

Select your country

_select your country



- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

Welcome

Congratulations on your new **TheTrustyOne Universal Bluetooth Car Kit** by novero.

TheTrustyOne is designed to serve as an in-car extension of your regular mobile phone, only easier to operate while in the car.

TheTrustyOne offers several features, which will satisfy many different user needs. After a quick and simple set-up, it is easy to make and receive handsfree calls and play your favourite music on either your phone or music player.

This user guide will help you get started as we present you with all the great features and conveniences that provide a truly customized user experience.

Enjoy!



Box contents
[_read more](#)

Installation
[_read more](#)

Box contents

| | |
|----------------------------------|---|
| Welcome | ➤ |
| Shortcuts | ➤ |
| Getting started | ➤ |
| Call functions | ➤ |
| In-call functions | ➤ |
| Music | ➤ |
| Care | ➤ |
| Support | ➤ |
| Safety & disposal | ➤ |
| Certification & safety approvals | ➤ |
| Glossary | ➤ |

- Handsfree unit
- Remote control
- Microphone
- System cable with DIN / ISO car connectors
- Quick user guide
- Quick installation guide
- CD with full user guide and installation guide

Back



Installation

- Welcome** ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

To put safety first, always have a qualified professional install **TheTrustyOne** in your car. Please refer to the installation guide for more information.

To ensure optimal performance with **TheTrustyOne**, make sure to adjust the microphone after installation so that it points towards you. You may safely do this yourself.





Shortcuts

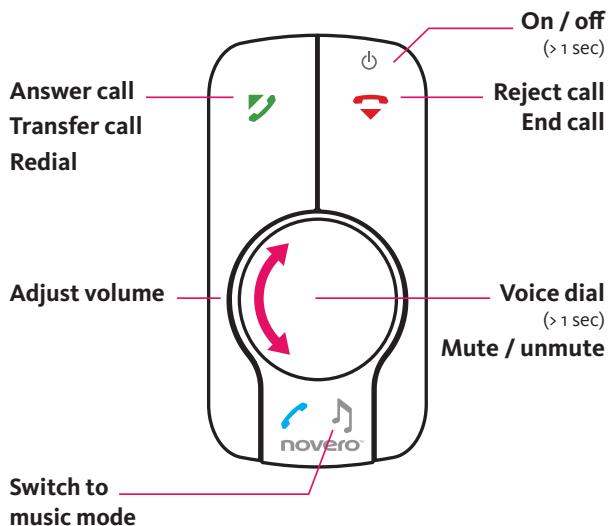
- Welcome ➤
- Shortcuts** ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤



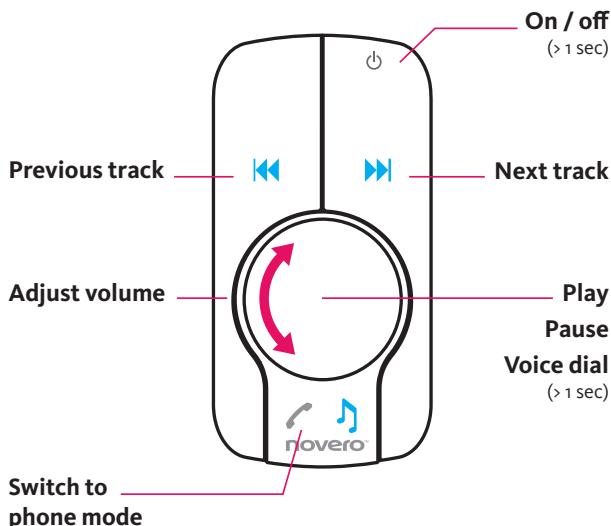
The TrustyOne has an intuitive interface that is easy to operate without taking your eyes or mind off traffic. Below, you will find an overview of the basic shortcuts.



Phone mode



Music mode



For your safety
Please remember that driving a car safely requires your full attention. Use your car kit with consideration and only when traffic conditions allow for safe use.

