

Basics Guide for the **KYOCERA Rise**

Get Started	2
Important Safety Information	20
Manufacturer's Warranty	30
End User License Agreement	33
Important Message From Virgin Mobile	37

© 2012 Kyocera Corporation. All rights reserved. The "Virgin" name and the Virgin signature logo are registered trademarks of Virgin Enterprises Limited and are used under license. All other trademarks are the property of their respective owners. KYOCERA is a registered trademark of Kyocera Corporation.

Android, Google Play Store, Google Maps, Gmail, Google Talk are trademarks of Google, Inc.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Kyocera Corporation is under license. Other trademarks and trade names are those of their respective owners.

Get Started

- ◆ Your KYOCERA Rise (page 2)
- ◆ Get Your Device Ready (page 3)
- ◆ Activate Your Device (page 4)
- ◆ Account Management (page 5)
- ◆ Android™ Basics (page 6)
- ◆ Use Your Device (page 9)
- ◆ Customer Support (page 18)
- ◆ Notes (page 19)

This section introduces you to the basics of getting started with Virgin Mobile and your KYOCERA Rise. Visit www.virginmobileusa.com for the complete User Guide and additional information.

Your KYOCERA Rise

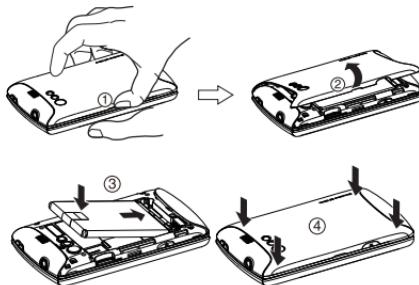


Get Your Device Ready

Find out what you need to do before you use your device the first time.

Install the Battery

1. Hook your thumb- or fingernail into the slot at the left side of the battery compartment cover (①) and gently lift up to remove the cover (②).
2. Insert the battery, contacts end first, and gently press into place (③).
3. Make sure the locking tabs of the cover are seated and then gently press the cover (④).



Charge the Battery

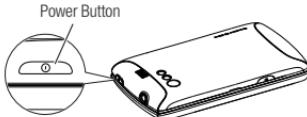
1. Plug the smaller end of the micro-USB cable into the device's charger/accessory jack.



2. Plug the other end of the USB cable into the charger, and then plug the charger into an electrical outlet.

Turn the Device On

- Press and hold the **Power** button to turn your device on.



Activate Your Device

Activate Your Device

1. Turn on your new device.
2. Touch the Activate icon  on the home screen.
- or -
Touch , and then touch the Activate icon .
3. Follow the onscreen prompts to complete the activation process.

Tip: Do not press the **Power** button while the device is being activated. Pressing the **Power** button cancels the activation process.

Turn the Screen On and Off

- To quickly turn the display screen off, press the **Power** button on top of the device.
- To turn the screen on and display the unlock screen, press the **Power** button.

Unlock the Screen

- ▶ Touch  and drag it in any direction to unlock the screen.

Turn the Device Off

- Press and hold the **Power** button on top of the device and then touch **Power off** to turn the device off.

Account Management

Manage Your Account

From Your Device

Dial *86 on your device or just touch

My Account  on the home screen to access your Account, where you can do any of the following things:

- Check your minutes
- Add money (Top-Up)
- Change plans... and a lot more

From Your Computer

Log in with your phone number and Account PIN at virginmobileusa.com where you can do everything above, and more.

Top-Up Your Account

Buy Top-Up cards at thousands of retailers. Or, make it real easy by registering your credit/debit card or PayPal account.

Auto Top-Up

Auto Top-Up is the easiest way to keep your service working. Set it to Top-Up your account once a month so you can keep emailing, IMing, Tweeting with Twitter, surfing, and talking. No interruptions, no sweat. Activate Auto Top-Up and adjust your settings anytime by logging at virginmobileusa.com.

One-time Top-Ups

From Your Device:

Dial *729 on your device or just touch **My Account**  on the home screen.

From Your Computer:

If you don't want to set Auto Top-Up, you can still log in at virginmobileusa.com whenever you need a quick Top-Up.

Android™ Basics

Learn some basics about how to move around on your device, use the Home screen, and enter text. If you're familiar with Android devices, you can probably skip these pages (although a refresher course never hurt anyone).

Move Around Your Device's Menus and Screens Using Gestures

Your device's touchscreen lets you control everything through various types of touches, or gestures.

Touch: When you want to press onscreen buttons, select items such as application and settings icons, or type, simply touch the screen with your finger. A light touch works best.

Touch and hold: To open the available options for an item (for example, options for a contact), simply touch and hold the item.

Drag: Touch and hold your finger before you start to move it. Do not release your finger until you have reached the target position.

Slide or Flick: To slide, quickly move your finger vertically or horizontally across the screen. To flick, move your finger in lighter, quicker strokes than sliding. This finger gesture is always used in a vertical motion, such as when scrolling through contacts or a message list.

Pinch and Spread: Pinch the screen using your thumb and forefinger to zoom out or spread the screen to zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Rotate: For most screens, you can automatically change the screen orientation from portrait to landscape by turning the device sideways. When entering text, you can turn the device sideways to bring up a bigger keyboard.

Note: The **Auto-rotate screen** check box in **Home**  > **Menu**  > **System settings** > **Display** needs to be selected for the screen orientation to automatically change.

Home Screen

Press **Home**  to display your Home screen.



Notifications Panel

When you see a notification icon on the left side of the status bar, drag the status bar down to display the notifications panel. Touch a notification to open the related application, such as messaging, call list, or event.

To close the panel, drag the bottom bar up.

Viewing Extended Screens

Your device's Home screen extends horizontally to four additional screens. This gives you room to customize your device and put the things you need front and center, just a swipe away.

- To display the Home screen, press **Home**  from any screen.
- To view extended screens, flick the screen left or right. There are two additional screens on each side of the Home screen.

Add Items to Your Screen

1. Touch  on the Favorite tray.
2. Slide the **APPS** and **WIDGETS** screens to find the item you want to add.
3. Touch and hold an application or widget icon. The initial Home screen appears with the icon.
4. Pressing the application or widget icon, move your finger to the place you want to add the icon.
5. Release your finger.

Keys

Function Keys

Just below the touchscreen, you will find a row of four keys that let you perform specific functions.

- **Back Key** (◀) Press to return to the previous screen or close the dialog box.
- **Home Key** (⌂) Press to return to the Home screen.
- **Recent Apps Key** (▤) Press to show the Recent Apps screen.
- **Menu Key** (☰) Press to open the menus of the current screen or application.

Typing

Slide-Out QWERTY Keyboard

Open the Slide-Out QWERTY keyboard to type faster and more conveniently. The Slide-Out keyboard also comes with special keys that let you quickly access menus and search your device.

To open the Slide-Out QWERTY keyboard:

1. Hold the device sideways, with the front panel buttons to your right.
2. Push the screen panel up with your thumbs to reveal the Slide-Out keyboard.

Note: When the Slide-Out keyboard is opened, the display stays in landscape mode and you will not be able to use the onscreen keyboard.



Touchscreen Keyboards

Your device lets you choose between two onscreen keyboards.

- **Android keyboard** – Use to enter text one letter at a time.
- **Swype™** – Use to enter a word dragging your finger over the letters.

Language and Input Settings

You can change your text entry options through the Language & input settings menu.

► Press **Home**  > **Menu** , and touch **System settings** > **Language & input**.

- To change the language, touch **Language**.
- To edit your word suggestion dictionary for the Android keyboard, touch **Personal dictionary**.
- To select a keyboard type, touch **Default**.
- To change the keyboard settings, touch  next to **Android keyboard** or **Swype** under **Default**.

Tip: When a touchscreen keyboard is displayed, you can select a keyboard type by sliding the status bar down and touching

Select input method.

Use Your Device

Take advantage of your device's features and Virgin Mobile services, from the basics (Making Calls) to the more advanced (Using Email, YouTube, GPS Navigation, and more).

Set Up Your Voicemail

All unanswered calls are automatically transferred to your voicemail, even if your device is in use or turned off. You should set up your voicemail and personal greeting as soon as your device is activated:

1. Press **Home** , and touch  to display the phone dialpad.
2. Touch and hold  to dial your voicemail number.
3. Follow the voice prompts to create your password and record your name and greeting.

It is strongly recommended that you set a voicemail password. Without a password, anyone who has access to your device can access your messages.

Retrieve Your Voicemail

1. Press **Home** , and touch  to display the phone screen.
2. Touch and hold .

From any other phone:

1. Dial your wireless phone number.
2. When you voicemail answers, press the asterisk key (*).
3. Enter your password.

Make a Phone Call

1. Press **Home** , and touch  to display the phone screen.
2. Touch the number keys on the dialpad to enter the phone number. Touch  to delete one or more digits.
3. Touch  to place the call.

Answer an Incoming Call

- On the incoming call screen, flick the Answer icon .

Note: While on a call and holding the device near your face to speak, the touchscreen automatically deactivates to avoid accidental screen presses. When you move the device away from your face, the touchscreen automatically reactivates.

Reject an Incoming Call

- Flick the Ignore icon  to send the call to your voicemail inbox.

Reject an Incoming Call and Send a Text Message

- Flick the Ignore & Text icon  to ignore the call and send a message to the caller.

People

The People application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your device as well as contacts synchronized with your Google™ account or compatible email programs.

