Safety Information

The exclamation point within an equilateral triangle is intend to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

$C\epsilon$ This appliance complies with European Safety & Electrical Directives

Mains power adaptor supplied is a Class II appliance.
Only use the power adaptor supplied. Do not use power adaptor with other equipment.

Correct disposal of this Product
Waste Electrical & Electronic Equipment (WEEE)
The crossed out wheelie bin is intended to show that this appliance must not be placed with ordinary household waste at the end of its useful life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please keep separate from other household waste and recycle it responsibly to promote the sustainable reuse of material resources.
Household users should contact either the retailer where you purchased the product, or their local government office for details of where and how you can take this item for environmentally safe recycling.
Business users should contact their supplier and check the terms and conditions of the purchase contract. This product must not be mixed with other commercial wastes for disposal.

Do not open, or attempt to open, the casing: there are no user-serviceable parts inside. Failure to adhere to the instructions provided will invalidate the warranty.
This product features an internal Lithium Polymer battery, please treat with care.

Android™, Google™, Gmail™, Google Play™ and Play Store™ are trademarks of Google Inc.

This product depends on third-party technology and therefore no guarantee can be made regarding the compatibility of specific applications, software or accessories. Mikona take no responsibility for incompatibility of this product with any third-party products or software.

WARNING
THIS PRODUCT FEATURES AN LCD SCREEN.
DO NOT BEND, TWIST OR SUBJECT THE PRODUCT TO ANY SHOCKS. THIS WILL CAUSE DAMAGE TO THE SCREEN.

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PLEASE READ THE BELOW SAFETY INFORMATION
FAILURE TO DO SO MAY RESULT IN DAMAGE TO YOUR PRODUCT

NEVER leave your tablet in direct sunlight or in a hot vehicle or expose to heat.

NEVER use the tablet in a damp, humid or dusty environment. Do not expose to moisture or liquids.

NEVER allow the tablet to be subjected to heavy vibrations or shocks, especially the screen.

NEVER cross the road or drive whilst wearing headphones.

AVOID listening to excessively loud music or audio on headphones, this can permanently damage your hearing.

ALWAYS use the supplied charger and/or USB cable for charging the battery.

ALWAYS ensure the tablet is adequately ventilated to avoid overheating.

WARNING: This product features a Lithium Polymer battery. Improper charging or use may result in fire, personal injury and damage to property. The battery is not removable.

CAUTION: The tablet may become hot during use, especially during heavy use such as games, this is normal, however always ensure the tablet is adequately ventilated to avoid overheating.

Features & Specifications

- 10.1" Multipoint Touchscreen IPS Display
- Screen Resolution: 800 x 1280 pixels
- Processor: Allwinner A83T Octa Core
- Graphics: PowerVR SGX544
- RAM: 2GB DDR3
- 16GB* Internal Flash Memory
- Micro SD Card support (up to 32GB)
- Wi-Fi 802.11 b/g/n
- Accelerometer: 3-axis
- Front Camera: 2.0 Megapixel
- Rear Camera: 2.0 Megapixel
- Headphone Socket (3.5mm)
- Micro USB Socket
- Micro HDMI Socket
- Battery: Lithium-Polymer 3.7V 6000mAh
- Video: AVI, MKV, MP4, MPG, FLV, 3GP, Xvid, Divx, WMV
- Audio: MP3, WMA, M4A, AAC, FLAC, APE, WAV
- Text: TXT, RTF, DOC, XLS, PPT, PDF

*Available memory after formatting will be less

Supplied in the box

- 10.1" touch screen tablet
- USB cable

PLEASE NOTE
Your tablet screen is fitted with a protective film which may be removed by gently peeling from one of the corners. Do not use any sharp implements to remove the film as this may damage the screen.

User Controls & Connections

ɋ **POWER**
Press and hold to switch On or Off.
Press momentarily to switch in/out of
standby.

V+
Press to increase volume.

V-
Press to decrease volume.

REAR CAMERA
2 megapixel, high quality camera.

•⇌ **USB** (Micro)
Connect to supplied mains adaptor using
supplied cable to charge battery. Connect to
computer to transfer files and charge battery.

⌒ **HEADPHONES** (3.5mm)
Insert headphone jack to listen, will cut off
main speaker when connected.

Micro SD
Insert Micro SD card to expand storage (up
to 32GB)

FRONT CAMERA (on front)
2.0 megapixel, lower quality camera for video
calling.

Getting Started

Battery charging

To charge your tablet connect the mains power adaptor to ← **USB** using the supplied cable.

Or connect ← **USB** to an available USB socket on your computer.

