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To the extent permitted by applicable law(s), we don't warrant that any other software will meet your requirements, will work in combination with any hardware or software applications provided by a third party, that the operations of the software will be uninterrupted or error free or that any defects in the software are correctable or will be corrected.

 *User's Manual is provided just to guide the user about the functionality of the device. This does not seem to be any certificate of technology. Some functions may vary due to modifications and up-gradations of software or due to printing mistake.*

## SAFETY PRECAUTIONS


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Please read the following safety guidelines before using the device.

- Do not use the tablet while you are driving.
- Do not place magnetic storage media near your tablet. Radiation from the tablet may erase the information stored on them.
- Keep your tablet and its accessories away from children.
- Tablets can interfere with the functioning of medical devices such as hearing aids or pacemakers. People having active medical implants should keep their cell tablet at least 15 cm away from the implant.
- Permanent hearing loss may occur if you use eartables or headtables at high volume.
- Use a wireless hands-free system (headtable/ headset) with a low power Bluetooth emitter.
- Keep your calls short or send a text message (SMS) instead. This advice applies specially to children adolescents and pregnant women.
- Use cell tablet when the signal quality is good.

### Notice:

- Do not dismantle the device or accessories otherwise, manufacturer is not liable to pay for damages as the device and accessories are not covered by warranty. Use only original batteries and charging devices.
- Please back up your important data timely and keep them properly. The company is not liable for any failure to call or loss of data due to mis-operation, poor signal or power cut, etc.
- All the screens in this manual are for reference only, and some contents actually displayed may depend upon the presetting of the service provider or the network operator, or the SIM card. If any functions referred to in this manual are different from those of your device, please follow your device.
- Do not put use it in a place with flammable gas such as a petrol pumps. The temperature recommended for using the device is 5-35°C. Do not touch the charger, power cable or socket with wet hands. This may cause an electric shock.

 If your tablet or any of its accessories do not function normally, then please visit your nearest authorized service facility. The qualified personnel will assist you, and if necessary, will arrange for the service.

### **\*What's in the Box?**

Your package comes with the following items. If any of these is missing, please contact your retailer

- **SKY 7.0Q**
- **USB Cable**
- **Charger**
- **User's Manual**
- **Headset**
- **Battery**
- **Warranty Card**

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## I. UNDERSTANDING YOUR DEVICE

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### 1. GENERAL INFO

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Your device is based on Android version 4.2.2 and encloses features, such as 1.3 GHz Dual core Processor, 7.0" WVGA Screen, Dual SIM(GSM+WCDMA), Video Calling, Music, Video Player, Gallery, FM Radio, Google Search, etc.

## 2. DESCRIPTION OF BUTTONS

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Key	Function
<b>[Menu]</b> Button	Short press to display options box.
<b>[Home]</b> Button	Short press to return to the desktop. Long press <b>[Home]</b> to access to the recent tasks interface.
<b>[Back]</b> Button	Press to return to the upper layer.
<b>[Volume]</b> Key	Press to adjust the volume for call or media player or system ringer.
<b>[Reset]</b> key	When it meets an unexpected problem or Malfunction, please stab <b>[Reset]</b> key to reset the device hardware. It is forbidden to reset when data is being viewed or played or copied or moved or deleted or transferred, because such operations may cause data damage or loss.
<b>[Power]</b> Key	Long press <b>[Power]</b> key to power on or power off tablet.
	Short press <b>[Power]</b> key to turn off & lock the screen in any interface. Press it again to lighten screen.

## II. GETTING STARTED

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### 1. POWER ON/OFF

---

In the power-off state, long press **[Power]** key, it will power on; otherwise, in the power-on state, long press **[Power]** key, it will power off.

If you set up SIM lock or tablet lock, after power-on, please input the code according to the requirements. In any other interface, short press this button to lock the screen.

**Warning:** As tablet can cause interference and dangerous where you are prohibited to use tablet, please power it off.

### 2. TURN ON /OFF SCREEN

---

#### 2.1 Turn Off Screen

Please short press **[Power]** to turn off the screen.

*Note: To save power, you can also set screen timeout time in Display Settings, when the timeout time is up, without any operation during the standby time, the screen will shut off automatically.*

#### 2.2 Turn On Screen

When the screen is off, please short press **[Power]** to wake up the screen.

### 3. LOCK AND UNLOCK


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#### 3.1 Lock Screen

Please press **[Power]** to lock this screen to prevent some unexpected operations.

