enjoy.now

For more information on how to use the phone, please go to www. alcatelmobile.com and download the complete user manual. Moreover, on the website, you can also find answers to frequently asked questions and so much more.

Table of contents

This product meets applicable national SAR limits of 1.6 W/kg. he specific maximum SAR values can be found on Radio Waves section of this user guide.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of X cm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

www.sar-tick.com

1 Getting started.....

1.1   Set up

Removing or installing the back cover

Installing or removing the battery

Insert and click the battery into place, then close the phone cover.
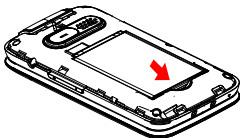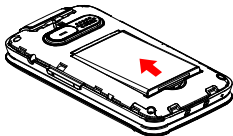
Unclip the cover, then remove the battery.
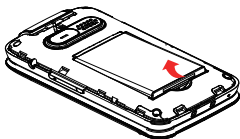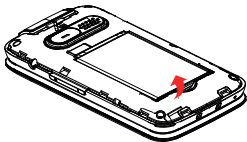
Inserting or removing the SIM/SD card

You must insert your SIM card to make phone calls. Place the SIM/SD card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.
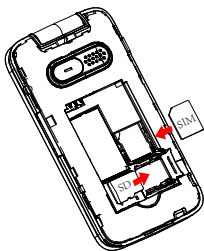
Charging the battery

The phone can be charged in the following ways:

a.
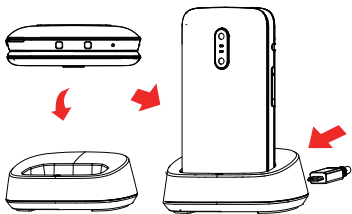
To charge the phone, you can place the cradle charging connector of the phone to the cradle, then connect battery charger to the cradle and plug into the socket.

b.
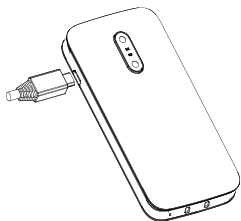
Connect battery charger to your phone and plug into the socket

• Be careful not to force the plug into the socket.

• Make sure the battery is correctly inserted before connecting the charger.

• The mains socket must be near to the phone and easily accessible (avoid electric extension cables).

To reduce power consumption and wasting energy, when battery is fully charged, disconnect your charger from the plug; reduce the backlight time, etc.

1.2   Power on your phone

Hold down the ⬚ key until the telephone powers on.

1.3   Power off your phone

Hold down the ⬚ key from the Home screen.

2 Your mobile........

2.1 Keys

❶ Contacts   ❷ E-mail

❸ Torch   ❹ Voicemail key

Camera

Assistance (SOS) key

alcatel
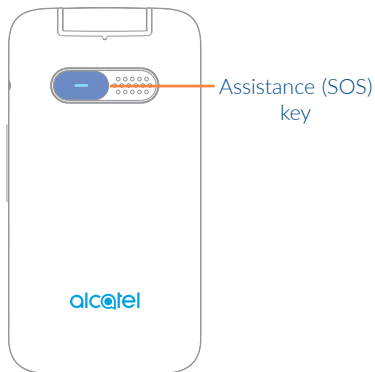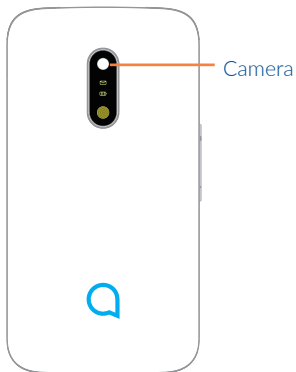
USB port

Headset
connector

Volume key

From Idle screen
- Press: Access Main menu

Call key
- Pick up/Send a call
- Press: Enter Call log (From Idle screen)

- Delete character (In Edit mode)
- Back
- Access Contacts

- Press: End a call
  Return to the Idle screen
- Press and hold: Power on/off

0 ⌣

From Idle screen
- Press: 0
- Press and hold: "+/p/w"

