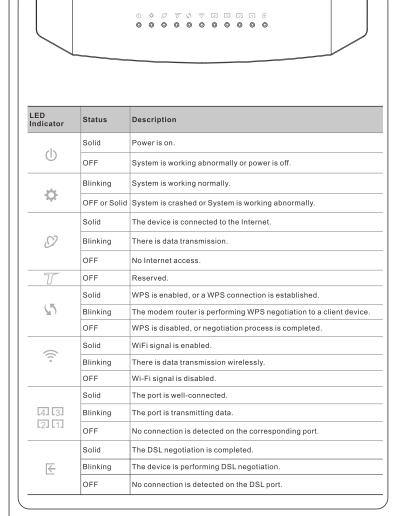
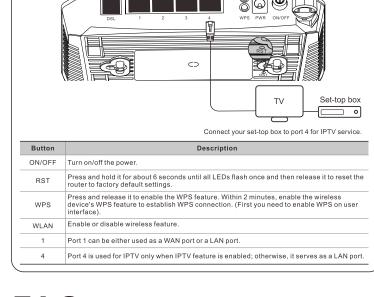


LED & Button





FAQs

Q1:I cannot log in to the modem router's user interface. What should I do?

- A1: a. Verify the Ethernet cable between your computer and the router is well-connected.
 - b. Verify that you enter the correct login IP (default is 192.168.1.1) address in the browser's address bar.
 - c. Verify that your device's IP is in 192.168.1.x (the same network segment with LAN address of modem router).
- d. Use another PC, smart phone or iPad to log in to User Interface. e. Clear cache of your browser, or change another browser.

f. Restore the modem router to factory default.

Q2: I cannot access to the Internet, what should I do? A2: a. Verify that Internet LED \mathcal{D} is on.

- Verify that your phone cable/Ethernet cable is connected to the modem router and the corresponding LED is on.
- b. Verify that you enter the correct connection info, e.g. username, password etc.
- c. Verify that the IP of your connected device is correct. d. If above steps don't solve this problem, reboot the modem router.
- e. If above steps don't solve this problem, restore the modem router to factory default and follow this install guide again.
- f. Contact your Internet service provider for help.

Q3: I forget my WiFi password, what should I do? A3: a. By default, there is no WiFi password.

- b. Log in to the modem router's User Interface. In Home Page (Wireless Setup--2.4G section), password will display after you
- click into Wireless Key field. c. If you forget the login password as well, restore the modem router

to factory default settings. Follow this install guide again to set

your new WiFi password.

Q4: How to reset modem router to factory defaults?

- A4: Method 1: Press and hold **RST** button for about 6 seconds until all LEDs flash once and then release it to reset the modem router to factory default
 - Method 2: Log into modem router's user interface and go to $\mathsf{Advanced} \longrightarrow \mathsf{Management} \longrightarrow \mathsf{Setting} \longrightarrow \mathsf{Restore} \ \mathsf{Default}.$ Click Restore Default Settings and click OK.

Safety & Emission Statement

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interference, in which case the user may be required to take adequate measures. NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

FCC Statement This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna. —Increase the separation between the equipment and receiver. —Connect the equipment into an outlet on a circuit different from that to which the receiver

—Consult the dealer or an experienced radio/TV technician for help FCC Radiation Exposure Statement This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter. End-users and installers must be provide with antenna installation instructions and consider removing the no-

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired

Any changes or modifications not expressly approved by the party responsible for $% \left(1\right) =\left(1\right) \left(1\right)$ compliance could void the user's authority to operate the equipment NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.