Getting started

- Welcome ➤
- Shortcuts ➤
- Getting started ➤**
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤



Turn power on / off

[_read more](#)



Connect new mobile device

[_read more](#)



Switch mode

[_read more](#)



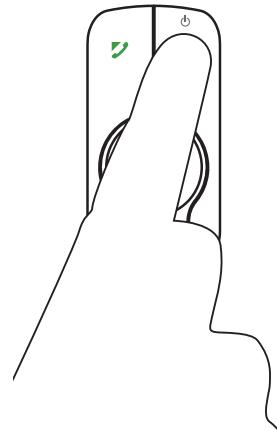
Turn power on / off

- Welcome ➤
- Shortcuts ➤
- Getting started** ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

TheTrustyOne will automatically turn on when you start your car, and turn off when you switch off the ignition. If the ignition signal is not connected to your car, the integrated motion sensor will automatically turn on the car kit once you start driving.– You can also manually turn the power of **TheTrustyOne** on and off.

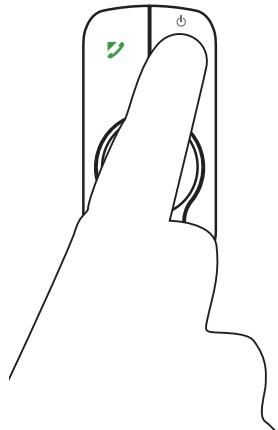
Tip
If you have previously paired with a phone or player, **TheTrustyOne** will automatically try to connect with it when it is turned on.

Turn power on



Press and hold ⌂ to turn on the car kit.

Turn power off



Press and hold ⌂ to turn off the car kit.

If connection is successful you will hear a short beep.
If connection is unsuccessful you will hear a warning tone.

Getting started
[_read more](#)



Connect new mobile device

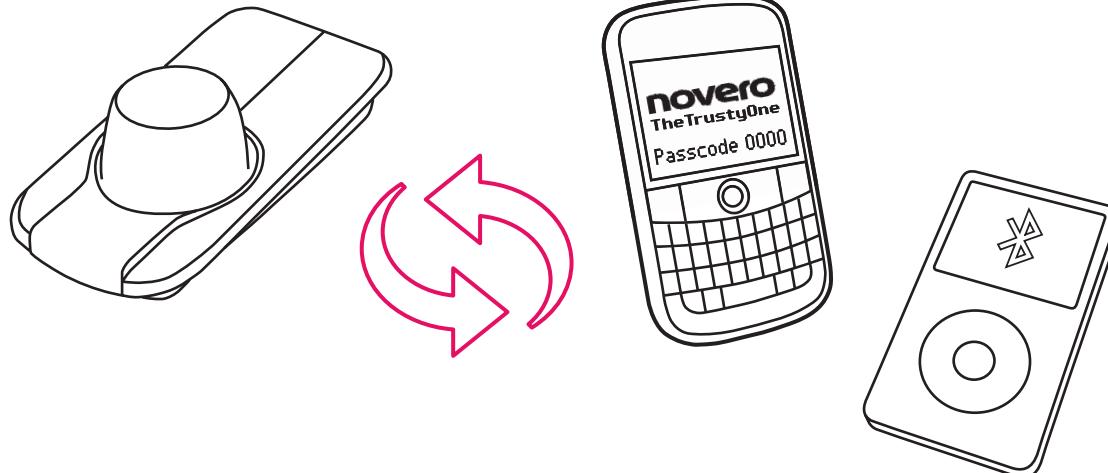
- Welcome ➤
- Shortcuts ➤
- Getting started** ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤



To pair **TheTrustyOne** with your mobile device, activate the Bluetooth feature of the device and search for **novero TheTrustyOne**. See the user guide for your mobile device for instructions.

When your mobile device recognizes **novero TheTrustyOne**, select it and confirm your choice with code or PIN=0000. Your mobile device will confirm when pairing is complete.

