DLB software manual

User's Guide

Revision 1.0

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FCC Caution

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

IC warning

This device complies with Industry Canada licence-exempt RSS standard(s).

Operation is subject to the following two conditions:

(1) This device may not cause interference and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique

à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

This radio transmitter (identify the device by certification number, or model number if Category II) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain and required antenna impedance for each antenna type indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

Le présent émetteur radio (identifier le dispositif par son numéro de certification ou son numéro de modèle s'il fait partie du matériel de catégorie I) a été approuvé par Industrie Canada pour

fonctionner avec les types d'antenne énumérés ci-dessous et ayant un gain admissible maximal et l'impédance requise pour chaque type d'antenne. Les types d'antenne non inclus dans cette liste,

ou dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

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About this Guide

Prerequisite Skills and Knowledge

To use this document effectively, you should have a working knowledge of Local Area Networking (LAN) concepts and wireless Internet access infrastructures.

Conventions Used in this Document

The following typographic conventions and symbols are used throughout this document:



Additional information that may be helpful but which is not required.



Important information that should be observed.

bold Menu commands, buttons, input fields, links, and configuration keys are displayed in bold

italic References to sections inside the document are displayed in italic.

File names, directory names, form names, system-generated output, and user typed entries are displayed in constant-width type

Abbreviation List

Abbreviation	Description
ACL	Access Control List
AES	Advanced Encryption Standard
AMSDU	Aggregated Mac Service Data Unit
AP	Access Point
CRC	Cyclic Redundancy Check
DHCP	Dynamic Host Control Protocol
EAP	Extensible Authentication Protocol
GHz	Gigahertz
GMT	Greenwich Mean Time.
GUI	Graphical User Interface
IEEE	Institute of Electrical and Electronics Engineers
IGMP	Internet Group Management Protocol
ISP	Internet Service Provider
IP	Internet Protocol
LAN	Local Area Network

Abbreviation	Description
LED	Light-Emitting Diode
MAC	Media Access Control
Mbps	Megabits per second
MHz	Megahertz
MIMO	Multiple Input, Multiple Output
MSCHAPv2	Microsoft version of the Challenge-handshake authentication protocol, CHAP.
NAT	Network address translation – translation of IP addresses (and ports)
PC	Personal Computer
PDA	Personal Digital Assistant
PTP	Point To Point
PTMP	Point To Multi Point
PSK	Pre-Shared Key
QoS	Quality of Service
PEAP	Protected Extensible Authentication Protocol
RSSI	Received Signal Strength Indication – received signal strength in mV, measured on BNC outdoor unit connector
RX	Receive
SISO	Simple Input, Simple Output
SNMP	Simple Network Management Protocol
SMTP	Simple Mail Transfer Protocol
SSID	Service Set Identifier
TCP	Transmission Control Protocol
TKIP	Temporal Key Integrity Protocol
TTLS	Tunneled Transport Layer Security (EAP-TTLS) protocol
TX	Transmission
UDP	User Datagram Protocol
UAM	Universal Access Method
VLAN	Virtual Local Area Network
VoIP	Voice over Internet Protocol
WDS	Wireless Distribution System
WEP	Wired Equivalent Privacy
WISPr	Wireless Internet Service Provider roaming
WLAN	Wireless Local Area Network
WPA	Wi-Fi Protected Access
WPA2	Wi-Fi Protected Access 2

Page 6 deliberant

FWBD-1102 specification

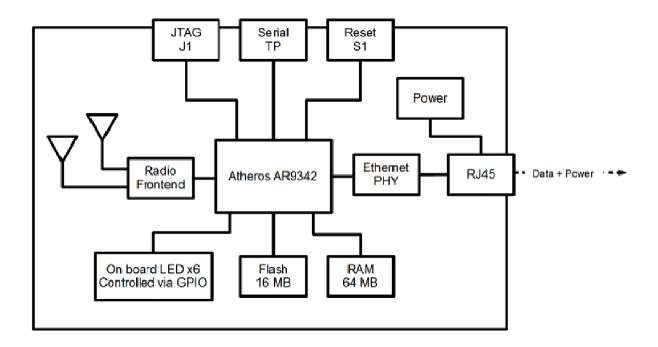
Introduction

The FWBD-1102 is a versatile, very efficient, and stable 5 GHz hardware platform. This product is equipped with an extreme output power (up to 28 dBm) 802.11n MIMO radio.

The robust hardware is coupled with an advanced and feature-rich operating system optimized for high performance communications which allows compatibility with older 802.11a/n standards while adding support for the latest in wireless communications. The device supports access point, station, and WDS operating modes and can act as bridge or as router making it one of the most flexible devices on the market.



Block diagram



Hardware information

Feature	Description	Notes
СРИ	AR9342	
RAM	DDR2 64MB	
Flash memory	16Mbytes SPI	
Watchdog timer	Integrated into CPU	
Reset push button	Connected to GPIO	
LED's	6 LED's connected to GPIO	
Ethernet	One 10/100 Ethernet port	
Power options	Power-Over-Ethernet	Passive PoE (RJ45)
Power supply range	12-24V	
Serial port (UART)	Serial TP	3.3V TTL level, not end user accessible
Operating temperature range	From -40C to +70C	
Humidity	0~90% (non-condensing)	
Power consumption	up to 4.42W	

Wireless information

Parameter	Description
WLAN standard	IEEE 802.11 a/n
Radio mode	SISO 1x1 and MIMO 2x2
Operating modes	Access point (auto WDS), Station, Station WDS
Radio frequency band	5.15~5.25 GHz and 5.725~5.850GHz
Transmit power	Up to 30 dBm
Receive sensitivity	Varying between -100 dBm and -73 dBm depending on modulation
Channel size	20MHz, 40MHz
Modulation schemes	802.11 a/n: OFDM (64-QAM, 16-QAM, QPSK, BPSK)
Data rates	802.11 n: 300, 270, 240, 180, 120, 90, 60, 30 Mbps
	802.11 a: 54, 48, 36, 24, 18, 12, 9, 6 Mbps

Power consumption

State	Current	Voltage	Power consumption
Idle	60 mA	24 V	1.44 W
Max load	184 mA	24 V	4.42 W

First Connection

The default product address is 192.168.2.66.



The default administrator login settings are:

Login: admin
Password: admin01

Follow the steps for first connection to the device:

Step 1. Connect an Ethernet cable between your computer and the AP.

Step 2. Make sure your computer is set to the same subnet as the AP, i.e. 192.168.2.150

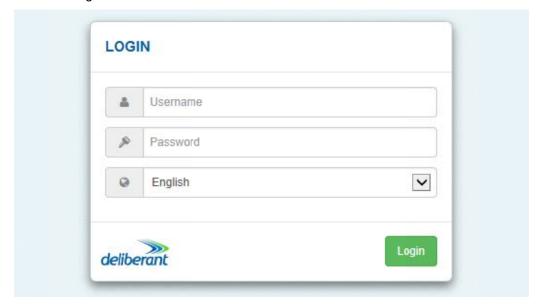
Step 3. Start your Web browser.

Step 4. Each devices uses following default settings:

WAN IP: 192.168.2.66Subnet mask: 255.255.255.0

Username: adminPassword: admin01

The initial login screen looks as follow:



Step 5. After successful administrator login you will see the main page of the device Web management interface. The device now is ready for configuration.

Configuration Guide

This document contain product's powerful web management interface configuration description allowing setups ranging from very simple to very complex.

Appling and Saving Configuration Changes

There are three general buttons located on the right top corner of the WEB GUI allowing managing device configuration:

Save changes – if pressed new configuration settings are applied instantly and written to the permanent device memory.

