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Max3-65 Product Quick Guide v1.0

Please read the instruction carefully before use

**Letv**

A thin black curved line drawing of a television set, showing its profile and the screen area. The "Letv" logo is positioned at the top left corner of the screen area.



# Safety Information



CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK).  
NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

**WARNING:** TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS APPLIANCE TO RAIN OR MOISTURE.

**CAUTION:** TO PREVENT ELECTRIC SHOCK DO NOT USE THIS POLARIZED PLUG WITH AN EXTENSION CORD, RECEPTACLE OR OTHER OUTLET UNLESS THE BLADES CAN BE FULLY INSERTED TO PREVENT BLADE EXPOSURE.

CAUTION: These servicing instructions are for use by qualified service personnel only. To reduce the risk of electric shock, do not perform any servicing other than that contained in the operating instructions unless you are qualified to do so.

## Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings
4. Follow all instructions.
5. Do not use this apparatus near water.

6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart / Apparatus combination to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. The apparatus shall not be exposed to dripping or splashing and that no objects filled with liquids, such as vases, shall be placed on the apparatus.
16. The MAINS plug or appliance coupler is used as the disconnect device, the disconnect device shall remain readily operable.
17. The battery shall not be exposed to excessive heat such as sunshine, fire or the like.
18. Excessive sound pressure from earphones and headphones can cause hearing loss.
19. Caution Marking and rating plate are located at rear enclosure of the apparatus.
20. The mains plug of apparatus should not be obstructed and should be easily accessed during intended use. To be completely disconnected from the power input, the apparatus shall be disconnected from the mains.

# Certification Information



## FCC NOTE:

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS OR CHANGE TO THIS EQUIPMENT. SUCH MODIFICATIONS OR CHANGE COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

For 5150-5250MHz and 5725-5825MHz frequency bands, add below statement for indoor use warning statement on manual,

Operations in the 5150-5250MHz and 5725-5825MHz bands are restricted to indoor usage only.



This product is manufactured under the permission of Dolby Laboratory. Dolby Digital and DD are the registered trademarks for Dolby Laboratory.



For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together are registered trademarks, and DTS Premium Sound is a trademark of DTS, Inc. © DTS, Inc. All Rights Reserved.



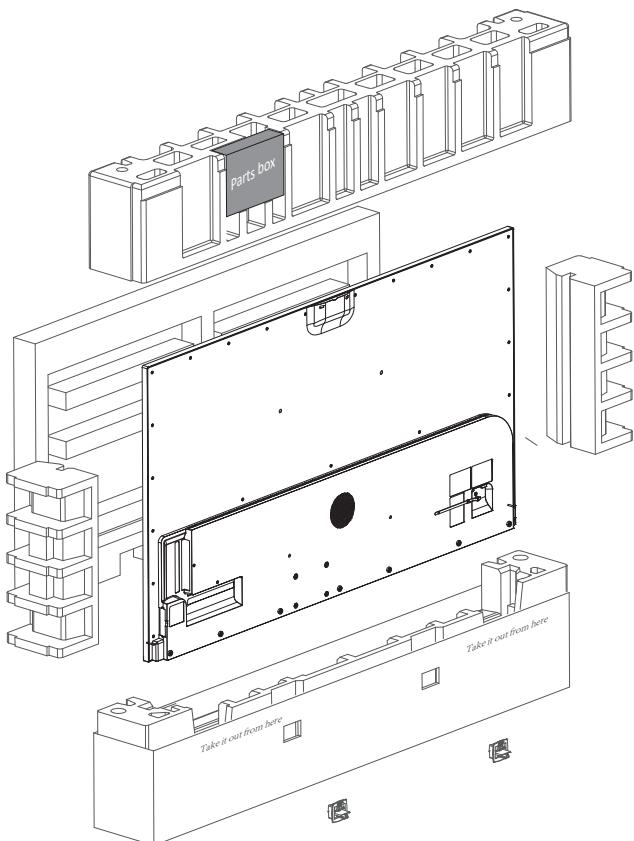
Mobile High-Definition Link

MHL and the MHL logo are trademarks or registered trademarks or service mark of MHL, LLC in the United States and/or other countries.



The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing, LLC in the United States and other countries.

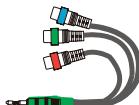
# Product Layout



# Accessory List



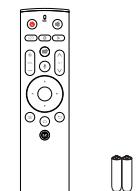
■ Wall-mounted sleeve x 2



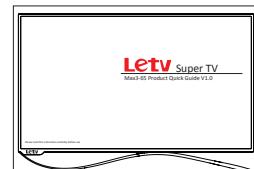
■ 3in1 adapting cable



■ 3D glasses x 2



■ Super Remote Control 3  
AA Battery x 2



■ Product Quicck Guide

Friendly reminder: Pictures are for reference. Packaging structure to prevail in kind.

Friendly reminder: The parts specification to prevail in kind.

# Specs

Product applicable	L653AN
Power supply Voltage Range	120 V ~ 60 HZ
Power consumption	190 W
Standby power consumption	0.5 W
Intrinsic resolution	3840 x 2160
Size (cloud base installed)	1451.5 x 940.6 x 261 mm
Size (without base)	1451.5 x 830.6 x 49 mm
Weight (cloud base installed)	35.31±0.5 kg
Weight (without base)	30.61±0.5 kg
Color system	PAL / NTSC / SECAM
Sound system	DK / I / M / BG
Digital system	ATSC
R Fin	750mu Balun  640 x 480p - 59.94 / 60    720 x 480p - 59.94 / 60 1280 x 720p - 59.94 / 60    720 x 576p - 50 720 (1440) x 576i - 50    1920 x 1080p - 59.94 / 60 1920 x 1080i - 59.94 / 60    1920 x 1080p - 50 1920 x 1080i - 50    1920 x 1080p - 29.97 / 30 3840 x 2160p - 50 / 60    3840 x 2160p - 24 / 25 / 30 4096 x 2160p - 50/60    4096 x 2160p - 24
Supported HDMI resolution	800 x 600 - 72 1024 x 768 - 60 1024 x 768 - 70 1024 x 768 - 75 1280 x 720 - 60 1280 x 1024 - 60 1280 x 1024 - 75 1360 x 768 - 60 1920 x 1080 - 60
Supported VGA resolution	10 W x 2 + 20 W x 1
Sound output power	Ambient temperature: 0 ~ + 45 Ambient humidity: 20% ~ 80% Storage temperature: -15 ~ + 45 Storage humidity: ≤ 80%
Environment	Notes: If storage temperature is below 0, please restore the machine temperature in working temperature for 2 hours, and restart the device.
Product standard implemented	Q/0222GJK 001-2015

