

**ISSUED**  
2014/10/29

# READ ME FIRST

Card Printer

LST1004-001D

Read before operating your printer in order to use the unit properly. Once you start using the unit, this manual should be put aside the unit, or at a convenient place where you can look up the manual any time as you need.

## Information for USA

For a Class A digital device or peripheral, the instructions furnished the user shall include the following or similar statement, placed in a prominent location in the text of the manual:

Note: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

**Caution:** Changes or modifications not approved by party responsible for compliance could void user's authority to operate the equipment.

**Caution:** Use a shield type for the LAN cable.

## Information for Canada

This device complies with Industry Canada's applicable licence-exempt RSSs.

Operation is subject to the following two conditions:

(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

## Information for EU



**Machine noise**

Sound power level: less than 70dB(A) according to DIN45635 part 19 (EN27779).

The measurements are to be made according to DIN45635 part 2019 or EN27779, respectively.

# Safety Precautions

## **WARNING**

■ If you ignore the warning with this mark, and handle the unit in a wrong way, death or serious injuries may occur.

## **CAUTION**

■ If you ignore the caution with this mark, and handle the unit in a wrong way, injuries or damages to properties may occur.

## **WARNING**

■ If the abnormal phenomena as listed below are seen, immediately stop operating the unit. Continuing operation may cause a fire or electric shock.

- Smoke or odd smell comes out from the machine.
- Water or metal went into the machine.
- The unit fell to the floor, or the cabinet was broken.
- The power cable is damaged (exposed lead, broken cable, etc.)

If you see these phenomena, turn off the power, pull out the power plug, and contact your dealer as soon as possible. Do not try to repair it by yourself. It is dangerous.

■ Do not remove the screws, or disassemble or alter the machine.

- High-voltage components are contained in the unit. Touching these areas may result in an electric shock.
- Ask your dealer if you want your printer inspected or repaired.
- Do not remove the external covers of the machine. You may get an electric shock.

■ Do not work on the power cable, or give excessive force on it. Do not put heavy objects such as furniture on the cable.

- The cable may be damaged, causing a fire or electric shock.
- When you find a defect on the power cable, such as exposed lead, stop using the unit, and consult your dealer.

■ Do not use the machine with the power plug inserted incompletely.

- The machine generates heat due to incomplete contact, causing a fire or electric shock.
- Do not put many cords on a single plug socket. The power cords also heats up.

■ Do not use the machine with dusts piled on the power plug. Do not put a metallic material adjacent to the power plug.

- Dusts and metal are conductive, causing a fire or electric shock.
- Pull out the power plug from the outlet every six months, and clean the dusts piled on the legs and body of the plug.

■ Do not use a line voltage other than instructed.

- Using a line voltage or power supply which is not specified may cause a fire or electric shock.

■ Do not put foreign materials from the openings of the machine (e.g., vents, card slots, cassette inlet, etc.)

- Metals, flammable things, and other foreign materials may cause a fire or electric shock if entering into the machine.
- If these things went into the machine, immediately turn off the power, pull out the power plug, and ask your dealer to repair. Do not try to repair it by yourself. It is dangerous.

■ Do not put a container with liquid in it, or small metal ornaments and the like on the machine.

- The liquid or metal entering into the machine acts as a conductor, causing a fire or electric shock.
- If liquid or metal went into the machine, immediately turn off the power, pull out the power plug, and ask your dealer to repair. Do not try to repair it by yourself. It is dangerous.

■ Do not place the machine on a rickety table or slanting places.

- The machine may fall out of the table or fall over, which may damage the machine or injure you.
- If the machine is damaged by falling or turnover, immediately turn off the power, pull out the power plug, and ask your dealer to repair. Do not try to repair it by yourself. It is dangerous.

■ Do not wet the machine with water.

- Using the machine at a place where water splashes on the machine, or wetting the machine with water (applying, throwing, or spilling water over the machine) may cause a fire or electric shock.
- If water entered into the machine, immediately turn off the power, pull out the power plug, and ask your dealer to repair. Do not try to repair it by yourself. It is dangerous.

■ Do not touch the machine with wet hands.

- Touching the machine with wet hands may cause an electric shock.

■ Do not use the printer when cards are jammed inside.

- Cards may not be discharged correctly such as when the retransfer setting for the card is inappropriate. Stop using and remove the jammed cards immediately. Otherwise, you may have problems removing the cards, and fire or electric shock may also occur as a result.

■ **Do not touch the power plug during electrical storms.**

- Lightning may cause an electric shock.

■ **Ground the machine with the attached electric cord when connecting it to the utility outlet.**

- Using a cord other than the one supplied for grounding may cause an electric shock when the machine fails.

■ **Do not put your head or yourself into the packaging bag.**

- Do not play with the packaging bag. You may suffocate yourself.
- Give close attention to small children who may want to play with the packaging bag.

■ **Do not use the machine while it has a fault.**

- Do not use the machine while it has a fault, as this may cause a fire or electric shock.
- Immediately turn off the power, pull out the power plug, and ask your dealer to repair. Do not try to repair it by yourself. It is dangerous.

■ **Keep the mounting part of a cardiac pacemaker away from the machine.**

- Radio waves used by the RF-ID function inside the printer system may affect the operation of the cardiac pacemaker.

## **CAUTION**

■ **Pull out the power plug before cleaning the machine.**

- This is for preventing electric shocks.

■ **Pull out the power plug when you won't use the machine for a prolonged period of time to assure safety.**

- Remove the power plug from the outlet for safety when you won't use the machine for a long time.

■ **Do not move the machine with the power cable and other electric cables connected.**

- The cables may be damaged while being moved, which may cause a fire or electric shock.
- You may stumble over the cable and get injured.

■ **Do not move the machine with objects placed on it.**

- They may fall on you and hurt you.

■ **Do not put heavy objects on the machine.**

- They may fall on you and hurt you.

■ **Do not block the vents.**

- Heat generated inside the machine cannot escape, which may cause a fire.

■ **Do not rest your body on the machine, or leave it suspended above the ground.**

- The machine may drop, causing damage or injury. Pay particular attention when there are young children around.

■ **Be sure to work with two persons when you unpack, move or lift the machine.**

- If you work alone, you may be injured by the fallen machine or hurt your back by lifting a heavy machine by yourself.

■ **Inspection**

- Ask your dealer or a qualified person to inspect the machine, typically once every two to three years. Operating the machine with dusts piling on the components for a prolonged period of time may cause a fire or a malfunction of the machine. It will be particularly effective to inspect the machine before wet rainy season. Consult your dealer on the costs of inspection.

■ **Do not place the machine in the following locations.**

Doing so may cause fire or electric shock.

- Places that are highly humid or dusty.
- Places that are exposed to oily smoke or steam, such as near a cooking table or humidifier.
- Places near a heating equipment.
- Places that are subject to water droplet condensation, such as beside a window.

Also, placing it at a place that is exposed to direct sunlight may result in deterioration of the cabinet.

■ **Hold the body of the power plug when pulling it out.**

- Do not pull out the plug by holding the cable. The cable may be broken or damaged which may in turn cause a fire or electric shock.

■ **Do not touch the power plug with a wet hand.**

- You may get an electric shock.

■ **Do not lay the power cable near the heating equipment.**

- The covering of the cable will melt due to heat from such equipment, which may cause a fire or electric shock.

■ **The heat rollers and adjacent areas become hot during operation.**

- Be careful not to touch the heat rollers and adjacent areas when replacing the ink ribbon or retransfer film, or remove jammed cards.
- Wait until the heat rollers get cooled down to prevent burns.

■ **Be careful not to catch your fingers in the card bracket of the card hopper, printer door and others.**

- Do not catch your fingers when replenishing the cards, attaching the ink ribbon and retransfer film, or when removing the card from the card hopper. It may cause injury.

## **CAUTION**

- **Be sure to use the power cord supplied with this printer.**
  - Using a power cord that is of a different voltage or a damaged power cord will result in fire or electric shock.
- **The power cord should be used only with this printer.**
  - Do not use the power cord with products other than this printer. Doing so may result in fire or electric shock.
- **When installing or moving the printer, hold the bottom (handle) of the printer with one hand on each side.**
  - Carrying the printer by its corners or front and back may result in catching your fingers in between the printer and the floor or table.

## Escape Clause

- **We do not provide compensation for any malfunction during card printing caused by breakdown of the machine, ink ribbon defects or card characteristics. In addition, we also do not provide compensation for insufficient print quality as a general rule. Please evaluate carefully beforehand.**

### ■ **Card Material**

Some card material may not be suitable for printing. Using a contact-type IC card other than those specified by the dealer, may cause damage to the thermal head. No compensation is made for the life reduction and failures that were caused by unsuitable card material. Warp of card or uneven thickness of IC cards, even though they are within the tolerance of JIS or ISO standards, may not be suitable for printing or feeding. For details on the specifications about card material or others, consult the dealer in advance

### ■ **Version upgrade**

The following defects may occur as a result of the version upgrade for the firmware of the printer or for the printer driver.

- Card printing is disabled for the application software that has been used.
- The operation of the printer or application software becomes unstable.
- Defects in print result occurs.
- Print color or shade differs.
- The performance of reproducing fine letters, changes.
- Others

Be sure to retain a copy of the current version when performing version upgrade. Reinstall the previous version immediately if these problems occur. We are not liable for any damage such as defective cards or interruptions during printing as a result of the version upgrade.

## **In case of disposal**

In case of disposal this unit, take care for compliance with the local law and regulations in your country.

# Before use

## Printer Installation

- When the printer is not in use, it is recommended that you turn off the power, and use a cover that is large enough to cover up the entire printer unit.
- Do not place the printer unit in the following locations. Doing so may have adverse effects on the printer.
  - Carpeted room.
  - Places with a busy flow of people.
  - Places where paper (corrugated boards, etc.) is handled or stored.
  - Places near photocopiers.
  - Places exposed to direct sunlight or near a heating equipment (such as a stove).
  - Inclined or unstable surfaces.
  - Places exposed directly to cold air, such as near an air-conditioner outlet, or places subject to high temperatures.
- When installing the printer, ensure there is sufficient space around the printer. (Install the printer by allowing a clearance of at least 20 cm between its sides and surrounding walls. Allow a clearance of at least 10 cm between the rear of the printer and the wall.)
- When installing or moving the printer, hold the bottom (handle) of the printer with one hand on each side to avoid jamming your hands or fingers.

## ■ Canceling the transport mode

- While in the transport mode during installation, the retransfer film cannot be loaded. If the printer is turned on without loading the retransfer film, a [Film Search] message appears and the transport mode is canceled.

## ■ During transport or moving of the printer

- Make sure to set to the transport mode. For details, please refer to the manual. "Operating the Printer" → "Setting Using the Operation Panel" → "Transport Mode Setting"

## Precautions on Retransfer Film/Ink Ribbon/Card

### ■ Handling instructions

Pay careful attention of the following when handling a printing media (retransfer film or ink ribbon) or card.

- Using a deformed or scratched card may cause card feed errors.
- Touching the printing surface of the printing media or card directly with your hand may cause the print to turn out uneven.
- Foreign particles attached to the printed areas may result in printing voids. Install the printing media or card in a clean environment.
- Use of electrically-charged printing media or cards may cause printing errors. Do not allow static to occur, such as due to cards rubbing against each other.
- When replacing or replenishing a printing media or card that is stored under a low temperature, use after leaving the media or card in the operating ambient temperature of the printer for at least one hour. Otherwise, condensation may occur, causing printing errors or malfunction of the printer.

### ■ Storage instructions

The storage conditions of the printing media (retransfer film or ink ribbon) and card have a significant effect on the printing quality. Store the printing media or card in one of the following locations.

### ■ Storage environment

- Temperature: 5 °C to 25 °C
- Relative humidity: 40 % to 60 %

### ■ Storage location

Do not store the printing media or card in the following locations. Doing so may cause the media or card to deteriorate.

- Places exposed to direct sunlight.
- Places with a high temperature and humidity.
- Places near organic solvents or diazo copiers.

### ■ Storage period

For details on the storage period of the printing media (retransfer film or ink ribbon), please refer to the instruction manual (sheet).

For details on the cards, please consult our authorized dealers.

## Precautions on Retransfer Film/Ink Ribbon

Put on the supplied gloves when handling the retransfer film/ink ribbon. Direct contact of your hand with the printing surface may result in printing errors.

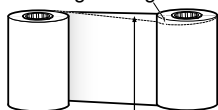
### ■ When retransfer film/ink ribbon is dismantled

- Winding misalignment may occur. If an improperly wound retransfer film/ink ribbon is loaded, printing failure or error may occur.

### ■ When loading the retransfer film/ink ribbon

- Use your hands to adjust the media at the supply and take-up sides so that they are parallel to each other. When doing so, make sure you do not touch the printing surface.
- Refer to the label adhered to the cassette for alignment of the image position. Printing errors may occur if the position is not properly aligned.

Winding misalignment



Adjust the position with your hands so that the media position is parallel at the take-up and supply sides

## Precautions on Cards

- Put on the supplied gloves when handling the cards. Direct contact of your hand with the printing surface of the card may result in printing errors.

### ■ Handling and storage of cards after printing

Avoid storing cards at places that are exposed to direct sunlight or subject to high temperature and humidity. Discoloration or fading may occur if a card comes into contact with the following chemicals or stationery.

- Organic solvents, including alcohol, film cleaner, and diazo copies.
- Files, document cases, pass holders, or erasers made of flexible polyvinyl chloride.
- Hair wax or cosmetic products.

### ■ Card types

Thin cards and certain card materials may not be suitable for printing using this printer. For details on the card material to use and other specifications, please consult our authorized dealers in advance.

Cautions:

- If the card thickness is not properly adjusted, printing error or printer malfunction may occur.

### ■ When a card is jammed inside the printer

Cards may not be discharged correctly such as when the retransfer setting for the card is inappropriate. Stop using and remove the jammed cards immediately. Otherwise, you may have problems removing the cards, and fire or electric shock may also occur as a result.

- When a card is jammed, remove it according to the procedure described in the manual.
- If the card cannot be removed, do not try to do so forcibly. Consult our authorized dealers or the servicing personnel.



# Software License Agreement

The software covered by this document is the computer program developed by JVC KENWOOD Corporation, a Japanese company, for certain card printer products ("Products"), and is composed of the "USB Driver", "Status Monitor" and "Printer Driver". The foregoing software, including the attached documentation such as its user's manual, etc. ("Documentation"), is referred to as "this Software" hereafter.

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1. Any modification, addition, deletion or other changes to this Agreement shall be invalid unless such changes are made in writing and affixed with the name and seal of or signed by the authorized representative of our Company.
2. This Agreement shall be governed by and construed in accordance with the laws of Japan. Any disputes arising out of this Agreement shall be subject to the exclusive jurisdiction of the Tokyo District Court as the court of first instance.
3. If any provision of this Agreement is held to be invalid according to the laws of Japan, the remaining provisions will still remain in effect.

End of Agreement