Access People

1. Press **Home** , and touch  > **People**.
2. Scroll through the list to view your contacts.
3. Touch a contact to view contact information.
4. Touch and hold a contact to edit, delete, and more.

Add a New Contact

1. Press **Home** , and touch  > **People**.
2. Touch .
3. Add as much or as little information as you want.
 - To add information in a field, touch the field to display the touchscreen keyboard.
 - To assign a number or address type (such as MOBILE, HOME, WORK, etc.), touch the label next to the number or address field.

- To assign a picture, touch the icon next to the name, and select to take a picture or choose a picture from Gallery.

4. Touch **DONE** when you're finished.

Note: If you have contacts associated with your Gmail account, they are automatically synced with your device.

Edit Contacts

1. Press **Home** , and touch  > **People**.
2. Touch a contact to open it, and then press **Menu** , and touch **Edit**.
 - Touch a field to add or edit information.
3. Touch **DONE** when you're finished.

Note: To delete a contact, press **Menu** , and touch **Delete** > **OK**.

Messaging

Send a Message

1. Press **Home** , and touch  > **Messaging**.
2. On the Messaging screen, touch . The compose screen opens.
3. Enter a phone number or email address in the **To** field.
4. Touch **Type message** and type your message.
 - To attach pictures or files, touch , and then select a file.
 - To add a subject or insert a smiley, press **Menu** , and touch **Add subject** or **Insert smiley**, and then type a subject or select a smiley.
5. When you are finished, touch  (to send a text message), or touch  (to send a MMS message).

Access Messages

- Press **Home** , and touch  > **Messaging**. Touch a message to open and read it.
- If you have a new message notification, drag the status bar down to open the Notification panel. Touch a message to open and read it.

Email Setup

You can link multiple email accounts to your KYOCERA Rise, including Exchange server accounts. You can set up email accounts through the setup application or directly through the settings menu or email application.

Set Up a Gmail™ Account

You likely signed into your Gmail account when you first turned your device on. If not, you can add it or another account at any time.

1. Press **Home**  > **Menu** , and touch **System settings** > **Accounts & sync**.
2. Touch **ADD ACCOUNT** > **Google**.
3. Follow the instructions to set up or sign into a Gmail account.

Note: Although you need a Gmail account to use certain features such as Google Play Store™, you do not have to use Gmail as the default account for your device.

Note: When setting up a new Google account, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This

address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your device.

Set Up an Email Account

1. Press **Home**  , and touch  > **Email**.
2. Follow the instructions to sign in to your email account.
 - If you're adding an account from a common email provider, such as Windows Live Hotmail or Yahoo Mail, enter your email address and password and touch **Next**. Your email should be set up automatically.
 - If you're adding an account from a less common email provider, or if you have additional settings to configure, enter your email address and password and touch **Manual setup**. Follow the instructions to provide the required information.

Note: If you're not sure about your account, touch **Next** after entering your email address and password. If your device can't autoconfigure your account, you'll then be asked to configure it manually.

Set Up a Microsoft® Exchange® Account

Use the **Corporate** option to set up Exchange server work email accounts. Contact your IT administrator for account sign-in requirements.

1. Press **Home**  > **Menu**  , and touch **System settings** > **Accounts & sync**.
2. Touch **ADD ACCOUNT** > **Corporate**.
3. Enter the Exchange server account details and then touch **Next**.
 - Contact your Exchange server administrator for required sign-in information.
4. Select the type of information you want to synchronize and touch **Done**.

Access Email Messages

1. Press **Home**  , and touch  > **Email** or **Gmail**.
 - If necessary, touch the email account you want to use.
2. From the inbox, touch the message you want to view.

Send an Email Message

1. Press **Home** , and touch  > **Email** or **Gmail**.
 - If necessary, touch the email account you want to use.
2. On the account **Inbox**, touch .
3. Enter an email address or contact name in the **To** field.
4. Enter a subject and a message.
 - To add an attachment, press **Menu** , and touch **Attach file**, and select an attachment.
5. When you are finished, touch .

Wi-Fi

Connect to a Wi-Fi Network

When you're in range of an available Wi-Fi network, you can use your device's Wi-Fi feature to access the Internet and other data services.

1. Press **Home**  > **Menu** , and touch **System settings**.
2. If **OFF** is displayed at the right of **Wi-Fi**, touch it to turn Wi-Fi on. **ON** is displayed and the device will scan for available wireless networks.
3. Touch **Wi-Fi** to display a list of available networks.
4. Touch a Wi-Fi network to connect. If necessary, enter the security key and touch **Connect**.
 - When you're connected to a Wi-Fi network, you'll see the Wi-Fi icon () with blue indicator in the status bar.

Web

Go Online

- Press **Home** , and touch  > **Browser**.
(Your data connection starts and you see the home page.)
- To go to a specific website, touch the address bar and enter the Web address.
- To open the browser menu such as **Bookmarks**, press **Menu** .

Camera & Camcorder

To Take a Picture or Record a Video

1. Press **Home** , and touch  > **Camera**, or press and hold the camera button at the lower right side of the device. (To record a video, touch  > , and then select a recording mode [**MMS** or **Long video**].)
2. Frame your subject in the screen. To zoom in or out, touch  and drag it on the slider.
3. Touch and release  (center is blue) or press the camera button to take the picture.
- or -
Touch  (center is red) to start capturing video, and touch  (center is red and white) to stop capturing.

Tip: You can open the camera from the lock screen.

Flick .

Review Screen

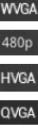
After capturing a picture or video, touch the thumbnail to display the review screen. You can instantly share your picture or video.



1. **Gallery:** Opens the Gallery application to edit your picture or replay your video.
2. **Share:** Displays the available applications to share your picture or video.

Camera and Camcorder Settings

From the camera or camcorder screen, touch  to open the capture settings menu. The following settings icons appear. Touch the one you want to adjust.

Icon	Name	Description
	Flash mode	Turn flash off or on, or set to auto.
	White balance	Adjust the type of ambient light. To let the camera adjust the light automatically, touch Auto.
	Scene mode	Adjust the lighting effects. To let the camera adjust the mode automatically, touch Auto. (For camera only)
	Video quality	Adjust the video quality. (For camcorder only.)
	Camera settings	Determine whether your location is stored with each picture or video, and adjust other camera settings. You can also restore the default settings from here.
	Close	Touch to close the above icons.

View Pictures and Videos

1. Press **Home** , and touch  > **Gallery**.
2. Select a folder to display pictures or videos.
 - Touch a picture or video to display it full size.
 - For video playback, touch the play  and pause  icons.

Google Play Store™

Google Play Store gives you access to thousands of applications to boost your productivity and increase your fun.

Download Applications and Games

1. Press **Home** , and touch  > **Play Store**.
2. The first time you visit Play Store, the Terms of Service window will appear. Touch **Accept** to continue if you agree to the Terms of Service.
3. Find an application you want and touch it to open its details screen.
4. Touch an application to read a description about the application and user reviews.
5. Touch **Download** (for free applications) or the price icon (for paid applications).

Note: You must have a Google (Gmail™) account set up on your device to purchase and download applications from Play Store.

Open installed Applications and Games

- ▶ Press **Home** , and touch . Locate the downloaded item and touch it to launch. You can also launch from the **Play Store > Menu**  > **My Apps** screen.

Google Mobile™ Services

Your KYOCERA Rise provides easy access to a variety of Google services including Gmail™, Google Talk™, Google Maps™, Google Navigation, and YouTube™.

- **Gmail** – The Google mail service. Your Gmail account lets you access many Google-related services.
- **Google Talk** – Google's instant messaging service. Press **Home** , and touch  > **Talk** to begin using the service. (If you're signed in to Gmail, you are already signed in to Google Talk.)
- **Google Maps and Google Navigation** – The Google location programs let you track your current location, view real-time traffic situations, and receive detailed directions to your destination. They also provide search tools where you can locate places of interest or an address on

a vector or aerial map, or view locations in street level. Press **Home** , and touch  > **Maps** or **Navigation** to begin using the services.

- **YouTube** – View and share videos on one of the Web's most popular video sites. Press **Home** , and touch  > **YouTube** to browse through and view available videos. Sign in with your Gmail account to upload your own videos.

Music

Open Your Music Player

- ▶ Press **Home** , and touch  > **Play Music**. The Play Music library screen appears.

- Music is stored by artists, albums, songs, playlists, and genres. Touch a category, and then touch the song or playlist you want to play. Press **Menu**  > **Shuffle all** to randomly play all songs.

Getting Music

Before you can listen to your music, you need to load songs into your device's microSD card. Here's one way to do it:

1. Use the supplied USB cable to connect your device to an available USB port on your computer.

2. Drag down the notification bar, touch the USB connection, and then touch **Mass Storage > Done**.
3. On your computer, locate the new removable disk, open it, and open or create a music folder.
4. Copy music files from your computer to the music folder, follow the procedures to safely remove the device, and then disconnect the device from the USB cable.

Customer Support

Contact Virgin Mobile's customer support department for information about your device, account history, call coverage area, and specific features available to you, such as call forwarding or voicemail.

- Visit virginmobileusa.com.
- Dial *VM from your Virgin Mobile device.
- Dial 1-888-322-1122 from any phone.

Battery-Saving Tips

Manage the Display Brightness and Timeout Settings

► Press **Home**  > **Menu** , and touch **System settings > Display > Brightness, Sleep, or Keyboard timeout** to modify your settings.

Manage Your Device's Wireless Functions

Disable the Wi-Fi, Bluetooth®, Location services, and Sync functions of the device when you're not using them. You can utilize a Power control widget usually positioned on the left side of the extended Home screen.

For questions about the device features, refer to the materials provided with your device, or visit virginmobileusa.com to see the complete User Guide.

Notes

- The services described in this guide may require a subscription to a service plan and/or may incur additional charges. Not all services will work on all devices. Virgin Mobile coverage is not available in all markets.
See www.virginmobileusa.com for more details.
- Portions of this guide are reproductions of work created and shared by Google and used according to terms described in the Creative Commons 3.0 Attribution License.
- Instructions to perform tasks in this guide may change depending on the software version on your device.
- All screens and icon images in this guide are simulated. Actual displays may vary.
- **Important Privacy Message.** This device is capable of determining its/your geographical location. To set controls for access and use of your location information by others, press **Home**  > **Menu** , and touch **System settings > Location services**, and then select location sources. Follow any applicable prompts. These settings for the use of location information can be turned on and off. For some applications and services you select, a device must be turned on and set to allow collection of location information in order to function.
- Please be advised that if you use a third-party application, the application may collect your personal information or require Virgin Mobile to disclose your customer information, including location information (when applicable), to the application provider or some other third party. Virgin Mobile's policies do not apply to these third-party applications. Please carefully review the application's terms of use and/or the application provider's policies for more information about how the application will collect, access, use or disclose your information before using a third-party application. Terms of use and other policies usually are available on the application provider's website.
- Certain mobile phone features are dependent on the capabilities and settings of Virgin Mobile's network. Additionally certain features may not be activated by Virgin Mobile, and/or Virgin Mobile's network settings may limit the feature's functionality. Always contact Virgin Mobile about feature availability and functionality. All features, functionality and other specifications, as well as the information contained in this guide are based upon the latest available information and are believed to be accurate at the time of printing. Kyocera Communications, Inc. reserves the right to change or modify any information or specifications without notice or obligation.

Important Safety Information

- ◆ General Precautions (page 20)
- ◆ Maintaining Safe Use of and Access to Your Phone (page 21)
- ◆ Using Your Phone With a Hearing Aid Device (page 23)
- ◆ Caring for the Battery (page 25)
- ◆ Radio Frequency (RF) Energy (page 26)
- ◆ Owner's Record (page 29)

This section contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this section may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the portions of your phone where the internal antennas are located while using the phone.

- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note: For the best care of your phone, only Virgin Mobile-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.

- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Virgin Mobile invoice.

Using Your Phone With a Hearing Aid Device

A number of Virgin Mobile phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. **Your Rise has an M4 and a T4 rating.**

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to

interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch" or "Telephone Switch") than unrated phones. (T4 is the better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Note: New Technologies, Including Wi-Fi

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be newer wireless technologies (including Wi-Fi) used in this phone that have not been tested for use with hearing aids.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your

hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for "excellent use." This is synonymous for T ratings.

More information about hearing aid compatibility may be found at: www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone's display and keypad backlight settings to ensure the minimum time interval:
 1. Press **Home**  > **Menu** , and touch **System settings > Display > Sleep or Keyboard timeout**.
 2. Touch the minimum time interval setting.
- Position the phone so the internal antennas are farthest from your hearing aid.
- Move the phone around to find the point with least interference.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Virgin Mobile is not aware of similar problems with Virgin Mobile phones resulting from the proper use of batteries and accessories approved by Virgin Mobile or the manufacturer of your phone. Use only Virgin Mobile-approved or manufacturer-approved batteries and accessories. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- Do not disassemble or open, crush, bend or deform, or puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion, or other hazard.

• Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.

- Improper battery use may result in a fire, explosion or other hazard.
- Do not short-circuit a battery or allow metallic conductive objects to contact battery terminals.
- Keep the metal contacts on top of the battery clean.
- Battery usage by children should be supervised.

Charging

- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

Storing

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
 - Less than one month:
-4° F to 140° F (-20° C to 60° C)
 - More than one month:
-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

- Promptly dispose of used batteries in accordance with local regulations.
- Never dispose of the battery by incineration.
- Do not handle a damaged or leaking Li-Ion battery as you can be burned.
- For safe disposal options of your Li-Ion batteries, contact your nearest Virgin Mobile authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and

the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use a Virgin Mobile-supplied or Virgin Mobile-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antennas are at least **0.591 inches**

(1.5 centimeters) from your body when transmitting. Use of non-Virgin Mobile-approved accessories may violate FCC RF exposure guidelines. Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least **0.591 inches (1.5 centimeters)** separation distance between the antennas and the user's body.

For more information about RF exposure, visit the FCC website at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Rize are:

PCS mode (Part 24):

Head: 1.35 W/kg; Body-worn: 1.04 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: V65C5155A1.