In Edit mode
- Press: Access symbols table
- Press: 0 (when input mode is Add numbers)
- Press and hold: 0

\#₍₀₎↑

From Idle screen
- Press: *

In Edit mode:
- Press: Change input methods
- Press and hold: Access input method list

\#₍₀₎↑

From Idle screen
- Press: #
- Press and hold: Access speed dial

In Edit mode
- Press: (space)

2.2 Status bar icons [1]

▭	**Battery charge level.**
📞↱	**Call forwarding activated.**
⏰	**Alarm or appointments programd.**
▂▄▆█	**Level of network reception.**
🄡	**Roaming.**
💬	**SMS unread.**
🔇	**Silence mode.**
📞↙	**Missed calls.**
◇	**Vibrate alert.**

---

[1] The icons and illustrations in this guide are provided for informational purposes only.

	Headset mode.
	Bluetooth status
	GPRS connection status

3 Making a call .....

3.1 Placing a call

Dial the desired number then press ⌐ key to place the call. If you make a mistake, press ¬ key to delete the incorrect digits.
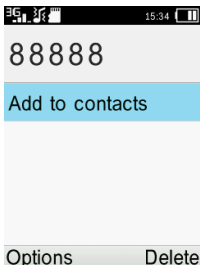
You can also make a call from your call log:

First, press ⌣ key from Idle screen to access the call log and choose the contact you want to dial, then select **Options**.
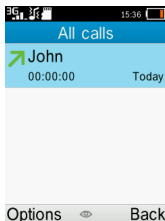
Then select **Call**.
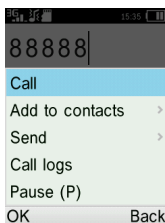
If you want to make a call from phonebook, select **Cantacts\Options\Call**.

Select **Contacts** from main menu:
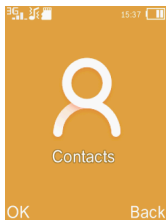
Choose the contact you want to dial, then select **Options**; finally, select **Call**.
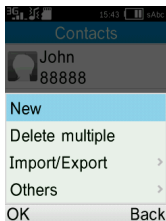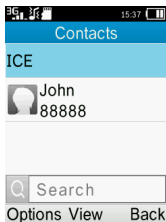
To hang up the call, press the ⌣ key (Select **End**).

Making an emergency call

If your phone has network coverage, dial emergency number and press the send key to make an emergency call. This works even without a SIM card and without typing the PIN code.

3.2   Calling your voicemail [(1)]

To access your voicemail, hold down the 1 key. To edit your voicemail, select **Message\Voicemail server\ Options\Edit**, then you can edit the voicemail name and number. Finally, select **Save**.
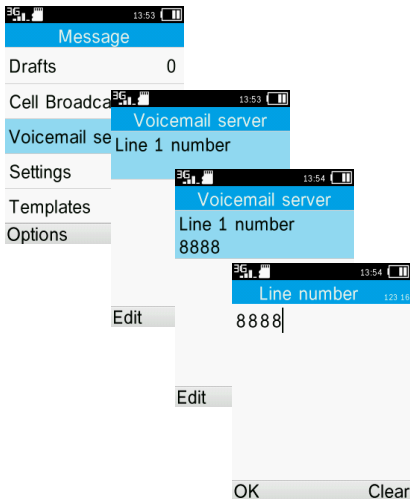
[(1)]   Contact your network carrier to check service availability.

3.3   **Receiving a call**

When you receive an incoming call, press the ⌣ key to talk and then hang up using the ⌿ key.
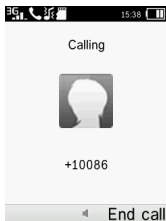
If the icon 🔷 is displayed, vibration is activated and no ringtone will play.

If the icon ✖ is displayed, the phone neither rings nor vibrates.

The caller's number is displayed if it is transmitted by the network (contact your network carrier to check service availability).

3.4   During a call [1]

During a call, following options are available:

- Handfree (Options\Handfree)
- HAC (Hearing Aid Compatibility)

You can adjust the sound level during a call by using the up/down or side key.

