at&t

user's manual
SoundStream
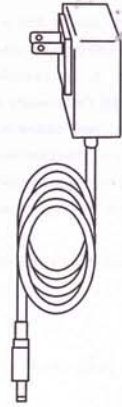model #: ID251

Made for
iPod iPhone

Available on the
App Store

Music Dock for iPhone® and iPod®

hello.

Thank you for purchasing
SoundStream [ID251].

Music Dock For iPhone® and iPod®

Features
· ProTune Speaker System with RealBass Technology
· Simultaneously play & charge your iPhone/iPod
· Bluetooth® wireless technology built-in
· App enhanced features: FM radio, alarm clock, EQ, weather
· Line-In jack for use with other devices
· Full function remote control
· Blue ambient lighting

What's Included

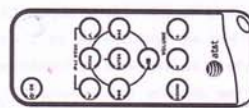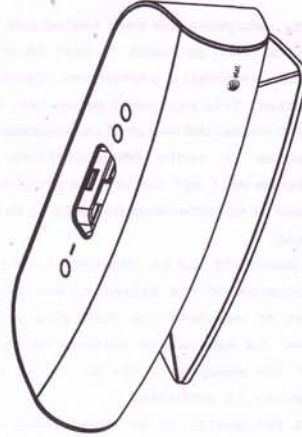1. Unpack the docking station and make sure all accessories are put aside so they will not be lost.

AC Adapter

Docking Station
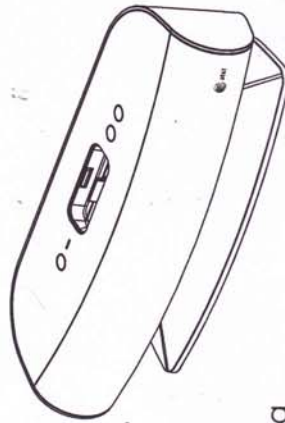
Dock Adapters
iPhone/iPod

A B C D E F

Remote Control
(includes 3V CR2032
Lithium battery)

Contents

Safety Information

Warning!

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPLIANCE TO DRIPPING OR SPLASHING LIQUIDS.

The lightning flash and arrowhead symbol within the triangle is a warning sign alerting you of "dangerous voltage" inside the product.

CAUTION
RISK OF ELECTRIC SHOCK DO NOT OPEN

WARNING: To reduce the risk of electric shock, do not remove cover (or back). No user-serviceable parts inside. Refer servicing to qualified service personnel.

The exclamation point within the triangle is a warning sign alerting you of important instructions accompanying the product.

NOTES: Caution symbols are printed on rear of docking station. Please refer to user's manual.
This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Important Safety Instructions

When used in the directed manner, this unit has been designed and manufactured to ensure your personal safety. However, improper use can result in potential electrical shock or fire hazards. Please read all safety and operating instructions carefully before installation and use, and keep these instructions handy for future reference. Take special note of all warnings listed in this user's manual and on the unit.

1. **CLEANING** - Unplug the unit from the wall outlet before cleaning. Clean the unit using a damp cloth; do not use liquid or aerosol cleaners.

2. **ATTACHMENTS** - Do not use attachments not recommended by the manufacturer.

3. **ANTENNA** - Do not connect an external antenna to the unit (other than that provided).

4. **WATER AND MOISTURE** - The unit should not be used near water. For example: near a bathtub, washbowl, kitchen sink, laundry tub, swimming pool or in a wet basement.

5. **PLACEMENT** - Do not place the unit on an unstable table, stand, tripod, or bracket. This may result in serious personal injuries and damage to the unit.

6. **VENTILATION** - The unit should be situated so that its location or position does not interfere with its proper ventilation. For example, it should not be situated on a bed, sofa, rug or similar surface that may block ventilation openings. Also, it should not be placed in a built-in installation, such as a bookcase or cabinet, which may impede the flow of air through the ventilation openings.