Test changes – if pressed the device will start operating with newly set configuration settings for 3 minutes. During this test time the administrator is able to gauge if device is working properly, and then Save changes. In case wrong settings were chosen (or even after faulty settings administrator have lost connection with the device), the device automatically reverts back configuration to an old one.

Discard changes – if pressed parameter changes are discarded. It should be noted that if Save changes is pressed it is not possible to discard changes.



It is not required to press **Save changes** in every Web GUI tab. The device remembers all changes made in every tab and after action button is used, all changes will be applied.

Status

After login, the main Web management page displays Status Information page. The header of Web management page displays main information about device: Firmware version, Product name, Uptime, CPU load, Ethernet port(s) status, Connected client count.



Figure 1 - Web Management Interface

Information

The Information page displays a summary of status information of your device. It shows important information for the APC operating mode, radio and network settings.

INFORMATION

 Network mode:
 Bridge
 Friendly device name:
 Radio-test

 Wireless mode:
 Access point (auto WDS)
 Device location:
 Device location

 Operating country:
 CT
 Latitude/Longitude:
 0 / 0

Device serial No.: 0814134800000013

Radio

 Channel:
 36 (5180 MHz)
 Protocol:
 802.11n

 Channel width (MHz):
 20
 Radio mode:
 MIMO 2x2

 Tx power (dBm):
 30
 Antenna gain (dB):
 0

 Noise level (dBm):
 -95

Wireless (Access point (auto WDS))

Network SSID	Security	Broadcast SSID	VLAN	Stations
fwbd-1102	WPA/WPA2 Personal	Yes		1

Network

IP method: Static
IP address: 10.0.85.13
Subnet mask: 255.255.255.0
Default gateway: 10.0.85.1

IPv6 method: disabled

Figure 2 - Device Information Page

If APC device is dual-band, then Information page will be divided into two tabs (for 2.4GHz and 5Ghz radio), each containing appropriate information.

Radio – displays summary of the radio interface configuration.

Wireless – displays general information about the wireless connection. The wireless information will differ on Access Point, Station, iPoll wireless modes:

- Access point (autoWDS) and (Access Point (iPoll 2) displays access point operating information: SSID, Security type, SSID Broadcast status, VLAN and number of connected clients.
- Station (WDS/iPoll) and Station (ARPNAT) displays settings at which the station is connected
 to the access point: SSID, Security type, Peer's MAC address, Tx/Rx rate, Protocol.

Network mode – displays short summary about current network configuration (bridge or router).

Statistics

The **Statistics** sections id divided into two sections and displays network interface counters and traffic graphs of wired and wireless interfaces:

STATISTICS

Interface counters

Interface	MAC address	Tx data	Rx data	Tx packets	Rx packets	Tx errors	Rx errors
peer0	00:25:82:01:87:c3	52.22 MiB	2.18 GiB	796.59 k	1.57 M	0	0
br0	00:25:82:01:87:c3	6.97 MiB	1.04 MiB	13.64 k	12.75 k	0	0
eth0	00:25:82:01:88:ef	2.29 GiB	520.99 MiB	1.79 M	1.16 M	0	0
ath0 (fwbd-1102)	00:25:82:01:87:c3	570.71 MiB	2.62 GiB	476.84 k	1.17 M	0	104

Note: counters display information since device startup.

Figure 3 - Network Statistics: Interface counters

Interface counters – displays table of interface statistics. The SSID name is displayed in the brackets near the radio interface (and VAPs).

MAC address – displays the MAC address of the particular interface.

Tx data – displays the transmitted data.

Rx data – displays the received data.

Tx packets – displays the number of transmitted packets.

Rx packets – displays the number of received packets.

Tx errors – displays the number of the TX errors.

Rx errors – displays the number of the RX errors.

The wired and wireless interface graphs display real-time data traffic. If particular device is working as Station, the additional graph of the signal and noise levels will be displayed:



Wireless



Status Wireless section is not available if APC is operating as Station (WDS/iPoll) or Station (ARPNAT). In this case all necessary information about wireless connection with AP unit will be on

Information page, wireless table.

The Wireless page displays the receive/transmit statistics between AP and successfully associated wireless clients (click **Counters** tab, if necessary to view information of connected clients in Rx/Tx counters):



Figure 4 – Access Point's Wireless Statistics

In case the access point has more than one wireless interface (VAPs), the appropriate number of tables with information about connected wireless clients will be displayed.

Station - displays MAC address and Friendly name of the successfully connected wireless client.

IP address – displays wireless client IP address.

Signal – indicates the signal strength of the access point main and auxiliary antennas that the station communicates with displayed dBm.

Tx/Rx rate - displays transmit/receive data rates in Mbps.

Tx/Rx CCQ, % - displays the wireless Client Connection Quality (CCQ), the value in percent that shows how effective the bandwidth is used regarding the theoretically maximum available bandwidth.

Protocol – displays the protocol at which the access point communicates with the particular station.

Link uptime – displays the duration of the particular session.

Kick selected – select to end the connection to this station.

Settings



Network Configuration

The **Settings | Network Configuration** page allows you to control the network configuration of the device. First, the device operation mode must be defined to work as a bridge or router (IPv4 or IPv6). The content of the window varies depending on your selection:

NETWORK CONFIGURATION



Figure 5 – Network Mode Options

Network mode – choose the device operating mode. Network settings will vary according to the selected Network mode. The Bridge mode allows configuring device IPv4 and IPv6 LAN IP settings, while the Router mode requires more parameters such as LAN network settings, WAN network settings, LAN DHCP settings.

Bridge Mode

When device is configured to operate in Bridge mode, only device LAN settings should be configured on the **Network configuration** page:

NETWORK CONFIGURATION

Network mode:	Bridge	Management VLAN ID:	2
IPv6:	X		
IPv4 configuration			
IP method:	Static	DNS server 1:	192.168.100.2
IP address:	192.168.2.66	DNS server 2:	
Subnet mask:	255.255.255.0	Secondary IP:	~ •
Default gateway:	192.168.2.1	IP address:	192.168.2.250
		Subnet mask:	255.255.255.0

Figure 6 – Bridge Mode Settings

Enable management VLAN – enable a VLAN tagging for management traffic. Access to the AP for management purposes can further be limited using VLAN tagging. By defining Management VLAN, the device will only accept management frames that have the appropriate Management VLAN ID. All other frames using any management protocol will be rejected.

Management VLAN ID – specify the VLAN ID [2-4095]. When device interfaces are configured with a specific VLAN ID value, only management frames that matching configured VLAN ID will be accepted by device.



When you specify a new management VLAN, your HTTP connection to the device will be lost. For this reason, you should have a connection between your management station and a port in the new management VLAN or connect to the new management VLAN through a multi-VLAN router.

IPv4 Configuration



When assigning IP address make sure that the chosen IP address is unused and belongs to the same IP subnet as your wired LAN, otherwise you will lose the connection to the device from your current PC. If you enable the DHCP client, the browser will lose the connection after saving, because the IP address assigned by the DHCP server is not predictable.

IP method – specify IP reception method: IP addresses can either be retrieved from a DHCP server or configured manually:

- Static the IP address must be specified manually.
- Dynamic the IP address for this device will be assigned from the DHCP server. If DHCP server is not available, the device will try to get an IP. If has no success, it will use pre-configured fallback IP address. The fallback IP settings can be changed to custom values.

IP address - specify IP address for device

Subnet mask - specify a subnet mask for device.

Default gateway – specify a gateway IP address for device.

DNS server – specify the Domain Naming Server.

Secondary IP – specify the alternative IP address and the netmask for APC unit management.

