## **Log Categories**



Figure 3-2-17 Log Settings Screen

Item	Default	Description
System		
Device Information	Every 10 minute(s)	The range is 5~60 minutes. The log included system information
		would be sent according to specified interval time.
		Format:
		PRODUCT=HSP500:VER=2.00.00;LOGNAME=DVI;
		DATE=07Mar26;TIME=11:30:00;

Item	Default	Description
		WANMAC=09-00-0e-00-00-01;LANMAC=09-00-0e-00-00-02;
		WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;
		SYS_UP_TIME=14D23H34M21S;WANTXOK=99999;
		WANRXOK=99999;WANTXERROR=99999;WANRXERROR=9
		9999;
		LANTXOK=99999;LANRXOK=99999;LANTXERROR=99999;
		LANRXERROR=99999;WIRELESSTXOK=99999;WIRELESSR
		XOK=99999;
		WIRELESSTXERROR=99999;WIRELESSRXERROR=999999;
		WAN_QUALITY=5;
System Up Notice	When system	If device have been rebooted or restarted, the log would be
	rebooted or restarted	sent.
		Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=SUN;
		DATE=07Mar26;TIME=15:23:32;
		WANMAC=09-00-0e-00-00-01;LANMAC=09-00-0e-00-00-02;
		WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;
		SYS_NAME=Cafehotspot;LOCATION=East;CITY=Taipei;
		COUNTRY=Taiwan;
		FIRMWARE=v1.01.02;MESSAGE=System_Up;
		Message = System_Reboot
System Account Activity	When system	A log will be sent if system manager (Administrator) login
Information	manager login or	to or logout from the device
	logout	Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=SUN;
		DATE=07Mar26;TIME=15:23:32;
		WANMAC=09-00-0e-00-00-01;LANMAC=09-00-0e-00-00-02;
		WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;
		SYS_NAME=Cafehotspot;LOCATION=East;CITY=Taipei;
		COUNTRY=Taiwan;
		FIRMWARE=v1.01.02;MESSAGE=System_Up;
		Account Name = Admin   Supervisor   Operator
		Status= Login   Logout   Idle_Time_Out
Firmware Update Notice	When firmware update	A log will be sent if firmware update completed

Item	Default	Description
	completed	Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=FUN;
		DATE=07Mar26;TIME=15:23:32;
		WANMAC=09-00-0e-00-00-01;LANMAC=09-00-0e-00-00-02;
		WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;
		MESSAGE=Success;OLD_FRIMWARE=v1.00.01;
		NEW_FIRMWARE=v1.00.02
		Message = Success   Fail
Wireless Association	Every 10 minute(s)	The range is range 5~60 minutes. A log including wireless users
Information		information will be sent according to specified interval time.
		Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=WAI;
		DATE=07Mar26;TIME=15:23:32;
		WANMAC=09-00-0e-00-00-01;LANMAC=09-00-0e-00-00-02;
		WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;
		USER_NUM=15;SEQ=1-5;USER_MAC=02-34-3e-01-00;
User		
User Login	When user logged-in	A log including users information will be sent when user
		logged-in
		Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=ULI;DATE=07
		Mar26;
		TIME=15:23:32;WANMAC=09-00-0e-00-00-01;
		LANMAC=09-00-0e-00-00-02; WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;USER_NAME=asdfg12;USER_IP
		=10.59.1.1;
		USER_MAC=02-34-3e-01-00;INTERFACE=Ethernet;
		USER_TYPE=Dynamic;
		User Type = Dynamic / Super / User Agreement / Radius /
		No-Auth
		When User Replenish login format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=URP;DATE=07
		Mar26;
		TIME=15:23:32; WANMAC=09-00-0e-00-00-01;
		LANMAC=09-00-0e-00-00-02; WLANMAC=09-00-0e-00-00-03;

Item	Default	Description
		IP_ADDRESS=210.66.37.21;USER_NAME=asdfg12;
		REP_USER_NAME=kifm2fs3;USER_IP=10.59.1.1;
		USER_MAC=02-34-3e-01-00; INTERFACE=Ethernet;
		USER_TYPE=Dynamic;
		USED_TIME=24:00:00;TIME_LEFT=24:00:00
		User Type = Dynamic / Radius
User Logout	When user	A log including users information will be sent when user
	logged-out	logged –out
		Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=ULO;DATE=07
		Mar26;
		TIME=15:23:32;WANMAC=09-00-0e-00-00-01;
		LANMAC=09-00-0e-00-00-02; WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;USER_NAME=asdfg12;USER_IP
		=10.59.1.1;
		USER_MAC=02-34-3e-01-00;INTERFACE=Ethernet;
		USER_TYPE=Dynamic;RXDATA=1234; TXDATA=1234;
		USED_TIME=24:00:00;LOGOUT_TYPE=Time_Up;TIME_LEFT
		=24:00:00
		User Type = Dynamic / Super / User Agreement / Radius /
		No-Auth
Current User List	Every 10 minute(s)	The range is Range 5~60 minutes. A log including logged-in
		users information will be sent according to specified interval
		time
		Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=CUL;DATE=07
		Mar26;
		TIME=15:23:32;WANMAC=09-00-0e-00-00-01;
		LANMAC=09-00-0e-00-00-02; WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;USER_NUM=0;SEQ=1-5;
		USER_NAME=asdfg12,USER_IP=10.59.1.2,USER_MAC=02-3
		4-3e-01-00,
		INTERFACE=Ethernet,USER_TYPE=Dynamic,RXDATA=1234,
		TXDATA=1234,USED_TIME=24:00:00,SESSION=100,WLAN_
		SIG=N/A;
		USER_NAME=dk6uf2eg,USER_IP=10.59.1.3,USER_MAC=02-
		34-3e-01-02,

Item	Default	Description
		INTERFACE=Wireless,USER_TYPE=Dynamic,RXDATA=1234
		,
		TXDATA=1234,USED_TIME=24:00:00,SESSION=100,WLAN_
		SIG=100%;
		User Type = Dynamic / Super / User Agreement / Radius /
		No-Auth
		User Name = If the type of user is Super/User
		Agreement/No-Auth , the
		username=****
Account and Billing		
Account Information	When an account is	A log will be sent when an account is created
	created	Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=ACI;DATE=07
		Mar26;
		TIME=15:23:32;WANMAC=09-00-0e-00-00-01;
		LANMAC=09-00-0e-00-00-02; WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;USER_NAME=asdfg12;
		ACCOUNT_TYPE=TimetoFinish;
		ACCOUNT_SERIAL=000002;
		ACCOUNT_PRICE= USD20.00;
		ACCOUNT_USAGE_TIME=10:59:59;
		BILLING_INDEX=1;BILLING_UNIT=2;
		Account Type = TimeToFinish / Accumulation / PostPaid
		Account Price = Currencyxx.xx
		Currency = AUD   CHF   EUR   GBP   JPY   RIY   USD
Billing Amount	When received	A log will be sent when received amount
	amount	Format:
		PRODUCT=HSP500;VER=2.00.00;LOGNAME=BLA;
		DATE=07Mar26;
		TIME=15:23:32;WANMAC=09-00-0e-00-00-01;
		LANMAC=09-00-0e-00-00-02; WLANMAC=09-00-0e-00-00-03;
		IP_ADDRESS=210.66.37.21;USER_NAME=username;
		BILL_TYPE=Cash,
		BILL_AMOUNT= USD50.00
		Billing Type= Cash   Credit_Card; Billing Amount = xx.xx
		Currency = AUD   CHF   EUR   GBP   JPY   RIY   USD

Click **Apply** button to save the new settings and the success dialog box appears. Click

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on **Back** to return to Logs setting screen.

