

WIDEX CLEAR™440

STAY IN SYNC WITH LIFE

TENTATIVE
USER INSTRUCTIONS

THE CLEAR™440 SERIES

C4-m/C4-m-CB
BEHIND-THE-EAR

WIDEX®
HIGH DEFINITION HEARING

YOUR HEARING AID

(To be filled out by the hearing care professional)

Date: _____

Battery size: _____

Ear-set:

- Earmould
- Instant ear-tip
- Custom ear-tip

Ear-tip size: Left _____ Right _____

Tubing size: Left _____ Right _____

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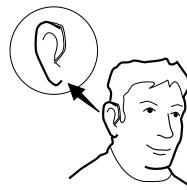
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THANK YOU...

...for choosing a Widex hearing aid.

Your hearing aid is designed with high-quality sound, ease, comfort and freedom of choice in mind.

We hope you will be pleased with your new Widex hearing aid.



All illustrations in this booklet show a right-ear hearing aid.

IMPORTANT

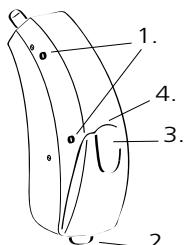
This booklet contains important information and instructions. Please read this booklet carefully before you start using the hearing aid.

Your hearing aid, ear-set and accessories may not look exactly as illustrated in this booklet. We also reserve the right to make any changes considered necessary.

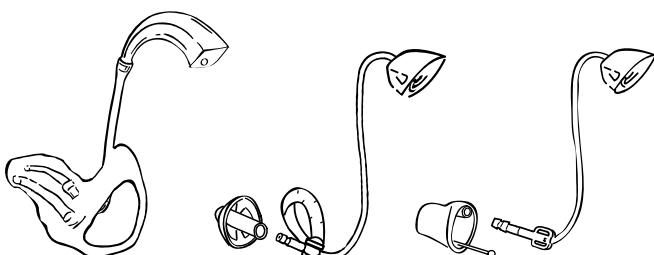
THE HEARING AID

The illustration below shows the hearing aid without an ear-set.

1. Microphone openings
2. Program button (optional)
3. On/Off function
4. Nail grip



Below, your hearing care professional can tick the ear-set solution chosen for you.

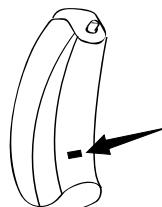


Earmould

Instant ear-tip

Custom ear-tip

RIGHT/LEFT IDENTIFICATION



The arrow shows the position of the identification mark (red mark = right and blue mark = left).

ACOUSTIC INDICATORS

The hearing aid may be set to produce a signal to indicate the use of certain functions. The signal may be a spoken message or tones adjusted by the hearing care professional in consultation with you. The signal can also be deactivated.

Adjusting volume		Tone*	Off
Confirming program button use		Clicking sound	Off
Changing program	Message	Tones	Off
Starting up the hearing aid	Message	Tone	Off
Warning about low battery	Message	4 tones	Off
Warning about lost partner	Message		Off
Service reminder	Message		Off

* bold indicates standard setting

THE BATTERY

We recommend **zinc-air batteries**. Use a **size 10** battery for the hearing aid.

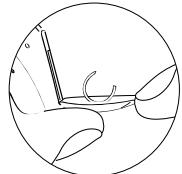
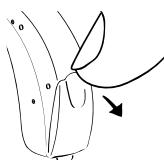
To obtain replacement batteries, please consult your hearing care professional. It is important to take note of the expiry date and the recommendations regarding disposal of used batteries on the battery pack.



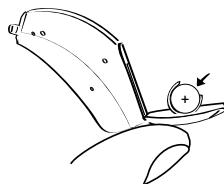
INSERTING THE BATTERY

Before inserting a new battery into the hearing aid, remember to remove the adhesive tab. Once the tab has been removed, the battery will start functioning after a few seconds. Do not use batteries on which there is a sticky residue from the tab or other unwanted substance.

