ARGARD M20 user manual

FUNCTION button

VOLUME DOWN button   VOLUME UP button

Your package contains:
• a headset with a medium-sized earbud fitted
• an AC adapter
• 2 spare earbuds - 1 large and 1 small.

headset

spare earbuds
(1 small and 1 large)

supplied earbud

AC adapter

mini USB plug
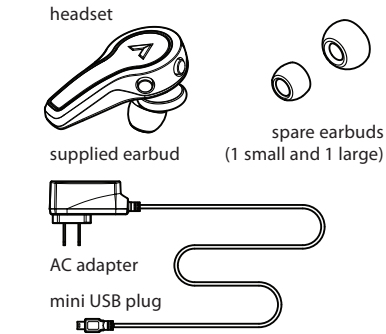
Specifications
Weight: 12.5 grams
Size: 27 mm x 50 mm x 10.5 mm
Talk time: up to 6.0 hours
Standby time: up to 200 hours
Bluetooth® version: 2.0
Microphone: Dual Microphone
Noise canceling /Digital Signal Processing

Getting started

1. Charging the headset for the first time
The headset must be fully charged before you use it for the first time. Connect the mini USB plug from the AC adapter to the headset and plug the AC adapter into the electrical socket and charge the headset for 8 hours.

A red light will come on while the headset is charging. If it fails to come on, press the FUNCTION button to activate it. The red light will go off once the headset is fully charged. After the inital charge, recharging takes approximately 3 hours.
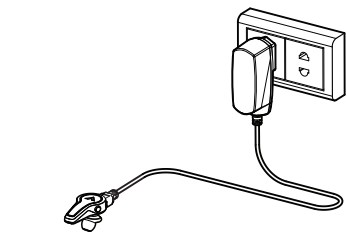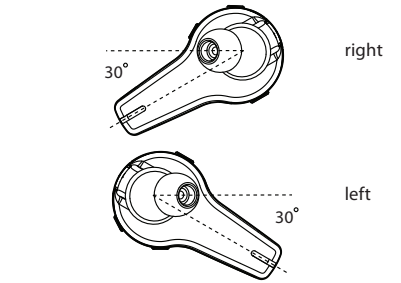
2. Choosing the earbud
The earbud attached to the headset is medium-sized. Large and small earbuds are also included. Choose the size that works best for you.

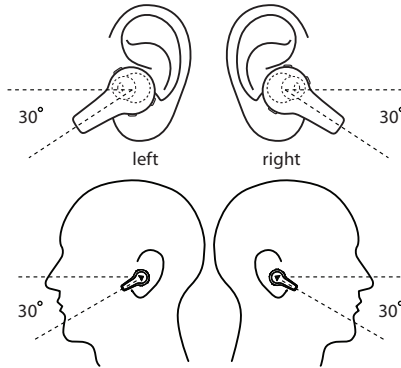3 earbuds supplied
(small, medium and large)
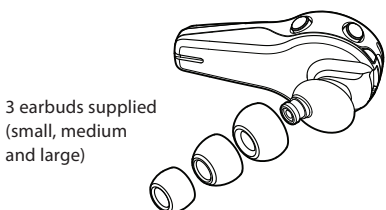
3. Wearing the headset
Turn the earbud to an angle of approximately 30 degrees from the direction of the headset depending on which side of the body you wish to wear the headset.

30°   right

left
30°

Once the earbud is in position, insert the headset into your ear canal according to the pictures below.

30°   30°

left   right

30°   30°

4. Turning the headset on
To turn the headset on, press the FUNCTION button until you see the blue light long flashes once time and you hear 4 tones.

5. Pairing
For the headset to function, it must first be paired (linked) with a Bluetooth®-enabled device like a mobile phone. To do this, the headset must be turned on. Press and hold down the FUNCTION button until blue light long flashes once time. Keep pressing the FUNCTION button until there are alternate rapid red and blue flashing lights. Then release the FUNCTION button.

Use your Bluetooth®-enabled device's menu (see relevant user manual) to search for the headset and select the M20 once it finds it. When the device requests a passkey, enter 0000 (four zeros) and then press YES or OK. Your device is now paired to the headset for future use.

6. Turning the headset off
To turn the headset off, hold the FUNCTION button down until you see the red light long flashes once time.

7. Answering / Ending / Rejecting a call
To answer an incoming call, press the FUNCTION button.

To end a call, press the FUNCTION button again.

To reject an incoming call, hold the FUNCTION button down for 2 seconds.

8. Adjusting the volume
Use the VOLUME UP button to increase the volume and the VOLUME DOWN button to decrease the volume. (See Overview.)

9. Low battery warning
A warning tone will sound if the battery is low , and the flashing blue light will change to a red light, with 1 flashes every 10 seconds.

Summary of headset light sequences

Headset status	Headset indicator light
Power on	Blue light long flashes once
Power off	Red light long flashes once
Pairing mode	Blue and red light alternating flashes
Pairing successful	Blue light flashes once
Stand-by mode, During call	Blue light flashes once every 10 seconds
Incoming call	Blue light rapid flashes until the call is received
Low battery	Red light flashes once every 10 seconds
Battery charging	
Less than 20% charged	Red light flashes
20%-99% charged	Red light is on continue
Fully charged	Blue light is on continue

10. Voice dialing
If your Bluetooth®-enabled device supports voice dialing, you can make a voice dialing call by first pressing the FUNCTION button. Once prompted, proceed as you would normally with the voice dialing on your mobile phone.

To cancel voice dialing, press the FUNCTION button.

11. Transferring calls between the headset and your mobile phone
A call can be transferred from your mobile phone to the headset and vice versa.

To transfer a call from the headset to the mobile phone, press the FUNCTION button twice.

To transfer a call from the mobile phone to the headset, press the FUNCTION button once.

12. Redial last number
To redial the last number called, press the FUNCTION button twice. A 'beeping' sound will be heard, and the last number called will be redialed.

To cancel , press the FUNCTION button once.

13. Three-way calling
To receive a waiting call and hold an active call, press and hold down the FUNCTION button for approximately 3 seconds.

To Accept waiting call and release active call Press FUNCTION button 2 twice.

To alternate between the active call and the waiting call, press hold down the FUNCTION button for approximately 3 seconds.

To Release all held call ,press and hold the VOLUME DOWN or VOLUME UP button for approximately 3 seconds.

To use the three-way calling function, press and hold the FUNCTION button for approximately 8 seconds.

To end the three-way calling function,press the FUNCTION button twice.

To connect Multi-party calls and remove your self from the conversation press and hold the VOLUME DOWN and VOLUME UP button for approximately 7 seconds.

Troubleshooting & FAQ
Problem: You cannot turn the headset on.
Cause: This may be due to a malfunction with the battery.
Solution: Reactivate the headset by connecting it to the AC adapter and leave the headset to charge for 8 hours.
Cause: The headset has been left unused for too long causing the battery to completely discharge.
Solution: Reactivate the headset by connecting it to the AC adapter and leave the headset to charge for 8 hours.
Problem: The red light does not come on during charging.
Cause: The battery is already fully charged.
Solution: Disconnect the mini USB plug from the headset and the headset should be ready to use.
Cause: The headset has been left unused for too long causing the battery to completely discharge.
Solution: Reactivate the headset by connecting it to the AC adapter and leave the headset to charge for 8 hours.
Problem: The headset is connected to the Bluetooth®-enabled device, but doesn't work properly.
Cause: This may be due to a connection failure between the device and the headset.
Solution: Reset the device by turning it off and then back on again. Then turn the headset off and turn it on again to re-establish the connection.
Problem: You cannot hear the ringtone for an incoming call.
Cause: This can happen if the phone is set to silent mode or if the ringtone has been disabled.
Solution: Change the phone settings to enable the incoming call ringtone.
Problem: There is static noise during conversations.
Cause: The headset uses radio frequency waves at the lowest transmission power levels possible in order that minimum battery power is used, at the same time as meeting the signal efficiency standards for Bluetooth® Class 2. The distance between the headset and device should be kept to a minimum wherever possible.
Solution: For optimum sound quality, wear the headset on the same side of your body as the mobile phone.
Problem: The headset has been unexpectedly disconnected, or you cannot answer calls using the headset.
Cause: It is a normal feature of the headset to go into low-energy mode after 90 minutes of inactivity. Many Bluetooth®-enabled devices support this mode, however, if your mobile phone does not support this, the headset will disconnect from the device.
Solution: Press the FUNCTION button once to reconnect and answer the call. It may, however, take an extra 2-3 seconds to make the connection.