### 3-2-3-2 Session Trace

Session Trace is an intelligent function to help service provider to trace every user's access behavior. When "session trace" is enable, the system will collect information such like destination IP, destination port, source IP, source MAC, source port by every user and send the collected information in text format file to specified TFTP server or Email Server.

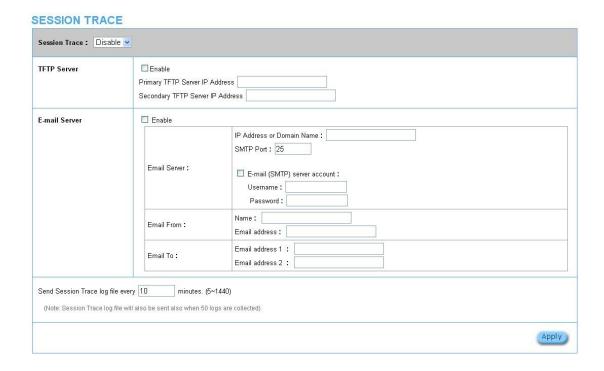


Figure 3-2-18 Session Trace Setting Screen

Item	Default	Description
TFTP Server		
Session Trace	Disable	Disables or enables session trace function.
Primary TFTP Server IP	Empty	Enter the IP address of the primary TFTP server.
Address		
Secondary TFTP Server IP	Empty	Enter the IP address of the second TFTP server.
Address		
Send Session Trace log file	10 minutes	The field means to send the session trace log file every interval
every~ minutes.		minutes. The value range is 5 to 1440 (minutes).
Send to Email	Disable	Enables or disables the send to e-mail function.

Item	Default	Description
E-mail Server		
IP Address or Domain Name	Empty	Enter the SMTP server IP address or domain name. The
		maximum allowed characters length is 50.
SMTP Port	Empty	The SMTP port allowed range is 25 or 2500 to 2599.
E-mail (SMTP) Server needs	Disable	If your SMTP server requires authentication before accepting
to check my account		e-mail, click on check box. These values (username and
		password) are supplied by your network administrator, SMTP
		server provider or ISP.
Username	Empty	Enter the username for the SMTP server. The maximum allowed
		characters length is 64.
Password	Empty	Enter the password for the SMTP server
Email From		
Name	Empty	Enter the name you would like to appear in the "message from"
		field of your outgoing message. The maximum allowed characters
		length is 20.
Email Address	Empty	Enter your e-mail address. This is the address others will use to
		send email to Email Address 1/Email Address 2.
Email To		
Email Address 1	Empty	Enter your first e-mail address to receive the logs.
Email Address 2	Empty	Enter your second e-mail address to receive the logs.

## 3-2-3-3 Bandwidth

The function enables administrator to limit bandwidth usage on a per user basis (MAC address). That prevents users from consuming a disproportionately large amount of bandwidth so every user gets a fair share of the available bandwidth.

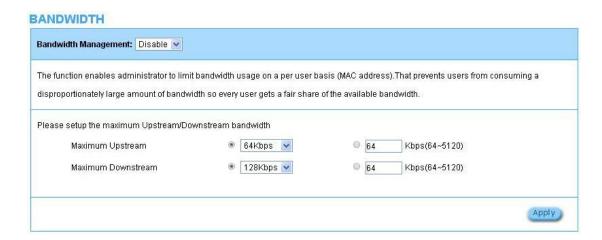


Figure 3-2-19 Bandwidth Setting Screen

Item	Default	Description
Bandwidth	Disable	Enables or disables Bandwidth Management.
Maximum Upstream	64Kbps	Specify the amount of upstream bandwidth.
Maximum Downstream	128Kbps	Specify the amount of downstream bandwidth.

## 3-2-3-4 SNMP

The SNMP Agent Configuration screen enables you to access to your device via Simple Network Management Protocol. If you are not familiar with SNMP, please consult your Network Administrator or consult SNMP reference material. You must first enable SNMP on the SNMP Agent Configuration screen.

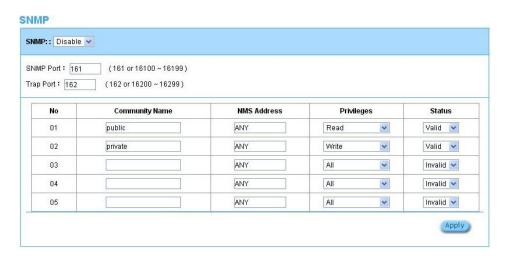


Figure 3-2-20 SNMP Setting Screen

Item	Default	Description
SNMP	Disable	Disables or enables the SNMP management.
SNMP Port	161	If the SNMP enables, also allowed to specific the SNMP port number via
Trap Port	162	NAT. The allowed SNMP port numbers are 161(default), 16100-16199 and
		Trap port numbers are 162 (default), 16200-16299. This Port setting is
		useful for remote control via NAT network.
Configuration		
Community Name	public/private	Every unit with SNMP enable must be configured to recognize one or more
		community names up to 20 characters. The default setting for the
		community of entry 1 is "public" and for the entry 2 is "private" and others
		are empty.
NMS Address	ANY	The address of the NMS. The default settings for the NMS Networking are
		"ANY".
Privileges	Read/Write	Choose "Read", "Write", "Trap Recipients" and "All" for different privileges.
		The default setting of the entry 2 is "write" and others are "read".
Status	Valid/Invalid	Chosen "Valid" or "Invalid". The default setting of entry 1, 2 are valid and
		others are invalid.

## 3-2-4 Security

## 3-2-4-1 Pass Through

This function allow administrator to set some special devices pass through the HSP500 system. Because some network devices might be constructed under the HSP500. However these devices needn't be checked and authorized. The HSP500 provides a pass through list and the administrator can control which devices can be pass through with authentication.

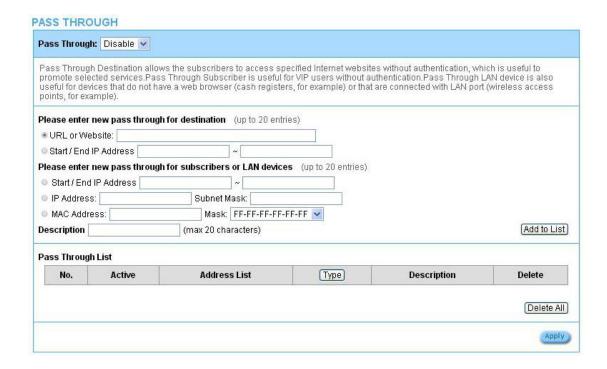


Figure 3-2-21 Pass through Setting Screen

Item	Default	Description	
Pass Through	Disable	Enables or disables the pass through function.	
Destination URL/IP Add	Destination URL/IP Address Pass Through		
URL or Website	Empty	Enter the URL Page; please use this format such like	
		"http://www.yahoo.com". The maximum character of the URL Page	
		is 50.	
		Note:	
		Please add www.apple.com into PASS THROUGH list	
		in HSP500. (iOS 6 device and later is required.)	