Move the handset away from your ear while using the "H-free" option because the amplified volume might cause hearing damage.

Handling two calls

- Answering a second call (ensure that "**Call waiting**" is activated.

---

[1]   Contact your network carrier to check service availability.

4 Assistance (SOS)....................

To configure SOS functions, please go to the menu Settings > Assistance(SOS).

4.1 SOS Activation

To activate SOS function, please set Activation to On.

4.2 SOS Contacts

To add an SOS number to your SOS contacts, please select Contacts list and press Options > Edit to edit your SOS numbers.

4.3 SOS Message

Select Message to edit a SOS message.

4.4 SOS Sending

Long press the SOS key for 2 seconds to initiate an emergency call. End the call by pressing ⌒◦.

Adjust volume by pressing +/- of the volume button on the right side.

5 Menu screen......

5.1 Access main menu

Press ⓄⓀ from the Idle screen to enter the main menu.

The main menu can be used to select your favorites by pressing ⓄⓀ in the left or right direction.
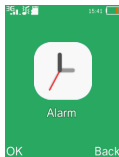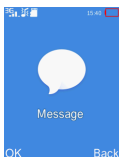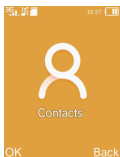
6 Contacts ....

6.1 Consulting your contacts

You can access this function by selecting **Contacts** from the main menu.

Searching for a contact

You can search for a contact by typing the initial of their name. Subsequent letters may be added to refine the search.

Viewing a contact

Select a name from your contacts to read the contact information.

6.2   Adding a contact

You can add a new contact to phone or SIM card by pressing **OK**, and select **New** to enter the "New contact" screen.

First, press 🆗 from Idle screen to access **Contacts** and select **OK**.
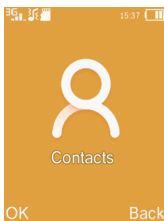
Secondly, select **New**.
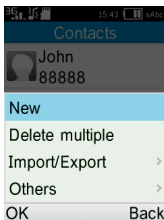
Thirdly, you can choose to add the new contact to phone or SIM card. Finally, edit the name and numbers and save them.

6.3 Delete a contact

Select the contact you want to delete and select **Options**.
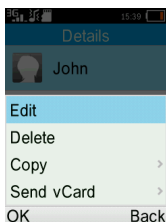
Then select **Delete** to remove the contact.

6.4 Available options

From the contact list, you can access the following options:

View
View the selected contact.

Call

Make a call to the selected contact.

Send message
Send an SMS/MMS to a contact you selected from Contacts.

Edit
Modify the contents of a file: name, etc.

Delete multiple
Delete multiple contacts.

Import/Export
Import or export contacts to/from phone or SIM card.

Speed dial
Set speed dial numbers.

Storage status
View used and available space in phone and SIM card.

7 Messages............

7.1 Write message

From the Message screen select **OK\ New** to create a text/multimedia

message.
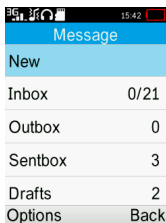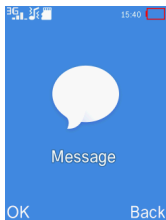
How to type a message:

Press a number key, 2-9, repeatedly until the desired character is displayed. If the next letter your want is located on the same key as the present one, wait until the cursor is displayed.

Example: For "**alcatel**", press on the following keys:

2 ABC , **5** JKL , **2** ABC , **2** ABC , **8** TUV
--> **alcatel**.

To insert a punctuation mark or special character, press ✳+ key.

If you want to delete the already typed letters or symbols press ⌐ to delete them one by one.

7.2 Read message

From the Message screen select **OK\Inbox** to read the text/multimedia message.

How to read a message:

If a message comes, a notification will be shown in the idle screen. Press **View** to read it or press **Cancle** to keep it unread.

If you want to view all the messages received or sent, select **Messages\Inbox\Outbox\Sent**.