Tip
If you mark **TheTrustyOne** as trusted or authorized on your mobile device, **TheTrustyOne** will automatically connect without confirmation on your device.

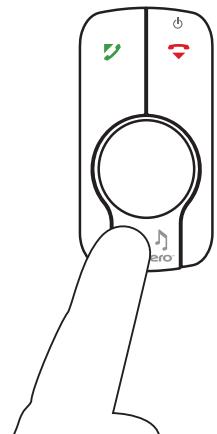


Getting started
[_read more](#)



Switch mode

- Welcome ➤
- Shortcuts ➤
- Getting started ➤**
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤



Press  to switch from phone mode to music mode or vice versa.

Back



Getting started
[_read more](#)

Call functions

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions** ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤



**Basic call
functions**

[_read more](#)

Redial

[_read more](#)

Voice-dial

[_read more](#)

Back



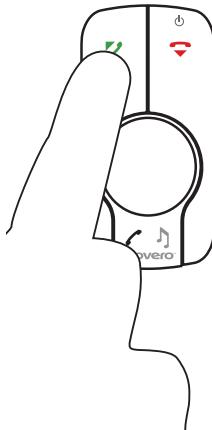


Basic call functions

| | |
|----------------------------------|---|
| Welcome | ▶ |
| Shortcuts | ▶ |
| Getting started | ▶ |
| Call functions | ▶ |
| In-call functions | ▶ |
| Music | ▶ |
| Care | ▶ |
| Support | ▶ |
| Safety & disposal | ▶ |
| Certification & safety approvals | ▶ |
| Glossary | ▶ |

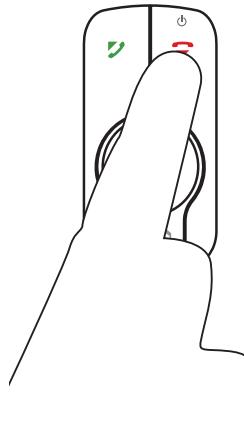
With the basic call functions of **TheTrustyOne**, you can manage incoming calls with only the push – or turn – of a button.

Answer call



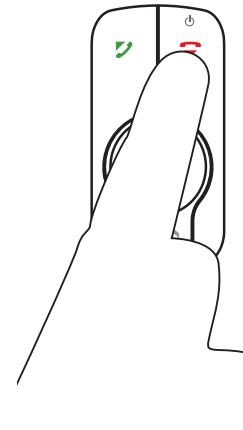
Press to answer a new call.

Reject call



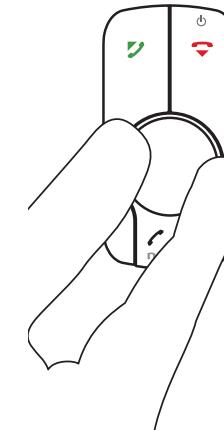
Press to reject a new call.

End call



Press to end an active call.

Adjust volume



Turn to:

- adjust the ring tone volume of an incoming call
- adjust the loudspeaker volume during an active call.

Call functions
[_read more](#)



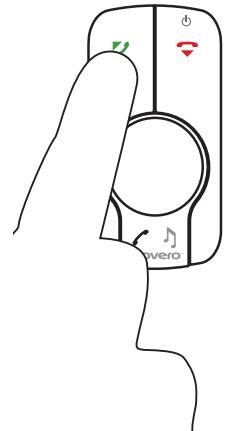


Redial

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤**
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤



Redial call



Press to redial the last call.

Call functions
[_read more](#)

Back

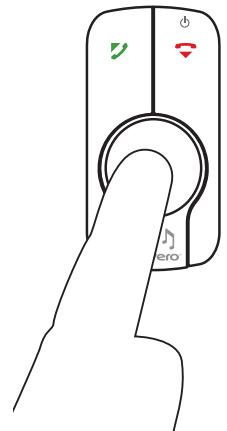


Voice-dial

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤**
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

With **TheTrustyOne**, you can easily activate the voice recognition function of your phone, e.g. to make a call.