7. **PERIODS OF NON-USE** - If the unit is to be left unused for an extended period of time, such as a month or longer, the power cable should be unplugged from the unit to prevent damage or corrosion.

8. **OBJECTS AND LIQUID ENTRY** - Care should be taken so that external objects do not fall into and liquids are not spilled onto any openings or vents located on the product.

9. **POWER SOURCE** - The unit should be connected to a power supply only of the type described in the operating instructions or as marked on the unit. If you are not sure, please consult the dealer or local power company.

10. **POWER CORD PROTECTION** - Power supply cord should be routed so that they are not likely to be walked on or pinched by items placed upon or against them. It is always better to have a clear area from where the cable exits the unit to where it is plugged into an AC outlet.

11. **LIGHTNING** - Unplug the unit from the wall outlet and disconnect the antenna or cable system during a lightning storm or when it is left unattended and unused for long periods of time. This will prevent damage to the product due to lightning and power-line surges.

12. **OVERLOADING** - Do not overload wall outlets, extension cords, or integral convenience receptacles as this can result in a risk of fire or electric shock.

13. **HEAT** - The unit should be situated away from heat sources such as radiators, heat registers, stoves or other appliances (including amplifiers) that produce heat.

14. **DAMAGE REQUIRING SERVICE** - The unit should be serviced by qualified service personnel when:
    A. the power supply cable or plug has been damaged.
    B. objects have fallen into or liquid has been spilled onto the enclosure.
    C. the unit has been exposed to rain.
    D. the unit has been dropped or the enclosure damaged.
    E. the unit exhibits a marked change in performance or does not operate normally.

15. **SERVICING** - The user should not attempt to service the unit beyond those methods described in the user's manual. Opening or removing covers will expose you to dangerous voltage and other hazards. Service methods not covered in the user's manual should be referred to qualified service personnel.

16. **SAFETY CHECK** - Upon completion of any service or repair to the unit, ask the service technician to perform safety checks to determine that the product is in proper working condition.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. The antenna(s) used for this transmitter must be installed and operated to provide a separation distance of at least 20 cm from all persons and must not be collocated or operating in conjunction with any other antenna or transmitter. Installers must ensure that 20cm separation distance will be maintained between the device (excluding its handset) and users.
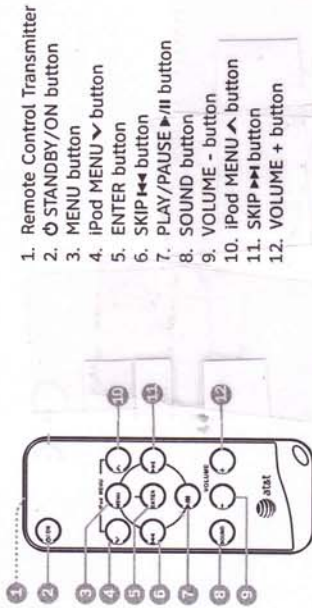
Location of Docking Station Controls
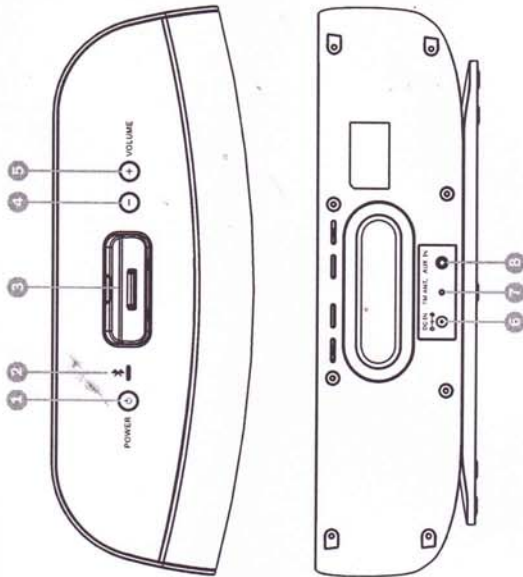
1. POWER ON/OFF/PLAY/PAUSE button
2. Bluetooth indicator
3. Universal dock for iPhone/iPod
4. VOLUME - button
5. VOLUME + button
6. DC IN jack
7. FM ANT.
8. AUX-IN jack

