











STEP 8 Congratulations! You have successfully set up the CGNVM. If you have any problems, see the sections below for help identifying the problem.

IP addresses


If the CGNVM is successfully connected to the network (see LED display) but you cannot access the Internet from a connected computer, your computer’s IP Address may be set up wrongly. In your computer’s control panel either ensure that the computer is configured to receive an IP address automatically (recommended) or ensure that it has a static IP address in the range 192.168.0.10~192.168.0.254. For more information, consult your Operating System’s document.

LED Display

 Power	Green-Steady Off	Device is running with AC power. Not powered.
 Downstream	Green-Blinking	The modem is searching for the downstream frequency.
	Green-Steady	Downstream frequency is locked. (1 channel only)
	Blue-Steady Off	Downstream frequency is locked. (channel bonding) Not scanning
 Upstream	Green-Blinking	The modem is searching for the upstream frequency.
	Green-Steady	Upstream frequency is locked. (1 channel only)
	Blue-Steady Off	Upstream frequency is locked. (channel bonding) Not scanning
 Online	Green-Blinking	Registration is in progress with cable company’s head-end.
	Green-Steady	Gateway is operational for data transmission.
	Off	Gateway is offline.
 Wireless (2.4GHz)	Green-Blinking	The 2.4GHz wireless network is enabled, and data is being transmitted or received.
	Green-Steady	The 2.4GHz wireless network is enabled, and no data is being transmitted or received.
	Off	The 2.4GHz wireless network is not enabled.

 Wireless (5GHz)	Green-Blinking	The 5GHz wireless network is enabled, and data is being transmitted or received.
	Green-Steady	The 5GHz wireless network is enabled, and no data is being transmitted or received.
	Off	The 5GHz wireless network is not enabled.
 Line 1	Green-Blinking	Line 1 is in use.
	Green-Steady	Gateway's Line 1 port is online.
	Off	Gateway's Line 1 port is not online.
 Line 2	Green-Blinking	Line 2 is in use.
	Green-Steady	Gateway's Line 2 port is online.
	Off	Gateway's Line 2 port is not online.
 Battery	Amber-Blinking	Battery power is low.
	Amber-Steady	Gateway is operating on AC power.
	Off	Gateway is running on battery power.
 MoCA	Green-Blinking	Gateway is searching for MoCA device.
	Green-Steady	MoCA device has been detected, and the CGNVM has successfully made a connection.
	Off	MoCA function is not enabled.

Safety Warnings



WARNING
Risk of electrical shock. Do not expose the device to water or moisture.
The device is a high-performance communications device designed for home and office environments. Do not use the device outdoors. Keep the device in an environment between 0°C ~ 40°C (32°F ~104°F). To avoid overheating, do NOT place any object on top of the device. Do not restrict the flow of air around the cable modem. The manufacturer assumes no liabilities for damage caused by any improper use of the device.

DISCLAIMER
The manufacturer assumes no liabilities with respect to the contents of this document. The manufacturer also reserves the right to revise this document or update the content thereof without any obligation to notify any person of such revisions or amendments. Specifications subject to change without notice.

CAUTION
The cable distribution system should be grounded (earthed) in a accordance with ANS/NFPA 70, the National Electrical Code (NEC), in particular Section 820.93, Grounding of Outer Conductive Shield of a Coaxial Cable.

FCC Statement:
Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate this equipment.

This device is going to be operated in 5.15-5.25GHz frequency range, it is restricted in indoor environment only.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

This device and it’s antennas(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with FCC multi-transmitter product procedures.

IMPORTANT NOTE:
FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC Statement:

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

Pour les produits disponibles aux États-Unis / Canada du marché, seul le canal 1 à 11 peuvent être exploités. Sélection d'autres canaux n'est pas possible.

This device and it's antennas(s) must not be co-located or operating in conjunction with any other antenna or transmitter except in accordance with IC multi-transmitter product procedures.

Cet appareil et son antenne (s) ne doit pas être co-localisés ou fonctionnement en association avec une autre antenne ou transmetteur.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.

IC Radiation Exposure Statement:

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet équipement est conforme aux limites d'exposition aux rayonnements IC établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec un minimum de 20 cm de distance entre la source de rayonnement et votre corps.