While writing a message, select **Options** to access all the messaging options.

You can save any messages that you often send to Drafts.

7.3   Settings

- **Message center**
  You can set message center..

- **Message validity period**
  You can set your message validity period as 6, 24, 72hours, 1 week or Maximum.

- **Status report**
  Show memory used on the phone and SIM card.

- **Save sent message**
  You can set whether to save the message has been sent.

- **Preferred storage**
  Set the path to save the message.

8   FM radio ············

Your phone is equipped with a radio [1] functionality. You can use the application as a traditional radio with saved channels. You can listen to it while running other applications.

First, to turn on the radio, select **FM radio** from main menu.

---

[1] The quality of the radio depends on the coverage of the radio station in that particular area.

Then, search the channel by selecting **OK\Options\Auto search** (when using this function for the first time). Stations will be automatically saved to **Channel list**, and you can select one.

How to choose the existed channel:

a. From the FM radio main screen:

Scroll **up/down** key to change the channel.

b. From the channel list:

Select **Options\Channel list** after entering FM Radio, and choose the channel you like. You can **Play/Delete/Edit** the selected channel.

How to add a new channel:

Select **Options\Channel list\ <Empty>\Edit** after entering **FM Radio**, and edit the **Channel name** and **Frequency**, then select **Save**.

Finally, to turn off the radio, please select "**Options\Turn off**".
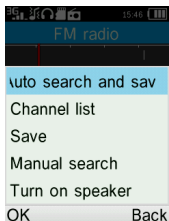
Available options:

Turn off
Turn off the FM radio

Channel list
Open the list of saved stations.

Save channel
Save the current tuned station to the "**Channel list**".

Auto search
Start auto search and stations will be automatically saved to "**Channel list**".

Enter frequency
Enter the frequency manually.

9 Camera...............

9.1 Camera

9.1.1 Take a photo, save or delete

The screen acts as the viewfinder. Position the object or landscape in the viewfinder and press [OK] to take the image and the images will be automatically saved. If you don't want it, you may directly delete it.

9.1.2 Settings in framing mode

When you enter the "**Video**" function through "**Camera\More options\Photo capture**", you are in Framing mode. Use the mobile screen as a viewfinder and press "**More options**" for the settings of **Flash, Size, Brightness, Contrast, Effect**..

9.1.3 Options available after taking the photo

Once you have taken a photo, you can go to "Images" to view it, send it

by Bluetooth or MMS, or set it as a wallpaper or power on/off image.

9.2 Video

9.2.1 Framing mode

When you enter the "**Video**" function through "**Camera\More options\Video capture**", you are in Framing mode. Use the mobile screen as a viewfinder and press "**More options**" for the settings of **Flash, Size, Brightness, Contrast, Effect**.

9.2.2 Recording mode

Once you have chosen your settings, you can launch the recording of your video-clip by pressing the ⊙ key.

> If you receive a call in recording mode, video recording will stop and save automatically.

9.2.3 Further operations after shooting a video

After shooting a video, you can choose to send your video by MMS, Bluetooth or go to **"Application\ Videos**" to view it.

In the list of "**My videos**", press "**Options**" to rename the video, set as power on/off screen, etc.

10 Alarm ....

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up your alarm by selecting **Alarm\ OK\Edit** from main menu.
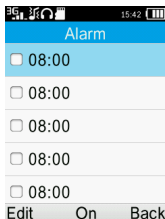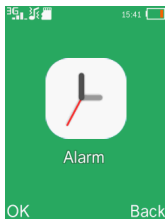
- You can set up your time when you access above Alarm screen, select **Edit** to set the repeat time, snooze intervals, Alert type, and Alarm tone

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Repeat

You may select **Once (default)/ Daily/Working days** to your preference.

Ringtone

You may choose **Default ringtones, More tingtones, FM radio or Recording** as the alarm ringtone.