Location of Remote Controls

1. Remote Control Transmitter
2. STANDBY/ON button
3. MENU button
4. iPod MENU ∨ button
5. ENTER button
6. SKIP ◄◄ button
7. PLAY/PAUSE ►/II button
8. SOUND button
9. VOLUME - button
10. iPod MENU ∧ button
11. SKIP ►► button
12. VOLUME + button

Using The Remote Control

The 3V CR2032 Lithium battery is already installed in the remote control. Pull out the small plastic tab as shown in the illustration to begin using the remote control.

To use the remote control, point the remote control transmitter toward the remote control receiver on the front panel of the docking station and press the desired button. The effective range of the remote control is approximately 20 feet. Please note that bright sunlight or artificial light may interfere with the proper operation of the remote control.
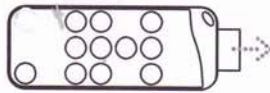
Battery Replacement

When the remote operation becomes weak or intermittent, it is time to replace the remote control battery. Pull out the battery holder, remove the old battery and install a new 3V CR2032 Lithium battery in the holder as shown in the illustration. Slide the holder back into the remote control.

Note: If the battery is installed incorrectly the remote control will not work.

Power Supply

AC Operation (External AC-DC Power Adapter)

- This unit is equipped with a "DC jack" that should only be used with the supplied AC adapter to operate the unit. Use of other adapters may damage the unit or cause it to malfunction.
- Plug the tail end of the AC adapter into the DC-jack (socket) on the rear of docking station.
- Insert the plug of the AC adapter into a wall outlet with AC power not controlled by a wall switch.
- Press the **POWER ON/OFF/PLAY/PAUSE** button to switch on the unit.

Dock Adapters

Choose the dock adapter that fits your iPhone/iPod, insure your iPhone/iPod fits snugly into the correct adapter.

iPhone
iPhone 3G
iPhone 3Gs
iPhone 4
B OR C

iPod touch
F

iPod
5th generation
B OR C

iPod
4th generation
3rd generation
mini
A OR B

iPod classic
80GB
120GB
160GB
B OR C

iPod photo
A OR B
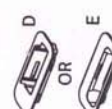
iPod nano
6th generation
5th generation
4th generation
C OR D

iPod nano
3rd generation
2nd generation
1st generation
D OR E

The dock adapter letter shows which iPhone/iPod fits

Operational Instructions

Adapter Instructions

SoundStream comes with 6 removable dock adapters. Using the correct adapter ensures the proper fit for your iPhone/iPod and helps to reduce the stress on the connector when operating the iPhone/iPod.

Installing a dock adapter

1. Refer to the compatibility table in this manual and select the correct dock adapter for your iPhone/iPod.
2. Place the proper adapter into the dock and press it into position. The adapter will only go in one way. The 30-Pin connector should fit through the opening in the bottom of the adapter.
3. Carefully align and then gently insert the iPhone/iPod into the dock.
4. To remove/replace a dock adapter, first remove the iPhone/iPod, then grip the adapter and gently pull upwards.

Note: Please note that older 3rd, 2nd and 1st generation iPods are incompatible with this unit.
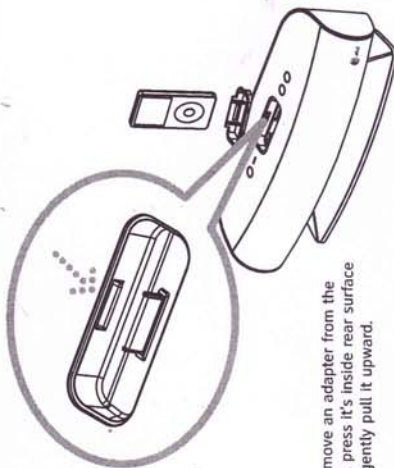
To remove an adapter from the dock, press it's inside rear surface and gently pull it upward.

important!

When connecting your iPhone/iPod to this dock, please ensure that the correct adapter plate is used. Failure to do so may result in damage to the iPhone/iPod and the dock.

Operational Instructions

General

The main functions of this system can be operated by the controls on the top panel of the docking station, or by the buttons on the remote control. If a specific function can only be operated by the remote control, this will be clearly indicated in this manual.
When operating this system with the remote control, make sure that the Infrared transmitter on the front of the remote control is pointed at the remote sensor on the front panel of the docking station.

Docking Your iPhone/iPod

Gently dock your iPhone/iPod into the 30 pin connector on the front of the unit. Do not force. If you have not already downloaded the free app from the iTunes App Store, you will see the following message on your iPhone/iPod Touch display: "This accessory requires an application that you do not have installed." The purpose of this message is to advise you that you must download the app to enjoy the enhanced features of SoundStream. (See page 15 for more details.)
You will have full access to all the standard features of SoundStream without installing the app.

Note: The 4G iPod, iPod Classic and 5G iPod are not supported for charging with this unit.

Controls

Volume Controls

To increase or decrease the system volume, press the **VOLUME +** or **-** button on the remote control or **VOLUME +** or **-** on the top panel of the unit.
If the volume is less than the default level when the unit is put into standby, the unit will return to the default volume level upon powering back on. If the volume is higher than the default level when the unit is put into standby, the unit will remain at that volume level upon powering back on.

SOUND Button (On Remote Control Only)

This button allows you to choose between the two available audio modes, standard sound and virtual surround sound.

MUTE Button (On Remote Control Only)

Press the **MUTE** button on the remote control to shut off the speakers temporarily. Press the **MUTE** button again to cancel the mute function and restore the sound.

Play/Pause ▶/❙❙ Button (On Remote Control Only)

Press this button on the remote control to begin playback of your iPhone/iPod. Press again to pause playback.

Skip ◄◄ (Forward)/Skip ►► (Back) Button (On Remote Control Only)

During playback press to skip forward or backward to the next or previous track.

MENU Button (On Remote Control Only)

Press this button to access the iPhone/iPod menu.
This button operates exactly like the **MENU** button on the iPhone/iPod itself.

∨/∧ Up/Down Navigation Button (On Remote Control Only)

After pressing the **MENU** button to access the iPhone/iPod Menu, press the ∨/∧ buttons to move up or down within the Menu display.

ENTER Button (On Remote Control Only)

After highlighting your desired selection in the Menu, press the **ENTER** button to choose that selection.

Dock Operation with App

myDock App (iPhone & iPod Touch only)

SoundStream is designed to work hand-in-hand with a feature enhancing app. This app brings many new features that work seamlessly with the dock, including:

- Digital FM radio controls
- Clock & alarm
- Music equalizer
- Local weather
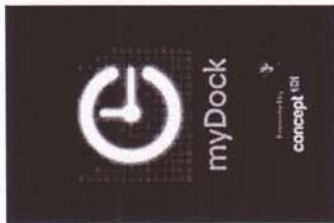
Download & Install

There are 2 ways to download & install the free app:

Option 1
- Dock your iPhone/iPod touch into the docking station.
- On your device's screen you will see a prompt asking if you would like to download the free app.
- Press "Yes" on your iPhone/iPod to be taken directly to the app download screen in the Apple App Store.
- Select the app, myDock, and continue to download and install.

Option 2
- Turn on your iPhone/iPod touch and navigate to the App Store.
- Tap the "Search" icon at the bottom of your screen and search for "myDock".
- Open the myDock app page and tap the "Free" button in the upper right side of the screen.
- Tap "Install" and enter your App Store password to begin download and installation.