*Note: If screen timeout time is up, this device will turn off and lock its screen during it is idle.*

#### 3.2 Unlock Screen

After the screen is off, please press **[Power]** to wake up the screen, drag  rightwards or leftwards or up or down to unlock the screen.

### 4. FINGER GUSTURES

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#### 4.1 Tapping

To open an application, to select a menu item, to press an on-screen button, or to enter a character using the on-screen keyboard, tap it with a finger.



#### 4.2 Dragging

To move an icon, thumbnail, or preview to a new location, tap and hold it and drag it to the target position.



#### 4.3 Double-tapping

Double-tap on a webpage, map, or image to zoom in a part. Double-tap again to return.



#### 4.4 Flicking

Flick left or right on the Home screen or the Applications screen to see another panel. Flick up or down to scroll through a webpage or a list, such as contacts.





#### 4.5 Pinching

Spread two fingers apart on a webpage, map, or image to zoom in a part. Pinch to zoom out.








### 5. SWITCH DESKTOPS

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In the idle mode, slide the screen to switch between the 1st~5th screens.

### 6. HOT BUTTONS

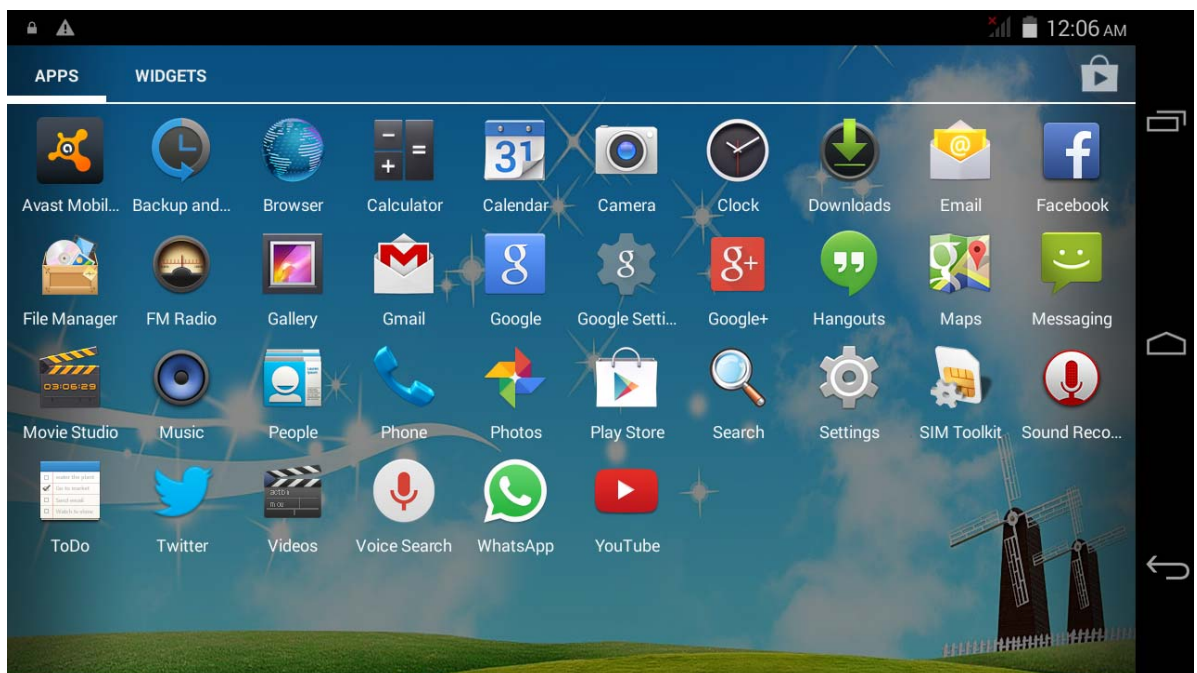
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On the shortcut bar, touch  button to enter Dialer interface; touch  to enter Contacts; touch  to enter Messaging; touch  to enter Browser; touch  to enter Main Menu.

### 7. MAIN MENU

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In main menu interface, slide the screen right and left to switch between all the applications and widgets. In Apps menu, touch an App, enter and run this application.



## 8. MOVE APPLICATIONS

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In Main Menu, long press an application, drag it onto the free area of the desktop, create this application shortcut on the current desktop. By this way, create any favorite application shortcut onto the 1st-5th desktops.