# Toxic and Hazardous Substances

Part Name	Toxic and Hazardous Substances and Element Content Table						
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent Chromium (Cr(VI))	Polybrominated Biphenyl (PBB)	Polybrominated Diphenyl Ethers (PBDB)	Remarks
Plastic parts	○	○	○	○	○	○	
LED screen	○	×	○	×	×	×	
Circuit board components	○	○	○	○	○	○	
Metal structure parts/ Decoration	○	○	○	○	○	○	
Speaker components	○	○	○	○	○	○	
Remote control	○	○	○	○	○	○	
Power source line	○	○	○	○	○	○	

“○” indicates the substances if contained within in any or all of the homogeneous materials for this part is below the limit requirements in SJ/T11363-2006. “×” indicates the substances contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T11363-2006.

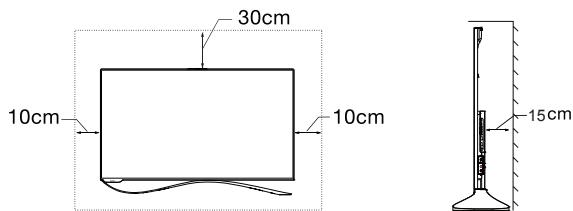
Remarks: The above “×” parts, some components contained excessive hazardous substances is due to technology limitation, which is unable to be replaced or reduced at the stage. The EFUP limit for this product is 10 years, please see the drawing for the pollution control label. Product time limits refer to product validity if the product is used under normal operating conditions as described in the instructions. In accordance with the Order of Recycling and Disposal of Waste Electrical and Electronic Products, to protect the planet, when it reaches the end of its useful life, please follow the Order of Recycling and Disposal of Waste Electrical and Electronic Products, and return your product to authorized recycling plant for recycling.



# Installation Guide

## Base Mounting

Please reserve enough space as suggested below for proper installation.



## Wall Mounting

Please reserve enough space as suggested below for proper installation.

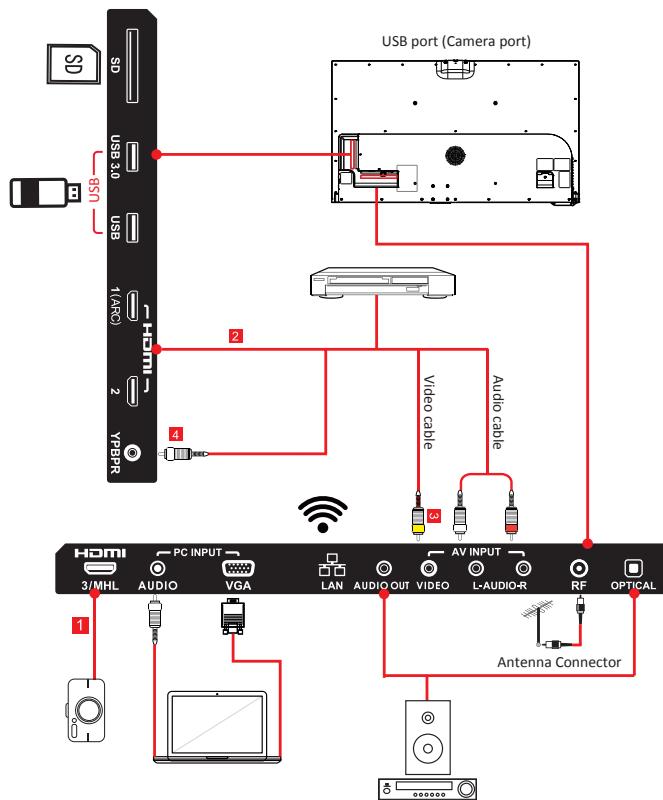
Mounting Hole Pattern: 400 x 400mm

Wall Mount: It is advised to use the wall mount accessories recommended by Letv on its official website for guarantee premium sound effects.

Please install the mounting bracket with the specified M6 x 40mm coach screws.

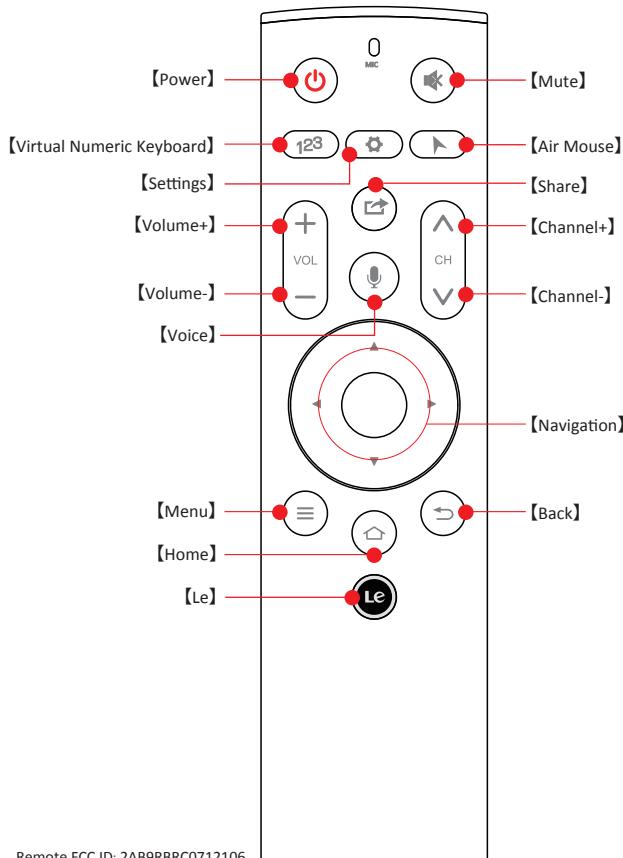
# TV Ports

- ① MHL is for connections with mobile devices (cellphones, digital cameras, digital video cameras, and portable multimedia players)
- ② Connect to devices with HDMI port (DVD set-top box, etc.)
- ③ Connect to devices with AV port (DVD set-top box, etc.)
- ④ Connect to devices with YPbPr/YCbCr output port (DVD or set-top box)



# Remote Control

Super Remote Control 3 is designed with special features like key operation, voice input and air mouse control.