Use the nail grip to gently swing the battery drawer open. Do not press the drawer beyond the open position.



Place the battery in the drawer as illustrated, so that the plus (+) sign on the battery is facing towards you when you hold the hearing aid as shown. You can use the battery magnet provided to steer the battery into place.

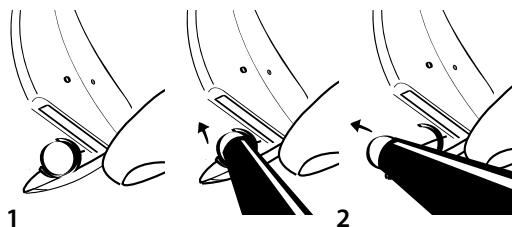


If the battery drawer does not close easily, the battery is incorrectly inserted.

When changing battery, it is a good idea to hold the hearing aid over a table.

REMOVING THE BATTERY

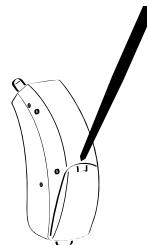
1. Open the battery drawer as previously described.
Place the hearing aid on the provided cloth on a clean, plane surface and turn it as illustrated.
2. Supporting the drawer with your finger, use the battery magnet provided to push the battery out of the battery drawer from the minus side.



BATTERY DRAWER WITHOUT A NAIL GRIP



The hearing aid may be provided with a battery drawer without a nail grip, which means that you need a tool to open the battery drawer. This type of drawer can be a good choice if the hearing aid is worn by a child. A special tool for opening the drawer will be included with this drawer.



The battery drawer is opened as illustrated.

LOW BATTERY INDICATION

An acoustic indicator will sound when the battery is nearly exhausted, unless this function has been disabled (see page 7). We recommend that you always have a spare battery with you.

Never leave an exhausted battery in the hearing aid. Exhausted batteries may leak, damaging the hearing aid.

IMPORTANT

Your hearing aid may stop functioning, for instance if the battery is exhausted. You should be aware of this possibility, in particular when you are in traffic or are otherwise dependent on warning signals.

TURNING THE HEARING AID ON AND OFF

The battery drawer of the hearing aid also functions as the on/off switch.



Close the battery drawer to turn on the hearing aid. An acoustic indicator will indicate that the hearing aid has been switched on unless this function has been disabled.



Open the battery drawer to turn off the hearing aid.

Please remember to turn off the hearing aid when it is not in use. Remove the battery if the hearing aid will not be used for several days.

VOLUME ADJUSTMENT

The hearing aid volume is adjusted automatically in accordance with your sound environment.

Ordinarily, you cannot fine tune the volume in your hearing aid. However, if you have a remote control, the option of fine tuning becomes available.

In the default setting, any volume adjustment via the remote control will affect both hearing aids.

For any adjustment of the steps in which volume increases or decreases, consult your hearing care professional.

If you have a remote control, please also refer to the user instructions for this.

IMPORTANT

If the volume in the hearing aid is generally too loud or too weak, or the reproduced sounds are distorted, or if you would like any further information, consult your hearing care professional.

LOST PARTNER ALARM

(Note: Only applicable if this feature has been activated by your hearing care professional).

If one of your hearing aids falls off your ear, and/or the battery is exhausted, a tone signal and a spoken message will sound two times in the other hearing aid, and a diode will flash on both hearing aids.

When the lost hearing aid is repositioned, and/or the battery is exchanged, the diodes stop flashing.

LISTENING PROGRAMS

In addition to the default Master program, your hearing aid may be provided with four of the following programs, plus the special Zen program called Zen+.

