

- Imágenes fijas, tales como cotizaciones de bolsa, patrones de video juegos, logos de estaciones de televisión y sitios web.
- Formatos especiales que no utilizan toda la pantalla. Por ejemplo, el estilo de buzón (16:9) normal (4:3) pantalla (barras de color negro en la parte superior e inferior de la pantalla), o ver el estilo normal (4:3) pantalla ancha (16:9) pantalla (barras de color negro en los lados derecho e izquierdo de la pantalla).

**Los siguientes síntomas no son signos de mal funcionamiento, sino de limitaciones técnicas. Por lo tanto, se rechazarán cualquier tipo de responsabilidades respecto a estos síntomas.**

- Los paneles LCD están fabricados con un altísimo nivel de precisión tecnología, sin embargo a veces partes de la pantalla pueden presentar pérdida de elementos de imagen o puntos iluminados. Esto no es un signo de un mal funcionamiento.
- No instale el panel LCD cerca de un equipo electrónico que produce ondas electromagnéticas. Algunos equipos que se colocan demasiado cerca de la unidad pueden causar interferencias.
- Efectos en los dispositivos infrarrojos - Puede haber interferencias durante el uso de dispositivos infrarrojos, como los auriculares inalámbricos.

### Directivas del final de la vida útil

Su televisor contiene también materiales que pueden ser reciclados y reutilizados. Para obtener las informaciones sobre la eliminación o el reciclaje, póngase en contacto con las autoridades locales o con la Alianza de Industrias Electrónicas en [www.eia.org](http://www.eia.org) (para EE.UU.) la Asociación de Reciclaje de Productos Electrónicos en <http://www.eprassociation.ca> (para Canadá) para encontrar un centro de reciclaje en su área.

### Píxeles no activos

El panel LCD contiene casi 3 millones de transistores de película fina, que proporcionan una calidad de video excepcionalmente nítida. De vez en cuando, algunos píxeles no activos pueden aparecer en la pantalla como un punto fijo de color negro (en caso de un pixel muerto), azul, verde o rojo. Estos píxeles no activos no afectan negativamente el rendimiento de su televisor y no se consideran defectuosos.

### Fuente de alimentación

#### ADVERTENCIA

- No utilice un diferente cable de alimentación para conectar el TV a una toma de corriente alterna. La utilización de un cable de alimentación que no se ha proporcionado con el TV podría causar el incendio, la descarga eléctrica o el daño.
- No utilice un voltaje diferente a lo que Hisense ya ha especificado. Se podría causar el incendio, la descarga eléctrica o el daño.
- Si usted no va a utilizar el TV durante mucho tiempo (debido a un viaje largo u otras razones), entonces asegúrese de desenchufarlo desde la toma de corriente alterna.
- No conecte o desconecte el cable de alimentación con las manos mojadas. Se puede causar la descarga eléctrica.
- Si una antena exterior o un sistema de cable está conectado con el TV, asegúrese de que la antena o el sistema de cable esté conectado a tierra para proporcionar la protección contra las oleadas de voltaje y cargas estáticas acumuladas...

**Ninguna fuente inflamable, como velas encendidas, deben ponerse sobre el aparato.**

El Módulo WiFi cumple con los límites de exposición de radiación de FCC para un entorno incontrolado. Este dispositivo debería ser instalado y manejado con una distancia mínima de 20 centímetros entre el radiador y su cuerpo. (sólo aplicable para TV Inteligente con conexión inalámbrica incorporada)

#### Declaración de Seguridad de RF de FCC

Este equipamiento cumple con los límites de exposición de radiación de RF de FCC para un entorno incontrolado. Este equipamiento debe ser instalado y manejado de acuerdo con las instrucciones proporcionadas y no debe ser ubicado o manejado junto con cualquier otra antena o transmisor. Se debe proporcionar a los usuarios finales e instaladores las instrucciones de instalación de la antena y las condiciones de funcionamiento del transmisor para satisfacer el cumplimiento de exposición de RF.

