Broadband PCS Services	22.905 24.229	Pass	4.1
RF Output Power	2.1046 22.913 24.232	Pass	4.3
Occupied Bandwidth	2.1049	Pass	4.4
Spurious Emissions at Antenna Terminals	2.1051 2.1057 22.917 24.238	Pass	4.5
Power of Spurious Emissions	2.1053 2.1057 22.917 24.238	Pass	4.6
Blockage at antenna terminal	22.917 24.238	Pass	4.7
Frequency Stability	2.1055 22.355 24.235	Pass	4.8
RF Exposure	1.1307 2.1093	Pass	4.9

1.1 Statement of Compliance

The equipment under test is found to be complying with the applicable requirements of following standards:

FCC Part 22: 2012

FCC Part 24: 2012



2.0 General Description

2.1 Product Description

The 2 way 911 security device R911-01 is a mobile phone which dial 911 only.

The Cellular radiotelephone service and personal communications services frequency ranges of the EUT are as below:

GSM 850MHz:

Tx: 824.20 - 848.80MHz (at intervals of 200kHz)

Rx: 869.20 - 893.80MHz (at intervals of 200kHz)

GSM 1900MHz:

Tx: 1850.20 - 1909.80MHz (at intervals of 200kHz)

Rx: 1930.20 - 1989.80MHz (at intervals of 200kHz)

The EUT is powered by Lithium type rechargeable battery pack (3.7VDC).

The antenna used in the EUT is integral, and the test sample is a prototype.

The circuit description is attached in the Appendix and saved with filename: descri.pdf.

2.2 Test Methodology

Preliminary radiated scans and all radiated measurements were performed in semi-anechoic chamber. All Radiated tests were performed at an antenna to EUT distance of 3 meters, unless stated otherwise in the "**Justification Section**" of this Application. All measurements were made in accordance with the procedures in 47 CFR Part 2, Part 22, Part 24 and TIA-603-C.

2.3 Test Facility

The facilities used to collect the radiated data is in **Intertek Testing Services Shenzhen Ltd. Kejiyuan Branch** and located at 6F, D Block, Huahan Building, Langshan Road, Nanshan District, Shenzhen, P. R. China. This test facility and site measurement data have been fully placed on file with the FCC (Registration Number: 242492).

3.0 **System Test Configuration**

3.1 Justification

For radiated emissions testing, the equipment under test (EUT) was controlled by communication tester to produce maximum power. Care was taken to ensure proper power supply voltages during testing. During testing, all cables (if any) were manipulated to produce worst case emissions.

The EUT was powered by the fully charged 3.7V Lithium battery described and only the worst case was reported.

For the measurements, the EUT is attached to a plastic stand if necessary and placed on the wooden turntable. If the EUT attaches to peripherals, they are connected and operational to simulate typical use.

The signal is maximized through rotation and placement in the three orthogonal axes. The antenna polarization are varied during the search for maximum signal level. Only the worst-case polarization is reported. For each spurious, raise and lower the test antenna from 1m to 4m to obtain a maximum reading on the spectrum analyzer. Radiated emissions are taken at three meters. If necessary, a pre-amplifier is used and/or the test is conducted at a closer distance.

The power level of EUT is set by the communication tester are the maximum power levels emitted by the EUT.

For the 850MHz band, according to 22.917, compliance with the rule is based on the use of instrumentation employing a resolution bandwidth of 100 kHz or greater. In the 1 MHz bands immediately outside and adjacent to the frequency block a resolution bandwidth of at least one percent of the emission bandwidth of the fundamental emission of the transmitter is employed. The 26dB emission bandwidth taken in section 4.4 is used for calculating the resolution bandwidth.

For the 1900MHz band, according to 24.238, compliance with the rule is based on the use of instrumentation employing a resolution bandwidth of 1 MHz or greater. However, in the 1 MHz bands immediately outside and adjacent to the frequency block a resolution bandwidth of at least one percent of the emission bandwidth of the fundamental emission of the transmitter is employed. The 26dB emission bandwidth taken in section 4.4 is used for calculating the resolution bandwidth.

Emission that are directly caused by digital circuits in the transmit path and transmitter portion are measured, and the limit are according to FCC Part 15 Section 15.109.

3.2 Details of EUT Accessories

Accessory	Model	Manufacturer
Lithium Battery	803040P	Rongshitongda
AC/DC Adapter	FA0901	Furuixin
Unshielded USB Cable with 65cm	N/A	911 HELPLINE Inc.

3.3 Measurement Uncertainty

When determining of the test conclusion, the Measurement Uncertainty of test has been considered.

Uncertainty and Compliance - Unless the standard specifically states that measured values are to be extended by the measurement uncertainty in determining compliance, all compliance determinations are based on the actual measured value.

3.4 Equipment Modification

Any modifications installed previous to testing by 911 HELPLINE Inc. will be incorporated in each production model sold/leased in the United States.

No modifications were installed by Intertek Testing Services Shenzhen Ltd. Kejiyuan Branch.



4.0 Test Results

Data is included of the worst case configuration (the configuration which resulted in the highest emission levels). Configuration photographs and data tables of the emissions are included.

4.1 Channels for Cellular and Broadband PCS Services (FCC Part 22.905, Part 24.229)

The following frequency bands are allocated for assignment to service providers in the Cellular Radiotelephone and Broadband PCS Services by FCC:

850MHz band

(a) Channel Block A:

869 - 880 MHz paired with 824 - 835 MHz

890 - 891.5 MHz paired with 845 - 846.5 MHz

(b) Channel Block B:

880 - 890 MHz paired with 835 - 845 MHz

891.5 - 894 MHz paired with 846 - 849 MHz

1900MHz band

The following frequency blocks are available for assignment on a Major Trading Areas (MTA) basis:

Block A: 1850 - 1865 MHz paired with 1930 - 1945 MHz; and

Block B: 1870 - 1885 MHz paired with 1950 - 1965 MHz.

The following frequency blocks are available for assignment on a Basic Trading Areas (BTA) basis:

Block C: 1895 - 1910 MHz paired with 1975 - 1990 MHz

Block D: 1865 - 1870 MHz paired with 1945 - 1950 MHz

Block E: 1885 - 1890 MHz paired with 1965 - 1970 MHz

Block F: 1890 - 1895 MHz paired with 1970 - 1975 MHz

The frequency range of the EUT is as below:

GSM 850MHz:

Tx: 824.20 - 848.80MHz (at intervals of 200kHz)

Rx: 869.20 - 893.80MHz (at intervals of 200kHz)

GSM 1900MHz:

Tx: 1850.20 - 1909.80MHz (at intervals of 200kHz)

Rx: 1930.20 - 1989.80MHz (at intervals of 200kHz)

As a result, the frequency range of the EUT fits into the allocated frequency blocks.

4.2 RF Power Output (FCC Part 2.1046, 22.913 & 24.232)

The RF power output is measured at the RF output terminal. The limit is as follows:

Part 22.913 (for 850MHz band):

[] ≤ 500W ERP (57dBm) for base stations and cellular repeaters

[√] ≤ 7W ERP (38.5dBm) for mobile and auxiliary test transmitters

Part 24.232 (for 1900MHz band):

[] ≤ 1640W e.i.r.p. (62.1dBm) for base stations up to 300m HAAT;

[√] ≤ 2W e.i.r.p. (33dBm) peak output power for portable mobile

Test results:

Band	ARFCN	Frequency (MHz)	Antenna Gain (dBi)	Measured output power (dBm)	*ERP (dBm)	Limit (dBm)	Verdict
GSM 850MHz	190	836.6	1.3	31.2	30.4	38.5	Pass

Band	ARFCN	Frequency (MHz)	Antenna Gain (dBi)	Measured output power (dBm)	#EIRP (dBm)	Limit (dBm)	Verdict
GSM 1900MHz	661	1880.0	1.0	29.4	30.4	33.0	Pass

*ERP (dBm) = Conducted Power (dBm) + Antenna Gain (dBi) - 2.15dB

#EIRP (dBm) = Conducted Power (dBm) + Antenna Gain (dBi)

Remark: 1. RMS detector was used for output power measurement.

2. The PAR of the transmission for GSM850 is 9.03dB.

3. The PAR of the transmission for GSM1900 is 9.03dB.

4. The total peak output power measured using a broadband peak RF power meter. The power meter video bandwidth is greater than the emission bandwidth and utilize a fast-responding diode detector.

4.3 Occupied Bandwidth (FCC Part 2.1049)

From 2.1049, occupied bandwidth is defined as the measured spectral width of an emission. The measurement determines occupied bandwidth as the difference between upper and lower frequencies where 0.5% of the emission power is above the upper frequency and 0.5% of the emission power is below the lower frequency.

The 26dB bandwidth is also recorded to determine the resolution bandwidth used in measurements, as specified in 22.917 and 24.238.

Test results:

Band	ARFCN	Frequency (MHz)	99% Bandwidth (kHz)	26dB Bandwidth (kHz)
GSM 850MHz	190	836.6	246	318
GSM 1900MHz	661	1880.0	240	314

The plots of 99% and 26dB bandwidth are saved in the file bw.pdf.



4.4 Spurious Emissions at Antenna Terminals (FCC Part 22.1051, 2.1057, 22.917, 24.238)

The conducted spurious emissions are measured from 9kHz up to the 10th harmonic of fundamental emission.

According to 22.917 and 24.238, the power of any emission outside of the authorized operating frequency ranges must be attenuated below the transmitting power (P) by a factor of at least $43 + 10\log(P)$ dB, i.e. at or below -13dBm.

Test results:

Band	ARFCN	Frequency (MHz)	Verdict
GSM 850MHz	190	836.6	Pass
GSM 1900MHz	661	1880.0	Pass

The plots are saved in the file cspurious.pdf.

4.5 Power of Spurious Emissions (FCC Part 2.1053, 2.1057, 22.917, 24.238)

The radiated spurious emissions are tested per TIA/EIA-603 using the Substitution Method and measured from 9KHz up to the 10th harmonic of fundamental emission.

According to 22.917, the power of any emission outside of the authorized operating frequency ranges must be attenuated below the transmitting power (P) by a factor of at least $43 + 10\log(P)$ dB, i.e. at or below -13dBm.

Test results:

GSM 850MHz (ARFCN = 190, Channel frequency = 836.6MHz):

Polarization	Frequency (MHz)	Measured ERP (dBm)	Limit ERP (dBm)	Margin (dB)
V	1673.2	-35.8	-13	-22.8
V	2509.8	-39.8	-13	-26.8

GSM 1900MHz (ARFCN = 661, Channel frequency = 1880.0MHz):

Polarization	Frequency (MHz)	Calculated EIRP (dBm)	Limit EIRP (dBm)	Margin (dB)
V	3760	-35.4	-13	-22.4
V	5640	-36.5	-13	-23.5

*EIRP = ERP + 2.15dB

Remarks: the magnitudes of spurious emission which are attenuated more than 20 dB below the permissible value are not reported.

4.6 Blockage at Antenna Terminals (FCC Part 22.917, 24.238)

In the 1 MHz bands immediately outside and adjacent to the frequency block a resolution bandwidth of at least one percent of the emission bandwidth of the fundamental emission of the transmitter is employed. The 26dB emission bandwidth taken in section 4.4 is used for calculating the resolution bandwidth.

The power of any emission at the blockage must be attenuated below the transmitting power (P) by a factor of at least $43 + 10 \log(P)$ dB, i.e. at or below -13dBm when using 1% emissions bandwidth.

According to the FCC KDB with Publication Number: 890810, measurements using narrower resolution bandwidths are acceptable and must sum the power from all contiguous reduced resolution bandwidths within the 1% resolution specified, an alternative is to add an additional correction factor of $10 \log(RBW1/RBW2)$ to the $43 + 10 \log(P)$ limit. RBW1 is the narrower measurement resolution bandwidth and RBW2 is the 1% emissions bandwidth.

The correction factor = $10 \log(RBW1/RBW2) = 10 \log(3/3.2) = -0.28$ dB for GSM.

