# Kisai Link User Guide

#### **Quick Start Instructions**

Fully charge Kisai Link before use. Connect the USB charging cable provided to the charging point on Kisai Link and connect the charging cable to a USB power source. Three colored LEDs will animate when charging is in progress. When Kisai Link is 100% charged the LEDs will turn OFF. Download the Kisai Bridge app from the Apple App Store or the Google Play Store to your smartphone. Enable Bluetooth in your smartphone settings, open the Kisai Bridge app and go to the pairing page. Press the Function button on Kisai Link once to wake the device and three LEDs will blink once. Press SCAN on the pairing page and select Kisai Link. When successfully paired, the device name on the app will turn blue.

#### **User Guide**

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#### 1. How do I charge Kisai Link?

- 1.1 Fully charge Kisai Link before using it for the first time.
- 1.2 Connect the USB charging cable provided to the charging point on Kisai Link.
- 1.3 Connect the charging cable to a USB power source.
- 1.4 Three colored LEDs will animate in sequence when charging is in progress.
- 1.5 When Kisai Link is 100% charged the LEDs will turn OFF.
- 1.6 You will not be able to use Kisai Link during charging.
- 1.7 Only use the cable provided to charge Kisai Link.

#### 2. How do I download the Kisai Bridge application?

- 2.1 Download the Kisai Bridge app from the Apple App Store.
- 2.2 When you download the app, allow push notifications if you want to

receive battery low notifications.

2.3 Please note, some functions on the application will not be activated for use with Kisai Link.

#### 3. How do I pair Kisai Link with my iPhone?

- 3.1 Enable Bluetooth in your iPhone settings > Bluetooth > ON.
- 3.2 Open the Kisai Bridge app and go to the pairing page.
- 3.3 Press the Function button on Kisai Link once to wake the device and three LEDs will blink once.
- 3.4 Press SCAN on the app and select Kisai Link from the pairing page.
- 3.5 When successfully paired, the device name on the app will turn blue and the Bluetooth indicator on the device will flash.
- 3.6 If you do not pair after 1 minute, Kisai Link will go to sleep.
- 3.7 If no device is found after 30 seconds of searching, the message "no device found" will appear and searching will stop.
- 3.8 If no device is found, make sure Kisai Link is awake by pressing the activation button & press "SCAN" on the pairing page of the app.
- 3.9 If you need to confirm that Kisai Link is connected, view your iPhone settings > Bluetooth and check which devices are connected.

# 4. How do I re-pairing Kisai Link with my iPhone?

- 4.1 If your iPhone is out of range of Kisai Link for more than 60 minutes, the connection will be lost & Kisai Link will go to sleep.
- 4.2 When back in range, press the Function button on Kisai Link and it will automatically re-pair.

#### 5. How do I pair with a different Kisai device or smartphone

- 5.1 When you want to use a different Kisai device with your smartphone, you should disconnect the device you currently have connected.
- 5.2 On the pairing page of the Kisai Bridge app, press & hold the device that is currently connected for 3 seconds and it will be disconnected.
- 5.3 Pair the new device.
- 5.4 The product code for each device is unique for each iPhone so you can distinguish between devices.

#### 6. How do I set up the notifications I want to receive?

- 6.1 On the app settings page, select the notifications you wish to receive: [call alert] [email alert] [social alert] [proximity alert].
- 6.2 On the app settings page, you can choose [LED only] [vibration only] or [LED and vibration] for notifications.
- 6.3 It is not possible to turn off both vibration & LED.
- 6.4 Email alerts and social alerts are connected to the notification centre in iPhone.
- 6.5 To clear notifications on Kisai Link, press the function button on Kisai Link or clear the items listed in the notification centre in your iPhone.
- 6.6 When you receive a new notification, Kisai Link will also notify you again of any other outstanding notifications.
- 6.7 The number of notifications you receive for each application (apart from calls) is managed from your iPhone Notification Centre for each app.

# 7. What happens when I receive an incoming call alert?

7.1 Incoming Call Alert allows you to receive a notification when you receive a call.

- 7.2 When you receive a call the red LED will flash quickly and Kisai Link will vibrate.
- 7.3 When you have a missed call the red LED will flash slowly.
- 7.4 You can receive call notifications when your smartphone is in manner mode & vibration turned off.

#### 8. What happens when I receive an incoming mail alert?

- 8.1 Mail Alert allows you to receive a notification when you receive an email.
- 8.2 When you receive an email the blue LED will flash and Kisai Link will vibrate.
- 8.3 To receive mail notifications you must allow notifications for mail in your iPhone: Settings > Notifications > Mail [Allow Notifications] and Show in Notification Centre > [1] [5] or [10] notifications.
- 8.4 On iPhone, you can receive email notifications from any email account accessed through the iPhone Mail application.
- 8.5 You can receive email notifications when your smartphone is in manner mode & vibration turned off.

### 9. How do I set up SMS and social media alerts?

- 9.1 Social Alert allows you to receive notifications for a variety of apps linked to the notification centre in your iPhone.
- 9.2 When you receiving a social an alert the green LED will flash and Kisai Link will vibrate.
- 9.3 To receive SMS notifications you must allow notifications for messages in your iPhone: Settings > Notifications > Messages [Allow Notifications] and Show in Notification Centre > [1] [5] or [10] notifications.

- 9.4 To receive notifications from different apps, for example Facebook, you must allow notifications for Facebook in your smartphone settings and also set up notifications in the Facebook app.
- 9.5 You can receive SMS and Social Alert notifications when your smartphone is in manner mode & vibration turned off.