<input type="checkbox"/> Music	For listening to music
<input type="checkbox"/> TV	For listening to the TV
<input type="checkbox"/> Comfort	Attenuates background noise
<input type="checkbox"/> Reverse focus	Focus on sounds from behind
<input type="checkbox"/> Audibility Extender	Makes high-frequency sounds audible
<input type="checkbox"/> Zen	Generates different kinds of tones. Contains one style
Compound programs	The Master program in one ear and Zen, Audibility Extender or Reverse focus in the other
<input type="checkbox"/> _____	
<input type="checkbox"/> _____	
<input type="checkbox"/> _____	
<input type="checkbox"/> Zen+	Special Zen program with up to three different Zen styles.

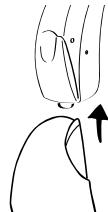
If your needs change over time, the combination of listening programs can be altered.

The Zen program may be used with amplification so that both the surrounding sounds and the Zen tones are heard together. Or, it may be used alone (without amplification) in quiet when you are not required to hear surrounding sounds.

The duration of the Zen play time can be set by your hearing care professional according to your needs.

IMPORTANT

Use of the different Zen programs may interfere with hearing surrounding sounds including speech. The programs should not be used when hearing such sounds is important. Switch the hearing aid to a non-Zen program in those situations.



SWITCHING BETWEEN THE LISTENING PROGRAMS

If your hearing aid model is provided with a program button, you can switch between the listening programs by pressing the button. Each time you switch to another program, a click and an acoustic indicator will sound unless these functions have been disabled.

Program 1: Message or one short beep

Program 2: Message or two short beeps

Program 3: Message or three short beeps

Program 4: Message or one long and one short beep

Program 5: Message or one long and two short beeps

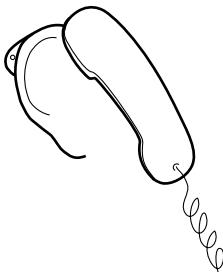
Zen+: Message or tone

If you change program, the change will, by default, affect both your hearing aids.

ZEN+

This program is accessed via a long press (two sec.) on the program button. A short press then allows you to cycle through the available Zen styles.

You can exit Zen+ by pressing and holding the program button for more than a second.



USING A TELEPHONE

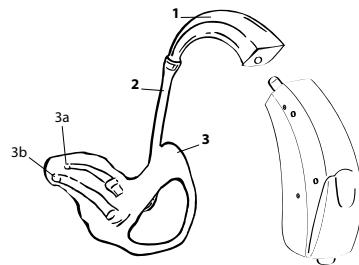
When using a telephone, we recommend that you hold the telephone against your head at an angle above your ear, rather than directly against the ear. If the sound is not optimal, try moving the telephone earpiece to a slightly different position.

HEARING AID WITH AN EARMOULD

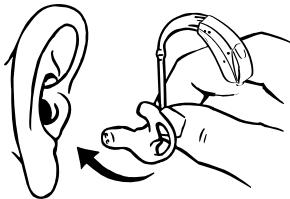
The ear-set consists of the following parts:

1. Earhook
2. Tubing
3. Earmould

- 3a Sound bore
- 3b Vent

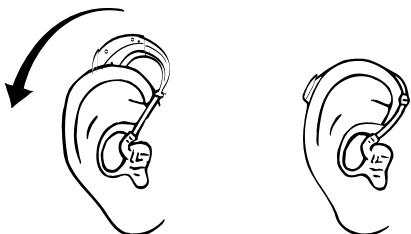


POSITIONING THE HEARING AID AND EARMOULD



Insert the earmould in the ear canal while holding the lower part of the tubing. It may help to pull the outer ear backwards and upwards with the opposite hand.

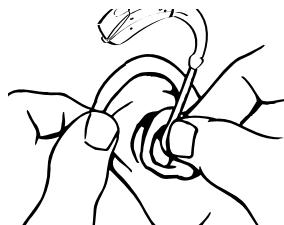
Place the hearing aid behind the ear, so that the earhook rests comfortably on the ear, close to your head.



REMOVING THE HEARING AID AND EARMOULD



Remove the hearing aid from its position behind the ear.



Carefully pull the earmould out of the ear canal, while holding the lower part of the tubing.

If it is difficult, you can try to move the earmould carefully side to side while pulling it out. It may also help to pull the outer ear backwards and upwards with the opposite hand.

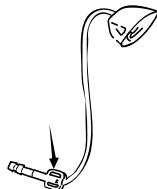
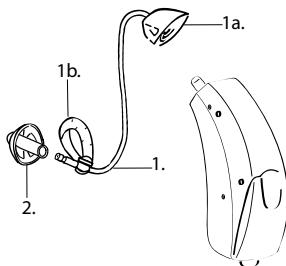
HEARING AID WITH AN INSTANT EAR-TIP

The ear-set consists of the following parts:

1. Tubing with

- 1a. hook
- 1b. anchor

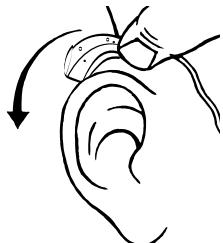
2. Instant ear-tip



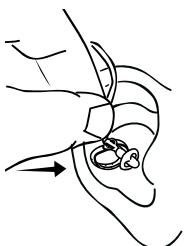
RIGHT/LEFT IDENTIFICATION

The earwire is available in different lengths for the right and left ear, respectively. The individual size is printed on the ear-set (see arrow). Red print indicates that it is for the right ear, and blue print that it is for the left ear.

POSITIONING THE HEARING AID AND INSTANT EAR-TIP



Place the hearing aid behind the ear, so that the tubing rests comfortably on the ear, close to your head.



Insert the ear-tip in the ear canal while holding the lower part of the tubing.

Make sure that the anchor is positioned correctly, securing the position of the ear-set.

Check at regular intervals that the hearing aid and ear-set are positioned correctly.

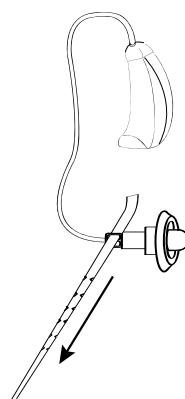
IMPORTANT

We do not recommend wearing the hearing aid without the anchor for the instant ear-tip solution. If the hearing aid is not secured by the anchor, it can fall off your ear and be lost.

THE ANCHOR



The anchor is supplied separately from the rest of the ear-set and can be used in different ways. First it is shown how the anchor can be used without prior trimming:



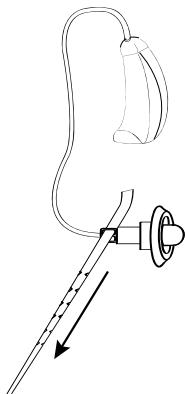
Pull the pointed end of the anchor through the upper hole on the side of the tubing. The angled grip should be pointing towards the hearing aid.



Your ear-set is now ready for use and is placed so that it rests comfortably in your ear.

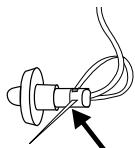
The anchor can also be trimmed to fit your ear. There are several ways of doing this. Two such examples are shown here:

EXAMPLE 1



Pull the pointed end of the anchor through the upper hole on the side of the tubing. The angled grip should be pointing towards the hearing aid.

Continue pulling until the anchor is stopped by the grip at the end. Now turn the ear-set around.

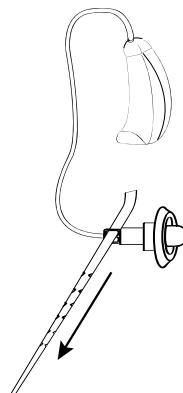


Guide the pointed end of the anchor through the lower hole to form a loop.

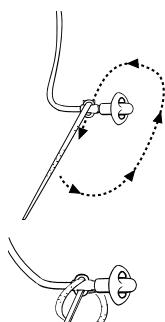


When the loop is the correct size, cut off any excess, leaving only the loop.