Activate voice dial



Press and hold  in any mode to activate voice dialling.

Then, say the voice tag of the number that you wish to call.

Voice recognition
Please refer to the user guide for your phone for information about voice recognition features.

Call functions
[_read more](#)



In-call functions

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤**
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤



**Mute / unmute
microphone**

[_read more](#)



Transfer call

[_read more](#)



Mute / unmute microphone

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤**
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

If you are mainly listening during a call, you can mute the microphone. To activate the microphone again simply unmute.

Mute microphone



Press to mute the microphone during an active call.

and blink when the microphone is muted.

Unmute microphone



Press to unmute the microphone during an active call.

In-call functions
[_read more](#)

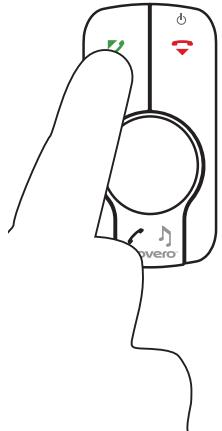


Transfer call

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤**
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

For maximum flexibility, you can transfer an active call from your phone to **TheTrustyOne** or vice versa, if e.g. you need to leave the car. A call can be transferred using **TheTrustyOne** as well as your phone.

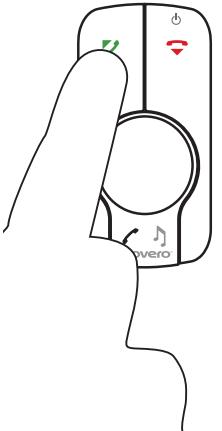
Transfer call to phone



Press to transfer the call to your phone. A beep will confirm that the call is transferred.

and blink when the call is active on the phone.

Transfer call back to TheTrustyOne



Press to transfer the call back to **TheTrustyOne**.

Tip
You can also transfer calls through your phone. Follow the instructions on your phone.

In-call functions
[_read more](#)

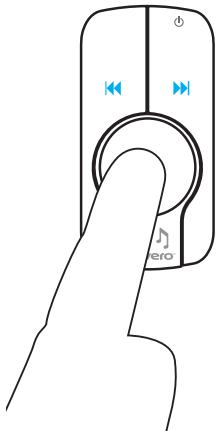
Music

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤
- Music** ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

With **TheTrustyOne** in music mode, you have all the essential tools to play your favourite music right at hand. When entering music mode, **TheTrustyOne** automatically starts the music player.

Tip
Selection of titles or playlists has to be made through your music player.

Play



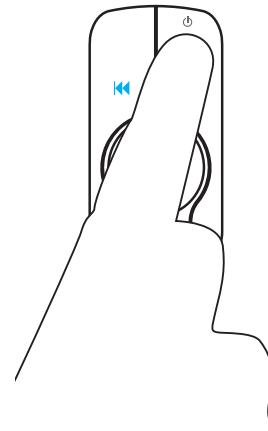
Press  to play.

Pause



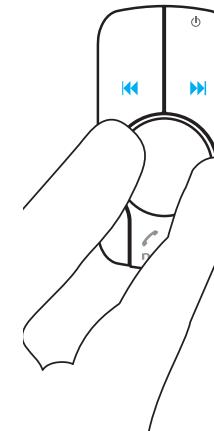
Press  to pause.

Next / previous



Press  to skip to the next track, or press  to skip to the previous track.

Adjust volume



Turn  to adjust the volume.

