Caution:
⚠️   Use only the charging cable or accessory provided in the box to avoid losing warranty.

Tip:
💡   The rating input (for battery charge function):5V, 2000mA.

-LED and Buzzer Indicators

DEVICE STATE	INDICATORS	
	LED	Buzzer
Power On	Keypad On	Beep Once
Charging with Power Off	Red LED On	Beep Once
Charging Complete with Power Off	Green LED On	
Charger Plugged In / Out	Keypad On	Beep Once
Charger Plugged Out	Keypad On	NA
MSR Detect	NA	Beep Once
ICC Detect	NA	Beep Once
NFC Detect	NA	Beep Once
Timeout	NA	Fast Beep Thrice
Bluetooth Connected	NA	Beep Once
Sleep	Keypad backlight Off	NA
Wakeup	Keypad backlight On	Beep Once
Power Off	Keypad Off	Beep Once
Low Battery in Power On	Turns On Keypad LED	
Critical Battery in Power On	Turns On Red LED	
		Beep Once

USING JIOPAY 2800

● Power ON/OFF
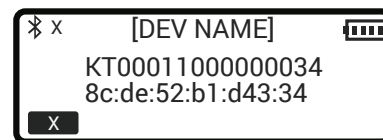
Press the Power Key [⏻] for 3 sec to ON/OFF.

● Settings

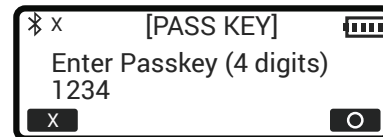Press HOME key [🏠] to open the terminal settings menu.

● *Bluetooth*

-Device Name :
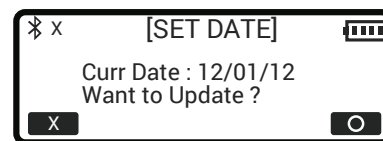
The name of the device
and Mac Id can be seen here

```
✳ x      [DEV NAME]      ▭
        KT00011000000034
        8c:de:52:b1:d43:34
 X
```

-Pass Key :

To set the pass key enter the
4 digit number

```
✳ x      [PASS KEY]      ▭
       Enter Passkey (4 digits)
       1234
 X                          O
```

● *Date / Time*

-SetDate :

The terminal date can
be seen & edited here .

```
✳ x       [SET DATE]      ▭
       Curr Date : 12/01/12
       Want to Update ?
 X                          O
```

-SetTime :

The terminal time can
be seen & edited here .

```
✳ x       [SET TIME]      ▭
       Curr Time : 01:01:41
       Want to Update ?
 X                          O
```

Serial No
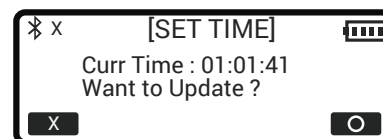
```
⚹ x        [SERIAL NO]        ▭▮▮▮▮
        (01)08908003800011
        (21)000000034
 X                              O
```
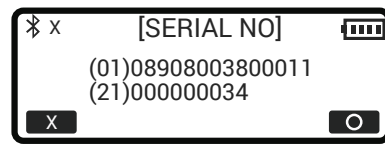
About Jiopay 2800

Bootloader, Firmware, Hardware
Version can be seen here.

```
⚹ x                          ▭▮▮▮▮
   BL : BL- 3P5.01.014
   FW: KT- 3P5.01.019-NT
   HW:KT- 3P5 .02 .11.1111
 X                              O
```
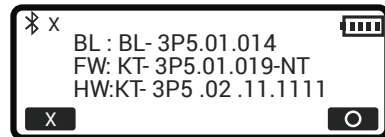
Device Test

Self test for device -

- *Display test ,*
- *Buzzer test,*
- *keypad test ,*
- *MSR Test ,*
- *ICC Test ,*
- *Tamper Test.*

```
⚹ x       [DEVICE TEST]       ▭▮▮▮▮
        1. Dispay Test
        2. Buzzer Test
 X                              O
```
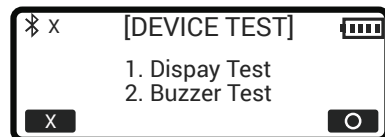
Connectivity

- Bluetooth

By default the Bluetooth (BT) will be ON as soon as you power
on the terminal after which.After the BT is set to ON, the device
name will be visible for other devices to pair with.The terminal
needs to be paired with a mobile/tablet/PC/laptop on which
the Jio Money mPOS application is installed to perform payment
transactions.

