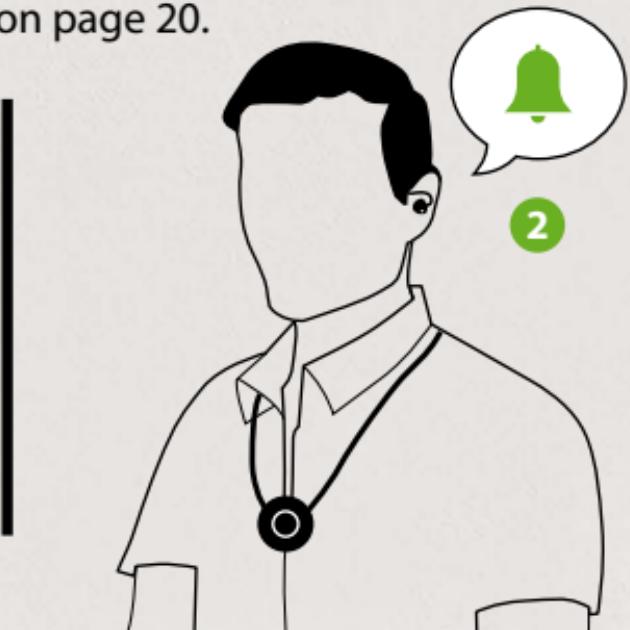
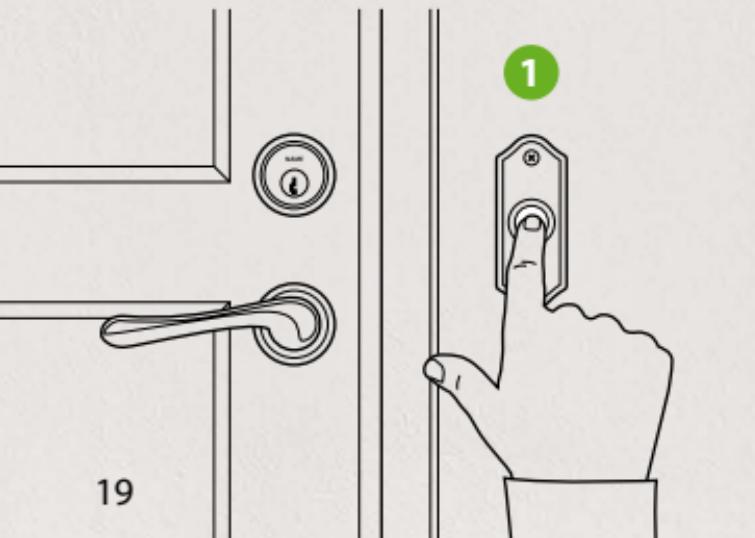




Testing the connection

- 1 Ring the doorbell.
- 2 Your hearing aids will temporarily mute the sound, and you will hear a door chime directly in your ears.
If you don't hear it, see **Tips & tricks** on page 20.



Tips & tricks

If	Try this
I hear no door chime in my hearing aids when the doorbell rings.	<ul style="list-style-type: none">■ Move closer to the Smart hub to make sure you are within its operating range.■ Press both test buttons on the Doorbell monitor simultaneously. If you don't hear a door chime, check the monitor's batteries and make sure it's properly installed, see Setting up the Doorbell monitor on p18.■ Press both test buttons once again. If you <i>still</i> don't hear a door chime in your ears, follow the Checklist on p10.■ Program the Doorbell monitor to recognize your door chime, see Programming in the product user guide.
I hear door chimes in my hearing aids for no obvious reason.	<ul style="list-style-type: none">■ There are competing sound sources around the Doorbell monitor. Switch them off or turn them down.■ Change the radio key on all units, see p35.