*Note: Before creating an application shortcut, you ensure that there is free space to place this App. on this desktop.*

## 9. DELETE APPLICATIONS

---

On the current desktop, long press an application shortcut, drag it to "X Remove" on the top screen, delete this application shortcut from the current desktop.

## 10. NOTIFICATION BAR

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On any interface, drag the screen downward from the top, you can display Notification bar; then drag the screen upward from the bottom, you can hide the notification bar.

You can view: the operator information of SIM 1 and SIM 2, USB connection state, SD card information. Unfold settings bar, including: Airplane Mode, Charged, Wi-Fi, Bluetooth, GPS, Data Connection, Data Usage, Audio Profiles, Brightness, Screen timeout, Auto Rotation, e.g. touch









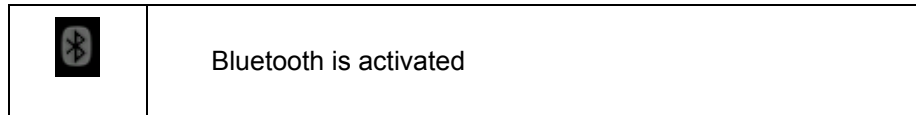
once to open Wifi, touch it again to shut.

## 11. INDICATOR ICONS

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On the LCD top of the idle interface, it is Status Bar, it displays some relevant information, including: Wi-Fi, Bluetooth, Battery power, System time, Signal strength of SIM1 & SIM2, etc.

	Network intensity of Master SIM or Slave SIM
	Battery level of the device
	New short message
	Missed call notification
	Call in progress
	USB connected




## 12.CHOOSE WALLPAPER

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On the desktop, long press the blank area, display “Choose wallpaper” menu, choose a picture from Gallery or Live Wallpapers or Wallpapers to set as the wallpaper.

## 13.RECENT TASKS

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On any interface, touch  to access to the recent tasks interface, view all the recent tasks, touch one of them to enter this App.

## 14.BLUETOOTH CONNECTION

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This device supports Bluetooth 3.0, about Bluetooth settings and operations, please refer to Bluetooth section in System Settings.

## 15.WI-FI CONNECTION

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This device supports “Wi-Fi 802.11 b/g/n”, about Wi-Fi settings and operations, please refer to the Wi-Fi section in System Settings.

## 16.INPUT METHODS

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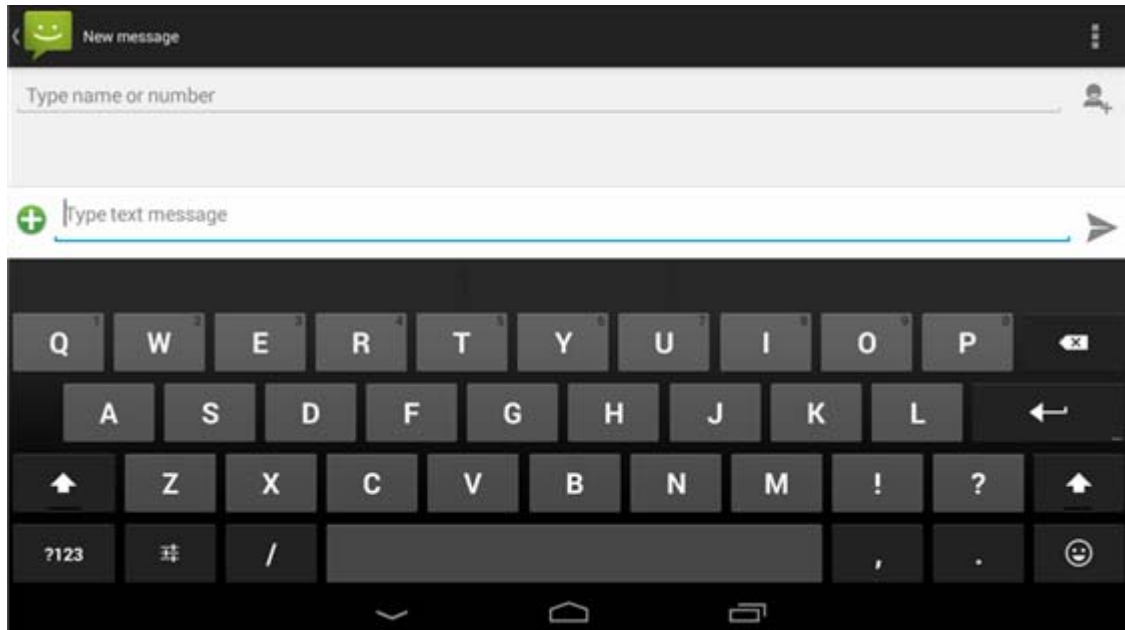
This tablet is embedded “Android Keyboard(AOSP)”, user can install other input method apps. Touch



to switch to English input mode; touch



to switch to numbers and symbols input mode.



## 17. INSERT & REMOVE SIM CARD

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Your device is provided with two SIM slots for two different SIM cards, it supports hot-plug in or out SIM cards. Please follow the steps mentioned below to install SIM card in the device:

- Remove the cover of the SIM slots;
- Resert or plug out SIM card in power-on or power-off state;
- Push the cover of the SIM slots.

## 18. INSERT & REMOVE SD CARD

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Your device is provided with one SD slots for SD cards, it supports hot-plug in or out SD cards. Please follow the steps mentioned below to install the memory card in the device:

- Remove the cover of the SD card slot;
- Resert or plug out SD card in power-on or power-off state;
- Push the cover of the SD card slot.

## 19. CHARGING THE BATTERY

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The device prompts a warning tone and message stating insufficient battery when the battery power is low.

Please follow the instructions mentioned below to charge your device:

Plug the connector of the charger into the jack of the device.

Plug the charger into a standard AC wall outlet.

Charging...  Fully Charged... 

You must fully charge the battery before using the device for the first time. It is recommended to charge the battery for four hours before using the device for the first time.

### III. BASIC OPERATIONS

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#### 1. CALLING

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##### 1.1 Emergency Call

You can directly dial an emergency service call without SIM card. Different network uses different emergency numbers, please consult your network operations company for more details.

##### 1.2 Domestic Call

Enter a tablet number, touch  to make a call by SIM1 or SIM2. If you want to make a long-distance call, please add the area code before the teletablet number.

##### 1.3 International call

Enter country code & area code (usually area code without "0") & teletablet number, touch  to make an international call by SIM1 or SIM2.

##### 1.4 Answer a Call

When an incoming call arrives, slide  rightwards to answer this call.

##### 1.5 Refuse a Call






When a call is coming in, slide  leftwards to refuse this call.

##### 1.6 End a Call

After finishing a call, touch  to end this call.

#### 2. CALL LOG



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On dialpad interface, touch  to enter Call-log list, it displays all call records. Touch     to switch among All or Missed or Outgoing or Received call records, touch one record to view its details.

#### 3. PEOPLE

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This device can help you View, Edit, Save, Share or Delete contacts in tablet and SIM cards.

Touch  to view Groups, touch  to view contacts list in tablet and SIM cards, touch  to view Favorites.


### 3.1 Contacts List

On contacts list, you can Add or Edit or Import or Export or Share contacts or Delete.

#### ➤ Search

On contacts list, touch  to search contacts by key words or key numbers.

#### ➤ Add Contacts

On contacts list, touch  to add a new contact in Tablet or SIM1 or SIM2.

#### ➤ Contact View

On contacts list, touch a contact to enter its view interface, you can view its name & tablet number & Email, etc.

#### ➤ Contact Display

On contacts list, press **[Menu]**, choose “Contacts to display”, you can set display style, such as All or SIM1 or SIM2 or Device or Customize.

#### ➤ Import/Export

On contacts list, press **[Menu]**, choose “Import/export”, you can Import or Export contacts between SIM1 & SIM2 & Device Contact & SD card & Device Storage.

#### ➤ Share Contacts

On contacts list, press **[Menu]**, choose “Share Visible Contacts”, you can share contacts by Bluetooth or Email or Gmail or MMS or SMS or SD card.

#### ➤ Accounts

On contacts list, press **[Menu]**, choose “Accounts”, you can Auto-sync app data between device and Google account.

#### ➤ Contacts Delete

On contacts list, press **[Menu]**, choose “Delete contact”, you can delete one or some or all contacts from Tablet or SIM1 or SIM2 or All contacts.

#### ➤ Settings

On contacts list, press **[Menu]**, choose “Settings”, you can set up display options, including: Sort list by & View Contact Names As.

### 3.2 Groups

You can Add or Edit or Delete groups, and also add or move members into (or from) groups.

### 3.3 Favorites

You can Add or Cancel a favorite contact in tablet storage.

## 4. MESSAGING





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In main menu interface, touch  to enter “Messaging” list, you can browse messages list.

### 4.1 Message View

On messages list, touch one message to view its content, press [Menu], perform such operations as Add shortcut or Video Call or Insert quick text or Insert Contact or Add subject or Chat Settings.

