Getting to know the SOUND ID SIX

A Call Status LED
B Main Button Area
C Power Switch
D Touch Volume Control Area
E RealComfort™ EarLoop
F Micro USB
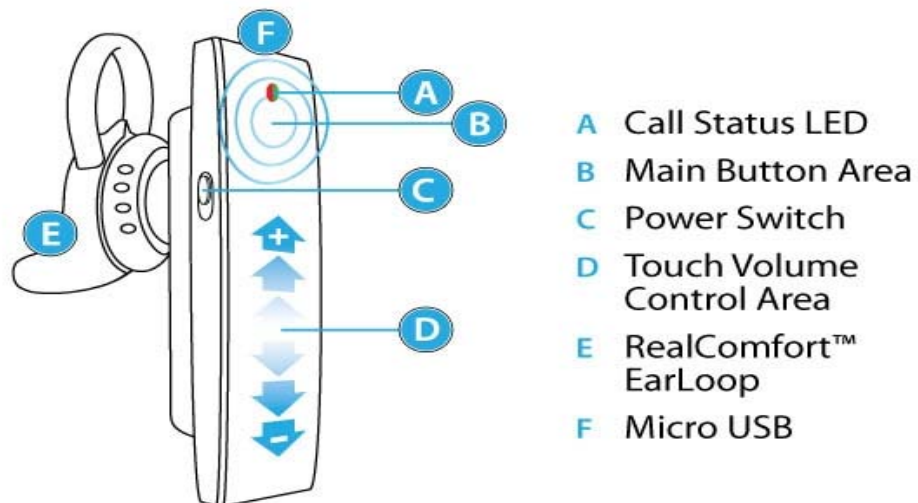
Thank you for choosing your Sound ID SIX Bluetooth Headset. With the SIX, Sound ID has redefined the handsfree experience.

Compatible with all Bluetooth enabled mobile phones (2.0 and higher). Sound ID SIX   combine innovation features into one sleek and powerful headset, plus the refined sound quality you've come to expect from Sound ID.

- EarPrint 3.0 - Personalize your sound settings with the swirl of a finger, check battery status and create your own hands free Voice Menu.   This App is free and is available for iPhone, Android 2.1 or higher and select Blackberry phones.   Check www.soundid.com for a list of phones that are compatible with EarPrint.
- 3X NoiseNavigation has three microphones that eliminate intrusive wind and unwanted background noise.
- Clear Carbon Smart Touch Surface that controls volume, mute, and voice   menu,
- Caller ID and Voice Prompts give connection and status updates, and identify incoming calls from your favorite numbers

- Voice Menu activates up to 5 favorite features, such as Voice Mail, Last Number Redial, or Auto Dial with just a touch.
- All day RealComfort™ Ear Loops in small, medium and large plus an over the ear wearing option.
- ActiveConnect allows connection to any two Bluetooth A2DP devices (Mobile phones, Tablets, PC's) for music and video.
- Pass Thru Mode amplifies your surrounding environment between calls.   Fine tune amplification with PersonalSound.
- Convenient On/Off switch
- Micro USB Connectivity – charge headset and upgrade firmware with Micro USB connection.
- Over 4 hours of talk time, 75 hours standby

Achieve the Best Performance

1. Having the mobile phone on the opposite side as your headset or behind you will reduce wireless signals. Keep the mobile phone and headset on the same side, preferably line-of-sight. If you experience intermittent static, reposition the phone to find the best reception.
2. As you increase the separation between your phone and your headset the wireless signal strength will be reduced and will produce static and/or disconnect. Reduce the distance.

3. If you put your phone in a purse or briefcase, keep the purse or briefcase on the same side as the headset.

Turning the Headset On

The Sound ID SIX has a convenient On/Off Switch located on the side of the headset to ensure you conserve battery life and avoid accidental pocket-dialing.

When the switch is down (GREEN showing) the power is on. When pushed up (RED showing) the power is off.

Pairing with your Phone

Initial Pairing

If your headset has not been paired to a phone, just turn it on.

• Select "LOOK FOR DEVICES" in the Bluetooth menu on your mobile phone. Some phones, such as the iPhone, will initiate this search automatically. Photo of a phone menu
• Select "SOUND ID SIX" when it appears on your screen. If asked to enter a PIN, enter "0000".   You should only have one Sound ID SIX in your phone Bluetooth menu at anytime.

Manual Pairing

Press and hold the main button on the headset for 3 seconds <u>as you turn on your headset</u>. The LED light should begin flashing Red and Green indicating "pairing mode".
Caution: be sure to remove or delete any previously paired Sound ID headsets from your phone's Bluetooth menu before attempting to pair. .