Problem: The headset incorrectly performs a function, or the control buttons don't work as expected.
Cause: This may be due to improper usage or it is likely that the headset has been stored at too high temperature which can cause the processor chip to malfunction.
Solution: The headset should be reset. Press and hold down the VOLUME UP, VOLUME DOWN and FUNCTION buttons simultaneously for approximately 10 seconds. The red light will flashes 1 time to indicate a headset shutdown and reset. Then press the FUNCTION button once more to restart the headset for normal use.

Care and maintenance
The headset has been designed and produced using the latest technology, and should be looked after carefully. The following recommendations will help you to use the headset in accordance with the requirements of the warranty, and will help to extend its lifetime.
• Avoid storing the headset in humid, dusty or moist conditions, or at temperatures over 45°C. These conditions may cause the electronic components to degrade.
• Avoid storing the headset in very cold conditions (below -10°C). When the headset is turned on at these temperatures, condensation is created inside the headset and may damage the electronic circuits.
• Avoid using the headset in very hot conditions, as the heat may shorten the lifespan of the electronic equipment and may also damage the battery.
• Avoid knocking or shaking the headset. Careless usage may damage the internal circuits.
• Do not clean the headset with strong chemicals or substances, as they may damage its surface.
• Do not attempt to open the headset. The battery is not user-replaceable and replacing it will invalidate the warranty.
These recommendations will help to extend the lifetime of your headset. If you have any problems with the headset, please refer to the warranty section of this guide.

Certification and safety approvals
FCC
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.
• This device may not cause harmful interference.
• This device must accept any interference received, including interference that may cause undesired operation.
CE
This product is CE marked according to provisions of the R&TTE Directive.
Bluetooth®
The Bluetooth® trademark and logos are owned by Bluetooth® SIG, Inc. and any use of such trademarks by Argard are under license.

Warranty
Argard Co., Ltd, the producer of this Bluetooth® headset, guarantees to provide quality after-sales support and service to buyers or users of this product, under the following conditions:
1. The product warranty is valid for a period of one (1) year from the date of purchase.
2. The buyer must produce a receipt or other documentation showing the date, time and place where the product was purchased.
3. The buyer is not covered by this warranty under the following conditions.
   • The product has been damaged due to improper usage or storage, falling or being dropped hard on the ground, or coming into direct contact with steam or water.
   • The product has been repaired or modified by an unauthorized person.
   • The product has been sent for repairs after the warranty has expired, in which case the company will charge for the service at the normal cost.
   • The battery has been modified, or an unsuitable battery has been used.
   • Charging equipment other than that provided with the headset has been used.
4. If a problem occurs during the warranty period, the buyer should send or take the product to the original vendor.
All information regarding this warranty or the product may be modified without notice.

Use only the supplied adaptor.
Meaning of WEEE symbol

e.g.   this symbol indicating separate collection electrical and electronic equipment.

Modification not expressly approved by this company void the user's authority to operate the equipment.

ARGARD

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