**【Virtual Numeric Keyboard】** Press to show the on-screen keyboard

**【Air Mouse】** Show or hide air mouse cursor

**【Share】** Press to share

**【Voice】** Press and hold to input voice

**【Le】** Shortcut to enter the Letv app

## Voice Control

### Instructions

1. Voice control function is enabled by default when the system is initiated for the first time.
2. To turn off voice control, press **Settings** on the remote control and navigate to **Voice Wake Up>Long-range Voice** and choose **Disable**.
3. When voice control is enabled, use simple wake-up commands to activate voice assistant on standby for personalized voice control services.
4. Speak **Help** to call for help and learn more about how to easily use voice control in specific contexts and interact with your TV.
5. Find more **Tips for Users** on the App desktop.

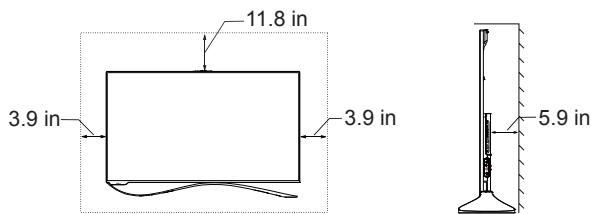
### Friendly Reminders

1. Please ensure that your TV is connected to the network.
2. To achieve an ideal interactive voice control experience, the following working environment is recommended:
  - Height: less than 3 meters
  - Watching distance: less than 5 meters
  - Room area: less than 40 square meters
3. Note: Long range voice recognition result can be affected by ambient noise and room space. Floor height less than 3m, view distance less than 5m, and carpet area within 40 m<sup>2</sup>. Remark: long distance voice recognition effect can be affected by ambient noise or excessive room space.
4. Voice recognition effect can be affected by multiple speakers speaking simultaneously.
5. Currently, only Mandarin is supported in voice control.

# Guía de instalación

## Instalación sobre una base

Por favor deje un espacio suficiente alrededor de la Super TV como se indica a continuación.

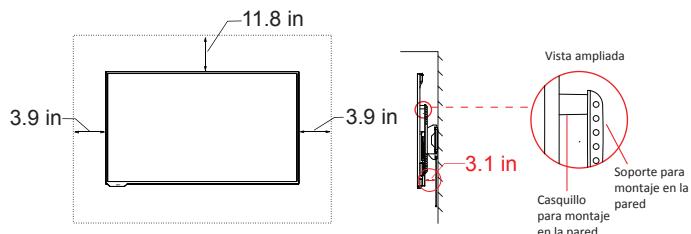


## Montaje en la pared

Por favor deje un espacio suficiente alrededor de la Super TV como se indica a continuación. Para montaje en la pared el espaciado requerido es de 400 x 400mm.

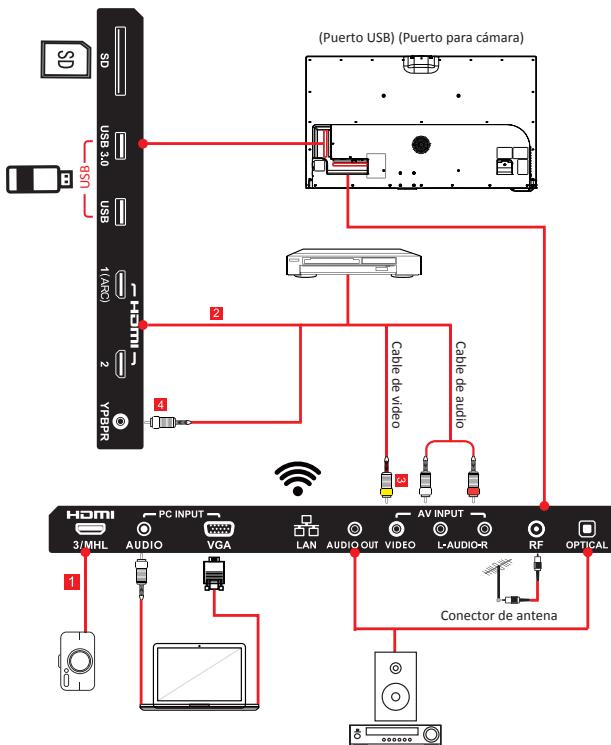
Montaje en la pared: Seleccione las piezas para montaje en la pared recomendadas en el sitio oficial de Letv para garantizar efectos de sonido de alto nivel. Las piezas recomendadas contienen tornillos especiales M6 X 40mm.

Los tornillos especiales que se utilizan para la instalación de los soportes para montaje en la pared se muestran a continuación.