11 Application......

When you enter this menu, press **OK** to select your preferences in the following features: **Calculator, Calendar, Notes, My files, Bluetooth, Call filter**.
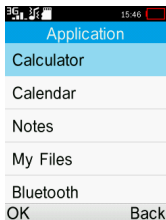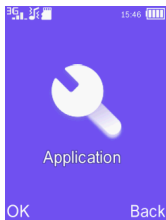
11.1 Calculator

Enter a number, select the type of

operation and enter the second number, press **Equal** to display the result.

11.2   Calendar

Once you enter this menu, there is a monthly-view calendar for you to check date.

11.3   Notes

You can add text that needs to be recorded.

11.4   My files

You will have access to all audio and visual files stored in phone or Memory card in My files..

11.5   Bluetooth

You can activate/deactivate the bluetooth, check device list, edit phone's name, etc

11.6 Call filter

You can set your Blacklist and Whitelist in this menu.

12 Multimedia......

When you enter this menu, press OK to select your preferences in the following features: **Internet, Gallery, Video, DV, Recorder.**
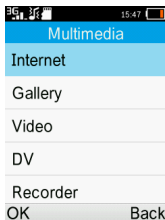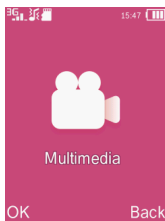
12.1 Internet

You can enter the **Homepage** and **URL**, view **Bookmarks** and **History**.

12.2 Gallery

You can view your photos in this menu. You can select an image or a photo as wallpaper, power on/off screen.

12.3 Videos

When access to this feature, you can play, send, rename, delete and store the video according to your preference.

12.4 DV

This function allows you to make a video.

12.5 Recorder

You can record and store sound in thie menu.

13 Settings............

From the main menu, select **Settings\OK** and access the function of your choice in order to customize your telephone.
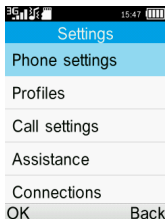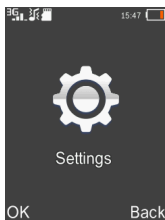
13.1 Phone settings

To modify the Phone settings, select **Phone setting** and you will see

Display, Time & date, Auto power on/off, Language settings.

Display

This function allows you to select phone wallpaper, Brightness, Backlight, Keypad backlight time.

Time & Date

Allows you to have settings of local city, date and time, including 12/24h format.

You can also set the daylight saving adjustment and activate auto update if needed.

Auto power on/off

You can set the power on/off time in this function.

Language settings

Display language for messages. The "**Auto**" option selects the language according to the home network (if available).

13.2 Profiles

With this menu, you can set up the sound mode from **Normal mode,**

47

Loud mode, HAC mode, Meeting mode, Airplane mode.

13.3 Call settings

Flip to answer

You can activate/deactivate Flip to answer in this menu.

Call divert

Call forwarding

You can activate, cancel or verify the status of the call forwarding to the voicemail or to a specified number. The following configurations are possible:

• Unconditional: systematic forwarding of all your calls. The icon is displayed.

• Conditional: if your line is busy, if you don't answer or if you are outside the network range.

Call waiting

Activate/Deactivate the notification of a second incoming call by a beep.

Call barred

The following configurations are possible:

• **All incoming calls**
All incoming calls are barred.

• **All incoming calls when roaming**
All incoming calls are barred when roaming.

• **ISD calling**
All ISD cllas are barred.

• **Dial when INTL raoming**
Outgoing international calls except those to your country of subscription are barred.

• **Cancel all**

Deactivate all call barring.

• **Change password**

Change the original barring password for activating call barring.

Hide ID
You can choose to Hide ID, Show your caller ID or Display ID by network.

Others

You can access activate/deactivate **Call time minute reminder, Auto redial and Auto record voice calls** in this menu.

13.4   Assistance

Refer to "Assistance (SOS)".

13.5   Connections

You can access this feature to set and select your preferred network and search mode.

• **Network account**

You can set your network account in this menu.

• **Data connection settings**

When needed

GPRS mode active depending on requirements.

Always

GPRS mode continuously active.