### 4.2 Compose

On messages list, touch , you can compose a new message, touch  to choose the recipient(s) from Contacts or enter the recipient’s number, enter message content, touch  to add attachment, touch  to send this message by SIM1 or SIM2.

Press [Menu], perform such operations as Insert Quick Text or Insert Contact or Add subject Discard.

### 4.3 Delete Threads

On messages list, press [Menu], choose “Delete Threads”, you can delete a or some or all messages.

### 4.4 Search

On messages list, touch , search some messages by key words.

### 4.5 Settings


On messages list, press [Menu], choose “Settings”, you can perform such operations as: Text Message or Multimedia Message or Notifications or General.

### 4.6 Wappush Messages

On messages list, press [Menu], choose “Wappush Messages”, you can view its push messages.



## 5. BROWSER

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In main menu, touch  to enter and run Browser, enter website URL to access to the website, Press [ Menu ], perform the corresponding operations.e.g. Refresh, Home, Save to Bookmarks, Close, Save for offline reading, Share page, etc.

## 6. SEARCH

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In main menu, touch , access to Google Search, enter key words, touch , you can search a target in All or Web or Apps or Contacts, the matched result will display below.

## 7. EMAIL

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You can receive or send Email anywhere or at any time by this device.

*Note: E-mail can be used normally when the wireless network is well connected.*






### 7.1 Create Account

After entering Email account edit, input Email address & password & the relevant parameters of POP3 & SMTP Server, go through POP3 and SMTP server detection, then create this email account successfully.


### 7.2 Inbox

After entering an account's inbox, you can view its mails list, touch  to compose an email, touch  to search emails by key words, touch  to view Folders, touch  to refresh. Press **[Menu]**, choose "Settings" to enter accounts settings interface, and can Add Account or Edit or perform general settings.

### 7.3 View Email

In the inbox list, touch an email to enter its view interface. Touch  to switch into the previous and the next mail; touch  to reply, touch  to add star, touch  to mark as unread, touch  to delete the mail.

### 7.4 Compose

After entering compose interface, input Recipient & Subject & mail content, press **[Menu]** perform such operations as: Attach file or Add Cc/Bcc or Save as draft or Discard or Settings, touch  to send email.

### 7.5 Settings

On email accounts list or mail view, press **[Menu]**, choose "Settings" to access to account settings interface, you can perform the corresponding operations, including: General settings & Notification settings & Server settings.











## 8. MUSIC





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Music player supports various audio formats, including: Midi, MP3, amr, ogg, AAC,AAC+, wav, etc.

### 8.1 Play Interface

On playing interface, touch  to play; touch  to pause. Drag the slider left or right to rewind or fast-forward. Touch   to play the previous or the next song. Touch  to repeat playing all songs, touch  to repeat playing the current song. Touch  to set shuffle on or off. Touch  to access to playlist. Press **[Volume]** key to adjust the volume. Press **[Menu]** , perform such operations as: Party Shuffle or Add to Playlist or Use as Ringtone or Delete or Sound Effects or Library.

### 8.2 Library






In music library, Touch     to switch among Artists & Albums & Songs & Playlists, On songs list, press **[Menu]** , perform such operations as: Play All or Party Shuffle or Shuffle All or Sound Effects. Long press a song, perform such operations as: Play or Add to Playlist or Use as Ringtone or Delete or Search.

### 8.3 Playlist

After entering playlist, you can Add or View or Play or Rename or Delete a playlist, and can also add songs into a playlist. Press **[Menu]** , perform the corresponding operations, including: Party shuffle off or Shuffle all or Save as playlist or Sound Effects.



## 9. VIDEO PLAYER

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In main menu, touch  to enter video folders, touch a video file to play, touch  to play, touch  to pause, touch  to shrink playing interface, touch  to expand playing interface, press **[Volume]** to adjust the volume,press **[Menu]**, perform such operations as: Stop or Loop.

## 10. GALLERY

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In main menu, touch  to enter Gallery, touch  to switch into Camera interface. In the folders list, touch a photo folder to enter, slide from left to right to view pictures list.


### 10.1 Picture List

On the pictures list, long press one of pictures, touch  to share the pictures by Picasa or Messaging or Bluetooth or Email or Gmail; touch  to delete or view its details.

