

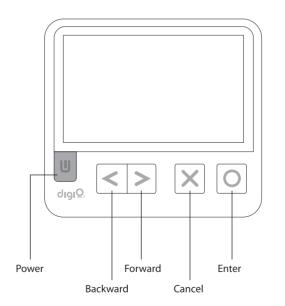


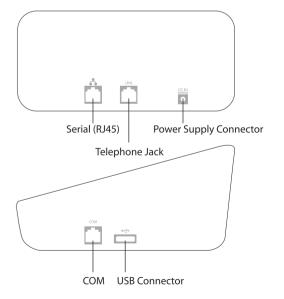


Care Pal User Manual →

# **Package Contents**

- A. Care Pal
- B. Power Adaptor
- C. User Manual





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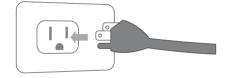
#### 1. Getting Started

- · Unpack Care Pal appliance from the packaging.
- · Remove the protective film from your Care Pal appliance screen.

#### 1.1 Setting Up Your Care Pal Appliance

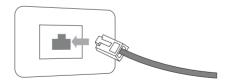
#### A. Connecting a Power Source

Plug the power supply into an electrical outlet and the other end on the back of Care Pal appliance.



#### **B. Set Up Directly Into A Telephone Jack**

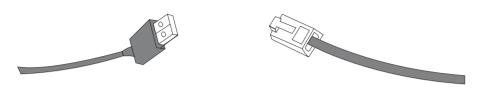
Plug one end of the telephone line into a telephone jack, and the other end into the Care Pal connector.



#### **1.2 Connecting To Medical Devices (Optional)**

- Plug one end of the cable into your medical device and the other end either into the serial (RJ45) connector or Universal Serial Port (USB) connector.
- Activate your Care Pal measurement function at Setting Connection (please refer to 2.1-E)

04



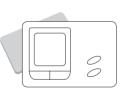
#### **Cable Connection**

















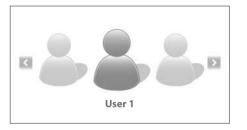
**ECG Monitor** 

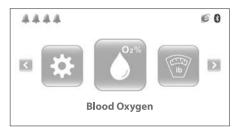
#### 1.3 Using your Care Pal Appliance

Turn on your care Pal. Activate by pressing the POWER button to the **Welcome Screen**. then enter the **Login Screen**.

Select your ID and enter the Main Menu Screen.







- 1.Please make sure your medical device is connected to your Care Pal appliance before entering the measurement function.
- 2. For Bluetooth enabled medical devices, please make sure the Bluetooth is turned on before entering the measurement function.

# The following steps apply to

- A. Oximeter
- **B. Weight Scale**
- **C. Blood Pressure Monitor**

Press or to select desired function and press to enter.

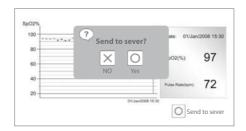
Measuring Screen.

Press O to upload the measurement.

Press X to return to Main Menu.







#### D. Glucose Meter

Press or to select Blood Glucose measurement record and press to enter.

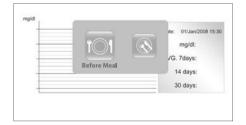


Press or to select New Record or Existing Record and press to enter.

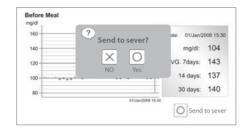


Press or to select the type of record and press to enter.

Before Meal or After Meal.



Press O to upload the measurement.



Press O to review Existing Record.



Press O to review Before Meal or After Meal records.



# 2. Setting Your Care Pal Appliance

#### 2.1 Get to Setting

Press or to select setting function and press to enter.



#### A. Setting Date & Time

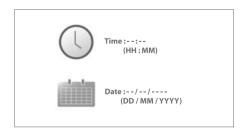
Press or to select

Date & Time and press to enter.



Press or to adjust.

Press o to move to the next field.



# **B. Setting e-mail**

Press or to select e-mail and press to enter.

Press or to select e-mail and press to enter.

Press to turn on the keyboard.

Enter your name by pressing or to select each alphabet and press to confirm.

Repeat the above steps for the next e-mail account.

Next time when you login, you can check the new message.