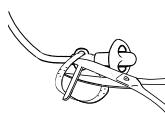
EXAMPLE 2



Pull the pointed end of the anchor through the upper hole on the side of the tubing. The angled grip should be pointing towards the hearing aid.



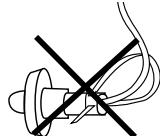
Loop the anchor in the direction indicated by the dotted line and arrows.



Guide the anchor through the lower hole on the side of the tubing as illustrated to form a loop.

When the loop is the correct size, cut off any excess, leaving only the loop.

GENERAL INFORMATION WHEN TRIMMING:



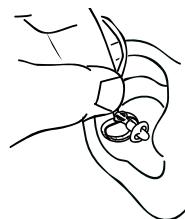
Take great care to cut off all the excess so that the end of the anchor loop is flush with the small hole and there are no sharp edges.

Use the tip of your finger to check for sharp edges. If part of the anchor sticks out through the hole, creating an uneven surface, this may cause irritation of the ear.

REMOVING THE HEARING AID AND INSTANT EAR-TIP



Remove the hearing aid from its position behind the ear.

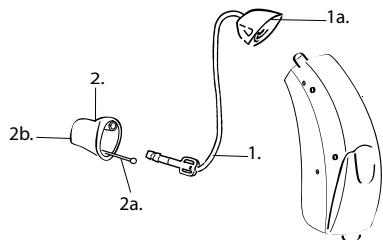


Carefully pull the ear-tip out of the ear canal, while holding the lower part of the tubing.

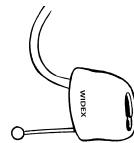
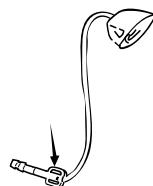
HEARING AID WITH A CUSTOM EAR-TIP

The ear-set consists of the following parts:

- 1. Tubing with**
 - 1a. hook
- 2. Custom ear-tip with**
 - 2a. extraction cord
 - 2b. optional vent



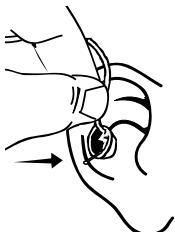
RIGHT/LEFT IDENTIFICATION



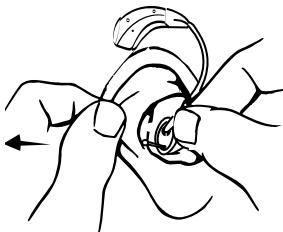
The ear-set tubing is available in different lengths for the right and left ear, respectively. The individual size is printed on the tubing. Red print indicates that it is for the right ear and blue print that it is for the left ear.

The custom ear-tip has "Widex" printed on it. Red print indicates that the ear-tip is for the right ear and blue print that it is for the left ear.

POSITIONING THE HEARING AID AND CUSTOM EAR-TIP

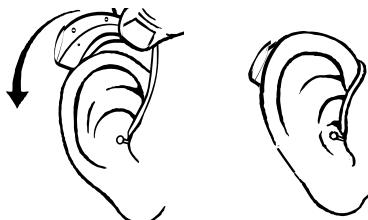


Insert the custom ear-tip in the ear canal while holding the lower part of the tubing.



It may help to pull the outer ear backwards and upwards with the opposite hand.

Place the hearing aid behind the ear, so that the tubing rests comfortably on the ear, close to your head.



REMOVING THE HEARING AID AND CUSTOM EAR-TIP



Remove the hearing aid from its position behind the ear.



Take hold of the extraction cord and carefully pull the custom ear-tip out of the ear canal.

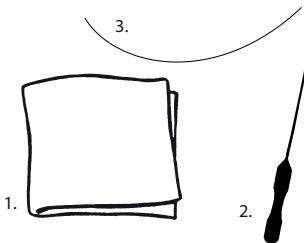
IMPORTANT

Do not pull the tubing to remove your hearing aid. Use the extraction cord.

