

**PRODUCT /WARRANTY/WARRANTY PERIOD/DEFECT:**

Sensitive AB ("Company") warrants to the original end-user purchaser ("Purchaser") that Strips ("Product") will be free from substantial defects in material and workmanship from the date when the Product is delivered to the Purchaser and continues for twelve (12) months thereafter ("Warranty period"). The information contained herein is provided to the Purchaser as a convenience.

**LIMITATION OF PRODUCT WARRANTY:**

Company warrants that the Product under normal use is free from substantial defects in material and workmanship ("Defect") during the Warranty Period, subject to a proper installation, operation and maintenance of the Product as set forth in the user manual and other documentation that may become available to the Purchaser from time to time at [www.stripsbysensitive.com](http://www.stripsbysensitive.com) ("User Manual").

**EXCLUSIONS:**

The warranty shall not apply to problems or damages resulting from or related to:

- mechanical and/or transport problems
- external causes such as accidents, acts of God, disasters, weather conditions, air pollution, abuse, misuse, misapplication or any equipment that generates electrical disturbance of radio communication that violates FCC and other standard regulations
- negligence, improper handling and failure to operate the Product according to the User Manual
- operating and storage problems
- electrical power and/or telecommunications
- the network and/or other products in the network
- accessories and/or attachments not recommended by Company and/or modifications to the Product or its parts

**GENERAL TERMS:**

COMPANY DOES NOT AUTHORIZE ANY PERSON OR PARTY TO ASSUME OR CREATE FOR IT ANY OBLIGATIONS OR LIABILITY IN CONNECTION WITH THE PRODUCT EXCEPT AS SET FORTH HEREIN.

THIS WARRANTY SHALL NOT APPLY TO ANY PRODUCT IF THE COMPANY'S SERIAL NUMBER HAS BEEN REMOVED OR DEFACED IN ANY WAY.

COMPANY IS NOT RESPONSIBLE FOR ANY PROBLEM OR DAMAGE THAT OCCURS AS A RESULT OF PURCHASER'S FAILURE TO OBSERVE THE USER MANUAL.

EXCEPT AS EXPRESSLY SET FORTH IN THIS WARRANTY COMPANY MAKES NO OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY STATUTORY LAW ARE LIMITED IN DURATION TO THE WARRANTY PERIOD HEREUNDER.

IN NO EVENT SHALL COMPANY BE LIABLE FOR ANY LOSS OF DATA OR ANY INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES OR DAMAGES FOR

Company does however not warrant that the Product will operate uninterrupted or error-free or that all deficiencies, errors, defects or non-conformities will be corrected.

The Warranty extends only to Purchaser and is not transferable to anyone else.

**CLAIMS PROCEDURE:**

Warranty claims are handled at [www.sensitive.com](http://www.sensitive.com). Note that warranty claims must be filed to the Company by the Purchaser within 30 days of the manifestation of the problem.

- failure to follow Company's instructions relating to the Product's use or installation and/or to fulfil the maintenance and servicing activities defined in the User Manual
- cracks, fractures, cuts, abrasions, physical deformations caused by impact, falling and/or dropping the device or other object, improper use and/or not observing the User Manual
- service performed by anyone who is not an authorized representative of Company
- a Product or part that has been modified
- a Product that is used commercially or for a commercial purpose
- failure of goods or services not obtained from Company

LOSS OF PROFITS, REVENUE OR USE INCURRED BY PURCHASER OR ANY THIRD PARTY, WHETHER IN ACTION, IN CONTRACT, OR OTHERWISE EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

COMPANY'S LIABILITY AND PURCHASER'S EXCLUSIVE REMEDY FOR ANY CAUSE OF ACTION ARISING IN CONNECTION WITH THE SALE OR USE OF THE PRODUCT WHETHER BASED ON NEGLIGENCE, STRICT LIABILITY, BREACH OF WARRANTY OR EQUITABLE PRINCIPLES IS EXPRESSLY LIMITED TO COMPANY'S OPTION OF REPLACEMENT OF OR REPAYMENT OF THE PRODUCT PRICE FOR THAT PORTION OF THE PRODUCTS WITH RESPECT TO WHICH DAMAGES ARE CLAIMED.

TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE PURCHASER'S SOLE AND EXCLUSIVE REMEDIES AGAINST COMPANY. THEY DO NOT HOWEVER AFFECT OR RESTRICT THE RIGHTS THAT PURCHASER MAY HAVE AGAINST THE DISTRIBUTOR, SERVICE PROVIDER AND/OR RETAILER.

ALL CLAIMS OF ANY KIND ARISING IN CONNECTION WITH THE SALE OF THE PRODUCT SHALL BE DEEMED WAIVED UNLESS MADE IN WRITING TO THE COMPANY WITHIN 30 DAYS FROM COMPANY'S DELIVERY OR THE DATE FIXED FOR DELIVERY IN THE EVENT OF NON DELIVERY.

**DISCLAIMER:**

THE PRODUCT USES RADIO TO WIRELESSLY COMMUNICATE DATA BETWEEN ITSELF AND OTHER DEVICES. RADIO COMMUNICATION IS INHERENTLY NOT ALWAYS 100% RELIABLE, AND AS SUCH, THE PRODUCT SHOULD NOT BE USED IN SITUATIONS IN WHICH LIFE AND/OR VALUABLES ARE SOLELY DEPENDENT ON ITS FUNCTION.

**WARNINGS:**

- 1. DO NOT EXPOSE THE PRODUCT TO EXTENSIVE TEMPERATURE, FIRE, CHEMICALS, OR EXPLOSIVES
- 2. DO NOT BRING THE PRODUCT INTO CONTACT WITH FOOD OR FOODSTUFF
- 3. DO NOT DISASSEMBLE THE PRODUCT; RECHARGE THE BATTERY, DISCHARGE, SHORT-CIRCUIT OR INCINERATE
- 4. DO NOT KEEP THE PRODUCT IN CONTACT WITH EXPLOSIVE GASES
- 5. DO NOT PLACE THE PRODUCT IN A MICRO WAVE, OVEN, WASHING MACHINE, LAUNDRY DRYER, OR ANY OTHER HEAT PRODUCING APPLIANCE

**FCC NOTICE (for USA):**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Federal Communication Commission (FCC) Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

No changes shall be made to the equipment without the Company's permission as this may void the user's authority to operate the equipment.

**INDUSTRY CANADA STATEMENTS:**

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with the safety requirements for RF exposure in accordance with RSS-102 S2.5.2. This equipment must be installed and operated in accordance with the provided instructions and a minimum 20 cm spacing must be provided between the antenna and any person's body during wireless modes of operation.

**INDUSTRY CANADA NOTICE:**

"This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device"

- 6. THE PRODUCT USES VERY STRONG NEODYMIUM MAGNETS WHICH CAN BE HAZARDOUS IF SWALLOWED. KEEP THIS PRODUCT AWAY FROM CHILDREN AT ALL TIMES
- 7. MAGNETS FOUND WITHIN THE PRODUCT CAN INTERFERE OR DAMAGE CERTAIN MAGNETIC MEDIA, INCLUDING BUT NOT LIMITED TO OPTICAL HARD DRIVES, TELEVISIONS, MAGNETIC STORAGE MEDIA, PACE-MAKERS AND OTHER SENSITIVE ELECTRONICS
- 8. DO NOT DISPOSE OF ELECTRICAL APPLIANCE AS UNSORTED MUNICIPAL WASTE USE SEPARATED COLLECTION FACILITIES

**Note:** This equipment has been tested and found to comply with the limit for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Consult the dealer or an experienced radio/TV technician for help.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

**INDUSTRY CANADA STATEMENTS:**

Cet appareil est conforme avec Industrie Canada exempt de licence Rss standard(s). Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne peut causer d'interférences, et (2) cet appareil doit accepter toute interférence, y compris des interférences qui peuvent provoquer un fonctionnement indésirable du périphérique.

Ce dispositif est conforme à la norme de sécurité en matière d'exposition RF conformément à la RSS-102 S2.5.2. Ce dispositif doit être installé et utilisé conformément aux instructions fournies et à 20 cm espacement minimal doit être prévu entre l'antenne et le corps de toute personne pendant les modes sans fil de fonctionnement.