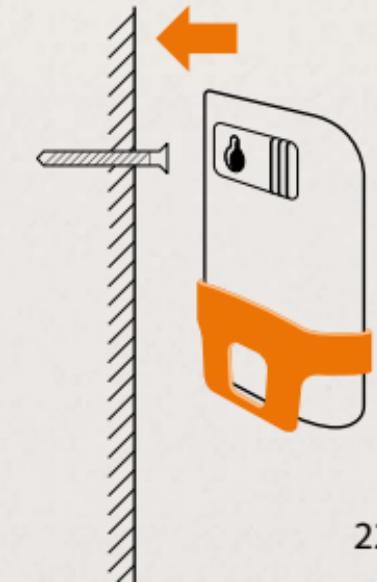
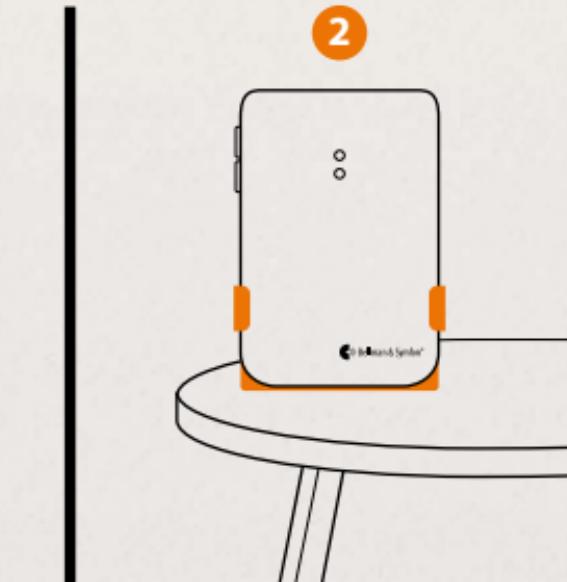
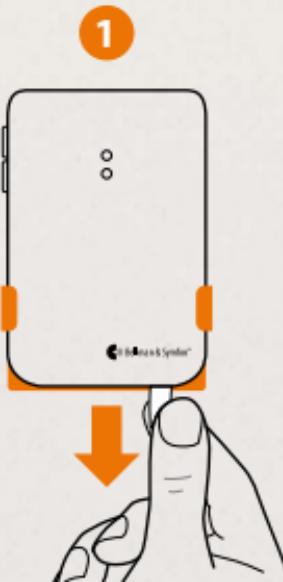
A watchful ear
on your dearest.

Change to
old couple



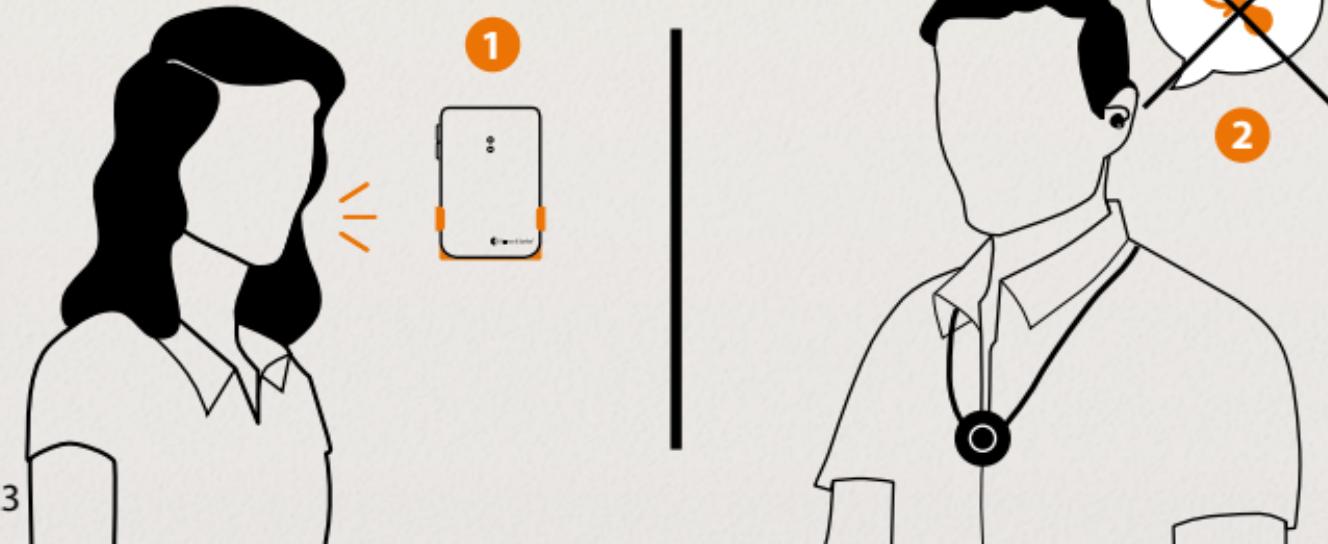
Setting up the Room monitor

- 1 Remove the battery pull tab to start the monitor.
- 2 Place it on a table or hang it on the wall. The recommended distance is 16–66 ft. (0.5–2 m) from the sound source.