IPv6 Configuration

Click the IPv6 slide to enable IPv6 configuration:

NETWORK CONFIGURATION

Network mode:	Bridge	Management VLAN ID:	2
IPv6:	~ •		
IPv4 configuration			
IP method:	Static	DNS server 1:	192.168.100.2
IP address:	192.168.2.66	DNS server 2:	
Subnet mask:	255.255.255.0	Secondary IP:	✓ ■
Default gateway:	192.168.2.1	IP address:	192.168.2.250
		Subnet mask:	255.255.255.0
IPv6 configuration			
IPv6 method:	Static	IPv6 DNS server 1:	
IPv6 address:	fc00::c0:a8:2:42	IPv6 DNS server 2:	
IPv6 prefix length:	64		
IPv6 default gateway:	fc00::c0:a8:2:1		

Figure 7 – Bridge IPv6 Settings

IPv6 method – specify IPv6 reception method: IPv6 addresses can either be retrieved from a DHCPv6 server or configured manually:

- Static the IPv6 address must be specified manually.
- Dynamic stateless IP the DHCPv6 client only obtains network parameters other than IPv6 address
- **Dynamic stateful IP** the DHCPv6 clients require IPv6 address together with other network parameters (e.g. DNS Server, Domain Name, etc.).

IPv6 address – specify the IPv6 Address for the interface.

IPv6 prefix length- enter the Prefix Length for the address.

IPv6 default gateway – specify IPv6 address for default gateway.

IPv6 DNS server – specify the Domain Naming Server IPv6 addresses.

Router IPv4 Mode

This section allows customizing parameters of the Router to suit the needs of network, including ability to use the built-in DHCP server. When device is configured to operate as Router, the following sections should be specified: WAN network settings, LAN network settings and LAN DHCP settings.

NETWORK CONFIGURATION

Network mode:	Router IPv4	Enable NAT:	~ •
WAN (wired)			
IP method:	Static 🔻	DNS server 1:	8.8.8.8
IP address:	192.168.3.66	DNS server 2:	
Subnet mask:	255.255.255.0	Secondary IP:	x
Default gateway:	192.168.3.1		
LAN (wireless)			
IP address:	192.168.2.66	Enable DHCP server:	✓ ■
Subnet mask:	255.255.255.0	IP address from:	192.168.2.101
		IP address to:	192.168.2.200
		Lease time (s):	86400

Figure 8 - Router IPv4 Settings

Enable NAT – select to enable NAT (Network Address Translation), that functions by transforming the private IP address of packets originating from hosts on your network so that they appear to be coming from a single public IP address and by restoring the destination public IP address to the appropriate private IP address for packets entering the private network, the multiple PCs on your network would then appear as a single client to the WAN interface.

WAN Settings

WAN network settings include settings related to the WAN interface. The access type of the WAN interface can be configured as: Static IP, Dynamic IP, PPPoE client.

IP method – choose **Static** to specify IP settings for device WAN interface:

WAN (wired)			
IP method:	Static	DNS server 1:	8.8.8.8
IP address:	192.168.3.66	DNS server 2:	
Subnet mask:	255.255.255.0	Secondary IP:	~ •
Default gateway:	192.168.3.1	IP address:	192.168.2.250
		Subnet mask:	255.255.255.0

Figure 9 – Router IPv4 WAN Settings: Static IP

IP address - specify static IP address.

Subnet mask - specify a subnet mask.

Default gateway – specify a gateway.

DNS server – specify primary and/or secondary DNS server

Secondary IP – enable to specify the alternative IP address and the netmask for APC unit management.

WAN mode – choose **Dynamic** to enable DHCP client on the WAN side. This option does not need any parameters:

WAN (wired)			
IP method:	Dynamic 🔽	Secondary IP:	~ •
DHCP IP fallback		IP address:	192.168.2.250
IP address:	192.168.2.66	Subnet mask:	255.255.255.0
Subnet mask:	255.255.255.0	DNS servers:	Obtain automatically
Default gateway:	192.168.2.1		

Figure 10 - Routers IPv4 WAN Settings: Dynamic IP

DHCP fallback setting – specify IP address, Subnet mask, Default gateway and optionally DNS server for DHCP fallback. In case the APC unit will not get the IP address from the DHCP, the specified fallback IP settings will be used.

Enable secondary IP – specify the alternative IP address and the netmask for APC unit management. **DNS servers** – allows selecting if automatically assigned or alternative DNS servers should be used

WAN mode – choose PPPoE to configure WAN interface to connect to an ISP via a PPPoE:

WAN (wired)			
IP method:	PPPoE 🔻	Secondary IP:	III ×
Username:	user	DNS servers:	Obtain automatically
Password:	含光龙龙		
MTU (bytes):	1492		

Figure 11 – Routers IPv4 WAN Settings: PPPoE client

User name – specify the user name for PPPoE.

Password – specify the password for PPPoE.

MTU – specify the MTU (Maximum Transmission Unit) in bytes.

Enable secondary IP – specify the alternative IP address and the netmask for APC unit management.

DNS settings – allows selecting if automatically assigned or alternative DNS servers should be used.

LAN Network Settings

LAN configuration include settings related to the LAN interface.



Figure 12 - Router LAN Settings

IP address – specify the IP address of the device LAN interface.

Subnet mask – specify the subnet mask of the device LAN interface.

Enable DHCP server – select to enable DHCP server on LAN interface.

- IP address from specify the starting IP address of the DHCP address pool.
- IP address to specify the ending IP address of DHCP address pool.
- Lease time specify the expiration time in seconds for the IP address assigned by the DHCP server.

Wireless



Before changing radio settings manually verify that your settings will comply with local government regulations. At all times, it is the responsibility of the end-user to ensure that the installation complies with local radio regulations.

The APC device can operate in four wireless modes: Access Point (autoWDS), Access Point (iPoll 2), Station (auto iPoll 2) and Station (ARPNAT).

WIRELESS CONFIGURATION

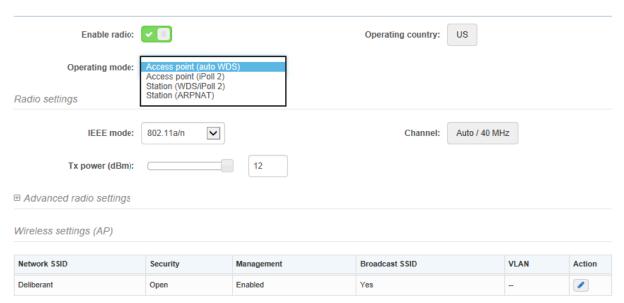


Figure 13 - Device Wireless Operating Mode

Depending on the wireless operation mode selection some of the displayed configuration parameters will differ (e.g. security or advanced wireless settings).

Operating mode – select wireless operation mode:

Access Point (auto WDS) – enables the APC function as an access point to connect multiple
wireless clients. Auto WDS mode allows connect wireless clients with and without WDS enabled
(the packet forwarding at layer 2 level).

- Access Point (iPoll 2) enables APC radio function as access point for point-to-multipoint solution. The Access Point communicates with Station in iPoll 2 protocol, other clients requests will be not accepted.
- Station (auto iPoll 2) with this wireless mode the APC will act as Station and will automatically turn on iPoll 2 mode if detects that selected AP is operating in iPoll 2 protocol.
- Station (ARPNAT) in this mode Station connects to other radios operating as an Access Point.

Wireless Mode: Access Point (auto WDS)

WIRELESS CONFIGURATION

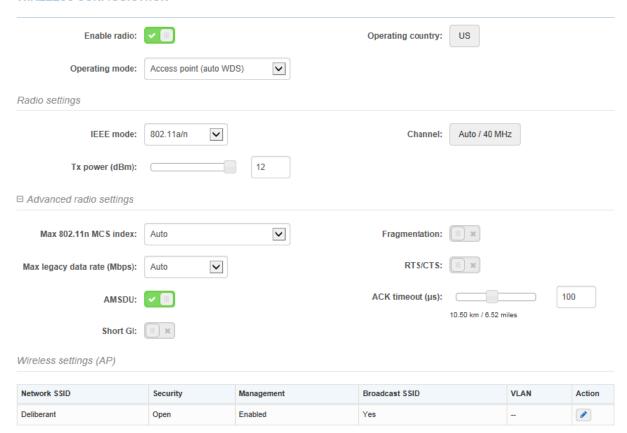


Figure 14 – Access Point Wireless Settings

Enable radio – use slide to enable or disable APC radio.

Operating country - displays APC unit operating country is US that can't change.

IEEE mode – specify the wireless network mode.

Tx power (dBm) – set the unit's transmitting power at which the device will transmit data. The larger the distance, the higher transmit power is required. To set transmit power level use the slider or enter the value manually. When entering the transmit power value manually, the slider position will change according to the entered value. The maximum transmit power level is limited to the allowed value by country in which device is operating regulatory agency.

Channel – displays the channel at which the AP is operating, or indicates that autochannel function is used. Click the button and the channel selection window will be displayed:

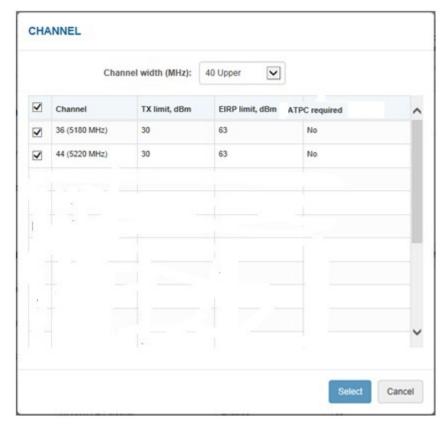


Figure 15 - Channel List Table

Channel width – The default channel bandwidth for 802.11 radio is 20MHz. The 802.11n allow channel bonding in such way the total channel width becomes 40MHz.

Channel table – select the channel(s) at which the Access Point will operate. If more than one channel is selected, then autochannel feature will be enabled. Automatic channel selection allows AP to select a channel which is not used by any other wireless device or, if there are no free channels available - to select a channel which is least occupied. The table displays detailed information about each channel: TX limit, EIRP limit and APTC required.

Advanced Radio Settings

Advanced parameters allow configuring the device to get the best performance/capacity of the link.

Max 802.11n MCS index – choose the maximum rates to specify the modulation and coding scheme (MCS) rates at which data can be transmitted between the access point and the client. If there will be an interference encountered, the APC will step down to the highest rate that allows data transmission.

Max legacy data rate – choose the maximum data rate in Mbps at which AP should transmit packets. The AP will attempt to transmit data at the highest data rate set. If there will be an interference encountered, the APC will step down to the highest rate that allows data transmission.

AMSDU – enable the AMSDU packet aggregation. If enabled, the maximum size of the 802.11 MAC frames will be increased.

Short GI – enable short guard interval. If selected, then 400ns value will be used, else 800ns.

Fragmentation – specify the Fragmentation threshold using slider or enter the value manually [256-2346 bytes]. This is the maximum size for a packet before data is fragmented into multiple packets. Setting the Fragmentation threshold too low may result in poor network performance. Only minor modifications of this value are recommended.

RTS/CTS – specify the RTS threshold using slider or enter the value manually [0-2347 bytes]. The RTS threshold determines the packet size of a transmission and, through the use of an access point, helps control traffic flow.

ACK timeout – specify the ACK timeout using slider or enter the value manually. Ack timeout can be entered by defining the link distance or specifying time value. Too low value of the ACK timeout will give very low throughput. A high value may slow down the link in noisy environment. A low value is far worse than a value slightly too high. ACK Timeout value should be tuned to the optimal value for the maximum link throughput.

Wireless Settings (AP)

Wireless settings (AP)

Network SSID	Security	Management	Broadcast SSID	VLAN	Action
Deliberant	Open	Enabled	Yes	-	

Figure 16 - Wireless Settings

The wireless table allows configure main AP parameters, such as SSID, Security, WACL, etc. Click on the edit icon and the wireless settings window will be displayed:

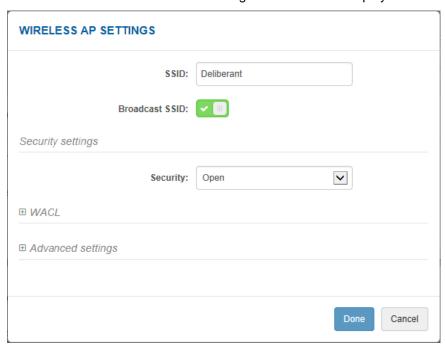


Figure 17 – Wireless AP Settings

SSID – specify the SSID of the wireless network device.

Broadcast SSID - enables or disables the broadcasting of the SSID for AP.



For detailed information about security settings and WACL refer at the respective sections *Wireless Security* and *Wireless ACL*.

Advanced AP Settings

□ Advanced settings		
Client isolation:	X	
Map to data VLAN ID:	10	
Max connected clients:		128
Min client signal (dBm):		-100
Quality of service (WMM):	~ •	
Management over wireless:	Enabled	~

Client isolation – select to enable the layer 2 isolation that blocks clients from communicating with each other. Client isolations is available only in Access Point (auto WDS) and Access Point Repeater mode.

Map to data VLAN ID – specify the VLAN ID for traffic tagging on particular radio interface. The Station devices that associate using the particular SSID will be grouped into this VLAN.

Max connected clients - specify the maximum number of associated wireless clients on the AP radio.

Min client signal (dBm) - if enabled, the AP will drop the connection for clients that have signal level below configured threshold.

Quality of service (WMM) – enable to support quality of service for prioritizing traffic.

Management over wireless – controls the wireless administrative access. For security reasons, it is recommended disable wireless access and instead requires a physical network connection using an Ethernet cable for administrative access to APC.

Wireless Mode: Access Point (iPoll 2)

The iPoll 2 wireless mode is designed for point to multipoint wireless solutions. The iPoll 2 Access Point establishes a connection only with iPoll 2 Stations thus creating a reliable network.

WIRELESS CONFIGURATION

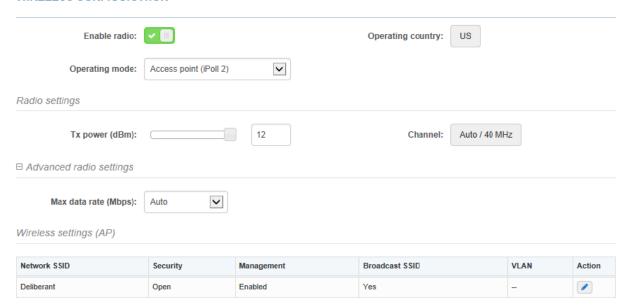


Figure 18 - iPoll Access Point's Wireless Settings

Enable radio – use slide to enable or disable APC radio.

Operating country - displays APC unit operating country is US that can't change.

Tx power (dBm) – set the unit's transmitting power at which the device will transmit data. The larger the distance, the higher transmit power is required. To set transmit power level use the slider or enter the value manually. When entering the transmit power value manually, the slider position will change according to the entered value. The maximum transmit power level is limited to the allowed value by country in which device is operating regulatory agency.