- USB
JioPay 2800 terminal can be connected to a PC using µUSB cable provided inside the box for performing payment transactions. Required device drivers need to be installed on PC before connecting the device. The device drivers can be downloaded from the link below:
http://

TROUBLESHOOTING

● **Terminal starts and shuts down**

Checks the battery level, chances are battery is low

● **Problems with reading payment cards**

For MSR cards
-Make sure the magnetic stripe on card is facing correctly as shown in the section of MSR
-Swipe again the card with a constant speed, not too slow or not too fast

For Chip based cards
-Make sure chip on the card is facing correctly as shown in ICC section
-Chip should not be in worn out state

For NFC cards/Mobiles
-Card/Mobile should be tapped on the back cover of terminal

● *Problem connecting with Bluetooth*
● *Verify that BT is set to ON*
Check if the third party mobile's Bluetooth is ON.
If problem still persists even after rebooting JioPay 2800, please contact Customer Care.

● Bluetooth connectivity is not established

1. Make sure that the BT is on

2. Check if the third party mobile's bluetooth is on

If problem still persist, after rebooting jiopay 2800 Contact customer care.

MAINTENANCE

Safety information

● Recharge battery only with approved chargers designed for this product.

● Do not open to change battery.

● Do not use if visibly damaged.

● Do not expose to temperatures above 135°F or 55°C.

● Do not place the device in the proximity of burning candles, cigarettes,cigars, open fires, direct sunlight.

● Do not expose to moisture.

● Do not disassemble. Improper handling can cause damage or loss of the saved transactions. Only persons authorized by Reliance Payment Solutions Ltd can carry out maintenance work.

● Do not incinerate or crush.

● Handle the device carefully and keep it in a clean, dust-free location.

● Keep out of reach of small children.

Jiopay

For any queries, complaints or feedback,
choose one of the options mentioned below:

✉ jio.care@ril.com

📞 91-80-42032389

📧 KanhaTech Solutions Limited. Building No. 74,
Prestige Feroze Building, Cunningham Road, Bangalore 560052,
Karnataka. India.,
Or

Walk in to a Res Q near you
Find out Res Q near you at http://kanhatech.com/Res Q

How to clean your terminal

WARNING: DO NOT USE UNDILUTED AMMONIA OR ANY CORROSIVE CHEMICALS, ABRASIVE CLEANERS

1. Disconnect all cables and make sure the terminal is powered off before beginning any cleaning.
2. Apply denatured alcohol to a clean, soft, non-abrasive, low-lint cloth. Carefully wipe the entire terminal.
3. To ensure perfect operation, it is important to clean the card reader regularly using a cleaning card. You are recommended to clean the terminal whenever read problems occur, but at least once a month.To do so, you should use damp cleaning cards which you pull through the card reader five to ten times on each side.

WARRANTY CERTIFICATE

Please note that the battery is excluded from the warranty and is guaranteed for 1 year.

Battery performance will degrade over time and you may eventually need to purchase a new one and get it replaced at the acquirer's authorized service center only for device safety and correct disposal of the battery.

Safety

CE

DO NOT disassemble or replace the battery. If you suspect there is something wrong with the battery, please carry the unit to the service centre for help.

CAUTION: RISK OF EXPLOSION IF BATTRY IS REPLACED BY AN UNCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

The battery should not be disposed together with other waste. The battery has to be disposed at an authorized place for recycling of electrical and electronic appliances. By collecting and recycling waste, you help save natural resources, and make sure the product is disposed in an environmental friendly and healthy way.

The operating temperature: 40°C
The rating input (for battery charge function): 5V, 2000mA

FCC Compliance & Warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

FCC ID: 2AFXJ-JIOPAY2800

Operation is subject to the following two conditions:

1) This device may not cause harmful interference,

2) This device must accept any interference received, including interference that may cause undesired operation.

Note 1: However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

· Reorient or relocate the receiving antenna.
· Increase the separation between the equipment and receiver.
· Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
· Consult the dealer or an experienced radio/TV technician for help.

Note 2: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate this equipment.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Declaration of Conformity (DoC)

We,

KanhaTech Solutions Limited,
No:74, Prestige Feroze Building,
Cunningham Road,
Bengaluru-560052.

declare that the following product(s):

Product Description: **mPOS**
Model Number: **JioPay 2800**
is conformed with the protection requirements of the Directive(s):
EC R&TTE – Telecommunication Directive 1999/5/EC

Test Standards:

EN300 328V1.8.1,EN301 489-1V1.9.2, EN301 489-1V1.6.1, EN301 489-17:V2.2.1, EN300 330-2V1.5.1,

EN 60950-1:2006/A2:2013, , EN300 440-2V1.4.1,

I understand that the manufacturer would take all the responsibilities for the above product(s).

For and on behalf of

Authorized person	Location

Name:

Position: Date of issue: