# monbaby

### **SMART BABY MONITOR**

works with iPhone® and Android™ phones



1.	WHAT'S IN THE BOX	3
2.	QUICK START GUIDE	4
3.	WARNINGS	5
4.	CONNECTING TO THE APP	6
5.	DOWNLOADING THE APP	7
6.	USING THE APP	7
6	.1 Calibration	7
6	.2 Dashboard	8
6	.3 Settings	8
7.	FASTENING THE SMART BUTTON	10
8.	REMOVING THE SMART BUTTON	10
9.	REPLACING THE BATTERY	10
10.	SAFETY AND OTHER IMPORTANT NOTES	12
11.	LIMITED WARRANTY (US)	15
12.	LIMITED WARRANTY (EU AND OTHER	
	JURISDICTIONS; EXCLUDING CANADA AND THE US)	19
13.	LIMITED WARRANTY (CANADA)	23
14.	RETURN POLICY (US PURCHASES MADE THROUGH	
	MONBABY.COM)	27
15.	DISCLAIMERS AND LEGAL	29
16.	TROUBLESHOOTING	31

If you are having any issues with setting up the device, please contact us at support@mondevices.com.

# WHAT'S IN THE BOX

The MonBaby Retail Bundle includes

- 1 One (1) MonBaby Smart Button™
- One (1) MonBaby Smart Button Enclosure
- Screwdriver and Batteries. Please ensure to insert the provided battery into the device prior to first use by following the «Replacing the Battery» directions on page 10 of this manual. Keep the screwdriver and any extra batteries that may be included with your MonBaby out of reach of children.
- Supporting Documentation including the User Manual

### MONBABY DOES NOT REPLACE PARENTING.

Your MonBaby product is a baby care aid, not a medical device, and it is not intended to diagnose, treat, cure or prevent any disease, including Sudden Infant Death Syndrome (SIDS).

MONBABY IS A SMART BABY MONITOR AND IS NOT INTENDED TO BE USED AS A TOY.









© 2016 MonDevices Inc. All rights reserved. The MonBaby word mark and logo are trademarks of MonDevices Inc. Apple, the Apple logo, and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android is a trademark of Google Inc. The Android robot is reproduced or modified from work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License. The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by MonDevices, Inc. is under license. IOS is a registered trademark of Cisco Systems, Inc and/or its affiliates in the U.S. and certain other countries.

FCC ID:2ADM2-MONB2 IC:12529A-MONB2

For detailed instruction of how to access the IC e-label. please visit us at http://mondevices.com/ic-certicication/

# **QUICK START GUIDE**

- 1 Unpack the MonBaby Smart Button and insert the battery (see the Replacing the Battery section of the manual on page 10)
- 2 Download the MonBaby application from the AppStore (Apple devices) or Google Play (Android devices)
- 3 Connect the MonBaby Smart Button to the MonBaby application (see page 6 of the manual for detailed instructions)
- 4 Calibrate the MonBaby Smart Button (see page 7 of the manual for detailed instructions)

# TROUBLESHOOTING & SUPPORT

If you are having any problems with the setup or operation of your MonBaby DO NOT RETURN THE DEVICE, email our support team at support@mondevices.com.

To find the latest version of the MonBaby manual, please check out the support page or our FAQ on www.monbaby.com.



# **WARNING**

THIS DEVICE CONTAINS ELECTRICAL EQUIPMENT
THAT COULD CAUSE INJURY IF HANDLED
IMPROPERLY. IMPROPER HANDLING COULD ALSO
AFFECT THE PERFORMANCE OF THIS DEVICE:

DO NOT disassemble your MonBaby product with the exception of changing the battery of the device according to the instructions provided.

DO NOT leave the battery compartment door unscrewed after changing the battery of the device and always ensure that the battery compartment screw is fully tightened.

DO NOT use your MonBaby product if you are not able to snuggly attach the device pursuant to the instructions provided.

DO NOT use your MonBaby product if the Smart Button or enclosure is warped, cracked or otherwise damaged.

DO NOT place your MonBaby product in a dishwasher, washing machine or dryer. Do not submerge your Smart Button in water or wash it under a faucet. Clean carefully with a clean, damp cloth.

**DO NOT** expose your MonBaby product to extremely high or low temperatures.

**DO NOT** expose your MonBaby product to direct sunlight for an extended period of time.

# CONNECTING TO THE APP

To make the setup process as quick as possible, enable Bluetooth® on your device before opening the MonBaby app by accessing the Bluetooth option in your phone's 'Settings' menu.

When you first open the MonBaby app, you are taken to the Connection Setup screen, which lets you connect the MonBaby Smart Button to the App.

If Bluetooth is already enabled on your device, the Bluetooth icon on the left should appear blue and you can proceed to the next step. If the Bluetooth icon is grey, you can tap it to enable Bluetooth on your phone.

Once the Bluetooth logo is blue, you are ready to connect.

Tap the Connect button at the bottom of the screen, and you should see a pop-up with the detected MonBaby devices listed. A new MonBaby will be listed as New Device. Tap on the device name to complete the pairing. The first time you pair the device, you will be prompted to enter your baby's name for a personalized experience.





Once pairing is complete, you will be taken to the Dashboard. If you are unable to connect the MonBaby Smart Button to the App, please see our Troubleshooting section or contact customer support at support@mondevices.com. Your device must support Bluetooth® Smart technology that is available starting with iOS® 7 and Android<sup>TM</sup> 4.4.

# DOWNLOADING THE APP

To download the Monbaby App, visit MonBabyApp.com using your mobile phone browser, and you will be directed to the iPhone App Store® or Google Play™ app listing.

You can also scan the QR Code on the right:



You can find our video manual located on our website: https://monbaby.com/video-manual/

# **USING THE APP**

Once you have your MonBaby Smart Button fastened and connected to the app, you can use the app to monitor your baby's sleeping habits. You can see the details of the app features below.

# Calibration

The calibrate screen should pop up after you fasten the MonBaby Smart Button to your child's pajamas and connect the MonBaby Smart Button to the app.

You can always re-calibrate by selecting Calibrate from the slide-out menu.



Please wait until calibration is completed. If you close the calibration window, you will exit the dashboard, and log off the device.

For best results, place the MonBaby Smart Button near the center of your child between the child's chest and abdomen, with the baby lying on his or her back on a firm sleep surface.

# Dashboard

# **Activity Bar**

This bar shows you the activity level of your baby

# Status Visual

This image represents whether your baby is sleeping on her stomach or back, and status indicates the baby's current status

# Movement

'Detected' or 'Idle'. Idle indicates if there is no breathing movement detected within 15 seconds



### Rollover

This tells you if your baby is on her back or stomach

# **Activity Status**

Indicates if baby is waking up or fussing and shows activity is low, medium or high

# **Real-Time Activity**

The Real-Time Activity chart shows you your baby's movement activity for the past minute

# Settings

# Signal Level Indicator

The percentage of signal you have between your smart phone and the MonBaby Smart Button

# **Battery Life Indicator**

The percentage of battery remaining in the MonBaby Smart Button and estimated remaining usage time

# **UUID**

The unique identifying number of your MonBaby device.

# MonBaby Name

View and edit the name associated with the MonBaby Smart Button device

# **Breathing Movement Alert**

Alerts you if there is a suspected stoppage in breathing movement (absolutely no motion)

### **Orientation Alert**

Alerts you if the baby rolls over on to her stomach



# Activity Alert/High Activity Alert

Alerts you if the baby wakes up or, in the case of high activity alert, adjusts the sensitivity level of the application when this alert is used on the baby who is active.

# **Proximity Alert**

Alerts you if the MonBaby Smart Button (and your child) is out of range of your smart phone device

## **Fall Detection Alert**

Alerts you if the baby has fallen

### **Battery Alert**

Alerts you if the MonBaby battery is running low (please see the Replacing the Battery» directions on the other side of this manual).

# **LED**

Enables the MonBaby's light to turn red so that you are able to locate it in the dark.

# **Additional Settings**

The MonBaby application may contain additional settings from time to time.

# **FASTENING THE SMART BUTTON**

- Place the MonBaby Smart Button Enclosure on the inside of your baby's pajamas or onesie, with the convex side facing your baby.
- 2 Align the MonBaby Smart Button on the outside of your baby's pajamas with the MonBaby Smart Button Enclosure, and press it into the enclosure so that it is fastened to the clothing.

For best performance, fasten the MonBaby at a location nearest to the center, between the baby's chest and abdomen.

# REMOVING THE SMART BUTTON

To remove the MonBaby Smart Button, place your hand under your baby's pajamas and, using your index finger, push the smart button out through the hole in the center of the Enclosure. Be sure to have your other hand on the MonBaby Smart Button to collect it after you push it out, and remove the Enclosure as well. The MonBaby Smart Button can be stored inside of the Enclosure, and is put into standby mode automatically when not in use.

# REPLACING THE BATTERY

Occasionally, you will need to replace the MonBaby Smart Button battery. You can always check the battery level by opening the MonBaby App and checking the top center of the Dashboard screen. To replace the CR2032 COIN CELL BATTERY in the MonBaby Smart Button, follow the steps below:





- 1 Remove the MonBaby Smart Button from the Enclosure
- 2 Turn the MonBaby Smart Button so that the bottom (the side without the LED light) is facing up
- 3 Use a small Phillips head screwdriver to remove a small Phillips screw holding the battery door
- 4 Place your thumb on the heart engraving, press down, and slide your thumb down to remove the battery door
- 5 Use your finger to slide out the existing battery
- 6 Insert the new battery with the positive (+) side facing up and the negative (-) side touching the green circuit board
- 7 Slide the battery door back on to the MonBaby Smart Button until it clicks into place
- 8 Use a Phillips head screw driver to secure the battery door with a Phillips screw and ensure that the battery compartment screw is fully tightened
- 9 Safely dispose of the old coin cell battery in accordance with all applicable government regulations. Do not dispose of the old battery in fire. Keep the MonBaby Smart Button battery away from your baby and other young children as accidentally swallowing the battery can cause serious injury.

