

**Dear user:**

Thank you for purchasing the Simlens 1 head-mounted equipment. This warranty card is the warranty certificate for the Simlens 1 head-mounted equipment and shall be saved by the user. You will enjoy the after-sales maintenance service of products provided by the Simlens authorized dealer or the customer service department of the Simlens head office by virtue of this card, please keep it properly.

**I.** Please see the product box for the warranty period of the Simlens 1 head-mounted equipment. During the product warranty period, Simlens provides free maintenance/replacement and repair service. If the product has faults at the date which exceeds the warranty period since the date of purchase, Simlens also provides maintenance/replacement and repair service, but parts cost and transportation expenses will be charged according to the product fault situation;

**II.** Please preserve the product which is sent for repair properly before transportation, if there is any damage or loss during the transportation, our company will not take the responsibility;

**III.** During the warranty period, our company can refuse to provide services or can collect material cost and service fee as appropriate for the following situations:

Burn marks

Loss of components

Damage of external buttons, such as enclosure/touchpad/Home button/ volume button etc.

There are cracks on the circuit board/integrated chip

Any suspicious artificial damage

Non-genuine product

Any modification and dismantlement without the authorization of our company

Stolen products

The final user dismantles the product (invalid warranty) or can't show the warranty card, or product name, sequence number, date of purchase and the dealers are unclear.

**IV.** When the product needs to be repaired, please send the product, its packing box, the warranty card which is filled completely and the proof of purchase (such as a copy of the invoice, receipt) to the Simlens authorized dealer or send to the customer service department of the Simlens head office by post and the transportation expenses will be taken by the user.

## Related warranty

### Warranty description

Simlens guarantees that the product purchased by the original customer of this head-mounted equipment is consistent with the production specification currently performed by Simlens 1 and there is no defect in design, assembly, raw material or process. For any directly delivered declaration which is related with products without the authorization of Simlens, Simlens will not take any obligation. Under any circumstances, this warranty of Simlens 1 will not restrict or replace the warranty of related Simlens 1 product promised (whether explicit or implicit) by the distributor which is applicable to the current Chinese law.

### Warranty period:

Simlens 1 provides the product warranty to the original purchaser who possesses the product (see the product external packing for the specific product warranty period).

### How we will make the warranty:

The authorized dealer of Simlens (hereinafter referred to as "dealer" ) will make free repair, replacement or return of goods for the defective head-mounted equipment according to the specific situations. The original purchaser will bear the expense of sending this product to the place of the dealer and the expense of returning back.

### The warranty will be invalid if the following situation happens:

The head-mounted equipment is not submitted to the dealer for inspection; the original purchaser can't provide the proof of original purchase or other certificate which can prove the purchase behavior as required by the dealer; the product suffers inappropriate installation or modification without authorization through the identification of the dealer.

The warranty can't be provided if the following situation happens: natural disaster (such as floods or earthquake), war, malicious damage, and steal; the wear or break under normal use, corrosion, loss, out of date, inappropriate use, the loss caused by the low pressure disturbance, programming without permission, modification or change of the head-mounted equipment.

### How to obtain the warranty service:

To obtain the warranty service of the head-mounted equipment, please take the following measures:

1. Contact the local authorized dealer of the Simlens 1 head-mounted equipment within 15 days after the fault happens, if the local place has no authorized dealer of Simlens 1 head-mounted equipment, contact the Simlens 1 head office and together provide: product warranty card which must be filled completely (can call Beijing customer service department of Simlens to request it), complete product packing box, and the proof of purchase for the dealer of the Simlens 1 head-mounted equipment (such as the copy of invoice, receipt).
2. Your dealer or Beijing customer service department of Simlens Beijing will tell you how to transport related material and product and how to deal with your repair. The Simlens 1 head office reserves the right of rechecking damaged products. The expense of sending the product to the place of the dealer or the Simlens 1 head office for inspection will be taken by the original purchaser completely.

The restriction of the warranty:

This warranty description contains the whole warranty content of the Simlens 1 head-mounted equipment. Unless otherwise agreed by the law, our company will no longer provide any other explicit or implicit warranty, including the implication of warranty for quality, material specification or the warranty with specific purpose. If there is such implication, it will abide by the restriction of this warranty term. Except the specific provision of the law, under any circumstances, Simlens 1 will take no responsibility for casual, indirect, consequential or multiple loss, such as (including but not limited to) the loss of business or loss of profits during the sale or use process of the Simlens 1 head-mounted equipment, though Simlens 1 has reminded the caused loss.

Chengdu Idealsee Technology Co., Ltd.

Support and Serves: 400-800-5930

Official website: [www.simlens.com](http://www.simlens.com)

Email: [feedback@idealsee.cn](mailto:feedback@idealsee.cn)

Address: C2 of C district of Software Park, High-tech Zone, Chengdu City Postcode: 610000

## User information card

### User information

Name	
Contact method	
E-mail	
Address	
Postcode	

### Product information

Product model	
Production date	
Production site	

### Dealer information

Name of dealers	
Contact number	
Address	
Postcode	
Invoice number	
Date of sale	

## Maintenance records

## **FCC RF Exposure Information and Statement**

The SAR limit of USA (FCC) is 1.6 W/kg averaged over one gram of tissue. Device has also been tested against this SAR limit.

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help
- This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter.