

Compliance Information

READ CAREFULLY AND KEEP THIS MANUAL

**WARNING Li-ion Battery Inside**  
This product is fitted with a Li-ion battery. Do not damage, open, or dismantle the battery and do not use it in damp and/or corrosive conditions. Use only with compatible chargers. Never dispose of batteries in a fire, and never expose them to high temperatures. Do not expose the product to temperatures exceeding 60°C (140°F)



Rating Label Definitions

- Direct current symbol.
- This symbol signifies that the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment.
- This symbol signifies and declares that this equipment complies with battery charging which complies with California CEC and energy efficiency.
- The Bluetooth® word mark and logos are registered trademarks owned by the Bluetooth SIG, Inc. and any use of such marks by Southern Telecom is under license.

Warranty Information

**90-day Limited Warranty**  
Territory: United States/Canada

**LIMITED WARRANTY TO ORIGINAL CONSUMER**  
This product (including any accessories included in the original packaging) as supplied and distributed new by an authorized retailer is warranted by Southern Telecom, Inc. to the original consumer purchaser against defects in materials and workmanship ("Warranty") as follows:

- To obtain warranty service:**
- Visit our website at [www.southern telecom.com](http://www.southern telecom.com)
  - Click on **Product Support**
  - Select the **Brand** of your device
  - Select **Service Request** and fill out the form to begin your inquiry

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

**Warranty service not provided**  
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorized modification including software modifications such as the installation of custom firmware. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE SHALL APPLY. DISTRIBUTOR FURTHER DISCLAIMS ALL WARRANTIES AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON DISTRIBUTOR. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE - AT DISTRIBUTOR'S SOLE DISCRETION - ARE THE EXCLUSIVE REMEDIES OF THE CONSUMER. IN NO EVENT WILL DISTRIBUTOR OR ITS MANUFACTURERS BE LIABLE FOR ANY INCIDENTAL, DIRECT, INDIRECT, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES (SUCH AS, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS, BUSINESS, SAVINGS, DATA OR RECORDS) CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. EXCEPT AS STATED HEREIN, NO OTHER WARRANTIES SHALL APPLY. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST DISTRIBUTOR SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY DISTRIBUTOR. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CONSUMER WHO PURCHASED THE PRODUCT AND IS NOT TRANSFERABLE.

Some countries, states or provinces do not allow the exclusion or limitation of incidental or consequential damages or allow limitations on warranties, so limitation or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights that vary from state to state or province to province. Contact your authorized retailer to determine if another warranty applies.

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FCC WARNING

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including

interference that may cause undesired operation.

This device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

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SHARPER IMAGE®

True Wireless Earbuds



Instruction Manual  
XO-9656-2

## Before You Begin...

### ⚠ Caution

To ensure safe and proper use, read all safety information before using the device. Only use with manufacturer-approved batteries, chargers, accessories, and supplies.

- **THIS DEVICE IS NOT A TOY**, do NOT allow children or pets to use or play with this device.
- **Do not disassemble, modify, or repair the device.**
- **Do not submerge in water.**
- Low battery may cause poor Bluetooth connection or sound distortion.
- Do not overcharge battery.
- Do not expose the unit to extreme temperatures (heat or cold), open flames, humid, or wet conditions.
- Do not allow the USB ports, power jack or other inputs of the device to be exposed to dust, or water, or come into contact with any conductive materials such as liquids, metallic powders, etc.

### Battery Life Information

Testing conducted by Southern Telecom in Feb 2019 found that these earbuds, paired with most phones, with volume set to 50%, lasted for approximately 3 hours of music and 2 hours of talk time. This testing was conducted with a fully charged set of earbuds, used to fully empty battery. Battery life will vary with device settings, environmental and other factors.

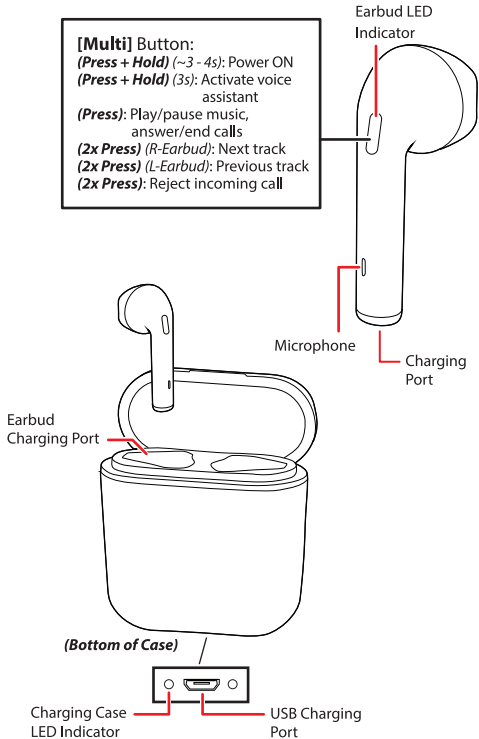
### Questions & Customer Support

For questions, troubleshooting or any other assistance, please visit our website at **SouthernTelecom.com** and click on **Product Support**.

### In the Box

- STBT303 - **True Wireless Earbuds Plus** (x1)
- Charging Case (x1)
- USB Charging Cable (x1)
- User Manual (x1)

## Location of Controls



## Getting Started

### Charging the Case

Plug the small connector of the supplied USB charging cable into the USB charging port on the bottom of the case. Plug the large connector into the USB port on a computer, a USB charging device, or **5V USB adapter** (not included) and plug into a wall socket.

The LED indicator on the bottom of the case will **flash RED** while the case is being charged, and **turn solid RED** when the case is fully charged.

### Charging the Earbuds

Open the lid of the charging case and slide the earbuds into case's earbud charging ports. The earbuds will automatically begin charging. The earbuds' LED indicators will **turn solid RED** when they are charging and turn OFF when they are fully charged.

**NOTE:** When the earbuds are low on power, a voice will be heard indicating that they need to be charged.

### Powering ON/OFF

- Remove the earbuds from the charging case to power the earbuds ON.
- **Press and hold** both earbuds' [Multi] buttons for ~3-4 seconds to manually power the earbuds ON.
- Insert the earbuds into the charging case to automatically power them OFF and begin charging.

### Pairing the Earbuds

1. Power the earbuds ON by removing them from the charging case or by pressing and holding the [Multi] button.
2. After a moment, a voice will be heard, indicating that the 2 earbuds are connected to each other. One earbud will **flash RED and BLUE**, the other will **intermittently flash BLUE**.
3. Enable Bluetooth on your device and go to your device's Bluetooth menu. Select **STBT303** when it appears.
4. Once successfully paired to your device, a voice will be heard and both earbuds will **intermittently flash BLUE**.

### Adjusting Playback

Once you have paired to the earbuds, you can adjust playback and volume with the controls on your paired device, or with the earbud controls below.

- Press either [Multi] button to pause. Press again to resume.
- Double press the [Multi] button on the right earbud to skip to the next track.
- Double press the [Multi] button on the left earbud to skip to the previous track.

### Activating Voice Assistant

To activate voice assistant, the TWS earbuds must be paired to a device that has a voice assistant, such as Siri® or Google Assistant®. For more on using voice assistant's please consult the instructional materials for them online.

- Press and hold the [Multi] button for 3 sec. to activate your device's voice assistant function.

### Phone Calls

- Press either [Multi] button to answer an incoming call.
- Press either [Multi] button again to end the call.
- Double press either [Multi] button to reject an incoming call.