# TOTWOO "智爱天使"吊坠

## TOTWOO LOVE BLOOM PENDANT

## Contents 目录

- 1. Activation
- 2. Functions
- 3. FAQ
- 4. Maintenance
- 5. Warranty and after-sale service
- 6. Receipt

Activation

## Product List

Smart pendant \* 1

Silver-plated necklace \* 1

Charger \* 1

Charger Cable \* 1

Polishing cloth \* 1

Quick Guide \* 1

Brand Manual \* 1

Manual \* 1



# **Activate TOTWOO**

Thank you for choosing the TOTWOO future jewelry from Italy. Open the jewelry box with mirror and scan the QR code on the mirror to watch the guide video or follow these steps directly.

# Charge

- 1. Place your pendant in its box and plug into a USB outlet to start charging.
- 2. Your TOTWOO will blink red while charging and fully charge with the turning of green form red and then it lights off.
- 3. It only needs 1 hour to fully charge with wireless charging technology. Depending on usage, TOTWOO will last 3-7 days before needing to be charged. You can check the battery

percentage in the APP.

### Kindly Remind

The usage of TOTWOO box is just the same as that of power banks with no need to plug in the USB when fully charged and tap the indicator to start charge when putting the pendant into the box. The 500mAh charged box can charge the jewelry repeatedly, and even provide emergency charging for a mobile phone.

- 2 Download TOTWOO app
- 1. Download the TOTWOO App from the Apple App Store.
- 2. Download the TOTWOO App from the Android App Store.
- 3. Scan the QR code on the right side for downloading.

## Kindly Remind

- 1. Be sure to tap "Allow" when operation instructions about accessing to system permissions appear on the page so that it can function smoothly.
- 2. You need to find TOTWOO in notifications of settings open "Allow notifications" as this option is closed for many Android phones like OPPO.
- 3.Switch on Bluetooth on your smartphone.

# Kindly Remind

Some Android phones, when the Bluetooth is switched on, will be directly paired with the jewelry, which will lead to jewelry can not be used. Therefore, be sure to click cancel pairing if the "Paired device" list has TWO10 in the mobile-settings-Bluetooth. The Bluetooth in TOTWOO jewelry must be connected to the TOTWOO app for usage.

### 4 Registration

Upon opening the app, sign up by entering your phone number. Please fill in the confirmation code from your SMS and register and log in.

#### 5 Connection

- 1) Proceed with activating your TOTWOO by following the onscreen instructions after ensuring that the pendant has electricity and Bluetooth on your smartphone is switched on.
- 2 ) A slight vibration and blue light when you clap TOTWOO twice shows successful

connection between the app and the Bluetooth.

3 ) Congratulations! Your TOTWOO is now registered to the app when hearing the greeting "Hello TOTWOO".

You may now follow the in-app tutorials to begin setting up your personal profiles in this wonderful TOTWOO world.

[Function Introduction Copywriting]

- 1 Function One: My Lucky Day
- 1. Open APP [Rabbit], select [Check Astrology]
- 2. Check Day/Tomorrow/Week Astrology
- 3. When the lucky day comes, the pendant flashes automatically.
- 2 Function Two: Prophecy
- 1. Open APP [Rabbit] select [Check Horoscope] [Prophecy]
- 2. Double-click the product, and pursue the fortune-telling sticks from the contributing master of I Ching to TOTWOO.
- 3. Once a day only. If you believe in it, it works.
  - 3 Function Three: Smart Camera
- 1. Open the APP [Rabbit] and select Smart Camera
- 2. Tap on your own pendant and complete the self-pic easily.
- 4 Function four: Menstruation Reminder
- 1. Open the APP [Rabbit], select the menstruation reminder and set up individual period
- 2. The pendant will flash and vibrate to remind you when the dates draw near. You will feel better than the consideration of your boyfriend/husband.
- 5 Function Five: Prolonged Sitting Reminder
- 1. Open the APP and select [Rabbit]--select the [Prolonged Sitting Reminder] to open the reminder
- 2. Set starting and ending time of Prolonged Sitting Reminder/ weekly reminder time / reminder mode, etc. Pendant will flash and vibrate regularly.
- 6 Function Six: Moisturing Reminder
- 1. Open the APP and select [Rabbit]--select the [Moisturing Reminder] to open the

### reminder

- 2. Time schedules and numbers of drinking can be set according to different needs, and pendant will flash and vibrate regularly.
- 7 Function Seven: Calls Reminder
- 1 Open the APP and select [Rabbit]--[Calls Reminder]--[On]
- 2. All/Only address book/3 important contacts are optional. When the phone rings, the pendant will remind you through flashing and vibrating.
- 3,选3个重要联系人来电提醒时,可以选对应的闪光颜色进行自主设定
- 3. When three important contacts are set as calls reminder, you can choose the corresponding flash colors as you like.
  - 8 Function 8: My Memorandum
- 1. Open the APP and select [Rabbit]--[My Memorandum]-- Set Affairs Reminder
- 2. Customize the settings of different time or events, thus it will remind you by flashing vibrations of the pendant.
- 9 Function Nine: I want to flash
- 1. Open APP [Rabbit], Click [I want to flash] in the top right corner of the page
- 2. Choose the flash colors to keep the pendant flashing according to different needs, thus help you become the focus of the attention.
- 3, A 100% charge equals about 3 hours for the pendant.

### 10 Function 10: Minds think Alike

- 1. Open APP[LOVE] and select the [I want to match]
- 2. After the successful match have been made in the APP, you can tap the pendant twice, or send the unique emotion directly to the other party in the APP. If the other party also owns TOTWOO jewelry, the jewelry will flash. If not, you can interact with you by downloading APP TOTWOO. Your jewelry will also flash and vibrate when you receive an code word from the other side.
- 3. For the pendant, its different flashes and vibrations represent different information from each other.
- 4. After downloading the APP on the watch with Apple or Andoid system, the other person can also interact with your rabbit pendant.
- 5, Function "Minds think Alike" can only be realized between two people. If you want to interact with someone else, you must unpair the current one.
- 11 Function Eleven: Jewelry Secrets
- 1. Made for gift giver
- 2. Open APP [my], select [Jewelry Password]
- 3. Complete secret words with tips; Then fill in the mobile phone number of the other

party, once the other party receives the gift, after Logging in the APP with registered mobile phone number and the pendant is activated, this "secret words" will automatically appear on the mobile phone, so it will be a big surprise to her.

12 Function Twelve: Healthy Life

- 1. Open the APP, select [My]--[Healthy Life]--[Set Target]
- 2. You can see the walking distance, steps and the burned Calories in that day

# [Frequently Asked Questions Copywriting]

1. Will does gilt pendants fade?

Answer: The fading of silver-plated products is a kind of normal phenomenon, and the fading time and wear degree of the pendant will be different according to the individual personal body situation and different wearing habits. The latest electroplating technology, a 0.5µ thick gold in detail, are used in this TOTWOO pendant, which makes its wear resistance highly enhanced.

2. Will be the pendant waterproof?

Answer: The TOTWOO smart chip in the pendant has passed the waterproof test. However, for maintenance of the jewelry itself, it is still not recommended to enter into the water. Keep it dry is beneficial to the maintenance of the product. If it touches water in your daily life, you need to dry it in time. It is not recommended to wear it when swimming and taking a bath.

- 3. Does the pendant have radiation? How far can you connect to your cell phone?
- A: The world most advanced low-power Bluetooth BLE technology is applied to the TOTWOO smart chip in the pendant. The radiation is much lower than that in mobile phone signal and the general Bluetooth headset, so it can be ignored. The Bluetooth distance between the phone and the attached pendant is about 3 meters, so the Bluetooth will be disconnected if beyond the distance. However, even within the distance, it will also depend on the specific circumstances, for example, the Bluetooth may be disconnected if there are too many people or wall interference. If the Bluetooth is disconnected, it will compromise the functionality of the product.
- 4. Can the length of the necklace be adjusted?

A: The pendant necklace has adjustable beads, so you can adjust the length of the necklace.

- 5. Are there regional restrictions on the function"Minds think Alike"when two people connected to each other?
- A: The function of "Minds think Alike" on TOTWOO is accomplished through

Internet interaction. As long as two people keep the mobile phone network open, there is no regional and distance limit. However, the speed of the flash and vibration of the other party will be affected by the network after one party send a signal.

6. Does it mean that two people must have pendants to interact with each other and think alike?

A: No, as long as you have one, you can establish a kind of relationship in the APP and ensure that one's pendant can interact with the mobile phone of the other party. TOTWOO also guarantees that pendants can interact with Apple or Android smartwatches. Of course, you will enjoy a better interaction if both of parties have pendants.

7. Why does the function of "Minds Think Alike" fail to receive?

A: It will affect the reception of signals if the mobile phone network is not open, or there is no bluetooth connection between the mobile phone and the pendant. In addition, sometimes mobile phone manufacturers may shut down their long-running apps in the background. Therefore, you'd better reopen the APP when sending or receiving signal.

8. Why does the pendant not react when it is used for the first time? Answer: Because the pendant is out of power. Please charge the pendant at once after receiving the product.

9. Can the vibration intensity and emission colors of the pendant ajust automatically? Answer: Yes. Please enter into the [My-Jewelry reminder settings] to adjust the pendant's vibration intensity and flash mode. Besides, long vibration and short vibration modes can be optional for each reminder function.

10. Why does the pendant still vibrate when it is not paired with a mobile phone?

A: There exists two special functions for the pendant: Prolonged Sitting Reminder and Steps-teller Attainment Reminder, so even if the pairing is canceled, it will remind you automatically. When it is not in use, we suggest that you can turn off the reminders in the APP.

### 11. Will smart pendants be upgraded?

Answer: Yes. Just like a mobile phone, the TOTWOO smart chip system in the pendant will be upgraded at irregular intervals to provide better experience and new features. At this point, the APP will automatically remind you of the pendant "firmware" upgrade. During the upgrade process, do not log out and keep the mobile phone network unblocked. If the pendant fails to be upgraded, do not be worried. After closing the APP and reopening it, the APP will automatically be upgraded again. The upgrade of pendant firmware may cost more than 20% power of the pendant. If

the battery is out of power, please charge first to ensure the an successful upgrade.

# 12. About APP upgrade

A: We will continue to carry out function optimization and release new features. Please keep the installed APP as the latest version. When there is a new version update, there will be an update prompt when the Android phone opens the APP. Please turn on the automatic update in the [System Settings - iTunes Store and APP Store].

#### 13. How to ensure the smooth use of consonance?

A: Please keep the mobile phone network unblocked and make sure that the phone and the pendant are connected properly. The paired party's mobile phone also needs to ensure that the network is unblocked, and the other party's APP must be open and running in the background.

## 14. How to connect (how to connect if not connected)

A: Please make sure you open the APP and follow the link steps in the app. Bind the pendant and mobile phone. Do not search for the product link on your mobile phone. This link is invalid. Please check whether Bluetooth is turned on, whether the pendant is powered on, whether the pendant is connected to other mobile phones, and whether the Bluetooth pairing (such as TWO01/TWO02, etc.) of the pendant has been cancelled and ignored in the Bluetooth settings of the mobile phone system. No problem, you can try the following steps:

- 1. Turn off the system Bluetooth and restart Bluetooth after 10 seconds
- 2. Log out of your account and log in to reconnect the pendant
- 3. Put the pendant on the powered charger, put it down, pick it up and put it down again, and operate it 6 times in a row. The device will restart and restore the settings, and then reconnect with the pendant in the APP.
- 4. If there are any problems please contact customer service for processing

My phone was successfully connected to a pendant before. Why can't I connect now?

A: 1. If it is an Apple mobile phone, due to the particularity of the mobile phone system, in order for you to use the pendant reminder function normally, the pendant must be paired with the mobile phone Bluetooth after connecting the app. Therefore, when the Bluetooth pairing request pops up in the APP, please be sure to Click "Pairing". When releasing the

pendant connection, you also need to ignore this device in "System Settings > Bluetooth" according to the page operation prompts. The pendant and other mobile phones can be used for the next time.

- 2. If it is an Android phone, please check the system Bluetooth settings. If there is a TOTWOO in the "paired device" list, please be sure to click Unmatch to ensure that the pendant and the mobile phone can connect normally. Do not add TOTWOO to your phone's Bluetooth pairing list yourself.
- 15. How to ensure the normal use of the pendant reminder function?

A: In addition to the pendant being in normal connection and turning on the reminder in the APP, you need to find the TOTWOO open permission notification in the "Notification" management of the mobile phone system settings. Open the APP for the first time. The page displays various operating system permission prompts. Please be sure to click "Allow" to ensure normal use of the function.

16. Is there a requirement to connect the pendant to the mobile phone system?

A: Android phones only support Android 4.3 and above. Apple phones only support iOS 7 and above.

# 17. Introduction of Bunny's Box

A: The Bunny Box is a pendant's charging box. It is also a 500mAH portable charge. It can charge the pendant 20-25 times repeatedly. It takes about 1 hour each time to fully charge the pendant. According to different usage habits, you can use 3-7 days. Please turn on the power switch of the charging box before each charge. Charging the phone can only be used in emergency. There are 4 battery indicators for the Bunny Box. When the pendant is placed in the charging box, all lights on the 4 lights are full. If only the last indicator is on, please charge the pendant box.

#### [ Daily Maintenance Copy ]

- 1. To avoid direct contact with chemicals, always store the pendants carefully. Store them carefully in the original individual packaging. Free from clash and scratch.
- 2. After the product is worn, if there are fingerprints and dust on the inlay surface, you can use a soft, clean, fabric-free cloth to wipe lightly, and do not wipe hard to avoid the quartz dust carried by the cloth from rubbing the surface of the inlaid stone.

- 3. Do not wear jewelry while sleeping, bathing or doing strenuous exercise. This will cause varying degrees of damage to the K gold plating of the pendant.
- 4. Pendant bumps and sudden increase in temperature can easily cause the insert to loosen. During every day wear, care should be taken to prevent heavy pressure and high temperature. Stones are easy to fall off.
- 5. The oxidation of silver and the fading of gold plating are natural laws that cannot be avoided. Each wearer's traces on the pendant are her unique memory. Please don't be too obstinate with "never wear out", just give your pendant more care and attention.
- 6. Regularly wipe the product with a cleaning cloth to prevent perspiration, dust, dirt, etc. from damaging the appearance of the product.

[warranty and after sales copy]

# 1. Warranty period:

The TOTWOO Fashion Future Jewelry brand (hereinafter referred to as "TOTWOO") guarantees the TOTWO intellectual angel pendant (hereinafter referred to as "Chi Angel") and the accessories contained in the product packaging (hereinafter referred to as the "Accessory") intelligent movement part for 1 year (From the date of sale to the end consumer) Warranty period service, the pendants and necklaces' gold and silver material part guarantees weight and purity, and in the case of a complete product appearance, lifetime warranty. The silver-plated parts faded, and the Swarovski crystal elements fell out of the stone. Within three months, "only for repairs" service was provided. If you need to return during the warranty period, please contact the purchase channel, provide the 3 packages in the manual and the invoice or valid certificate at the time of purchase. TOTWOO will provide the warranty.

#### 2. Warranty coverage and period:

Outside the warranty period if there are any problems with the product, please Please pay attention to TOTWOO customer service WeChat official account "TOTWOO Angel of Love" for direct online consultation or 400 telephone. TOTWOO will determine the maintenance time and maintenance standards according to the actual situation. TOTWOO Future Jewelry Has Final Interpretation Right

#### 3. Normal wear and scratch:

The warranty does not cover the regular maintenance, repair, and replacement of normal worn and scratched parts.

### 4. Battery:

This warranty policy only covers rechargeable batteries whose full capacity is less than 80% of the rated capacity and leakage of batteries.

### 5. Software:

This warranty policy does not include the software of the product and the services provided by TOTWOO to the product owner.

#### 6. Abuse and misuse:

Defects or damage due to the following reasons

- a. Improper handling, storage, misuse or abuse, accident or omission, such as physical damage to the product's surface due to misuse (crack or scratches, etc.)
- b. Exposure to liquids, water, rain, high humidity or perspiration, sand, earth, etc. and high temperature or food
- c. Abnormal usage or use the product under abnormal conditions
- d. The serial number, production code, or other tracking mark has been removed, modified, or smeared.
- e. Other behaviors that are not TOTWOO faults are not covered by the warranty.

#### 【温馨提示】:

产品 APP"会不断迭代为您提供更好的服务体验,所以功能截图可能因此调整,尽请谅解

## Kindly Remind

This App will continue to provide you with a better service experience, so function screenshots may be adjusted accordingly. Please forgive us for the inconvenience brought to you.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- -Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

- (1) this device may not cause interference
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables auxappareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre lefonctionnement.