# **HSP500**

Wireless HotSpot Gateway with Printer

**User Manual** 

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### 1 Introduction

The HSP500 is a compact intelligent gateway. It provides Plug' Play Internet access, advanced security and network management.

The HSP500 is designed for service providers, system integrator or hotspot venue operator without backend-RADIUS-Server to have integrated solution for rapid deployment, which can start hotspot service quickly and easily and enhance service performance.

The HSP500 is an ideal solution for hotel lobbies, coffee bars, airport lounges, conference facilities and other sites that commonly host business travelers, and offers instant high-speed Internet connections. With its IP Plug and Play technology, it accepts any client configuration login, when client open browser the HSP500 immediately recognizes new end-user and redirects their browser to customized Web pages. There's no need for end-user to change any of their default network (Static IP), e-mail (SMTP Server behind firewall), or browser settings (HTTP Proxy) or load any special software to access hotspot service. It's completely Plug' Play with any browser.

The HSP500 provides QR code service. You can install any QR code APP to your mobile device, and then scan QR code on the ticket to get access of the Internet! You could save the time to key in the account and the password.

# **1-1 Package Contents**

Please inspect your package. The following items should be included:

#### HSP500

- One HSP500
- One Thermal papers (50 meter)
- One Power Adapter
- One Ethernet Cable (1.5 meter)
- One Quick Installation Guide
- Two Detachable Antennas
- One Product CD
- One Wi-Fi Label

If any of the above items are damaged or missing, please contact your dealer immediately.

#### 1-2 Features

- Wireless data rates up to 300 Mbps
- Supports up to 30 simultaneous Users
- IP Plug and Play (iPnP)
- Comprehensive security

64/128-bit WEP encryption

WPA encryption

WPA2 Encryption

IP/URL filtering

- Intelligent Management
- Built-in AAA (Authentication/Accounting/Authorization) and Billing mechanism
- Internet access via QR code scanning

**Note:** The "iPnP" Function only can be used with TCP/IP-based Network.

# 1-3 Precautions

- Never remove or open the cover. You may suffer serious injury if you touch these parts.
- Never install the system in the wet locations.
- Use only the original fitting AC power adapter otherwise there is a danger of severe electrical shock.
- Avoid exposing the HSP500 to direct sunlight or another heat source.
- Choose a well-ventilated area to position your HSP500.

#### 1-4 Outlook

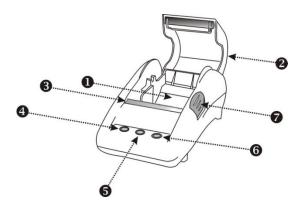


Figure 1-4-1 Front Panel

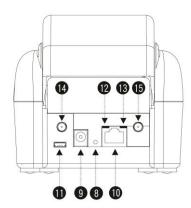


Figure 1-4-2 Rear Panel

- 1. Paper roll housing
- Printer Cover
   Tear Bar, for paper cutting
   Button A
- Button B
   Button C
- 7. Push Button, for printer cover opening
- 8. Reset Button9. DC power supply connector
- 10. RJ45 port
- 11. Micro USB connector12. WLAN LED (Green)
- 13. UPLINK LED(Yellow)
- 14. SMA connector15. SMA connector

#### WLAN LED:

Off: The wireless is not ready.

Green light: The HSP500 has established a valid wireless connection.

Green Blinking: The wireless connection is active.

#### **UPLINK LED:**

Off: A port has not established any network connection.

Yellow light: A port has established a valid 10/100 Mbps network connection.

Yellow Blinking: 10/100 Mbps traffic is traversing the port.

- Reset Button: The HSP500 has a reset button at the rear panel of the device. Use this function to reset the system back to factory defaults.
- **Power Jack:** Used to connect the external power supply with the HSP500.

# 1-4-1 Printing a test page

After you have installed your printer, you should print a test page to make sure the printer is functioning properly. To do this act as follows:

- 1. Turn the printer off.
- 2. Hold down the button A for approximately five seconds, and then turn the printer on.
- 3. The printer will print a test page.

# 1-4-2 How to load paper rolls

Please follow the steps to correctly load paper rolls.

3

Figure 1-4-3 Paper rolls loading

# 1-5 Technical Specifications

#### 1-5-1 Hardware Specifications

#### **Network Specification**

- IEEE802.3 10BaseT Ethernet
- IEEE802.3u 100BaseTX Fast Ethernet
- IEEE802.11b/g/n Wireless LAN
- ANSI/IEEE 802.3 NWay auto-negotiation
- Wi-Fi Compatible

#### **Connectors**

- One WAN Port (10BaseT/100BaseTX Auto cross-over)
- One Micro USB connector

#### **Encryption**

- WEP (Wired Equivalent Privacy) 64/128-bit RC4
- WPA (Wi-Fi Protected Access)
- WPA2 (Wi-Fi Protected Access)

#### **External Antenna Type**

Dual detachable diversity antenna with reverse SMA

#### **LED Indicators**

- One POWER LED
- One WAN 10/100M Link/Activity LED
- One Wireless Link/Activity LED
- One System LED

#### **Power Requirement**

- External Power Adapter
- Input: 100-240 VAC, 50/60 Hz
- Output: 12V, 1.5A

#### **Environment Conditions**

- Operating Temperature: 0 to 50°C
- Storage Temperature: -10 to 60°C

- Operating Humidity: 20~80% non-condensing
- Storage Humidity: 20% to 90% non-condensing

#### **Certifications**

FCC part 15 Class B, CE, C-Tick, VCCI

#### **Dimension**

Size: 109×155×90 (W×D×H )mm

Weight: About 340g (Net)

# **Printer Tray**

• Push button: push to open printer cover

Tear bar: cuts receipt paper

Button A: flashing when printer cover is opened

Paper roll housing: put paper roll here

## **Paper Roll and Printing**

Paper width: 58 (+0/-1)mm

Paper length: 50M (max.)