## 10.2 Picture View

On the pictures list, touch a picture to enter its view. Touch this picture continuously to shrink or enlarge this picture, slide the screen right or left to view the previous or the next picture. Touch








to share the pictures by Picasa or Messaging or Bluetooth or Email or Gmail; Touch  to

decorate this picture. Press [ **Menu** ], perform such operations as: Delete or Slideshow or Edit or Crop or Set Picture as or Details.


## 11. CAMERA







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In main menu, touch  to enter Camera to capture photos, On the findview interface, touch  to switch between the front and the back lense; touch  to take photos, touch  to begin to camorder, touch touch  to perform camorder settings.

## 12. FM RADIO


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In main menu, touch  to enter FM Radio interface, Please connect with the earphone before you listen to the radio, for the device is equal to radio antenna.

Touch   to switch to the previous or the next channel manually by 0.1 MHz; touch   to search available channels forwards or backwards from the current channel automatically, touch  to view channels list; touch  to perform "Search " or "Speaker" or "Record FM".

## 13. SOUND RECORDER


---

In main menu, touch  to enter Sound Recorder. The format of recording files is \*.3gpp, The recording length depends on the storage size of T-Flash card.

Touch  to begin to record, touch  to pause, touch  to stop recording, touch  to play, touch  to cancel, touch  to save, touch  to view the recording files list.

## 14. FILE MANAGER

---

In main menu, touch  to enter File manager, you can view and manager files or folders in tablet storage or SD card, and also perform such operations as: Add folder, Search file, Select, Cut, Copy, Share, Rename or cut files or folders, etc.

## 15. CLOCK

---

After entering Clock, touch  to set Alarm; touch  to access to clock settings.

## 16. CALENDER

---

This device supports Calendar. You can view calendar of 1971.01.01-2036.12.31, edit an event by this application.

### 16.1 Month Display

In month display mode, slide the screen up and down to view the previous and the next month calendar.

### 16.2 Day Display

In day display mode, slide the screen up and down to view the different time of the current day; slide the screen from left to right to view the previous and the next day.

### 16.3 Week Display

In week display mode, slide the screen up and down to view the different time of the current day; slide the screen from left to right to view the previous and the next week.





## 17. CALCULATOR

---

Calculator supports four arithmetic operations such as "+", "-", "x" and "/". Slide the screen to switch into functional operations, e.g. Sin, Cos, Tan, Ln, Log, !,  $\pi$ , e,  $^x$ , etc.

## 18. TODO

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After entering ToDo, touch  to add a new ToDo record, you can view its details, touch  to mark as Done; touch  to mark as ToDo; touch  to delete.

## 19. DOWNLOADS

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After entering Downloads, you can view the downloaded files or applications.

## 20. BACKUP AND RESTORE

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You can backup personal data and applications into SD card, e.g. Contacts, Messages, Bookmarks, Pictures, Calendar, Music, the installed apk, etc.; and you can restore the backup personal data and applications from SD card to tablet & SIM1 & SIM2.

## **21. SETTINGS**

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In settings, you can perform such operations as: SIM management, Wi-Fi, Bluetooth, Data Usage, Audio Profiles, Display, Storage, Battery, Apps, Security, Language & Input, Accounts, System settings, etc.

### **21.1 Wireless& Networks**

#### **21.1.1 SIM Management**

Set the standby state as SIM1 or SIM2, Voice call, Video call, Messaging, Data connection, Roaming, Contact binding, etc.

#### **21.1.2 Wi-Fi**

In Wi-Fi settings, turn on or turn off Wi-Fi, scan and search WLAN devices nearby, connect to a router. Press **[Menu]**, choose “Advanced”, perform such operations as: Network notification setting, Keep Wi-Fi on during sleep, Wi-Fi optimization, or view MAC address, etc.

#### **21.1.3 Bluetooth**

Set Bluetooth On or off, Device name, Discoverable, Scan for devices and list the scanned devices..

#### **21.1.4 Data Usage**

Set data limit for SIM1 or SIM2.

#### **21.1.5 Airplane Mode**

Set “Airplane Mode as “On” or “Off”. If Airplane mode is On, all the wireless networks will be disconnected automatically.

#### **21.1.6 VPN**

In VPN settings, you can add a new VPN, set VPN server, enable Encryption, DNS search domains, etc. After adding a new VPN, touch it in the VPNs list, and you can connect it to network.

#### **21.1.7 Tethering & Portable Hotspot**

You can set Portable Wi-Fi hotspot or USB tethering or Bluetooth tethering, and perform the corresponding operations and functions.