Channel – displays the channel at which the AP is operating, or indicates that autochannel function is used. Click the button and the channel selection window will be displayed:

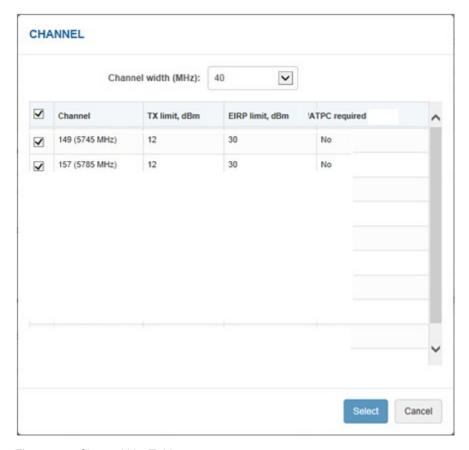


Figure 19 - Channel List Table

Channel width – The default channel bandwidth for 802.11 radio is 20MHz. The 802.11n allow channel bonding in such way the total channel width becomes 40MHz.

Channel table – select the channel(s) at which the Access Point iPoll 2 will operate. If more than one channel is selected, then autochannel feature will be enabled. Automatic channel selection allows AP to select a channel which is not used by any other wireless device or, if there are no free channels available - to select a channel which is least occupied. The table displays detailed information about each channel: TX limit, EIRP limit and ATPC required.

Advanced Radio Settings

Max data rate (Mbps) – choose the maximum rates to specify the modulation and coding scheme (MCS) rates at which data can be transmitted between the access point and the client. If there will be an interference encountered, the APC will step down to the highest rate that allows data transmission.

Wireless Settings (AP)

Wireless settings (AP)



Figure 20 - Wireless Settings

The wireless table allows configure main AP parameters, such as SSID, Security, WACL, etc. Click on the edit icon and the wireless settings window will be displayed:

Advanced AP Settings

□ Advanced settings				
Client isolation:	x			
Map to data VLAN ID:	10			
Max connected clients:		128		
Min client signal (dBm):		-100		
Quality of service (WMM):	~ •			
Management over wireless:	Enabled	~		

Client isolation – select to enable the layer 2 isolation that blocks clients from communicating with each other. Client isolations is available only in Access Point (auto WDS) and Access Point Repeater mode.

Map to data VLAN ID – specify the VLAN ID for traffic tagging on particular radio interface. The Station devices that associate using the particular SSID will be grouped into this VLAN.

Max connected clients - specify the maximum number of associated wireless clients on the AP radio.

Min client signal (dBm) - if enabled, the AP will drop the connection for clients that have signal level below configured threshold.

Quality of service (WMM) – enable to support quality of service for prioritizing traffic.

Management over wireless – controls the wireless administrative access. For security reasons, it is recommended disable wireless access and instead requires a physical network connection using an Ethernet cable for administrative access to APC.

Wireless Mode: Station (WDS/iPoll 2)

With this wireless mode, the APC will operate as wireless Station, though it automatically switch on the iPoll 2 mode if the specified access point will be detected as an AP iPoll 2. If the Station finds two networks with the same SSID, where one is iPoll 2, another 11n, the connection priority will be iPoll 2.

Use Wireless Configuration to setup radio interface of the device.

WIRELESS CONFIGURATION

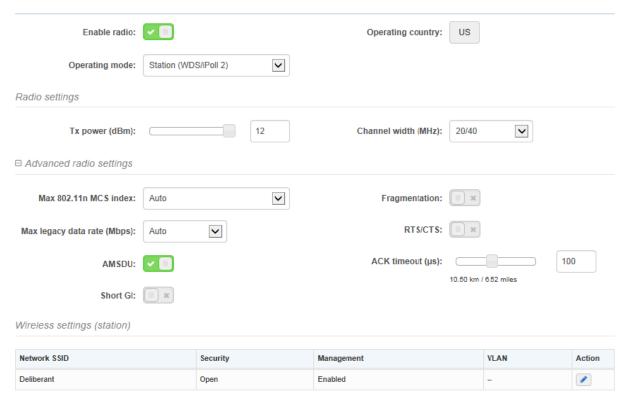


Figure 21 - Station Wireless Settings

Enable radio – use slide to enable or disable APC radio.

Operating country - displays APC unit operating country is US that can't change.

Tx power (dBm) – set the unit's transmitting power at which the device will transmit data. The larger the distance, the higher transmit power is required. To set transmit power level use the slider or enter the value manually. When entering the transmit power value manually, the slider position will change according to the entered value. The maximum transmit power level is limited to the allowed value by country in which device is operating regulatory agency.

Channel width - The default channel bandwidth for 802.11 radio is 20MHz. The 802.11n allow channel bonding in such way the total channel width becomes 40MHz.

Advanced Radio Settings

Advanced parameters allow configuring the device to get the best performance/capacity of the link.

Max 802.11n MCS index – choose the maximum rates to specify the modulation and coding scheme (MCS) rates at which data can be transmitted between the access point and the client. If there will be an interference encountered, the device will step down to the highest rate that allows data transmission.

Max legacy data rate – choose the maximum data rate in Mbps at which device should transmit packets. It will attempt to transmit data at the highest data rate set. If there will be an interference encountered, the device will step down to the highest rate that allows data transmission.

AMSDU – enable the AMSDU packet aggregation. If enabled, the maximum size of the 802.11 MAC frames will be increased.

Short GI – enable short guard interval. If selected, then 400ns value will be used, else 800ns.

Fragmentation – specify the Fragmentation threshold using slider or enter the value manually [256-2346 bytes]. This is the maximum size for a packet before data is fragmented into multiple packets. Setting the Fragmentation threshold too low may result in poor network performance. Only minor modifications of this value are recommended.

RTS/CTS – specify the RTS threshold using slider or enter the value manually [0-2347 bytes]. The RTS threshold determines the packet size of a transmission and, through the use of an access point, helps control traffic flow.

ACK timeout – specify the ACK timeout using slider or enter the value manually. Ack timeout can be entered by defining the link distance or specifying time value. Too low value of the ACK timeout will give very low throughput. A high value may slow down the link in noisy environment. A low value is far worse than a value slightly too high. ACK Timeout value should be tuned to the optimal value for the maximum link throughput.

Wireless Settings (Station)

Wireless settings (station)



Figure 22 - Wireless Settings

The wireless table allows configure main station parameters, such as SSID of the AP unit, Security, etc. Click on the edit icon and the wireless settings window will be displayed:

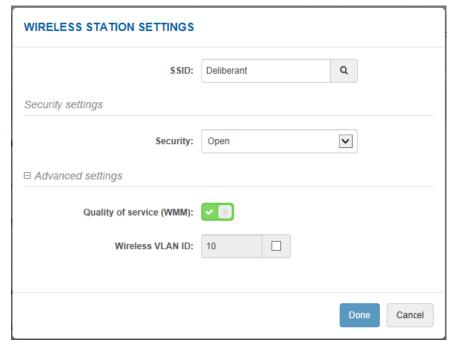
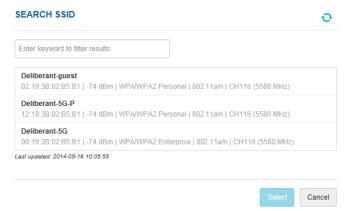


Figure 23 - Wireless AP Settings

SSID – specify the SSID of the wireless network device manually, or scan for iPoll 2 Access Points automatically:



If auto scan for SSID is used, the results will be displayed in the Search SSID table, thus simply click on the required AP and SSID will be selected:





For detailed information about security settings refer at the respective sections *Wireless Security*.

Advanced AP Settings

Quality of service (WMM) – enable to support quality of service for prioritizing traffic.

Wireless VLAN ID – specify the VLAN ID for traffic tagging on particular radio interface. The Station devices that associate using the particular SSID will be grouped into this VLAN.

Wireless Mode: Station (ARPNAT)

Use Wireless Configuration to setup radio interface of the device.