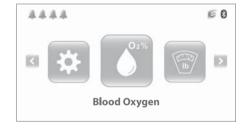
### **C. Setting Warning Level**

Press or to select Warning and press to enter.



Press or to select the following:

I. Blood Oxygen



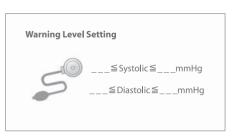
Press or to set the warning level and press to confirm.



# II. Body Weight

Weight

Press or to set the warning level and press to confirm.



Press or to set your warning level and press to confirm.



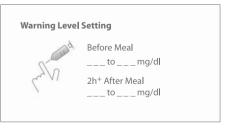
IV. Blood Glucose



III. Blood Pressure



Press or to set the warning level and press to confirm.



# **D. Setting Alarm**

Press or to select Alarm and press to enter.

Alarm

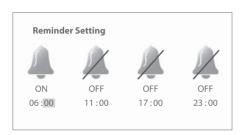
Press or to switch to ON mode.

Press to continue to time setting.



Press > to increase or press < to decrease.

Press to confirm hour and move to minute field.



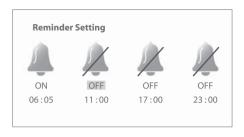
Press > to increase or Press < to decrease.

Press  $\bigcirc$  to confirm minute setting and move to  $2^{nd}$ ,  $3^{rd}$ ,  $4^{th}$  alarm.

Press X to exit.

#### **Alarm ringing snap-shot**

Alarm ringing screen will appear at the set time. Press to turn off.



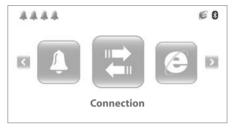


Note: Alarm will not activate during measuring operation.

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#### **E. Setting Connection**

Press or to select Connection and press to enter.

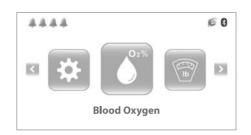


I. Cable

Press O to select Cable.



Press o to select the type of the measuring device.



Press or to select brand and press to enter.

Press or to select the model and press to enter.

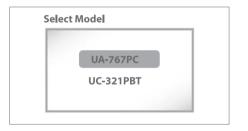
Repeat the above steps for other

II. Bluetooth

devices.

To be announced.







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# **F. Setting Network**

Press or to select Network and press to enter.



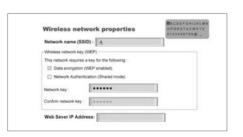
€ 0

AAAA

Press O to enter the Wireless setting.



Enter the IP address by pressing < or > to select alphabet and press to confirm each alphabet.



### **G. Setting Password**

Press or to select Password and press to confirm.



Press or to turn on the password function.

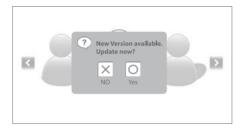
Press and to select number 0~9 to set your password.



Note: Forgot your password? Not a problem! Just send us an e-mail with your name, address and telephone number to service@digio2.com

#### 2.2 Live Update

Care Pal appliance includes an automatic updating feature, which keeping your Care Pal appliance up-to-date easy and convenient for you. It is strongly recommended that you install the new version of software.



#### 3. Regulatory Requirement

Intended use and indications for use

The Care Pal ("CP") appliance is for use in non-clinical settings as an accessory device to collect and transmit historical patient information to healthcare providers. It is intended to be used in combination with a variety of external devices. The CP appliance serves as the remote communication link between compatible external devices and the compatible healthcare facility at another location. The product is not intended to provide automated treatment decisions nor for use as a substitute for a health care professional's judgment. The main feature of the CP appliance is to collect and transmit selected personal health information (Such as blood pressure, weight, blood glucose) using standard digital communication technologies and protocols.

#### **Important Safety Note**

#### Safety Labels Used in this Manual

" Warning " indicates a potentially hazardous situation which if not avoided, could result in serious injury.

# **Warning**

- If you experienced a medical emergency, call the appropriate local medical emergency telephone number or go to your emergency care facility. Medical problems, questions or concerns that are not emergencies should be promptly referred to your health care professional.
- Do not place the Care Pal appliance near flammable anesthetic mixtures, which could create an explosion hazard.
- Do not place the Care Pal appliance near oxidizing agents such as nitrous oxide or pure oxygen. These materials strongly support combustion and may react violently with the Care Pal appliance.

- · Use only the power supply provided with your Care Pal appliance.
- Do not use Care Pal appliance or any device connected to the Care Pal appliance during a thunderstorm. If lightning strikes the telephone line, you could receive a severe electric shock.
- Do not use the Care Pal appliance if the power, telephone, or cables become worn or frayed. Call your health care professional for a replacement of the power supply or any of the cables.
- Do not submerge the Care Pal appliance in water. You could receive a severe electric shock. If the Care Pal does get submerged in water, unplug the power supply from the electrical outlet and disconnect it from the telephone line. Call your health care professional for a replacement device.

#### **Cautions**

The Care Pal system is not intended for use as a substitute for a health care professional's judgment. All patient medical diagnosis and treatment are to be performed under the supervision and oversight of health care professional.

Clean the Care Pal appliance only with a soft cloth dampened with water. Do not use chemicals or abrasives and do not submerge the Care Pal system in water.

Keep the Care Pal appliance away from any heated surfaces or under direct sunglight. If the Care Pal appliance gets too hot, it could lead to system malfunction.

Please handle the Care Pal system with care, avoid vibration while transporting.

The Care Pal system should also be used with adaptors certified by IEC60601-1 and output of 5V, 1.5A or higher only.

For the most update Care Pal system compatibility list,please visit website www.digio2.com.

#### Instructions for use

Read this document provided with your Care Pal appliance for proper instructions for use. If you have any questions about these instructions, please call your health care professional.

NOTICE: Part 68, FCC Rules and Regulations permit this device to be directly connected to the telephone network and U.S. standardized jacks are used for these connections. This equipment should not be used on party lines or coin lines.

If you experience trouble using the Care Pal appliance, you should disconnect it from the telephone line to determined if it is malfunctioning. If the Care Pal appliance is malfunctioning, you should discontinue sue of the equipment until the problem has been corrected.

#### **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- · Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter

# This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference and (2) this device must accept any interference received, including interference that may cause undesired operation.

#### **Troubleshooting**

**Q** Why is the user icon appeared in gray color?

No response when I press the buttons?

- A Preset value has no user function to choose from. Please contact customer service for assistance.
- What should I do if my device is having problem connecting to Care Pal?
- A 1.Please check if Care Pal supports the device.
  - 2.Please check if the connection setting is correct.
  - 3.Please check if the network connection of the device ( If you are using Bluetooth device, please make sure Bluetooth is turned on)
- What should I do if I have problems uploading the data?
- A 1.Please check network setting
  - Check network cable (Ethernet) if is connected properly
  - · Check the wireless network platform if is working properly
  - Check the phone line connection
  - 2.If you still have problems uploading the data, please contact customer service.
- **Q** Why are the device icon appeared in gray after I login?
- A The preset value does not include device setting. Please set your connection method under the setting menu.
- **Q** What should I do if I can not receive messages?
- A Please check the network setting. If it connects to the internet but still having problems, kindly contact customer service for assistance.
- My Bluetooth device is connected but the screen still appears in the "Receiving Data" step. What should I do?
- A 1.Please restart the device.
  - 2.Please check connection setting and make sure the model is correct.
- My blood pressure exceeded the warning level, but my family did not receive the e-mail notification?
- A 1.Please check the e-mail address under setting menu.
  - 2.Please check the internet connection.
- **Q** What should I do if I forget my password?

Can I change my user name?

How do I add another user?

A Please contact customer service for assistance.

#### **Specifications**

- 1. The Care Pal appliance complies with EN 60601-1 & EN60601-1-2 & FCC part 15B.
- 2. Class IIa equipement (MDD 93/42/EEC Medical Device Directive) / Class II equipment (FDA classification)
- 3. The Care Pal appliance is designed for indoor use only.
- 4. Display: 7" TFT LCD Panel
- 5. Broadband connection interface: Wi-Fi 802.11b/g, 10 Base-T Ethernet, 56K Modem.
- 6. Power consumption: 7.5W.
- 7. Operating temperature: 50° F (10°C) to 104° F (40°C)
- 8. Storage temperature: 13°F (-25°C) to 167°F (75°C)
- 9. Humidity: Up to 95% R.H., non-considensing for a period of one month



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