

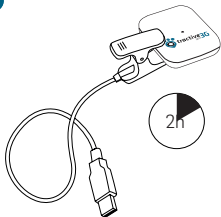


# USER MANUAL

Bedienungsanleitung | Manuale dell'Utente | Mode d'emploi  
Manual de Usuario | Manual do Usuário

# QUICKSTART

1



2

[www.tractive.com/activate](http://www.tractive.com/activate)



3

Download Tractive® GPS app



4



# ENGLISH

## User Manual

### **FUNCTIONS AND USE**

In order to locate your pet with Tractive® GPS 3G, a PC with internet connection or a smartphone (iPhone, Android) is required. The Tractive® GPS app can be downloaded from the Apple App Store for iOS and the Google Play Store for Android.

The Tractive® GPS 3G device can only be used after successful activation on your smartphone or through a web browser.

### **GETTING STARTED**

#### **1. CHARGING THE DEVICE**

We recommend to fully charge the Tractive® GPS 3G device before its first use.

- Connect Tractive® GPS 3G to a power outlet by plugging the included USB charger into the USB power adapter or
- connect to a high-power USB 2.0 port using the included USB charger.

The LED on the Tractive® GPS 3G device will turn red while the device is charging. Once the device is fully charged, the red light will disappear.

Some USB ports and accessories do not provide enough power and Tractive® GPS 3G will charge more slowly.

## 2. DEVICE ACTIVATION

Activation of the Tractive® GPS 3G device requires the device to be turned on. Keep the power button on the device pressed for around 3 seconds. Once you hear 2 short ascending beeps and see a green light, the device has successfully been turned on. Holding the button again for 3 seconds will turn off the device. In order to get GPS reception, ensure that the device is located outside of buildings and under clear sky.

Enter the link below into the address bar of your browser to access the Tractive® website, which will guide you through the step by step activation of your Tractive® GPS 3G device: [tractive.com/activate](https://tractive.com/activate)

## 3. DOWNLOAD TRACTIVE® GPS APP

The Tractive® GPS app will guide you through the first steps of adding a pet and assigning a new Tractive® GPS 3G device to the pet.



**Note:** After turning on the Tractive® GPS 3G device for the first time or after a period of inactivity, it can take a few minutes until the device is ready to use. To speed up this process, turn on the device and make sure it's placed under clear sky away from buildings, trees and electrical towers.

## 4. ATTACHING TRACTIVE® GPS 3G TO A PET COLLAR

Clip the Tractive® GPS 3G device on the harness or the collar of your pet by using the included clips.









## LED WARNINGS

The LED located on the top of the Tractive® GPS 3G device indicates the current status of the device.

-  **Battery is low** (red LED flashes 3 times every 15 seconds)  
The battery level of the Tractive® GPS 3G device is low. Fully recharge the device to get the best tracking results.
-  **LIVE Tracking** (white LED flashes)  
During a LIVE tracking activity the LED flashes in white. This allows you to locate your pet easier at night time.

## DEVICE STATUS

By pressing the on/off button once, the cellular network and GPS status of the device will be shown using 2 consecutive flashes.

-   **cellular network available - GPS available**
-   **cellular network available - no GPS**
-   **no cellular network - GPS available**
-   **no cellular network - no GPS**

In case of an error, please bring the device into an area with Tractive® coverage. In order to get GPS reception, ensure that the device is fully charged and located outside of buildings and under clear sky. It might take a few minutes for the device to get a GPS connection after it has been turned on.

## SUPPORT

If you have a question or would like to submit a comment, you have the following options:



Read through the frequently asked questions (FAQs)

[help.tractive.com](https://help.tractive.com)



Contact your point of sale



PLEASE NOTE THAT DUE TO ORGANIZATIONAL REASONS TRACTIVE® WILL NOT ACCEPT ANY UNANNOUNCED PACKAGES SENT VIA CARRIAGE FORWARD.

## PACKAGE CONTENT

1x



2x



1x



1x



0x



## ELECTROMAGNETIC COMPATIBILITY

Very strong magnetic fields (e.g. transformers) should always be avoided as this may result in variations in the transmission. Failure to follow these instructions may lead to malfunctions or damage to your Tractive® GPS 3G device.

## RISKS FOR CHILDREN AND PEOPLE IN NEED OF CARE

The use of this device is not intended for people (including children) with limited physical, sensory or mental abilities or lack of experience and/or lack of knowledge, unless they are supervised by a person responsible for their safety or have been instructed on the use of the device.

**Note:** Some countries, states or regions have laws related to location based tracking of people, animals and objects. It's the sole responsibility of the owner and user to abide by the law and rules in the area the Tractive® GPS 3G device is used.

## SAFETY ADVICE

**Important:** The Tractive® GPS 3G device might be too large or heavy for small or injured pets.

If you are unsure whether you can use this device with your pet, we highly recommend consulting a pet doctor or veterinarian.

## BATTERY OPERATION

Your transmitter is operated by a rechargeable lithium polymer battery. Below you will find some advice on the use of rechargeable batteries:

- The battery of the Tractive® GPS 3G device cannot be replaced and must not be removed.
- Batteries may not be disassembled, thrown into fire or short-circuited.
- Never expose the Tractive® GPS 3G device to excessive heat such as sunshine, fire or the like! This increases the danger of battery leakage.
- Only use the USB cable that came with your Tractive® GPS 3G device. The use of other cables might overcharge the battery and can lead to fire or explosion.

Disregarding these instructions can cause damage and possibly even cause the battery to explode.

## DISPOSAL

Batteries are hazardous waste. For the correct disposal of batteries, appropriate containers are provided at the premises of commercial battery dealers as well as local council waste disposal facilities. If you want to dispose of your Tractive® GPS 3G device, follow the current local provisions at the time. Information may be obtained from the local council waste disposal facility.



Tractive GmbH, Randlstrasse 18a, 1. Stock, 4061 Pasching, Austria

## DECLARATION OF CONFORMITY

Directive 2014/53/EU:

Short text of the Declaration of conformity: Tractive GmbH here

by declares that the Tractive® GPS 3G

device (item no. TRATR3G) conforms to the fundamental requirements and other relevant provisions of directive 2014/53/EU.

The full text of the declaration of conformity can be viewed on our website: [tractive.com/doc](https://tractive.com/doc)



## FCC COMPLIANCE STATEMENT

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.



However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Consult the dealer or an experienced radio/TV technician for help.



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The most up to date version of this manual can be found at [help.tractive.com](https://help.tractive.com)

#### Specific Absorption Rate (SAR) information

SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

Before a new model device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC. Tests for each sample are performed in positions and locations (e.g. worn on the body) as required by the FCC.

For body worn operation, this model device has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that

Non-compliance with the above restrictions may result in violation of RF exposure guidelines

## ISED WARNING

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil n' doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Radio apparatus containing digital circuitry which can function separately from the operation of a transmitter or an associated transmitter, shall comply with ICES-003. In such cases, the labeling requirements of the applicable RSS apply, rather than the labelling requirements in ICES-003.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

SAR tests are conducted using standard operating positions accepted by the ISED with the phone transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the sample while operating can be well below the maximum value, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a new model sample is available for sale to the public, it must be tested and certified to the ISED that it does not exceed the exposure limit established by the ISED, Tests for each samples are performed in positions and locations (e.g. worn on the body) as required by the ISED.

For body worn operation, this sample has been tested and meets the ISED RF exposure guidelines when used with an accessory designated for this product

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.

*Le présent appareil est conforme*

*Après examen de ce matériel aux conformité aux limites DAS et/ou aux limites d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité*