alcatel **1**v

QUICK START GUIDE

SAVE
PAPER
SAVE
TREES

PLEASE CONSIDER THE
ENVIRONMENT BEFORE PRINTING
us.alcatelmobile.com

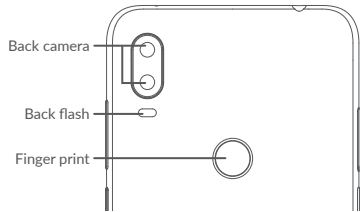**English - CJB2EN5ALAAA**
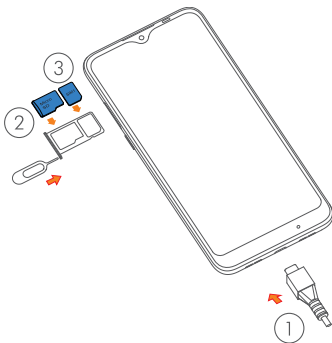
Printed in China

5007G

Your Mobile

Keys and connectors

Headset connector

Front camera

Volume up/down

Google assistant

Power key

Back button

Recent button

Home button

Micro-USB connector

Back camera

Back flash

Finger print

Getting started

① Charge the battery

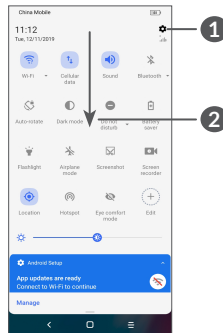② Insert or remove the microSD card.

③ Insert or remove the SIM card.

Home screen

You can bring all of the items (applications, shortcuts, folders) that you use most frequently to your Home screen for quick access.

Touching the **Home** button always takes you back to the main Home screen.

1 : Tap to access the complete Settings menu.

2 : With the notification panel open, tap the top of the screen again and drag down to see the Quick Settings menu.
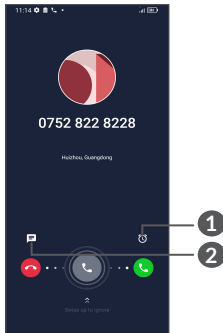
Phone call

Making a call

Enter the desired number from the keyboard and touch to make a call.

Answering a call

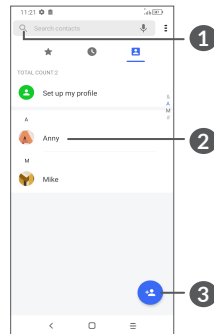When you receive a call, swipe up to answer or swipe up to reject:

1 : Reject by Alarm
2 : Reject by SMS

Contacts

You can view and create contacts on your phone and synchronize these with your Gmail contacts or other applications on the web or on your phone.

1 : Search in **Contacts**
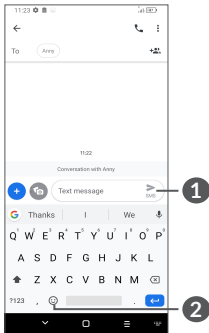**2** : Open the Quick contact panel
Long press to select contact(s) to delete
3 : Add new contact

Messaging

You can create, edit, and receive SMS and MMS.

An SMS will be converted to MMS automatically when media files (image, video, audio, slides, etc.) are attached or subject or email addresses are added.
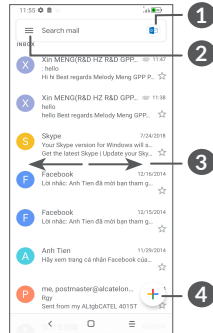
1 : Send the text message

2 : Insert emoticons

Gmail

The first time you set up your phone, you can select to use an existing Gmail account or to create a new one.

1 : Account information

2 : See options and settings

3 : Swipe right or left to delete the email

4 : Create an email

Help

To get help:

- **View user manual and FAQ**

  www.alcatelmobile.com

- **Update your phone's software**

  Go to **Settings** > **System** > **System updates** to check software updates.

- **Back up your personal data**

  Go to **Settings** > **System** > **Backup** > **Back up to Google Drive** and turn it on.

- **Reset your phone**

  Go to **Settings** > **System** > **Reset** > **Factory data reset**, and then touch to reset you Phone.

Support

1. Enter from your Smartphone / Tablet to the application: Support centre

2. Check our frequently asked questions or chat with us through https://www.alcatelmobile.com in the Support section.

3. Call the Call Center Locate your number, below:

Argentina- 0800-444-7361

Australia- 1800-21-8730

Canada- 1-855-844-6058

Chile- 123-002-09025

Colombia- 01-800-518-3882

Ecuador- 10-800-010-225

Mexico- 01-800-112-4682

New Zealand- 0800 451 708

Peru- 0800-55-639

Dominican Republic- 1-800-203-9552

Uruguay- 000-401-90752

United States- 1-855-368-0829

Venezuela- 0800-136-2017