Installation Manual

Q25 POS Terminal

Note: Product images shown may be different than actual product received

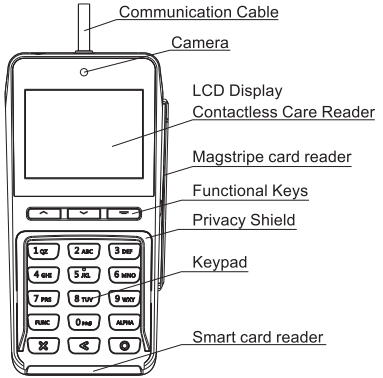
PAX TECHNOLOGY LIMITED

1 Contents Checklist

Please check the components after unpacking. If any one of them is missing, or if there is a page missing from the product manual,etc., please contact the dealer.

Name	Qty.
Q25 POS Terminal	1
Communication Cable	1
Product Manual	1
Cable AC Power Adapter (Optional)	1

2 Product Description



3 Instruction

Q25 connects to a POS or an ECR by a communication cable for entering password，tap contactless card, insert magstripe card or smart card during transaction process. To use it correctly, you should refer to following instructions:

1) Power On/Off
   Power On: After inserting the multi-functional cable into the unit and connect the Adapter, the unit is powered on by the cable automatically.
   Power Off: Unplug the cable from the device thus the unit lost power which is power off.
2) Multi-functional cable
① Remove the back cover (At the bottom of the terminal).
② Put the multi-functional cable head to the 2x7 pin interface.
3) SAM Card
① Remove the back cover (At the bottom of the terminal).
② Insert the SAM card to the corresponding card slot.
4) Magnetic Stripe Card
   Put magnetic stripe side of magnetic card towards device interior, swipe the card with a steady speed during through magnetic reader slot. (Support bi-directional swiping)
5) IC Card
   Put IC card chip side upward, push-in IC card slot and to bottom.
6) Tap contactless card
   Put the contactless card into the sensing area above the LCD
7) Electronic signature
   Q25 support electronic signature in touch screen configuration. Please be sure to use the finger to sign, do not use metal or sharp objects to operate the touch screen, so as not to damage the touch screen.

P/N:200312000000510

PAX TECHNOLOGY LIMITED reserves the right to change product technology specifications without notifying.

PAX TECHNOLOGY LIMITED

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Website: http://www.pax.com.cn

4 Installation and Usage Tips

1) Avoid putting the terminal in direct sunlight, high temperature, moist, or dusty environment.
2) Forbid non-professional to repair the terminal.
3) Before insert the card, please check internal and around of IC card slot . when you found some suspicious objects , must report to related administrator.

5 Password Entering Tips

It is highly recommended to enter password as following ways:

1) Set up anti-peep shields. Enter password with shield by the structures of cashier desk.
2) Place the POS terminal at an appropriate angle and make sure it is difficult to peer the password. For example, the POS was installed above the movable bracket.
3) In enter password perspective, avoid surrounding video surveillance.
4) Paste text instructions to remind the customers to shelter with body or palm when enter password.
5) Merchants can also choose other ways to protect the customer input password.

6 EU Declaration of Conformity

The full text of the EU declaration of conformity is available at the following internet address:
https://www.pax.com.cn/ProductCE/index.aspx

Caution:

Note : Cet appareil est conforme à la Partie 15 des règlements de la FCC et aux normes RSS de l'Industrie du Canada. Son fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas causer des interférences nuisibles, et (2) cet appareil doit accepter toute interférence reçue, y compris les interférences qui peuvent provoquer un fonctionnement indésirable.

Le fabricant n'est pas responsable des toutes interférences radio ou télévision causées par des modifications non autorisées apportées à cet appareil. De telles modifications peuvent empêcher l'utilisateur d'utiliser l'appareil.

Le présent émetteur radio (identifier le dispositif par son numéro de certification ou son numéro de modèle s'il fait partie du matériel de catégorie II) a été approuvé par Industrie Canada pour fonctionner avec les types d'antenne énumérés ci‑dessous et ayant un gain admissible maximal. Les types d'antenne non inclus dans cette liste, et dont le gain est supérieur au gain maximal indiqué, sont strictement interdits pour l'exploitation de l'émetteur.

Antenna Type	Max. Antenna Gain(dBi)
internal permanent antenna	0.6

This device complies with Part 15 of the FCC rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This radio transmitter (identify the device by certification number or model number if Category II) has been approved by Industry Canada to operate with the antenna types listed below with the maximum permissible gain indicated. Antenna types not included in this list, having a gain greater than the maximum gain indicated for that type, are strictly prohibited for use with this device.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

To maintain compliance with FCC's RF exposure guidelines, this equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

5G
For 5150-5250, 5250-5350, 5470-5725, and 5725-5850 frequency band,
Operations in the 5150-5250 and 5725-5850 band are restricted to indoor usage only.

5G:
Any emission is maintained within the band of operation under all conditions of normal operation. The max. frequency stability is less than 20ppm.