Care

| | |
|----------------------------------|---|
| Welcome | ➤ |
| Shortcuts | ➤ |
| Getting started | ➤ |
| Call functions | ➤ |
| In-call functions | ➤ |
| Music | ➤ |
| Care | ➤ |
| Support | ➤ |
| Safety & disposal | ➤ |
| Certification & safety approvals | ➤ |
| Glossary | ➤ |

- Make sure that the power is turned off, when not in use.
- Handle your car kit with care. – Do not knock it or expose it to extreme temperatures, heavy dust, dirt, moisture or any kind of liquid.
- Dispose of all product parts in accordance with local standards and regulations to spare the environment and promote sustainability.

Back



| | |
|----------------------------------|---|
| Welcome | ➤ |
| Shortcuts | ➤ |
| Getting started | ➤ |
| Call functions | ➤ |
| In-call functions | ➤ |
| Music | ➤ |
| Care | ➤ |
| Support | ➤ |
| Safety & disposal | ➤ |
| Certification & safety approvals | ➤ |
| Glossary | ➤ |

Support

Go through the list of suggestions below if you experience any inconvenience with **TheTrustyOne Universal Bluetooth Car Kit.**

- **If your phone does not connect automatically when you turn the ignition key:**

Go to the Bluetooth menu of your phone and set **TheTrustyOne** as authorized or trusted device to allow automatic connections without user confirmation.

- **If you do not hear a ringing tone:**

Make sure that your phone is not in silent mode.

- **If the person at the other end complains about the audio quality:**

Check that the microphone is pointing towards your mouth.

- **If you have problems voice-dialling:**

TheTrustyOne provides one-click access to the voice recognition functions of your phone. Please check the user guide of your phone regarding its voice recognition features. If you do not hear a tone, please try the feature without driving and look at the phone display to determine the recognition window.

- **If you want to update the software of your car kit:**

Go to www.novero.com and install the novero software update tool. Please install it on a PC and then connect **TheTrustyOne** with a USB cable through the micro-USB connector on the remote control.

- **If you do not find an answer to your question here:**

Please go to www.novero.com. If you wish to call our helpline, you will find the number for your country on our website. Please be prepared to provide the model and SW version of your phone, as this information will be helpful to identify the root cause and a solution to the problem.

Technical specifications
[_read more](#)



Technical specifications

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support** ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

- Bluetooth V2.0 + EDR, Handsfree Profile (HFP) V1.5, Advanced Audio Distribution Profile (A2DP) V1.2, Audio Video Remote Control Profile (AVRCP) V1.3
 - Adjustable directional microphone
 - DSP with echo cancellation and noise reduction for full duplex communications
 - Stereo Amplifier, 20Hz ... 20KHz, max. output power $4 \times 2.5W@8\Omega / 4 \times 4.6W@4\Omega / 7.2W@2\Omega$
 - Internal mute relays and system cable with DIN / ISO connectors
 - USB 2.0 Full Speed

Support
[_read more](#)



Safety & disposal

| | |
|----------------------------------|---|
| Welcome | ➤ |
| Shortcuts | ➤ |
| Getting started | ➤ |
| Call functions | ➤ |
| In-call functions | ➤ |
| Music | ➤ |
| Care | ➤ |
| Support | ➤ |
| Safety & disposal | ➤ |
| Certification & safety approvals | ➤ |
| Glossary | ➤ |

1. Installation

- Always have a qualified professional handle the installation or any repairs on your car kit. Please refer to the installation guide for more information.
- Make sure that the car kit components are fastened in places where
 - 1) they are not close to an airbag or area where they could harm you in case of a collision
 - 2) they are in arm's reach from the driver's seat
 - 3) they do not impair the operation of the vehicle.

2. Using TheTrustyOne

- Always be cautious about using your car kit or phone while engaging in any activity that requires your full attention. Turn off your car kit and phone to keep you from being distracted and avoid accidents.
- Always focus on road safety and obey all local laws while operating a motor vehicle. Do not use your car kit if it interferes with your driving in any way.
- Always switch off your car kit if it may otherwise cause interference or danger. Please respect official recommendations and restrictions.
- If you use a pacemaker, hearing aid or other electronic medical device, please consult your physician before using the car kit.
- Never try to dismantle the product yourself. None of the internal components can be replaced or repaired by users. – Only authorized dealers or service centres may open the product. If any parts of your product require replacement for any reason, including normal wear and tear or breakage, contact your dealer.