• **Data roaming**

GPRS data services can be used while roaming overseas.

• Network Search mode

Network connection can be switched between "Manual" and "Auto".

13.6   Security

You can protect your phone by activating and changing the PIN and password, its initial one is 1234.The feature also allows you to lock your phone by activating the PIN2 of **Fixed dial number**.

PIN

The SIM card protection code is requested each time the phone is powered on.

Modify PIN2

A protection code for certain SIM card features (Billing/Cost/FDN, etc.) will be requested if you attempt to access it, if the code is activated. Select to update it with a new one

(between 4 and 8 digits).

Phone lock

Lock your phone by setting a password.

Change phone lock password

Change phone password, its initial one is 1234.

Auto keypad lock

You can activate/deactivate Auto keypad lock and set the time in this menu.

Lock screen using end key

This function allows you to lock the screen by pressing the end key.

Fixed dial number

Allows the phone to be "locked" so that it can only dial certain numbers, or numbers with certain prefixes. To activate this function, PIN2 code is mandatory.

13.7   Regulatory & Safety

View your phone information, such as **Product model**, **Manufacturer name**, **Manufacturer address**, **IMEI**, **CU Reference**, etc.

13.8   Restore default

Make the phone's settings recover to its default value. End-user data will not be erased. Enter its default password 1234 to confirm to restore and reboot.

13.9   About

View the **Terms of service** and **Privacy Policy**.

14 Input mode ......

This mode allows you to type a text by choosing a letter or a sequence

of characters associated with a key. Press the key several times until the desired letter is highlighted. When you release the key the highlight character is inserted into the text.

Safety and use ....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

• TRAFFIC SAFETY:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

• CONDITIONS OF USE:

You are advised to switch off the telephone from time to time to optimize its performance. Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C (14°F) to +40°C (104°F).

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all mobile networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd and its affiliates and are compatible with your phone model. TCL Communication Ltd and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or

blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use flashing-light features if you are tired or need sleep.
- Take a minimum 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.
- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

• PRIVACY:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the carrier) disclaim any liability which may result from the improper use of the mobile phone.

• BATTERY:

Following air regulation, the battery of your product is not charged. Please charge it first.
Before removing the battery from your phone, please make sure that the phone is switched off.
Observe the following precautions for battery use:
- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery,

- Do not burn or dispose of a used battery in household rubbish or store it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd and/or its affiliates.

This symbol on your telephone, the battery and the accessories means that these phones must be taken to collection points at the end of their life:

- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All phones with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

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CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

● CHARGERS

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

Travel charger: Input: 100-240 V, 50/60 Hz, 150 mA

Output: 5V, 550 mA

Battery: Lithium 950 mAh

● RADIO WAVES:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 0.82 W/kg averaged over 1 gram of body tissue.

Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone.

Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown.

The highest SAR value for this model mobile phone when tested is 0.27 W/kg for use at the ear and 0.82 W/kg and for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the mobile phone meets FCC RF exposure guidelines provided that it is used with a non-metallic accessory with the handset at least 10 mm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines.

Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.phonefacts.net

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193).

Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

- Consult the dealer or an experienced radio/ TV technician for help. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM broadcast), they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

For other devices, they bear the following statement:

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference

(2) this device must accept any interference received, including interference that may cause undesired operation.

Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 10 mm away from the body.

FCC ID: 2ACCJB110

Please note by using the device some of your personal data may be shared. It is under your own responsibility to protect your own personal data and not to share it with any unauthorized or third party devices. For products with Wi-Fi features, only connect to trusted Wi-Fi networks. Also, when using your product as a hotspot (where available), ensure your network security. These precautions will help prevent unauthorized access to your phone. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully, and install from trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details, and network resources.

Note that any data shared with TCL Communication Ltd. is stored in accordance with applicable data protection legislation. For these purposes TCL Communication Ltd. implements and maintains appropriate technical and organizational measures to protect all personal data, for example, against unauthorized or unlawful processing and accidental loss or destruction of or damage to such personal data whereby the measures shall provide a level of security that is appropriate having regard to

- The technical possibilities available;
- The costs for implementing the measures;
- The risks involved with the processing of the personal data, and;
- The sensitivity of the personal data processed.