#### **21.1.8 Mobile Networks**

In Mobile Networks, you can set Data enabled or Data Roaming or Access Point Names or Network Operators.

#### **21.1.9 USB Internet**

Set USB Internet On or Off, this device can log in internet through computer network with USB cable.

### **21.2 Device**

### **21.2.1 Audio Profiles**

Set predefined profiles as General or Silent or Meeting or Outdoor.

### **21.2.2 Display**

You can perform such settings as: Lock screen notifications, Wallpaper, Auto-Rotate Screen, Brightness, Daydream, Font Size, Sleep time.

### **21.2.3 Storage**

You can perform the relevant settings of SD card or Tablet Storage.

### **21.2.4 Battery**

You can view Battery usage.

### **21.2.5 Apps**

You can view Apps and their space of Downloaded & SD card & Running & All, and also perform such operations as: Force stop or Uninstall or Clear Data or Move to SD card, etc.

## **21.3 Personal**

### **21.3.1 Location**

You can perform such settings as: Access to my location or GPS Satellites or Wi-Fi & Mobile network location.

### **21.3.2 Security**

You can perform such settings as: Screen Security, Encryption, Credential Storage, etc.

### **21.3.3 Language & Input**

You can perform such settings as: Language settings, Spell Checker, Personal Dictionary, Android Keyboard, Text-to-speech output, Pointer speed.

### **21.3.4 Backup & Reset**

You can perform such settings as: Back up my data, Backup account, Automatic restore, DRM reset ,and Factory data reset, etc.

## **21.4 Accounts**

You can perform such operations as: Access to Email account & settings, or Add Corporate / Email / Google accounts.

## **21.5 System**

You can perform such operations as: Date & Time setting, Scheduled power on & off, Accessibility, Developer options , About Device, etc. ■

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# **IV. APPLICATIONS & UTILITIES**

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For your entertainment purpose, your device is provided with several interesting games, applications and utilities. Please ensure that you have GPRS setting in your device to access the applications. Contact your operator for GPRS settings.

*Note: According to customers' requirements, the final manual will be modified to pre-install these applications or utilities with the mark of “\*\*”.*

## **1. GMAIL\***

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Gmail is Google's web-based email service. Google Mail is configured when you first set up your device. Depending on your synchronization settings, Google Mail on your device is automatically synchronized with your Google Mail account on the web.

Go to Main Menu > Gmail.

Select Create or Sign in your Google account.

Follow the on screen instructions to login or create your Gmail username and password. Once logged in, you can begin reading and sending emails from your Gmail account.

## **2. GOOGLE SEARCH\***

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Now your device enables you to find anything anywhere with Google Search. Please ensure that you have GPRS activated on your SIM card before using this service. Just type your query in the search bar and press Go. The result page will open up.

## **3. GOOGLE SETTINGS\***

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This application supplies some Google services setup items, e.g. Google +, Google maps, Google search, etc.. Users can manage the related privacy and rights, and manage applications that use Google service to login their accounts; in addition, users can quickly check which applications use Google account to login.

## **4. VOICE SEARCH\***

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You can use Google voice search in Browser or applications or Widgets, to search something is convenient for you to speak out the key words in place of typing them.

## **5. YOUTUBE\***

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YouTube is an online video streaming service that allows you to view, search, and upload videos; after selecting a video, you can play it.

## **6. MAPS\***

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Maps is Google's mapping service to search for places of interest.

## 7. WPS\*

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This application allows you to view various files on your device. Just save your document in the memory card and view those through Documents To Go application.

## 8. PLAY STORE\*

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Play store allows you to find and download applications and fun games for your device.

Go to Main Menu > Play Store and setup your Google account.

Select Create to create a new account or Sign in to sign in your existing account.

Once you are signed in you can begin searching and downloading programs from the market. Tap Apps to view the list of applications available and tap Games to view the list of games available.

*Note: The services/applications provided by Play Store solely belong to Google and are not affiliated with us, and we don't assume liability for them.*

## V. RESOLVE MALFUNCTION

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If you meet with the abnormal state during using tablet, please refer to the following guide to resolve it. If you can not solve, please contact with the designated service center.

### 1. Device can not power on?

Possible Reasons for Malfunction	Solutions
1. Press [Power ] key shorter.	Long press [Power] key over 3 seconds
2. Battery runs out.	Please charge for your tablet in time.
3. The battery is installed incorrectly.	Please install it properly.
4. Abnormally using leads tablet not to power on.	Please contact the local service centre.