Testing the connection

- 1 Ask someone to stand by the monitor and make some noise.
- 2 Your hearing aids will temporarily mute the sound, and you will hear an alarm signal directly in your ears.
If you don't hear it, see **Tips & tricks** on page 24.



Tips & tricks

If	Try this
I hear no alarm in my hearing aids when I make some noise.	<ul style="list-style-type: none">▪ Move closer to the Smart hub to make sure you are within its operating range.▪ Press both test buttons on the monitor simultaneously. If you don't hear an alarm signal in your ears, check the monitor's batteries and make sure it's properly installed, see Setting up the Room monitor on p22.▪ Press both test buttons once again. If you <i>still</i> don't hear an alarm in your ears, follow the Checklist on p10.
The alarm is triggered <i>too easily/not at all</i>	<ul style="list-style-type: none">▪ Adjust the sensitivity by pressing the top left button, see the inside of the monitor's cover for details.
The alarm is triggered <i>too fast/slow</i>	<ul style="list-style-type: none">▪ Adjust the delay by pressing the lower left button, see the inside of the monitor's cover for details.

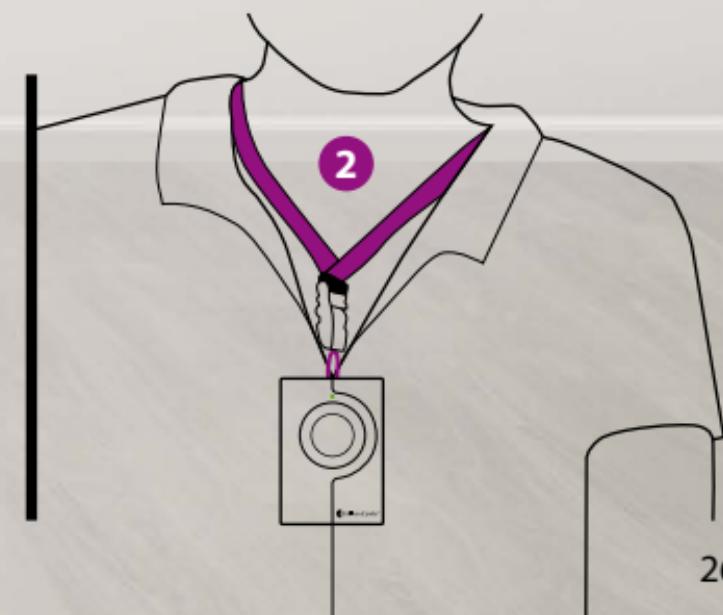


Always there for
your loved one.



Using the Personal alarm

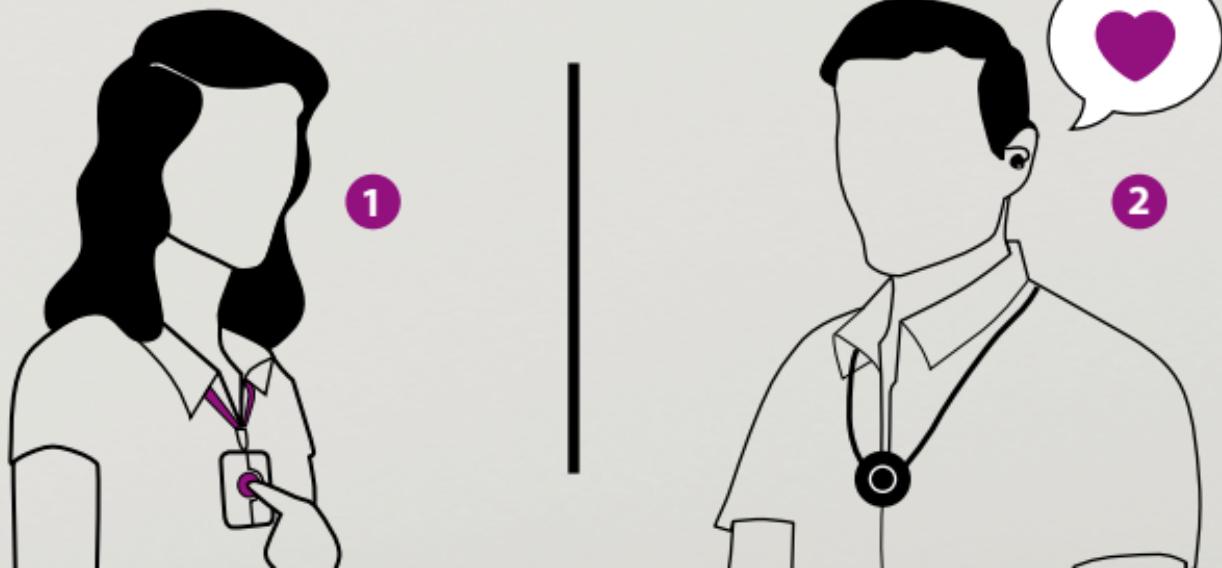
- 1 Attach the lanyard to the alarm unit.
- 2 Hang it around your neck and adjust the lanyard to your liking.
You can also mount it on a wall by using the supplied adhesive.