# SAFETY AND OTHER IMPORTANT NOTES

### MONBABY DOES NOT REPLACE PARENTING.

Your MonBaby product is a baby care aid, not a medical device, and it is not intended to diagnose, treat, cure or prevent any disease, including Sudden Infant Death Syndrome (SIDS).

MONBABY IS A SMART BABY MONITOR AND IS NOT INTENDED TO BE USED AS A TOY.

Your MonBaby product is not a substitute for responsible direct supervision by parents and adult caregivers. Check on your baby at regular intervals. Create a safe sleep environment for your baby, get training in infant resuscitation and immediately call the emergency assistance hotline in your area if your baby has stopped breathing.

Parents and caregivers should consult their qualified medical professional regarding sleep safety or SIDS risk reduction guidelines and check the relevant government issued recommendations in their area regarding this topic on an ongoing basis. Common guidelines for infant sleep and SIDS reduction, such as those issued by the American Academy of Pediatrics available at <a href="https://www.aap.org">www.aap.org</a>, include, but are not limited to the list below. Ensure to consult with your qualified medical professional prior to following any of the listed guidelines.

- Place your baby on his or her back for every sleep time.
- Always use a firm sleep surface.
- Your baby should sleep in the same room as you do, but not in the same bed (room-sharing without bed-sharing).

- Keep pillows, blankets, stuffed toys and other soft objects or loose bedding out of your baby's crib.
- Choose a safe crib without drop-side rails and never use a crib that has been recalled or that is broken or missing parts.
- Offer a pacifier at nap time and bedtime.

Avoid covering your baby's head or overheating.

- Breastfeed as much and for as long as you can.
- Keep your baby away from smokers and places where people
- smoke.
- Consult your pediatrician as he or she may recommend variations from these guidelines based on your baby's individual circumstances.

#### CAREFULLY FOLLOW INSTRUCTIONS

Failure to follow instructions will result in erroneous MonBaby operations and could affect connectivity or accuracy of monitoring information.

# WE RECOMMEND THAT MONBABY BE PLACED AT THE CENTER BETWEEN THE CHEST AND ABDOMEN OF THE BABY

Even though MonBaby can be placed anywhere and stores its position, we recommend that the MonBaby be placed near the center of the baby, between the baby's chest and abdomen.

# MONBABY WORKS OPTIMALLY WHEN PLACED IN THE SAME ROOM WITH YOUR SMART PHONE

For optimal performance, please ensure to have the MonBaby Smart Button and your smart phone/device in the same room and in the line of sight of the baby crib.

Although the MonBaby may work well at longer distances, environmental factors such as dense wall material made out of brick or metal or other devices in the home that may be interfering with the MonBaby Smart Button may limit the range of the MonBaby device. For larger homes, please see the MonBridge (BLE-to-WiFi Range Extender) section below or contact us at <a href="mailto:support@mondevices.com">support@mondevices.com</a>.

### FOR BETTER RESULTS, TURN OFF WIFI AND/OR 4G

When Bluetooth is on, sometimes it shares the same resources as Wi-Fi and 4G, which would hinder its performance.

# MONBABY CANNOT CONNECT TO MORE THAN ONE SMARTPHONE AT A TIME

Currently, smartphones can only control one MonBaby Smart Button; 'Twin Mode' still under development for the MonBaby Smart Button but is available through the free MonBridge application. Please see the MonBridge (BLE-to-WiFi Range Extender) section below or contact us at <a href="mailto:support@mondevices.com">support@mondevices.com</a>

### IMPROVING BATTERY LIFE

For an improved battery life, log out of the application and turn off Bluetooth when MonBaby is not in use.

# LEAVE YOUR DEVICE PLUGGED IN DURING NIGHT MONITORING

Ensure that your device on which the application is running is plugged in and charging during night monitoring when using the MonBaby.

### APPLICATION FEATURES MAY CHANGE IN THE FUTURE

We are constantly working on improving certain features of the mobile application; some features may become unavailable, change or disappear.

#### CLEANING THE DEVICE

In case your MonBaby gets dirty, it can be cleaned carefully with a damp cloth or paper towel. Do not forget to take off the MonBaby before you throw dirty clothes in the washer.

### MONBRIDGE (BLE-TO-WIFI RANGE EXTENDER)

The MonBridge application available on Google Play allows parents to extend the range of the MonBaby by the distance of their WiFi network provided that a second compatible Android™ device is available. The MonBridge app may also be made available as part of the MonBaby accessory pack or other company offering from time to time. For additional information such as setup instructions and availability, please visit our website at <a href="www.monbaby.com/monbridge">www.monbaby.com/monbridge</a> or contact us at <a href="www.monbaby.com/monbridge">support@mondevices.com</a>.

# LIMITED WARRANTY (US)

MonDevices, Inc ("MonDevices") warrants to the original purchaser only that the MonBaby device you purchased (the "Product") shall be free from defects in materials and workmanship under normal use for a period of one (1) year from the date of retail purchase by the original purchaser ("Warranty Period").