More information on the phone's SAR can be found from the following FCC website:

<http://www.fcc.gov/oet/ea/>.

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antennas.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: Rise

Serial No.:

Manufacturer's Warranty

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

Manufacturer's Warranty

Kyocera Communications, Inc. ("KCI") offers you, the original purchaser who has purchased the enclosed subscriber unit ("Product") only from an authorized dealer in the United States, a limited warranty that the Product, including accessories in the Product's package, will be free from defects in material or workmanship as follows:

A. ONE (1) YEAR LIMITED WARRANTY: For a period of one (1) year from the date of original purchase, KCI will, at its option, either repair or replace a defective Product (with new or rebuilt parts/replacements).

B. LIMITED WARRANTY ON REPAIRED/REPLACED PRODUCTS: For a period equal to the remainder of the limited warranty period on the original Product or, on warranty repairs which have been effected on Products for 90 days after the date of its repair or replacement, whichever is longer, KCI will repair or

replace (with new or rebuilt parts/replacements) defective parts or Products used in the repair or replacement of the original Product under the Limited Warranty on it.

Proof that the Product is within the warranty period in the form of a bill of sale or warranty repair document that includes the date of purchase, Product serial number and the authorized dealer's name and address, must be presented to obtain warranty service. This limited warranty is not transferable to any third party, including but not limited to any subsequent purchaser or owner of the Product. Transfer or resale of a Product will automatically terminate warranty coverage with respect to it.

This limited warranty covers batteries only if battery capacity falls below 80% of rated capacity or the battery leaks. Also this limited warranty does not cover any battery if (i) the battery has been charged by a battery charger not specified or approved by KCI for charging the battery, (ii) any of the seals on the battery are broken or show evidence of tampering, or (iii) the battery has been used in equipment other than the Kyocera device for which it is specified.

This limited warranty covers the Product only as originally supplied and does not cover and is void with respect to the following: (i) Products which have been improperly installed, repaired, maintained or modified (including the antenna); (ii) Products which have been subjected to misuse (including Products used in conjunction with hardware electrically or mechanically incompatible or Products used with software, accessories, goods or ancillary or peripheral equipment not supplied or expressly authorized by KCI for use), abuse, accident, physical damage, abnormal use or operation, improper handling or storage, neglect, exposure to fire, water or excessive moisture or dampness or extreme changes in climate or temperature; (iii) Products operated outside published maximum ratings; (iv) cosmetic damage; (v) Products on which warranty stickers or Product serial numbers have been removed, altered, or rendered illegible; (vi) customer instruction; (vii) cost of installation, set up, removal or reinstallation; (viii) signal reception problems (unless caused by defect in material or workmanship); (ix) damage the result of fire, flood, acts of God or other acts which are not the fault of KCI and which the Product is not specified to tolerate, including damage caused by mishandling and blown fuses; (x) consumables (such as memory cards, fuses, etc.); (xi) third party software or applications, data and equipment not originally supplied with the Product; (xii) any Product

in which the software has not been updated to the current version; (xiii) any Product in which the operating system has been unlocked (allowing installation of a third party operating system); or (xiv) any Products which have been opened, repaired, modified or altered by anyone other than KCI or a KCI authorized service center. Before returning any Product for service, be sure to back up data and remove any confidential, proprietary, or personal information from the Product. KCI is not responsible for damage to or loss of any software, applications, data or removable storage media.

This warranty is valid only in the United States.

REPAIR OR REPLACEMENT, AS HEREIN ABOVE PROVIDED, IS YOUR SOLE AND EXCLUSIVE REMEDY FOR BREACH OF THE LIMITED WARRANTY. KCI SHALL HAVE NO LIABILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO LOSS OF PROFITS, LOST SALES, LOSS OF DATA, LOSS OF USE OF THE PRODUCT, OR ANTICIPATED PROFITS ARISING OUT OF USE OR INABILITY TO USE ANY PRODUCT (FOR EXAMPLE, WASTED AIRTIME CHARGES DUE TO THE MALFUNCTION OF A PRODUCT OR LOST APPLICATIONS). THIS WARRANTY DOES NOT COVER PRODUCTS SOLD "AS IS" OR "WITH ALL FAULTS." KCI MAKES NO OTHER EXPRESS WARRANTY WITH RESPECT TO THE PRODUCTS. THE DURATION OF IMPLIED WARRANTIES,

**INCLUDING IMPLIED WARRANTIES OF
MERCHANTABILITY AND FITNESS FOR A
PARTICULAR PURPOSE IS LIMITED TO THE
DURATION OF THIS EXPRESS WARRANTY.**

Some States do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may have other rights which vary from State to State.

To obtain warranty service, contact

Kyocera Communications, Inc.