Testing the connection

- 1 Press the alarm button.
- 2 Your hearing aids will temporarily mute the sound, and you will hear an alarm signal directly in your ears.
If you don't hear it, see **Tips & tricks** on page 28.



Tips & tricks

If	Try this
I hear no alarm in my hearing aids when I press the alarm button.	<ul style="list-style-type: none">▪ Move closer to the Smart hub to make sure you are within its operating range.▪ Check that the green LED on the personal alarm lights up when you press the button. If no light appears, open the front cover and change the battery. Only use a PX28 Alkaline or Lithium type battery.▪ Press the alarm button once again. If you <i>still</i> don't hear an alarm in your ears, follow the Checklist on page 10.
I hear alarms in my hearing aids for no obvious reason.	<ul style="list-style-type: none">▪ There is probably a nearby Visit system that triggers your system. Change the radio key on all units, see Changing the radio key in the Appendix on page 35.

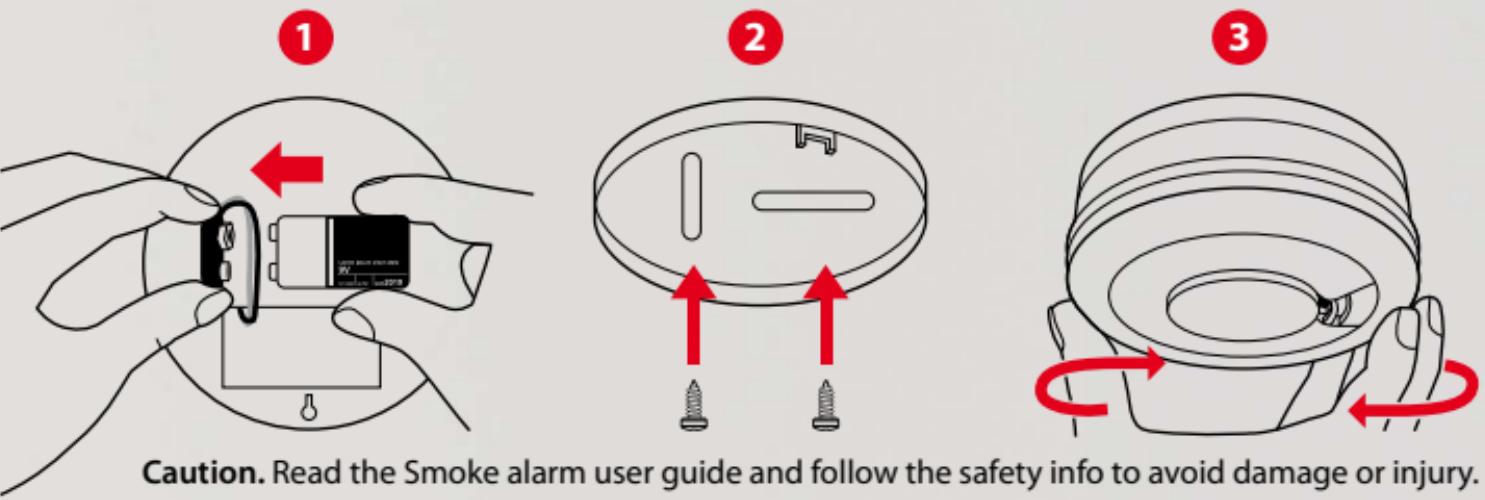


Protect your
home and family.



