

# Mira 400 Hearing Aid User Manual

## ON/OFF function

1. Holding the push button until LED flash to power on the hearing aid.
2. Power off the hearing aid by holding the push button until LED shine and then turn off.

## Telephone use with front microphone

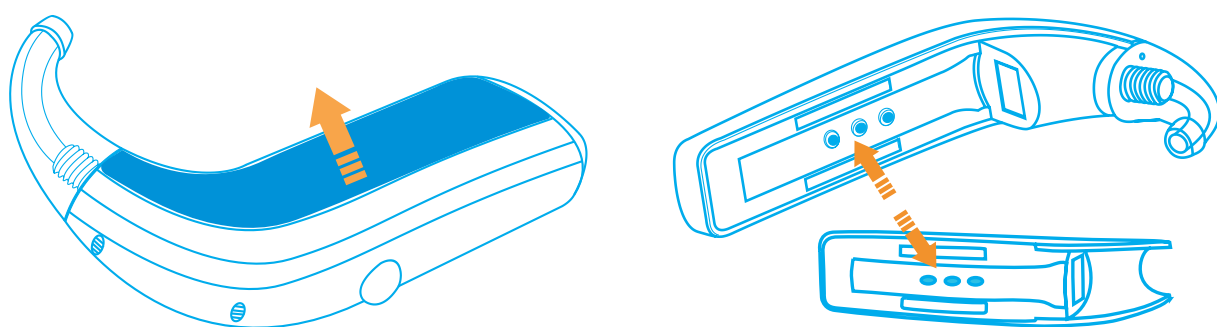
When hearing aid is paired and powered on, incoming phone calls will route automatically to your hearing aid. You can speak out directly through the front microphone of hearing aid.

## Assemble/disassemble the battery

If there's a tape attached to the battery, pull the tape to lift the battery out.

The battery of hearing aid can be easy disassemble and assemble by finger.

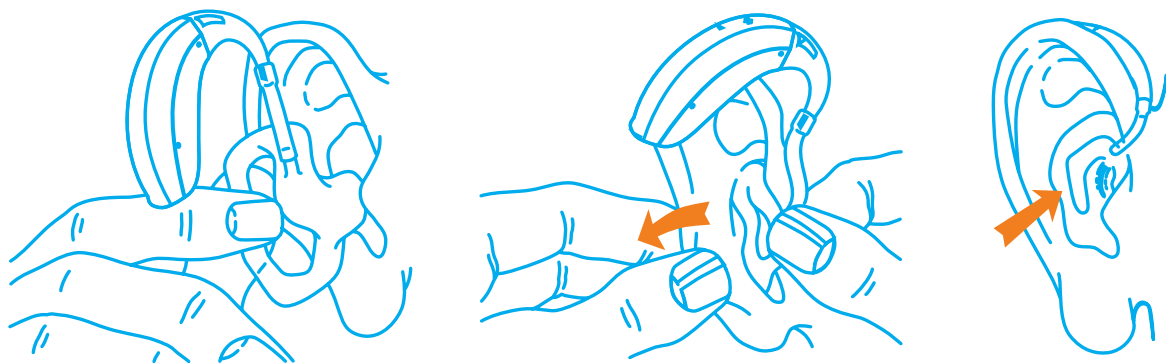
Make sure the battery contacts line up with charging contacts on hearing aid body.



## Inserting hearing aids with earhook

1. Hold the earmould between your thumb and index finger and position its sound outlet in your ear canal.
2. Slide the earmould all the way into your ear with a gentle, twisting movement.
3. Turn the top part of the earmould gently backwards and forwards so that it tucks behind the fold of skin above your ear canal.
4. Move the earmould up and down and gently press to ensure it is positioned correctly in the ear. Opening and closing your mouth can ease insertion.
5. Make sure the hearing instrument is seated behind the ear.

## Earhook



## Removal

1. Hold a portion of earmould towards the back of the ear.
2. Pull the earmould outward and simultaneously rotate the earmould forward.
3. Consult your hearing care professional if you have difficulties removing the hearing instrument.

## Pairing hearing aids with iOS/Android device

Ensure Bluetooth is enabled on iOS or Android device. Within the Settings menu, go to Bluetooth and toggle to On. Power off the hearing aid first.

1. Hold the push button of hearing aid until LED fast blink. Choosing right ear hearing aid for pairing with iOS or Android device when you own binaural hearing aids.
2. Select "test-R" in the Bluetooth menu on the Apple device. Open Retone app, screen will show the hearing aid connection status synchronous. Hearing aid pairing will be done by App automatically after your first time pairing process.

## How to charge

You need to recharge the e-charger and hearing aid battery before you can switch the e-charger and hearing aid on for the first time.

The power of hearing aid is applied by e-charger, which need to be charge firstly with a compatible USB charger.

### Charging the charger

Connect e-charger to power supply through USB port. LED will shine red when charging and turn green when charging is complete.

### Charging the Battery

1. Disassemble the battery off the hearing aid, and place into the charging slots.
2. The charging process will start automatically when LED shine red.
3. Charging is complete when the LED shine green continuously.



## Trouble shooting

### Hearing aids sound softer than usual/no sound

First check whether you can adjust and make the sound louder with the volume control. Then check the earpiece for earwax residue and clean if necessary.

Check whether the battery is correctly inserted and properly fitted, adjust the fit if necessary. If there is no improvement, change the battery.

If the problem persists, contact your hearing care professional.

### Battery discharges too quickly

Insert a new battery and make note of exactly how long it lasts. Contact your hearing care professional with this information, they will be able to help and advise you.

### Crackling or buzzing background noises

Check the earpiece for earwax residue. If the problem persists, contact your hearing care professional.

### Whistling

Check whether the earpiece is correctly and firmly fitted. If the problem persists, please consult with your hearing care professional.

### Pain or inflammation in your ear

Remove the hearing aid and consult with your hearing care professional. If the problem is serious, please contact your physician.

### **FCC Certification Requirements**

**Caution:** Any changes or modifications in construction of this device which are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and  
(2) This device must accept any interference received, including interference that may cause undesired operation.