Answering a Call on Headset

Sound ID has a simplified one button interface. To answer a call on your Sound ID SIX, press the main button area once.

Note: if you answer an incoming call with most handsets, the audio will be routed to the handset and not the headset

Transferring Call to Headset

If you use the answer button on your mobile phone to answer a call, you may have to switch the audio source on the phone to your Sound ID SIX Headset. For more information, please consult the user guide for your mobile phone.

Adjusting the Volume on Headset

To manually adjust the volume use, the Touch Sensor Volume Control, by simply sliding your finger across the headset. Insert photo.   For best performance, touch the center of the headset top cover and slide your finger from mouth towards ear to turn volume up, and from ear towards mouth to turn volume down.   When you reach max or min volume you will hear a beep.   In addition you may adjust volume using the phone's volume buttons. The Sound ID SIX has built-in Automatic Volume Control (AVC). Once the volume is adjusted, the AVC will monitor and automatically adjust the volume based on the surrounding noise level.

Voice Menu

The Sound ID SIX has a built in Voice Menu.   To initiate the Voice Menu press and hold the Main Button area for 2 seconds until you hear the headset say "Voice Menu", then lift your finger.   The voice prompt will scroll through the selections.   Press the Main Button area again when you hear your desired selection.   You can customize Voice Menu by accessing the EarPrint App.   (see EarPrint section below)

To activate Voice Dial within the voice menu selections your handset must support Voice Dialing.   Check your handset user manual to determine if you can use this feature.

Pass Thru Mode

Pass Thru Mode amplifies the surroundings so you don't have to remove the headset to hear.   Pass Thru maybe activated via EarPrint by simply turning it ON or OFF under the Tools Menu. (screen shot). You may also select "Surround" for normal listening situation or "Focus" for noisy ones. It even gets better. You may fine tune Pass Thru Mode in the EarPrint PersonalSound Screen
For added convenience, you may add "Pass Thru Mode" to your Voice Menu to activate or deactivate with a touch of a button.

Mute/Un-Mute

While in a call, hold your two fingers on the touch volume area (approximately 2 seconds) until you hear a voice prompt announcing "Mute/UnMute".

Charging your headset

Charging the battery for the first time we recommend you charge for a minimum of 4 hours. Subsequent charges take up to 2.5 hours for a full charge. Disregard the green status light during the initial charge.
When the headset is charging, the status light is RED. When the headset is fully charged, the status light is GREEN.

Low Battery Warning

When the battery on your Sound ID SIX is low and in need of recharging, you will hear a Voice Prompt telling you that your battery is low. The status light will also begin blinking RED.

Micro USB Charging

Your Sound ID SIX Headset incorporates a Micro USB socket for charging. The supplied cable features a Micro USB connector on one side and a Standard USB connector on the other side. To charge your Sound ID SIX, plug the side with the USB connector into the wall adapter and plug the side with the Micro USB connector into your headset. The USB Charging Cable can also be used to charge your headset from any standard powered USB port on devices like a Personal Computer or the iPhone charger. Note: Do not use the Sound ID SIX charger to charge your phone

Firmware Updates

Firmware is the headsets operating system. Periodically, Sound ID will issue new firmware to add features, improve performance and accommodate new mobile phones.
Firmware updates require a USB connection between your headset and a desktop/laptop with internet access. The USB connector/charger cable is supplied with the Sound ID SIX.   *Updates are not available through your mobile device or the mobile version of this website.*
To determine if there is a firmware update available for your device, please visit www.soundid.com on your desktop computer.   You may check the firmware version in your headset.   Simply turn on the headset, start the EarPrint App on your iPhone, Blackberry or Android phone and select "Battery".

EarPrint 3.0

Personalize your Sound ID SIX headset with EarPrint 3.0 the revolutionary App that gives you ultimate control on both sides of the call. Explore the unique capabilities of PersonalSound, Voice Menu, and other exclusive features.   The App is free and is available for iPhone, Android and Blackberry operating systems.

When you first pair your headset to your mobile phone it may prompt you to download the free EarPrint application if it is available for your specific phone.[Only true for iPhone]   consider splitting into iPhone Users, BB Users and Android Users If not you can download EarPrint by searching "EarPrint" at your mobile app store.

After downloading EarPrint you will be notified automatically when an upgrade is available.   When activating the EarPrint app insure that the Bluetooth radio on the mobile phone is active and that the headset is turned on. Opening EarPrint without a Bluetooth connection can cause the app to malfunction.   The remedy is typically to turn "off" the phone and the headset.   We suggest waiting 2-3 minutes after the phone is turned "on" to allow the phone's operating system to completely open.

