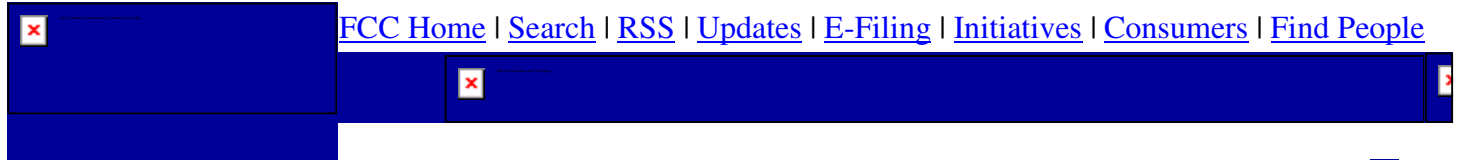# Yan, Hank (Shenzhen)

From: oetech@fcc.gov
Sent: 2017年4月26日星期三 21:59
To: Yan, Hank (Shenzhen)
Subject: Response to Inquiry to FCC (Tracking Number 960896)

Office of Engineering and Technology

Inquiry on 04/24/2017 :

Inquiry:

Dear Sir/Madam,

We have a special product used for Incontinence Treatment. Since the special usage and the material (metal), it is very hard to show FCC ID on the product.

On the other hand, the product package includes a unique storage case, which used as a charger too. The end user has to charge the product via the storage before they use the product. So can we print the FCC ID and FCC statement on the storage case but not the on the product?

Attached is the user manual and product photo.

Looking forward to your reply.

Thanks

FCC response on 04/26/2017

Please respond by addressing the flowing in a letter that would be required as an exhibit. Also, you could put the FCC ID on the storage container if it is unique to that device with that FCC ID:

1. Responded to this Inquiry with a request letter addressing the below points.
2. When approved, use that letter with your TCB and reference the Inquiry number.
3. Make sure you understand and address how a customs agent can find the FCC ID when imported.

Under §2.925 (Identification of equipment FCC identifier) (f) Where it is shown that a permanently affixed nameplate is not desirable or is not feasible, an alternative method of positively identifying the equipment may be used if approved by the Commission. The following provides guidance for submitting an Inquiry through OETs equipment authorization Inquiry system seeking commission approval.

Request will be denied or approved on a case by case bases. If approved each application for certification shall contain an exhibit in the labelling folder of the proposed alternative method of identification, its justification and the reference inquiry number that approved the request.

Address the following

- The Grantee must describe why it is impracticable or impossible to label the FCC ID..

- There are no other regulatory or identification labels used instead of the FCC ID.
- Explain how the imported devices will assist customs in determining the FCC ID with a physical label on the product or shipping package. It is recommended to clearly identify shipping packages so that the FCC ID can assist the agent in confirming the device with the FCC's ID on-line record.
- Explain at the time of purchase how the FCC ID will be provided.
- Inquiry number permitting the FCC ID to be put in manual or packaging.

Acceptable reasons with detail explanation to include

- Nature of the material makes labeling impracticable and Etching or labels cannot be tolerated next to skin or for medical reasons.
- The total available area would require the FCC ID to use 4 pts or less.

Not acceptable reasons

- General impractical reasons such as FCC ID is not consistent with the corporate aesthetic, look or image is not acceptable.
- Any realistic surface   area that can accommodate a string of 16 characters at 3 pts or more does not qualify. The FCC's product ID is limited to 3 or 5 characters depending if the Grantee code is a 3 Character or 5 character string respectively.

Attachment Details:

Do not reply to this message. Please select the [Reply to an Inquiry Response](#) link from the OET Inquiry System to add any additional information pertaining to this inquiry.