

## **Simple Hub User Manual**

This user manual contains important safety and operational guidelines as well as service information. Before using this Simple Hub, please carefully read the instructions and safety information. To get the latest updates, please visit [www.SimpleControl.com](http://www.SimpleControl.com).

### **Statement of Liability**

Except as provided in this document and to the maximum extent permitted by law, Simple Control shall not be liable for incidental or consequential losses or damages of any nature whatsoever including but not limited to lost profits or commercial loss, business interruption, loss of business information, loss of data, loss of privacy or loss of confidentiality.

Notwithstanding the foregoing and even if any remedy fails of its essential purpose, Simple Control and its suppliers' entire liability under any provision of this limited warranty shall be limited to the amount actually paid by the customer for this Simple Hub. These exclusions apply even if Simple Control has been advised of the possibility of these damages.

### **Package Contents**

One Simple Hub  
One Power Adapter  
One USB Power Cable  
One Ethernet Cable  
One User Manual

### **Installation instructions**

1. Connect Simple Hub to your network router using the supplied Ethernet cable.
2. Connect Simple Hub to power using the power adapter and USB cable.
3. Allow several minutes to complete automatic software updates.
4. After software updates are complete, installation of Simple Hub is complete.

### **Troubleshooting**

Most issues with Simple Hub can be solved easily following the suggestions listed below. For additional help, email [support@SimpleControl.com](mailto:support@SimpleControl.com).

If Simple Hub isn't responding, please be sure:

- The Ethernet cable is connected securely to Simple Hub and WiFi router.
- The power cord for Simple Hub is connected to a working power source.
- Your network and Internet connections are on and working properly.

If you're still having trouble, try resetting Simple Hub by removing the power cable and reconnecting. Additionally, you can reset your wireless networking equipment and modem. Wait 30 seconds and then reconnect your networking equipment first, waiting for it to fully boot prior to reconnecting Simple Hub.

### **Hardware specifications**

CPU: Amlogic S812 Cortex A9 Quad Core 2.0GHz  
GPU: Octa Core Mali 450

Memory: 1GB DDR  
Storage: 8GB eMMC internal

### **Using Simple Hub safely**

- Do not place heavy objects on Simple Hub.
- Do not attempt to modify or service Simple Hub.
- Do not attempt to cover or push objects into openings on Simple Hub.
- Do not use sharp objects on Simple Hub.
- Do not use excessive force on Simple Hub.
- Do not use Simple Hub near water.
- Do not place Simple Hub on unstable surfaces.
- Do not operate Simple Hub in the bathroom or other places with high humidity.
- Do not paint Simple Hub.
- Do not use Simple Hub in a place where there are flammable or explosive gases.

### **Service and support**

There are two ways to reach us if you need help with Simple Control:

Email [support@SimpleControl.com](mailto:support@SimpleControl.com).

Visit [forum.SimpleControl.com](http://forum.SimpleControl.com) to find helpful information or add a post of your own.

### **One Year Limited Warranty**

For a period of ONE (1) year after receiving your Simple Hub, we will repair it or replace it with a new one if there are inherent major defects related to the hardware. Inherent major defects are defined as problems that don't allow the device to function normally. For instance, if your Simple Hub cannot boot, or doesn't power on at all, these would be considered inherent major defects. Hardware defects that result from clear negligence, misuse or abuse of the hardware by the user are not covered by this replacement policy. Please be in possession of the hardware in question and be prepared to supply us with photos and a detailed description to show the inherent major defects you are experiencing.

**FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**FCC Radiation Exposure Statement:**

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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