• Paper thickness: 65 um

• Paper roll outside diameter: 63 (+2/-2) mm

• Paper roll inside diameter: 12 (+0.5/-0) mm

Paper Detection: Photo interrupter

Printing width: 48 mm

Printing Method: Direct thermal

Printing Speed: 25.4 mm/ sec

Dot resolution (dots/ mm): 8 (203 dpi)

Thermal head service life: 1 pulses or 50Km

#### 1-5-2 Software Specifications

#### **Networking**

- IEEE802.3 10BaseT Ethernet
- IEEE802.3u 100BaseTX Fast Ethernet
- IEEE802.11b Wireless LAN
- IEEE802.11g Wireless LAN
- IEEE802.11n Wireless LAN
- Supports 30 Simultaneous Users
- IP Plug and Play (iPnP)

- HTTP Proxy Support
- WEP64/128bit
- WPA-PSK (TKIP)
- WPA2-PSK(AES)
- WPA/WPA2 Mix mode
- SMTP Server Redirection
- DHCP Server(RFC 2131)
- DHCP Relay(RFC 1542)
- Static IP WAN Client
- DHCP WAN Client
- PPPoE WAN Client(RFC 2516)
- PPTP WAN Client
- NAT(RFC 1631)
- IP Routing
- NTP (Network Time Protocol) Support
- Local Account: 256
- Max Session Number: up to 16384

#### **Marketing Cooperation**

- Advertisement URL link
- Walled garden
- Customizable log-on and log-off pages
- Portal Page

#### **User Accounting and Authentication**

- Built-in Authentication
- Web-based Authentication
- RADIUS AAA Support (RFC 2865, 2866)
- Secondary RADIUS
- User Authentication and Accounting
- Logout Window Timer Control

#### **Security and Firewall**

- Layer 2 Isolation Security
- SSL User Login page/ Configuration Page
- SSL Administration
- VPN Pass through (IPSec/PPTP)
- Customize SSL Certificate

- Pass Through IP/MAC/URL Address
- Restricted Destination Filtering IP/URL
- VPN (IPSec/PPTP) Pass through
- PPTP VPN Client
- WEP
- WPA
- WPA2
- WPA/WPA2 Mix mode

#### **Management**

- Web-based Management Tool
- Firmware Upgrade via HTTP/TFTP
- Wizard setup for step-by-step Configuration
- Backup/Restore/Factory Default Setting
- Remote Authorized Management
- Real-time Session List
- Syslog (System/Subscriber/LAN device)
- E-mail logs
- SNMP v1/v2 (MIB II, Private MIB)
- System Information Table
- Status Report (Daily/Monthly/System/Network)
- SSL certificate upload

# 2 Installation

# 2-1 Connecting the Antennas

The HSP500 provides two antenna connectors on the rear of the unit.

# 2-2 Installation Requirements

Before installing the HSP500, make sure your network meets the following requirements.

#### **System Requirements**

The HSP500 requires one of the following types of software:

- Windows 98 Second Edition/NT/2000/XP/Vista
- Red Hat Linux 7.3 or later version
- MAC OS X 10.2.4 or later version
- Any TCP/IP-enabled systems like Mac OS and UNIX (TCP/IP protocol installed)
- Standard phone line for xDSL modem Or Coaxial cable for Cable modem
- Web Browser Software (Microsoft I.E 5.0 or later version or Netscape Navigator 5.0 or later version)
- One computer with an installed 10Mbps, 100Mbps or 10/100Mbps Ethernet
- UTP network Cable with a RJ-45 connection (Package contents)

**Note:** Prepare twisted-pair cables with RJ-45 plugs. Use Cat.5 cable for all connections. Make sure each cable not exceed 328 feet (Approximately 100 meters).

#### **ISP Requirements**

Verify whether your ISP use fixed or dynamic IP. If it is a fixed IP, be sure to get the IP from your ISP. For dynamic IP, which is mostly used, the PC will get the IP automatically whenever it hooks up on the modem.

#### **Dynamic IP**

Dynamic IP Setting

#### **Fixed IP**

- Your fixed IP address for the HSP500
- Your subnet mask for the HSP500
- Your default gateway IP address
- Your DNS IP address

#### **PPPoE**

Your user name and password from your ISP

#### PPTP

- PPTP Server IP Address from your ISP
- PPTP Local IP address from your ISP.
- PPTP Local IP subnet mask from your ISP.
- Your user name from your ISP
- Your password from your ISP
- Your PC Requirements

#### The Static IP settings for the PC

- Your PC's fixed IP address
- Your PC's subnet mask
- Your PC's default gateway IP address
- Your PC's primary DNS IP address

#### Note:

- 1. The gateway's default IP address setting is "10.59.1.1".
- 2. The gateway's default subnet mask setting is "255.255.255.0".

#### The Dynamic IP settings for the PC

We recommend that you leave your IP settings as automatically assigned. By default, the HSP500 is a DHCP server, and it will give your PC the necessary IP settings.

# 2-3 Getting Start

# **HSP500 Connection**

- 1. Connect the DC power adapter to the HSP500 and plug it into a power socket.
- 2. Connect HSP500 and xDSL modem with an Ethernet Cable.

## **Configure TCP/IP of your computer**

For Windows user,

- 1. Click Start > Control Panel, click Switch to Classic View and double click on Network Connections.
- 2. Right click on the Local Area Connection and click Properties.
- 3. Double click Internet Protocol (TCP/IP).
- 4. Choose Obtain an IP address automatically.
- 5. Click OK to close the Internet Protocol (TCP/IP) Properties and click OK again to close the Local Area Connection.

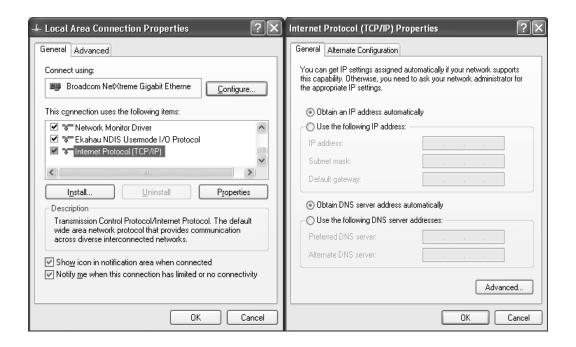


Figure 2-3-1 TCP/IP Setting

# 3 Configuring the HSP500

# 3-1 Setting Wizard

**Step 1:** The ESSID's name by default is related to the last 4 numbers of WLAN MAC. If the WLAN MAC is "00-90-0E-00-12-34", the default is "Xentino-1234\_1". Please search ESSID "Xentino -1234\_1" and connect it.

**Step 2:** Start your browser, and then enter the factory default IP address **10.59.1.1** in your browser's location box. Press **Enter**.



Figure 3-1-1 Web Browser Location Field (Factory Default)

**Step 3:** The HSP500 configuration tools menu will appear. In the Username and Password field, type the factory default user name **admin** and password **admin** and click **Login**. If you are first time setting the system, the wizard setup screen will appear. You will be guided, step-by-step, through a basic setup procedure.

### **Step 4: Internet Connection Setting**

Select the appropriate Internet connection type to connect to your ISP.

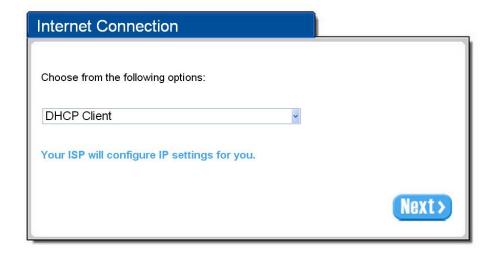


Figure 3-1-2 Internet Connection Setting Screen

# **DHCP Client**

The device can work as a DHCP client. This allows the device to obtain the IP address and other TCP/IP settings from your ISP. If your xDSL/Cable comes with this feature, please enable Use DHCP Client.

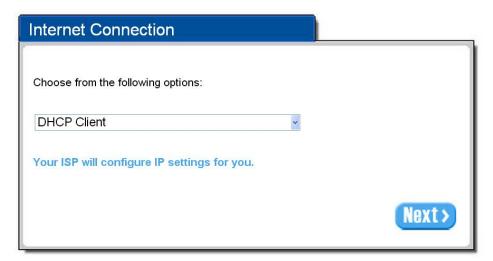


Figure 3-1-3 Internet Connection Setting Screen

#### **Static IP Setting**

If **Static IP Setting** is selected, then this screen will appear. Enter the IP address information provided by your ISP.

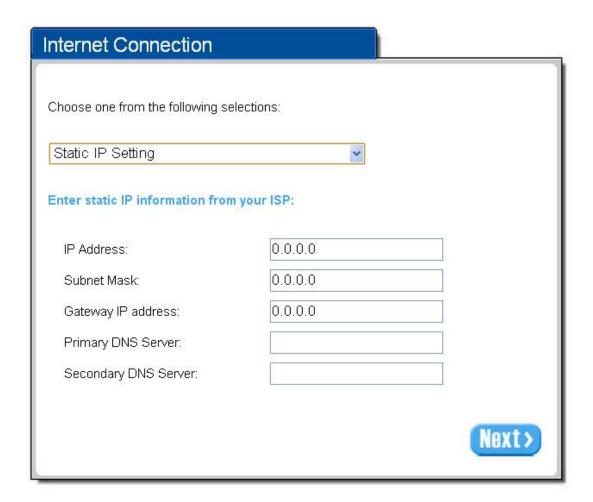


Figure 3-1-4 Internet Connection Setting Screen—Static IP Setting

Item	Default	Description	
IP Address	0.0.0.0	Enter the IP address provided by your ISP.	
Subnet Mask	0.0.0.0	Enter the subnet mask for the IP address.	
Gateway IP Address	0.0.0.0	Enter the Gateway IP Address provided by your ISP.	
Primary DNS Server	Empty	Enter the primary DNS server IP address for the xDSL/Cable connection	
		(provided by your ISP).	
Secondary DNS Server	Empty	Enter the secondary DNS server IP address for the xDSL/Cable connection	
		(provided by your ISP). If the primary DNS Server IP were not available,	
		meanwhile, Secondary DNS Server IP would start in the same time.	

#### **PPPoE** (Point-to-Point Protocol over Ethernet)

If "PPPoE" is selected, then this screen will appear. Enter the username, password and other major fields.

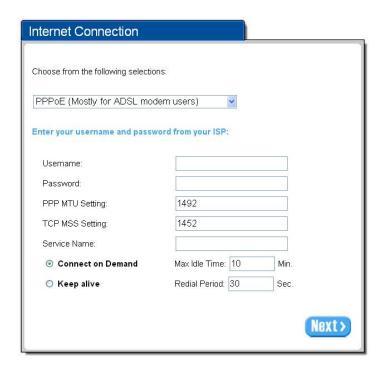


Figure 3-1-5 Internet Connection Setting Screen—PPPoE Setting

Item	Default	Description
Username	Empty	Enter the user name provided by your ISP. The user name can consist of up
		to 80 alphanumeric characters and is case sensitive.
Password	Empty	Enter the user password provided by your ISP. The password can consist of
		up to 80 alphanumeric characters and is case sensitive.
PPP MTU Setting	1492	MTU (Maximum Transfer Unit) specifies maximum transmission unit size.
TCP MSS Setting	1452	MSS (Maximum Segment Size) specifies maximum segment size.
Service Name	Empty	Enter the service name provided by your ISP. The service name can consist
		of up to 64 alphanumeric characters and is case sensitive.
Connect on Demand	d and Max Idle T	ime
Connect on	Enable	You can configure your HSP500 to cut your connection with your ISP after a
Demand		specified period of time (Max Idle Time). If you have been disconnected due
Max Idle Time	10 Minutes	to inactivity, Connect on Demand enables your HSP500 to automatically
		re-establish your connection as soon as you attempt to access the Internet
		again. If you wish to activate Connect on Demand, click the radio button. If
		you want your Internet connection to remain, click the radio button of keep
		alive. The Max Idle Time maximum value is 65535 minutes.

Keep alive and Redial Period				
Keep alive	Disable This option keeps your PPPoE enabled Internet access connected			
Redial Period	30 Seconds	indefinitely, even when it sits idle. The Redial Period maximum value is 65535		
		seconds.		

# PPTP Client (Point-to-Point Tunneling Protocol)

If PPTP Setting is selected, then this screen will appear. Please enter the IP address, Username and Password provided by your ISP.

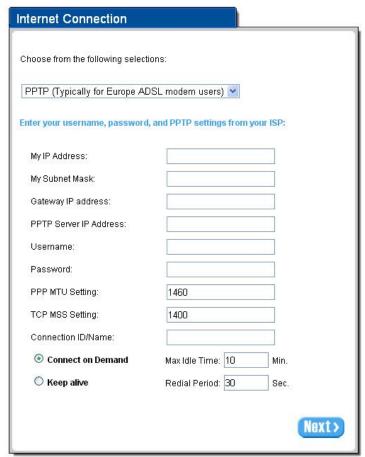


Figure 3-1-6 Internet Connection Setting Screen—PPPoE Setting

Item	Default	Description	
Username	Empty	Enter the user name provided by your ISP. The user name can consist of up	
		to 80 alphanumeric characters and is case sensitive.	
Password	Empty	Enter the user password provided by your ISP. The password can consist of	
		up to 80 alphanumeric characters and is case sensitive.	
PPP MTU Setting	PPP MTU Setting 1492 MTU (Maximum Transfer Unit) specifies maximum transmission		
TCP MSS Setting	1452	MSS (Maximum Segment Size) specifies maximum segment size.	
Service Name	Empty	Enter the service name provided by your ISP. The service name can consist	
		of up to 64 alphanumeric characters and is case sensitive.	

Connect on Demand and Max Idle Time				
Connect on Demand	Enable	You can configure your HSP500 to cut your connection with your ISP after a		
Max Idle Time	10	specified period of time (Max Idle		
	Minutes	Time). If you have been disconnected due to inactivity, Connect on Demand		
		enables your HSP500 to automatically re-establish your connection as soon		
		as you attempt to access the Internet again. If you wish to activate Connect		
		on Demand, click the radio button. If you want your Internet connection to		
		remain, click the radio button of keep alive. The Max Idle Time maximum		
		value is 65535 minutes.		
Keep alive and Redial P	eriod			
Keep alive	Disable	This option keeps your PPPoE enabled Internet access connected		
Redial Period	30	indefinitely, even when it sits idle. The Redial Period maximum value is		
	Seconds	65535 seconds.		

# **Step 5: Wireless Setting**

This page allows you to choose Country, Channel ID and 802.11 Mode for wireless connection.

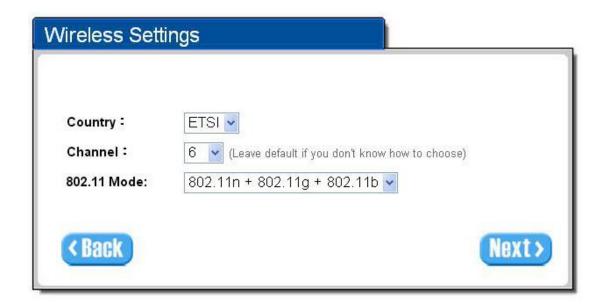


Figure 3-1-7 Wireless Setting Screen

Item	Default	Description
Country	ETSI	Enter the Country for wireless connection.
Channel	6	Enter the channel ID for wireless connection.
802.11 Mode	802. 11n + 802.11g + 802.11b	Enter the 802.11 Mode for wireless connection.

# **Step 6: Authentication Setting**

This page allows you to choose whether the users need to be authenticated before the Internet access. If users need the account and password to get access of Wi-Fi, please choose **Yes**.



Figure 3-1-8 Authentication Service Setting Screen

#### Step 7: Billing Profile Setting

This page allows you to set your service and price plan. If you would like to provide "FREE" Wi-Fi for users, please activate "No Billing Mode" the price and the tax won't be showed on the ticket. The billing type could be set by time based or by volume based.

#### Time Base Profile

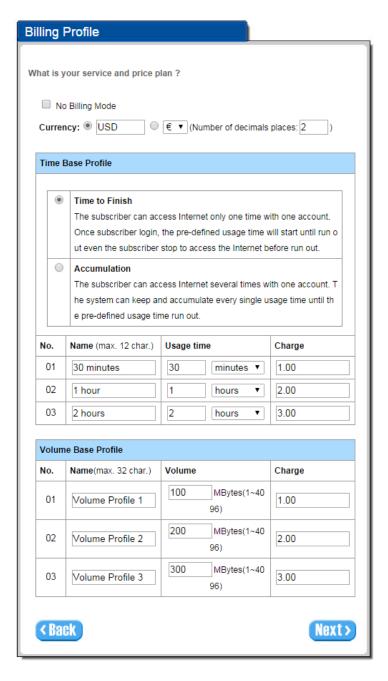


Figure 3-1-9 Billing Profile Setting

Item	Default	Description
No Billing Mode	Disabled	If you would like to provide FREE Wi-Fi for users, please activate "No
		Billing Mode" the price and the tax won't be showed on the ticket.
Currency	USD	The administrator can decide the currency printed out on the ticket.
Service and Price Plan	Time to Finish	Choose your service and price plan.
Time Base Profile	You could set the	profile name, usage time and charge here. You could set 3 different profiles
01/02/03	in this step.	

# Volume Based Profile

Volume Base Profile				
No.	Name(max. 32 char.)	Volume	Charge	
01	Volume Profile 1	100 MBytes(1~40 96)	1.00	
02	Volume Profile 2	200 MBytes(1~40 96)	2.00	
03	Volume Profile 3	300 MBytes(1~40 96)	3.00	

Figure 3-1-10 Billing Profile Setting – Volume base

Item	Default	Description
Volume Base Profile	You could set the	e profile name, volume and charge here. You could set 3 different
01/02/03	profiles in this step	o.

## Step 8: Accounting Setting

Following the Billing Profile Setting, the page allows to set the billing profiles for each button of the printer.

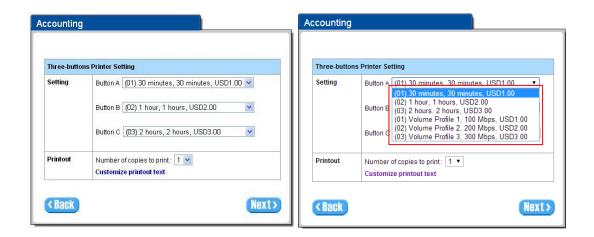


Figure 3-1-11 Accounting Setting

Item	Default	Description			
Setting	Setting				
Button A/Button B/Button C You		choose the billing profile via the dropdown list for each button on the			
	printer.				
Printout	Printout				
Numbers of copies to print 1		The numbers of the same printed tickets. You can reserve the			
		copies.			
Customize printout ticket		You can customize the printout text for the ticket. If you want to			
		know more, please refer to 3-2-5-4 Customization / Account			
		Printout.			

# Step 9: Firmware Upgrade Notice Setting

If you would like to receive the information about firmware upgrade, please activate it and leave your email.

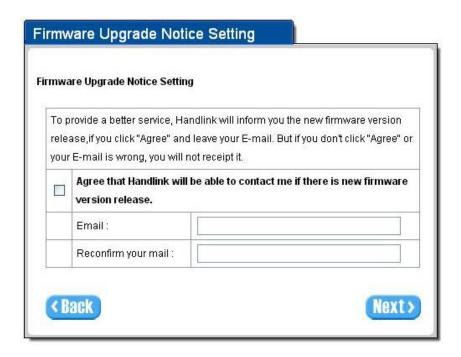


Figure 3-1-12 Firmware Upgrade Notice Setting

#### **Step 10: System Setting**

System Setting: The HSP500 allows changing the administrator's Username and Password, and system time setting.

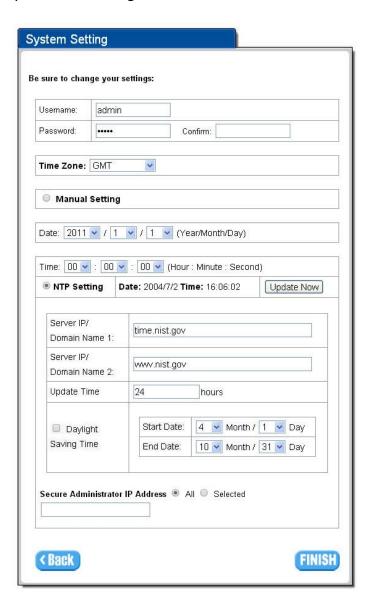


Figure 3-1-13 System Setting Screen

Item	Default	Description
Username	admin	Enter the user name. The user name can consist of up to 80
		alphanumeric characters and is case sensitive.
Password	admin	Enter the user password. The password can consist of up to 80
		alphanumeric characters and is case sensitive.
Time Zone	GMT	Enter the Time Zone for the system.
Manual Setting	YYYY/MM/DD	Click Manual Setting to set the system date and time.
	HH:MM:SS	

NTP Setting		Click <b>Update</b> button to correct the system date and time.
Secure Administrator	All	This function allows remote user to management the device. You can
IP Address		specify one or any IP addresses for remote control the system.