WIRELESS CONFIGURATION

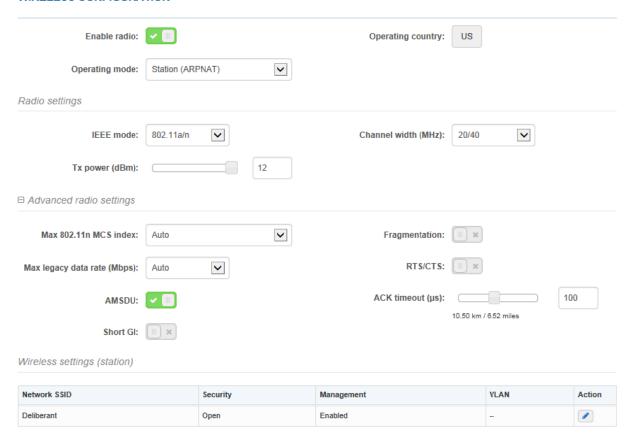


Figure 24 - Station Wireless Settings

Enable radio - use slide to enable or disable APC radio.

Operating country - displays APC unit operating country is US that can't change.

IEEE mode – specify the wireless network mode.

Tx power (dBm) – set the unit's transmitting power at which the device will transmit data. The larger the distance, the higher transmit power is required. To set transmit power level use the slider or enter the value manually. When entering the transmit power value manually, the slider position will change according to the entered value. The maximum transmit power level is limited to the allowed value by country in which device is operating regulatory agency.

Channel width - The default channel bandwidth for 802.11 radio is 20MHz. The 802.11n allow channel bonding in such way the total channel width becomes 40MHz.

Advanced Radio Settings

Advanced parameters allow configuring the device to get the best performance/capacity of the link.

Max 802.11n MCS index – choose the maximum rates to specify the modulation and coding scheme (MCS) rates at which data can be transmitted between the access point and the client. If there will be an interference encountered, the device will step down to the highest rate that allows data transmission.

Max legacy data rate – choose the maximum data rate in Mbps at which device should transmit packets. It will attempt to transmit data at the highest data rate set. If there will be an interference encountered, the device will step down to the highest rate that allows data transmission.

AMSDU – enable the AMSDU packet aggregation. If enabled, the maximum size of the 802.11 MAC frames will be increased.

Short GI – enable short guard interval. If selected, then 400ns value will be used, else 800ns.

Fragmentation – specify the Fragmentation threshold using slider or enter the value manually [256-2346 bytes]. This is the maximum size for a packet before data is fragmented into multiple packets. Setting the Fragmentation threshold too low may result in poor network performance. Only minor modifications of this value are recommended.

RTS/CTS – specify the RTS threshold using slider or enter the value manually [0-2347 bytes]. The RTS threshold determines the packet size of a transmission and, through the use of an access point, helps control traffic flow.

ACK timeout – specify the ACK timeout using slider or enter the value manually. Ack timeout can be entered by defining the link distance or specifying time value. Too low value of the ACK timeout will give very low throughput. A high value may slow down the link in noisy environment. A low value is far worse than a value slightly too high. ACK Timeout value should be tuned to the optimal value for the maximum link throughput.

Wireless Settings (Station)

Wireless settings (station)



Figure 25 - Wireless Settings

The wireless table allows configure main station parameters, such as SSID of the AP unit, Security, etc. Click on the edit icon and the wireless settings window will be displayed:

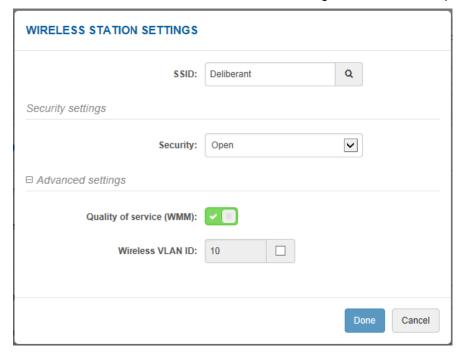
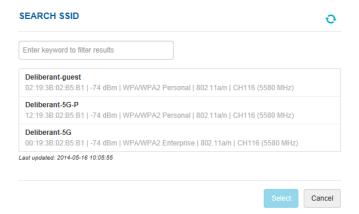


Figure 26 - Wireless Station Settings

SSID – specify the SSID of the wireless network device manually, or scan for iPoll 2 Access Points automatically:



If auto scan for SSID is used, the results will be displayed in the Search SSID table, thus simply click on the required AP and SSID will be selected:





For detailed information about security settings refer at the respective sections Wireless Security.

Advanced AP Settings

Quality of service (WMM) – enable to support quality of service for prioritizing traffic.

Wireless VLAN ID – specify the VLAN ID for traffic tagging on particular radio interface. The Station devices that associate using the particular SSID will be grouped into this VLAN.

Wireless Security

If APC acts as an Access Point (auto WDS) or Access Point (iPoll 2) the wireless security settings will be used by the wireless stations for association. Thus wireless station security settings must conform the settings configured on the AP that station is associated with.

The APC supports various authentication/encryption methods:

- Open no encryption.
- **WEP** encrypts the data portion of each packet exchanged on a wireless network using a 64-bit or 128-bit WEP encryption key.
- Personal WPA/WPA2 authorizes and identifies clients based on a secret key that changes automatically at regular intervals.
- Enterprise WPA/WPA2 RADIUS server based authentication (requires configured RADIUS server).

Available security methods, according APC operating wireless mode is listed in the table below:

Security method	Access Point (autoWDS)	Access Point (iPoll 2)	Station (WDS/iPoll 2)	Station (ARPNAT)
Open	×	×	×	×
WEP 64bit/128bit			×	×
Personal WPA/WPA2	×	×	×	×
Enterprise WPA/WPA2	×	×	×	×

Open

By default there is no encryption enabled on the APC device:

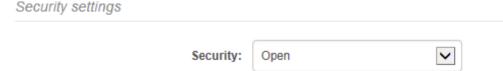


Figure 27 - Wireless Security: Open with RADIUS MAC Authentication Enabled

WEP Encryption

WEP encryption can be either 64bit or 128bit. Select the required one and enter the rest parameters:

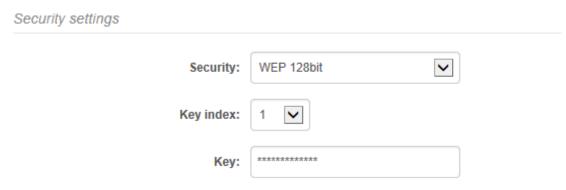


Figure 28 -Wireless Security: WEP Security

Key index - select the WEP key index [1-4]. Each number represents one of the four static keys of WEP. The selected key index will be used for frame encryption and decryption.

Key – specify the passkey, for the chosen WEP security:

- For **WEP 64bit** encryption 5 HEX pairs (e.g. aa:bb:cc:dd:ee), or 5 ASCII characters (e.g. abcde);
- For **WEP 128bit** encryption 13 HEX pairs (e.g. aa:bb:cc:dd:ee:ff:gg:hh:00:11:22:33:44), or 13 ASCII characters (e.g. abcdefghijklm);

WPA/WPA2 Personal

To setup WPA/WPA2 Personal encryption, need to select appropriate security type and specify the passphrase:

Security settings			
	Security:	WPA/WPA2 Personal	V
	Passphrase:	*******	

Figure 29 -Wireless Security: Personal WPA/WPA2 Security

Passphrase – specify WPA or WPA2 passphrase [8-63 characters].

WPA/WPA2 Enterprise for Access Points

APC has possibility to configure WPA/WPA2 Enterprise encryption with RADIUS authentication. Properly configured AP will accept wireless stations requests and will send the information to configured RADIUS server for client authentication.