Setting up the Smoke alarm

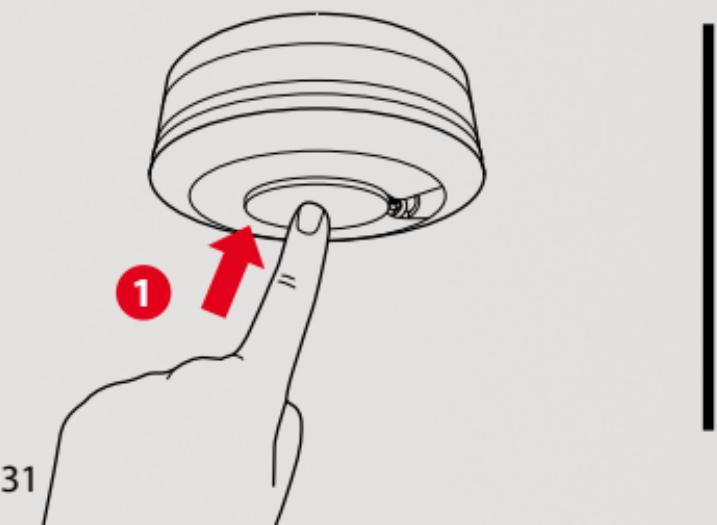
- 1 Connect the battery to the battery snaps to start the unit.
- 2 Fix the baseplate to the ceiling using a screwdriver. Mount at least 12" (30 cm) from walls and other obstructions.
- 3 Attach the smoke alarm to the baseplate by turning it clockwise.





Testing the connection

- 1 Press and hold the test button until the alarm goes off.
- 2 Your hearing aids will temporarily mute the sound, and you will hear a fire alarm directly in your ears. The signals will time out in ~40 s.
If you don't hear it, see **Tips & tricks** on page 32.



Tips & tricks

If	Try this
The alarm fails to sound when I press the test button.	<ul style="list-style-type: none">▪ Check the age of the unit, see the "Replace by" label on the side of the unit.▪ Check that the battery snaps are firmly connected.
I hear no alarm in my hearing aids when I press the test button.	<ul style="list-style-type: none">▪ Check the smoke alarm's battery and make sure it is installed properly, see Setting up... on page 30.▪ Press the test button once again. If you <i>still</i> don't hear a fire alarm in your ears, follow the Checklist on page 10 to test that the system is up and running.
I hear fire alarms in my hearing aids for no obvious reason.	<ul style="list-style-type: none">▪ There are many factors that can cause nuisance alarms, for instance steam or a nearby Visit system that triggers your system, see Troubleshooting in the Visit Smoke alarm user guide.