Item	Default	Description
		Please add go.redirectingat.com for certain QR code apps.
Start / End IP Address	Empty	Enter the start / end IP address of you wants pass through.
Subscriber IP/MAC Add	ress or LAN Device	Pass Through
Start / End IP Address	Empty	Enter the start / end IP address of you wants pass through.
IP Address	Empty	Enter the IP address of you wants pass through.
Subnet Mask	Empty	Enter the subnet mask of you wants pass through.
MAC Address	Empty	Enter the MAC address of you wants pass through.
Mask	Empty	Enter the subnet mask of you wants pass through.
Pass Through List	Display the pass through Information of HSP500.	
No.	-	The index number of pass through address.
Active	Disable	Click on check box, active or inactive the pass through address.
Address List	-	Display the pass through address(s).
Туре	-	Display the type of pass through address.
Delete	Disable	Select the check boxes and click 'Delete' to delete the pass through
		address(s).

Click **Add to List** button to add a new entry. Click **Apply** button to save the new settings. Click **Delete All** & **Apply** button to delete all entries.

**Note:** The priority of "pass through" is higher than "Filtering".

# 3-2-4-2 Filtering

Filtering allows the system administrator to have a list of restricted destinations, which is useful to block specified Internet websites or Intranet areas.

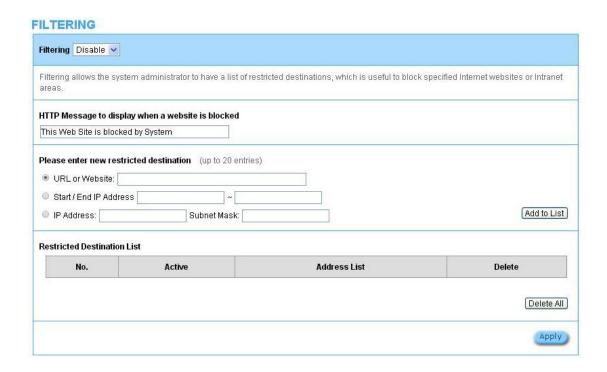


Figure 3-2-22 Filtering Setting Screen

Item	Default	Description
Filtering	Disable	Enables or disables filtering function.
HTTP Message to display	The Web Site is	Enter the http message. The maximum character of the HTTP
when a website is blocked	blocked by System	message is 200.
Restrict Destination		
URL or Website	Empty	Enter the URL Page of you wants to filter; please use this
		format such like "http://www.yahoo.com". The maximum
		character of the URL Page is 50.
Start IP Address	Empty	Enter the start IP address of you wants to filter.
IP Address	Empty	Enter the destination IP address of you wants to filter.
Subnet Mask	Empty	Enter the destination subnet mask.
No	-	The index number of filtering address.
Active	Disable	Click on check box, active or inactive the filtering address.

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Item	Default	Description
Address List	-	Display the filtering address(s).
Delete	Disable	Select the check boxes and click 'Delete' to delete the filtering
		address(s).

Click **Add to List** button to add a new entry.

Click **Apply** button to save the new settings.

Click **Delete All** & **Apply** button to delete all entries.

## 3-2-4-3 Secure Remote

This feature allows you to create a secure connection to a remote site or back end system with VPN PPTP Client. If "Secure Remote" is enabled, the RADIUS packet/syslog will be transferred to this secure connection.

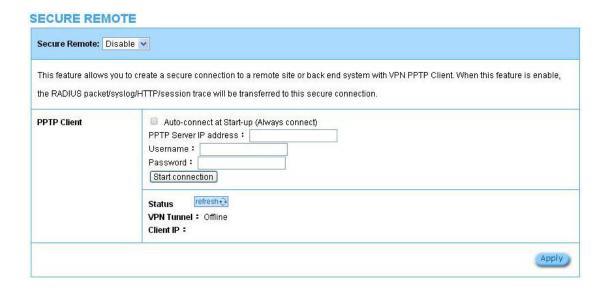


Figure 3-2-23 Secure Remote Setting Screen

Item	Default	Description	
Auto-connect at Start-up	Disable	Enable the check box to automatically establish the PPTP	
(Always connect)		connection.	
PPTP Server IP address	Empty	Enter the PPTP server IP address provided by your ISP.	
Username	Empty	Enter the user name provided by your ISP. The user name can	
		consist of up to 80 alphanumeric characters and is case sensitive.	
Password	Empty	Enter the user password provided by your ISP. The password	
		can consist of up to 80 alphanumeric characters and is case	
		sensitive.	
start / stop connection	Click on Start/Stop connection button to start/stop PPTP connection.		
VPN Tunnel	Display the status.		
Client IP	Display the IP address.		

Click refresh button to delete all entries.

# 3-2-5 **System**

# 3-2-5-1 System

Define the HSP500 System configuration.

SYSTEM				
System/Host Name		(Max.=50)		
Domain Name		(Max.=50)		
Location Information	[			
Location information	Location Name:		(Max.=50)	
	Address:		(Max.=200)	
	City:		(Max.=50)	
	State / Province:		(Max.=50)	
	Zip / Postal Code:		(Max.=10)	
	Country:		(Max.=50)	
	Contact Name:		(Max.=50)	
	Contact Telephone:		(Max.=50)	
	Contact FAX:		(Max.=50)	
	Contact Email:		(Max.=50)	
Date/Time	Time Zone: GMT ▼			
	Manual Setting			
	Date: 2014 ▼ / 09 ▼ / 22 ▼ (Year/Month	/Day)		
	Time: 07 ▼ : 08 ▼ : 56 ▼ (Hour : Minute :			
	NTP Setting	Date: 2014/9/22 Time: 07:08:56		Update Now
	Server IP/Domain Name 1	time.nist.gov	Success	
	Server IP/Domain Name 2	www.nist.gov	Fail	
	Update Time	0 hours		
		Start Date: 4 ▼ Month / 1 ▼ Day		
	Daylight Saving Time  End Date: 10   Month / 31   Day			
NAT (Network Address Translation)	<ul> <li>● Enable  IP Plug and Play</li> <li>● Disable</li> </ul>			
Session Limit	● Enable 300 (1~1024) ○ Disable			
Layer 2 Isolation Security	Enable  Disable			
Secure administrator IP	Any			
addresses	Snecify ~			
	2 ~			
	3 ~			
	4 ~ ~			
	5 ~			
Multicast Pass Through	○ Enable ● Disable			
Allow remote user to ping the device	● Enable  ○ Disable			
SSL Certificate	Default    Customer Certificate			
Multi-Press	Enable    Disable	● Enable ◎ Disable		
				Apply