Figure 30 -Wireless Security: Enterprise WPA/WPA2 Security for AP



The properly configured RADIUS server is required for WPA/WPA2 Enterprise encryption.

Auth. server IP/Port – specify the IP address and the port of the authentication RADIUS server where the authentication requests will be send to.

Auth. server key – enter the key for the authentication on specified RADIUS server.

Accounting server – use slide to enable accounting RADIUS server, if required.

Acc. server IP/Port – specify the IP address and the port of the accounting RADIUS server where the accounting stats will be send to.

Acc. server key – enter the key for the authentication on specified accounting RADIUS server.

WPA/WPA2 Enterprise for Stations

If APC is operating in Station wireless mode, Station will send requests to AP, which will redirect authentication parameters to required RADIUS server.

Security settings

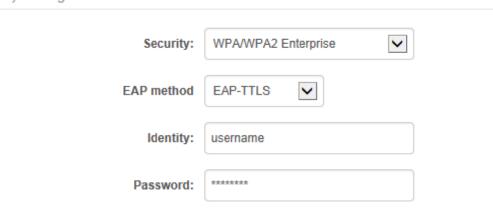


Figure 31 -Wireless Security: Enterprise WPA/WPA2 Security for Stations

EAP method – choose EAP method:

- EAP-TTLS
- PEAP

Identity – specify the identity of the authentication to the RADIUS server.

Password – specify the password of the authentication to the RADIUS server.



Identity and Password on the Station must match the identity and password running on the RADIUS server's user list.

Wireless ACL



Wireless ACL is active only in **Access Point (auto WDS)** and **Access Point (iPoll 2)** wireless modes.

Access Control provides the ability to limit associations wirelessly, based on MAC address, to an AP by creating an Access Control List (ACL) on each wireless interface (including VAPs).

□ WACL

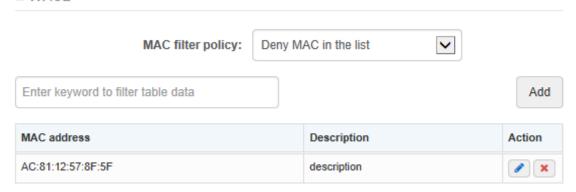


Figure 32 – Wireless ACL Configuration

MAC filter policy – define the policy:

- Open no rules applied.
- Allow MAC in the list only listed MAC clients can connect to the AP (white list).
- Deny MAC in the list only listed MAC clients can NOT connect to the AP (black list).

To add new rule, press the **Add** button.

To remove the rule, click the delete icon
next to required record.

To edit the rule, click the pencil icon next to required record.

Services Configuration

Use **Services** menu is divided into further five sections:

- Date & time
- Remote management
- SNMP
- Ping watchdog
- WNMS

?	SERVICES CONFIGURATION
583	⊕ Date & time
o°.	☐ Remote management Services
	∃ SNMP
***	⊕ Ping watchdog
	⊕ WNMS

Figure 33 - Services Menu

Date & time

Use this section to manage the system time and date on the device automatically, using the Network Time Protocol (NTP), or manually, by setting the time and date on the device.

The NTP (Network Time Protocol) client synchronizes the clock of the device with the defined time server. Choose NTP from the configuration menu, select your location time zone and enter NTP server in order to use the NTP service.

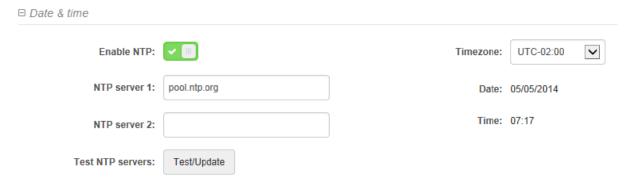


Figure 34 - Date&time: NTP Configuration

Enable NTP – select this option as enabled to configure NTP.

Timezone – select the timezone. Time zone should be specified as a difference between local time and GMT time.

NTP server – specify the trusted NTP server IP or hostname for time synchronization.

Test NTP servers - click this button to check if the specified servers responses successfully.

To adjust the clock settings manually, disable NTP option and specify the following settings:

Enable NTP: Timezone: UTC Date (DD/MM/YYYY): 01/05/2014 Time (HH:MM): 00:00

Figure 35 - Date&time: Manual Configuration

Enable NTP - disable this option to set date&time manually.

Timezone – select the timezone. Time zone should be specified as a difference between local time and UTC time.

Date - specify the new date value in format DD/MM/YYYY

Time – specify the time in format HH:MM.

Remote Management

Use this menu to manage access to the APC via SSH and Telnet:



Figure 36 - Remote Management Configuration

Enable SSH - enable or disable SSH access to device.

SSH port - specify the SSH service port. By default SSH port is 22.

Enable telnet – enable or disable telnet access to device.

Telnet port – specify the telnet port. By default SSH port is 23.

SNMP

SNMP is the standard protocol that is widely used for remote network management over the Internet. With the SNMP service enabled, the device will act as SNMP agent.

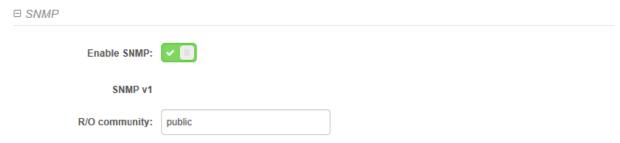


Figure 37 - SNMP Service Settings

Enable SNMP – specify the SNMP service status.

R/O community – specify the read-only community name for SNMP version 1 and version 2c. The read-only community allows an APC unit manager to read values, but denies any attempt to change values.

Ping watchdog

Enable Ping Watchdog for continuous monitoring of the APC unit network connection with the specified trusted host. If enabled, the APC unit will send Ping requests periodically to the host and in case there is no response within a specified time period, the Ping Watchdog will reboot the APC unit.

Enable ping watchdog:

Host/IP address: 192.168.2.66

Ping interval (min): 2

Ping fail count to reboot: 3

Test host/IP address: Test

Figure 38 -Ping Watchdog

Enable ping watchdog – click to enable Ping Watchdog function.

Host/IP address – specify the host where the Ping requests will be sent to.

Test host/IP address - click this button to check if the specified host responses successfully.

Ping interval - specify the interval, in minutes, between Ping requests.

Ping fail count to reboot - specify the count of failed Ping replies. After specified count of Ping failures, the APC unit will reboot itself automatically.

WNMS

Wireless Network Management System (WNMS) is a centralized monitoring and management system for wireless network devices. The communication between managed devices and the WNMS server is always initiated by an WNMS client service running on every device.



Enable WNMS agent – select to enable WNMS agent.

Server/Collector URL – specify the URL of the WMS server to which that heartbeat notifications will be sent to.

Test connection - click this button to check if the specified server responses successfully.

System Configuration

System menu allows you to manage main APC settings and perform main system actions (reboot, restore configuration, etc.). The section is divided into further five sections:

- Device settings
- System functions
- User accounts
- LED settings
- Advanced settings

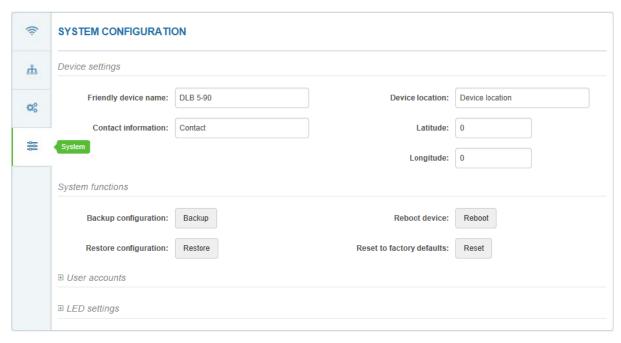


Figure 39 - System Menu

Device settings



Figure 40- Device Settings

Friendly device name - specify name of the APC that will be used to identify the unit.