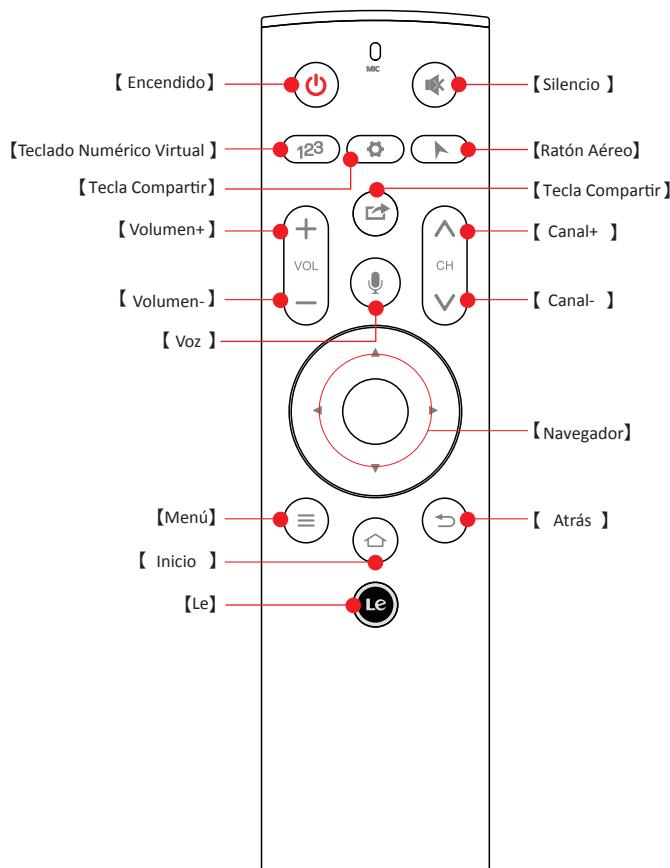
# Instrucciones para los puertos de la TV

- 1 MHL es para conexión de terminal móvil (teléfono móvil, cámara digital, videocámaradigital y reproductor multimedia portátil)
- 2 Para conectar dispositivos con puerto de salida de señal de video HDMI (reproductorDVD, decodificador, etc.)
- 3 Para conectar dispositivos con puerto de salida de video AV (reproductor DVD,decodificador, etc.)
- 4 Para conectar dispositivos con puerto de salida YPbPr/YCbCr (reproductor DVD odecodificador).



# Instrucciones para el control remoto

El Super Control Remoto 3 ofrece funciones como la operación mediante botones, entrada de voz, ratón aéreo y otras.



【Teclado Numérico Virtual】 Desplegar el teclado numérico virtual con un solo clic.

【Ratón Aéreo】 Desplegar u ocultar el cursor del ratón aráereo.

【Tecla Compartir】 Activar Compartir con un solo clic.

【Voz】 Mantenga oprimido para comandos de voz.

【Le】 Ir a Letv.com con un solo click.

# Instrucciones para el control con la voz

## Instrucciones

1. La función del control con la voz está "activada" en forma predeterminada cuando el sistema se inicia por primera vez.
2. Para desactivar el control con la voz, oprima "Configuración" en el control remoto, seleccione "Despertar con voz" y oprima Enter para desactivar la función "Voz largo alcance".
3. Bajo la modalidad "activado", utilice comandos sencillos de despertar para activar al asistente de voz en espera. Disfrute la experiencia del servicio personalizado de control con la voz.
4. Al ingresar a "ayuda" en la parte inferior de la interfaz (o diciendo "Ayuda" directamente), puede encontrar instrucciones detalladas del asistente de voz para diferentes escenarios.
5. Encuentre mayor información de la función "Ayuda" en el escritorio de la aplicación.

## Notas

1. Asegúrese de que su TV esté conectada a Internet.
2. Para una experiencia de control con la voz más interesante y cómoda, le recomendamos asegurarse de que las condiciones sean favorables.

Aviso: Altura sobre el piso de menos de 3m, distancia de visualización de menos de 5m, y área de la alfombra dentro de 40m<sup>2</sup>.

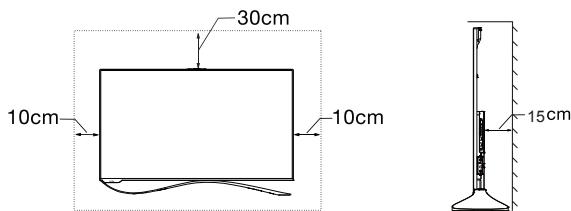
Comentario: El efecto de reconocimiento de voz al estar alejado del aparato puede verse afectado por el ruido ambiental o por las dimensiones excesivas de la habitación.

3. El reconocimiento de voz se puede ser afectado cuando hay múltiples altavoces sonando en forma simultánea.
4. Por el momento, solo el idioma Mandarin es soportado por el comando de voz.

## Guide d'installation

## Montage sur socle

Veuillez prévoir suffisamment d'espace environnant pour la Super TV comme indiqué ci-dessous.



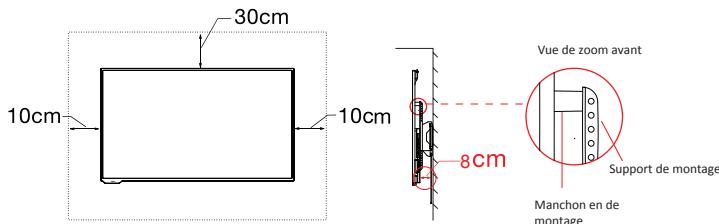
## Montage mural

Veuillez prévoir suffisamment d'espace environnant pour la Super TV comme indiqué ci-dessous.

Espacement des points en montage mural : 400 x 400mm

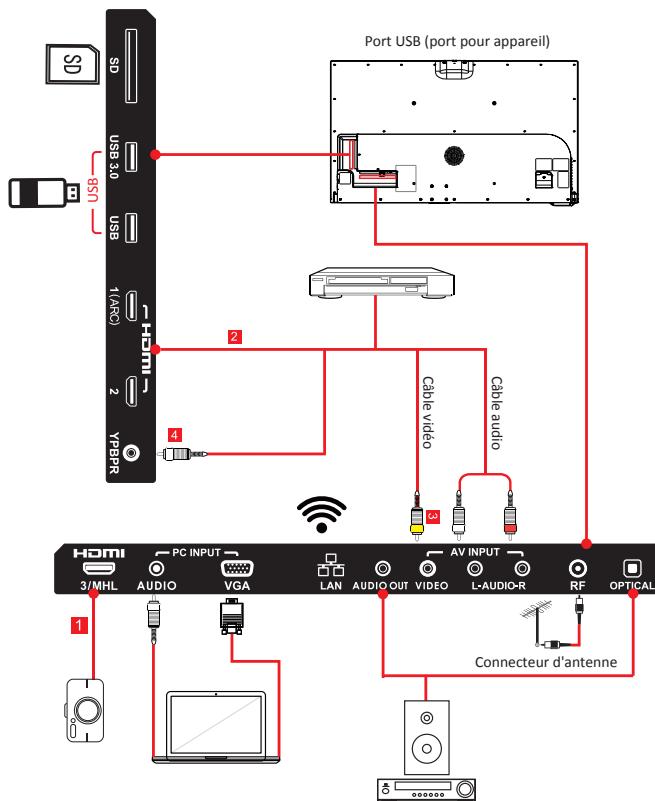
Montage mural : il est conseillé d'utiliser les accessoires de montage mural recommandés sur le site officiel de Lety pour assurer des effets audio haut de gamme/Premium Sound.

Veuillez installer le support de montage à l'aide des vis spéciales M6 x 40mm.



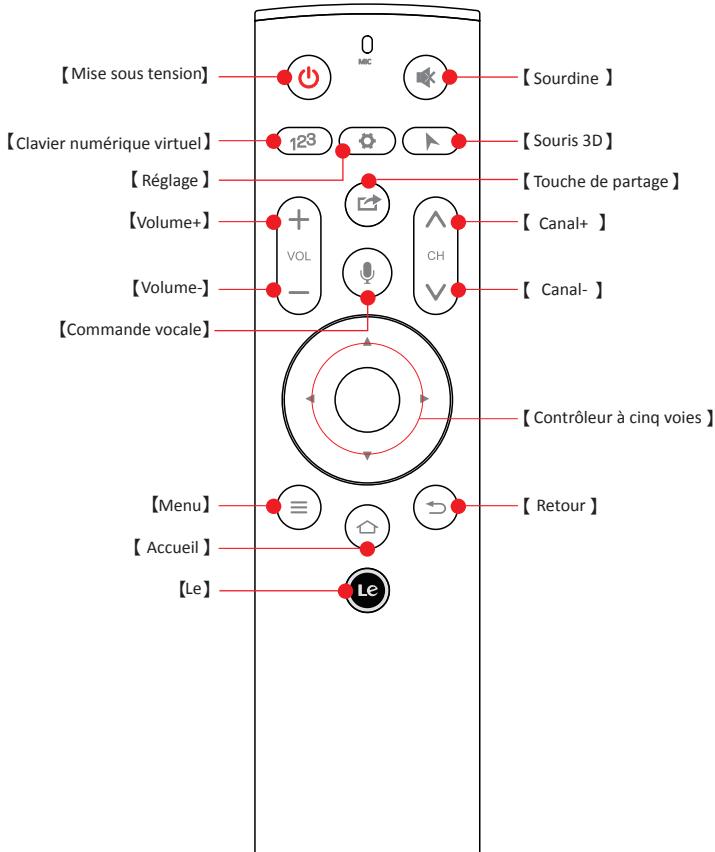
## Ports du téléviseur

- 1 Port MHL pour la connexion d'un périphérique mobile (téléphone mobile, appareil photo numérique, caméra vidéo numérique ou lecteur multimédia portable)
  - 2 Port HDMI pour la connexion de périphériques (boîtier décodeur DVD, etc.)
  - 3 Port AV pour la connexion de périphériques (boîtier décodeur DVD, etc.)
  - 4 Port de sortie YPbPr/YCbC pour la connexion de périphériques (DVD ou boîtier décodeur).



# Mode d'emploi de la télécommande

La Super télécommande 3 offre des fonctions comprenant les éléments suivants : touches de commande, commande vocale, souris aérienne et autres fonctions.



- 【Clavier numérique virtuel】 Appuyer pour afficher le clavier à l'écran
- 【Souris aérienne】 Activer ou désactiver le curseur de la souris aérienne
- 【Touche de partage】 Appuyer pour activer le partage
- 【Commande vocale】 Appuyer sur la touche et la maintenir enfoncée pour les commandes vocales
- 【Le】 Raccourci pour accéder à l'application Letv

# Mode d'emploi de la commande vocale

## Instructions

- 1.La fonction de commande vocale est activée par défaut lorsque le système est lancé pour la première fois.
- 2.Pour désactiver la commande vocale, appuyer sur la touche de réglage de la télécommande, accéder à l'option de réveil de commande vocale>Voix longue portée, puis sélectionner l'option de désactivation.
- 3.Lorsque la commande vocale est activée, utiliser les commandes de réveil simple pour activer l'assistant vocal en veille et profiter du service de commande vocale personnalisée.
- 4.Prononcer le mot « Aide » pour obtenir de l'aide et pour savoir comment utiliser la télécommande dans certains contextes et interagir avec votre téléviseur.
- 5.Pour plus d'informations, consulter les conseils d'utilisation sur le Bureau des applications.

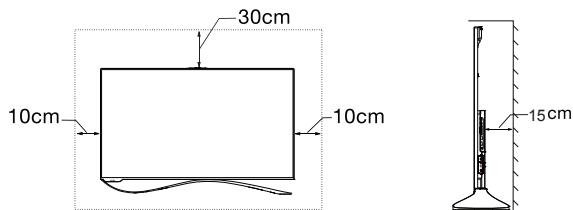
## Remarques

1. Assurez-vous que votre téléviseur est connecté au réseau
- 2.Pour profiter pleinement de la commande vocale interactive, nous vous recommandons de respecter les conditions suivantes :
  - Hauteur : inférieure à 3m du sol
  - Distance de vue : inférieure à 5m
  - Surface de la pièce : inférieure à 40 m<sup>2</sup>.
 Remarque : l'effet de reconnaissance vocale longue portée peut être affecté par le bruit ambiant ou une pièce d'un espace excessif.
- 3.L'effet de reconnaissance vocale peut être affecté par plusieurs haut-parleurs simultanément en action.
- 4.Actuellement, la commande vocale ne prend en charge que le chinois mandarin.

# 安装指南

安装在底座上（云底座为选配件下图为示意图）

请至少在超级电视周围保留图示空间。



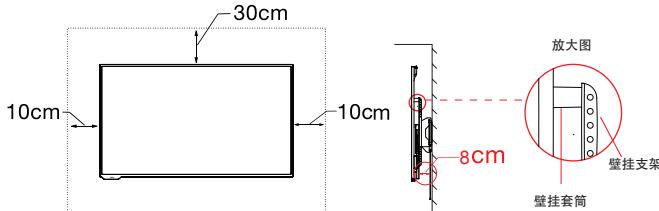
安装在墙上

请至少在超级电视周围保留图示空间。

璧挂的点距400 x 400mm

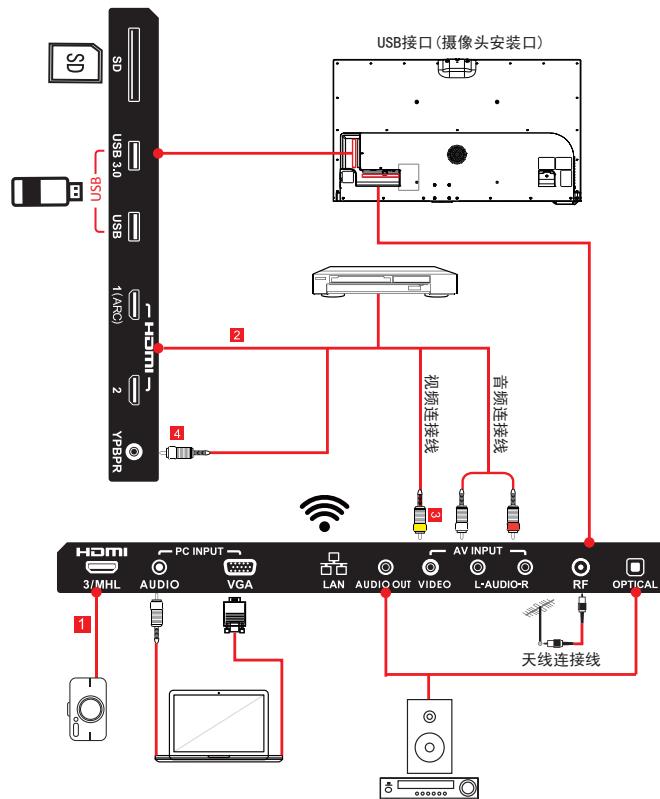
**壁挂：**为了不影响出音效果，建议使用乐视官网推荐的壁挂件，内配有M6 x 40mm

专用螺丝钉，安装壁挂支架时请参照下图所示。



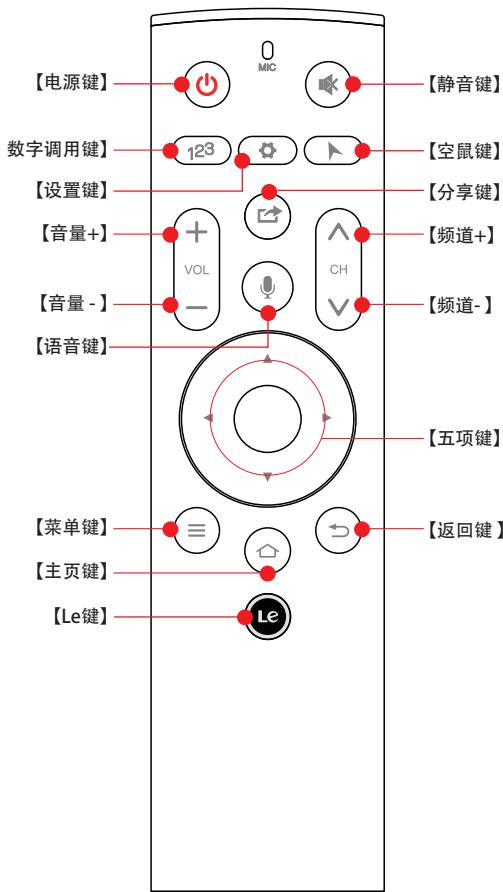
## 电视接口说明

- ① MHL接移动终端（手机、数码相机、数字摄影机和便携式多媒体播放器）
  - ② 连接带HDMI 视频信号输入端口的设备（DVD数字机顶盒等）
  - ③ 连接带AV视频输入端口的设备（DVD数字机顶盒等）
  - ④ 连接带YPbPr/YCbCr输入端口的设备（DVD或机顶盒）



# 遥控器使用说明

超级遥控器3提供按键操作、语音输入和空鼠操作等功能。



**【数字调用键】** 一键呼出虚拟数字键

**【空鼠键】** 调出(关闭)空鼠光标

**【分享键】** 一键呼出分享界面

**【语音键】** 长按用于语音通话

**【Le键】** 一键进入TV版详情页

## 语音操控使用指南

### 使用说明

- 首次开机进入系统后，语音操控功能默认为“开启”状态；
- 如果您不需要该功能，请点击遥控器上的“设置”按钮，在呼出菜单中找到，“语音唤醒”图标，进入后将“远距离语音”设置为“关闭”即可；
- 在“开启”状态下，您可以通过简单易用的唤醒词激活时刻待命的语音助手，畅享个性化的语音操控服务；
- 在语音互动过程中，您可以通过界面下侧的“帮助”功能(语音直呼“帮助”)，随时掌握每个具体场景下语音操控的细则说明，轻松使用；
- 更多精彩，您还可以在应用桌面上的“使用帮助”中找到。

### 注意事项

- 请确保您的电视处于时刻联网状态。
- 为了带给您更有趣和便捷的语音操控体验，推荐您参照如下使用环境的规范。  
说明：层高小于3米，人与电视的距离小于5米，室内面积在40平米以内。  
如果环境噪音或房间过大，均会影响远距离语音识别的效果。
- 多人同时说话会影响语音识别的效果。
- 语音操控功能目前只支持汉语普通话。

# After-sales Service Policy

Thank you for purchasing Letv Super TV (the "Product"). If you experience any problems when using the Product and need help, please contact our customer service at any time, and we will provide you with quick, professional and high-quality after-sales service!