### 2. Device can power off auto.?

Possible Reasons for Malfunction	Solutions
1. Battery runs out.	Please charge for your tablet in time.
2. Battery is loose.	Please install properly.

### 3. PIN or PUK locks tablet?

Possible Reasons for Malfunction	Solutions
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1. Input PIN code wrong.	Please input PIN code correctly.
2. Input PUK code wrong.	Please input PUK code correctly.

#### 4. Device call is not good?

Possible Reasons for Malfunction	Solutions
1. The current signal strength is unstable.	You may be in the fast-moving state (by train or car, etc.), according to the signal strength, select a place with good signal to make a call to ensure call quality.
2. Perhaps you are in a poor signal region.	Please move to open areas.

#### 5. You can't receive a call?

Possible Reasons for Malfunction	Solutions
1. Perhaps you set up call forwarding.	According to your needs, please cancel call forwarding.
2. Perhaps you set up call barring.	According to your needs, please cancel call barring.

#### 6. You can't make a call?

Possible Reasons for Malfunction	Solutions
1. Device power off.	Please power on your device.
2. Device is out of the network service area.	Please make sure the current network is good.
3. Your SIM card is not proper or out of service fee.	Make sure your SIM card can work properly.
4. Perhaps you set up call barring.	According to your needs, please cancel call barring.
5. The tablet screen is locked.	Please unlock the screen according to the Notes.

#### 7. Your device call voice is low?

Possible Reasons for Malfunction	Solutions
1. Call volume is low.	Please adjust your tablet call volume to louder.

#### 8. The other party can't hear your voice?

Possible Reasons for Malfunction	Solutions
1. Mic is too far away from the sound source.	Place the mic near your mouth.
2. The signal is poor or unstable.	Please move to the open areas with good signal.



3. Antenna is assembled not properly.	Please contact the local service centre and check.
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#### 9. The call alert doesn't ring when a call coming in?

Possible Reasons for Malfunction	Solutions
1. Incoming call alert is set as silent.	Please re-set the incoming call alert as a sound alert.
2. The ring volume is set too low.	Please increase the tablet call volume.
3. You set up call forwarding.	Please cancel call forwarding.

#### 10. Battery can't charge?

Possible Reasons for Malfunction	Solutions
1. Battery power runs out or not used for a long time.	Please charge in time after the Note of "Low Power".
2. Battery is not good with the tablet connection.	Please install battery properly.
3. Charger is not good with the tablet connection.	Please connect the charger and device properly till it displays the charging icon on the screen.
4. Perhaps the charger or batter is damaged.	Please contact the designated repair centre.
5. The surrounding temperature is too low or high.	Make sure temperature is normal during charging.

#### 11. Device displays no network?

Possible Reasons for Malfunction	Solutions
1. SIM card is not installed properly.	Please install SIM card properly.
2. There are impurities on the device and SIM card contacts.	Please ensure that SIM card & device contacts are clean.
3. The SIM card is invalid	Please check whether SIM card has been expired
4. The network is in a weak-signal areas.	Pls move to the strong-signal areas to use device.

#### 12. Device can't detect the memory card?

Possible Reasons for Malfunction	Solutions
1. T-Flash card is not installed properly.	Please install T-Flash card properly.
2. T-Flash card is damaged.	Please change T-Flash card.

#### 13. Device is out of memory?

Possible Reasons for Malfunction	Solutions
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1. MMS or SMS takes up too much storage space.	Please delete the unwanted SMS or MMS to release space.
2. The browsing history takes up too much storage space.	Select "Browser - Settings - Privacy Settings - to clear the cache to release space.
3. Running too many programs leads to lack of space.	Enter "Settings –Applications—Manage applications" or "Settings –Applications—Running services", force stop some running applications or services.
4. You have installed applications in your device.	Enter "Settings – Applications — Manage applications", choose and touch the applications installed to uninstall them to release space.

## **FCC Statement:**

This tablet complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The manufacturer is not responsible for any radio or tv interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

## **FCC RF Exposure Information (SAR):**

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States. During SAR testing, this is set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage near the body with the separation of 0 cm. Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless s employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of [HYPERLINK "http://www.fcc.gov/oet/ea/fccid"](http://www.fcc.gov/oet/ea/fccid) [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on: FCC ID: 2AE4P-SKY70Q

SAR compliance for body operation is based on a separation distance of 0 cm between the device and the human body. During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your device is automatically decreased when full power is not needed. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 0 cm. If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the device the indicated distance away from the body.