Attention : Customer Services for Wireless Products

Phone : 1-800-349-4478

Web : <http://www.kyocera-wireless.com>

End User License Agreement

Kyocera Communications, Inc. ("Kyocera") End User License Agreement

CAREFULLY READ THE FOLLOWING TERMS AND CONDITIONS ("AGREEMENT") BEFORE USING OR OTHERWISE ACCESSING THE SOFTWARE OR SERVICES PROVIDED WITH YOUR KYOCERA DEVICE. THE SOFTWARE AND SERVICES PROVIDED WITH YOUR KYOCERA DEVICE ARE SOLELY FOR PERSONAL USE BY YOU, THE ORIGINAL END USER, AS SET FORTH BELOW.

BY ACTIVATING, USING, DOWNLOADING OR INSTALLING THIS KYOCERA DEVICE AND/OR THE SOFTWARE PROVIDED WITH IT, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS LICENSE AGREEMENT. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT, DO NOT USE, DOWNLOAD OR OTHERWISE ACCESS THE SOFTWARE OR SERVICES AND (I) PROMPTLY RETURN THE SOFTWARE OR SERVICE TO KYOCERA OR DELETE IT; OR (II) IF YOU HAVE PURCHASED THE KYOCERA DEVICE ON WHICH THE SOFTWARE OR SERVICE IS PRE-INSTALLED, PROMPTLY RETURN THE DEVICE AND THE ACCOMPANYING SOFTWARE (INCLUDING DOCUMENTATION AND PACKAGING) TO KYOCERA OR THE KYOCERA AUTHORIZED DISTRIBUTOR FROM WHICH YOU PURCHASED THE KYOCERA DEVICE.

License: Subject to the terms and conditions of this Agreement and any other terms that may be incorporated by reference or otherwise presented to you prior to your use of the Software, Kyocera grants you a limited, non-exclusive, license to use Kyocera and third party proprietary software and services found on your Kyocera device and/or packaged with your Kyocera device, including any updates to such material by whatever means provided, and any related documentation ("Software"). You may use the Software only as expressly authorized by this Agreement.

Limitations: This Software is licensed for use only on the single Kyocera device you originally purchased. You acknowledge and agree that ownership of the Software and all other rights associated with the Software not expressly granted in this Agreement are retained by Kyocera or its suppliers or licensors. You are not permitted to, in any way, distribute the Software or make it available over a network for use on more than the single Kyocera device for which it was originally supplied. The Software may be copied only as permitted by applicable law and as necessary for backup purposes. You may not remove any proprietary notices or labels on the Software or any copies thereof. You may not in any way, modify, reverse

engineer, decompile, disassemble or create derivative works based on the Software (except to the extent that this restriction is expressly prohibited by law). You agree that you will not attempt to circumvent, disable or modify any security technology associated with the Software. You may use the Software only in a manner that complies with all applicable laws in the jurisdictions in which you use it, including, but not limited to, applicable restrictions concerning copyright and other intellectual property rights and/or the export control regulations.

Some of the Software packaged with your Kyocera device may be provided by third parties ("Third Party Software"). Third Party Software may also be available from third party content distributors such as application stores. Third Party content may be subject to different or additional terms and conditions as determined by the Third Party Software provider. **THIRD PARTY SOFTWARE IS NOT A KYOCERA PRODUCT. KYOCERA IS NOT RESPONSIBLE FOR AND HAS NO LIABILITY WITH REGARD TO THIRD PARTY SOFTWARE.**

Open Source Software: The Software contains certain open source software which may be subject to the GNU General Public License ("GPL"), GNU Library/ Lesser General Public License ("LGPL") and/or other copyright licenses, disclaimers and notices ("Open Source License Terms"). The

applicable Open Source License Terms for the corresponding Open Source Software are reproduced and available at <http://www.opensource.org/licenses>. Please refer to the Open Source License Terms regarding your rights under such licenses to the Open Source Software. To the extent any such agreement requires that Kyocera provide you the rights to copy, modify, distribute or otherwise use any Open Source Software that are inconsistent with the limited rights granted to you in this Agreement, then such rights in the applicable Open Source License shall take precedence over the rights and restrictions granted in this Agreement, but solely with respect to such Open Source Software.