Note: Your iPhone/iPod touch must be connected to the internet to download the free app.
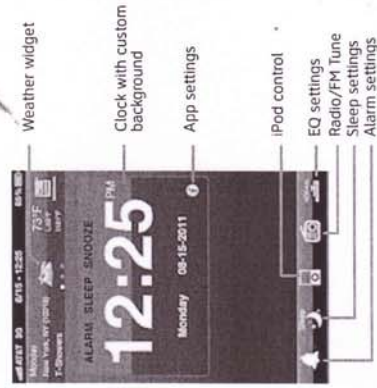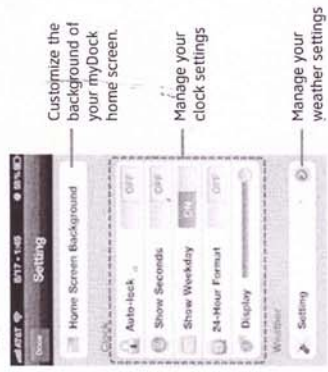
Operational Instructions

Launch & Operation

Once the myDock app is installed, navigate to the app on your device and tap the icon to launch the app.
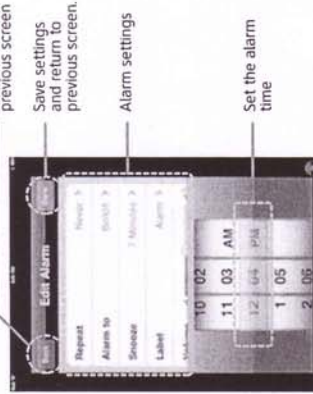
Home Screen

- Weather widget
- Clock with custom background
- App settings
- iPod control
- EQ settings
- Radio/FM Tune
- Sleep settings
- Alarm settings

App Settings

- Customize the background of your myDock home screen.
- Manage your clock settings
- Manage your weather settings

Alarm Settings

- Return to previous screen
- Add alarm
- Edit alarm

- Return to previous screen
- Save settings and return to previous screen.
- Alarm settings
- Set the alarm time
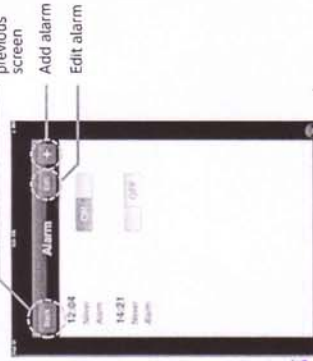
Operational Instructions

iPod Music Controls
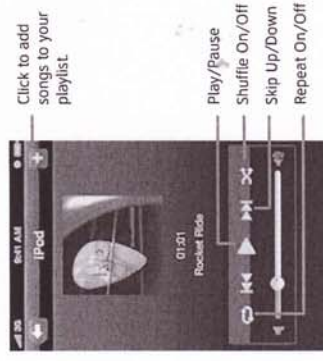
- Click to add songs to your playlist.
- Play/Pause
- Shuffle On/Off
- Skip Up/Down
- Repeat On/Off

Sleep Settings

Choose the length of time you would like the dock to stay awake for. At that time the dock will automatically "SLEEP".

FM Radio Controls

- Press to add the correct station to your favorites list.
- Press once to tune to your desired station. Press and hold to auto seek.
- Your favorite stations list