Appendix

Visit Smart hub in depth information

Changing radio key **35**

Using battery backup **37**

Technical information **38**

Care and cleaning **29**

Safety instructions **41**

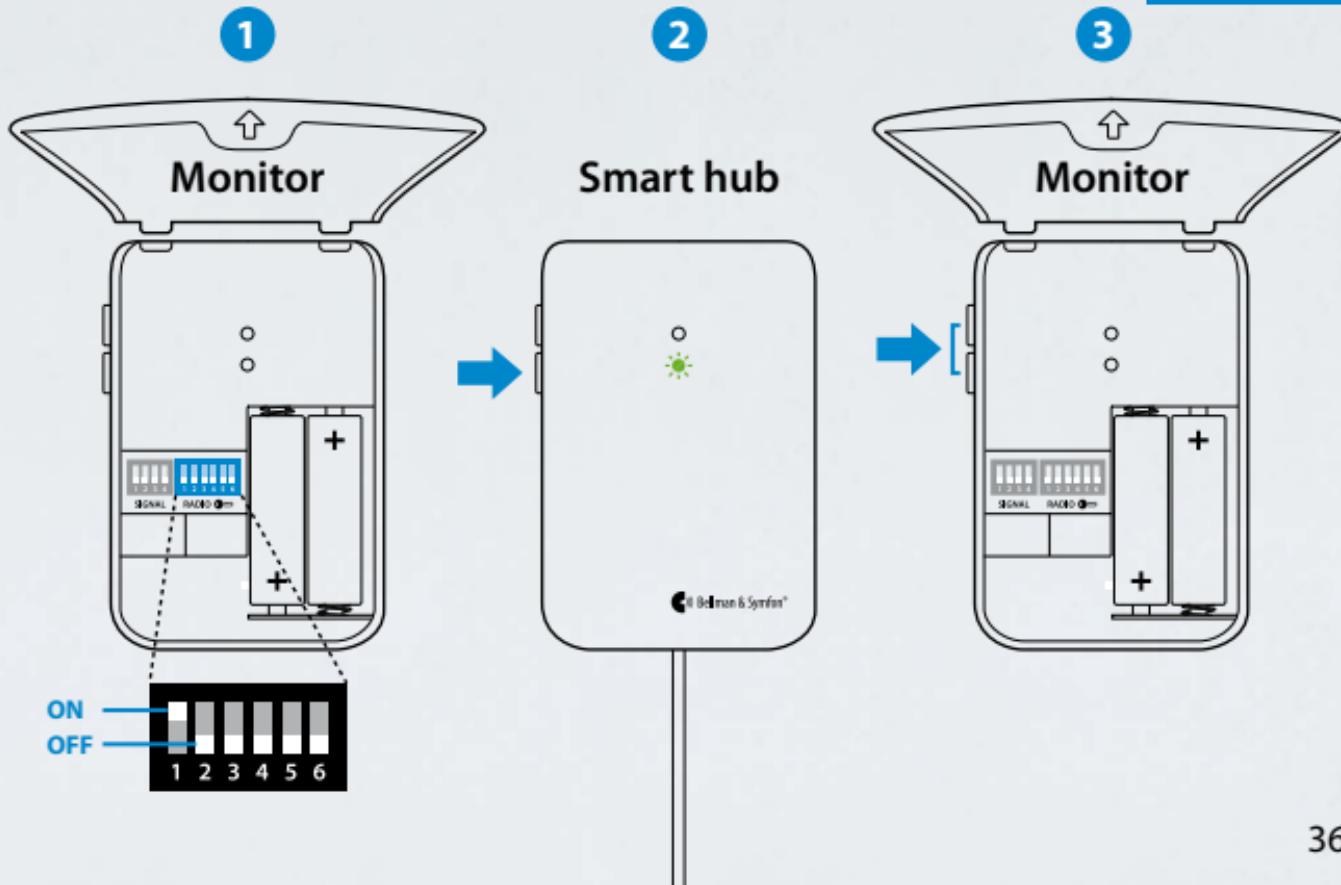


Changing the radio key

If you start hearing monitor alarms for no obvious reason, there is probably a nearby Visit system that triggers your system. In order to avoid radio interference you need to change the radio key on all units.

Please note: All units are set to the same radio key from factory and all switches are positioned down=off per default.

- 1 Open the Visit monitor front cover and move any radio key switch(es) to the up=on position to change the radio key. Repeat the procedure for all monitors. Note that all units must be set to the *same* radio key.
- 2 Press and hold the button on the Smart hub until the bottom LED starts to blink in green/amber.
- 3 Press the test buttons on any of the Visit monitors. The Smart hub LED light will stay lit for 5 seconds to show that the new radio key is being transferred. When the transmission is completed the LED will turn off.





Using battery backup

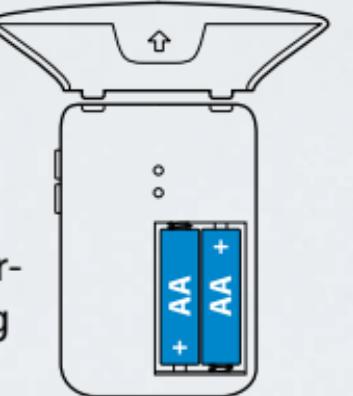
The Visit Smart hub is equipped with a battery backup that ensures full functionality during power loss for at least 48 hours.

Replacing batteries

Unplug the mains power and open the front cover. Replace the old batteries with new ones, see the instructions in the battery compartment for correct positioning.

Important!

⚠ Use 1.5 V AA, LR6 lithium or alkaline batteries only. NEVER mix lithium batteries with alkaline batteries as the batteries and unit can overheat. Always keep batteries out of reach of children. Dispose of batteries according to your local environmental laws and guidelines.



Technical information

Power supply

DC 5V

Power consumption

Active < 50 mA, Idle position < 6 mA

Backup battery

2 x 1.5 V AA (LR6) lithium or alkaline batteries

Activation

Via test buttons or a Visit monitor

Monitor frequency

315/433.92/868.3 MHz depending on region

Monitor coverage

33 – 77 yd. (30 – 70 m) depending on radio frequency. Coverage is reduced by walls, large objects and other radio transmitters.

Bluetooth® frequency

2400 – 2483.5 MHz

Bluetooth® coverage

Up to 33 yd. (30 m). Coverage is reduced by thick walls and large objects.