You can access, review, and edit your personal information at any time by logging into your user account, visiting your user profile or by contacting us directly. Should you require us to edit or delete your personal data, we may ask you to provide us with evidence of your identity before we can act on your request.

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Alcatel 3026T Bluetooth Declaration ID D033125

General information...

• **Website**: www.alcatelonetouch.us
• **Facebook**: http://www.facebook.com/alcatelonetouchusa / www.facebook.com/alcatelonetouchcanada

• **Twitter:** http://www.twitter.com/alcatelonetouch

- **Hot Line Number**: In the United States, call 855-368-0829 for technical support. In Canada, call 855-844-6058 for technical support.

On our Website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.us

Your telephone is a transceiver that operates on GSM networks in quad-band (850/900/1800/1900 MHz)

Protection against theft(1)

Your phone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your phone by entering * # 0 6 # and keep it in a safe place. It may be requested by the police or your carrier if your phone is stolen. This number allows your phone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your phone or specific carrier services.

[1]   Contact your service provider to check service availability.

TCL Communication shall not be held legally responsible for such differences, if any, nor for their potential consequences, which responsibility shall be borne by the carrier exclusively.

Telephone warranty ...

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months [1] from the date of purchase as shown on your original invoice.

Batteries [2] and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months [1] from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you

[1] The warranty period may vary depending on your country.

[2] The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired Phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.
This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
2) Connection to any equipment not supplied or not recommended by TCL Communication Ltd,
3) Modification or repair performed by individuals not authorized by TCL Communication Ltd or its affiliates or your vendor,
4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by TCL Communication Ltd,

5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical phones, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

In no event shall TCL Communication Ltd or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.

Some countries/states do not allow the exclusion or limitation of indirect, incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

Troubleshooting ....

Before contacting the service center, you are advised to follow the instructions below:

- You are advised to fully charge (▬▬) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.
- Use User Data Format to perform phone formatting or software upgrading, (to reset User Data format, enter in *#336699*#). ALL User phone data: contacts, photos, messages and files will be lost permanently.

and carry out the following checks:

My phone is frozen or can't switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone.

My phone has not responded for several minutes

- Restart your phone by pressing and holding the ⏻ key
- Remove the battery and re-insert it, then restart the phone
- If it still does not work, please use User Data Format to reset the phone.

My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key

- Check the battery charge level

- If it still does not work, please use User Data Format to reset the phone.

My phone can't charge properly

- Make sure you are using an alcatel battery and the charger from the box

- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger

- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.

- Make sure charging is carried out under normal conditions (0°C to +40°C)

- When abroad, check that the voltage input is compatible

My phone can't connect to a network or "No service" is displayed

- Try connecting in another location

- Verify the network coverage with your carrier

- Check with your carrier that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

Invalid SIM card

- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press the send key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your carrier (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your carrier (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your carrier
- Your caller has concealed his/her name or number

I can't find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the navigation key
- Check the network strength

- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your carrier to make sure that your subscription includes this service
- Make sure this feature does not require an alcatel accessory

When I select a number from my contacts, the number can't be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts

My callers are unable to leave messages on my voicemail

- Contact your network carrier to check service availability

I can't access my voicemail

- Make sure your carrier's voicemail number is correctly entered in "**Messages\Voicemail**"
- Try later if the network is busy

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network carrier to obtain the PUK code (Personal Unblocking Key)

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)

- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication

- Switch on the backlight upon request

I am unable to send and receive MMS

- Check your phone memory availability as it might be full

- Contact your network carrier to check service availability and check MMS parameters

- Verify the server center number or your MMS profile with your carrier

- The server center may be swamped, try again later

The phone can't be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users

- Make sure that the two phones are within Bluetooth's detection range

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