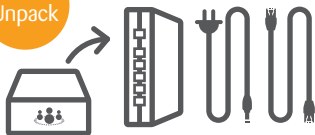




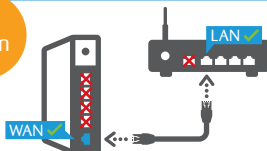
Quick Start Guide

1 Unpack



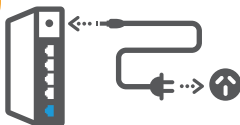
Unpack your Box and check contents. Do not destroy packaging in case you need to return it.

2 Plug in



Plug the provided blue data cable into the blue (WAN) port of your Family Zone Box and into a LAN port of your existing router.

3 Power



Plug included power adaptor into an 100-240V AC power point. Press the on button to power up.

4 Connect



From your computer or tablet enable WiFi and connect to the default setup WiFi network ("FamilyZoneSetup").

5 Update



Your Box will check for updates. Please wait during update and **DO NOT TURN OFF** your Box.

6 Run



On first installation you will be directed to our portal to register/login and run a setup wizard.

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LIMITED WARRANTY

We provide a 12 month limited warranty. Within this period we promise to repair or replace our Products if they are faulty and the fault wasn't caused by you, your misuse or other factors outside of our control. In certain circumstances we may refund you for faulty Products and permit you to cancel related Services. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair. We will cover costs of shipping for return and replacement. We reserve all rights to recover from you costs of shipping and replacement units where in our reasonable opinion your claim under warranty is invalid. You can find full details of our warranty terms on our website. Should you experience a fault with your Family Zone Product please log a fault request on our website. We may require proof of purchase to process your claim.

LIGHTS

Power

Solid blue light
indicates power supply.



WiFi 2G

WiFi 5G

Solid green light
indicates active radio.



WAN

Solid green light indicates connection to the internet and the Family Zone. Flashing light indicates connection to the internet only.



1-4

Solid green light indicates a device is connected to the specific port.



All lights flashing (except power) means the Box is being updated. DO NOT SWITCH OFF. For diagnostic LED behaviour please visit our website.

IMPORTANT

Power Adaptor

A 100-240V AC Power Adaptor is included in your package. Utilising a different adaptor may result in malfunction and may void all warranties.

Family Zone Box ID

Your Family Zone Box has a unique identification code printed on a label inside the rear case. If automatic installation fails you will be required to note this code down for entry into our portal activation page.

Family Zone Services & Terms

To utilise the Family Zone's parental control services a subscription to the Family Zone and a Cyber Safety Expert is required. Find out more at our website. Family Zone service is supplied on condition of acceptance of our Customer Terms.

Disable existing WiFi

The Family Zone setup wizard will register your Box and create a new safe WiFi network. To be effective you should disconnect your devices from your existing WiFi network(s) and router and plug them into your Family Zone Box. We also recommend turning off WiFi or changing WiFi passwords on your existing router.

Transfer of ownership

If you give or sell your Box to another person then you must de-register the Box in our portal. Please note if a 3rd party Family Zone account holder uses a Box registered to you we will assume this party has proper ownership of the Box and we will automatically reassign ownership.

Troubleshooting

Our wizard will help you with troubleshooting. If you are still having problems please contact us through our website.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.

When using IEEE 802.11a wireless LAN, this product is restricted to indoor use, due to its operation in the 5.15 to 5.25GHz frequency range. The FCC requires this product to be used indoors for the frequency range of 5.15 to 5.25GHz to reduce the potential for harmful interference to co channel mobile satellite systems.

High-power radar is allocated as the primary user of the 5.25 to 5.35GHz and 5.65 to 5.85GHz bands. These radar stations can cause interference with and/or damage to this device.