← **Micro USB**

Your tablet may be partially charged when first switched on, please fully charge as soon as possible to ensure you get the best from your battery.

Tip
Charging using the mains power adaptor may be much faster than charging via a computer USB socket.
Look after your battery: do not leave plugged in for long periods, regularly allow to discharge completely.
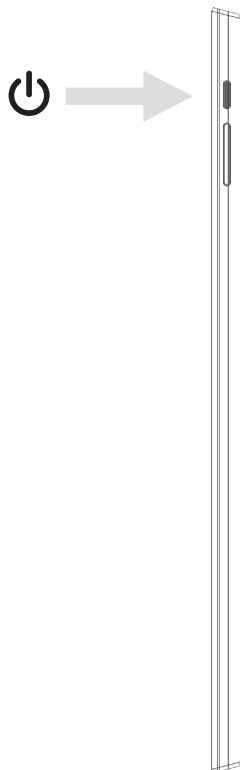
Switching on for the first time

To begin, press and hold the
ᵕ power button

After a few seconds the screen will
display the loading screen

Loading will take around a minute

Once loaded, follow the on-screen
guide, please allow a few minutes for
all installed applications to become
accessible

The screen will lock when switched off.
To unlock, swipe on the padlock

A quick press on the ᵕ **POWER** button switches the screen On
and Off

A long press on the ᵕ **POWER** button switches the tablet On and
Off

Getting Started

The Home Screen

◁ BACK
Press to return to previous
screen or exit app

◯ HOME
Press to return to Home
screen

▢ RECENT
Display recently used apps

🔉 VOLUME DOWN

🔊 VOLUME UP

⦂⦂⦂ ALL APPS
Display all installed
applications

The Home Screen

Your Home Screen is where you can place all your favourite apps, shortcuts and widgets.

All Apps
Press ⊕ to access all your currently installed apps and widgets.

To place an app or widget on your home screen press & hold the required app/widget - the app/widget will then transfer over to the home screen - move into place then release.

To remove an app or widget from the home screen, press and hold the app, then flick upwards or drag to the X (top left) to remove (this does not delete the application, just the Home Screen shortcut).

Notification and Quick Link Areas
Dragging down from the top of the screen will display your Notifications and Quick Link functions.

The Notification area displays all notifications and actions.
The Quick Link area displays various useful functions such as Brightness/Wi-Fi/Rotation-Lock/Settings/Airplane Mode.

Battery Status
The battery status is shown on the top bar:

Full   Empty   Charging

Getting Started

Connecting to Wi-Fi

Your tablet is supplied ready-to-use with several apps, however connecting to the internet and Play Store™ gives you access to thousands of apps and games, and also books, music and films.

To connect to the internet you will need access to a Wi-Fi broadband connection.

• Press ⚙ Settings
• Press 🛜 Wi-Fi
• Switch Wi-Fi **ON** by sliding switch
• Select appropriate Wi-Fi network
• Enter password
• Press Connect

The appropriate network should show Connected after a few seconds.

The Wi-Fi icon, next to battery, displays the current Wi-Fi strength and condition:

🛜 Connected, full signal

▼ Connected, very low signal

▼ Not connected or searching for signal

Try using the web browser app to access a web page to confirm you are connected. For any problems consult the troubleshooting guide on Page 23.

Sign In

Once you are connected to the internet you will need to sign in to your Google™ account, if you do not have a Google account you can always create one, it is free and easy.

- Press ⚙ Settings
- Scroll down to Accounts
- Select + Add Account
- If you have a Gmail account select Existing
- If you do not have a Gmail account select Create
- Follow the on-screen instructions to login to or set up your account

Install the Store

Press on the **MARKET Store Install** icon on the Home Screen, this will install the **Google Play Store™** into All Apps.

Press ◎ to access All Apps, scroll left to Play Store app, press to open.

Settings

Wi-Fi
Available networks displayed. Press network name to connect,
enter security password if required.

⋮ Options: Add network / Saved networks / Refresh / Advanced

Data Usage
Display the amount of data applications have used.

⋮ Options: Network restrictions

More...
Advanced connection features.

Airplane mode: Disable Wi-Fi and notifications for use during
air travel.
Tethering & Portable Hotspot: For use with 3G (not available)
VPN: Virtual Private Network set up, contact your network
administrator for details.

DEVICE

Display
Adjust display settings

Brightness level: Adjust screen brightness
Wallpaper: Choose Home Screen background image
Sleep: Adjust screen timeout - 15secs to 30mins
Daydream: Adjust screensaver settings
Font size: Small / Normal / Large / Huge
Rotation lock: On or Off
Cast screen: Enable/disable wireless display
Smart Color: On or Off
Demo Mode: Enable Smart Color demonstration
Intelligent Backlight: On or Off
Demo Mode: Enable Intelligent Backlight demonstration

Sound
Adjust audio and alert settings.

Volumes: Adjust media, ringtone and alarms volumes
Interruptions: Adjust alarm and message alerts
Default notification: Choose alert sound
Other sounds: Enable/disable touch and screen lock sounds
Boot music: On or Off (not used)
Lock notifications: On or Off
App notifications: Adjust app notifications
Notification access: Adjust notification monitors

Settings

Storage
View and manage your memory.

Internal Storage: Information only
Erase SD card: Delete all data from internal memory

Battery
Monitor battery usage statistics, press for individual settings (app dependent).

Apps
Manage or remove any installed applications. To view available options press on the relevant app from the list.

Downloaded: Displays all non-system apps
On SD Card: Displays pre-installed apps
Running: Displays all current processes
All: Displays all installed apps, including system
⋮ Options: Sort by size / Reset preferences

To uninstall or remove an app, press on the relevant app then click Uninstall.

WARNING
Care should be taken when adjusting app settings, incorrect adjustment could cause apps to stop functioning.

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PERSONAL

Location
Manage services which will try to determine approximate location from sources such as Wi-Fi, location data can improve search results and other services.

Access to my location: On or Off

Security
Manage and adjust security settings.

Screen lock: None / Swipe / Pattern / PIN / Password
Owner info: Edit text to display on lock screen
Encrypt tablet: Enable data encryption of all tablet data for added security, this will take an hour or more to complete
Make passwords visible: On or Off
Device Administrators: Not adjustable
Unknown sources: On or Off - This enables installation of apps from sources other than Play Store
Trusted credentials: Displays when applicable
Install from SD card: Install security certificates when applicable
Clear Credentials: Remove security certificates when applicable
Screen Pinning: Enable screen pinning

Settings

Accounts
Manage and remove user accounts.

+ Add Account: Add user account for email and app access

Language & input
Adjust language and input methods.

Language: Change language
Spelling checker: On or Off
Personal dictionary: Add or remove words from user dictionary
Keyboard & Input Methods: Choose and edit keyboard
language and other settings
Speech: Adjust text-to-speech and voice search options

Backup & reset
Perform data backup to your Google account, and also reset the
whole tablet.

Back up my data: On or Off
Backup account: Advanced feature
Automatic restore: Restore app data when reinstalling
Factory data reset: Erases all data and settings from tablet,
then restarts in original shipping mode
Recovery Mode: Reboot tablet into recovery mode - Advanced
users only

SYSTEM

Date & time
Adjust date and time settings.

Automatic date & time: On or Off
Set date: Adjust date (if not automatic)
Set time: Adjust time (if not automatic)
Select time zone: Adjust time zone
Use 24-hour format: On or Off

Accessibility
Manage accessibility options.

Talkback: Enable spoken feedback for visually impaired
Captions: On or Off
Large text: On or Off
Speak passwords: On or Off
Touch & hold delay: Short / Medium / Long
Accessibility shortcut: On or Off
Colour inversion: On or Off

Developer options
Advanced system options for application development - advanced users only.

About tablet
View system information.

Installing Applications

There are two methods for installing applications (apps):

Method 1
Once the Play Store app has been installed (see Page 13) and you have signed in, apps and games can be downloaded directly from the Play Store.

Method 2
It is also possible to install applications (.apk files) downloaded from alternate sources.

This method will require Unknown Sources to be enabled:
Settings > Security > Device Administration > Unknown Sources

To transfer the application .apk file to your tablet:
• Copy to a Micro SD card using your PC
• Insert Micro SD card into tablet
• Use File Manager to locate the .apk file
• Select the file, installation should begin automatically

Alternatively, transfer the application .apk file to the tablet by connecting directly to your PC, see Page 21 for further details.

WARNING
Certain applications or games may have an age restriction or contain graphic content. Please be aware that any applications/games/video/ music downloaded are the responsibility of the owner of the product. Any legal issues arising from downloading such content is not the responsibility of the manufacturer.

Connection to a computer will enable you to copy music, photos and videos from your own collection onto your tablet.

To transfer files to your tablet via USB:

- Connect USB cable from tablet to PC
- PC should recognise and install the tablet, tablet memory will now be available as an external drive on your PC
- If the PC does not recognise the tablet: on the Home Screen drag down from the top of screen to display **Notifications**
- Press USB Computer Connection
- Press Camera (PTP) to change connection mode
- Your tablet will now be recognised as an external drive on your PC
- Drag and drop your files onto the tablet's drive to transfer
- When finished, disconnect the USB cable
- To access the transferred files use the **File Manager** app

NOTE: If a Micro SD card is inserted, this will show as a separate external drive when connected. Files can be transferred to this drive in the same manner.