## Manufacturer's Warranty

Le Shi Zhi Xin Electronic Technology (Tianjin) Limited ("Letv") represents and warrants to the original purchaser ("Purchaser") that Letv's Super TV Devices and accessories ("Product") are free from material defects, including improper or inferior workmanship, materials, and design, during the designated warranty period, and subject to the following terms and conditions, when used normally and in accordance with all operating instructions.

This warranty covers only the hardware components of the Product and does not cover any software products, whether or not included with the Product. Purchaser's rights and obligations with respect to any software is governed by the applicable End User License Agreement.

During the warranty period, Letv will provide repair, replacement or refund in accordance with this Policy. After the expiration of the warranty period, Letv will provide paid repair or paid replacement in lieu of repair in accordance with this Policy.

## Seller shall be obligated to:

1. Not sell any Product listed in the sales catalog for which it cannot guarantee the implementation of the warranty policy;
2. Maintain the quality of the sold Product;
3. Implement acceptance inspection of the purchased Product, and not sell any Product that is not properly labeled;
4. Inform consumers of information related to the Product's use, maintenance, warranty and repair service providers, and provide a valid receipt when selling the Product; and
5. Appropriately handle consumer requests and complaints and provide approximate service.

## Repairer shall be obligated to:

1. Provide repair services;
2. Protect the seller's and the manufacturer's reputation, not use any parts or components that are not compliant with the Product's specifications, make detailed records of malfunction and post-repair quality information, and ensure that after repair, the Product can work properly for at least 30 days;
3. Ensure that the repair charges and components are exclusively used for the repair, and accept supervision and inspection from the seller and the manufacturer;
4. Bear liability and losses arising from its own negligence; and
5. Respond to consumer inquiries about repair quality.

## Warranty policy:

Product	Warranty Coverage	Part Name	Warranty Period (Month)	Notes
Letv Super TV	Whole product	Non-main parts such as motherboard, power panel, intelligent panel and remote	12	
	Main Parts	Display screen, backlight assembly, logic module, high-frequency tuner	36	In the case of high-frequency tuner malfunction, the entire motherboard may be replaced free of charge
	Software	UI Operating System	12	This only refers to restoring the TV to its factory default conditions
	Other Materials	Accompanying documents (such as user's manual) and packaging	0	

**Repairer shall be obligated to:**

Letv will provide replacement or refund for the Super TV in accordance with the laws of the United States:

1. 30-day refund without reasons: Purchaser is entitled to a 30-day refund for any reason by returning the Product purchased from LeMall, as received (including packaging and all accessories), within 30 days starting from the next day after receipt of the Product. Letv will bear the corresponding shipping cost incurred for refund and replacement.

2. Refund within the warranty period: For any material malfunction of the Product confirmed through testing by Letv or an authorized service provider within 30 days starting from the next day after receipt of the Product, Purchaser has the option of having the Product refunded at the purchase price. In case of refund, please provide the original packaging, accessories, user's manual and warranty card, and Letv will bear the corresponding shipping cost.

3. Replacement within the warranty period: In the event of any functional fault of the Product within 30 days starting from the next day after receipt of the Product, subject to the confirmation by Letv or an authorized service provider through testing, Purchaser has the option of having the Product repaired or replaced with a new product of the same model and specifications, and Letv will bear the corresponding shipping cost.

Refund or Replacement	Time Limit	Description	Service Type	Notes
Refund	30 days	Functional faults or quality defects as defined in applicable laws and regulations (as determined by after-sales personnel with corresponding evaluation reports)	Free service	The first day starting from the next day after receipt
		Shipping damages, missing of parts, inconsistency between the Product and its online description, and other issues attributable to Letv USA (shipping damages refer to damages, leakage of liquid, breaking or functional faults that are caused during shipment subject to verification by Letv USA. Missing of parts refers to absence of original parts of the Product).	Free service	The first day starting from the next day after receipt
		Except for the above-mentioned two reasons, if Purchaser requests a refund, s/he shall ensure that the Product is returned in its original conditions and packaging with all accessories and accompanying documents.	Letv will bear the corresponding shipping cost incurred for refund and replacement.	The first day starting from the next day after receipt
Replacement	30 days	Functional faults or quality defects as defined in applicable laws and regulations (as determined by after-sales personnel with corresponding evaluation reports)	Free service	The first day starting from the next day after receipt

**The Product cannot be refunded or replaced in any of the following situations:**

- 1.Any commodities not sold by Letv (wrong serial number);
- 2.The Product is damaged due to unauthorized repair, misuse, negligence, abuse, accident, modification, improper installation, or improper use;
- 3.Purchaser cannot provide the valid purchase receipt of the Product, or the receipt provided doesn't match the Product or is obliterated;
- 4.Pseudo-faults or affected performance attributable to Purchaser's setting of use, where the Product is determined to be free from any faults;
- 5.Other situations where replacement and refund are not supported by laws.

**Cases where free repair is not guaranteed:**

- Abuse, accident, misuse, improper storage, exposure to liquid, moisture, or dampness;
- External causes such as from collision, fire, flooding, sand, dirt, windstorm, lightning, or earthquake;
- Exposure to extreme weather conditions, Acts of God, theft, blown fuse, electrical surge, or improper use of any electrical source;
- Computer or internet viruses, bugs, worms, Trojan Horses, cancelbots;
- Use with non-Letv USA products or products not recommended for use with Letv USA Products;
- Normal wear and tear of the equipment;
- Usage of Product other than its normal and customary manner;
- Improper testing, operation, maintenance, installation, or any alteration or modification of Product;
- Consumable parts, such as batteries, unless damage has occurred due to a defect in Letv USA materials and workmanship;
- Service performed by anyone who is not a Letv representative or an authorized Letv service provider;
- Other acts which are not the fault of Letv including damage caused by shipping;
- Cosmetic damages, including but not limited to dents or scratches in decorative, structural, or non-operative parts resulting from normal customer use;
- Spillage of food or liquid, corrosion, rust or incorrect voltage; and
- The defective function of the cellular system or inadequate signal reception by the external antenna, or viruses or other software problems introduced into the Product.

## Reminders

1. Letv Super TV displays ads upon starting up and this feature cannot be disabled.
2. Purchaser is advised to use the Product on a network with adequate bandwidth. If the Product cannot be used due to network reasons, it is not covered by the after-sales service.

## Service quality warranty

1. During the warranty period, Letv TV Technologies' authorized service provider will provide repair using the original manufacturer's parts and components according to the results of diagnosis. The Product that has parts or components replaced with new ones will be covered for the rest of the warranty period or 30 days, whichever is the longer.
2. For accessories experiencing malfunction within the warranty period, Letv TV Technologies' authorized service provider will provide replacement with accessories of the same type and specifications, and those accessories will have a renewed warranty period.
3. Where the Product is beyond its warranty period or its problems are outside the scope of warranty, Letv TV Technologies' authorized service provider will provide paid repair service in an efficient and professional way. The repair service will be carried out using the parts and components from the original manufacturer with a 30-day warranty period.

## Statements

1. This limited warranty only applies to products manufactured exclusively by or for Letv and that can be identified by the "Letv" trademark, trade name, or logo affixed to them. The limited warranty does not apply to any non-Letv products or software.
2. The Warranty extends only to Products purchased in the United States of America from a Letv authorized dealer or retailer. During the limited warranty period, Letv will repair or replace, at Letv's sole option, any parts of the Product that are defective or malfunction during normal usage. Letv reserves the right to use new or refurbished replacement parts in repair of the Product.
3. This limited warranty covers only the costs of parts and labor. Other related costs such as shipping and delivery costs may be borne by purchaser at Letv's option.
4. At Letv's request, Purchaser may be required to prove the date of the original purchase of the Product by a dated bill of sale or dated itemized receipt.
5. Letv does not warrant that the operation of this product will be uninterrupted or error-free.

6. This warranty will also be null and void in any of the following events:

- The serial number or warranty seal on the equipment has been altered, defaced or removed;
- Any term contained in this warranty has been altered or modified in any way without prior written consent of Letv;
- Letv has not been notified by Purchaser of the alleged defect or malfunction of the Product during the applicable warranty period.

7. If Product is returned to Letv after the expiration of the warranty period, Letv's normal service policies shall apply and Purchaser will be charged accordingly.

- Letv assumes no obligation or liability beyond that which is expressly provided for in this limited warranty.
- All warranty information, pricing, product features and specifications are subject to change.

8. This limited warranty provides Purchaser's sole and exclusive remedy to be provided by Letv. The agents, employees, distributors, and dealers of Letv products are not authorized to make modifications to this limited warranty, or make additional warranties binding on Letv.

- LIMIT OF LIABILITY
- Letv'S LIMIT OF LIABILITY UNDER THIS LIMITED WARRANTY SHALL BE THE ACTUAL CASH VALUE OF THE PRODUCT AT THE TIME PURCHASER RETURNS THE PRODUCT FOR REPAIR, AS DETERMINED BY THE PRICE PAID BY THE PURCHASER FOR THE PRODUCT LESS A REASONABLE AMOUNT OF USAGE. Letv SHALL NOT BE LIABLE FOR ANY OTHER LOSSES OR DAMAGES SUCH AS SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES (INCLUDING BUT NOT LIMITED TO LOSS OF ANTICIPATED BENEFITS OR PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF DATA, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT OR FACILITIES, DOWNTIME, ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA, ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT, THE CLAIMS OF ANY THIRD PARTIES, INCLUDING SUBSEQUENT PURCHASERS, AND INJURY TO PROPERTY, RESULTING FROM THE PURCHASE OR USE OF THE PRODUCT OR ARISING FROM BREACH OF THIS WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY, OR ANY OTHER LEGAL OR EQUITABLE THEORY, EVEN IF

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WARRANTIES, EXPRESS OR IMPLIED.

Some states do not allow exclusion or limitation of incidental, consequential, or punitive  
damages, or permit limitations on the length of implied warranties, so certain of these  
warranty limitations may not apply to Purchaser. This limited warranty gives Purchaser

- specific legal rights; Purchaser may also have other rights which vary from state to state.  
If any term of this limited warranty is held to be illegal or unenforceable, the legality or  
enforceability of the remaining terms shall not be affected or impaired.

This limited warranty allocates risk of Product failure between Purchaser and Letv, and  
Letv's Product pricing reflects this allocation of risk and the limitations of liability  
contained in this limited warranty.

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This EULA is the entire agreement between you and Letv USA relating to the Letv Software and supersedes all prior or contemporaneous oral or written communications, proposals and representations with respect to the Letv Software or any other subject matter covered by this EULA. If any provision of this EULA is held to be void, invalid, unenforceable or illegal, the other provisions shall continue in full force and effect.

## **Maintenance Card**

**Tips: Dear customer, this card shall be carefully preserved for the purpose of maintenance and service account identification.**

Maintenance Card			
Product Information			
Product Type			
MAC Address			
Dealership			
Date of Sales			
Maintenance Record			
Date	Fault Symptom	Fault Cause	Handling Information
Notes: Please refer to the "Quick Guide" for warranty provisions. The warranty period starts from the date of the valid certificate of purchase.			

## **Customer Service Support**

For any faults during use, do not attempt to dismantle the TV on your own.

Please contact customer service immediately.

Please contact our authorized special maintenance stations nationwide or the company free hot line service:

Email: Lecare@letv.com

For more customer service info: [www.lemall.com](http://www.lemall.com)

This product contains build-in push ads while power on.

