

Sound ID 5 Series

Bluetooth™ Headset User Manual

(To be published on Sound ID website)

Please take a few moments to read this user manual. It contains instructions for operating your Sound ID 5 Series, along with other important information. For customer support please call 1-866-703-7480.

To Achieve the Best Performance with Your Sound ID 5 Series Headset:

- Place the phone in a belt holder or maintain a line-of-sight. Holding the phone in your hand reduces the wireless signals.
- Having the mobile phone on the opposite side as your headset or behind you will reduce wireless signals. Keep the mobile phone and headset on the same side, preferably line-of-sight. If you experience intermittent static, reposition the phone to find the best reception.
- As you increase the separation between your phone and your headset the wireless signal strength will be reduced and will produce static and/or disconnect. Reduce the distance.
- If you put your phone in a purse or briefcase, keep the purse or briefcase on the same side as the headset.

Welcome.

Thank you for purchasing the Sound ID 5 Series Headset.

Important Notices

The volume control should be set at a reasonable sound level. Prolonged exposure to excessive volume over time can lead to hearing impairment. If you suspect hearing problems, consult with your physician or an audiologist. The Sound ID 5 Series enables hands-free operation of mobile phones. Please obey mobile phone laws while driving and pay full attention to the operation of the vehicle.

Register Your Sound ID 5 Series Online

Visit www.soundid.com to register your product online so we can provide you with the best possible service and support.

Questions & Support

Please contact Sound ID Customer Support at CS@soundid.com For a Spanish version of this manual please visit www.soundid.com.

Sound ID 5 Series User Manual

(This document is supplemental to the Quick Start Guide)

Installing the RealComfort™ Ear Loop

Three eartips are provided, each with a different size RealComfort™ Ear Loop (large, medium, and small). The eartip with the medium Ear Loop comes pre-installed on the headset, so check its fit first. If it's not comfortable, try the other two to find the best fit. If you need to change the eartip, gently pull it away from the headset, then snap on the desired eartip and line the pointer with the L or R ear preference.

The Sound ID 5 Series design allows an Over-the-Ear wearing style. Simply snap the Over-the-Ear Hook to the neck of the headset corresponding to "Left Ear" or "Right Ear" configuration. For users who do not wish to use a RealComfort™ Ear Loop an ear cushion has been provided. In this case replace your eartip with the ear cushion.

Sound ID's Custom Ear Mold Option

Soft Custom Ear molds can be individually made for your ear to provide enhanced comfort, security and sound quality. Doctors of Audiology or Audiologists are hearing professionals that can advise you about your hearing and take an impression of your ear. The process takes about 15 minutes. The impression is sent to a laboratory, a custom ear mold is fabricated, and sent directly to you. Sound ID has made arrangements with a number of Audiologists who can procure and adjust a custom eartip for you. For an Audiologist nearest you please visit www.soundid.com.

3X Noise Navigation

Your Sound ID 5 Series headset employs Noise Cancelling technologies and technique with three microphones to optimize speech intelligibility at both ends of the conversation. Dual microphones help isolate speech. Advanced DSP algorithms reduce wind and general background noise to enhance what is heard by the other party. NoiseNavigation™ is always active.

Automatic Volume Control

The Sound ID 5 Series has built-in Automatic Volume Control. Your headset will automatically adjust the volume based on the surrounding noise level.

Advanced Operations

To REJECT a phone call: Press and hold the Main Button for 2 seconds while the phone is ringing.

To VOICE DIAL: Press and hold the Main Button for 2 seconds. Note: You must have a phone that supports this feature.

To REDIAL the last number called: Tap the Main Button twice.

To MUTE/UNMUTE in a call: Select "Mute/UnMute" on your handset menu.

To RECONNECT with your mobile phone: The Sound ID 5 Series will automatically attempt re-connection with your mobile phone after first being disconnected. If the connection is not made, you will need to manually reconnect by turning your headset OFF, and then back ON.

To RESET your headset: If you experience problems during pairing, you can perform a soft reset on your headset. Place the headset into pairing mode and wait for it to flash red and green. Then tap the Main Button twice, 2 times. The status light will turn ORANGE. Turn the headset OFF and then ON and it will go into pairing mode.

Charge It

It is important to charge your Sound ID 5 Series battery for a minimum of 4 hours before you use the headset for the first time. Subsequent charges take up to 2.5 hours for a full charge. Disregard the green status light during the initial charge.

When the headset is charging, the status light is RED. When the headset is fully charged, the status light is GREEN.

When the battery on your Sound ID 5 Series is low and in need of recharging, you will begin hearing a series of beeps that will repeat every 20 minutes. The status light will also begin blinking RED.

Micro USB Charging

Your Sound ID 5 Series Headset incorporates a Micro USB socket for charging. The supplied cable features a Micro USB connector on one side and a Standard USB connector on the other side. To charge your Sound ID 5 Series, plug the side with the USB connector into the wall adapter and plug the side with the Micro USB connector into your headset. The USB Charging Cable can also be used to charge your headset from any standard powered USB port on devices like a Personal Computer or the iPhone charger.

FIRMWARE UPDATE

Firmware updates require a USB connection and the special charging /4 wire upgrade cable provided with your Sound ID 5 Series headset. Please go to [WEB PAGE ADDRESS](#) for further information and instructions on firmware updates.

Care and Maintenance

To keep your Sound ID 5 Series headset in best condition:

- Never leave it in direct sunlight or in a closed car during hot weather.
- Avoid improper handling.
- Never immerse your Sound ID 5 Series in any liquid. Avoid hair spray, perfume, and sunscreens as they can cause damage to the housing or electronic components.
- For the highest quality sound, you'll need to keep your Sound ID 5 Series clean and free from earwax. You can do this by removing the eartip and washing it with warm water and mild soap. Rinse and be sure to let it dry before use.

Safety Warnings

The volume control should be set at a reasonable sound level. Prolonged exposure to excessive volume over time can lead to hearing impairment. If you suspect hearing problems, consult with your physician or an audiologist.

- This package contains small parts that may be hazardous to children under the age of five.
- The Sound ID 5 Series enables hands-free operation of mobile phones. Please obey mobile phone laws while driving and pay full attention to the operation of the vehicle.
- Do not attempt to use this device if it is or has been submerged in liquid.
- If you have a pacemaker or other electrical medical devices, you should consult your physician before using mobile phones or the Sound ID 5 Series headset.
- The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Battery Information and Specifications

Talk Time = Up to 5 hours depending on your phone. Talk time varies by phone and usage conditions.

Standby Time = 135 hours

Charge Time = Approximately 2.5 hours

Battery Type = Advanced Lithium-Polymer with no "memory effect"

Low Battery Warning: Indicated by a series of three staccato beeps and a flashing red light every 300 seconds

Bluetooth Technology: Bluetooth Version 2.1+EDR with eSCO

Weight = 10 grams (0.35 oz.)

Storage Temperature: 0 to 45 degrees Centigrade (32 to 113 degrees Fahrenheit)

Working Temperature: 5 to 40 degrees Centigrade (41 to 104 degrees Fahrenheit)

Designed in California, USA

Made in China

Design and specifications are subject to change without notice.

Sound ID Limited Warranty

Sound ID warrants to the original end user ("Customer") that new Sound ID branded products will be free from defects in workmanship and materials, under normal use, for one (1) year from the original purchase date. Sound ID does not cover shipping costs to our repair facility. Sound ID will cover shipping for repaired or replaced product to the consumer.

EXCLUSIONS

This warranty excludes physical damage to the surface of the product caused by wear and tear; damage caused by misuse, neglect, attempts to open, repair, or modify the product, or any other cause beyond the range of the intended use; damage caused by accident, fire, power changes, other hazards, or acts of God; or use of the product with any non-Sound ID device, except as otherwise noted in this manual. Only batteries whose fully charged capacity falls below 80% of their rated capacity are covered by this limited warranty.

EXCLUSIVE REMEDIES

Should a covered defect occur during the warranty period and you notify Sound ID, your sole and exclusive remedy shall be, at Sound ID's sole option and expense, to repair or replace the product. If Sound ID cannot reasonably repair nor replace then

Sound ID may, in its sole discretion, refund the purchase price paid for the product. Replacement products or parts may be new or reconditioned or comparable versions of the defective item.

OBTAINING WARRANTY SERVICE

Customer must contact Sound ID within the applicable warranty period to obtain warranty service authorization. Dated proof of original purchase is required. Contact Sound ID Technical Support or Customer Service at www.soundid.com. Sound ID is not responsible for Customer products received without a warranty service authorization.

WARRANTIES EXCLUSIVE: THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, TERMS OR CONDITIONS, EXPRESS, IMPLIED OR STATUTORY, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, CORRESPONDENCE WITH DESCRIPTION, SATISFACTORY QUALITY AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED BY SOUND ID AND ITS SUPPLIERS.

LIMITATION OF LIABILITY: NEITHER SOUND ID NOR ITS SUPPLIERS SHALL BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, LOSS OF INFORMATION OR DATA, LOSS OF REVENUE, LOSS OF BUSINESS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE OR USE OF THIS PRODUCT. SOUND ID'S ENTIRE LIABILITY SHALL BE LIMITED TO REPLACEMENT, REPAIR, OR REFUND OF THE PURCHASE PRICE PAID, AT SOUND ID'S OPTION.

DISCLAIMER: When implied warranties may not be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights; you may have other rights that may vary depending on local law.

GOVERNING LAW: This Limited Warranty shall be governed by the laws of the State of California, U.S.A., and by the laws of the United States.

CAUTION – No operator-serviceable parts inside unit.

FCC Notice

The Sound ID 5 Series complies with part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Information for the User

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
4. Consult the dealer or an experienced radio/TV technician for help.

The user may find the following publication prepared by the FCC helpful: "How to Identify and Resolve Radio-TV Interference Problems" (Stock No. 004-000-00345-4). Available exclusively from: Superintendent of Documents, Government Printing Office, Washington, DC 20402.

Users are not permitted to modify or make changes to the device in any way.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance to part 15 of the FCC Rules could void the user's authority to operate the equipment.

Disposal of rechargeable batteries must comply with local environmental and recycling regulations.

Trademarks and Registered Trademarks

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Certifications and Compliance

CE

FCC ID: U3N-XP4

IC: 6975A-XP4

Bluetooth ID: B016537

RoHS Compliant

Contact Information

For general information about the Sound ID 5 Series from Sound ID, please visit www.soundid.com . If you are having difficulty operating your device or desire more information, please contact Customer Service at CS@soundid.com

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