3. Keep out of reach of children

- The plastic bags, which this product and its parts are wrapped in, are not toys for children. The bags themselves or the many small parts they contain may cause choking if ingested.

4. ACA TS028 – Ignition of flammable atmospheres

- Do not use your car kit in environments with risk of ignition of flammable gases.

5. Disposing of TheTrustyOne

- Dispose of all product parts in accordance with local regulations. If in doubt, please consult your local authorities.
- The product must be taken to separate collection at the product end-of-life. Do not dispose of components from this product as unsorted municipal waste.

6. Warranty

- novero offers a limited manufacturer's warranty of 12 months from the date of purchase. In some cases / countries the warranty time can be extended to 24 months. Please visit www.novero.com to find more details for warranty extension and warranty return options.

Reproduction, transfer, distribution or storage of part or all of the contents in this document in any form without the prior written permission of novero is prohibited. novero® is a registered trademark. Other product and company names mentioned herein may be trade marks or trade names of their respective owners.

novero products are trademarks or registered trademarks of novero GmbH.

©2009 novero
All rights reserved

For more information, please go to www.novero.com

Certification & safety approvals

- Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤**
- Glossary ➤

Declaration of Conformity

novero GmbH hereby declares that this NCUN-3 product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The product is in conformity with the limits defined in Directive 2004/104/EC (amending Directives 72/245/EC), Annex I, paragraph 6.5, 6.6, 6.8 and 6.9. A copy of the Declaration of Conformity can be found at www.novero.com/declaration_of_conformity

CE 0560

FCC/Industry Canada notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

FCC ID: WJLNCUN-3
IC: 7847A-NCUN3

NOTE: FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

NOTE: Changes or modifications not expressly approved by novero could void the user's authority to operate the equipment.

Bluetooth® is a registered trademark of Bluetooth SIG, Inc.

The Bluetooth car kit supports Bluetooth Specification 2.0 with EDR, Handsfree Profile 1.5, Advanced Audio Distribution Profile (A2DP) V1.2, Audio Video Remote Control Profile (AVRCP) V1.3.

Remote control = NIDE-1

Microphone = NMIC-1

System cable = NCAB-2

The availability of particular products may vary by region. Please check with your local novero dealer. Unauthorized changes or modifications to this device may void the user's authority to operate the equipment.

Export controls: This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

Glossary

- >Welcome ➤
- Shortcuts ➤
- Getting started ➤
- Call functions ➤
- In-call functions ➤
- Music ➤
- Care ➤
- Support ➤
- Safety & disposal ➤
- Certification & safety approvals ➤
- Glossary ➤

Bluetooth is a radio technology that connects devices, such as mobile phones and car kits, without wires or cords over a short distance (approx. 10 meters/33 feet).

Bluetooth is safe to use and secure, too. Once two Bluetooth devices have been paired, no one can listen in and no other Bluetooth devices can interfere without authorisation.

Get more information at www.bluetooth.com

Bluetooth profiles are the different ways that Bluetooth devices communicate with other devices. Bluetooth phones support the car kit profile, the handsfree profile or both. In order to support a certain profile, a phone manufacturer must implement certain mandatory features within the software of the phone.

Code or PIN is the code required to pair a Bluetooth device (e.g. a mobile phone) with your car kit.

Device refers to both a telephone or music player which can be paired with **TheTrustyOne**.

Mode is the state that **TheTrustyOne** is in, either telephone or music. The functions and options vary according to mode.

Pairing creates a unique and encrypted connection between two Bluetooth devices. Bluetooth devices will not work together if they have not been paired.

Voice dial enables you to dial a contact through voice recognition (saying the contact name aloud).