Contact information – specify the name of the contact person, such as a network administrator, for the APC.

Device location – describe the location of the device.

Longitude – specify the longitude coordinates of the device [specific decimal format, e.q. 54.869446].

Latitude – specify the latitude coordinates of the device [specific decimal format, e.q. 23.891058]. Both coordinates helps indicate accurate location of the device.

System functions

System functions				
Backup configuration:	Backup	Reboot device:	Reboot	
Restore configuration:	Restore	Reset to factory defaults:	Reset	

Figure 41 - System Functions

Backup configuration – click to save the current configuration file. The saved configuration file is useful to restore a configuration in case of a device misconfiguration or to upload a standard configuration to multiple devices without the need to manually configure each device through the web interface.

New configuration will be effective after the *Apply* button is activated and system reboot cycle is completed. Previous system configuration is deleted after *Apply* button is activated. It is highly recommended to backup the system configuration before uploading the new configuration.

Restore configuration – click to upload an existing configuration file to the device.

Reboot device – reboot device with the last saved configuration.

Reset device to factory defaults – click to restore unit's factory configuration.



Resetting the device is an irreversible process. Current configuration and the administrator password will be set back to the factory default.

User accounts



For security reasons it is recommended to change the default administrator username and password as soon as possible.

□ User accou	nts		
	User: admin	Edit	

Figure 42 - User Accounts



Default administrator logon settings are:

Username: admin Password: admin01

Click **Edit** button next to user for changing credentials:

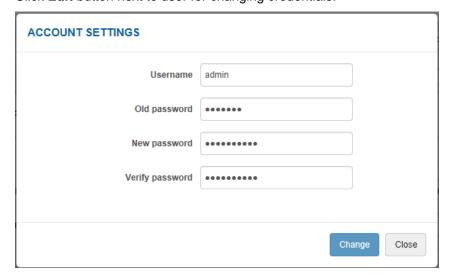


Figure 43 – User Account Settings

Username – change the administrator's username.

Old password – enter the old administrator password.

New password – enter the new administrator password for user authentication.

Verify password – re-enter the new password to verify its accuracy.



The only way to gain access to the web management if you forget the administrator password is to reset the unit to factory default settings.

LED settings

□ LED settings

The APC has possibility to control LEDs:

LED status: 🗸 🛄

Figure 44 - Device LED Control

LED status – use the slide to disable or enable LED signals.

Advanced settings



Device discovery function is available only on **Station (WDS/iPoll2)** and **Station (ARPNAT)** wireless modes.

Enable this feature to allow the APC unit discovery within reach of a single multicast packet.

□ Advanced settings

Device discovery:

□

Figure 45 - Device discovery

Device discovery – select to enable APC discovery function.

Firmware Upgrade

The current version of the device firmware is shown on the upper left corner of the Web interface.



Figure 46 - Firmware Version



The device system firmware upgrade is compatible with all configuration settings. When the device is upgraded with a newer version or the same version builds, all the system's configuration will be preserved after the upgrade.

Click the **(Update)** link near the running firmware name and select the proper firmware image in the Firmware Update pop-up window, then click **Upload** button:



Figure 47 - Firmware Upload

The new firmware image is uploaded to the controller's temporary memory. It is necessary to save the firmware into the device permanent memory. Click the **Upload** button:

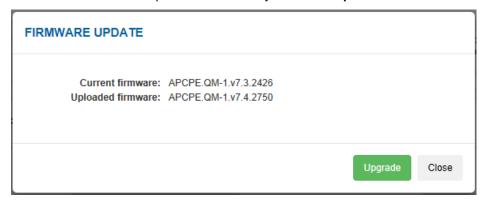


Figure 48 -Firmware Upgrade

Current version – displays version of the current firmware.

Uploaded version – displays version of the uploaded firmware.

Upgrade – upgrade device with the uploaded image and reboot the system.



Do not switch off and do not disconnect the device from the power supply during the firmware upgrade process as the device could be damaged.

Tools



Antenna Alignment

The Antenna Alignment tool measures signal quality between the Station and AP. For best results during the antenna alignment test, turn off all wireless networking devices within range of the device except the device(s) with which you are trying to align the antenna. Watch the constantly updated display as you adjust the antenna.

ANTENNA ALIGNMENT



Figure 49 – Antenna Alignment

Start – press this button to start antenna alignment.

Stop – press this button to stop antenna alignment.

Averaging – if this option enabled, the graph will display the average Signal Strength of both antennas.

Site Survey

The Site Survey tool shows overview information for wireless networks in a local geographic area. Using this test, an administrator can scan for working wireless devices, check their operating channels, encryption and see signal/noise levels.

To perform the Site Survey test currently, click the **Start scan**:

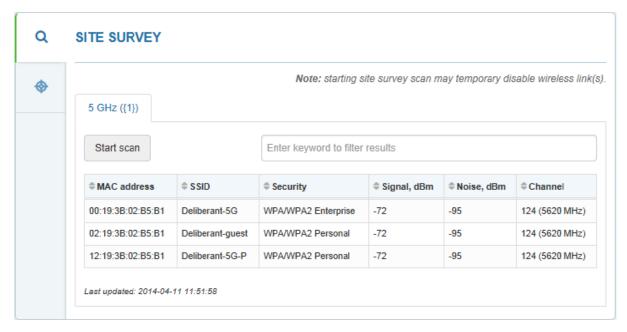


Figure 50 - Site Survey Results

Last updated – displays when the last scan was performed.

Link Test



It is recommended to ensure that there is no traffic on the link before running the Link Test as results may not be completely accurate.

Use the Link test tool to check the quality of the established **iPoll 2** link. This tool tests the throughput at selected packet sizes and iterations.

LINK TEST

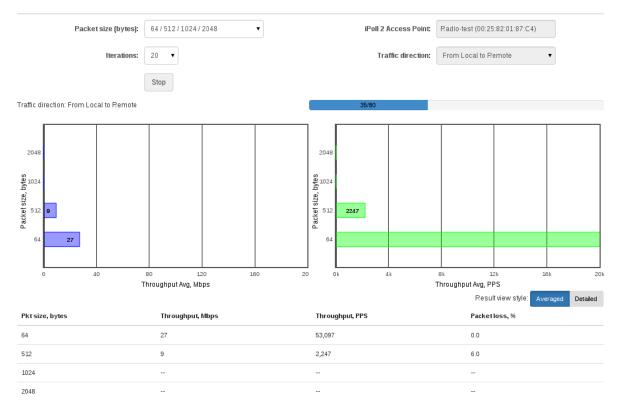


Figure 51 – Linktest Results

Packet size - select packet sizes in bytes at which the test will be performed.

Iterations - select number of test iterations.

iPoll 2 Access Point - displays the Access Point information (iPoll 2 station side).

iPoll 2 station - select the Station the Link Test will be performed with (iPoll 2 Access Point side).

Traffic direction – select the traffic direction for the performing test.

Start – click to start the throughput test.

Stop – click to stop the throughput test.

Support



Troubleshooting

The troubleshooting file contains valuable information about device configuration, routes, log files, command outputs, etc. When using the troubleshooting file, the device quickly gathers troubleshooting information automatically, rather than requiring you to gather each piece of information manually. This is helpful for submitting problems to the support team.



Figure 52 - Troubleshooting File Download

Download— click to download the troubleshooting file. This may take a few minutes to gather information and to complete download.

System Log

The system log viewer utility provides debug information about the system services and protocols. If the device's malfunction occurs recorded messages can help operators to locate misconfiguration and system errors.



Figure 53 - Device System Log

Click the refresh cicon, on the upper right corner, to view current system messages.