Click **FINISH** button to save the settings then the system will restart.

#### Note:

- 1. This Web agent is best viewed with IE 5.0 or Netscape 6.0 and above browsers.
- 2. Username and Password can consist of up to 20 alphanumeric characters and are case sensitive.
- 3. If for some reason your password is lost or you cannot gain access to the HSP500 Configuration Program, please press the reset button to load the device to manufacturer defaults.
- 4. If the administrator doesn't send packet in 5 minutes (default), the HSP500 will logout automatically.
- 5. Proxy needs to set disable first when the administrator accesses admin UI.

# 3-2 Advanced Setup

The Advanced Setting enables you to configure advanced settings related to accessing the Internet, including,

#### **AUTHENTICATION**

- AUTHENTICATION
- RADIUS

#### **BILLING**

- BILLING
- ACCOUNTING
- CREDIT CARD

#### **MANAGEMENT**

- SYSLOG
- SESSION TRACE
- BANDWIDTH
- SNMP

#### **SECURITY**

- PASS THROUGH
- FILTERING
- SECURE REMOTE

#### **SYSTEM**

- SYSTEM
- WAN / LAN
- SERVER
- CUSTOMIZATION
- PORTAL PAGE
- ADVERTISEMENT
- WALLED GARDEN
- DDNS
- WIRELESS
- USB

▼ AUTHENTICATION **▶ AUTHENTICATION** ▶ RADIUS ▼ BILLING **▶ BILLING** ▶ ACCOUNTING CREDIT CARD ▼ MANAGEMENT ▶ SYSLOG ▶ SESSION TRACE ▶ BANDWIDTH ▶ SNMP ▼ SECURITY PASS THROUGH ▶ FILTERING ▶ SECURE REMOTE SYSTEM **▶ SYSTEM** ▶WAN / LAN ▶ SERVER CUSTOMIZATION **▶ PORTAL PAGE** ADVERTISEMENT ▶ WALLED GARDEN DDNS ▶WIRELESS

Figure 3-2-1 Advanced Setting Item

**▶USB** 

**Note:** After change the settings of device, please click **Apply** button to save the new settings.

#### 3-2-1 Authentication

#### 3-2-1-1 Authentication

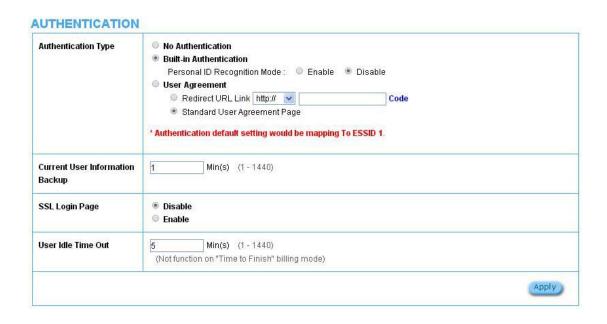


Figure 3-2-2 Authentication

Item	Default	Description
Authentication Type	Built-in	Option: No Authentication, Built-in Authentication or
	Authentication	User Agreement.
		No Authentication
		Subscriber can direct access the Internet without
		enter username and password.
		Built-in Authentication
		HSP500 provides "Built-in
		Authentication" for service provider to build up an
		Internet service without any extra authentication
		software. If "Built-in Authentication" is selected,
		service provider can generate the subscriber account
		inside the device, and the system will authenticate the
		subscriber login according to the generated account.
		Personal ID Recognition mode
		Some countries or areas will ask Wi-Fi users to offer
		personal ID recognition according to the law for the

		Internet crime investigation. If you would like to
		activate PIR function, please refer to Chapter 5
		Personal ID Recognition. The default is Disable.
		User Agreement
		Subscriber must accept the service usage agreement
		before they can access the Internet.
Redirect Login Page URL	Empty	The input format can be http://www.yahoo.com. The
		maximum character of the URL Link is 200.
Code	Copy and paste the following HTML Code into your home page to produce	
	redirect subscriber lo	ogin page.

Copy and paste the following HTML Code into your home page to produce user agreement login page.

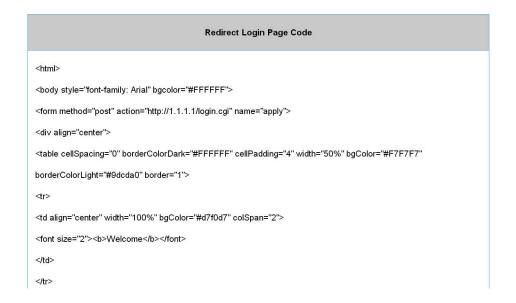


Figure 3-2-3 Preview Redirect Login Page Code

Item	Default	Description
Current User Information Backup	1 Min(s)	The system provides automatically backup account
		information and unused account to flash ROM. This
		function allow administrator to adjust the backup time.
		The default value is 1 minute. The Current User
		Information Backup valid range is 1 to 1440.
SSL Login Page	Disable	Enables or disables SSL security of login page.
User Idle Time Out	5 Minutes	The user idle time out valid range is 1-1440.

Click **Apply** button to save the new settings.

#### 3-2-1-2 RADIUS

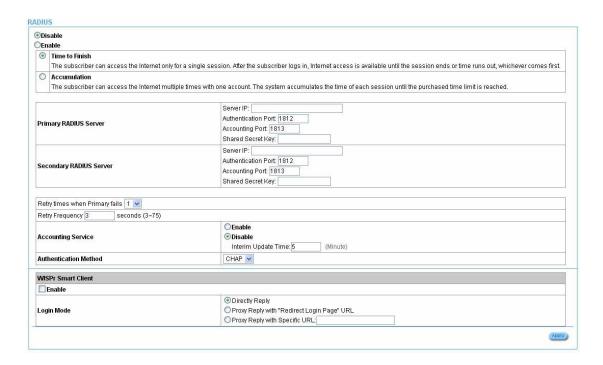


Figure 3-2-4 Authentication Setting Screen

Item	Default	Description
RADIUS Authentication	Disable	Disable (RADIUS Disable)
		Subscriber can direct access the Internet without entering username
		and password.
		Enable (RADIUS Authentication)
		HSP500 provides "RADIUS Authentication" for service provider to
		build up an Internet service with RADIUS server. If RADIUS
		Authentication is enabled, all subscribers' authentication will send to
		RADIUS Server by RADIUS protocol (RFC 2865, 2866).
Time to Finish/	Enable	Service provider provides two different accounting calculate for the
Accumulation		Internet service.
Primary RADIUS Server		
Server IP	Empty	Enter the IP address of RADIUS server.
Authentication Port	1812	Enter the authentication port number; the authentication port number
		must match with the RADIUS server setting. The allowed numbers
		are from 0 to 65535.
Accounting Port	1813	Enter the accounting port number; the accounting port number must

	1	
		match with the RADIUS server setting. The allowed numbers are from
		0 to 65535.
Share Secret Key	Empty	The share secret key, the key number also has to match with the
		Server setting. Up to 64 characters are allowed.
Secondary RADIUS Serve	er	
Server IP	Empty	Enter the IP address of RADIUS server.
Authentication Port	1812	Enter the authentication port number; the authentication port
		number must match with the secondary RADIUS server
		setting. The allowed numbers are from 0 to 65535.
Accounting Port	1813	Enter the accounting port number; the accounting port number
		must match with the secondary RADIUS server setting. The
		allowed numbers are from 0 to 65535.
Share Secret Key	Empty	The share secret key, the key number also has to match with the
		secondary RADIUS Server setting. Up to 64 characters are allowed.
Retry times when	1	Specify the retry times when primary fail.
Primary fail		
Retry Frequency ~	3	The field default value is 3 seconds.
Seconds		
Accounting Service	Disable	Enables or disables the accounting service.
Interim Update Time	5 Minutes	Specify the interim update time.
Authentication Method	CHAP	CHAP Enter the authentication method of RADIUS server.
WISPr Smart Client		
Enable	Disable	Enables or disables WISPr Smart Client roaming function.
Login Mode	Directly Reply	Options: Directly Reply, Proxy Reply with "Redirect Login Page" URL
		and Proxy Reply with Specific URL. The login mode information for
		the IPASS GIS connection. (Provided by your ISP).
	•	

# 3-2-2 Billing

# 3-2-2-1 Billing

The function is used to setup a billing profile. A billing profile is a description of how you want to charge *your customer*.



Figure 3-2-5 Billing Setting Screen

Item	Default	Description	
Enable Credit Card Service	Disable	Enables or disables the credit card service. Before you enable credit	
		card service, make sure that your credit service is configured to work	
		and the currency is American dollars. You must be converting all	
		prices on your billing page into American dollars (U.S. dollars). For	
		details, see section 3-2-2-3 Credit Card. The credit card function only	
		supports the American dollars.	
No Billing Mode	Disable	If you would like to provide FREE Wi-Fi for users, please activate "No	
		Billing Mode" the price and the tax won't be showed on the ticket.	
Currency	USD	Enter the appropriate currency unit or currency symbol.	
Number of decimals places	2	Enter the number. The field maximum value is 3.	
Tax Percentage	Disable	This check box is used to indicate the taxable status of the account.	
	5%	Enter the tax rate (i.e. a 5% sales tax is entered as 5).	
Time Base Profile			
Time to Finish	Enable	The subscriber can access Internet only one time with one account.	
		Once subscriber login, the pre-defined usage time will start until run	
		out even the subscriber stop to access the Internet before run out.	
Accumulation	Disable	The subscriber can access Internet many times with one account. The	
		system can keep and accumulate every single usage time until the	
		pre-defined usage time run out.	
You are able to set up to 10 records of time base profile in UI.		base profile in UI.	
Active	-	Click on check box, active or inactive the billing profile.	
Name	-	It is the name of billing profile. The maximum allowed characters	
		length is 12.	
Account Usage time	-	The duration of the billing period. When this period expires, user	
		account will be discontinued.	
Charge	-	Enter the unit rate amount (i.e. 35.00) that most of your accounts are	
		charged for one day of service.	
Volume Base Profile			
You are able to set up to 5 rec	ords of volum	e base profile in UI.	
Active	-	Click on check box, to active or inactive the billing profile.	
Name	-	It is the name of billing profile. The maximum allowed characters	
		length is 12.	
Account Usage time	-	Setting the volume of the account. When this volume is run out, user	
		account will be discontinued.	
Charge	-	Enter the unit rate amount.	
	1		

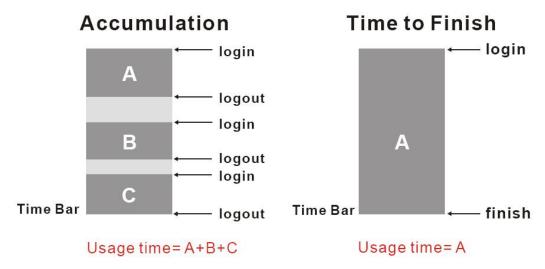


Figure 3-2-6 Accumulation and Time to Finish

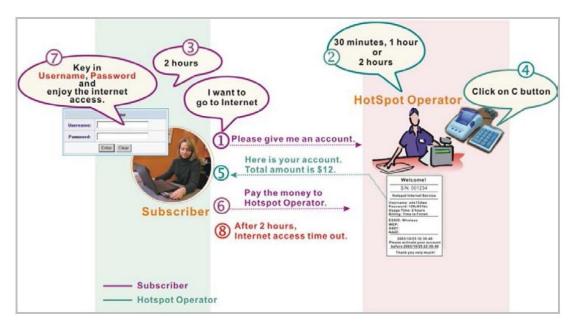


Figure 3-2-7 Pre-paid Procedure Diagram

### 3-2-2-2 Accounting

This function allow service provider to generate the subscriber accounts.

#### **ACCOUNTING** Un-used account will be deleted after 24 hours $\blacksquare$ automatically. (1~30) Expiration Accumulation account will be deleted after last logged out 3 \_\_\_\_\_ months ▼ automatically. (1~30) Number of copies to print : 1 ▼ Printout Can be replenished by subscriber Enable Free Trial Service Free Trial Button Name shown on Login Page: Free Trial for 30 minute(s) (Max. 1 ~ 30 characters) Free Trial By ● Usage Time 30 Minute(s)(5 ~ 1440) Or By ○ Usage Volume 10 Mbyte(s)(1~1024) Reset Time $\boxed{00}$ $\blacktriangledown$ : $\boxed{00}$ $\blacktriangledown$ (Hour : Minute) Three-Button Printer / Web-based Account Generator Panel (01) 30 minutes, 30 minutes, USD1.00 ▼ Button A (01) 30 minutes, 30 minutes, USD1.00 ▼ Button B Button C (01) 30 minutes, 30 minutes, USD1.00 ▼ Use Button A ▼ for Discount Price Plan based on "Button Presses": Disable ▼ (only valid for Three-Button Printer) Discount Price Plan based on "Button Presses" ✓ Charge by levels Conditions **Button Presses** Unit Price 01 when > = same as base charge when > = 03 when > = 05 when > = 06 when > = 07 when > = 09 when > = 10 when > =