Disclaimer of Warranty and Liability: THE SOFTWARE IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. KYOCERA FURTHER DISCLAIMS ALL WARRANTIES, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT, TITLE, ACCURACY, CORRESPONDENCE WITH DESCRIPTION AND SATISFACTORY QUALITY. TO THE MAXIMUM EXTENT PERMISSIBLE BY LAW, THE ENTIRE RISK ARISING OUT OF THE USE OR PERFORMANCE OF THE SOFTWARE REMAINS WITH YOU. IN NO EVENT WILL KYOCERA, ITS EMPLOYEES, OFFICERS, SHAREHOLDERS, LICENSORS,

**SUPPLIERS, CARRIER OR DISTRIBUTOR
CUSTOMERS OR AFFILIATES BE HELD LIABLE
FOR ANY CONSEQUENTIAL, INCIDENTAL,
INDIRECT, SPECIAL, PUNITIVE, OR OTHER
DAMAGES WHATSOEVER (INCLUDING, WITHOUT
LIMITATION, DAMAGES FOR LOSS OF BUSINESS
PROFITS, BUSINESS INTERRUPTION, LOSS OF
BUSINESS INFORMATION, OR OTHER PECUNIARY
LOSS) ARISING OUT OF THIS AGREEMENT OR
THE USE OF OR INABILITY TO USE THE
SOFTWARE, WHETHER BASED IN CONTRACT,
TORT (INCLUDING NEGLIGENCE), STRICT
PRODUCT LIABILITY OR ANY OTHER THEORY,
EVEN IF KYOCERA HAS BEEN ADVISED OF THE
POSSIBILITY OF SUCH DAMAGES AND EVEN IF
ANY LIMITED REMEDY IS DEEMED TO HAVE
FAILED ITS ESSENTIAL PURPOSE. KYOCERA'S
TOTAL LIABILITY FOR ANY DAMAGES UNDER
THIS AGREEMENT SHALL NEVER EXCEED THE
PURCHASE PRICE YOU PAID FOR THE KYOCERA
DEVICE.**

No software is fault free. The Software is designed for use in systems that do not require fail-safe performance. You may not use the software in any device or system in which a malfunction of the software would result in foreseeable risk of loss, injury or death to any person. This includes operation of nuclear or infrastructure facilities, medical equipment, aircraft navigation or

communication systems or use in risky or dangerous situations or environments.

Consent to Use of Data: You agree that Kyocera, its affiliates and its designated agents may collect and use technical and related information, gathered in any manner, as part of its product support services. Kyocera, its affiliates and designated agents may use this information solely to improve its products or to provide customized services or technologies to you. Kyocera will collect and use this information in accordance with its privacy policy and accordance with applicable data protection laws. Kyocera, its affiliates and designated agents may disclose this information to others, but not in a form that personally identifies you.

Modification of Software and Terms of Use: Kyocera reserves the right to from time to time modify any portion of the Software. Kyocera may be required to take these actions due to restrictions from third party licensors or due to safety or security concerns or government restrictions or court orders.

Kyocera reserves the right to modify the terms of this Agreement at its sole discretion. Any such modification will be effective upon Kyocera or a Kyocera affiliate or agent sending notice to you by email, text message, other electronic communication or postal mail. Your continued use of the Software after such notice will constitute your binding acceptance of the Agreement as revised.

Additionally, some Software may be subject to different or additional terms presented to you through a separate click-through or other type of agreement or notice prior to your use of such Software.

Termination: This License Agreement will automatically terminate without notice from or action by Kyocera if you fail to comply with any term hereof.

Governing Law: This Agreement is governed by the laws of State of California except any conflict of law provisions. The U.N. Convention on Contracts for the International Sales of Goods is hereby excluded in its entirety from this Agreement.

Severability: If any provision of this Agreement is found to be invalid, illegal or unenforceable, the validity, legality or enforceability of the remaining provisions will not in any way be impacted or impaired.

Entire Agreement: By using or otherwise accessing the Software, you agree that this Agreement sets forth the entire agreement between you and Kyocera with regard to the Software and supersedes all prior agreements, notwithstanding the terms of any such agreements.

Important Message From Virgin Mobile

Important Information about this device's

"open" architecture. This device is an "open" device. What that means is that you are free to use it to access the Internet as you see fit. You may go to websites you like and you may download or use applications or software that you choose.

Please take care to visit only trusted websites and download applications only from trusted entities. Virgin Mobile has no control over websites you visit or applications and software you download, and Virgin Mobile's policies do not apply to those websites, applications or software. The websites you visit may place "cookies" or other files on your device when you visit them. Downloaded applications or software may access, use or share information on your device, like your contacts or your location.

Although Virgin Mobile is excited to allow our customers to make their own choices about the Internet sites you wish to visit or the applications or software you'd like to use, we do want to remind you that Virgin Mobile is not able to help you troubleshoot issues connected with your use of non-Virgin Mobile applications or software (such as the ones you may select and download to your device). Virgin Mobile also will not be able to provide you credits for applications or software that you

download from sources other than Virgin Mobile. And, Virgin Mobile is not liable for the websites you visit or anything you download or cause to be downloaded to your device. Damage related to websites visited or downloads to your device may not be covered by Virgin Mobile's Service and Repair policy, or your device insurance policy. For more information about Virgin Mobile's policies, products or services, please visit us at www.virginmobileusa.com.