



**Bluetooth® Key Chain**  
Never Lose Your Mobile Phone Again

# USER MANUAL

## Before Using Your Cléo

Thank you for purchasing the NorkaTech Cléo. We hope you will be delighted with its operation and the added protection and piece of mind it will give you.

## Safety Precautions

Never disassemble or modify your Cléo for any reason. Doing this may cause your unit to malfunction or become combustible. Bring the unit to an authorized service center to repair it or replace the battery.

## Charging Your Cléo

Your Cléo uses a rechargeable battery. You must charge the battery fully before using Cléo for the first time.

1. Plug the adapter into the Cléo.
2. Plug the adapter into the electrical outlet
  - Charge the unit until the red light on the unit turns to blue.
  - The unit will be fully charged in approximately one hour.
  - Average life of a recharge is 3 weeks of operation, which may be reduced if alarm triggers often. If the battery is low, an alarm is emitted meaning it's time to recharge your unit.

Do not attempt to recharge the unit with anything other than the adapter provided. Using unauthorized adapter may damage the headset.

For connection to an electrical supply not located in the U.S., you must use an adapter of the proper configuration for the power outlet. Use of the wrong adapter could damage your unit and void your warranty.

The headset is not able to operate while charging.

## Storage Of Your Cléo

- Always store the unit with the power off and make sure it is safely protected.
- Avoid storage at high temperatures (above 50° C/ 122° F), such as in a hot vehicle or in direct sunlight. Storage at high temperatures can damage performance and reduce battery life.
- Do not expose the headset or any of its supplied parts to rain or other liquids.

## Checking Cléo Compatibility

Your unit is compatible with most Bluetooth phones that are compliant with Bluetooth version 1.1 or higher and support the Headset and/or Hands-Free Profile(s). Ensure that your phone has Bluetooth capability by visiting your phone manufacturer's website.

## Protecting Your Phone

Cléo is a key chain that keeps an eye on your mobile phone. It prevents the loss of mobile phones and alarms the user if:

- Mobile phone is left behind in a car, office or on a plane
- A thief takes away the mobile phone.

Cléo alarms as soon as the mobile phone is a distance of more than 10-15m away from the user's key chain. Obstacles such as doors and walls (and sometimes even clothing) can reduce the distance of Cléo's reach.

## To Turn Your Cléo On

Press and hold the on/off switch for 3 seconds until the indicator lights start flashing.

## To Turn Your Cléo Off,

Press and hold the on/off switch for 3 seconds until you see blue and red flashes on the indicator light. You will see the indicator lights stop flashing.

## Put Cléo In Pairing Mode

Pairing will create a unique wireless link between two Bluetooth enabled devices, such as your Bluetooth phone and Cléo. When you turn on your Cléo for the first time, it will proceed into Pairing mode so that you can immediately pair it with other devices.

1. Turn on Cléo (see Turn unit on/off)
2. Make sure that you get a blue and red light flashing, if not, go to: Resetting Cléo
3. Set your Bluetooth phone to discover Cléo by following your phone's guide.
  - Typically the steps involve going to a 'Settings,' 'Connection,' or 'Bluetooth' menu on your phone and then selecting the option to discover Bluetooth devices.
4. Your phone will find the Cléo device and ask if you want to pair with it. Confirm this by pressing the Yes or OK key.
5. Enter a passkey or PIN, 1111 (4 ones), then press the Yes or OK key.
  - The indicator light will flash rapidly in blue before going to flashing every 3 seconds. If unsuccessful, the alternation blue and red lights remain on, and you will need to re-attempt Pairing.
6. Select Cléo from the list of Bluetooth devices on your mobile phone, explore the options available, select "Authorize" or "Trusted" if option is available.
7. After Cléo is paired, turn it OFF, and then turn it ON again.

## Put Cléo In Standby Mode

In order to put Cléo in a sleep mode for 30 minutes, double click the on/off switch. The blue indicator light flashes every 1 second for 30 minutes, and later Cléo automatically resumes operation. This is useful when the user wants to shut off the alarm, or use another Bluetooth device with the phone.

## Resetting Cléo

In order to reset your Cléo, turn off the unit. Then power back on by holding the on/off switch for 10 seconds or until the red and blue lights will alternate. Cléo will default to Pairing mode.

## Test Your Cléo

1. Enable your mobile phone's Bluetooth then turn Cléo on and keep it in proximity to your phone.
  - You should get a consistent flashing blue light.
2. Disable Bluetooth on your mobile phone and wait 10 seconds.
  - You should get a low volume 3 beep alarm with increasing intensity every 10 seconds.
3. Enable your mobile phone's Bluetooth again.
  - The alarm should automatically shut off.

**Trouble Shooting Cléo,**

My Cléo does not buzz	For a simple test, either deactivate your Bluetooth or turn your mobile phone off. Cléo should start buzzing within 10-15 seconds. If Cléo does not buzz, check that Cléo is paired to your phone.
My Cléo buzzes all the time	1-Verify that the battery is charged. Cléo automatically buzzes when battery is low. 2- Restart Cléo. 2-Verify that the settings for Cléo on your phone are set to “Authorize” or “Trusted” by clicking on Cléo and exploring the options available. 3-Verify that Cléo is paired to your phone and not to another one. 4- Deactivate your phone Bluetooth and activate it. Turn your phone off and on. 5-Restart your phone.
When I use my headset, my Cléo start buzzing	Some phones do not allow more than one device to be connected to them. Double click on the on/off switch and your unit will sleep for 30 minutes before resuming automatically. See Put Cléo in Standby Mode.
My phone is asking me to accept connection from Cléo	Some phones require that the user specify that automatic connection is allowed. To do that, go to your Bluetooth settings and under set options for Cléo, select “Authorize,” or “Trusted” on others.
What happens when your Cléo alarms?	Your alarm will sound and increase in intensity every 10 seconds. After 5 minutes of continuing alarming, the unit will sound every 2 minutes. You will need to bring your Cléo within the allotted distance to your phone in order to deactivate the alarm. If you don’t have your phone, you will need to turn off your unit in order to deactivate the alarm.
My buzzer is not loud	There is a buzzer sound output slot on the back that has a plastic protection cover over it. The buzzer volume is designed for a gradual increase in volume (starting from low to high). If you would like to increase the volume, simply remove the plastic cover.

**If Cléo Is Not Working,**

- Review your pairing instructions to make sure your phone is properly configured.
- If you’re still experiencing problems, please consult the FAQ section for further help.
- For further help, please call customer support.

**FCC ID: WISCLEO01**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.  
The device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter.  
Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by NorkaTech will void the user’s authority to operate the equipment.

**Industry Canada**

Operation is subject to the following two conditions: (1) This device may not cause interference and (2) This device must accept any interference, including interference that may cause undesired operation of the device. The term “IC:” before the certification/registration number only signifies that registration was performed based on a Declaration of Conformity indicating the Industry Canada technical specifications were met. It does not imply the Industry Canada approved the equipment.

**Bluetooth**

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**Cautions**

Changes or modifications made in the radio phone, not expressly approved by NorkaTech, will void the user’s authority to operate the equipment. Only use approved batteries, antennas and chargers. The use of any unauthorized accessories may be dangerous and void the phone warranty if said accessories cause damage or a defect to the phone. Although your phone is quite sturdy, it is a complex piece of equipment can be broken. Avoid dropping, hitting, bending or sitting on it.

Warranty and parts replacement  
NorkaTech warrants this product as free of defects in material, design and workmanship for the period of one year from the original date of purchase.\*

If during the period of warranty this product proves defective under normal use and service you should return the product to the retailer from whom it was originally purchased or qualified service center. The liability of NorkaTech and its appointed maintenance company is limited to the cost of repair and/or replacement of the unit under warranty.

- The warranty is limited to the original purchaser
- A copy of your receipt or other proof of purchase is required for a proper warranty service
- The warranty is void if the serial number, date code label or product label is removed, or if the product has been subject to physical abuse, improper installation modification, or repair by unauthorized third parties

- The responsibility of NorkaTech products shall be limited to the repair or replacement of the product at its sole discretion
- Specifically exempt from any warranty are limited-life consumable components such as batteries and other accessories
- NorkaTech is not liable for any incidental or consequential damages arising from the use or misuse of any NorkaTech product
- This warranty gives you specific rights and you may have other rights which vary from area to area
- Unless otherwise instructed in the User Guide, the user may not, under any circumstances, attempt to perform service, adjustments or repairs on the unit, whether in or out of warranty. It must be returned to the purchase point, factory or authorized service agency for all such work
- NorkaTech will not assume any responsibility for any loss or damage incurred in shipping. All repair work on NorkaTech products by unauthorized third parties voids any warranty

**Customer Support**

Email us at [Cleo@norkatech.com](mailto:Cleo@norkatech.com) or call us at 866-939-CLÉO.