Compatible monitors

BE1411 Door transmitter, BE1431 Telephone transmitter, BE1491 Room monitor, BE1240/1420 Push button transmitter and BE1281/1480 Smoke alarm transmitter



Care and cleaning

Notice: Failure to follow these care and cleaning instructions could result in damage to the product and void the warranty.

Using connectors and jacks

Never force a connector into a jack. Check for obstructions on the jack. If the connector and jack don't join with reasonable ease, they probably don't match. Make sure that the connector matches the jack and that you have positioned the connector correctly in relation to the jack.

Using the product

Operate the product in a dry environment where the temperature is always between 59° and 95° F (15° and 35° C). If the product gets wet or is exposed to moisture, it should no longer be regarded as reliable and should therefore be replaced. Remove the backup batteries if you don't plan to use the product for an extended period of time.

Cleaning

To clean the product, unplug the mains power. Then use a soft, lint-free cloth. Avoid getting moisture in openings. Don't use window or household cleaners, aerosol sprays, solvents, alcohol, ammonia, or abrasives.

Service and warranty

If the product appears to be damaged or doesn't function properly, follow the instructions in this user guide. If the product still doesn't function as intended, contact your local dealer for information on service and warranty.

Additional information

For information about the proper disposal of the product, and for other important safety and regulatory compliance information, see the section **Important safety instructions** on page 41.



Important safety instructions

This section contains important information about safety, handling, disposal, recycling and warranty.

Notice: Read all safety information and operating instructions below before using the Visit Smart hub. Keep the user manual for future use.

Warning!

- Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to the product or other property.
- Do not use or store this product near any heat sources such as naked flames, radiators, ovens or other devices that produce heat.
- Protect the cables from any potential source of damage.
- Do not dismantle the product; there is a risk of electric shock. Tampering with or dismantling the product will void warranty.

- Use only the power supply specified in this user guide. Disconnect the power supply from the mains during thunderstorms or if the product is not in use for a long period of time.
- Be aware that alarms can be missed if the power supply is disconnected and the backup batteries run out. Only refer damaged or faulty products to qualified service personnel.
- The product is intended to be used as part of a home alerting system but should not be used as the only security in life-threatening situations.
- The product has no power switch. In order to disconnect the product, the power supply must be disconnected from the mains power and the backup batteries must be removed.
- The product is designed for indoors use only.
- Do not expose the product to moisture.
- Protect the product from shocks during storage and transport.



Model, type and classification

The information is available at the back of the Visit Smart hub.

Product disposal and recycling information



The symbol to the left means that according to local laws and regulations your product should be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. The recycling of your product will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

Battery disposal information



This symbol indicates that the product contains batteries that according to local laws and regulations must be disposed of separately from household waste. Take used batteries to a collection point designated by local authorities.

The European Union - declaration of conformity

CE0359

Hereby, Bellman & Symfon AB, declares that this product is in compliance with the essential requirements and other relevant provisions of R&TTE 1999/5/EC, LVD 2006/95/EC, MDD 93/42/EEC and EMC 2004/108/EC directives. The declaration of conformity may be consulted at Bellman & Symfon Europe AB, Södra Långebergsgatan 30, 421 32 Västra Frölunda, Sweden.

Bluetooth® certified

This device includes a Bluetooth module which has passed the BQB certificate. The certificate number is B022163.

* The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc., and any use of such marks by Bellman & Symfon is under license.



FCC compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

FCC ID: WMSBE1310US
IC ID: 6693A-BE1310US

- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC/IC radiation exposure limits set forth for uncontrolled equipment and meets FCC radio frequency (RF) Exposure Guidelines and RSS-102 of the IC radio frequency (RF) Exposure rules. This equipment should be installed and operated with at least 20cm and more between the radiator and person's body (excluding extremities: hands, wrists, feet and ankles).

Industry Canada statement

Le fonctionnement de cet équipement est soumis aux conditions suivantes:

(1) l'équipement concerné ne doit pas causer d'interférences, et (2) il doit accepter toute interférence reçue, y compris les interférences risquant d'engendrer un fonctionnement indésirable. Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This Class B digital apparatus complies with the Canadian ICES-003.

Support centers

If you have any questions, please contact the Bellman & Symfon support team.

North America

Bellman & Symfon Service Center
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Kearney, MO 64060, U.S.A
Call +1 877 720 3401 Toll Free

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DESIGN FOR EARS™



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