

## Troubleshooting Tips

### Are your devices communicating with Security Shuttle?

- If your devices don't connect to Security Shuttle, they might be too far away. Take them to a location that's closer to Security Shuttle and try again.
- If they do connect, you'll know the range of your sensor and where to install a range extender.
- Alternatively, you can move Security Shuttle closer to your device.
- If your devices still don't communicate with Security Shuttle, even when they're in the same room, navigate to **Device Management** in the Home8 app to add your devices again.

### How to reset the camera if the APP tells you to do so:

- Click the reset button on the back of the camera.
- Press and hold down the RESET button for 5 seconds when the camera is powered on.
- Return to the app and follow the onscreen instructions.

### Need help installing your Home8 system?

Call 1-800-440-4442, Home8 Support, Pacific  
<http://www.hikvision.com/na/faq>  
[support@hikvision.com](mailto:support@hikvision.com)



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V1.0

## home8 Mini Outdoor HD Camera Add-on Device Quickstart Guide

Model No. HC2003

### What's inside:



1x Mini outdoor HD camera



1x Power adapter



7x Power waterproof cases



1x Wrench



4x Cable waterproof cases



6x Mounting accessories

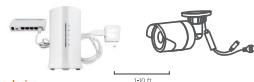
### What you'll need:

- Broadband Internet
- iPhone or Android phone
- Home router

## Step 1: Unpack your hardware

### Unpack all of your hardware within 1-10 feet of your Security Shuttle

- Connect power adapter to the Mini Outdoor HD Camera (refer to Step 3, #4 to power on)



### Step 2: Add a device

1. Open the Home8 APP, tap on the sidebar menu button and select "Device Management"
2. Press the add button "+" next to Camera List
3. Follow the APP instructions to scan the QR code located on the device

Note: If the scan is incomplete, you will be asked to enter the serial number (SN) of the device.



## Step 3: Installation

Both wall mounting and ceiling mounting are suitable for the Mini Outdoor HD Camera. Wall mounting will be taken as an example in this section. If you decide to go with the ceiling mount as your method of installation, then you can use the wall mounting steps as a reference.

1. Drill the screw holes in the wall according to the drill template

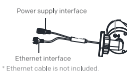


2. Route the corresponding cables
3. Secure the camera to the wall with the supplied screws



Secure the Camera to the Wall

4. Power on the camera by connecting the power supply interface to a power adapter or alternatively connecting the Ethernet interface with an Ethernet cable\* that has a PoE power supply.



Power supply interface

Ethernet interface

\* Ethernet cable is not included

5. Adjust the surveillance angle



Surveillance adjustment

- Loosen the adjusting nut.
- Adjust the pan direction [0° to 360°].
- Adjust the tilt direction [0° to 90°].
- Rotate the camera [0° to 360°] to adjust the lens to the surveillance angle.
- Tighten the adjusting nut to complete the installation.

# FCC STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.



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