Test results:

Band	ARFC N	Channel Frequency (MHz)	Worst case bandedge emission with RBW 3KHz(dBm)	Correction Factor (dB)	Worst case bandedge emission with RBW 3.2KHz(dBm)	Limit (dBm)	Verdict
GSM 850MHz	128	824.2	-20.04	0.28	-19.76	-13	PASS
	251	848.8	-20.01	0.28	-19.73	-13	PASS
GSM 1900MHz	512	1850.2	-14.78	0.28	-14.50	-13	PASS
	810	1909.8	-16.75	0.28	-16.47	-13	PASS

The plots are saved in the file be.pdf.

4.7 Frequency Stability (FCC Part 2.1055, 22.355, 24.235)

The frequency stability is measured with the temperature variation range of -30°C to +50°C (10°C increment), and voltage supply variation range of 85% to 115% of nominal AC supply voltage, and/or nominal to battery end points for hand-carried battery-powered supplies.

[√] AC nominal supply voltage: 120VAC

[√] Battery nominal voltage: 3.7 VDC; End points: 3.6 VDC & 4.2 VDC

20°C is taken as temperature in normal condition.

For the 850MHz band, according to 22.355, the stability requirements are: ±1.5ppm for mobile units and ±2.5ppm for portable units.

For the 1900MHz band, according to 24.235, the frequency stability shall be sufficient to ensure that the fundamental emission stays within the authorized frequency block.

Test results for battery operation:

GSM 850MHz (AFRCN = 190, Channel frequency = 836.6MHz):

Input voltage (VDC)	Temperature (°C)	Frequency deviation (Hz)	Limit (Hz)	Verdict
3.7	-30	24.5	±2091.5	PASS
	-20	25.3		PASS
	-10	23.1		PASS
	0	22.9		PASS
	+10	22.7		PASS
	+20	22.4		PASS
	+30	22.8		PASS
	+40	22.1		PASS
	+50	24.4		PASS
3.6	+20	24.9		PASS
4.2	+20	23.7		PASS

GSM 1900MHz (AFRCN = 512, Channel frequency = 1850.2MHz):

Input voltage (VDC)	Temperature (°C)	Measured Frequency (MHz)	Limit (MHz)	Verdict
3.7	-30	1850.199950	1850 - 1910	PASS
	-20	1850.199950		PASS
	-10	1850.199923		PASS
	0	1850.199932		PASS
	+10	1850.200102		PASS
	+20	1850.199950		PASS
	+30	1850.200098		PASS
	+40	1850.200085		PASS
	+50	1850.200069		PASS
3.6	+20	1850.200097		PASS
4.2	+20	1850.200108		PASS

GSM 1900MHz (AFRCN = 810, Channel frequency = 1909.8MHz):

Input voltage (VDC)	Temperature (°C)	Measured Frequency (MHz)	Limit (MHz)	Verdict
3.7	-30	1909.800098	1850 - 1910	PASS
	-20	1909.800088		PASS
	-10	1909.799952		PASS
	0	1909.800045		PASS
	+10	1909.800052		PASS
	+20	1909.800075		PASS
	+30	1909.800074		PASS
	+40	1909.800048		PASS
	+50	1909.800068		PASS
3.6	+20	1909.800052		PASS
4.2	+20	1909.800045		PASS

Test results for battery operation charged by AC voltage:

GSM 850MHz (AFRCN = 190, Channel frequency = 836.6MHz):

Input voltage (VDC)	Temperature (°C)	Frequency deviation (Hz)	Limit (Hz)	Verdict
120	-30	20.4	±2091.5	PASS
	-20	20.9		PASS
	-10	22.7		PASS
	0	21.4		PASS
	+10	21.9		PASS
	+20	22.4		PASS
	+30	23.1		PASS
	+40	24.7		PASS
	+50	23.7		PASS
102	+20	23.4		PASS
138	+20	23.6		PASS

GSM 1900MHz (AFRCN = 512, Channel frequency = 1850.2MHz):