Figure 3-2-24 System Setting Screen

Item	Default	Description
System/Host Name	Empty	The system name can consist of up to 50 alphanumeric
		characters.
Domain Name	Empty	The Domain name can consist of up to 50 alphanumeric
		characters.
Location Information	Empty	Enter your location information.
Date/Time		
Time Zone	GMT	Select the appropriate time zone for your location.
Manual Setting	Click Manual Setting	to set the system date and time.
Date	Year/Month/Day	Enter the Date for the system.
Time	Hour:Minute:Second	Enter the Time for the system.
NTP Setting	Enable	Enables or disables NTP (Network Time Protocol) Time
		Server. Network Time Protocol can be utilized to synchronize
		the time on devices across a network. A NTP Time Server is
		utilized to obtain the correct time from a time source and
		adjust the local time.
Server IP/Domain Name	Empty	Enter the IP address/domain name of NTP server. The
		maximum allowed characters length is 100.
Update Time	0 hours	Enter the number of hours for update time.
Daylight Saving Time	Disable	Enables or disables Daylight Saving Time (DST).
	Month/Day	Set the Daylight Saving Time (DST) on the HSP500. Adjust
		the begin time and end time.
NAT (Network Address Train	nslation)	
NAT	Enable	Enables or disables NAT Address Translation function.
User Session Limited	Enable,300	Enables or disables user session limit function. This feature
		provides you an ability to control a number of sessions
		allowed for particulars user(s) at the one time.
IP Plug and Play (iPnP	Enable	Enables or disables plug & play function. When enabled, the
Technology)		user needn't change their network configuration to access the
		Internet.
Layer 2 Isolation Security	Enable	If enable plug and play is selected, you can enable Layer 2
		Isolation Security function. When the "Layer 2 Isolation
		Security" enabled, everyone cannot communicate with each
		other.
Secure administrator IP	Any	Options: Any and Specify. Administrator can specify 5 IP
Addresses		addresses or a range to allow remote control access from

Item	Default	Description
		network.
Multicast Pass Through	Disable	This function allows for multiple transmissions to specific
		recipients at same time.
Allow remote user to ping	Enable	This function allows remote user to ping the HSP500 through
the device		Internet. Ping is normally used to test the physical connection
		between two devices, to ensure that everything is working
		correctly.
SSL Certificate	Disable	Option: default or customize certificate, These are two ways
		to create a certificate, one is purchase a certificate from a
		certificate authority (Ex. Verisign or Thawte), and another is
		creating a self-certificate (For example: Uses OpenSSL tool).
Multi-Press	Enable	If the Multi-Press is enabled, the unit on the ticket will equal to
		the times of press at one time. So the venue could control the
		unit on each ticket by Multi press function.
		If the Multi-Press is disabled, The unit on ticket will not be
		affected by the times of button pressed. It means no matter
		how many times the button has been pressed at one time, the
		unit on the ticket will stay as 1.

Click **Apply** button to save the new settings.

# 3-2-5-2 WAN/LAN

LAN	Device IP Address and Subnet mask set IP Address: 10.59.1.1 Subnet Mask: 255.255.255.0	ttings	
WAN MAC Address	Default     Change to: 00 ; 00 ; 00	00 ; 00 ; 00	
WAN MTU Setting	Wan Port Maximum Transmission Unit 15	00	
WAN Port Mode	DHCP Client (Mostly for Cable mode     Static IP (Mostly for advanced Local A     Static IP information (from your ISF)	krea Network environment )	
	IP Address:	0.0.0.0	
	Subnet Mask:	0.0.0.0	
	Gateway IP address:	0.0.0.0	
	Primary DNS Server:		
	Secondary DNS Server		
	O PPPoE (Usually for ADSL modern usa Your ISP requires a username and		
	Username:		
	Password:		
	PPP MTU Setting:	1492	
	TCP MSS Setting:	1452	
	Service Name:		
	⊙ Connect on Demand	Max Idle Time: 10 Min.	
	O Keep alive	Redial Period: 30 Sec.	
	O PPTP (Usually for Europe ADSL mode	am (legre )	
	Your ISP requires a username, pass		
	My IP Address:		
	My Subnet Mask;		
	Gateway IP address:		
	PPTP Server IP Address:		
	Username:		
	Password:		
	PPP MTU Setting:	1460	
	TCP MSS Setting:	1400	
	9.000 NO.000 NO.000 NO.000 NO.000	11100	
	Connection ID/Name:  © Connect on Demand	Max Idle Time: 10 Min.	
	○ Keep alive	Redial Period: 30 Sec.	

Figure 3-2-25 WAN/LAN Setting Screen

Item	Default	Description
LAN		
IP Address	10.59.1.1	The internal LAN IP address of your HSP500.
Subnet Mask	255.255.255.0	Enter the subnet mask for the IP address.
WAN MAC Address		
IP Address	The default MAC	address is set to the WAN physical interface on device.
DHCP Client	The device can	work as a DHCP client. This allows the device to obtain the IP address
	and other TCP/II	P settings from your ISP. If your xDSL/Cable comes with this feature,
	please enable U	se DHCP Client.
Static IP		
IP Address	Enter the IP add	ress for the xDSL/Cable connection (provided by your ISP).
Subnet Mask	Enter the subnet	mask for the IP address.
Gateway IP Gateway	Enter the Gatew	ay IP address for the xDSL/Cable connection (provided by your ISP).
Primary DNS Server	A primary DNS s	server IP address for the xDSL/Cable connection (provided by your ISP).
Secondary DNS	A secondary DN	S server IP address for the xDSL/Cable connection (provided by your
Server	ISP). If the prima	ary DNS Server IP were not available, meanwhile, Secondary DNS Server
	IP would start in	the same time.
PPPoE	<b>,</b>	
User Name	Empty	Enter your PPPoE account name. The user name can consist of up to
		80 alphanumeric characters and is case sensitive.
Password	Empty	Enter your PPPoE password. The password can consist of up to 80
		alphanumeric characters and is case sensitive.
PPP MTU Setting	1492	MTU (Maximum Transfer Unit) specifies maximum transmission unit
		size.
TCP MSS Setting	1452	MSS (Maximum Segment Size) specifies maximum segment size.
Service Name	Empty	Enter the service name provided by your ISP. The service name can
		consist of up to 64 alphanumeric characters and is case sensitive.
Connect on Demand	Enable	You can configure your HSP500 to cut your connection with your ISP
Max Idle Time	10 Minutes	after a specified period of time (Max Idle Time). If you have been
		disconnected due to inactivity, Connect on Demand enables your
		HSP500 to automatically re-establish your connection as soon as you
		attempt to access the Internet again. If you wish to activate Connect on
		Demand, click the radio button. If you want your Internet connection to
		remain, click the radio button of keep alive. The Max Idle Time
		maximum value is 65535 minutes.
Keep alive	Disable	This option keeps your PPPoE enabled Internet access connected
Redial Period	30 Seconds	indefinitely, even when it sits idle. The Redial Period maximum value is
		65535 seconds.

