PHYN

Homeowner guide

Thanks for choosing Phyn

We sincerely appreciate you bringing Phyn into your home, and promise to be a good houseguest.

Phyn is a smart water assistant that starts to learn about your plumbing system as soon as you're connected. By analyzing your water pressure as you go about your routine, Phyn gets to know the subtle differences between a running bath and a burst pipe.

Phyn Plus monitors your entire home's water from a single location on the main water line, alerting you to potential leaks the moment they're detected, and giving you the power to turn off your water remotely using the Phyn app.

This guide will help get your Phyn Plus up and running, and get you connected to Phyn and speaking water.

Pour obtenir des instructions en français, visitez phyn.com/manual/fr

Phyn and your privacy

We're open about how we use data, and we'll always get your permission before sharing any personally identifiable information. To learn more about our Privacy Policy, visit phyn.com/privacy
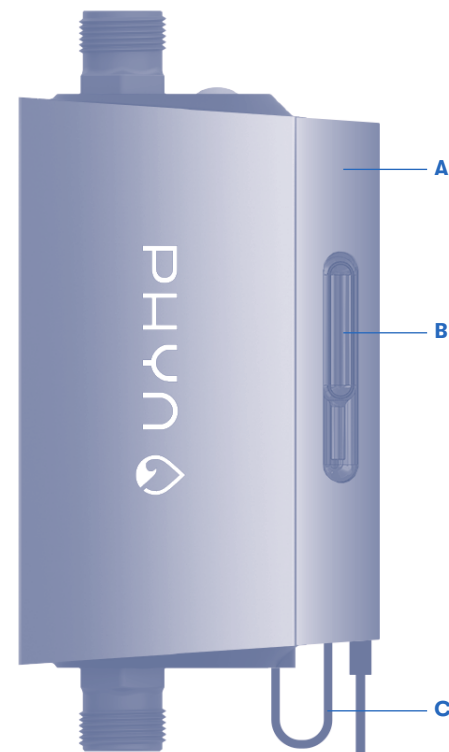
Pairing Phyn Plus to your Wi-Fi network

1   Download the free Phyn app, available from both the Apple App Store and Google Play.

2   Follow the steps in the app to create your Phyn account.

3   Follow the in-app prompts to connect Phyn Plus to your home's Wi-Fi.

Need help? We're here for you

Visit phyn.com/installhelp for installation videos and additional tips.

A guide to Phyn Plus

A	Mounting bracket & integrated power supply	**C**	Power connector cable
B	Detachable manual shutoff valve tool		

Front

D — LED display panel

Top

E

Bottom

F   G

D   LED display panel

E   Action button
(used to reset the device
and engage the shutoff valve)

F   Shutoff valve access port

G   External Wi-Fi antenna port
(antenna not included)

How to control the shutoff valve

Via the app
You can turn off your water remotely right from the home screen of the Phyn app by sliding the Water toggle from "On" to "Off." To turn your water back on, simply slide the toggle back to "On."

Water is **Off**

From the device, when it is powered on
To engage the shutoff valve from the device itself, locate the Action button on the top of the unit and hold it down until shutoff is activated. The LED animation on the front of the unit will show a stop to the flow of water to indicate your water has been turned off.
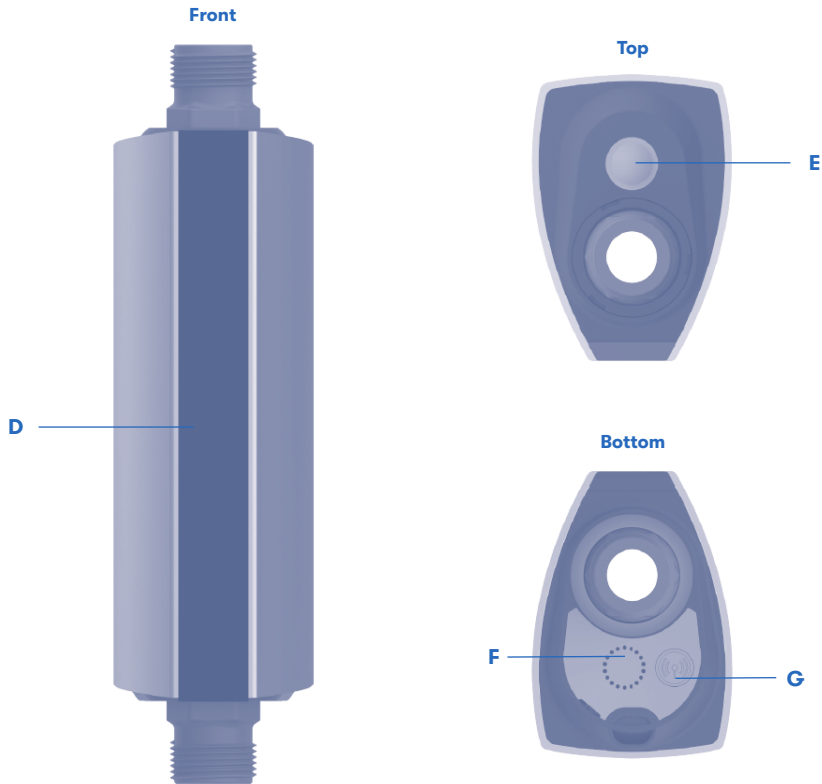

Off

Manually, when the device isn't powered
In the event of a power outage, the shutoff valve will remain in the same position it was in when power was lost. If there is a need to turn the water off (or on) while the device is not powered:

1   Remove the manual shutoff valve tool from the mounting bracket.

2   Locate the shutoff valve access port on the underside of the unit and remove its cover.

3   Use the tool to turn the shutoff valve to the "Close" position to turn off your water, or to the "Open" position to turn on your water.

On

How to restore Phyn Plus to factory settings

To restore Phyn Plus to its factory settings, locate the Action button on the top of the unit. Tap the button three times, then press and hold it for 5 seconds. Once the device has restored itself, you will need to re-connect it to your home Wi-Fi network (see "Pairing Phyn Plus to your Wi-Fi network" on page 2).

Safety precautions

- Do not block airflow to Phyn Plus. Keep immediate surrounding area clear.

- Use cable tie mounts to ensure that no cables are hanging loose and creating a hazard.

- To avoid risk of fire and shock: use only the provided cable and power adapter.

- To avoid risk of serious injury: keep Phyn Plus and all components out of the reach of children and pets.

- We recommend using only an electrical outlet equipped with a ground fault circuit interrupter (GFCI) (look for "Test" and "Reset" buttons on your outlet).

- Phyn does not provide third-party monitored emergency notification or response.

⚠ **WARNING:** This product may contain chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

Support & Warranty

Phyn Plus comes with a 2-year limited warranty. For full product warranty terms, conditions and information, visit phyn.com/warranty or request a free hard copy of our warranty by sending a self-addressed stamped envelope to: Phyn Plus warranty request, 1855 Del Amo Boulevard, Torrance, CA 90501

Terms of Service

Use of Phyn Plus requires creation of a Phyn account and acceptance of terms of service, which can be found online at phyn.com/terms

Patents

For a full list of patents, visit phyn.com/patents

Requirements

- Wi-Fi 802.11 b/g/n, 2.4 GHZ

- Working broadband internet connection

- Compatible phone or tablet with the Phyn app installed and SMS

Phyn Plus requires a Wi-Fi internet connection in your home. The device may be subject to interruptions or failures for reasons beyond Phyn's control, like poor or spotty Wi-Fi connectivity or broadband service provider outages. For a full list of requirements, visit phyn.com/requirements

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This product has been tested and complies with the specifications for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used according to the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which is found by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna

• Increase the separation between the equipment and devices

• Connect the equipment to an outlet other than the receiver's

• Consult a dealer or an experienced radio/TV technician for assistance

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

FCC Radiation Exposure Statement
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 35 cm between the radiator and your body. This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

Innovation, Science and Economic Development Canada Statement
CAN ICES-3 (B)/NMB-3 (B)

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

Innovation, Science and Economic Development Canada Radiation Exposure Statement
This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 35 cm between the radiator and your body.

This device and its antenna(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

Engineered in Torrance, CA
Manufactured in USA
Assembled in Mexico

Phyn LLC
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