### 1. Remedies:

If a hardware defect arises and a valid claim is received by MonDevices within the Warranty Period, MonDevices will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts, or (2) exchange the Product with a new or refurbished Product. If MonDevices, in its sole discretion, determines it is not reasonable to replace the defective Product, MonDevices may refund to you the purchase price paid for the Product. In the event of a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited

Warranty is valid only in the jurisdictions where the Products are sold by MonDevices itself or through its authorized reseller or agent, and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

### 2. How to Obtain Warranty Service:

To obtain warranty service, you must obtain a Return Merchandise Authorization (RMA) from our customer service team and deliver the Product, in either its original packaging or packaging providing an equal degree of protection, together with proof of purchase, to the address specified by MonDevices. You agree to pay the cost of shipping the Product to MonDevices. By sending the Product, you agree to transfer ownership to MonDevices. If the claim is justified based on this limited warranty. MonDevices shall bear the cost of shipping the repaired or replacement Product to you. Any Product returned to MonDevices without a valid warranty claim or without a RMA may be rejected, returned at sender's cost (subject to prepayment) or kept for 30 days for sender's pick-up and then disposed of in MonDevices' sole discretion. For specific instructions on how to obtain warranty service on your Product, visit the MonBaby website https://monbaby.com/support. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the Product. It is likely that such data, software, or other materials will be lost or reformatted during service, and MonDevices will not be responsible for any such damage or loss.

### 3. Exclusions and Limitations:

This Limited Warranty applies only to the Product manufactured by or for MonDevices that can be identified by the "MonBaby" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any (a) MonDevices products and services other than the Product, (b) consumables (such as batteries), or (c) software, even if packaged or sold with the Product or embedded in the Product. Please refer to the Terms of

Service that accompany the MonDevices mobile application for details of your rights with respect to its use.

THE PRODUCT IS NOT A MEDICAL DEVICE; IS NOT REGULATED OR APPROVED BY THE U.S. FOOD AND DRUG ADMINISTRATION; AND IS NOT DESIGNED TO DETECT OR PREVENT CAUSES OF SUDDEN INFANT DEATH SYNDROME OR ANY OTHER MEDICAL CONDITION. THE PRODUCT IS INTENDED TO BE USED WITH MONDEVICES' MOBILE APPLICATION TO HELP YOU MONITOR YOUR BODY DATA AND IS NOT A SUBSTITUTE FOR MEDICAL CARE OR ADULT SUPERVISION.

MonDevices does not warrant that the operations of the Product will be uninterrupted or error-free. MonDevices is not responsible for damages arising from failure to follow instructions relating to the Product's use.

This warranty does not apply to a Product or part of a Product that has been altered or modified (e.g., to alter functionality or capability) by anyone who is not a representative of MonDevices. In addition, this Limited Warranty does not apply to: (a) damage caused by use with non-MonDevices products: (b) damage caused by accident, abuse, misuse, spillage of food or liquid or other external causes; (c) damage caused by operating the Product outside the permitted or intended uses described by MonDevices or with improper voltage or power supply; (d) use for medical, healthcare or treatment purposes, or (e) damage caused by service performed by anyone who is not a representative of MonDevices. Recovery and reinstallation of software programs and user data are not covered under this warranty. This warranty is void if a Product is returned with removed, damaged or tampered labels or any alterations (including the unauthorized removal of any component or external cover).

No MonDevices reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

### 4. Implied Warranties and Conditions:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES AND CONDITIONS (INCLUDING WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some jurisdictions do not allow limitations on the duration of an implied warranty or condition, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

### 5. Limitation of Damages:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, MONDEVICES SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, OR ANY LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF MONDEVICES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND REGARDLESS OF THE FORM OF ACTION WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR ANY OTHER LEGAL OR EQUITABLE THEORY. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### 6. Governing Law:

This Limited Warranty shall be governed by the laws of the State of New York, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

### 7. National Statutory Rights:

Consumers in some jurisdictions may have legal rights under applicable national legislation governing the sale of consumer goods, including, without limitation, national laws implementing

EC Directive 99/44. These rights are not affected by the warranties in this Limited Warranty.

If you have any questions, please contact MonDevices at support@mondevices.com.

# LIMITED WARRANTY (EU AND OTHER JURISDICTIONS; EXCLUDING CANADA AND THE US)

MonDevices, Inc ("MonDevices") warrants to the original purchaser only that the MonBaby device you purchased (the "Product") shall be free from defects in materials and workmanship under normal use for a period of one (1) year from the date of retail purchase by the original purchaser ("Warranty Period").

#### 1. Remedies:

If a hardware defect arises and a valid claim is received by MonDevices within the Warranty Period, MonDevices will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts, or (2) exchange the Product with a new or refurbished Product. If MonDevices, in its sole discretion, determines it is not reasonable to replace the defective Product, MonDevices may refund to you the purchase price paid for the Product. In the event of a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This Limited Warranty is valid only in the jurisdictions where the Products are sold by MonDevices itself or through its authorized reseller or agent, and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

### 2. How to Obtain Warranty Service:

To obtain warranty service, you must obtain a Return Merchandise Authorization (RMA) from our customer service team and deliver the Product, in either its original packaging or packaging providing an equal degree of protection, together with proof of purchase, to the address specified by MonDevices or by its authorized reseller or agent. You agree to pay the cost of shipping the Product to MonDevices. By sending the Product. you agree to transfer ownership to MonDevices or its authorized reseller or agent. If the claim is justified based on this limited warranty, MonDevices or its authorized reseller or agent shall bear the cost of shipping the repaired or replacement Product to you. Any Product returned to MonDevices or its authorized reseller or agent without a valid warranty claim or without a RMA may be rejected, returned at sender's cost (subject to prepayment) or kept for 30 days for sender's pick-up and then disposed of in MonDevices' or its authorized reseller's or agent's sole discretion. For specific instructions on how to obtain warranty service on your Product, visit the MonBaby website https://monbaby.com or contact us at support@mondevices.com.

It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the Product. It is likely that such data, software, or other materials will be lost or reformatted during service, and neither MonDevices nor or its authorized reseller or agent will not be responsible for any such damage or loss.

#### 3. Exclusions and Limitations:

This Limited Warranty applies only to the Product manufactured by or for MonDevices that can be identified by the "MonBaby" trademark, trade name, or logo affixed to it. The Limited Warranty does not apply to any (a) MonDevices products and services other than the Product, (b) consumables (such as batteries), or (c) software, even if packaged or sold with the Product or embedded in the Product. Please refer to the Terms of Service that accompany the MonDevices mobile application for details of your rights with respect to its use.

THE PRODUCT IS NOT A MEDICAL DEVICE; IS NOT REGULATED OR APPROVED BY ANY GOVERNMENT AGENCY IN YOUR JURISDICTION AS A MEDICAL DEVICE; AND IS NOT DESIGNED TO DETECT OR PREVENT CAUSES OF SUDDEN INFANT DEATH SYNDROME OR ANY OTHER MEDICAL CONDITION. THE PRODUCT IS INTENDED TO BE USED WITH MONDEVICES' MOBILE APPLICATION TO HELP YOU MONITOR YOUR BODY DATA AND IS NOT A SUBSTITUTE FOR MEDICAL CARE OR ADULT SUPERVISION.

MonDevices does not warrant that the operations of the Product will be uninterrupted or error-free. MonDevices is not responsible for damages arising from failure to follow instructions relating to the Product's use.

This warranty does not apply to a Product or part of a Product that has been altered or modified (e.g., to alter functionality or capability) by anyone who is not a representative of MonDevices. In addition, this Limited Warranty does not apply to: (a) damage caused by use with non-MonDevices products: (b) damage caused by accident, abuse, misuse, spillage of food or liquid or other external causes: (c) damage caused by operating the Product outside the permitted or intended uses described by MonDevices or with improper voltage or power supply; (d) use for medical, healthcare or treatment purposes, or (e) damage caused by service performed by anyone who is not a representative of MonDevices. Recovery and reinstallation of software programs and user data are not covered under this warranty. This warranty is void if a Product is returned with removed, damaged or tampered labels or any alterations (including the unauthorized removal of any component or external cover).

No MonDevices reseller, agent, or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

# 4. Implied Warranties and Conditions:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES AND CONDITIONS (INCLUDING

WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some jurisdictions do not allow limitations on the duration of an implied warranty or condition, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

### 5. Limitation of Damages:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, MONDEVICES SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, OR ANY LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF MONDEVICES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND REGARDLESS OF THE FORM OF ACTION WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR ANY OTHER LEGAL OR EQUITABLE THEORY. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

### 6. Governing Law:

This Limited Warranty shall be governed by the laws of the jurisdiction where it was sold to you, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

### 7. National Statutory Rights:

Consumers in some jurisdictions may have legal rights under applicable national legislation governing the sale of consumer goods, including, without limitation, national laws implementing EC Directive 99/44. These rights are not affected by the warranties in this Limited Warranty.

If you have any questions, please contact MonDevices at support@mondevices.com.

# LIMITED WARRANTY (CANADA)

MonDevices, Inc ("MonDevices") warrants to the original purchaser only that the MonBaby device you purchased (the "Product") shall be free from defects in materials and workmanship under normal use for a period of one (1) year from the date of retail purchase by the original purchaser ("Warranty Period").

#### 1. Remedies:

If a hardware defect arises and a valid claim is received by MonDevices within the Warranty Period, MonDevices will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts, or (2) exchange the Product with a new or refurbished Product. If MonDevices, in its sole discretion, determines it is not reasonable to replace the defective Product, MonDevices may refund to you the purchase price paid for the Product. If the original Product has been discontinued, MonDevices may, in its sole discretion, replace the Product with a newer version provided that, you shall be responsible to pay for any difference in retail value between the original Product and its replacement. Shipping and handling charges may apply except where prohibited by applicable law. Any replacement Product will be under warranty for the remainder of the Warranty Period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

# 2. How to Obtain Warranty Service:

To obtain warranty service, you must obtain a Return Merchandise Authorization (RMA) from our customer service team and deliver the Product, in either its original packaging or packaging providing an equal degree of protection, together with proof of purchase, to the address specified by MonDevices. You agree to pay the cost of shipping the Product to MonDevices. By sending the Product, you agree to transfer ownership to MonDevices upon receipt of the Product by MonDevices. You shall assume all risk of loss or damage to the Product while in transit to MonDevices. If the claim is justified based on this

Limited Warranty, MonDevices shall bear the cost of shipping the repaired or replacement Product to you. Any Product returned to MonDevices without a valid warranty claim or without a RMA may be rejected, returned at your cost (subject to prepayment) or kept for no more than thirty (30) days for your pick-up and then disposed of in MonDevices' sole discretion. For specific instructions on how to obtain warranty service on your Product, visit the MonBaby website https://monbaby.com/support. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the Product. It is likely that such data, software, or other materials will be lost or reformatted during service, and MonDevices will not be responsible for any such damage or loss.

### 3. Exclusions and Limitations:

This Limited Warranty applies only to the Product manufactured by or for MonDevices that can be identified by the "MonBaby" trademark, trade name, or logo affixed to it. This Limited Warranty does not apply to any (a) MonDevices products and services other than the Product, (b) consumables (such as batteries), (c) software, even if packaged or sold with the Product or embedded in the Product, (d) damage caused by accident, abuse, misuse, spillage of food or liquid or any acts of God, (e) damage caused by operating the Product outside the permitted or intended uses described by MonDevices or with a non-compatible mobile device or mobile application. (f) use for medical, healthcare or treatment purposes, (g) damage. alterations or modifications caused by anyone who is not a representative of MonDevices or (h) use of replacement parts or software not supplied by MonDevices. Please refer to the Terms of Service that accompany the MonDevices mobile application for details of your rights with respect to its use.

THE PRODUCT IS NOT A MEDICAL DEVICE; AND IS NOT REGULATED OR APPROVED BY HEALTH CANADA; AND IS NOT DESIGNED TO DETECT OR PREVENT CAUSES OF SUDDEN INFANT DEATH SYNDROME OR ANY OTHER MEDICAL CONDITION. THE PRODUCT IS INTENDED TO BE USED WITH MONDEVICES' MOBILE APPLICATION TO HELP YOU MONITOR YOUR BODY DATA AND IS NOT A

SUBSTITUTE FOR MEDICAL CARE OR ADULT SUPERVISION. MonDevices does not warrant that the operation of the Product and the mobile application will be without interruption or otherwise be free of anomalies, errors or viruses, and MonDevices will not be responsible for damages or loss arising from any such interruption, anomalies, errors or viruses.

This Limited Warranty is void if a Product is returned with removed, damaged or tampered labels or any alterations (including the unauthorized removal of any component or external cover). This Limited Warranty does not cover any alteration or damage to any other software or hardware as a result of installing and using the mobile application provided by MonDevices. Recovery and reinstallation of software programs and user data are not covered under this Limited Warranty.

REPAIR OR REPLACEMENT AS PROVIDED IN THIS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE PURCHASER. THIS WARRANTY IS IN LIEU OF OTHER WARRANTIES. EXPRESSED OR IMPLIED. INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, AND MONDEVICES NEITHER ASSUMES NOR AUTHORIZES ANY PERSON TO ASSUME FOR IT ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH THE SALE OR SERVICE OF THE PRODUCT. MONDEVICES DOES NOT WARRANT THAT THE PRODUCT OR ITS MOBILE APPLICATION WILL OPERATE WITH ANY OTHER PRODUCT, SOFTWARE OR HARDWARE EXCEPT THOSE INDICATED AS COMPATIBLE BY MONDEVICES. MONDEVICES IS NOT RESPONSIBLE FOR CHARACTERISTICS OF THIRD PARTY HARDWARE OR SOFTWARE WHICH MAY AFFECT THE OPERATION OF THE PRODUCT OR THE MOBILE APPLICATION PROVIDED BY MONDEVICES.

WITHOUT LIMITING THE FOREGOING, MONDEVICES DOES NOT MAKE ANY CLAIMS OR WARRANTIES OF ANY KIND WHATSOEVER REGARDING THE PRODUCT'S POTENTIAL, ABILITY OR EFFECTIVENESS TO PREVENT, MINIMIZE, OR IN ANY WAY AFFECT PERSONAL INJURY.

MonDevices reserves the right to make changes to this policy

at its sole discretion without advance notice. The most current version of this policy shall be available on MonBaby.com. MonDevices reserves the right to make changes to its Products without incurring any obligation to modify any Product that has already been manufactured.

### 4. Implied Warranties, Conditions and Limitation of Damages:

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES AND CONDITIONS (INCLUDING WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE WARRANTY PERIOD.