Figure 3-2-8 Accounting Setting Screen

Item	Default	Description
Expiration		
Un-used account will be deleted	24 hours	Enter the number of hours/minutes/days. The field maximum
after ~hours automatically		value is 30 hours/minutes/days.
Accumulation account will be	3 months	Enter the number and select time unit from list box. The field
deleted after last logged in ~		maximum value is 30 month/ days/ hours.
Printout		

Number of copies to print	1	The system allows you to print all your bills. Select one number of
		copies by clicking in the list box.
Top Up		
Can be replenished by	Disable	Click the check box to enable the Top Up function.
subscriber		

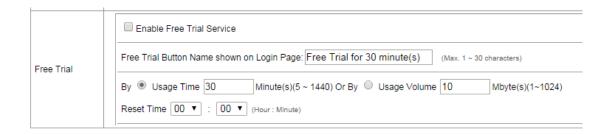


Figure 3-2-9 Accounting Setting Screen\_Free Trial

Item	Default	Description
Free Trial		
Enable Free Trial Service	Disable	You could provide free trial to users by enable this function.
Free Trial Button Name shown	Free Trial for 30	You could customize the text that shown on user login page.
on Login Page	minute(s)	The maximum allowed characters length is 30.
Free Trial base	By Usage time	You could set the free trial to be based by time or by volume
		and you could also define the usage of free trial.
Reset Time	00:00	The gratuitous usage amount of "free Trial" is on a periodic
		time basis. The "Reset Time" defines the periodic cycle time.
		Based on the configuration, HSP500 grants users the
		gratuitous usage amount (time or volume) on each periodic
		cycle time.

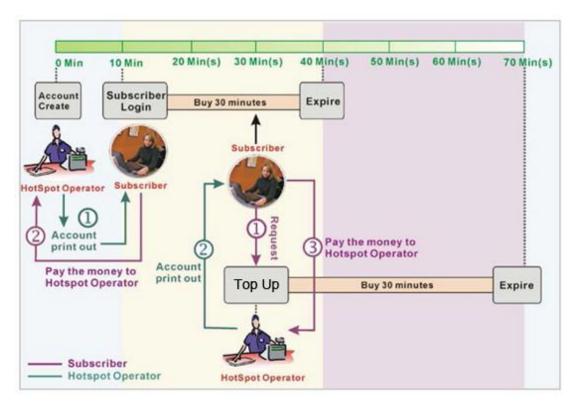


Figure 3-2-10 Account Process Diagram Can be topped up by subscriber=Enable

Item	Default	Description
Button A~C		Define each button's billing profile. Select one billing profile
		by clicking in the list box.
Use ~ for Discount	Button A, Disable	Select one button (A~C) by clicking in the list box to assign
Price Plan based on		the base charge and select enable to active the discount
"Button Presses"		price plan.

### Example: If press 7 times

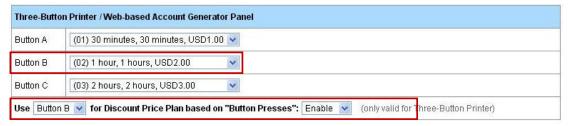
Discount Price Plan based on "Button Presses" is disabled.



Figure 3-2-11 Example 1

Amount: 7 x \$2.00= \$14.00

- Discount Price Plan based on "Button Presses" is enabled.
- The Charge by level is disabled.



Level	Conditions	<b>Button Presses</b>	Unit Price
01	when > =	1	same as base charge
02	when > =	3	1.5
03	when > =	7	1
04	when > =		
05	when > =		
06	when > =		
07	when >=		

Figure 3-2-12 Example 2

Amount:  $7 \times 1 = 7.00$ 

- Discount Price Plan based on "Button Presses" is enabled.
- Charge by level is enabled.



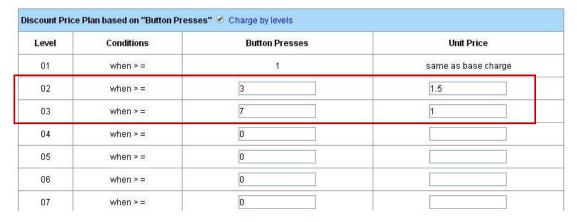


Figure 3-2-13 Example 3

Amount: 2 x \$2.00 + 4 x\$ 1.50+1x\$1= \$11.00

# Discount Price Plan based on "Button Presses"

Level	Conditions	Button Presses	Unit Price
01	when >=	1	same as base charge
02	when >=	0	
03	when >=	0	
04	when >=	0	
05	when >=	0	
06	when >=	0	
07	when >=	0	
08	when >=	0	
09	when >=	0	
10	when > =	0	

Figure 3-2-14 Discount Price Plan Setting Screen

Item	Default	Description	
Charge by levels	Enable	Enables or disables the charge by levels function.	
Level	1-10	This field displays the level number of charge rate.	
Conditions	When>=	The discount condition	
Button Presses	-	Enter the times of pressing button	
Unit Price	-	Enter the amount of charge level	

Click **Apply** button to save the new settings and the success dialog box appears. Click on **Back** to return to Accounting setting screen.

#### 3-2-2-3 Credit Card

HSP500 provides three credit card services (**Authorize.net**, **iValidate.net**, **Secure Pay**, **Paypal and WorldPay**) that allow service provider to authorize, process, and manage credit transactions directly from Internet.