#### 10. How do I use the Proximity Alert?

- 10.1 The proximity alert function will tell you when you leave your smartphone behind or move outside of the Bluetooth connection range of Kisai Link.
- 10.2 If you move outside of the Bluetooth connection range of Bluetooth, Kisai Link will receive a short vibration.

# 11. How do I find my iPhone?

- 11.1 To initiate the find iPhone alert, the ringer or vibration on your smartphone needs to be turned on.
- 11.2 Hold the Function button on Kisai Link for 5 seconds.
- 11.3 Your smartphone will receive a 30 second notification.
- 11.4 You can stop the notification sound by pressing any button on your smartphone.
- 11.5 The find my phone function cannot be used when Kisai Link is charging.
- 11.6 The find my phone function will not work if Kisai Link is not paired with your smartphone.
- 11.7 The find my phone function will not work if your phone is on manner mode and vibrate is turned off.
- 11.8 If your phone is in manner mode but vibration is on, then your

phone will receive a short vibration notification only.

#### 12. How do I use Power Saving Mode?

- 12.1 Power saving mode will turn off the connection between Kisai Link and your smartphone after 90 minutes if you do not receive a notification within that time.
- 12.2 On the app settings page, turn power saving on.
- 12.3 If you receive a notification before Kisai Link has powered off, the power down time period will be reset to 90 minutes.
- 12.4 To reconnect when Kisai Link is asleep press the Function button on Kisai Link.
- 12.5 When you reconnect Kisai Link will show any notifications you have missed.
- 12.6 If power saving mode is activated & link is asleep, the alarm will not work.

#### 13. How do I use the alarm function?

- 13.1 On the app alarm page, you can set an alarm time.
- 13.2 Turn on the alarm ON.
- 13.3 When the alarm goes off, the LEDs will flash and Kisai Link will vibrate for 5 seconds.
- 13.4 To turn off the alarm push the activation button.
- 13.5 The alarm will work when your smartphone is in manner mode & vibration turned off.
- 13.6 Ensure you have not activated Power Saving Mode if you want the alarm to work.

#### 14. How do I restore factory settings

- 14.1 Connect the USB charging cable provided to the charging point on Kisai Link & connect the USB charging cable to a USB power source such as your computer.
- 14.2 Hold the activation button down for 6 seconds. After 6 seconds, the Bluetooth light will flash rapidly to indicate Kisai Link is reset.
- 14.3 You cannot reset Kisai Link unless it is connected to as USB power source.
- 14.4 When connecting to the same mobile phone again, erase Kisai Link in your smartphone's Bluetooth settings before re-pairing.

### 15. Battery Information

- 15.1 Kisai Link uses a LIR 3.7V USB rechargeable battery.
- 15.2 The battery takes approximately 1 hour to charge.
- 15.3 The battery is estimated to last 24 hours on a single charge.
- 15.4 Battery lifetime is estimated at approximately 300 charges.
- 15.5 When the battery is running low you will receive a push notification on your smartphone.
- 15.6 To receive the battery low notification, ensure that push notifications are on.
- 15.7 On iPhone go to settings > notifications > Kisai Bridge > allow notifications.
- 15.8 To maximise battery life use the power saving mode.

#### 16. Warranty

16.1 Kisai Link is covered by a 1 year warranty. This warranty does not

cover water damage, accidental damage, neglect or unauthorised repair.

#### 17. Water Resistance

17.1 Kisai Link has limited resistance to water. Please do not use the device in the shower, for swimming or for other water related activities.

#### 18. Setting Up Facebook as a Social Alert

- 18.1 To receive Facebook notifications you must allow notifications for Facebook in your iPhone: Settings > Notifications > Facebook > turn on [Allow Notifications] and [Show in Notification Centre].
- 18.2 You must decide what notifications you want to receive in the Facebook app: Facebook > More > Settings > Notifications > Mobile Push > select the notifications you wish to receive.

#### 19. Setting Up Facebook Messenger as a Social Alert

19.1 To receive Facebook Messenger notifications you must allow notifications for Facebook Messenger in your iPhone: Settings > Notifications > Facebook Messenger > turn on [Allow Notifications] & [Show in Notification Centre].

#### 20. Setting Up Twitter as a Social Alert

- 20.1 To receive Twitter notifications you must allow notifications for Twitter in your iPhone: Settings > Notifications > Twitter > turn on [Allow Notifications] [Show in Notification Centre] and [Banners].
- 20.2 You must decide what notifications you want to receive in the Twitter app: Twitter > Settings > Mobile Notifications > select the notifications

you wish to receive.

#### 21. Setting Up LINE as a Social Alert

- 21.1 To receive LINE notifications you must allow notifications for LINE in your iPhone: Settings > Notifications > LINE > turn on [Allow Notifications] and [Show in Notification Centre].
- 21.2 You must decide what notifications you want to receive in the LINE app: LINE > Settings > Notifications > turn on [Allow Notifications] and select the notifications you wish to receive.

## 22. Setting Up WhatsApp as a Social Alert

- 22.1 To receive WhatsApp notifications you must allow notifications for WhatsApp in your iPhone: Settings > Notifications > WhatsApp > turn on [Allow Notifications] [Show in Notification Centre] and [Banners].
- 22.2 You must decide what notifications you want to receive in the WhatsApp app: WhatsApp > Settings > Notifications > turn on [Message Notifications Alerts] and select additional notifications you wish to receive.

# 23. Setting Up Skype as a Social Alert

- 23.1 To receive Skype notifications you must allow notifications for Skype in your iPhone: Settings > Notifications > Skype > turn on [Allow Notifications] and [Show in Notification Centre].
- 23.2 In the Skype app: Skype > Settings > Push Notifications > turn on.

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Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received,

including interference that may cause undesired operation.