Input voltage (VDC)	Temperature (°C)	Measured Frequency (MHz)	Limit (MHz)	Verdict
120	-30	1850.199963	1850 - 1910	PASS
	-20	1850.199950		PASS
	-10	1850.199989		PASS
	0	1850.200085		PASS
	+10	1850.200078		PASS
	+20	1850.200068		PASS
	+30	1850.200075		PASS
	+40	1850.200058		PASS
	+50	1850.200085		PASS
102	+20	1850.200090		PASS
138	+20	1850.200081		PASS

GSM 1900MHz (AFRCN = 810, Channel frequency = 1909.8MHz):

Input voltage (VDC)	Temperature (°C)	Measured Frequency (MHz)	Limit (MHz)	Verdict
120	-30	1909.800052	1850 - 1910	PASS
	-20	1909.800060		PASS
	-10	1909.800085		PASS
	0	1909.799980		PASS
	+10	1909.799920		PASS
	+20	1909.800028		PASS
	+30	1909.799980		PASS
	+40	1909.799980		PASS
	+50	1909.799992		PASS
102	+20	1909.800085		PASS
138	+20	1909.800074		PASS

4.8 Radio Frequency Exposure Compliance

EUT is subject to the radio frequency exposure requirements specified in FCC Rule §§ 1.1307(b), 2.1093. It shall be considered to operate in a “general population / uncontrolled” environment.

- [x] Portable unit: EUT was evaluated for Specific Absorption Rate (SAR) evaluation compliance according to ANSI C95.1, 1992 and FCC KDBs (eg: 447498). It is in compliance with the SAR evaluation requirements. A SAR test report was submitted at same time and saved as SAR Report.pdf.
- [] Mobile unit: EUT was evaluated for Maximum Permissible Exposure (MPE) evaluation compliance according to OET Bulletin 65(Edition 97-01). The evaluation calculation results are saved as filename: RF exposure info.pdf.

5.0 Equipment List

Equipment	EMI Test Receiver	Spectrum Analyzer	Universal Radio Communication Tester	Pyramidal Horn Antenna
Registration No.	SZ185-01	SZ056-03	SZ065-1	SZ061-07
Manufacturer	R&S	R&S	R&S	ETS
Model No.	ESCI	FSP30	CMU200	3160-09
Calibration Date	12-Mar-2013	12-Mar-2013	23-Jun-2013	27-Aug-2013
Calibration Due Date	12-Mar-2014	12-Mar-2014	23-Jun-2014	27-Aug-2014

Equipment	BiConLog Antenna	Double-Ridged Waveguide Horn Antenna	Signal Generator	Active Loop Antenna
Registration No.	SZ061-03	SZ061-08	SZ180-01	SZ061-06
Manufacturer	ETS	ETS	R&S	Electro-Metrics
Model No.	3142C	3115	SML03	EM-6876
Calibration Date	29-Jun-2013	26-Oct-2013	21-May-2013	13-May-2013
Calibration Due Date	29-Jun-2014	26-Oct-2014	21-May-2014	13-May-2014

Equipment	RF Power Meter	Temperature & Humidity Chamber	Anechoic Chamber
Registration No.	SZ182-01	SZ016-02	SZ188-01
Manufacturer	BOONTON	Dongzhix	ETS
Model No.	4232A	WGD/SJ-415-A	RFD-F/A-100
Calibration Date	12-Mar-2013	29-Oct-2013	03-Mar-2013
Calibration Due Date	12-Mar-2014	29-Oct-2014	03-Mar-2014

Equipment	Notch Filter	Notch Filter	Highpass Filter
Registration No.	SZ067-05	SZ067-08	SZ067-11
Manufacturer	Micro-Tronics	Wainwright	Wainwright
Model No.	BRM50707-02	WRCT800/960-0.2/40-8SSK	WHKX1.0/15G-10S
Calibration Date	21-May-2013	17-Oct-2013	21-May-2013
Calibration Due Date	21-May-2014	17-Apr-2014	21-May-2014

Equipment	BiConLog Antenna	Double-Ridged Waveguide Horn Antenna
Registration No.	SZ061-04	SZ061-09
Manufacturer	ETS	ETS
Model No.	3142C	3115
Calibration Date	26-Oct-2013	28-Nov-2013
Calibration Due Date	29-Oct-2014	28-Nov-2014

END OF TEST REPORT