CLEANING

The following cleaning accessories are available for the hearing aid and ear-set.*

1. Cloth
2. Wax removing tool
3. Cleaning thread



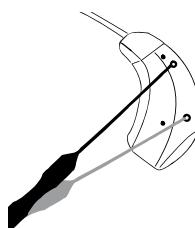
Contact your hearing care professional if you need additional supplies of cleaning accessories.

* Selection depends on ear-set type



THE HEARING AID

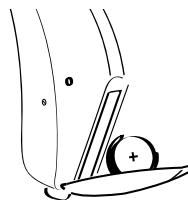
Clean the hearing aid with the soft cloth after use. Never use water or cleaning solutions to clean the hearing aid.



THE MICROPHONE OPENINGS

Clean the microphone openings by passing the wax removing tool straight through the openings.

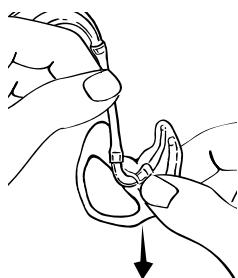
If you feel resistance, withdraw the tool and try again. Use only the wax removing tool provided.



When the hearing aid is not in use, the battery drawer should be left open, to ventilate the hearing aid and allow it to dry.

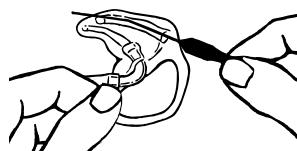
THE EAR-SET

Make sure that your entire ear-set is clean and free of earwax, moisture or the like. Wipe the ear-set with the cloth at regular intervals. Never use alcohol or other cleaning solutions to clean the ear-set.

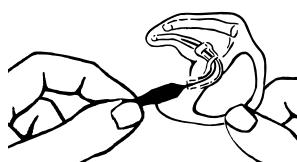


THE EARMOULD

Disconnect the earmould from the tubing.



Clean the vent with the wax removing tool.



Clean the sound bore with the wax removing tool.



At least once a week, disconnect the earmould from the tubing and rinse the earmould thoroughly in lukewarm water. Allow it to dry overnight.

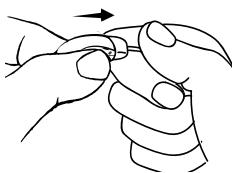


If there is still moisture in the earmould, use a blower or similar to blow it dry **before** attaching the earmould to the tubing.

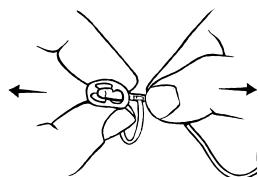
Your ear-set tubing should be changed as required.

For further supplies of tubing, or if the earmould no longer fits your ear, contact your hearing care professional.

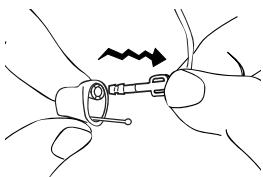
THE INSTANT AND CUSTOM EAR-TIP



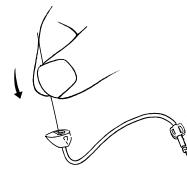
Cleaning a blocked tubing:
Grip the hearing aid between your thumb and index finger. With your other hand grip the tubing and pull straight apart as indicated by the arrow. Alternatively, a small tool is available for removing the tubing. Contact your hearing care professional if you want more information.



Carefully pull the instant ear-tip off the tubing.



If you have a custom ear-tip, pull it off the tubing, wriggling the tip of the tubing gently.



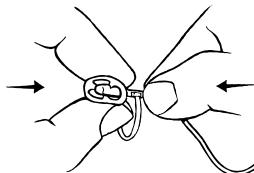
Pass the cleaning thread through the tubing. Pull the thread out at the other end.

If necessary the instant/custom ear-tip can be rinsed thoroughly in lukewarm water when disconnected from the rest of the ear-set.

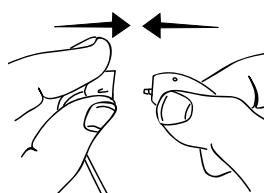
Allow it to dry overnight.