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. MONDEVICES SHALL NOT BE LIABLE FOR ANY INCIDENTAL. INDIRECT. SPECIAL, OR CONSEQUENTIAL DAMAGES, OR ANY LOSS OF PROFITS, REVENUE OR DATA, OR INJURIES TO ANY PERSON. ARISING FROM THE USE OF THE PRODUCT OR ARISING FROM THE MALFUNCTIONING OR NON-FUNCTIONING OF THE PRODUCT, OR RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF MONDEVICES HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND REGARDLESS OF THE FORM OF ACTION WHETHER IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR ANY OTHER LEGAL OR EQUITABLE THEORY, ANY AND ALL CLAIMS OR STATEMENTS, WHETHER WRITTEN OR VERBAL, BY SALESPEOPLE, RETAILERS. DEALERS OR DISTRIBUTORS TO THE CONTRARY ARE NOT AUTHORIZED BY MONDEVICES, AND DO NOT AFFECT THIS PROVISION OF THIS LIMITED WARRANTY.

### 5. Governing Law:

This Limited Warranty shall be governed by and construed in accordance with the laws of Canada. Without limit to the foregoing, certain provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers or the limitation of liability for personal injury, so the

above limitations, exclusions and disclaimers may be limited in their application to you. If implied warranties are not allowed to be excluded in their entirety for any reason, they will be limited to the duration of the Warranty Period. This Limited Warranty gives you specific legal rights which may vary depending on laws of the province in which the Product was purchased. By keeping this Product you agree to the terms of this Limited Warranty without objection or addition, and agree that your sole remedy for any disputes over any elements of this Limited Warranty shall be limited to Mondevices' performance of its obligations under this Limited Warranty. You may have other rights under provincial or federal laws and where the whole or part of any item of this Limited Warranty is prohibited by such laws, it shall be deemed null and void. The remainder of the warranty shall remain in effect.

### 6. National Statutory Rights:

Consumers in some jurisdictions may have legal rights under applicable national or federal legislation governing the sale of consumer goods, including, without limitation, the Consumer Protection Act and the Canada Consumer Product Safety Act. These rights are not affected by the warranties in this Limited Warranty.

If you have any questions, please contact MonDevices at support@mondevices.com.

# RETURN POLICY (US PURCHASES MADE THROUGH MONBABY.COM)

MONBABY.COM 14 DAY SATISFACTION GUARANTEED RETURN POLICY:

If you are unsatisfied with your purchase from MonBaby.com for any reason, you have 14 days from the date of purchase to request a full refund of any product purchased on MonBaby.com ("Product").

# 1. To qualify for a refund, all the following conditions must be met:

- A Return Merchandise Authorization (RMA) must be requested from our customer service team within 14 days of the date on which you purchased the Product.
- To request an RMA, you must contact our customer service team via our website at <a href="https://monbaby.com/contact-us-2/">https://monbaby.com/contact-us-2/</a> or via email addressed to <a href="mailto:support@mondevices.com">support@mondevices.com</a>.
- Any accessories originally included with the Product you purchased must be included with your return.
- MonDevices may require that you furnish proof of purchase details to obtain an RMA.
   Returned Product(s) must be in good physical condition (not physically broken or damaged), in either its original packaging or packaging providing an equal degree of protection. The RMA number must be included along with your returned Product.

#### 2. Additional terms and conditions:

- Shipping and handling charges, gift wrap fees, and taxes paid (e.g., state, customs, VAT) are not refundable.
- You are responsible for and must prepay all shipping charges, and you shall assume all risk of loss or damage to the Product while in transit to MonDevices. If you return a Product to MonDevices (a) without an RMA from MonDevices or (b) without all parts included in the original package, MonDevices retains the right to either (1) refuse delivery of such return or (2) charge you a restocking fee equal to the higher of fifteen (15) per cent of the original price of the Product or the retail value of the missing parts. Refunds will be processed and paid within 2 weeks of MonDevices' receipt of the Product.

# DISCLAIMERS AND LEGAL

# FCC (North America)

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

No Unauthorized Modifications: Do not make any changes or modifications to this product without the prior express written approval of MonDevices, Inc. Any changes or modifications made without express written approval could void the user's authority to operate this product.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.
  - The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

# IC (Canada)

This Class B digital apparatus complies with Canadian ICES-0031/ Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device/ Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

# INDUSTRY CANADA RADIATION EXPOSURE STATEMENT

IMPORTANT NOTE: This equipment complies with IC radiation exposure limits/ Cet équipment est conforme aux limites d'exposition aux rayonnements IC établies

Made in USA from imported parts/ Fabriqué en Etats-Unis d' Amérique partir de pièces importées CAN ICES-3 (B)/ NMB-3(B)

# **Environmental Protection**



This electronic equipment contains reusable material and must not be disposed with domestic waste. Please take it to a collecting point for electronic equipment (ask your local authorities for details).

# **TROUBLESHOOTING**

Here is a list of common troubleshooting tips to help you ensure that your MonBaby is performing at an optimal level. Please contact us at <a href="mailto:support@mondevices.com">support@mondevices.com</a> if you have any questions or require additional assistance.

4					
Problem	Possible Causes	Recommended Steps			
My MonBaby application cannot find my MonBaby device	1. Bluetooth is not active on your smart device 2. Low or dead battery in the MonBaby device 3. Battery is not making a proper connection with the MonBaby battery clip 4. MonBaby app may need to be restarted 5. WiFi interference 6. Your smart device may not have the requisite specifications for use of the MonBaby 7. MonBaby is too far away from your smart device 8. Incorrect Bluetooth® Setup	1. Ensure that your Bluetooth® is turned on by going to the settings menu of your smart device (please refer to the user manual for your specific device for additional instructions on how to do this)  2. Take out the existing battery from the MonBaby and put it back in to see if the application will now find your MonBaby device. If it does not, install a new battery (CR2032) by following the battery replacement instructions on page 10 of the manual  3. Please see our instructional video on our YouTube channel for how to ensure that the battery is making a proper connection to the battery clip of the MonBaby https://www.youtube.com/user/mondevices  4. Force quit the MonBaby application by double clicking the home button on your Apple device and swiping up or by going to the settings menu on your Android™ device, choosing Applications and then choosing the app you want to force quit  5. Try turning the WiFi off on your smart device during the setup process  6. Please ensure that you are usin an iOS® 7.0 or higher on an Apple device or Android™ 4.4 or higher			

Problem	Possible Causes	Recommended Steps
My MonBaby application cannot find my MonBaby device		on an Android™ device 7. Ensure that the MonBaby is placed next to the smart phone/device during the setup process 8. Make sure you connect via Bluetooth® by launching the MonBaby app on your smart device, and not by attempting to find the MonBaby through your Bluetooth® settings.
I keep on losing signal and/or I am getting proximity alerts	1. Low or dead battery in the MonBaby device 2. Battery is not making a proper connection with the MonBaby battery clip 3. Interference from other wireless devices or environmental factors 4. MonBaby may be covered by extra layers of fabric or other material	1. Install a new battery (CR2032) by following the battery replacement instructions on page 10 of the manual 2. Please see our instructional video on our YouTube channel for how to ensure that the battery is making a proper connection to the battery clip of the MonBaby https://www.youtube.com/user/mondevices 3. Try turning off other wireless devices that may not be needed and which may be causing interference. Please see the MonBridge section of this manual on page 15 4. Ensure that the MonBaby is placed in accordance with the instruction in this manual and that it is not covered by additional layers of material
I am getting false alerts on my MonBaby application	1. The MonBaby may be out of range or close to out of range with your smart device 2. In case of Breathing Movement alerts, the MonBaby	1. Ensure that the MonBaby and your smart device are within range of one another (please see the recommended usage guidelines on 13 in the manual) 2. Ensure that the MonBaby is properly placed on the child (please see the recommended usage guidelines on 10 in the manual)

Problem	Possible Causes	Recommended Steps
I am getting false alerts on my MonBaby application	may not be properly placed on the child 3. In case of Rollover alerts, the MonBaby may not be properly calibrated 4. The MonBaby application many not have enough memory to run on your smart device	3. Recalibrate the MonBaby by following the instructions on page 7 of the manual 4. Force quit all applications which you are not using while running the MonBaby app by double clicking the home button on your Apple device and swiping up or by going to the settings menu on your Android™ device, choosing Applications and then choosing the app you want to force quit
I am getting too many alerts	The settings portion of the MonBaby application may have too many alarms turned on	You can customize the alerts you want to receive by going to the settings menu and choosing only those alerts which are important to you
The outer plastic enclosure broke during use	The MonBaby may have been placed over clothing that is too thick or the snap piece may have broken due to excessive force	Please contact us at support@mondevices.com and we'll be happy to assist you
I accidentally put my MonBaby in the laundry and now it does not work	Water damage	Please contact us at support@mondevices.com and we'll be happy to assist you
The MonBaby application is draining my	The MonBaby application may be running along with other apps.	The MonBaby application uses the requisite amount of resources necessary to run in order to properly monitor your baby's

Problem	Possible Causes	Recommended Steps
smart device battery	The MonBaby application may be running along with other apps.	activity. Please ensure to force quit the application you may not be needing when MonBaby is in use and please ensure to keep your phone plugged in often and if using the MonBaby overnight.
Why is my MonBaby blinking red?	The MonBaby battery is low and needs to be replaced.	Install a new battery (CR2032) by following the battery replacement instructions on page 10 of the manual
I have misplaced and cannot find my MonBaby	N/A	By accessing the settings menu in the MonBaby application, you can choose to turn on the LED light which will make the MonBaby light turn and stay red until you turn off this setting
The MonBaby does not work properly in a car, swing, airplane or other settings where there is continuous motion	The MonBaby is used on the child when the child is moving	The MonBaby was designed to work when the baby is sleeping in his/her bed so that the device is able to pick up the subtle movements of the child's abdomen and chest. Having the baby in a car, airplane, swing or in other settings where they may be movements will cause the device to recognize that movement instead of the breathing movement of the child
I followed the trouble- shooting steps and still cannot get the MonBaby to work	There can be numerous causes that may result in less than optimal performance of the MonBaby	Please contact us at support@mondevices.com and we'll be happy to assist you