Sleep Settings

Scroll to select the EQ setting that fits your genre.
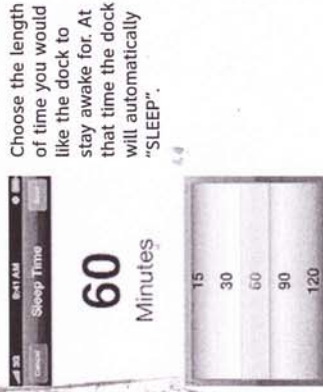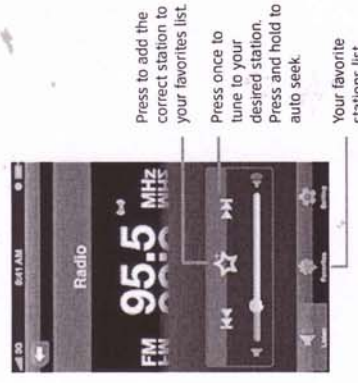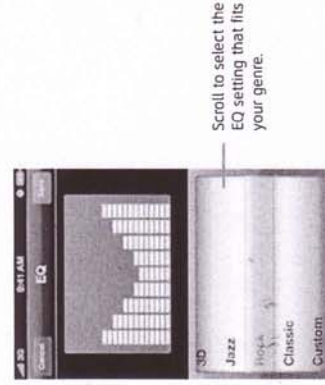
Bluetooth Operation

Play Audio from Bluetooth Device

SoundStream connects with all Bluetooth devices that support the A2DP profile including iPhone, iPod touch, and most smartphones, laptops and tablets.

Setting Your SoundStream Music Dock

1. Connect the AC power adapter cable to the DC input jack, and plug the AC adapter into a wall power outlet not controlled by a wall switch.
2. Press and hold **POWER ON/OFF/PLAY/PAUSE** button on the music dock until you hear a beeping sound.
3. The blue LED light will start to flash slowly, indicating that the unit is now ready to be paired with your Bluetooth device.

Pairing Your Bluetooth Device

1. Go to the Bluetooth Manager of your Bluetooth device.
2. Search Bluetooth devices and select ATT-ID251 to start connecting.
3. Enter "0000" when your device asks for the PIN code.
4. Once paired, the unit will beep and the blue LED light will flash rapidly 3 times.
5. Although the unit can only stream audio from one device at a time, it is capable of being paired with up to eight devices. This means that you only have to enter the PIN code one time for each device.
6. Your SoundStream unit is now connected and ready to stream audio! Just play your music, movie or game and the audio will play from the dock.
7. Keep in mind that the Bluetooth speaker has a 30-foot range.

Reconnecting Your Device

If you move out of range or turn off the Bluetooth feature on your device, the music dock will disconnect from your device. To reconnect, simply access the Bluetooth Manager on your device and select ATT-ID251 . You will not be asked to enter the PIN code again.

Out of Range or Lost Signal

If the music device is out of range (beyond 30 feet) of the music dock or if there is something blocking the Bluetooth signal, the LED light will flash slowly to indicate that the Bluetooth connection with the music device has been lost.

To avoid a lost connection:
1. Move the music device back into range (within 30 feet), and/or make sure there's a clear line of sight between the music dock and the Bluetooth device.
2. If the connection is lost , the connection will need to be reestablished. Follow the directions under "Reconnecting Your Device".

Specifications

- Power supply: DC 8.5V, 1.9Amps through built-in DC jack
  External AC power adapter 100V-240V ~ 50/60Hz

