



**STARRY™**

## **Starry Wing**

The WiFi Range Extender

Important Product  
Information Guide

This Important Product Information Guide contains safety, handling, regulatory, and software license information, as well as the limited warranty for your Starry Wing. Keep this booklet for your future reference.

**WARNING:** Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to Starry Wing or other property. Read all safety information below before using Starry Wing.

## Important Safety and Handling Information

### Using your Starry Wing

- Use of the equipment, including related precautions, is intended to be in accordance with the manufacturer's instructions.
- Do not use a Starry Wing if it is damaged, such as one with a cracked case or bent electrical prongs, as it may cause injury.
- The physiological effects of chemical substances used in or with this equipment have not been investigated.

### Placing, using, and storing your Starry Wing

- Your Starry Wing should be placed in an electrical outlet in a low traffic area.
- Do not cover your Starry Wing with anything at anytime, regardless of whether it is currently operating or not operating. It must be in free space and uncovered at all times.
- Do not place your Starry Wing in direct sunlight or expose the unit to heat sources at any time.
- **WARNING:** To reduce the chance of electric shock or injury, do not use Starry Wing in or near water or wet locations. Do not expose your Starry Wing at anytime to water, moisture, or dampness. Keep your Starry Wing away from drinks, bathrooms, sinks, open windows, and so on.
- Your Starry Wing must be installed and operated with the minimum distance 20cm (8in) between it and your body.
- Your Starry Wing must be not co-located or operating in conjunction with any other antenna or transmitter.

- Do not expose your Starry Wing to extreme temperatures.
  - » Operating Temperature: 0 to 35 degrees C (32 - 95 degrees F)
  - » Storage Temperature: -10 to 50 degrees C (14 - 122 degrees F)
  - » Relative Humidity: 20 - 80%, non-condensing

### **Handling your Starry Wing**

- Do not lift your Starry Wing by any cables attached to it.
- Be careful not to drop your Starry Wing while transporting it.
- If your Starry Wing falls from mounting surface or falls while you are handling it, a person may be injured if the unit impacts part of the body. Handle very carefully.
- Do not block the air vents or insert any items into air vents at anytime.
- Do not disassemble the unit at any time. You can run the risk of electric shock and voiding the limited warranty. Contact Starry Customer Support with any questions.

## **Service + Support**

### **Maintenance and Cleaning Instructions**

Periodically wipe your Starry Wing with a dry, non-abrasive cloth. Gently wipe the surface until any surface blemishes, dirt, or oils have been removed.

### **Servicing Your Starry Wing**

Your Starry Wing does not have any parts that should be serviced by you, the user. In the event that you require service, please contact Starry Customer Support.

### **Starry Support**

You can reach Starry Customer Support at **support@starry.com** or explore our support resources at **www.starry.com/support**.

## Certification + Regulatory Information

**FCC ID:** 2AGZ3500211

### FCC Compliance Statement

This device complies with part 15 of the FCC rules. This device complies with the relevant RF radiation exposure limit set forth for an uncontrolled environment. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See instructions if interference to radio or television reception is suspected.

### Radio and Television Interference

This computer equipment generates, uses, and can radiate radio-frequency energy. If it is not installed and used properly—that is, in strict accordance with Starry's instructions—it may cause interference with radio and television reception.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection

against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If necessary, consult Starry. See the service and support information that came with your Starry product. Or consult an experienced radio/television technician for additional suggestions.

**Important:** Changes or modifications to this product not authorized by Starry Inc. could void the EMC compliance and negate your authority to operate the product.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables (including Ethernet network cables) between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, television sets, and other electronic devices.

Responsible party (contact for FCC matters only):  
Starry, Inc.  
Corporate Compliance  
P.O. Box 52226  
Boston, MA 02205

### **Wireless Radio Use**

This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

Cet appareil doit être utilisé à l'intérieur.

### **Exposure to Radio Frequency Energy**

This device complies with FCC Rules. This

device should be installed so that a distance of at least 20 centimeters (8 inches) will normally be maintained between the device and the body of any user or nearby person, a distance that will help to ensure that the device as designed complies with the FCC's guidelines for exposure of the general population to radio frequency energy.



### **Disposal and Recycling Information**

This symbol indicates that your product must be disposed of properly according to local laws and regulations. When your product reaches its end of life, contact Starry or your local authorities to learn about recycling options.

## Software License Agreement

Use of Starry Wing constitutes acceptance of the Starry and third-party software license terms found at: [www.starry.com/legal/eula](http://www.starry.com/legal/eula)

### Starry One-Year Limited Warranty Summary

Starry warrants the included hardware product and accessories against defects in materials and workmanship under normal use for one year from the date of original retail purchase by the original end-user. Starry does not warrant against normal wear and tear, nor damage caused by accident or abuse. To obtain service call Starry Customer Service—available service options dependent on country in which service is requested and may be restricted to original country of sale. Call charges and international shipping charges may apply depending on location. Subject to the full terms and detailed information on obtaining service available at [www.starry.com/legal/warranty](http://www.starry.com/legal/warranty) and [www.starry.com/support](http://www.starry.com/support), if you submit a valid claim under this warranty, your exclusive remedy and Starry's exclusive liability under this limited warranty will be for Starry to either (1) repair the product with new or refurbished parts; (2) replace the product with a commercially reasonable equivalent new or refurbished product; (3) refund the actual out-of-pocket

cost paid for the product less any rebates and discounts. Warranty benefits are in addition to rights provided under local consumer laws. You may be required to furnish proof of purchase details when making a claim under this warranty.

© 2016 Starry, Inc.  
All rights reserved.  
Starry and the Starry logo are  
trademarks of Starry, Inc.

Printed in China.  
version 161116