## 3-2-5-3 Server

# <u>Server</u>

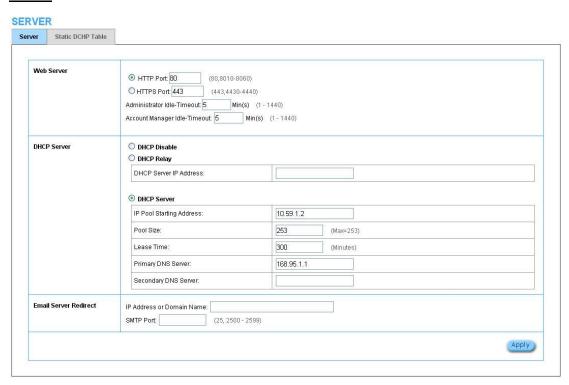


Figure 3-2-26 Server Setting Screen

Item	Default	Description
Web Server		
HTTP Port	80	Enter the HTTP port number. The HTTP port allowed range is 80 or
		8010 to 8060. For access the HSP500 system under NAT, please tab
		the "http://HTTP Port IP Address: Port Number".
HTTPS Port	443	Enter the HTTPS port number. The HTTPS port allowed range is 443 or
		4430 to 4440. For access the HSP500 system, please tab the
		"https://HTTPS Port IP Address: Port Number".
Administrator Idle-Timeout	5 Minutes	The idle time out valid range is 1-1440. If the idle time out is set as 5
		minutes, it means if the administrator doesn't send packet in 5 minutes,
		the administrator will logout automatically.
DHCP Server	Enable	There are three types of DHCP Services.
		DHCP Disable—Disable the DHCP server function.
		DHCP Relay—Enable DHCP Relay function.

Item	Default	Description	
		DHCP Server—Enable DHCP server function.	
DHCP Relay	To route DHCP through an external server, the administrator needs to enable the		
	DHCP relay	and assign a valid DHCP server IP address.	
DHCP Server IP Address	Empty	Enter the IP address of DHCP server.	
DHCP Server	The HSP500	D's DHCP server is turned on and running by default when you install it in	
	your network	ς.	
DHCP Pool Starting	10.59.1.2	Enter the DHCP Pool Starting IP address.	
Address			
Pool Size	253	The DHCP pool size range is 1 to 512.	
Lease Time	300	The DHCP lease time. The DHCP lease time range is 1 to 71582788	
	Minutes	minutes.	
Primary DNS Server	168.95.1.1	Enter the IP address of the network's primary DNS server.	
Secondary DNS Server	Empty Enter the IP address of a second DNS server on the network.		
Email Server Redirect	To prevent some subscriber's original Email server may protect by firewall or NAT		
	network. HSP500 provides an extra Email server parameter to forward the		
	subscriber's	Email. The HSP500 not only forwards the subscribers' E-mail via other	
	E-mail serve	er but also changes the SMTP header. The recipient of your E-mail sees	
	the message	e as if you sent it from your local Internet Service Provide, not form the	
	hotel or othe	er place.	
	Note: Before	e setting this sever, please make sure the e-mail sever relay function is	
	opened. It must not exceed 50 characters.		
IP Address or Domain	Empty	Enter the E-mail server IP address or domain name.	
Name			
SMTP Port	25	Enter the SMTP port number for mail server. The SMTP port allowed	
		range is 25 or 2500 to 2599.	

Click **Apply** button to save the new settings.

## **Static DHCP**

This function allows subscriber to assign IP address on the LAN to specific individual computers based on their MAC Address.

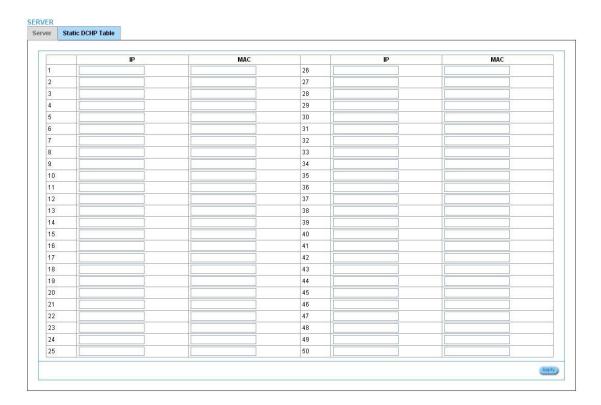


Figure 3-2-27 Server Setting Screen

Item	Default	Description
IP Address	Empty	Enter the IP address that subscriber want to assign to the computer on LAN with the
		MAC address the subscriber will also specify.
MAC Address	Empty	Enter the MAC address of a computer on your LAN.

Click **Apply** button to save the new settings.

### 3-2-5-4 Customization

## **Login Page**

The HSP500 provides three different login page formats, including standard, redirect, advanced and frame format.

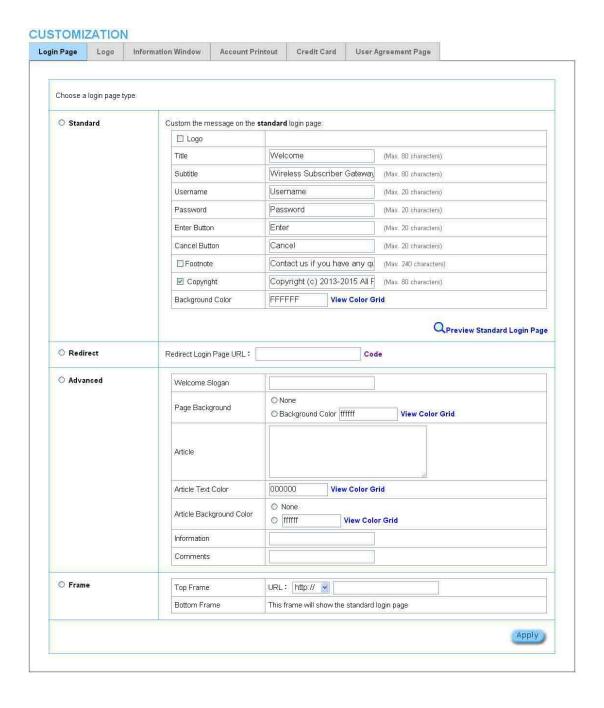


Figure 3-2-28 Customization Setting Screen

Item	Defa	ult	Description	
Standard	For some service providers, they may hope to have a customize subscriber's logic			
	page to the users. This function helps them to realize the ideal. The page elem-		to realize the ideal. The page elements	
	are including login page title, background color, subtitle etc.			
Logo	Disable	Select the check bo	ox to display service provider's logo.	
Title	Welcome	Enter the title name	e of subscriber login page. The maximum	
		allowed characters	length is 80.	
Subtitle	Hot Spot Internet	Enter the subtitle na	ame of subscriber login page. The	
	Service	maximum allowed	characters length is 80.	
Footnote	Disable	Allow the administr	ator to input the footnote such like "Pleas	
		Contact to our Cus	tomer Service Center, EXT 141". The	
		maximum characte	r of the footnote is 240.	
Copyright	Enable	The copyright is all	owed the administrator to input a	
		paragraph in		
		the subscriber logir	n page for copyright information. The	
		maximum characte	r of the copyright is 80.	
Background Color	FFFFFF	The background te	xt color can be specified color. For the	
		specified		
		text color format ple	ease views the color grid. The allowed	
		format is		
		Hexadecimal.		
	A	図 寮 夫 飯 店 Log MBASSADOR ◀	<u>o</u>	
	W	elcome <del>Title</del>		
	Hot Spot	Internet Service Sul	btitle	
	Username:			
	Password:			
	Enter Button Cancel Button			
	or Click here	to pay by credit card	redit Card Message	
	VISA	AMERICAN DISCOVER	Copyright	
	Please contact us	if you have any question 🤜	Footnote	
			Copyright (c) 2002-2004 All Rights Reserved.	
	Figure 3-2-29	Login Page Screen		
Redirect	This allow service prov	vider to redirect the s	subscriber's browser to a specified home	
	page.			
Copy and paste the following	HTML Code into your hom	ne page to produce re	edirect subscriber login page.	

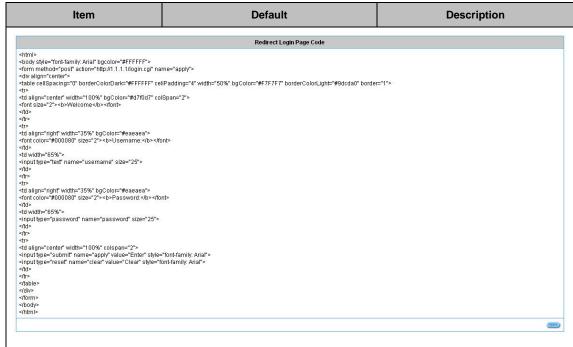
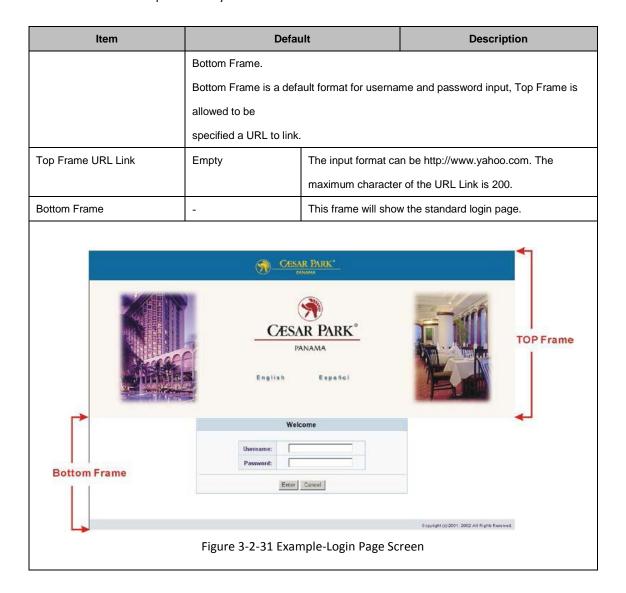


Figure 3-2-30 Preview Redirect Login Page Code

Advanced	This function allo	This function allow user to design login page of HSP500.		
Welcome Slogan	Welcome	The maximum allowed characters length is 80.		
Page Background	None	The page background can be none or specified color. For		
		the background color format please views the color grid.		
		The allowed format is Hexadecimal.		
Article	Empty	The article is allowed the administrator to input a paragraph		
		in the subscriber login page for advisement or		
		announcement. The maximum character of the article is		
		1024.		
Article Text Color	000000	The article text color can be specified color. For the		
		specified text color format please views the color grid. The		
		allowed format is Hexadecimal.		
Article Background	None	The article background can be specified color. For the		
Color		background color format please views the color grid. The		
		allowed format is Hexadecimal.		
Information	Empty	Allow the administrator to input the text information such like		
		address, telephone number and fax information. The		
		maximum character of the information is 80.		
Comments	Empty	Allow the administrator to input the text comments such like		
		"Please Contact to our Customer Service Center, EXT 141".		
		The maximum character of the comment is 80.		
Frame	If "Frame" is sele	If "Frame" is selected the subscriber login page will be separate into Top Frame and		



# Logo

This function allows service provider to upload the customer's logo image file which can be shown on the standard login page.



Figure 3-2-32 Logo Setting Screen

Item	Default	Description	
File Path	Empty	Enter the file pathname of the logo file in the File Path field.	

Click **Apply** button to save the logo file to system.

Click **Delete** button to delete the logo file.

## **Information Window**

This function allow service provider can decide whether they want an "Information Window" pop-up on subscriber PC when authenticate successful or not and specified text of information window. Subscriber can type "http://1.1.1.1/info" to open the information window again or enter "http://1.1.1.1/logout" to logout immediately if accumulation billing selected.

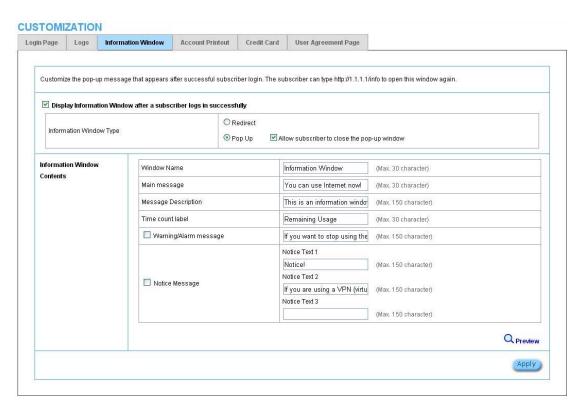


Figure 3-2-33 Example-Login Page Screen

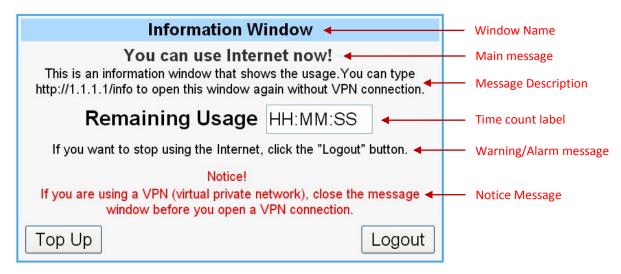


Figure 3-2-34 Information Window

Billing Type=Time to Finish

Can be topped up by subscriber=Enable



Figure 3-2-35 Information Window

Billing Type=Accumulation

Can be topped up by subscriber=Disable



Figure 3-2-36 Information Window

Billing Type=Accumulation

Can be topped up by subscriber=Enable



Figure 3-2-37 Information Window

## **Account Printout**

This function allow service provider to specified text of account printout.

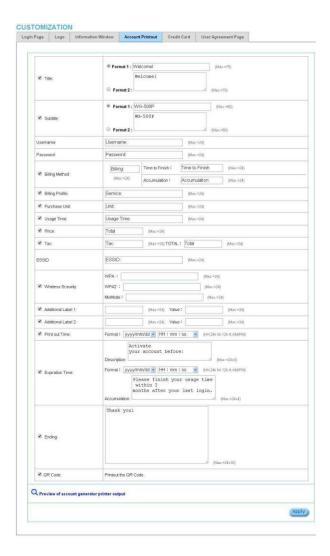


Figure 3-2-38 Account Printout Customization Setting Screen

Note: If you don't print out QR code on the ticket, please disable "QR Code".

## **Credit Card**



Figure 3-2-39 Credit Customization Setting Screen

Item	Description
Standard Login Page	This function allow service provider to customize the additional credit card message
	for the standard login page.
Service Selection Page	This function allow service provider to customize the additional credit card message
	for the standard login page.
Fail Page	This function allow service provider to customize the message for the fail page.

Click **Apply** button, the success dialog box appears. Click on **Back** to return to Credit Card Customization setting screen.

## **User Agreement Page**

This function allow user to design user agreement page of Internet Subscriber Server.

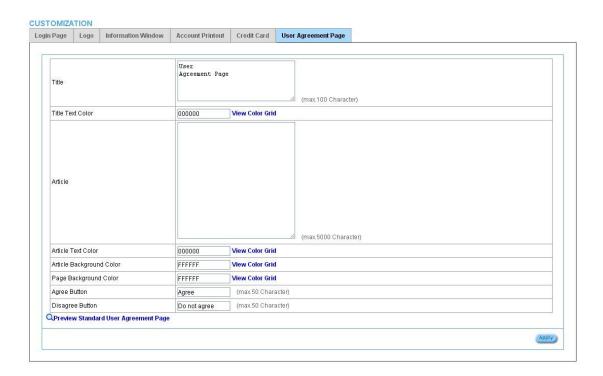


Figure 3-2-40 User Agreement Page Setting Screen

# 3-2-5-5 Portal Page

This feature allows redirecting subscriber's browser to a specified portal page after successful login.



Figure 3-2-41 Portal Page Setting Screen

Item	Default	Description	
URL Link	Empty	Enter the URL Link page. The input format can be "http://www.yahoo.com". The maximum	
		character of the URL Link is 200.	

Click **Apply** button, the success dialog box appears. Click on **Back** to return to Portal Page setting screen.

## 3-2-5-6 Advertisement

The system allow service provider to input 5 URL links for advertisement link purpose.

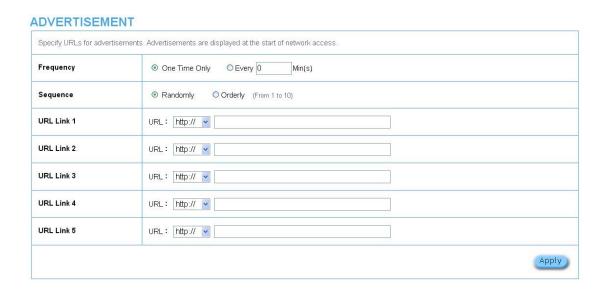


Figure 3-2-42 Advertisement URL Link Setting Screen

Item	Default	Description
Frequency	One Time Only	One Time Only—One Time Only means to send the advertisement link
		once after the subscriber Login.
		Every~Min(s)—The field means to send the advertisement link every
		interval minutes. The value range is 1 to 60 (minutes).
Sequence	Randomly	Randomly—Display the advertisement page in the random order. From 1 to
		10 —Display the advertisement page in the order as setting.
URL Link 1~5	Empty	This function allows the administrator to input ten different websites in the
		table for advertisement. And these 5 websites will display to the subscribers
		at random when the subscribers login in the HSP500 system. The input
		format can be "http://www.yahoo.com". The maximum character of the URL
		Link # is 200.

Click **Apply** button, the success dialog box appears. Click on **Back** to return to Advertisement URL Link setting screen.

## 3-2-5-7 Walled Garden

We prepare ten URL links that allows subscriber to access the specific Web pages even they didn't have a username or password. It's free trying and can use for advertisement.

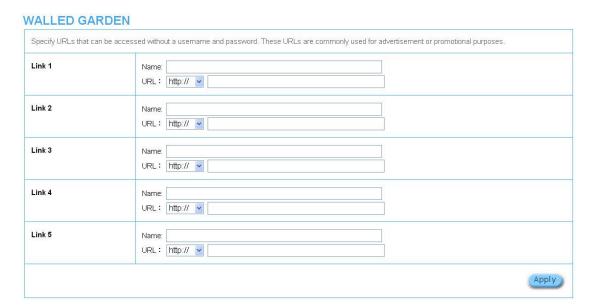


Figure 3-2-43 Walled Garden Setting Screen

Item	Description
Name	The name is allowed user to set the prompt string in user customize login page. The maximum
	allowed characters length is 80.
URL 1~5	The input format can be "http://www.yahoo.com". The maximum character of the Link# is 200.

Click **Apply** button, the success dialog box appears. Click on **Back** to return to Walled Garden setting screen.

### 3-2-5-8 DDNS

The DDNS service (Dynamic Domain Name Service), an IP Registry provides a public central database where information such as email addresses, host names, IP addresses etc. can be stored and retrieved. This solves the problems if your DNS server uses an IP associated with dynamic IP addresses. When the ISP assigns the HSP500 a new IP, the HSP500 must inform the DDNS server the change of this IP so that the server can update its IP-to-DNS entry. Once the IP-to-DNS table in the DDNS server is updated, the DNS name for your web server (i.e., xyz.dyndns.org) is still usable.



Figure 3-2-44 DDNS Setting Screen

Item	Default	Description	
Force to update every~day(s) when	1 day	Enter a number in the field to set the force update	
WAN IP address keeps no change		interval (in days).	
No	01~03	The index number of a DDNS account.	
Active	Disable	Click on check box, active or inactive the DDNS	
		record.	
Update Status Now	Click the Update St	tatus Now button to do manual update.	
Settings	Enter the account information of DDNS Server.		
Status	YY/MM/DD	Display the update date, time and status. The Status	
	HH:MM:SS	area shows the update time and current state of the	
		DDNS Client.	
		N/A—DDNS Client service not installed.	
		Update Successfully—DDNS Client service installed;	
		service running.	
		Update Fail—DDNS Client service installed; service	
		not running.	
Service Provider	Dyndns.org	Select a DDNS service provider by clicking in the list	
	(www.dyndns.org)	box.	
		Note: Before configuring the DDNS settings, you have	
		to register a dynamic domain at one of the dynamic	
		domain service providers' list box.	
Registered Host Name	Empty	Enter the host name of DDNS server. The maximum	
		character of the registered host name is 100.	
Login Name	Empty	Enter the user name of DDNS server.	
Password	Empty	Enter the user password of DDNS server.	
Email Address	Empty	Enter your email address. The DDNS Server will	
		e-mail you important information once your Internet	
		Name has been successfully registered.	
Wildcards (optional)	Disable	Enable this function to be able to use	
		*.mydomain.dyndns.org and not only	
		mydomain.dyndns.org.	