  Speaker: Impedance 6 Ω 2.0" Speaker x2

  Amplifier: 5W x 2 THD 10%

Troubleshooting

Symptom	Possible cause	Solution
Unit does not respond (no power)	AC adapter is not plugged into a wall outlet or the connector is not plugged into the DC IN jack on the back of the unit.	Verify the wall outlet that the AC adapter is plugged into is not controlled by wall switch and if it is, confirm the wall switch is turned on.
iPhone/iPod does not dock properly	Using no or wrong iPhone/iPod dock adapter.	Make sure the dock adapter is the proper fit for the iPhone/iPod.
	iPhone/iPod is not installed properly.	Remove the iPhone/iPod from the unit and check for obstruction on the connections of the docking station and of the iPhone/iPod. Then reset the iPhone/iPod into the docking station.
iPhone/iPod does not respond to the unit	iPhone/iPod is not installed properly.	Remove the iPhone/iPod from the unit and check for obstruction on the connections of the docking station and of the iPhone/iPod. Then reset the iPhone/iPod into the docking station.
	iPhone/iPod is locked up/frozen.	Make sure your iPhone/iPod is working properly before docking it into the unit. Please refer to the iPhone/iPod manual for details.
	Using first or second generation iPod, iPod shuffle or other devices.	This unit cannot control these iPods or other devices.
iPhone/iPod is not charging	iPhone/iPod is not installed properly.	Remove the iPhone/iPod from the unit and check for obstruction on the connections of the docking station and of the iPhone/iPod. Then reset the iPhone/iPod into the docking station.
	iPhone/iPod is locked up/frozen.	Make sure your iPhone/iPod is working properly before docking it into the unit. Please refer to the iPhone/iPod manual for details.
	iPhone/iPod battery has a problem.	
Unit does not connect to Bluetooth	Your Bluetooth device is not paired with the unit.	Make sure your Bluetooth device supports the A2DP profile, and is paired properly with the unit.
	Out of range	Move the music device back into range (within 30 feet), and/or make sure there's a clear line of sight between the main unit and the Bluetooth device.

Remarks:
If troubleshooting does not eliminate the problem, disconnect the DC IN plug from the back of unit and reconnect it after a few seconds. This resets the unit to it's factory default settings and results in the deletion of all previous settings. In case the problem still exists, see warranty information on page 22 to obtain service.

purchase date:

place of purchase:

Warranty Information

Limited Warranty

The AT&T brands are used under license. Any repair, replacement, or warranty service, and all questions about this product should be directed to Concept 101 LLC at http://www.support.nyconcept.com or call 1 (800) XXX-XXXX. In Canada, dial 1 (XXX) XXX-XXXX.

Concept 101 LLC warrants to the original purchaser that the product will be free from defects in material, parts and workmanship for the period designated for this product. The warranty commences the day the product is purchased and covers up to a period of one (1) year (90 day Labor and 1 year Parts). Concept 101 agrees that it will, at its option, replace the defective product with either a new or remanufactured unit equivalent to your original purchase during the warranty period. Should the Parts warranty period exceed the Labor warranty period, Concept 101 will supply at no charge for the remainder of the Parts warranty, any new or re-manufactured replacement parts as required by the product. During this period all labor and service charges will become the responsibility of the customer.

Exclusions: This warranty does not apply to the appearance or exterior of the product which may have been damaged or defaced, altered or modified in design or construction. This warranty does not apply if the serial number is altered or removed, or if there is any damage due to power line surge, user damage to the AC power cord, connection to improper voltage source, general misuse, accidents, or repair attempts by unauthorized service agents. Other exclusions include ear pads, rechargeable and non-rechargeable batteries.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CUSTOMER; CONCEPT 101 SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW. ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE DURATION OF THE WARRANTY.

Some states do not allow the exclusion or limitations of incidental or consequential damages, or limitations on how long the warranty lasts. In these cases the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Obtaining Service: To obtain service, product literature, supplies or accessories please call 1 800 - *** - ****, or visit our website, http://www.support.nyconcept.com, to create a ticket for exchange/repair. Please make sure to provide the date of purchase, model number and a brief description of the problem. Our customer service representative will contact you or send detailed return instructions.

Concept 101 does not warrant that the unit will work properly in all environmental conditions, and makes no warranty and representation, either implied or expressed, with respect to the quality, performance, merchantability, or fitness for a particular purpose other than the purpose identified within this user's manual. Concept 101 has made every effort to ensure that this user's manual is accurate and disclaims liability for any inaccuracies or omissions that may have occurred. Information in this user's manual is subject to change without notice and does not represent a commitment on the part of Concept 101. Concept 101 reserves the right to make improvements to this user's manual and/or to the products described in this user's manual at any time without notice. If you find information in this manual that is incorrect, misleading, or incomplete, please contact us through our website.

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