ASSEMBLING THE EAR-SET - INSTANT EAR-TIP



Push the ear-tip onto the tubing. It is very important that the ear-tip is firmly secured.

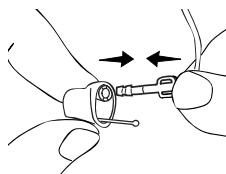


Click the ear-set onto the top of the hearing aid as illustrated.

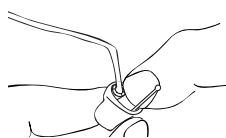
The ear-set should be changed as required.

For further supplies of ear-sets or if the ear-tip size no longer fits your ear, contact your hearing care professional.

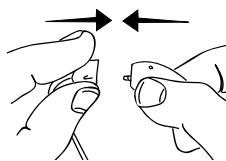
ASSEMBLING THE EAR-SET - CUSTOM EAR-TIP



Hold the custom ear-tip between two fingers, with the extraction cord downwards. Hold the tubing with the other hand as illustrated. Gently press the tubing into place in the custom ear-tip.



Use your fingernail to press the tubing in as far as it will go so that it is securely fastened.



Click the ear-set onto the top of the hearing aid as illustrated.

The tubing should be changed as required.

For further supplies of tubing or if the custom ear-tip no longer fits your ear, contact your hearing care professional.

IN CASE OF MALFUNCTION

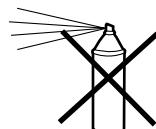
Problem	Possible cause	Solution
The hearing aid is dead	The hearing aid is not turned on	Make sure the battery drawer is closed
	The battery is dead or does not work	Insert a new battery in the battery drawer
	The sound outlet of the earmould/ear-tip is blocked	<p>Earmould: Clean the blocked sound bore (see page 38)</p> <p>Instant ear-tip: Replace or clean the ear-tip (see page 41)</p> <p>Custom ear-tip: Clean the ear-tip (see page 41)</p>
The hearing aid volume is not powerful enough	The battery is nearly exhausted	Insert a new battery in the battery drawer
	The sound outlet of the earmould/ear-tip is blocked	<p>Earmould: Clean the blocked sound bore (see page 38)</p> <p>Instant ear-tip: Replace or clean the ear-tip (see page 41)</p> <p>Custom ear-tip: Clean the ear-tip (see page 41)</p>
	Your ear is blocked by earwax	Contact your ENT doctor/physician
	Your hearing may have changed	Contact your hearing care professional

Problem	Possible cause	Solution
The hearing aid whistles continuously	Your ear is blocked by earwax	Contact your ENT doctor/physician
	The tubing is yellow, stiff or broken	Replace the tubing
	The earmould/ear-tip is not correctly placed in your ear canal	Take the earmould/ear-tip out and reinsert it
The earmould/ear-tip fit is too loose	The earmould/ear-tip fit is too loose	Contact your hearing care professional
	Earmould: The tubing often comes off the earmould or hearing aid hook	Replace the tubing
	Earmould: The hook is cracked	Contact your hearing care professional
The hearing aid functions intermittently	The on/off switch is dirty	Push the switch back and forth a couple of times (also see page 13)
Your two hearing aids are not working in synchrony	The connection between the hearing aids is lost	Turn the hearing aids off and on again

CARING FOR YOUR HEARING AID

The hearing aid is a valuable object and should be treated with care. Here are some things you can do to prolong the life of your hearing aid:

- Turn off your hearing aid when it is not in use. Remove the battery if the hearing aid will not be used for several days.
- When the hearing aid is not in use, keep it in its case in a cool, dry location out of reach of children and pets.
- Do not expose the hearing aid to extreme temperatures or high humidity.
- Do not wear your hearing aid while in the shower or swimming, or when using a hair dryer, perfume or other sprays.
- In environments with high humidity, a Widex drying kit may be used daily to reduce the amount of moisture inside the hearing aid. See the instructions enclosed with the Widex drying kit.



