

Wireless Headset Series

UHW-10/20 Under the Helmet

FHW-10 Over the Head

Operation Manual



7340 SW Durham Road • Portland, OR 97224 USA
Phone: 503-684-6647 • 1-800-527-0555
Fax: 503-620-2943 • email: sales@firecom.com



www.firecom.com

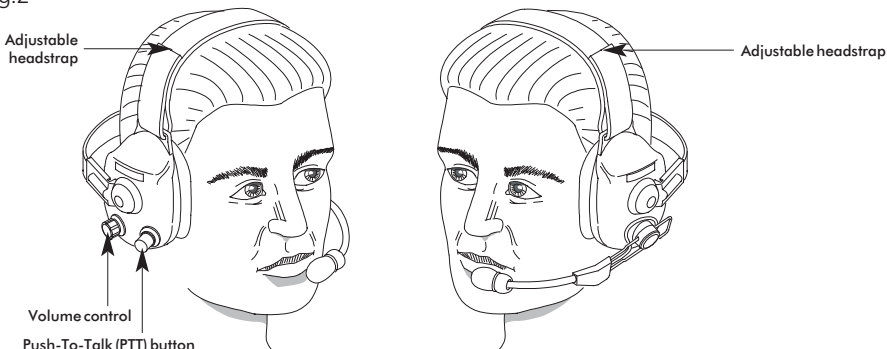
Introduction

The UHW/FHW series offers highly reliable wireless communication headsets for fire and emergency truck operator applications. The UHW/FHW series provides secured, digitally encoded interference free communications. When operated as part of a wireless system, up to 40 headsets can operate interference free in close proximity to each other¹.

1- Although not recommended, under certain circumstances, it may be possible to operate up to 50 headsets in close proximity.

UH Under-the-Helmet Headsets

Fig.2

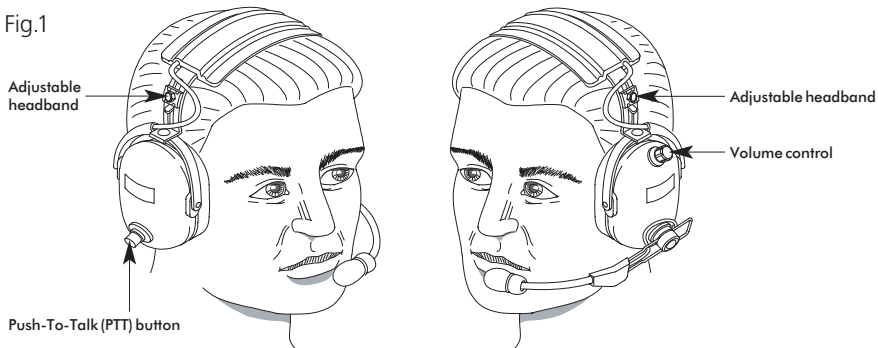


UHW-10 Under-the-helmet wireless headset with a red momentary PTT button for radio transmitting.

UHW-20 Under-the-helmet headset with a black momentary PTT button to key in the microphone

FH Over-the-Head Headsets

Fig.1



FHW-10 Over-the-head wireless headset with a red momentary PTT button for radio transmitting.

All headsets include a microphone with water resistant membrane and mic muff (cover) with retaining o-ring.

Proper Fit

When worn properly, this headset will provide significant hearing protection. If it is not worn properly, the headset's effectiveness in reducing harmful noise is severely compromised.

- The length or vertical fit of the headset ear dome is adjusted by the headband or head-strap. Adjust as necessary to achieve a fit that ensures the headset ear dome completely covers the ear.
- This headset is intended to be a left dress headset.



Rotating the mic boom in order to switch dress direction may damage the boom or wiring.



Damage to the headband cable may result from rotating the metal head band on the UH model in the wrong direction.

- For maximum comfort, wear the headset as far back on the head as possible, while ensuring the ear dome still completely covers the ear. If discomfort is felt in the jawbone, you are wearing the headset too far forward.

Caution

This Firecom headset provides 24dB noise attenuation when properly fitted to the user and worn as instructed. Any modification to the hearing protector such as drilling holes in the dome, painting or reforming the headband spring, will negatively impact the hearing protector's performance and hearing damage could occur.

Federal law requires the following statements:

"Although hearing protectors can be recommended for protection against the harmful effects of impulsive noise, the Noise Reduction Rating (NRR) is based on the attenuation of continuous noise and may not be an accurate indicator of the protection attainable against impulsive noise such as gunfire."

"The level of noise entering a person's ear, when a hearing protector is worn as directed, is closely approximated by the difference between the A - weighted environmental noise level and the NRR.

Example

1. The environmental noise level as measured at the ear is 92dBA.
2. The NRR is 24dB.
3. The level of noise entering the ear is approximately equal to 92dB (A) – NRR.

Caution

For noise environments dominated by frequencies below 500 Hz the C - weighted environmental noise level should be used."

Always wear a hearing protector in areas that have been identified as high noise locations.

Headset Power Switch and Volume Control

A power switch with non detented volume control is provided. This control is located on the bottom side of the right ear dome on the UHW-10/20 headsets, and on the top side of the left ear dome on the FHW-10 headset. Volume should be set at a comfortably high audio level to optimize performance but not so high as to cause audio distortion and hearing discomfort.

LED Indicators

All headsets have one green and one red externally viewable LED indicators located on the top side of the left ear dome (same side as boom microphone).

These two LED s operate as follows:

Power off mode:

- Charging: red LED on
- Charge Complete: red LED off, green LED on.

Power on mode (charger not plugged)

- Headset not connected to base: green LED flashing rapidly, red LED off.
- Headset connected to base: green LED on.
- Low Battery, headset connected or not connected to base: green LED flashing slowly, red LED off.

Note: When the battery is low, the headset will also sound an audible 3 tone pattern once every minute.

- Very low battery, headset not connected to base: green LED flashing rapidly, red LED flashing slowly.

Note: When the battery is very low the headset will also sound an audible 6 tone pattern once every minute.

- Very low battery, headset connected to base: green LED on, red LED flashing slowly.

Power on (charger plugged)

- Charging, headset connected: green LED on, red LED on.
- Charging complete, headset connected: green LED on, red LED off.
- Charging, headset not connected: green LED flashing rapidly, red LED on.
- Charging complete, headset not connected: green LED flashing rapidly, red LED off

Microphone Placement

Place the microphone in front of the mouth and no more than 1/8" away from the lips as shown in the diagram below. Placement of the microphone is critical for proper operation of the noise gating feature.



If the microphone is positioned incorrectly, you may experience a reduction or interruption in the audio and or deterioration in clarity of intercom and radio communication.

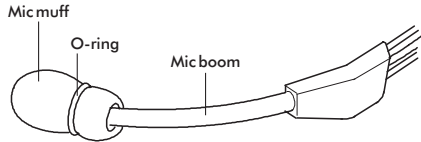


Mic Muffs

The headset microphone is covered with a washable, replaceable foam mic muff. This mic muff helps prevent the “pops” and “hisses” that can occur from speaking into a microphone that is close to the mouth.

To clean or replace the mic muff:

1. Remove the o-ring.
2. Slip the mic muff off the microphone.
3. At this time, you can decide whether to clean or replace the mic muff.



If you clean the mic muff, use a mild detergent, rinse it out well and let it dry completely before re-installing it on the microphone.

4. Slide the mic muff on the microphone.
5. Install the o-ring on the mic muff to secure it.

Replacement mic muffs may be ordered from Firecom

Intercom Communication

The UHW-20 headset has a black momentary PTT button located on the bottom side of the right ear dome. Press and hold this button to activate the microphone for intercom communication. Radio transmitting is not possible with the UHW-20 model.

The UHW-10 and the FHW-10 models have a red momentary PTT button located on the bottom of the right ear dome. The microphone on these two models is always live for internal intercom communications. However, press and hold the red button to transmit over the radio. Release the button to terminate radio transmission.

Pairing

When one or more wireless headsets is purchased with a base station, the headset will be prepared to the base station at the factory so the pairing procedure listed below will not be necessary.

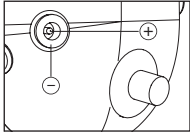
Pairing Procedure

1. Press and hold the pairing button on the front panel of the base station until the yellow LED(s) on the front panel of the base station start flashing, indicating that the base station has entered pairing mode. Once the base station is placed in pairing mode, the user has approximately 15 seconds to place the headset in pairing mode.
2. Press and hold the PTT button, turn on power to the headset. After approximately 5 seconds, the green and red LEDs on the outside of the left ear dome will start flashing in a relatively fast alternating pattern. Release the PTT button.
3. Monitor the green and red LEDs on the left ear dome of the headset. After about 5-7 seconds, the alternating flashing pattern ends, the green LED will flash rapidly for two seconds then the green and red LEDs resume normal operation (as stated in the section titled “LED Indicators”) to indicate that the headset is paired and connected to the base station. The respective LINK LED on the base station will illuminate steadily after flashing rapidly for two seconds to indicate that connection to the headset has been established.

Charging

All headsets have a 5.5 mm panel mounted charger jack located on the right ear dome. A charger cable assembly with 5.5mm plug is provided with the headset. The unterminated end of the charger cable can be wired to nominal 12V (11-16V) from the vehicle. Plug the terminated end of the charger cable into the headset charger jack (refer to the LED indicators section for proper operation of the battery charging red LED indicator

NOTES:

- 1. Observe correct polarity when connecting the charger cable to 12V from the vehicle. Connect the white striped black wire to +12V and the solid black wire to GND. This will result in a positive center terminal of the 5.5m charger jack as shown in the illustration.**
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- 2. Firecom does not recommend operating the headset while the headset is being charged. It is recommended that the headset be charged only when it's not being operated and with the power switch on the headset turned off.**

Reset

In rare cases, resetting the headset may become necessary. There are two ways the headset can be reset:

1. While the headset power is turned off, access the reset SMT switch SW2 on the charger board in the right ear dome. The switch can be accessed by removing the ear seal and the top foam. Using a pen tip, depress and hold the switch down for 2 seconds, then release. The green and red LED's on the left ear dome illuminate momentarily, then turn off. Turn the headset power on and the headset should resume normal operation.
2. Plug the charger plug into the charger jack on the right ear dome.

NOTES:

- 1. In case the battery is deeply discharged, no LED indication will be possible until the battery is partly charged to an operable voltage level.**
- 2. Plugging the charger plug into the headset at anytime will cause the headset to reset even when the headset is connected to a base station. Resetting a connected headset will result in losing the connection for about 10-12 seconds.**

Care and Maintenance

Repairs or replacement of the headset should be immediately sought if you see any defect such as holes or cracks in the ear domes, ear seals or headband.

Body oils, perspiration and hair care products will, over time, affect the ear seals. Inspect the ear seals frequently for signs of wear and replace at approximate 6 month intervals along with the mic muff (cover).

Do not remove the foam speaker cover.



Never remove the charging cable from the headset by pulling on the cord. The headset should be unplugged at the jack location by pulling the charger plug from the jack.

Wipe headset and ear seals with a mild soap and water mixture only. **NEVER IMMERSE ANY PART OF THE HEADSET IN WATER.** Although the microphone is water resistant, to ensure a longer life, keep the microphone away from moisture, when possible.

Do not store in direct sunlight or in areas of high temperature.

Specifications

Headset

Sensitivity	104dB re 20 uPa @ 1000 Hz, 1 mW
Frequency Response	300Hz - 3.4 KHz, +/- 3dB
Impedance	32 ohms nominal per speaker
Weight (FW-10)	19.50z
Weight (UHW-10/20)	17.80z

Microphone

Frequency Response	Optimized for speech clarity and noise reduction
Max. Amb. Noise Level	125dB SPL re 20 uPa
MIC Sensitivity	-44 +/- 5db, 0dB=1v/Pa
DC Bias	Internally Biased
Frequency range	300Hz – 3.4KHz
Noise Canceling	approx. 6.25 db/octave from 3.4 KHz down to 300 Hz
S/N ratio	60db minimum
Impedance	Internally matched

RF

- Range: 300' open field, 90' minimum from base station mounted on fire or emergency truck.
- Digital encoding for secured communications
- Interference free communications for up to 40 headsets operating in close proximity.
- Immunity to interference from other communications devices operating in the entire frequency spectrum from 30 MHz – 18 GHz.

FCC Compliance

Pending FCC approval, this device complies with FCC Rules Part 15. Operation is subject to the following two conditions:

- 1 This device may not cause harmful interference.
2. This device must accept any interference that may be received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by Firecom Corporation can void the user's authority to operate the equipment.

FCC RF Exposure Warning:

- This product complies with FCC radiation exposure limits set forth for an uncontrolled environment.
- To comply with FCC RF exposure requirements, the base unit must be installed and operated 20 cm (8 inches) or more between the product and all person's body (excluding extremities of hands, wrist and feet).
- This product may not be collocated or operated in conjunction with any other antenna or transmitter.
- this phone (headset) has been tested and meets the FCC RF exposure guidelines. Max SAR is 0.003 W/kg.

Power

- 3.7V rechargeable lithium ion battery
- 8-10 hours of talk time
- Cycle life 500 cycles minimum
- Over voltage, under voltage, over current and over temperature protection.
- Charge source 12V nominal (11-18v). 0.25A minimum.
- Charge time 3 hours max from deeply discharged state.

Environmental

- Operating temperature -10 to +70°C
- Storage temperature -25 to +85°C
- Meets standards SAE J1455 and J1113
- Chemical resistance corrosion and humidity per MIL-STD-810

Warranty

Two-Year Limited Warranty to the Original Purchaser

Sonetics Corporation warrants to the original purchaser of its products, that they will be free from defects in materials and workmanship, under normal and proper use, for the period of two years from date of purchase. Sonetics Corporation will repair or replace, at its option, any parts showing factory defects during this warranty period, subject to the following provisions. This warranty applies only to a new product which has been sold through authorized channels of distribution. All work under warranty must be performed by Sonetics Corporation. All returned products must be shipped to our address, freight prepaid, accompanied by a dated proof of purchase. The purchaser voids this warranty if he, she or others attempt to repair, service or alter the product in any way. This warranty does not apply in the event of accident, abuse, improper installation, unauthorized repair, tampering, modification, fire, flood, collision, or other damage from external sources, including damage which is caused by user replaceable parts (leaking batteries, etc.). This warranty does not extend to any other equipment or apparatus to which this product may be attached or connected. The foregoing is your sole remedy for failure in service or defects. Sonetics Corporation shall not be liable under this or any implied warranty for incidental or consequential damages, nor for any installation or removal costs or other service fees. This warranty is in lieu of all other warranties, express or implied, including the warranty of merchantability or fitness of use, which are hereby excluded. To the extent that this exclusion is not legally enforceable, the duration of such implied warranties shall be limited to two years from date of purchase. No suit for breach of express or implied warranty may be brought after two years from date of purchase.



FIRECOM is a division of Sonetics Corporation
7340 SW Durham Road • Portland, Oregon 97224
800-527-0555 • 503-684-6647 • Fax: 503-620-2943
Email: sales@firecom.com • www.firecom.com

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