#### Declaración de Exposición de RF para Canadá.

The radiated output power of the Wireless Device is below the Industry Canada (IC) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

La potencia radiada de salida del Dispositivo Inalámbrico está por debajo de los límites de exposición de frecuencia de radio de Industria de Canadá (IC). El Dispositivo Inalámbrico debería ser utilizado en tal manera a fin de que el potencial para el contacto humano durante la operación normal se reduzca al mínimo.

(sólo aplicable para el TV con el conector de RF)

### AVISO

Nunca coloque un televisor en una ubicación inestable. El aparato se puede caer, causando lesiones personales serias o hasta la muerte. Se pueden evitar muchas lesiones, en particular a niños, si se toman precauciones tales como:

- El uso de gabinetes o bases recomendadas por el fabricante del televisor.
- Solo utilice muebles que puedan soportar el televisor de forma segura.
- Asegúrese de que el televisor no esté sobresaliendo por encima del borde del mueble que lo soporta.
- No coloque el televisor sobre un mueble alto (por ejemplo, armarios o bibliotecas) sin anclar tanto el mueble como el televisor a un soporte adecuado.
- No coloque el televisor sobre tela u otros materiales que puedan estar colocados entre el televisor y el mueble que lo soporta.
- Eduque a los niños acerca de los peligros de treparse sobre el mueble para alcanzar el televisor o sus controles.

Si se retiene el mismo televisor y se lo reubica, se deben aplicar las mismas observaciones.



Compre e instale dispositivos de anclaje de bajo costo (sic) para evitar que los televisores, los aparadores, las bibliotecas u otro tipo de mueble se inclinen.

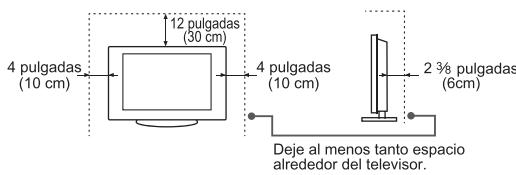
## Sujetar un Montaje de la Pared o Soporte al TV

Asegúrese de que su televisor tenga buena circulación de aire. Deje suficiente espacio alrededor del televisor como se muestra a continuación. Evite utilizar el televisor a temperaturas menores de 41 ° F (5 ° C).

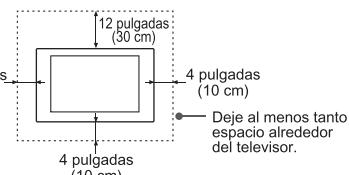
### ADVERTENCIA:

- Cuando usted monta su TV en la pared o lo coloca en los muebles, mantenga una distancia de al menos 4 pulgadas entre el TV y otros objetos (paredes, laterales del armario, etc.) para asegurar la ventilación apropiada. El no cumplir el mantenimiento de una ventilación apropiada puede hacer que el TV se recaliente.
- No monte el TV en una inclinación de más de 12 grados.
- No utilice los tornillos que difieren de la longitud y el diámetro que hemos recomendado (Consulte el manual del usuario de Hisense o la Guía de Inicio Rápido).
- No apriete los tornillos demasiado firmemente. Se puede dañar el TV o provocar que se caiga, produciendo lesiones personales. Hisense no se hace responsable de estos tipos de accidentes.
- Tenga cuidado cuando toque el TV. Algunas partes pueden estar calientes.
- No coloque ningún tipo de tela o papeles por debajo, en la parte superior, o al lado del TV. Se puede bloquear la ventilación y causar un incendio.
- Para obtener la información detallada sobre la instalación del soporte de montaje en pared, véase las instrucciones del fabricante de tercero o póngase en contacto con un instalador profesional para obtener la ayuda.
- No opere ni manipule el TV con manos mojadas.
- Nunca coloque un televisor en un lugar inestable. Un televisor puede caerse y causar importantes lesiones personales o la muerte. Muchas de las lesiones, en particular a los niños, se pueden evitar por tomar sencillas precauciones, tales como:
  - Utilizar los gabinetes o soportes recomendados por el fabricante del televisor.
  - Sólo utilizar los muebles que pueden soportar el televisor con seguridad.
  - Asegúrarse de que el televisor no esté sobresaliendo el borde de los muebles de soporte.
  - No colocar el televisor en un mueble alto (por ejemplo, los armarios o los estanterías) sin fijar tanto el mueble como el televisor a un soporte apropiado.
  - No colocar el televisor encima de la tela u otros materiales que pueden encontrarse entre el televisor y el mueble de soporte.
  - Educar a los niños sobre los peligros de subirse al mueble para llegar al televisor o sus controles.
- Si su televisor se está retenido o trasladado, se deben aplicar las mismas consideraciones que se indica anteriormente.