GOOD ADVICE AND WARNINGS

Hearing aids and batteries can be dangerous if swallowed or used improperly. Swallowing or improper use can result in severe injury or even fatalities. In case of ingestion, contact a physician immediately.

- Keep hearing aids and their parts, accessories and batteries out of reach of children and anyone else who might swallow such items or otherwise cause injury to themselves. Do not change batteries in front of them and do not let them see where you keep your battery supply. Discard used batteries carefully.
- Batteries are very small and can easily be mistaken for pills or the like. Never put a battery or hearing aid in your mouth for any reason, as you may risk swallowing it.

CAUTION

Risk of explosion if battery is replaced by an incorrect type or recharged. Dispose of used batteries according to the instructions.

- Never allow others to wear your hearing aid, as this could cause permanent damage to their hearing.
- The hearing aid will not restore normal hearing but can help you to make the best possible use of your remaining hearing ability. However, you should be aware that it takes time to get used to a new hearing aid and new sounds.
- When selecting a listening program, please remember that there are situations in which it is particularly important to be able to hear the surrounding sounds (e.g. traffic, warning signals).
- The use of hearing aids increases the risk of accumulation of earwax. Contact your physician/ENT doctor if you suspect that a plug of earwax has accumulated in your ear. Earwax may not only reduce your own hearing but also the effect of the hearing aid considerably. It is a good idea to ask your physician to clean your ears a couple of times a year.
- The hearing aid is made of modern non-allergenic materials. Nonetheless, in rare cases skin irritation may occur. If you notice skin irritation in or around your ear or ear canal, contact your hearing care professional.
- Be aware that the use of any type of hearing aid may involve a slightly increased risk of infection in the ear canal. An infection can arise as a result of inadequate ventilation of the ear. We therefore recommend that you remove the hearing aid and ear-set from your ear at night to allow the ear canal to be ventilated. Make sure that you clean and inspect your hearing aid and ear-set as required. If an infection occurs, you should seek medical attention and contact your hearing care professional for advice on how to disinfect the various hearing aid parts. Do not under any circumstances use alcohol, chlorine or similar substances.
- Your hearing aid uses a built-in transceiver for coordination between the hearing aids. The magnetic field strength of the transceiver is very low.
- Your hearing aid has been tested for interference according to international standards. Nevertheless, it is possible that unforeseen interference may occur in the hearing aid due to electromagnetic radiation from other products such as alarm systems and mobile phones.

- Although your hearing aid has been designed to comply with the most stringent international electromagnetic compatibility standards, the possibility cannot be excluded that it may cause interference with other equipment, such as medical devices.
- Never try to open or repair the hearing aid yourself.
- Do not wear your hearing aid during X-rays, scans or radiation treatments. Other types of radiation, such as that in a microwave oven, can also damage your hearing aid. Radiation from, for example, room surveillance equipment, burglar alarms and mobile phones is weaker and will not damage the hearing aid.
- Widex hearing aids are not certified for use in mines or other areas with explosive gases.

REGULATORY INFORMATION

CE 0459

Hereby, Widex A/S declares that this C4-m and C4-m-CB are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

A copy of the Declaration of Conformity can be found at: <http://www.widex.com>

 N26346

Federal Communications Commission and Industry Canada Statement

FCC ID: TTY-C4M

FCC ID: TTY-C4MCB

IC: 5676B-C4M

IC: 5676B-C4MCB

This device complies with part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment complies with the Industry Canada RF radiation exposure limits set forth for an uncontrolled environment as per IC RSS-102

Changes or modifications to the equipment not expressly approved by Widex could void the user's authority to operate the equipment.



Hearing aids, accessories and batteries should not be disposed of with normal household waste. Please consult your national Widex distributor for advice on how to dispose of these items.

CE 0459

**WIDEX A/S • Nymoellevej 6, DK-3540 Lyngé
Denmark • www.widex.com**



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