Basic Functions

Browse the internet

Your tablet is supplied with an internet web browser pre-installed. Once the tablet is connected to Wi-Fi (see Page 12), just find **Browser** in All Apps and press to connect, or download your favourite browser from the store.

Check your emails

Your tablet is supplied with an email app pre-installed. Once the tablet is connected to Wi-Fi (see Page 12), just find **Email** in All Apps and press to open, you will need the details of your email account to log in.

Watch a film or view photos

To view any films or photos copied to your tablet (see Page 21) find the **Gallery** app in All Apps and press to open, any films or photos found will be displayed, press to play/view.

Listen to music

To listen to music copied onto your tablet (see Page 21) find the **Play Music**™ app in All Apps and press to open, any music files found will show on the player.

If you are having problems with your tablet, please try some of the following suggestions.

Not switching on, no sign of power
- » Check tablet is charged, when power is connected tablet will show battery symbol briefly.
- » Check both mains charger and USB cable individually.

Not charging
- » Check all power connections are secure and inserted fully.
- » Check both mains charger and USB cable individually.

Picture but no sound
- » Check volume level using side and on-screen controls.
- » Check using headphones.
- » Check using different applications, such as music and video playback.

Wi-Fi network not showing when searching
- » Check SSID is not set as "hidden" in router setup.
- » Check whilst near to router.
- » Check other wireless networks are displaying.
- » Consult network administrator if persists.

Not connecting to Wi-Fi network
- » Check password is correct.
- » Check other equipment connected to network is connecting OK.
- » If possible, try on another Wi-Fi network.
- » Consult network administrator if persists.

Tablet is slow or unresponsive
- » Apps will often download updates automatically, operations may become slow during the update process, leave a few minutes to complete.
- » If tablet has become slow or unresponsive try switching Off and back On (long press on power button), this will clear any running apps.
- » Disable any widgets running on Home Screen, widgets will use system resources even when not in use.
- » Remove any unwanted applications.
- » If problem persists try full reset (Settings > Backup & reset > Factory data reset) - this will clear the tablet's memory and reset back to original settings.

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Troubleshooting

Battery life
- » If battery life is reduced, try discharging completely then recharging fully (uninterrupted).
- » It is not possible to remove or replace the battery. Please refer to a service technician.

Certain applications not working or working incorrectly
- » Certain apps available may not be compatible with this tablet, or may have different requirements: consult app vendor/creator for further advice.
- » Try uninstalling and reinstalling the app.

Lost or forgotten passwords
- » Reset by clicking on "Forgotten Password", or log in to your Google account and reset the security settings for your device.
- » If necessary, a full reset can be carried out which will delete all data and reset back to the original state. Whilst the tablet is powered off hold down the **V+** button, then press and hold ⏻ **POWER** until Select Boot Mode is shown. Using the **V-** button move to the wipe data/factory reset option and then press ⏻ **POWER** to select.

  [**WARNING:** Be very careful when using System Recovery as choosing an incorrect option may cause serious damage to your tablet]

If all else fails...

Reset the tablet back to the original settings:

Settings > Backup & reset > Factory data reset

WARNING: This will delete all data and reset back to the original state, all original applications will be restored.

Care for your tablet
Keep your tablet clean and free from dirt and dust: use a soft cloth to clean. Never use abrasive or chemical cleaning solutions.
Never leave your tablet in direct sunlight or in a hot vehicle. Do not expose to heat.

Care for your OS
Remember to also look after the inside of your tablet by keeping files clean and tidy. Only install apps you will use, and clear out any unused apps and data on a regular basis. Switch your tablet off when not in use, this can help keep temporary files reduced.

Care for your battery and charger
Keep your battery healthy by topping it up regularly, keeping the battery charge above 50% will help your battery life. Allow the battery to fully discharge once every 1-2 months to allow calibration. Use only the supplied power supply for charging. Never use the supplied power supply for charging other equipment as this could cause damage to the power supply or equipment.
The supplied USB cable is for computer connections and charging using the supplied charger. Do not connect to other USB power supplies.

Remember
Your tablet features a plastic screen which should be cared for, when possible keep the screen covered to avoid scratches or damage. Do not allow the screen to be knocked or hit or subject to any heavy weight, twisting or compression.

Updates
Your tablet has been optimised for Android 5.1.1, operating system updates will not be issued for this product.

Customer Support
Should you experience any issues with your tablet please contact your retailer for assistance.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.