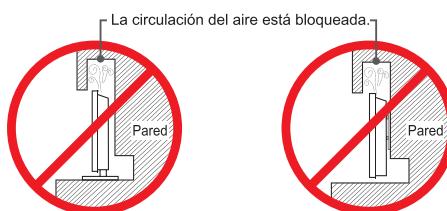
Forma correcta de sujetar un soporte de TV



Forma correcta de sujetar en la pared



La circulación de aire inadecuada puede hacer que el TV sobrecaliente.



La circulación de aire inadecuada puede hacer que el TV sobrecaliente.

## Warranty for USA

# **LIMITED WARRANTY FOR HISENSE<sup>TM</sup> TV's**

**Congratulations on your purchase!**

**IMPORTANT:** Just in case your newly purchased TV needs to be serviced, please keep the original packaging materials and original receipt.

Hisense USA Corporation ("Hisense"), hereby warrants to the first end user consumer purchaser ("Purchaser") for this Hisense<sup>TM</sup> television ("Product"), when shipped in its original container and sold or distributed in the United States and Puerto Rico by an authorized Hisense dealer, and provided that this Product was not sold either "as is", "with all faults", "sales final" or per similar terms, that this Product will, during the applicable warranty period as stated solely in this Limited Warranty, be free from defects in material and workmanship. Hisense will, solely within the applicable warranty period, and at Hisense's sole discretion, either repair the defective Product or provide the Purchaser with a **like new or refurbished product of similar or better quality**.

**HOW TO GET WARRANTY SERVICE:**

Warranty service may be obtained by contacting Hisense using any of the methods below. Proof of purchase in the form of an original bill of sale or receipted invoice that evidences the Product is within the applicable warranty period must be presented to Hisense in order to obtain warranty service. Our contact information is provided below.

**Warranty Service and Troubleshooting Information  
for Customers in the United States and Puerto Rico**

To obtain warranty service and troubleshooting information, contact the  
**Hisense Consumer Electronics Care Center.**  
Call 1-888-935-8880 (Monday–Friday from 9 a.m. - 9 p.m. EST,  
Saturday–Sunday from 9 a.m. - 6 p.m.) or  
Email [service@hisense-usa.com](mailto:service@hisense-usa.com) or visit our website [www.hisense-usa.com](http://www.hisense-usa.com).

**ON-SITE SERVICE:**

Certain Products are eligible for on-site service at Hisense's sole discretion. On-site service requires that our authorized service provider be given clear, complete, unobstructed and easy access to the Product. On-site service does not include that the service provider removes, reinstalls or transports the Product. It is possible that certain on-site repairs will need to be completed off site, and at Hisense's discretion, require that the Product to be shipped directly to Hisense's warehouse. Once Hisense receives the Product and repairs or replaces it, Hisense will return the repaired/replaced Product back to the Purchaser.