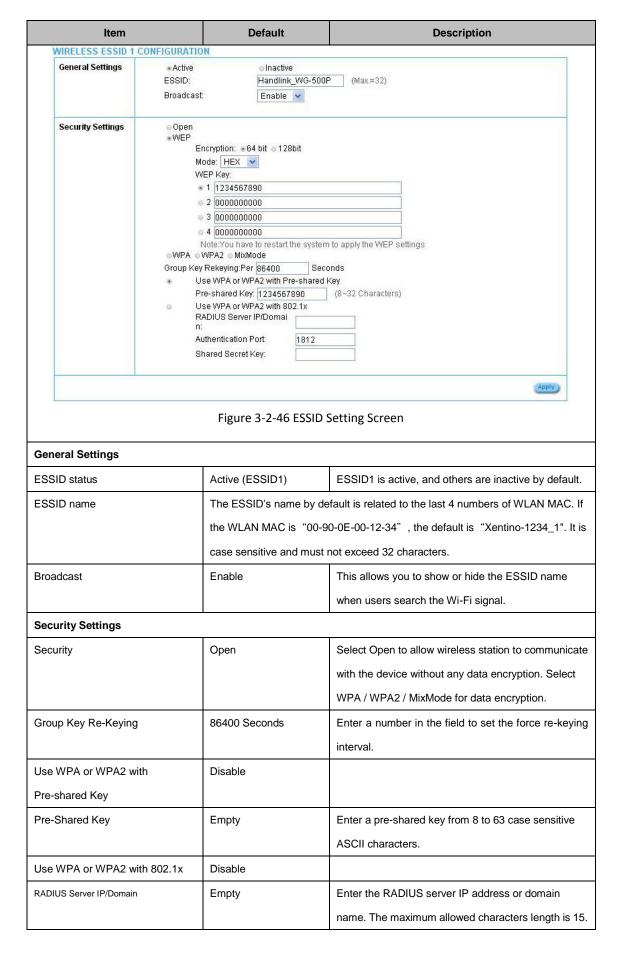
Click **Apply** button, the success dialog box appears. Click on Back to return to DDNS setting screen.

# 3-2-5-9 Wireless



Figure 3-2-45 Wireless Setting Screen

Item	Default	Description
General Settings		
Country	ETSI	Enter the Country for wireless connection.
Channel	6	Select the channel ID for wireless connection.
802.11 Mode	802. 11n + 802.11g +	Enter the 802.11 Mode for wireless connection.
	802.11b	
Channel Width	Auto 20/40 MHZ	Select the Channel Width for wireless connection.
Multiple ESSID Setting	Click <b>Edit</b> button for each of 8 ESSID setting.	



Item	Default	Description
Authentication Port	1812	Enter the authentication port number. The allowed
		numbers are from 0 to 65535.
Share Secret Key	Empty	Enter the RADIUS secret key
Beacon Interval	200	This value valid range is 1 to 1000 indicates the
		frequency interval of the beacon.
RTS Threshold	2347	This value valid range is 256-2342. This setting
		determines the packet size at which the HSP500
		issues a request to send (RTS) before sending the
		packet. A low RTS Threshold setting can be useful in
		areas where many client devices are associating with
		the HSP500, or in areas where the clients are far
		apart and can detect only the HSP500 and not each
		other.
Fragmentation	2432	This setting determines the size at which packets are
Threshold		fragmented. Enter a setting ranging from 256 to 2432
		bytes. Use a low setting in areas where
		communication is poor or where there is a great deal
		of radio interference.
Preamble Type	Long Preamble	The preamble type is a section of data at the head of
		a packet that contains information the HSP500 and
		client devices need when sending and receiving
		packets. The setting menu allows you to select a
		long, short or dynamic preamble type.

Click **Apply** button, the restart dialog box appears. Click on **Apply** to restart the system.

Click **Default** button to load the default manufacturer configuration to the system. All this page (Wireless) configuration setup will be replaced by default settings.

## 3-2-5-10 USB

The HSP500 plugged in a USB to Ethernet adapter can expand the HSP500 Wi-Fi signal range. The administrator can connect HSP500 USB port to another AP/router Ethernet port with a USB 2.0 to RJ45 Ethernet network adapter. After the activation, the administrator can change the ESSID.



Figure 3-2-47 USB Setting Screen

# **Appendix A Signal Connection Arrangements**

## **RJ-45 Ethernet Port**

The HSP500 RJ-45 Ethernet port can connect to any networking devices that use a standard LAN interface, such as a Hub/Switch Hub or Router. Use unshielded twisted-pair (UTP) or shield twisted-pair (STP) cable to connect the networking device to the RJ-45 Ethernet port.

Depending on the type of connection, 10Mbps or 100Mbps, use the following Ethernet cable, as prescribed.

10Mbps: Use EIA/TIA-568-100-Category 3, 4 or 5 cables. 100Mbps: Use EIA/TIA-568-100-Category 5 cable.

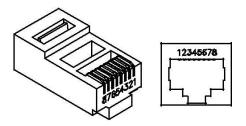


Figure RJ-45 Connector and Cable Pins

**Note:** To prevent loss of signal, make sure that the length of any twisted-pair connection does not exceed 100 meters.

# **Appendix B Regulations/EMI Compliance**

## **FCC Regulatory Statement**

Part 15-Class B compliant device

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

- 1. This device may not cause harmful interference, and
- 2. This device must accept any interference received, including that which may cause undesired operation.

This equipment has been test and found to comply with the limits for a computing device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. The equipment and the receiver should be connected the outlets on separate circuits.
- 4. Consult the dealer or an experienced radio/television technician for help.

Changes or modification not expressly approved be the party responsible for compliance could void the user's authority to operate the equipment.

## **FCC RF Radiation Exposure Statement**

- 1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
- 2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

# LIMITED WARRANTY

### **HSP500**

#### What the warranty covers:

We warrant its products to be free from defects in material and workmanship during the warranty period. If a product proves to be defective in material or workmanship during the warranty period, we will at its sole option repair or replace the product with a like product with a like product. Replacement product or parts may include remanufactured or refurbished parts or components.

#### How long the warranty is effective:

The HSP500 is warranted for one year for all parts and one year for all labor from the date of the first consumer purchase.

#### Who the warranty protects:

This warranty is valid only for the first consumer purchaser.

#### What the warranty does not cover:

- 1. Any product, on which the serial number has been defaced, modified or removed.
- 2. Damage, deterioration or malfunction resulting from:
  - a. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
  - b. Repair or attempted repair by anyone not authorized by us.
  - c. Any damage of the product due to shipment.
- d. Removal or installation of the product.
- e. Causes external to the product, such as electric power fluctuations or failure.
- f. Use of supplies or parts not meeting our specifications.
- g. Normal wears and tears.
- h. Any other cause that does not relate to a product defect.
- 3. Removal, installation, and set-up service charges.

### How to get service:

- 1. For information about receiving service under warranty, contact our Customer Support.
- 2. To obtain warranted service, you will be required to provide (a) the original dated sales slip, (b) your name, (c) your address (d) a description of the problem and (e) the serial number of the product.
- 3. Take or ship the product prepaid in the original container to your dealer, and our service center.
- 4. For additional information, contact your dealer or our Customer Service Center.

## Limitation of implied warranties:

THERE ARE NOWARRANTIED, EXPRESSED OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION CONTAINED HEREIN INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

### **Exclusion of damages:**

OUR LIABILITY IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT. WE SHALL NOT BE LIABLE FOR:

## HSP500 Wireless HotSpot Gateway with Printer

- DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECTS IN THE PRODUCT, DAMAGES BASED UPON INCONVENCE, LOSS
  OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL,
  INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF ADVISED OF THE POSSIBLITY OF
  SUCH DAMAGES.
- 2. ANY OTHER DAMAGES, WHETHER INCIDENTAL, CONSEQUENTIAL OR OTHERWISE.
- 3. ANY CLAIM AGAINST THE CUSOMER BY ANY OTHER PARTY.