Personal Sound

Personal Sound allows you to customize and save your listening preferences.   You can adjust your Personal Sound preference in Phone mode, A2DP (music/media) mode, and Pass Thru mode.

*Customizing Personal Sound in Phone Mode*
The Personal Sound screen can only be used when on a phone call. Once you have established an active phone connection, open the EarPrint application. While listening to a remote caller, or by calling Sound ID Audio Instructions at 1-877-379-1771, the listener can drag the ID icon across the screen to change the audio characteristics to enhance your listening level. The setting level can be changed at anytime during a call. Particular helpful during conference calls

Customizing Personal Sound when listening to music/media
When listening to music or other media forms (A2DP), open EarPrint and select the Personal Sound tab.   You can adjust the listening preference by dragging the ID icon across the screen.

Customizing Pass Thru Mode
When pas thru mode is activated (Focus for noisy situation or Surround for normal listening), open EarPrint and elect the Personal Sound tab.
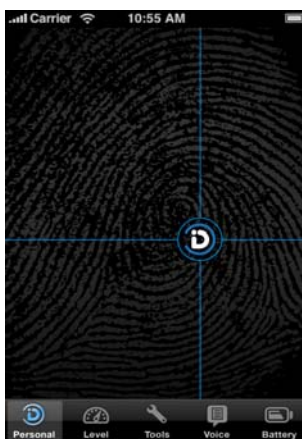
Sound Level Meter

The sound level meter screen displays the sound level at the microphones of your headset   in real time and allows you to monitor your own voice (e.g. on an airplane). The green range corresponds to a soft noise level, orange represents a normal to loud noise level, and red indicates a loud noise level that could result in hearing damage after prolonged exposure.

Note: you cannot access the Sound Level Meter during a call, listening to music or while in Pass Thru Mode.

Tools: In-call Status Indicator

If ON, the LED will flash green when the user is on a call.

Tools: Noise Reduction Demo

Sound ID SIX automatically uses 3X NoiseNavigation to cancel unwanted noise for the listener on the other end of the call.

When the Noise Reduction Demo is ENABLED, the 3X NoiseNavigation is turned OFF so the caller on the far side can detect the change in call clarity and the increase in background noise.

Tools: Pass Thru Mode

Pass Thru Mode allows you to hear equally with both ears when not on a phone call. To activate Pass Thru Mode select ON. To de-activate it select OFF or turn off the headset.

Pass Thru Mode allows you to select 'Focused Listening' or 'Surround Listening'. Focused Listening will focus on the talker in front of you. Surround Listening will give you 360° surround sound. The default setting is Surround. The next time Pass Thru Mode is activated, the setting will automatically be switched back to Surround Listening.

Tools: Find Me

This feature will help locate a missing headset if it is in range of the phone and turned ON. The headset LED will blink and will produce a sound for 20 seconds after activation. PLEASE MAKE SURE THAT THE HEADSET IS NOT IN YOUR EAR WHEN YOU ACTIVATE THE FIND OPTION. THE LOUD SOUND PRODUCED IN THAT MODE COULD BE DANGEROUS TO YOUR HEARING.

Tools: Reset Button

Restores all settings back to the factory settings and eliminates all previously paired phones.

Visual Battery Indicator

The visual battery indicator displays the remaining battery life of the headset. Advanced Lithium-Polymer battery provides up to 4 hours talk time, lasting 75 hours on standby, and only takes 2.5 hours to charge.

Voice Menu

EarPrint 3.0 allows you to customize your favorite tasks.   You can select up to 5 features including: Voice Mail, Voice Dial, Last Number Redial, and Auto Dial of favorite numbers.   It also supports some third party apps such as Vlingo, Jott Dial2, Bing411.   You can change or rearrange your Voice Menu features at any time.

Not all phones support Voice Dial or Voicemail.   (Voicemail will not work on iPhone).

Caller ID

You can also set Caller ID for your favorite numbers, which will notify you of a caller by name at the time of the call and phone numbers for all others.

Installing the RealComfort EarLoops

Large, medium, and small   RealComfort™ EarLoops are provided to insure all day comfort. (). The eartip with the medium Ear Loop comes pre-installed on the headset, so check its fit first. If it's not comfortable, try the other two to find the best fit. If you need to change the eartip, gently pull it away from the headset, then snap on the desired eartip and line the pointer with the L or R ear preference.
Please show illustration of removing the EarTip

Note do not pull on the Loop itself as this can lead to tearing
The Sound ID SIX design allows an Over-the-Ear wearing style. Simply snap the Over-the-Ear Hook to the neck of the headset corresponding to "Left Ear" or "Right Ear" configuration. For users who do not wish to use a RealComfort™ Ear Loop an ear cushion has been provided. In this case replace your eartip with the ear cushion.
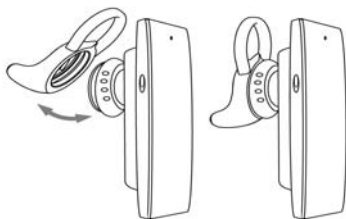
Sound ID's Custom Ear Mold Option   Soft Custom Ear molds can be individually made for your ear to provide enhanced comfort, security and sound quality. Doctors of Audiology or Audiologists are hearing professionals

that can advise you about your hearing and take an impression of your ear. The process takes about 15 minutes. The impression is sent to a laboratory; a custom ear mold is fabricated, and sent directly to you. Sound ID has made arrangements with a number of Audiologists who can procure and adjust a custom eartip for you. For an Audiologist nearest you please visit www.soundid.com.

3X NoiseNavigation

Your Sound ID SIX headset employs Noise Canceling technologies and techniques with three microphones to optimize speech intelligibility .Sound ID's advanced sound processing and 3 microphones help isolate speech, reduce wind noise, and background noise to enhance what is heard by the other party.

Connecting a 2nd Phone (MultiPoint Connection)

If your headset is connected to one phone and you wish to pair it with an additional phone or media device, follow the steps below:

1.   Turn the headset and primary phone OFF. (Red is showing on the ON/OFF switch).

2.   Put the headset into pairing mode and connect it to your secondary phone or media device. (see Getting Started).

3.   Turn the headset OFF, Turn ON" the primary phone, then   turn "ON" the headset. The headset should be connected to both phones.

Activating Bluetooth on Tablets (iPad), laptops and PC's –
Your laptop, PC or tablet must support A2DP Media Profile to listen to Audio. In some PC's the Bluetooth is data only for Keyboards, mice and data transfer. In addition, Bluetooth keyboards and/or mouse may interfere.

Listening to Music or Media - A2DP Profile
It is important to note that you must have an A2DP compatible device for this feature to work properly. Apple users must have a 3G or above version of the iPhone. If you are unsure of the device features, consult the devices' User Manual.

A2DP allows you to stream audio from many sources, including turn by turn directions from your GPS, music, podcasts, and more.

To ACTIVATE A2DP: Press play on your media device. Audio will automatically begin playing through your

Sound ID SIX headset.

To DEACTIVATE A2DP: Press stop on your media device.

To REJECT a phone call: Press and hold the Main Button for 2 seconds while the phone is ringing.

To VOICE DIAL: Press and hold the Main Button for 2 seconds. Note: You must have a phone that supports this feature.   Are you sure?

To REDIAL the last number called: Tap the Main Button twice. .   Are you sure?

To RECONNECT with your mobile phone: The Sound ID SIX will automatically attempt re-connection with your mobile phone after first being disconnected. If the connection is not made, you will need to manually reconnect by turning your headset OFF, and then back ON.

To RESET your headset:
If you experience problems, you can perform a reset to factory default on your headset. Before resetting, be sure to delete the "Sound ID SIX" from the phone's Bluetooth menu.
Place the headset into pairing mode and wait for it to flash red and green. Then tap the Main Button twice. The status light will turn ORANGE for a few seconds indicating "Reset" and then it will go into pairing mode.   You must then re-pair the headset to your phone.

Care and Maintenance

To keep your Sound ID SIX headset in best condition:

- Never leave it in direct sunlight or in a closed car during hot weather.
- Avoid placing it in back pockets and improper handling.
- Never immerse your Sound ID SIX in any liquid. Avoid hair spray, perfume, and sunscreens as they can cause damage to the housing or electronic components.
- For the highest quality sound, you'll need to keep your Sound ID SIX clean and free from earwax. You can do this by removing the eartip and washing it with warm water and mild soap. Rinse and be sure to let it dry before use.

Safety Warnings

The volume control should be set at a reasonable sound level. Prolonged exposure to excessive volume over time can lead to hearing impairment. If you suspect hearing problems, consult with your physician or an audiologist.

- This package contains small parts that may be hazardous to children under the age of five.

- The Sound ID SIX enables hands-free operation of mobile phones. Please obey mobile phone laws while driving and pay full attention to the operation of the vehicle.

- Do not attempt to use this device if it is or has been submerged in liquid.

- If you have a pacemaker or other electrical medical devices, you should consult your physician before using mobile phones or the Sound ID SIX headset.

- The use of wireless devices and their accessories may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Battery Information and Specs

Talk Time = Up to 4 hours depending on your phone. Talk time varies by phone and usage conditions.

Stand By Time = 75 hours

Charge Time = Approximately 2.5 hours

Battery Type = Advanced Lithium-Polymer with no "memory effect"

Low Battery Warning: Indicated by a Voice Prompt every 30 seconds.

Bluetooth Technology: Bluetooth Version 2.1+EDR with eSCO
Design and specifications are subject to change without notice.

Limited Warranty

Sound ID warrants to the original end user ("Customer") that new Sound ID branded products will be free from

defects in workmanship and materials, under normal use, for one (1) year from the original purchase date. Sound ID does not cover shipping costs to our repair facility. Sound ID will cover shipping for repaired or replaced product to the consumer.

EXCLUSIONS This warranty excludes physical damage to the surface of the product caused by wear and tear; damage caused by misuse, neglect, attempts to open, repair, or modify the product, or any other cause beyond the range of the intended use; damage caused by accident, fire, power changes, other hazards, or acts of God; or use of the product with any non-Sound ID device, except as otherwise noted in this manual. Only batteries whose fully charged capacity falls below 80% of their rated capacity are covered by this limited warranty.

EXCLUSIVE REMEDIES Should a covered defect occur during the warranty period and you notify Sound ID, your sole and exclusive remedy shall be, at Sound ID's sole option and expense, to repair or replace the product. If Sound ID cannot reasonably repair nor replace then Sound ID may, in its sole discretion, refund the purchase price paid for the product. Replacement products or parts may be new or reconditioned or comparable versions of the defective item.

OBTAINING WARRANTY SERVICE Customer must contact Sound ID within the applicable warranty period to obtain warranty service authorization. Dated proof of original purchase is required. Contact Sound ID Technical Support or Customer Service at www.soundid.com. Sound ID is not responsible for Customer products received without a warranty service authorization.

WARRANTIES EXCLUSIVE: THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, TERMS OR CONDITIONS, EXPRESS, IMPLIED OR STATUTORY, INCLUDING WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, ACCURACY, CORRESPONDENCE WITH DESCRIPTION, SATISFACTORY QUALITY AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED BY SOUND ID AND ITS SUPPLIERS.

LIMITATION OF LIABILITY: NEITHER SOUND ID NOR ITS SUPPLIERS SHALL BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, LOSS OF INFORMATION OR DATA, LOSS OF REVENUE, LOSS OF BUSINESS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE OR USE OF THIS PRODUCT. SOUND ID'S ENTIRE LIABILITY SHALL BE LIMITED TO REPLACEMENT, REPAIR, OR REFUND OF THE PURCHASE PRICE PAID, AT SOUND ID'S OPTION.

DISCLAIMER: When implied warranties may not be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights; you may have other rights that may vary depending on local law.

GOVERNING LAW: This Limited Warranty shall be governed by the laws of the State of California, U.S.A., and

by the laws of the United States.

CAUTION — No operator-serviceable parts inside unit.

FCC Notice

The Sound ID SIX complies with part 15 of the FCC Rules. Operation is subject to the two following conditions:

1. This device may not cause harmful interference.

2. This device must accept any interference received, including interference that may cause undesired operation.

Information for the User

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Reorient or relocate the receiving antenna.

2. Increase the separation between the equipment and receiver.

3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

4. Consult the dealer or an experienced radio/TV technician for help.

The user may find the following publication prepared by the FCC helpful: "How to Identify and Resolve Radio-TV Interference Problems" (Stock No. 004-000-00345-4). Available exclusively from: Superintendent of Documents, Government Printing Office, Washington, DC 20402.

Users are not permitted to modify or make changes to the device in any way.

FCC Warning

Changes or modifications not expressly approved by the party responsible for compliance to part 15 of the FCC Rules could void the user's authority to operate the equipment.

Information for the User   Disposal of rechargeable batteries must comply with local environmental and recycling regulations.

Trademarks and Registered Trademarks

Certifications and Compliance

CE
FCC ID: U3N-XP5
  IC: 6975A-XP5
Bluetooth ID:
RoHS Compliant

Contact Information

For general information about the Sound ID SIX from Sound ID, please visit www.soundid.com. If you are having difficulty operating your device or desire more information, please contact Customer Service at support@soundid.com.

Register your Sound ID SIX Online

Visit www.soundid.com to register your product online so we can provide you with the best possible service and support.

Questions & Support
Please contact Sound ID Customer Support at support@soundid.com.