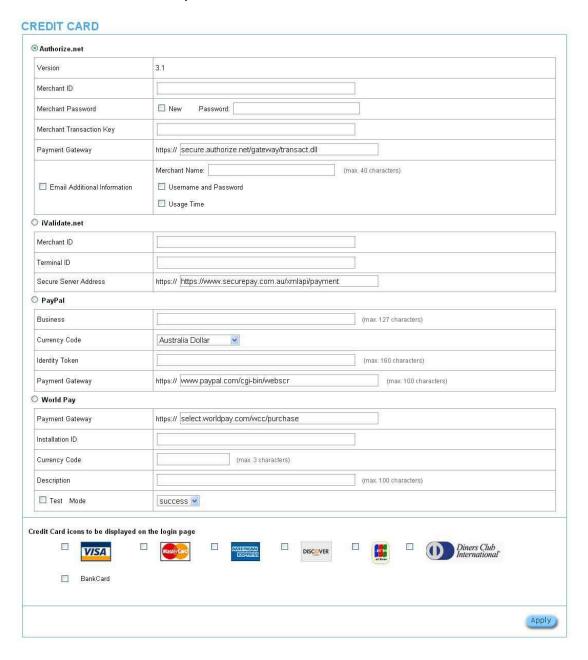


Figure 3-2-15 Credit Card Setting Screen

Item	Default	Description
Authorize.net		
Version	3.1	This field displays the merchant version.
Merchant ID	Empty	Enter your Merchant ID. This is a Merchant Identification
		Number that you're received from your Merchant Provider.
		The maximum character of the Merchant ID is 50.
Merchant Password	This is a Merchant pass	word that you're received from your Merchant Provider.
Need	Disable	If your Merchant Provider need password to authorize, click
		the check box to enable this function.
Password	Empty	Enter your Merchant password.
Merchant Transaction Key	Empty	The Merchant Transaction Key can be obtained directly from
		"Authorize.net". The Merchant Transaction Key is similar to a
		password and is used by the Payment Gateway to
		authenticate transactions. The maximum character of the
		Merchant Transaction Key is 50.
Payment Gateway	https://secure.authoriz	Enter the address of Payment Gateway.
	e.net/gateway/transac	
	t.dll	
Email Additional	The Email Additional Information included subscriber username and password would	
Information	be sent to subscriber.	
Email Additional	Disable Indicates whether Email additional information should be s	
Information	to the subscriber (customer).	
Merchant Name	Empty	Enter the merchant's company name. The maximum allowed
		characters length is 40.
Username and Password	Disable	The Email Additional Information included subscriber
Enable/Disable		username and password would be sent to subscriber.
Usage Time	Disable	The Email Additional Information included subscriber usage
Enable/Disable		time would be sent to the subscriber.
iValidate.net		
Merchant ID	Empty	Enter your Merchant ID. This is a Merchant Identification
		Number that you're received from your Merchant Provider.
		The maximum character of the Merchant ID is 20.
Device ID	Empty	Enter your Device ID. This is a Device Identification Number
		that you're received from your Merchant Provider. The
		maximum character of the Device ID is 20.
Secure Server Address	https://www.vious.net/	Enter the secure server address.
	merchant/processcc.a	
	sp	

Item	Default	Description
Secure Pay		
Merchant ID	Empty	Enter your Merchant ID. This is a Merchant Identification
		Number that you're received from your Merchant Provider.
		The maximum character of the Merchant ID is 7.
Secure Pay Address	https://www.securepa	Enter the address of SecurePay Payment Gateway.
	y.com.au/securepay/p	
	ayments/process2.as	
	р	
Paypal		
Business	Empty	Enter your Merchant PayPal account. This is a Merchant
		Identification account that you're register on PayPal. The
		maximum character of the Business is 127.
Currency Code	Australia dollar	To Drop-down the list. It's includes Australia dollar, Canadian
		Dollar, Euro, Pound Sterling, Japanese Yen , U.S. Dollars,
		Czech Koruna, Danish Kroner, Hong Kong Dollars,
		Hungarian Forint, New Zealand Dollars, Norwegian Kroner,
		Polish Zloty, Singapore Dollars, Swedish Kronor, Swiss
		Francs.
Identity Token	Empty	Enter the Identities token form merchants profile in the
		Paypal site. The maximum character of the Identity Token is
		160.
Payment Gateway	https://www.paypal/cg	Enter the address of Payment Gateway.
	i-bin/webscr	The maximum character of the payment gateway is 100.
World Pay		
Payment Gateway	select.worldpay.com/	Enter the payment gateway address.
	wcc/purchase	
Installation ID	Empty	The unique reference number, assigned by WorldPay, for a
		particular Select installation. This is the number you send to
		WorldPay in your payment form. You will probably have at
		least two of these; one for the live installation and one for
		testing.
Currency Code	Empty	Enter the currency code
Description	Empty	Enter a description of payment page
Test Mode	Disable, Success	Enables or disables test mode function.
		Select test mode by clicking in the list box.
		Success—to make a successful test transaction.
		Fail—for a failed transaction.

### HSP500 Wireless HotSpot Gateway with Printer

Item	Default	Description
Credit Card icons to be		Click on check box to display credit card icon on the login
displayed on the login page		page.

Click Apply button to save the new settings and the success dialog box appears. Click on **Back** to return to Accounting setting screen.

**Note**: Please leave the Administrator's Email address in Advanced/Syslog/Email portion.

# 3-2-3 Management

# 3-2-3-1 Syslog

The function allows the device to transmit event messages to your syslog server or your email address for monitoring and troubleshooting.

# **Syslog Setting**

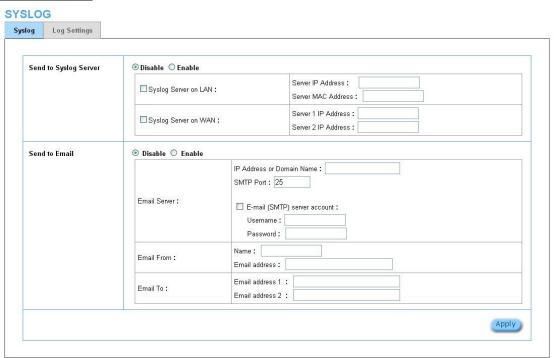


Figure 3-2-16 Syslog Setting Screen

Item	Default	Description
Send to Syslog Server	Disable	Enables or disables the syslog server function.
Syslog on LAN		
Server IP Address	Empty	Enter syslog server's IP address. The HSP500 will send all of its
		logs to the specified syslog server.
Server MAC Address	Empty	Enter the syslog server's MAC address. The HSP500 will send all of
		its logs to the specified syslog server.

Item	Default	Description
Syslog on WAN		
Server 1 IP Address	Empty	Enter IP address of first syslog server.
Server 2 IP Address	Empty	Enter IP address of second syslog server.
Send to Email	Disable	Enables or disables the send to e-mail function.
E-mail Server		
IP Address or Domain	Empty	Enter the SMTP server IP address or domain name. The maximum
Name		allowed characters length is 50.
SMTP Port	25	The SMTP port allowed range is 25 or 2500 to 2599.
E-mail (SMTP) Server	Disable	If your SMTP server requires authentication before accepting
needs to check my		e-mail, click on check box. These values (username and password)
account		are supplied by your network administrator, SMTP server provider
		or ISP.
Username	Empty	Enter the username for the SMTP server. The maximum allowed
		characters length is 64.
Password	Empty	Enter the password for the SMTP server
Email From		
Name	Empty	Enter the name you would like to appear in the "message from" field
		of your outgoing message. The maximum allowed characters length
		is 20.
Email Address	Empty	Enter your e-mail address. This is the address others will use to
		send email to Email Address 1/Email Address 2.
Email To		
Email Address 1	Empty	Enter your first e-mail address to receive the logs.
Email Address 2	Empty	Enter your second e-mail address to receive the logs.

Click **Apply** button to save the new settings and the success dialog box appears. Click on **Back** to return to Syslog setting screen.