**TERMS AND CONDITIONS:**

This limited warranty shall not apply to:

## Warranty for USA

- (a) Any defects caused or repairs required as a result of: abusive operation; negligence; accident; shipment damages; improper delivery and installation; application and use for which this Product was not intended as set forth in the user's manual or other applicable Product documentation.
- (b) Any defects caused or repairs required as a result of any Product that has been tampered with, modified, adjusted or repaired by any person other than Hisense, a Hisense authorized service provider or a Hisense authorized service center or dealer.
- (c) Any replacement of accessories, glassware, consumable or peripheral items required through normal use of the Product, including but not limited to, earphones, remote controls, batteries, etc.
- (d) Any cosmetic damage to the Product surface or exterior, including but not limited to that which has been defaced or caused through normal wear and tear, improper shipping and handling or the use of chemical cleaning agents.
- (e) Any defects caused or repairs required as a result of damage caused by any external or environmental conditions, including but not limited to, use of incorrect voltage, fluctuations or surges in transmission line/power line voltage, liquid spillage, or acts of nature or of God.
- (f) Warranty claims for Products returned with altered, illegible or missing model, factory serial number and UL markings.
- (g) Any Products used for rental, business or commercial purposes.
- (h) Any installation, consumer instruction, delivery, setup, adjustment, and/or programming charges.
- (i) A Product that is not installed in accordance with installation instructions included with the Product.
- (j) Any signal reception problems (including antenna related problems), images "burnt" into the screen, signal noise or echo, interference or other signal transmission or delivery problems, availability of third-party provided services or content (including, without limitation, image, audio or video content).

No other entity other than Hisense is authorized to extend, enlarge or transfer this warranty on behalf of Hisense.

The express warranties in this limited warranty are, in lieu of and, except to the extent prohibited by applicable law, Hisense disclaims all other warranties and conditions, express or implied, whether arising by law, statute, by course of dealing or usage of trade, including, without limitation, implied warranties or conditions of merchantability and/or quality, fitness for a particular use or purpose, and/or non-infringement. Hisense does not warrant uninterrupted or error-free operation of this Product.

**Limitations:** (a) Hisense shall not be liable for any incidental, special, consequential, economic, exemplary or indirect damages of any kind or nature (including lost profits or damages for loss of time or loss of use or loss of data) arising from or in any connection with the use or performance of a Product or a failure of a Product, even if Hisense is aware of or has been advised of the possibility of such damages; (b) the remedies described in this limited warranty constitute complete fulfillment of all obligations and responsibilities of Hisense to the Purchaser with respect to the Product and shall constitute full satisfaction of all claims, whether based in contract, negligence, strict liability or otherwise. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## Warranty for USA

### **WARRANTY PERIODS:**

All warranty periods shall be calculated from the date of original purchase by the Purchaser.

- LCD/LED TV smaller than 50 inches (non-UHD): 1 year for parts and labor (replacement Product and parts assume the remaining original warranty period, or ninety (90) days, whichever is longer).
- LCD/LED TV equal to or larger than 50 inches (non-UHD): 2 years for parts and labor (replacement Product and parts assume the remaining original warranty period, or ninety (90) days, whichever is longer).
- UHD (4K) TV's, all sizes: 4 years for parts and labor (replacement Product and parts assume the remaining original warranty period, or ninety (90) days, whichever is longer).
- 3D Glasses and Remote Control: 90 days for parts and labor.

This Warranty is only valid in the United States and Puerto Rico and only applies to Products sold/distributed and serviced in the United States and Puerto Rico.

**NO WARRANTIES (WHETHER EXPRESS OR IMPLIED) INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL APPLY AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN (BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT) SHALL BE BINDING ON HISENSE. THIS WARRANTY IS THE EXCLUSIVE WARRANTY WITH RESPECT TO THE PRODUCT AND HISENSE IS THE EXCLUSIVE WARRANTY PROVIDER FOR THE PRODUCT. REPAIR OR REPLACEMENT IS THE EXCLUSIVE REMEDY OF THE CONSUMER. HISENSE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST HISENSE SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY HISENSE. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL END USER CONSUMER PURCHASER OF THE PRODUCT AND IS NOT TRANSFERABLE.**

Some States do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages or allow limitations on warranties; therefore, the limitations or exclusions stated above may not apply to Purchaser, solely within those specific States. This warranty gives you specific legal rights, and you also may have other rights which vary from State to State. This warranty applies to the maximum extent not prohibited by law.

### **CUSTOMER RECORD**

Please fill and retain for your records, along with proof of original purchase.

You do not need to send us this warranty card to receive warranty service.

Date of Purchase: ..... Store/Dealer: .....

Model No.: ..... Serial No.: .....

## Warranty for Canada

### **Hisense LCD/LED TV Limited Warranty 42 inch and under Carry-In Service Only 46 inch and Up On-Site service**

The Warranty for Hisense Branded Product (including any accessories in the packaging) as supplied and distributed is warranted by Hisense Canada Co. Ltd ("Hisense") to the original purchaser against defects in material and workmanship (Warranty) as follows:

**In Warranty Period:** Standard one year warranty parts and labour from the date of purchase listed on the bill of sale to original purchaser. Warranty cannot be transferred. **You must present the Hisense servicer with the bill of sale as the servicer will require a copy for his claim to Hisense Canada.**

**Coverage:** If your Hisense product is listed as on-site warranty, the in-warranty will cover service up to 100Km radius from the nearest Hisense authorized service provider. If the product is outside the radius, it will be your responsibility to bring the TV to the Hisense Authorized Service Center for service.

**On-Site Service:** On-site service requires clear, complete and easy access to the product by the authorized servicer and does not include removal or re-installation of an installed product. It is possible that certain on site repairs will not be completed on-site, but will require that the product or parts of the product, at the servicer's discretion be removed for shop diagnosis and/or repair and return.

**To obtain Warranty Service and pertinent support question  
Call Hisense Customer Service at 1-855-344-7367  
or Email [canadasupport@hisense.com](mailto:canadasupport@hisense.com) in Canada.**

To receive Warranty service, the original purchaser or sales agent must contact Hisense Customer Support for problem determination and service. **Proof of purchase in the form of an original Bill of sale or Invoice must be made available in order to obtain service.**

**Exclusions and Limitations:** This Warranty covers manufacturing defects in materials and workmanship encountered in the normal use of the Product, and does not cover consumer instruction, delivery, installation, set-up, adjustments, signal reception problems (including antenna), cosmetic damage or damage due to acts of nature, accident, misuse, abuse, negligence, commercial use or modification of, or to any part of the Product. In addition, this Warranty does not cover images imprinted on the screen by leaving still picture for extended time. This Warranty applies to the original purchaser only and does not cover products sold AS IS or WITH ALL FAULTS, or consumables (e.g., fuses, batteries, bulbs etc). The Warranty is void if the factory-applied model and serial number has been defaced, altered or removed from the Product. This Warranty is valid only in Canada only and applies to products purchased and serviced in Canada.

**THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE EXPRESSLY DESCRIBED ABOVE WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIOD STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVE BY ANY PERSON, FIRM OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON HISENSE. THIS WARRANTY IS THE EXCLUSIVE WARRANTY WITH RESPECT TO THE PRODUCT AND HISENSE IS THE EXCLUSIVE WARRANTY PROVIDER FOR THE PRODUCT. REPAIR OR REPLACEMENT IS THE EXCLUSIVE REMEDY OF THE CONSUMER. HISENSE SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE PRODUCT. NOTWITHSTANDING THE FOREGOING, CONSUMER'S RECOVERY AGAINST HISENSE SHALL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT SOLD BY HISENSE. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE SAID PRODUCT AND IS NOT TRANSFERABLE..**

**CUSTOMER RECORD**

(Please Retain for your records)

Date of Purchase: \_\_\_\_\_

Store/Dealer: \_\_\_\_\_

Model No.: \_\_\_\_\_

Serial No: \_\_\_\_\_

**Important:** Keep all original products packaging materials and original receipt in the event of service.