Glue

QUICK START GUIDE

1. **DOWNLOAD THE APP**
Search for Glue Lock

2. **INSTALL THE LOCK**
Follow the installation guide

3. **PLUG IN THE WI-FI HUB**
Follow the app instructions

4. **SHARE DIGITAL KEYS**

GLUE APP

To share digital keys:

- Go to the Key holders page in the app.
- Press the + icon.
- Add the phone number, or email of the person you want to share a digital key with.
- Choose the User Type, to define the level of access you want to share with them.
- Send the user the digital key invite.
- You can also remove digital key access when you choose, at any time.

USER TYPES

LOCK OWNER e.g. You and your partner. Can **always access** the lock, **share keys**, use lock **remotely** and see the **full** activity log.

LOCK USER e.g. Other family members. Can **always access** the lock and see **their** activity log. **Can not share** keys.

GUEST e.g. Your cleaner. Can only have **restricted** access to the lock. **Can not** share keys, or see any activity logs.

GLUE SMART LOCK

Your Glue Smart Lock mounts to the inside of the door, replacing the existing thumb turn. From outside the door will not look any different.

Use your Glue Smart Lock, to operate your door lock, the same way you used your keys and your thumb turn previously.

When you leave your home, you can press the thumb turn twice - **one short press and one long press** - to activate the 8-second delayed **Press & Go Lock** for added ease.

LOCK LIGHT EXPLAINED

NO LIGHT
Sleep mode
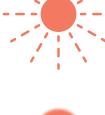
SLOW FLASHING
The "**Press & Go Lock**" is in progress

GLOWING LIGHT
The locking or unlocking is completed
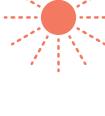
FAST FLASHING
Error detected - wait, then try again

UNLOCKING

VIA THE APP NEAR THE LOCK
Use the app any time

VIA THE APP REMOTELY
To unlock the door whilst you are away

WITH THE THUMB TURN
Turn to manually unlock

WITH THE KEYS
Your keys work as always

LOCKING

VIA THE APP NEAR THE LOCK
Use the app any time

VIA THE APP REMOTELY
To lock the door whilst you are away

WITH THE THUMB TURN
Turn manually, or use the **double press** 8-second delayed **Press & Go Lock**

WITH THE KEYS
Your keys work as always

GLUE WI-FI HUB

Your Glue Wi-Fi Hub wirelessly connects to your Glue Smart Lock and is used for remote locking and unlocking, when you are not home.

The Glue Wi-Fi Hub is best placed in direct view of the Glue Smart Lock. The Glue Wi-Fi Hub should be placed more than 1m and less than 5m from the Glue Smart Lock.

To reset the Glue Wi-Fi Hub, press and hold the hub light with a pointed object.

HUB LIGHT EXPLAINED

NO LIGHT
No power - Plug in the Glue Wi-Fi Hub

SLOW FLASHING
The Glue Wi-Fi Hub is thinking

SOLID LIGHT
The Glue Wi-Fi Hub is connected
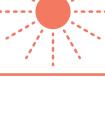
FAST FLASHING
Error detected, call the support team

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support@gluehome.com

Glue

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The answers for our most common questions are published in the support section of the Glue website. www.gluehome.com/support

If you can not find the answer to your question there, please call or email the Support Team, who will be happy to help.